

Avaya Solution & Interoperability Test Lab

Configuring Avaya one-X® Mobile SIP for iOS 6.2 as a Remote User with SRTP to Avaya Session Border Controller Advanced for Enterprise 6.2 Server with Avaya Aura® Midsize Enterprise 6.2 Server & Avaya Aura® Messaging 6.2 Server – Issue 1.1

Abstract

These Application Notes describe the configuration steps required to register the Avaya one-X® Mobile SIP for IOS as a Remote User with SRTP to the Avaya Session Border Controller Advanced for Enterprise Server with Avaya Aura® Solution for Midsize Enterprise Server and Avaya Aura® Messaging Server. The Application Notes also identifies how to configure SRTP from the Avaya one-X® Mobile SIP for IOS as a Remote User to the outside interface of the Avaya Session Border Controller Advanced for Enterprise Server and configure SRTP from the inside interface of the Avaya Session Border Controller Advanced for Enterprise Server to the Avaya Aura® Solution for Midsize Enterprise Server. The Application Note also describes how to administer Avaya Aura® Messaging Server to function with SRTP with the Avaya one-X® Mobile SIP for IOS as a Remote User with the Avaya Session Border Controller Advanced for Enterprise Server. The Application Note also

Table of Contents

1.	Int	roduction	4
2.	Int	eroperability Tests	4
	2.1.	Test Description and Coverage	4
	2.1	1.1. Basic IP Telephony Features	4
	2.1	1.2. Supplementary Features	4
	2.1	1.3. Messaging	4
	2.1	1.4. Test Results	5
3.	Re	ference Configuration	6
4.	Eq	uipment and Software Validated	8
5.	Ad	Iminister Avaya Aura® Communication Manager Server	9
	5.1.	Verify OPS Capacity	9
	5.2.	Administer Dial Plan	10
	5.3.	Administer IP Node-Name	10
	5.4.	Administer Signaling Group	11
	5.5.	Administer Trunk Group	12
	5.6.	Administer Calling Party Number Information	12
	5.7.	Administer Route Selection	12
	5.8.	Administer IP Network Region	13
	5.9.	Administer IP Codec Set	14
	5.10.	Verify Off PBX Telephone Station Mapping	14
	5.11.	Administer Hunt Group	15
	5.12.	Administer Coverage Path	16
	5.13.	Administer Station Screen	17
	5.14.	Administer SRTP on Communication Manager	18
	5.15.	Save Translations	19
6.	Ad	Iminister Avaya Aura® Session Manager	20
	6.1.	Access Avaya Aura® System Manager	20
	6.2.	Administer SIP Domain	21
	6.3.	Administer Location	22
	6.4.	Administer Avaya Aura® Session Manager SIP Entity	23
	6.5.	Administer Avaya Aura® Communication Manager Server SIP Entity	24
	6.6.	Administer Avaya Aura® Messaging SIP Entity	25
	6.7.	Administer SIP Entity Link	25
	6.8.	Administer Regular Expression	27
	6.9.	Administer Routing Policy	28
	6.10.	Administer Avaya Aura® Communication Manager as a Managed Element	29
	6.11.	Administer Avaya Aura® Communication Manager Server Application	31
	6.12.	Administer Avaya Aura® Communication Manager Server Application Sequence.	32
	6.13.	Synchronize Avaya Aura® Communication Manager Data	34
	6.14.	Administer SIP User	35
7.	Ad	Iminister Avaya Aura® Messaging Server	39
	7.1.	Access Avaya Aura® Messaging	39
			-

ABM; Reviewed:	Solution & Interoperability Test Lab Application Notes	2 of 77
SPOC 10/9/2014	©2014 Avaya Inc. All Rights Reserved	ASBCAESIPIOS

7.2.	Administer Telephony Integration with SRTP	39
7.3.	Administer Subscriber	41
8. Ad	minister Avaya Session Border Controller Advanced for Enterprise	43
8.1.	Access Avaya Session Border Controller Advanced for Enterprise	43
8.2.	Enable Interfaces on the Avaya Session Border Controller Advanced for Enterprise	e 45
8.3.	Administer User Agent	45
8.4.	Administer Server Interworking	46
8.5.	Administer Phone Interworking	47
8.6.	Verify TLS Client Profile	48
8.7.	Verify TLS Server Profile	49
8.8.	Administer Topology Hiding for Subscriber and Server Flow	49
8.9.	Administer Session Manager Server Configuration	50
8.10.	Administer External Signaling Interface Toward Remote User	52
8.11.	Administer Internal Signaling Interface toward Session Manager	53
8.12.	Administer External Media Interface Toward Remote User	53
8.13.	Administer Internal Media Interface Toward Session Manager	54
8.14.	Administer SIP Cluster	55
8.15.	Administer Routing Profile Toward Session Manager for Subscriber Flow	58
8.16.	Administer SRTP Media Rule for the End Point Policy Group for Subscriber Flo	OW
and S	erver Flow	60
8.17.	Administer End Point Policy Group for Subscriber Flow and Server Flow	62
8.18.	Administer End Point Flow with Subscriber Flow	63
8.19.	Administer Routing Profile Toward Remote User for Server Flow	66
8.20.	Administer End Point Flow with Server Flow	66
9. Ad	minister Avaya one-X® Mobile SIP for IOS	68
9.1.	Access Wireless Network	68
9.2.	Administering Avaya one-X® Mobile SIP Communicator for iOS	69
10. V	Verification Steps	72
11. C	Conclusion	75
12. A	Additional References	76

1. Introduction

These Application Notes describe the configuration steps required to register the Avaya one-X® Mobile SIP for IOS 6.2.2.702 as a Remote User with SRTP to the Avaya Session Border Controller Advanced for Enterprise Server 6.2.0.Q40 with Avaya Aura® Solution for Midsize Enterprise Server 6.2 and Avaya Aura® Messaging Server 6.2. These Application Notes also identify how to configure SRTP from the Avaya one-X® Mobile SIP for IOS as a Remote User to the outside interface of the Avaya Session Border Controller Advanced for Enterprise Server and configure SRTP from the inside interface of the Avaya Session Border Controller Advanced for Enterprise Server to the Avaya Aura® Solution for Midsize Enterprise Server and Avaya Aura® Messaging Server. These Application Note also describe how to administer Avaya Aura® Messaging Server to function with SRTP with the Avaya one-X® Mobile SIP for IOS as a Remote User with the Avaya Session Border Controller Advanced for Enterprise Server.

2. Interoperability Tests

The following sections describe the test scenario used to verify the functionality of the Avaya one-X Mobile SIP for IOS with SRTP as a Remote User with SRTP with the Avaya Session Border Controller Advanced for Enterprise Server.

2.1. Test Description and Coverage

This section provides an overview of the test cases performed after the installation and configuration of the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP with the Avaya Session Border Controller Advanced for Enterprise Server.

2.1.1. Basic IP Telephony Features

The following Basic IP Telephony Features were tested:

- Basic Calls
- Codec Negotiation
- Direct IP-IP Media Shuffling
- PPM Download
- Hold
- Drop

2.1.2. Supplementary Features

The following Supplementary Features were tested:

- Call Forwarding
- Bridged Call Appearance
- Call Pickup with FAC
- TLS

2.1.3. Messaging

Following Messaging Features were verified for Remote Users with SRTP with Avaya Aura® Messaging 6.2 SP1

ABM; Reviewed:	Solution & Interoperability Test Lab Application Notes	4 of 77
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- Login and access to mailbox
- Leave/Retrieve Voice Mail Messages with proper MWI operation
- Call Sender
- Reply
- Forward Message

2.1.4. Test Results

All test cases passed. The following are the observations for the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server:

- Avaya one-X Mobile SIP for IOS as Remote User registered to the Avaya Session Border Controller Advanced for Enterprise Server uses SRTP for secure encryption of the audio.
- Avaya one-X Mobile SIP for IOS as Remote User registered to the Avaya Session Border Controller Advanced for Enterprise Server has added security as all communication uses TLS.
- The Avaya Session Border Controller Advanced for Enterprise Server is supported as an alternative to VPN in an untrusted network. The Avaya one-X Mobile SIP for IOS connects to Session Manager Server through the Avaya Session Border Controller Advanced for Enterprise Server thus making communication secure.

3. Reference Configuration

The configuration used in these Application Notes is shown in **Figure 1**. The Avaya Aura® Solution for Midsize Enterprise is installed on Avaya System Platform on a S8800 Server. Avaya Aura® Solution for Midsize Enterprise contains Avaya Aura® System Manager, Avaya Aura® Session Manager and Avaya Aura® Communication Manager as virtual machines running with the Avaya Aura® Solution for Midsize Enterprise. Avaya Aura® Communication Manager running as an Evolution Server is used for Off-PBX Station Mapping (OPS). Avaya Aura® Messaging is a template installed on Avaya System Platform on an S8800 Server. The Avaya Session Border Controller Advanced for Enterprise software is installed and configured on Red Hat Linux 5.6 Operating System on an S8800 Server. The diagram indicates logical signaling connections. All components in the Corporate LAN are physically connected to a single Avaya Ethernet Routing Switch (ERS) 2550T-PWR, and are administered in subnet range 192.168.1.x. The Avaya one-X Mobile SIP for IOS Application was obtained from the iTunes App Store and installed on an Apple IPhone 4S. The Avaya one-X Mobile SIP for IOS with SRTP as a Remote User registers to the B1 external interface of the Avaya Session Border Controller Advanced for Enterprise Server.



Figure 1 Avaya one-X Mobile SIP for IOS Remote User

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Avaya Aura®	Software
Avaya S8800 Server	Avaya Aura® Solution for Midsize Enterprise R6.2
	Release 6.2.0.0.3105 Update: Service Pack 4
	Avaya Aura® System Manager R6.2
	Release 6.2.16.1.1993 Update: Service Pack 4
	Avaya Aura® Session Manager R6.2
	R6.2.4.0.624005 Update: Service Pack 4
	Avaya Aura® Communication Manager
	R16x.02.0.823.0.20199 Update: Service Pack 4
Avaya G450 Media Gateway	Avaya G450 Media Gateway
	Release 32.24.0
Avaya S8800 Server	Avaya Aura® Messaging R6.2
	MSG 02.0.823.0-109_0102 Update: Service Pack 1
Avaya S8800 Server	Avaya Session Border Controller Advanced for
	Enterprise
	Release 6.2.0.Q40
Avaya one-X Mobile SIP iOS	Avaya one-X Mobile SIP iOS R6.2 App
	Release 6.2.2.702

5. Administer Avaya Aura® Communication Manager Server

This section highlights the important commands for defining the Avaya one-X Mobile SIP for IOS as a Remote User as an Off-PBX Station (OPS) and administering a SIP Trunk and Signaling Group to carry calls between the Avaya one-X Mobile SIP for IOS as a Remote User and the SIP endpoints registered to Session Manager on the Corporate LAN in Communication Manager Server. This section will also explain how to administer SRTP on Communication Manager so that SRTP can be used from the inside interface on the Session Border Controller Server to the Communication Manager Server on the Corporate LAN.

5.1. Verify OPS Capacity

Use the **display system-parameters customer-options** command to verify that **Maximum Off-PBX Telephones** – **OPS** has been set to the value that has been licensed, and that this value will accommodate addition of the SIP telephones. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative to obtain additional capacity.

```
1 of 11
display system-parameters customer-options
                                                               Page
                               OPTIONAL FEATURES
    G3 Version: V15
                                               Software Package: Standard
      Location: 2
                                             RFA System ID (SID): 1
      Platform: 25
                                             RFA Module ID (MID): 1
                                                             USED
                               Platform Maximum Ports: 44000 181
                                   Maximum Stations: 2400
                                                             9
                             Maximum XMOBILE Stations: 2400
                                                             0
                   Maximum Off-PBX Telephones - EC500: 2400
                                                             2
                   Maximum Off-PBX Telephones - OPS: 2400
                                                             5
                   Maximum Off-PBX Telephones - PBFMC: 2400
                                                             2
                   Maximum Off-PBX Telephones - PVFMC: 2400 0
```

Verify that there are sufficient licenses to administer the SIP Trunk. This is the **Maximum** Administered SIP Trunk value on Page 2 of System Parameter Customer-Options.

display system-parameters customer-options		Page	2 of	11	
OPTIONAL FEATURES					
IP PORT CAPACITIES		USED			
Maximum Administered H.323 Trunks:	8000	12			
Maximum Concurrently Registered IP Stations:	18000	3			
Maximum Administered Remote Office Trunks:	8000	0			
Maximum Concurrently Registered Remote Office Stations:	18000	0			
Maximum Concurrently Registered IP eCons:	128	0			
Max Concur Registered Unauthenticated H.323 Stations:	100	0			
Maximum Video Capable Stations:	2400	0			
Maximum Video Capable IP Softphones:	100	3			
Maximum Administered SIP Trunks:	5000	160			
Maximum Administered Ad-hoc Video Conferencing Ports:	8000	0			
Maximum Number of DS1 Boards with Echo Cancellation:	522	0			

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5.2. Administer Dial Plan

This section describes the **Dial Plan Analysis** screen. This is Communication Manager's way of translating digits dialed by the user. The user can determine the beginning digits and total length for each type of call that Communication Manager needs to interpret. The **Dialed String** beginning with the number **4** and with a **Total Length** of **5** digits will be used to administer the **extension** range used for the one-X Mobile SIP for IOS device.

display dialplan analysis Page 1 of 12									
			DIAL PLAN						
			Loca	ation: all	Perc	cent Ful	1:	1	
Dialed	Total	Call	Dialed	Total Call	Dialed	Total	Call		
String	Length	Туре	String	Length Type	String	Length	Туре		
1	3	dac							
2	5	aar							
3	5	ext							
35	5	aar							
4	5	ext							
60	4	aar							
7	5	aar							
8	6	aar							
*	2	fac							

5.3. Administer IP Node-Name

This section describes **IP Node-Name.** This is where Communication Manager assigns the IP Address and node-name to Session Manager. The node-name is **SM** and the IP Address is **192.168.1.87** within Communication Manager Server. The Communication Manager Server automatically populates a processor node name to the IP Address of Communication Manager Server. This node name is **procr** with IP Address **192.168.1.82**.

```
list node-names all
                         NODE NAMES
         Name IP Add101
EnterpriseCM 192.168.1.6
192.168.1.87
Туре
ΙP
IP
         SessionM2
                         192.168.1.60
ΤP
                           192.168.1.157
TΡ
         BSM
ΙP
         default
                           0.0.0.0
                            192.168.1.82
IP
         procr
```

5.4. Administer Signaling Group

This section describes the **Signaling Group** screen. The **Group Type** was set to **sip** and the **Transport Method** was set to **tls**. Since the Avaya one-X Mobile SIP for IOS as a Remote User is using a Communication Manager Evolution Server for Off Pbx Station Mapping the **IMS Enabled** setting must be set to **n**. Since the SIP trunk is between Communication Manager Evolution Server and Session Manager the **Near-end Node Name** is the node name of the "procr" of the Communication Manager Server. The **Far-end Node Name** is the node name of the Session Manager Server. This is **SM**. The **Near-end Listen Port** and **Far-end Listen Port** are both set to port number **5061**. The **Far-end Network-Region** was set to **1**.

```
display signaling-group 120
                                SIGNALING GROUP
 Group Number: 120 Group Type: sip
IMS Enabled? n Transport Method: tls
    Q-SIP? n
IP Video? y
                        Priority Video? n
                                                  Enforce SIPS URI for SRTP? y
  Peer Detection Enabled? y Peer Server: SM
  Near-end Node Name: procr
                                           Far-end Node Name: SM
Near-end Listen Port: 5061
                                           Far-end Listen Port: 5061
                                        Far-end Network Region: 1
Far-end Domain:
                                             Bypass If IP Threshold Exceeded? n
Incoming Dialog Loopbacks: eliminate
                                              RFC 3389 Comfort Noise? n
        DTMF over IP: rtp-payload
                                             Direct IP-IP Audio Connections? y
Session Establishment Timer(min): 3
                                              IP Audio Hairpinning? n
Enable Layer 3 Test? n
                                                  Initial IP-IP Direct Media? y
H.323 Station Outgoing Direct Media? n
                                                  Alternate Route Timer(sec): 6
```

5.5. Administer Trunk Group

This section describes the **Trunk Group** used to carry calls between the Avaya one-X Mobile SIP IOS as a Remote User. Trunk Group 120 was configured as a SIP Trunk with the **Group Type** set as **sip**. The trunk **Group Name** was set to **To SM**. The **Direction** of the calls was set to **two-way** as there will be calls to and from the Remote SIP Users registered to the Avaya Session Border Controller. The **Service Type** was set to **tie** as the trunk is an internal trunk between Communication Manager Evolution Server and Session Manager. The **Signaling Group** number assigned to this trunk is **120**. The **Number of Members** assigned to this trunk group is **100**. All other fields on this page are left as default.

display trunk-	group 120			Page	1 of	21
		TRUNK GROUP				
Group Number:	120	Group Type:	sip	CDR Repor	ts: y	
Group Name:	To SM	COR: 1	TN: 1	TAC: 120		
Direction:	two-way	Outgoing Display? n				
Dial Access?	n		Night Service	e:		
Queue Length:	0					
Service Type:	tie	Auth Code? N				
		Memi	ber Assignment	t Method:	auto	
			Signali	ng Group:	120	
			Number of	Members:	100	

5.6. Administer Calling Party Number Information

Use the **change private-numbering 0** to add **an Extension Length** of **5** with **Extension code** of **4**. The **Total Length** of the CPN number was **5**. The **change private-numbering 0** command was also used to add an **Extension Code** of **8** for the Messaging hunt group number.

char	change private-numbering 0							of	2
		1	NUMBERING -	PRIVATE	FORMAI				
Ext	Ext	Trk	Private		Total				
Len	Code	Grp(s)	Prefix		Len				
5	4				5	Total	Administered:	2	
5	8				5				

5.7. Administer Route Selection

Use the **change aar a 5** to administer the automatic alternate route selection to route calls between via the SIP trunk to Session Manager. Calls to the number beginning with **5** that are a **minimum** of **5** digits and a **maximum** of **5** digits in length are sent to routing pattern 120. The **Call Type** was set to **unku**.

change a	ar analysis 4						Page 1 of	2
		A	AR DI	GIT ANALY	SIS TABL	ΞE		
		Location: all					Percent Full: 1	
	Dialed	Tot	al	Route	Call	Node	ANI	
	String	Min	Max	Pattern	Type	Num	Reqd	
4		5	5	120	unku		n	

ABM;	Reviewed:
SPOC	10/9/2014

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```
      change route-pattern 120
      Page
      1 of
      3

      Pattern Number:
      120 Pattern Name:
      SCCAN? n
      Secure SIP? n
      DCS/ IXC

      Grp FRL NPA Pfx Hop Toll No. Inserted
      DCS/ IXC
      QSIG

      No
      Mrk Lmt List Del Digits
      QSIG

      Dgts
      Intw

      1: 120 0
      n
      user

      2:
      No
      Neer
```

5.8. Administer IP Network Region

This section describes **IP Network Region** screen. It was decided to place the Avaya one-X Mobile SIP for iOS as a Remote User in network region 1. The **Authoritative Domain** must mirror the domain name of Session Manager. This was **silstack.com**. The codec used on the SIP endpoints were placed in **Codec Set 1**. IP Shuffling was turned on so both **Intra-region IP-IP Direct Audio** and **Inter-region IP-IP Direct Audio** were set to **yes**.

```
display ip-network-region 1
                                                                Page 1 of 19
                              IP NETWORK REGION
 Region: 1
Location: 1
                Authoritative Domain: silstack.com
   Name:
MEDIA PARAMETERS
                               Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                              Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 2048
                                          IP Audio Hairpinning? n
  UDP Port Max: 3329
DIFFSERV/TOS PARAMETERS
                                       RTCP Reporting Enabled? y
Call Control PHB Value: 46
Audio PHB Value: 46
Use Default Server Parameters? y
       Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                     AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                       RSVP Enabled? n
H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
```

5.9. Administer IP Codec Set

This section describes the **IP Codec Set** screen. IP Codec **G.711MU**, **G.711A** and **G.729** were used for testing purposes with the Remote User SIP endpoints.

```
display ip-codec-set 1
                                                                       1 of
                                                                               2
                                                                Page
                          IP Codec Set
   Codec Set: 1
   AudioSilenceFramesPacketCodecSuppressionPer PktSize(ms)
1: G.711MU
                              2
                                        20
                 n
                                2
2: G.711A
                      n
                                         20
3: G.729
                                2
                                         20
                      n
```

5.10. Verify Off PBX Telephone Station Mapping

This section show the **off-pbx-telephone station-mapping**. The Avaya one-X Mobile SIP for IOS as a Remote User extension **40040** uses off pbx **Application OPS** which is used for SIP enabled telephones. This information is populated in Communication Manager when the Avaya one-X Mobile SIP for IOS as a Remote User is administered in User Management in System Manager. The SIP **Trunk Selection** is set to **aar**. The **Config Set** which is the desired call treatment was set to **1**.

display off-pbx-telephone station-mapping 53177 Page 1 of 3 STATIONS WITH OFF-PBX TELEPHONE INTEGRATION										
Station Extension	Appl	СС	Phone Number	Con Set	fig	Trunk Select	Mapping Mode	Calls Allowed		
40040 40050 40060	OPS OPS OPS		40040 40050 40060	1 1 1	 	aar aar aar	both both both	all all all		

The **Call Limit** is set to **6** as shown below. This is the maximum amount of simultaneous calls for extension 40040. The **Mapping Mode** field was set to **both** in this configuration setup. This is used to control the degree of integration between the Remote User SIP telephones. The **Calls Allowed** field was set to **all**. This identifies the call filter type for a SIP Phone. The **Bridged Calls** field was set to **none** as it was not needed for testing purposes.

display off-pbx-telephone station-mapping 53177 Page 2 of 3 STATIONS WITH OFF-PBX TELEPHONE INTEGRATION							
Station Extension 40040 40050	Appl Name OPS OPS	Call Limit 6 4	Mapping Mode both both	Calls Allowed all all	Bridged Calls none both	Location	

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5.11. Administer Hunt Group

Hunt Group number 1 was administered and was assigned Group Name Mango. Group Extension 80960 was assigned to hunt group 1. ucd-mia was assigned as the Group Type.

display hunt-group 1			Page	1 of	60
	I	HUNT GROUP			
Group Number:	1	ACD2	n		
Group Name:	Mango	Queue?	n		
Group Extension:	80960	Vector?	n		
Group Type:	ucd-mia	Coverage Path:	1		
TN:	1	Night Service Destination:			
COR:	1	MM Early Answer?	n		
Security Code:		Local Agent Preference?	n		
ISDN/SIP Caller Display:	mbr-name				

Select **sip-adjunct** for **Message Center.** The **Voice Mail Handle** was set to 80960 the same value as the **Group Extension** on Page 1. The **Voice Mail Handle** was set to **80960.** The **Routing Digits *08** is used in the **Voice Mail Number** field as a Feature Access Code to access the SIP trunk the hunt group number goes out across.

display hunt-group 1	HUNT GROUP		Page	2 of	60
Message	Center: sip-adjunct				
Voice Mail Number	Voice Mail Handle	Routi	ng Digits	(ode)	
80960	80960	*08		0000)	

5.12. Administer Coverage Path

Configure a coverage path for the Message Application Subscriber. Use the command **add coverage path n** where **n** is the coverage path number to be assigned. Configure a coverage point, using value **hx** where **x** is the hunt group number defined in **Section 5.11**. In this case its hunt-group 1 or **h1** as shown below.

```
add coverage path n
COVERAGE PATH
Coverage Path Number: 3
Cvg Enabled for VDN Route-To Party? n Hunt after Coverage? n
Next Path Number: Linkage
COVERAGE CRITERIA
Station/Group Status Inside Call Outside Call
Active? n n
Busy? y y
Don't Answer? y y y
Don't Answer? y y Number of Rings: 2
All? n n
DND/SAC/Goto Cover? y y
Holiday Coverage? n n
COVERAGE POINTS
Terminate to Coverage Pts. with Bridged Appearances? n
Point1: h1
Rng: Point2:
Point3: Point4:
Point5: Point6:
```

5.13. Administer Station Screen

This screen describes the **station** form setup for the Avaya one-X Mobile SIP IOS as a Remote User on Communication Manager. This information is populated on Communication Manager when user 40040 is administered in User Management in System Manager in Section 6.14 The **Extension** used was **40040** with phone **Type 9640SIP**. Coverage Path 1 was set to 1 as described in Section 5.12. The Name of the phone was set to **40040**, **40040** and all other values on **Page 1** of the station form were left as default.

display station 10010	D	and 1 of	5
display station 40040	P.	age I OI	5
	STATION		
Extension: 40040	Lock Messages? n	BCC:	0
Type: 9640SIP	Security Code:	TN:	1
Port: S00010	Coverage Path 1: 1	COR:	1
Name: 40040,40040	Coverage Path 2:	COS:	1
	Hunt-to Station:		
STATION OPTIONS			
	Time of Day Lock Table	:	
Loss Group: 19	Personalized Ringing Pattern	: 1	
Message Lamp Ext: 40040		: 40040	
Speakerphone: 2-way	Mute Button Enabled	? у	
Display Language: english	Expansion Module	? n	
Survivable GK Node Name:			
Survivable COR: internal	Media Complex Ext	:	
Survivable Trunk Dest? y	IP SoftPhone	? n	
*			
	IP Video	? n	

The **SIP Trunk** value was set to **aar** on **Page 6** of the station form.

add	station 40040	Pag	ge	6 of	6
		STATION			
SIP	FEATURE OPTIONS				
	Type of 3PCC Enabled: None				
	SIP Trunk: aar				

5.14. Administer SRTP on Communication Manager

It was decided that SRTP would be administered from the inside interface of the Session Border controller to the Communication Manager Server. There are a number of settings on Communication Manager that need to be set in order for SRTP to function correctly. The **change system-parameters customer-option** command was used to set the **set media encryption over IP** setting on **Page 4** to **YES**.

change system-parameters customer-options	Page 4 of 11
OPTIONAL FEATURES	
Emergency Access to Attendant? y	IP Stations? y
Enable 'dadmin' Login? y	
Enhanced Conferencing? y	ISDN Feature Plus? n
Enhanced EC500? y ISDN/SI	P Network Call Redirection? y
Enterprise Survivable Server? n	ISDN-BRI Trunks? y
Enterprise Wide Licensing? n	ISDN-PRI? y
ESS Administration? y	Local Survivable Processor? n
Extended Cvg/Fwd Admin? y	Malicious Call Trace? y
External Device Alarm Admin? y	Media Encryption Over IP? y
Five Port Networks Max Per MCC? n Mode Code	for Centralized Voice Mail? n
Flexible Billing? n	

The change **system-parameters ip-options** command was used to set the **Override ip-codec-set for SIP direct-media connections** setting on **Page 4** to **NO**.

change system-parameters ip-options	Page	4 of	4
IP-OPTIONS SISTEM PARAMETERS			
SYSLOG FROM TN BOARDS			
Local Facility #: local4			
Dest #1 IP address:	Port #	514	
Dest #2 IP address:	Port #	: 514	
Dest #3 IP address:	Port #	: 514	
Override ip-codec-set for SIP direct-media connections? n			

The change **system-parameters features** command was used to set the **SDP Capability Negotiation for SRTP** setting on **Page 19** to **YES**.

change system-parameters features	Page	19 of	19
FEATURE-RELATED SYSTEM PARAMETERS			
IP PARAMETERS			
Direct IP-IP Audio Connections? y			
IP Audio Hairpinning? n			
Synchronization over IP? n			
SDP Capability Negotiation for SRTP? y			
SIP Endpoint Managed Transfer? y			

Solution & Interoperability Test Lab Application Notes ©2014 Avaya Inc. All Rights Reserved The change ip-codec 1 command was used to set the Media Encryption setting on Page 1 of the ip-codec setting to 1-srtp-aescm128-hmac80.

5.15. Save Translations

Use the save translation command to save these changes.

save	translation	
	SAVE TRANSLATION	
	Command Completion Status	Error Code
	Success	0

6. Administer Avaya Aura® Session Manager

The following steps describe configuration of the Avaya one-X Mobile SIP for IOS as a Remote User with Session Manager. This section describes administering SIP Entities between Session Manager and the Communication Manager Server in order to establish a SIP Entity link between Session Manager and the Communication Manager Server. It also discusses administering the SIP Entities between Session Manager and the Messaging Server. Administering the Avaya one-X Mobile SIP for IOS as a Remote User in User Management to register to the Avaya Session Border Controller Advanced Enterprise Server with Session Manager is also discussed.

6.1. Access Avaya Aura® System Manager

Access the System Manager web interface, by entering http://<ip-addr>/SMGR as the URL in an Internet browser, where *<ip-addr>* is the IP address of the server running System Manager graphical user interface. Log in with the appropriate User ID and Password and press the Log On button to access System Manager.

AVAYA	Avaya Aura ® System Manager 6.2
Home / Log On	
Log On	
Recommended access to System is via FQDN.	n Manager
Go to central login for Single Sig	In-On User ID: admin
If IP address access is your only then note that authentication w the following cases:	/ option, rill fail in Password:
 First time login with "adm account Expired/Reset passwords 	in" Log On Cancel
Use the "Change Password" hy	perlink on Change Password

The **main menu** of the **System Manager Graphical User Interface** is displayed in the following screenshot.



6.2. Administer SIP Domain

The following screenshot shows the configuration used to add a **SIP Domain**. Under the heading **Routing** on the left hand side of the system management interface of System Manager, access the sub heading **Domains**. The name of the SIP Domain used in Session Manager **silstack.com** was added. The Type was set to **sip**. Press the **Commit** button to add the SIP Domain.

					Routing *	Hom
Routing	Home / Elements / Routing / Doma	hins				
Domains						Help
Locations	Domain Management				Commit	Canc
Adaptations	Warning: SIP Domain name change will cause credentials.	e login failure for Communication Address ha	andles with this dom	ain. Consult release notes or Support for	steps to reset lo	gin
SIP Entities						
Entity Links						
Time Ranges	1 Item Refresh				Filter:	Enable
Routing Policies	Name	Туре	Default	Notes		
Dial Patterns	* silstack.com	sip 😒				
Regular Expressions						
Defaults	* Input Required				Commit	Can
					Comme	

6.3. Administer Location

To add a new Location, click on **Routing** and access the **Locations** sub heading. A location **Name Galway Stack** was added to the Session Manager. The **Default Audio Bandwidth** was set to **80Kbit/sec**. The **Commit** button was pressed to confirm changes. Locations are used to identify logical and physical locations where SIP entities reside for the purposes of bandwidth management or location based routing.

Routing	Home / Elements / Routing / Locations
Domains Locations	Help ? Location Details Commit Cancel
Adaptations SIP Entities	– Call Admission Control has been set to ignore SDP. All calls will be counted using the Default Audio Bandwidth. Note: If this setting is disabled, you should return to this form to review settings for multimedia bandwidth. see Session Manager -> Session Manager Administration -> Global Settings
Entity Links Time Ranges	General
Dial Patterns	Notes:
Defaults	Overall Managed Bandwidth
	Managed Bandwidth Units: Kbit/sec 💌 Total Bandwidth:
	Per-Call Bandwidth Parameters * Default Audio Bandwidth: 80 Kbit/sec

User **Location Pattern** an IP Address Pattern for **192.168.1.x** was added. The **Commit** button was pressed to add the IP Address Pattern to the Location.

Locat Add	ion Pattern Remove			
3 Ite	ns Refresh			Filter: Enable
	IP Address Pattern		Notes	
	* 10.10.99.*]		
	* 10.10.97.*			
	* 192.168.1.*			
Selec	t : All, None			
* Inpu	t Required			Commit Cancel

6.4. Administer Avaya Aura® Session Manager SIP Entity

This application note assumes that the basica installation steps for integrating Session Manager with System Manager have already been completed. The screenshot below shows what the completed Session Manager administration looks like in System Manager.

Routing	Home / Elements / Routing / SIP Entities
Domains	
Locations	SIP Entity Details Commit
Adaptations	General
SIP Entities	* Name: MESSM.
Entity Links	* FQDN or IP Address: 192.168.1.87
Time Ranges	Type: Session Manager 🗸
Routing Policies	Notes:
Dial Patterns	
Regular Expressions	Location: Galway Stack
Defaults	Outbound Proxy:
	Time Zone: Europe/Dublin
	Credential name:
	SIP Link Monitoring
	SIP Link Monitoring: Use Session Manager Configuration 🕑

The following screenshot shows what **Port** settings need to be configured for the SIP Entity. With the signaling protocol being set to **TLS** port **5061** was used in the SIP Entity SIP trunk. Press the **Commit** button.

Port TCP Fa TLS Fa Add	ilover port: ilover port: Remove]					
3 Iten	ns Refresh							Filter: Enable
	Port		Protocol	Default Domain	N	otes		
	5060		ТСР 🔽	silstack.com 💌				
	5060		UDP 🔽	silstack.com 💌				
	5061		TLS 🔽	silstack.com 💌				
Select SIP R Add	: : All, None esponses Remove	to an (OPTIONS	Request				
0 Iten	ns Refresh							Filter: Enable
Response Code & Reason Phrase Brity Notes Up/Down								
* Input	* Input Required Commit Cancel							

6.5. Administer Avaya Aura® Communication Manager Server SIP Entity

The Communication Server SIP Entity is the second part of the link between the Session Manager and the Communication Manager Server. The **Name** of the SIP Entity was **MESCM**. The **FQDN or IP Address** was set to **192.168.1.82** which was the IP Address of the Communication Manager Server. The **Type** was set to **CM** for Communication Manager. The Location was set to **Galway Stack** and the **SIP Link Monitoring** was set to **Use Session Manager Configuration**. Press the **Commit** button.

Routing	Home / Elements / Routing / SIP Entities	
Domains		
Locations	SIP Entity Details	Commit
Adaptations	General	
SIP Entities	* Name: MESCM	
Entity Links	* FQDN or IP Address: 192.168.1.82	
Time Ranges	Type: CM	
Routing Policies	Notes:	
Dial Patterns		
Regular Expressions	Adaptation:	
Defaults	Location: Galway Stack	
	Time Zone: Europe/Dublin	
	Override Port & Transport with DNS SRV:	
	* SIP Timer B/F (in seconds): 4	
	Credential name:	
	Call Detail Recording: none 💌	
	SIP Link Monitoring	
	SIP Link Monitoring: Use Session Manager Configuration 💌	

6.6. Administer Avaya Aura® Messaging SIP Entity

The following describes the Messaging SIP Entity to the Session Manager. The **Name** of the SIP Entity was **MANGO**. The **FQDN or IP Address** was set to **192.168.1.133** which was the IP Address of the Messaging Server. The **Type** was set to **Modular Messaging** for Messaging. The Location was set to **Galway Stack** and the **SIP Link Monitoring** was set to **Use Session Manager Configuration**. Press the **Commit** button.

Routing	Home / Elements / Routing / SIP Entities	
Domains	_	
Locations	SIP Entity Details	Commit
Adaptations	General	
SIP Entities	* Name: MANGO	
Entity Links	* FQDN or IP Address: 192.168.1.133	
Time Ranges	Type: Modular Messaging 💙	
Routing Policies	Notes:	
Dial Patterns		
Regular Expressions	Adaptation:	
Defaults	Location: Galway Stack	
	Time Zone: Europe/Dublin	
	Override Port & Transport with DNS \Box SRV:	
	* SIP Timer B/F (in seconds): 4	
	Credential name:	
	Call Detail Recording: none 💌	
	SIP Link Monitoring SIP Link Monitoring: Use Session Manager Configuration 💌	

6.7. Administer SIP Entity Link

To administer the SIP Entity link access the sub heading **Routing** \rightarrow **Entity Links** on the left hand side of the Session Manager GUI. Select the New button.

Routing	Home / Elements / Routing / Entity Links
Domains	
Locations	Entity Links
Adaptations	Edit New Duplicate Delete More Actions -
SIP Entities	
Entity Links	26 Items Refresh

The SIP Entity Link shown below is the link between Session Manager and the Communication Manager Server. The Name of the Entity Link was SMONE-MESCM. The SIP Entity 1 was set to Session Manager One. The Protocol was TLS and the Port was 5061. The SIP Entity 2 was set to MESSM.

Entity Links								Commit
1 Item Refresh								Filter: E
Name	SIP Entity 1		Protocol	Port	SI	P Entity 2		Port
* SMONE-MESCM	* Session Manager One	*	TLS 🗸	* 5061	*	MESCM	~	* 5061
<								

The SIP Entity Link shown below is the link between Session Manager and the Messaging Server. The Name of the Entity Link was SMONE-MANGO. The SIP Entity 1 was set to Session Manager One. The Protocol was TLS and the Port was 5061. The SIP Entity 2 was set to MANGO.

Entity Links					Commit
1 Item Refresh					Filter: E
Name	SIP Entity 1	Protocol	Port	SIP Entity 2	Port
* SMONE-MANGO	* Session Manager One 🛛 💌	TLS 🗸	* 5061	* MANGO 🛛 👻	* 5061
<					

6.8. Administer Regular Expression

Select **Routing** \rightarrow **Regular Expressions**. Under the **Regular Expressions** field select the **New** button.

Routing	Home / Elements / Routing / Regular Expressions	
Domains		
Locations	Regular Expressions	
Adaptations	Edit New Duplicate Delete More Actions 🔹	
SIP Entities		
Entity Links	1 Item Refresh	
Time Ranges	Pattern	Rank Order
Routing Policies	80960@silstack.com	0
Dial Patterns	Select : All None	
Regular Expressions	Select . All, None	
Defaults		

The **Pattern** was set to **80960@silstack.com**. The **Rank Order** was set to **0**. The **Commit** button was pressed to save the changes. This matches the Hunt Group Extension configured in **Section 5.11**.

Regular Expression Details	Help ? Commit Cancel
General * Pattern: 80960@silstack.com * Rank Order: 0 Deny: Notes:	

6.9. Administer Routing Policy

Select **Routing** \rightarrow **Routing Policies**. Under the **Routing Policies** field select the **New** button.

- Routing	Routing Home / Elements / Routing / Routing Policies						
Domains							
Locations	Routing Policies						
Adaptations	Adaptations Edit New Duplicate Delete More Actions SIP Entities 10 Items Refresh						
SIP Entities							
Entity Links							
Time Ranges		Name	Disabled	Retries	Destination	Notes	
Routing Policies		AAC6		0	AACR6		
Dial Patterns		AvayaIT_CM		0	AvayaIT_CM		

Under Routing Policies the SIP Entity as Destination with the Name as MANGO and the IP Address as 192.168.1.133 and the Type set as Modular Messaging was selected.

Time Ranges		Disabled:	
Routing Policies		* Retries: 0	
Dial Patterns		Notes:	
Regular Expressions			
Defaults	SIP Entity a	s Destination	
	Select		
	Name	FQDN or IP Address	Туре
	MANGO	192.168.1.133	Modular Messaging

Under **Dial Patterns** the **Pattern** for **80960** with a **minimum** length of **5** digits a **maximum** length of **5** digits a **SIP Domain** as **silstack.com** and **Originating Location** as **Galway Stack** was **added**.

Dial Add	Patterns Remove					
ЗIt	ems Refresh					
	Pattern 🔺	Min	Мах	Emergency Call	SIP Domain	Originating Location
	80959	5	5		silstack.com	Galway Stack
	80960	5	5		silstack.com	Galway Stack

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6.10. Administer Avaya Aura® Communication Manager as a Managed Element

In order for Communication Manager to supply configuration and feature support to the Avaya one-X Mobile SIP for IOS as a Remote User when it registers to Session Manager, Communication Manager must be added as an application. Under the **Inventory** heading on the left hand side of the System Manager GUI access the **Manage Elements** sub heading. Under **Elements** select the **New** button.

Inventory	Home / Elements / Inventory / Manage Elements			
Manage Elements				
► Upgrade Management	Manage Elements			
Collected Inventory				
Manage Serviceability	Elements			
Agents Inventory Management	View Edit New Delete More Actions -			

The Manage Element Name was MESCM. The Type was set to Communication Manager. The Node IP Address was set to **192.168.1.82**.

Edit Communicatio	n Manager: CMES60	Commit
General * Attributes	*	
General €	* Name MESCM * Type Communication Manager Description	V
	* Node 192.168.1.82	

Access the **Attributes** section and set the **Login**. This was the login used to access the Communication Manager Evolution Server. The **Password** was set to the password used to access the Communication Manager Evolution Server. The **Port** was set to **5022**.

General * Attributes *
SNMP Attributes 💌
* Version 💿 None 🔿 V1 🔿 V3
Attributes 💌
* Login
Password ••••••
Confirm Password
Is SSH Connection 🔽
* Port 5022
Alternate IP Address
RSA SSH Fingerprint (Primary IP)
RSA SSH Fingerprint (Alternate IP)
Is ASG Enabled

6.11. Administer Avaya Aura® Communication Manager Server Application

To configure the Communication Manager Evolution Server Application access Session Manager \rightarrow Application Configuration \rightarrow Applications. Under Application Entries, select the New button.



The Name of the Application was MESCM. The SIP Entity used was MESCM. The CM System for SIP Entity used was MESCM. The Description of the Application was MESCM.

Application Editor	Commit
Application	
*Name MESCM]
*SIP Entity MESCM	
*CM System for MESCM V Refresh	<u>View/Add</u> CM Systems
Description MESCM]

6.12. Administer Avaya Aura® Communication Manager Server Application Sequence

To configure the Communication Manager Evolution Server Application Sequence access the **Session Manager** heading on the left hand side System Manager GUI. Access the sub heading **Application Configuration** \rightarrow **Application Sequences.**

Session Manager	Home / Elements / Session Manager / A	pplication Configuration /			
Dashboard					
Session Manager	Application Sequences				
Administration	This page allows you to add, edit, or remove sequences of applications.				
Communication Profile Editor	Application Sequences				
Network Configuration	New Edit Delete				
Device and Location	2 Items Refresh				
Configuration	Name	Description			
Configuration					
Applications	Select : All, None				
Application					
Sequences					

The Evolution Server Application Sequence **Name** was added as **MESCM**. The **Description** field was set to **MESCM**. Under the **Available Applications** field select the **plus** button to the left of the **MESCM** Name. This will then populate MESCM in the Application in this Sequence field. Select the **Commit** button to save the changes.

Application Sequence	Commit					
Application Sequence						
*Name MESCM						
Description MÉSCM						
Applications in this Sequence	e Remove					
Fegueree						
Order (first to Name last)	SIP Entity	Mandatory	Description			
🔲 🛎 💌 🗴 MESCM	MESCM		CMES			
Select : All, None						
Available Applications						
2 Items Refresh			Filter			
Name SIP Entity Description						
MESCM	MESCM	MESCM				

6.13. Synchronize Avaya Aura® Communication Manager Data

To synchronize the Communication Manager Data access **Inventory** \rightarrow **Synchronization** \rightarrow **Communication System** heading on the left hand side of the System Manager GUI. Access the sub heading **Communication System**. The following screenshot shows the MESCM, the Communication Manager Evolution Server synchronized to the Session Manager by highlighting the **Initialize data for the selected devices** option and selecting the **Now** key.

Inventory Home / Elements / Inventory / Synchronization / Communication System							
Manage Elements	Manage Elements Help ?						
Upgrade Management	Synchronize CM Data and Configure Options						
Collected Inventory	Note: Please avoid any administration task on CM while sync is in progress.						
Manage Serviceability							
Agents	Synchronize CM D	ata/Launch Elem	ent Cut Throug	h			
Inventory Management			2				
Synchronization	1 Item Refresh Sho	w ALL 💌				Filter: Enable	
Communication	Element Name	FQDN/IP Address	Last Sync Time	Last Translation Time	Sync Type	Sync Status	
B5800 Branch	Mescm	192.168.1.82	January 24, 2013 11:00:05 PM +00:00	10:00 pm THU JAN 24, 2013	Incremental	Completed	
Gateway	<		l .			>	
Messaging System	Select : All, None						
CS 1000 and CallPilot							
Synchronization	hronization Initialize data for selected devices Incremental Sync data for selected devices Execute 'save trans all' for selected devices						
	Now Schedule Cancel Launch Element Cut Through						

6.14. Administer SIP User

To add a SIP User to Session Manager, access the User Management \rightarrow Manage Users heading on the left hand side of the System Manager GUI. Select the New button to add a new SIP User to Session Manager.

▼ User Management	er Management Home / Users / User Management / Manage Users					
Manage Users Public Contacts	User Management					
Shared Addresses						
System Presence ACLs	Users					
	View Edit New Duplicate Delete More Actions -					

Select the **Identity** sub heading. The **Last Name** was set to **40040** and **First Name** was set to **40040**. The **Login Name** was set to **40040@silstack.com**. The **Authentication Type** was set to **Basic**.

Identity 💌	
* Last Nam	16: 40040
* First Nam	1e: 40040
Middle Nam	ne:
Descriptio	on:
State	us: Offline
Update Tim	e: November 29, 2012 11:
* Login Nam	1e: 40040@silstack.com
* Authentication Typ	De: Basic 🖌

Next, click on the **Communication Profile** Tab. Select the **Communication Profile** sub heading. The **Communication Profile Password** was set. Select the **Done** button to save the changes.

Identity * Communication Profile	* Membership Contacts
Communication Profile 💌	
Communication Profile Password:	•••••
Confirm Password:	•••••
New Delete Done Cancel	

Select the **Communication Address** heading. The **Type** was set to **Avaya E.164**. The **Fully Qualified Address** was set to +353917740040@silstack.com. The **Add** button was pressed to save the changes.

Communication Address 💿		
New Edit Delete		
Туре	Handle	Domain
No Records found		
Туре	: Avaya E.164	
* Fully Qualified Address	: +353917740040 @ silst	ack.com 👻
		AddCancel
Select Session Manager Profile heading was selected. The Primary Session Manager was set to MESSM. This equates to the Session Manager SIP entity. The Origination Application Sequence was set to MESCM. The Termination Application Sequence was set to MESCM. The Home Location was set to Galway Stack.

Session Manager Profile	•		
		Primary	Se
* Primary Session Manager	MESSM Y	16	Ο
Secondary Session Manager	(None) 💌	Primary	Se
Origination Application Sequence	MESCM 💌		
Termination Application Sequence	MESCM 💌		
Conference Factory Set	(None) 💌		
Survivability Server	(None)	*	
* Home Location	Galway Stac	k 💌	

In order for the Station Profile template information to be pushed from the Session Manager down to the Communication Manager Evolution Server, **enable** the **CM Endpoint Profile** box. The **System** was set to **MESCM.** This is the Communication Manager Server Element Name. The **Extension** was set to **40040** and the **Template** and **Set Type** was set to **9640SIP.**

CM Endpoint Profile 💌	
* System	MESCM V
* Profile Type	Endpoint 💙
Use Existing Endpoints	
* Extension	Q 40040 Endpoint Editor
Template	Select/Reset
Set Type	9640SIP

General Options (G) *	Feature Options (F)	Site Data (S) Abbreviated	Call Dialing (A)
Enhanced Call Fwd (E)	Button Assignment (B)	Group Membership (M)	
Active Station Ringing	single 💙	Auto Answer	none 💌
MWI Served User Type	Select 💙	Coverage After Forwarding	system 💙
Per Station CPN - Send Calling Number	Select 💙	Display Language	english 💙
IP Phone Group ID		Hunt-to Station	
Remote Soft Phone Emergency Calls	as-on-local 🛩	Loss Group	19
LWC Reception	spe 🔽	Survivable COR	internal 💌
AUDIX Name		Time of Day Lock Table	Select 🛩
Speakerphone	2-way 💙		
Short/Prefixed Registration Allowed	Select 💙	Voice Mail Number	
Features			
Always Use		Idle Appearance Pr	reference
IP Audio Hairpinning	9	IP SoftPhone	
Bridged Call Alerting	9	LWC Activation	
Bridged Idle Line Pr	eference	CDR Privacy	
Coverage Message	Retrieval		
Data Restriction		Direct IP-IP Auto C	Connection
Survivable Trunk D	est	H.320 Conversion	
Bridged Appearance	e Origination Restriction	IP Video Softphone	

Click on Endpoint Editor and under Feature Options the settings were left as default.

Within **Button Assignments** a value of **5 call-appr** buttons were set. A **call-fwd** button and a **call-pkup** button were also assigned. The **Done** button was pressed

Genera	al Options (G) *	Feature Optic	ons (F) Si	te Data	(S)	Abbreviated	Call Dialing (A)
Enhan	ced Call Fwd	(E)	Button Assig	j nment (B)	Group	Mem	pership (M)	
Mai	n Buttons	Fea	ture Buttons	Button Mo	dules			
1	call-appr	~						
2	call-appr	~						
з	call-appr	~						
4	call-appr	~						
5	call-appr	~						
6	call-fwd	~	Extension					
7	call-pkup	~	Р	h		Rg	no-ring	
8	None	~						
Require	d							
• • • •								Dapa Car

Press the **Commit** button to save the changes.

Delete Endpoint on Unassign of Endpoint from User or on Delete 🔲 User.	
Messaging Profile 🖲	
	Commit Cancel

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7. Administer Avaya Aura® Messaging Server

This section highlights the important commands for administering Avaya Aura Messaging to function correctly with SRTP and adding a subscriber for the Avaya one-X Mobile SIP for IOS as a Remote User to the Messaging Server.

7.1. Access Avaya Aura® Messaging

Access the Messaging web interface, by entering **http://<ip-addr>** as the URL in an Internet browser, where *<ip-addr>* is the IP address of the server running the Messaging graphical user interface. Log in with the appropriate **Login ID** and **Password** and press the **Logon** button to access the Messaging Server.

	https://192.168. 1.133 /cgi-bin/con	nmon/login/webLogin		☆ - C
) Off				
		Logon		
			Logon ID: init	
			Password: •••••	
			Logon	

Under the Administration heading select Messaging.

AYA		
og Off	Administration	
	Licensing	
	Messaging	
	Server (Maintenance)	

7.2. Administer Telephony Integration with SRTP

Select **Telephony Integration** under the Telephony Settings heading on the left hand side of the Messaging Graphical User Interface. Under **BASIC CONFIGURATION** the **Switch Integration Type** was set to **SIP**. Under **SIP SPECIFIC CONFIGURATION** the **Transport**

ABM; Reviewed:	Solution & Interoperability Test Lab Application Notes	39 of 77
SPOC 10/9/2014	©2014 Avaya Inc. All Rights Reserved	ASBCAESIPIOS

Method was set to TLS. The Connection 1 setting was set to 192.168.1.87, the IP Address of the Session Manager. The Port was set to 5061. The Messaging Address was set to 192.168.1.133. The SIP Domain was set to silstack.com. The Save button was selected to save the changes.

Aessaging System (Storage) 🛛 🛛 📈	Telephony Integration
User Management	
Class of Service	The Telephony Integration page is used for administration of the switch link parameters of the messagi
Sites	
Topology	BASTC CONFIGURATION
Storage Destinations	
System Policies	
Enhanced List Management 📃	Switch Integration Type SIP
System Mailboxes	
System Ports and Access	IP Address Version IPv4
User Activity Log Configuration	
(eports (Storage)	
Users	SIP SPECIFIC CONFIGURATION
Info Mailboxes	
Remote Users	Transport Method
Uninitialized Mailboxes	
Login Failures	Far-end Connections
Locked Out Users	
Server Information	Connection 1 IP 192.168.1.87 Port 5061
System Status (Storage)	
System Status (Application)	
Alarm Summary	Messaging Address IP 192.168.1.133 Port 5061
Voice Channels (Application)	
Cache Statistics (Application)	SIP Domain Messaging silstack.com Switch silstack.com
Server Settings (Storage)	
External Hosts	Messaging Ports Call Answer Ports 90 Maximum 100 Transfer Ports 30
Trusted Servers	
Networked Servers	Switch Trunks Total 120 Maximum 120
Request Remote Update	
MAP/SMTP Settings (Storage)	
General Options	Save Help Show Advanced Options
Mail Options	
IMAP/SMTP Status	
Telephony Settings (Application)	
Corrections (Application)	

The Show Advanced Options setting was selected.

	Switch Trunks	otal 120 Maximum 120
Save Help	Show Advanced Opti	ons

Under the Advanced Options settings the Media Encryption setting was set to srtp-aescm128hmac80. The Media Encryption During CapNeg setting was Enabled. The Save button was selected to save these changes to the Messaging Server. Note that the Messaging Server needed to be stopped and started for these SRTP changes to take effect on the Messaging Server.

Save Help Hide Advanced Options	
ADVANCED OPTIONS	
Quality Of Service	Call Control PHB 46 Audio PHB 46
UDP Port Range	Start 8000 End 8410
Media Encryption	srtp-aescm128-hmac80 💌
SIP INFO for DTMF	Ignore 💙
Media Encryption During CapNeg	Enabled 💌
Supported Header includes "replaces"	no 💙
Monitor Far-end OPTIONS messages	no 💌 Proactive Interval 🛛
Inactive Link Actions	Alarm Only

7.3. Administer Subscriber

To add a subscriber to the Messaging Server select **User Management**. Under the **Add User/Info Mailbox** heading select the **Add** button.

Administration / Messaging		
Messaging System (Storage)	~	
User Management	=	
Class of Service		
Sites		User Management
Topology		-
Storage Destinations		Lisansa Status
System Policies		License Status
Enhanced List Management		License mode: Normal
System Mailboxes		
System Ports and Access		
User Activity Log Configuration		Edit User/Info Mailbox
Reports (Storage)		
Users		Eait a user's properties. Possible identifiers are: mailbox humber.
Info Mailboxes		
Remote Users		Identifier:
Uninitialized Mailboxes		- 11
Login Failures		Edit
Locked Out Users		
Server Information		Add User/Info Mailbox
System Status (Storage)		
System Status (Application)		Add a new user:
Alarm Summary		
Voice Channels (Application)		Add
Cache Statistics (Application)		Add a naw Iafa Mailbay.
Server Settings (Storage)		Add a new find Manbox:

The First Name was set to 40040. The Last Name was set to 40040. The Mailbox Number was set to 40040. The Extension was set to 40040. The Class of Service was set to Standard.

User Management > Properties for New User				
User Properties	•			
First name:	40040			
Last name:	40040			
Display name:	one-X Mobile SIP for IOS			
ASCII name:				
Site:	Default 💌			
Mailbox number:	40040			
Extension:	40040			
✓ Include in Auto Atter	ndant directory			
Additional extensions:				
Class of Service:	Standard			
Pronounceable name:	one-X Mobile SIP for IOS			

The **MWI enabled** setting was set to **Yes**. The **New password** was set to the password of the subscriber mailbox for the Avaya one-X Mobile SIP for IOS as a Remote User. The **User must change voice messaging password on next logon** setting was **enabled**. The **Save** button was pressed to save these changes.

MWI enabled:	Yes 🔽
Miscellaneous 1: Miscellaneous 2:	
Physicellaneous 2.	Init
New password:	•••••
Confirm password:	
🗹 User must change v	oice messaging password at next logon
Voice messaging pa	ssword expired
🔲 Locked out from voi	ce messaging
	Save

8. Administer Avaya Session Border Controller Advanced for Enterprise

This section highlights the important steps for administering Avaya one-X Mobile SIP for IOS as a Remote User with SRTP to register to the Session Border Controller Server. It was decided that the Avaya one-X Mobile SIP for IOS as a Remote User would be administered with SRTP from the remote endpoint to the outside interface on the Session Border Controller and with SRTP from the inside interface to the Communication Manager Server. This section will document administering the media rule with SRTP to be used on the outside and inside interfaces on the Session Border Controller. It will also document the steps needed to administer signaling and media interfaces to the Session Manager and Remote User. It will highlight the steps required to configure Routing Profiles and End Point Policy Groups needed to be assigned to Subscriber and Server Flows within an End Point Flow. An asterisk (*) used in the option field for this section indicates that any or all choices for that parameter are acceptable. It is assumed that IP Addresses for all ports have been assigned during installation.

8.1. Access Avaya Session Border Controller Advanced for Enterprise

Access the Avaya Session Border Controller Advanced web interface, by entering https://<ipaddr> as the URL in an Internet browser, where *<ip-addr>* is the Management IP address of the server running the Avaya Avaya Session Border Controller Advanced graphical user interface. Log in with the appropriate Username and Password and press the Log In button to access the server.

https://192.168.1.126/sbc/	V C Soogle
AVAYA	Log In Session expired, please sign in again. Username:
Session Border Controller for Enterprise	Log In This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use or modifications of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal or other applicable domestic and foreign laws.

The following page is displayed.

Alarms Incidents Statistic:	s Logs Diagnostics	s Users		Settings Help	Log
Session Borde	er Controlle	^r for Enterpr	ise	AV	/Ay
Dashboard	Dashboard				
Administration	Application DEBUG I	vel log messages are current	lv enabled on one	or more subsystems. Leaving this log level enabled for extended	4
Backup/Restore	periods of time may c	ause severe performance deg	redation.	of more observation. Learning the log left chasted for extended	ľ
System Management		Information		Installed Devices	
Global Parameters	System Time	02:11:03 PM GMT	Refresh	EMS	
 Global Profiles SIP Cluster 	Version	6.2.0.Q40		MCS	
 Domain Policies 	Build Date	Thu Mar 14 15:50:47 U	TC 2013		
TLS Management					
Device Specific Settings		Alarms (past 24 hours)		Incidents (past 24 hours)	
	None found.			MCS: Server DOS Detected - Pending Threshold Crossed	
				MCS: Server DOS Detected - Pending Threshold Crossed	
				MCS: Request Timedout	

Select **Device Specific Settings** \rightarrow **Network Management** \rightarrow **Add** to add the IP Address of the Session Border Controller Server interfaces.

Dashboard 🤷	Network Managem	ent: MCS			
Administration					
Backup/Restore					
System Management	Devices	Network Configuration	Interface Configuration		
Global Parameters	MCS	Modifications or deletions	s of an IP address or its associate	ed data require an application re	estart before taking effect
Global Profiles		Application restarts can	pe issued from <u>System Managerr</u>	<u>ient</u> .	oran belore ranning encor.
▶ SIP Cluster		A1 Netmask	A2 Netmask	B1 Netmask	B2 Netmask
Domain Policies		255.255.255.224		255.255.255.0	
▶ TLS Management		Add			Save
 Device Specific Settings 		IP Address	Public IP	Gateway	Interface
Network Management					A1 💌
Media Interface					B1 💌

The IP Address of the A1 inside interface was set to 192.168.1.16. The IP Address of the B1 outside interface was set to 10.10.25.15.

Device Specific Settings Network	Add		200.200.200.0	Save
Management	IP Address	Public IP	Gateway	Interface
Media Interface	192.168.1.16		192.168.1.1	A1 🔽 Di
Signaling Interface				
Signaling Forking	10.10.25.15		10.10.25.1	B1 Di

8.2. Enable Interfaces on the Avaya Session Border Controller Advanced for Enterprise

Select Device Specific Settings \rightarrow Network Management \rightarrow Interface Configuration. The A1 internal interface was Enabled by selecting the Toggle State button. The B1 external interface was also Enabled by selecting the Toggle State button.

Administration			
Backup/Restore	Daviasa		
System Management	Devices	Network Configuration Interface Configuration	
Global Parameters	MCS	Name	
Global Profiles		A1	Enabled
SIP Cluster		A2	Disabled
Domain Policies		B1	Enabled
TLS Management			Enabled
 Device Specific Settings 		B2	Disabled
Network			
Management			

8.3. Administer User Agent

A User Agent was added for Avaya one-X Mobile SIP for IOS to allow the Avaya one-X Mobile SIP for IOS remote user access the network. To administer a User Agent for Avaya one-X Mobile SIP for IOS under **Global Parameters** select the **User Agents** heading. Select the **Add** button.

Dashboard Administration Backup/Restore System Management	User Agents User Agents		
 Global Parameters 			Add
RADIUS	Name	Regular Expression	
DoS / DDoS	FlareExperience	Avaya Flare Experience*	Edit Delete
Scrubber User Agents	SIPIOS	Avaya SIP Communicator*	Edit Delete
Global Profiles			

The Name was set to SIPIOS and the Regular Expression was set to Avaya SIP Communicator*. The Finish button was selected to save the changes.

	Add User Agent	х
WARNING: Invalid or incorrect	tly entered regular expressions may cause unexpected results.	
Note: This regular expression	is case-sensitive.	
Ex: Avaya one-X Deskphone Aastra.* Cisco-CP7970G[0-9]{3} RTC/1.1RTC/1.2		
Name	SIPIOS	
Regular Expression	Avaya SIP Communicat	
	Finish	

8.4. Administer Server Interworking

An Interworking Profile was used to manipulate headers for compatibility purposes. It was decided to use an existing Server Interworking Profile named **avaya-ru** and clone this Server Interworking Profile. To clone the Server Interworking select **Global Profiles** \rightarrow **Server Interworking** \rightarrow **avaya-ru** \rightarrow **Clone**.

Dashboard	Interworking Profi	les: cs2100		
Administration	bbA			Clone
Backup/Restore				
System Management	Interworking Profiles	It is not recommended	to edit the defaults. Try cloning or adding a new profile instead.	
Global Parameters	cs2100	General Timers	URI Manipulation Header Manipulation Advanced	
Global Profiles	avaya-ru			
Domain DoS	OCS-Edge-Server		General	
Fingerprint		Hold Support	RFC3264	
Server	cisco-ccm	180 Handling	None	
Interworking	cups	181 Handling	None	
Phone Interworking	Sipera-Halo	182 Handling	None	

The **Profile Name** selected was **avaya-ru**. The **Clone Name** was set to **avaya-ruSIPIOS**. The **Finish** button was selected to save the changes.

	Clone Profile	х
Profile Name	avaya-ru	
Clone Name	avaya-ruSIPIOS	
	Finish	

All values for the Server Interworking Profile were left as default.

8.5. Administer Phone Interworking

A Phone Interworking allows the user to edit specific SIP signaling message parameters to allow interoperability between endpoints and SIP implementations. It was decided to use an existing Phone Interworking Profile named **Avaya-Ru** and clone this Phone Interworking Profile. To clone the Phone Interworking select **Global Profiles** \rightarrow **Phone Interworking** \rightarrow **Avaya-Ru Ru** \rightarrow **Clone**.

Dashboard	Interworking Prof	iles: OCS-Communicator	r	
Administration	bbA			Clone
Backup/Restore				
System Management	Interworking Profiles	It is not recommended to edit the	e defaults. Try cloning or adding a new profile instead.	
Global Parameters	OCS-Communica	General Advanced SLiC	Client	
 Global Profiles 	Avaya-Ru			
Domain DoS	CURC		General	
Eingererint	COFC	Via Header Format	RFC2543	
Fingerprint	Sipera-Halo	TCP Keen Alive?	Vac	
Server Interworking		TOP Keep Allive:	160	
Phone	Cisco-Ru		E	
Interworking			Feature Control	
Media Forking		Subscriber Blacklist	No	

The **Profile Name** selected was **Avaya-Ru**. The **Clone Name** was set to **Avaya-RuSIPIOS**. The **Finish** button was selected to save the changes.

	Clone Profile	Х
Profile Name	Avaya-Ru	
Clone Name	Avaya-RuSIPIOS	
	Finish	

The settings for the Phone Interworking Profile were left as default.

8.6. Verify TLS Client Profile

A Client Profile is needed to allow the Avaya one-X Mobile SIP for IOS as a Remote User to participate in a secure TLS session. The Session Border Controller has a pre installed Avaya client profile as part of the Session Border Controller software named AvayaSBCClient. It was decided to use this pre installed Avaya client profile for configuration purposes. Select TLS Management→Client Profiles→AvayaSBCClient. The Profile Name was AvayaSBCClient. The AvayaSBCClient profile contained the Certificate named AvayaSBCClient. The AvayaSBCClient profile also contained the Peer Certificate Autorities root CA certificate named AvayaSBCCLient. These certificates are all Avaya signed certificates and trusted by other Avaya Servers.



8.7. Verify TLS Server Profile

To allow the Avaya one-X Mobile SIP for IOS as a Remote User to participate in a secure TLS session a TLS Server Profile was also used. The Session Border Controller has a pre installed Avaya server profile as part of the Session Border Controller software. It was decided to use this pre installed Avaya server profile for configuration purposes. Select TLS Management→Server Profiles→AvayaSBCServer. The Profile Name was AvayaSBCServer. The AvayaSBCServer profile contained the Certificate named AvayaSBC.crt.

Dashboard	Server Profiles:	AvayaSBCServer	
Administration	bbA		
Backup/Restore	Course Dusfler		
System Management	Server Profiles		Click here to add a description.
Global Parameters	AvayaSBCServer	Server Profile	
Global Profiles	https		
SIP Cluster			TLS Profile
Domain Policies		Profile Name	AvayaSBCServer
TLS Management		Certificate	AvayaSBC.crt
Certificates			
Client Profiles			Certificate Info
Server Profiles		Peer Verification	None
 Device Specific Settings 			Renegotiation Parameters

8.8. Administer Topology Hiding for Subscriber and Server Flow

Topology Hiding is a UC-Sec security feature which allows the user to change certain key SIP messages parameters to hide how the enterprise network map appears to the outside world. The Topology Hiding created will be applied to the Subscriber and Server flow. It was decided to use an existing topology hiding named **default** and clone this Topology hiding Profile. To clone the Topology Hiding Profile select **Global Profiles** \rightarrow **Topology Hiding** \rightarrow **default** \rightarrow **Clone**.

	-					
Dashboard	~	Topology Hiding	Profiles: default			
Administration		Add				
Backup/Restore		7.00				
System Management		Profiles	It is not recommended to	edit the defaults. Try cloning or a	adding a new profile instead.	
Global Parameters		default	Topology Hiding			
Global Profiles		dordant				
Domain DoS		cisco_th_profile	Header	Criteria	Replace Action	0
Fingerprint		silstack	То	IP/Domain	Auto	
Server Interworking			From	IP/Domain	Auto	
Phone Interworking			Via	IP/Domain	Auto	
Media Forking			SDP	IP/Domain	Auto	
Routing			Record-Route	IP/Domain	Auto	
Server Configuration			Request-Line	IP/Domain	Auto	
Topology Hiding			rioquoor Lino		1 1010	
Signaling					Edit	
Manipulation			L			

ABM; Reviewed: SPOC 10/9/2014

The **Profile Name** was set to **default.** The **Clone Name** was set to **defaultSIPIOS.** The **Finish** button was selected to save the changes.

	Clone Profile	X
Profile Name	default	
Clone Name	defaultSIPIOS	
	Finish	

8.9. Administer Session Manager Server Configuration

This section describes creating a Call Server Profile for the Avaya Session Manager Server on the Avaya Session Border Controller. Select **Global Profiles** \rightarrow **Server Configuration** \rightarrow **Add**.

Dashboard	Jashboard Server Configuration: Sei					
Administration		bbA				
Backup/Restore		Server Drofiles				
System Management		Server Profiles	General Authentication Heartbeat			
Global Parameters		Server_SM	Server Type			
 Global Profiles 		Presence_Server	IP Addresses / FQDNs			
Domain DoS						
Fingerprint	=		Supported Transports			
Server Interworking			TCP Port			
Phone Interworking			UDP Port			
Media Forking			TLS Port			
Routing						
Server						
Configuration						
Topology Hiding						

The **Profile Name** was set to **Server_SM**. The **Next** button was selected to continue to the next page.

	Add Server Configuration Profile	Х
Profile Name	Server_SM	
	Next	

The Server Configuration Server_SM was administered in this section. The **Server Type** was set to **Call Server**. The **IP address** was set to **192.168.1.87**. This was the Signaling Interface of the

Session Manager. The **Supported Transports** was set to **TLS**. The **TLS Port** was set to **5061**. The **Next** button was selected to continue to the next page.

Add Server Configuration Profile - General X					
Server Type	Call Server				
IP Addresses / Supported FQDNs Separate entries with commas	192.168.1.87				
Supported Transports	□ TCP □ UDP ☑ TLS				
TCP Port					
UDP Port					
TLS Port	5061				
	Back				

The Enable Grooming setting was also Enabled. The Interworking Profile value was set to avaya-ruSIPIOS. The TLS Client Profile was set to AvayaSBCClient. The TLS Connection Type was set to SUBID. The Finish button was selected.

Add Server Configuration Profile - Advanced				
Enable DoS Protection				
Enable Grooming				
Interworking Profile	avaya-ruSIPIOS			
TLS Client Profile	AvayaSBCClient 💙			
Signaling Manipulation Script	None 💌			
TLS Connection Type	SUBID O PORTID O MAPPING			
	Back Finish			

8.10. Administer External Signaling Interface Toward Remote User

The section explains administering a signaling interface to the Avaya one-X Mobile SIP for IOS as a Remote User endpoint. Select **Device Specific Settings** \rightarrow **Signaling Interface** \rightarrow **Add**.

Backup/Restore System Management ▷ Global Parameters	Devices MCS	Signaling Interface						
 Global Profiles SIP Cluster 		Name	Signaling IP	TCP Port	UDP Port	TLS Port	TLS Profile	
Domain Policies		Int_Sig_intf_Call_Srv		5060	5060	5061	AvayaSBCServer	Edit
 TLS Management Device Specific Settings 		Ext_Sig_intf_Remote_Phone	10.10.25.15	5060	5060	5061	AvayaSBCServer	Edit
Network Management								
Media Interface Signaling Interface								

The Name was set to Ext_Sig_intf_Remote _Phone. The IP Address was set to 10.10.25.15. This was the IP Address of the B1 external interface of the Avaya Avaya Session Border Controller. The TLS Port was set to 5061. The TLS Profile was set to AvayaSBCServer. The Finish button was pressed to save the changes.

Name	Ext_Sig_Intf_Remote
IP Address	10.10.25.15 💌
TCP Port Leave blank to disable	5060
UDP Port Leave blank to disable	5060
Enable Stun	
TLS Port Leave blank to disable	5061
TLS Profile	AvayaSBCServer 🗸
Enable Shared Control	
Shared Control Port	
	Finish

8.11. Administer Internal Signaling Interface toward Session Manager

This section explains administering a signaling interface to the Session Manager Server. Select **Device Specific Settings**→**Signaling Interface**→**Add.** The **Name** was set to **Int_Sig_intf_Call** _**Srv**. The **IP Address** was set to **192.168.1.16.** This was the IP Address of the A1 internal interface of the Avaya Session Border Controller The **TLS Port** was set to **5061**. The **TLS Profile** was set to **AvayaSBCServer**. The **Finish** button was pressed to save the changes.

Add Signaling Interface					
Name	Int_Sig_intf_Call_Srv				
IP Address	192.168.1.16 🛩				
TCP Port Leave blank to disable	5060				
UDP Port Leave blank to disable	5060				
TLS Port Leave blank to disable	5061				
Cluster TLS Only for use with Cisco SIP Clusters					
Enable Stun Requires a UDP Port					
TLS Profile	AvayaSBCServer 🔽				
	Finish				

8.12. Administer External Media Interface Toward Remote User

The section explains administering a media interface to the Avaya one-X Mobile SIP for IOS as a Remote User. Select **Device Specific Settings** \rightarrow **Media Interface** \rightarrow **Add**.

Backup/Restore	Devices	Madia Interface				
System Management	000000	media interiace				
Global Parameters	MCS	Modifying or deleting an existing med	ia interface will require an annlica	tion restart hefore taking effect. And	olication res	starts
Global Profiles		can be issued from System Manager	<u>nent</u> .	non reetan berere taning eneer. P pr		Addito
SIP Cluster					Г	bbA
Domain Policies					L	
TLS Management		Name	Media IP	Port Range		
Device Specific Settings		Int_Med_intf_Call_Srv		35000 - 40000	Edit	Delete
Network		Ext_Med_intf_Remote_Phone	10.10.25.15	35000 - 40000	Edit	Delete
Management						
Media Interface						
Signaling Interface						

The Name was set to Ext_Med_intr_Remote_Phone. The IP Address was set to 10.10.25.15. The Port Range was set to 35000 – 40000. The Finish button was selected to save the changes.

	Add Media Interface	x
Name	Ext_Med_intf_RemotePt	
IP Address	10.10.25.15 💌	
Port Range	35000 - 40000	
	Finish	

8.13. Administer Internal Media Interface Toward Session Manager

This section explains administering a media interface to the Session Manager Server. Select **Device Specific Settings**→**Media Interface**→**Add Media**. The **Name** was set to **Int_Med_intr_Call_Srv**. The **IP Address** was set to **192.168.1.16**. The **Port Range** was set to **35000 – 40000**. The **Finish** button was selected to save the changes.

	Add Media Interface	x
Name	Int_Med_intf_Call_srv	
IP Address	192.168.1.16 💌	
Port Range	35000 - 40000	
	Finish	

8.14. Administer SIP Cluster

This section describes creating a SIP Cluster. The SIP Cluster will be administered with secure mode to use TLS for SIP. This allows the user to use https for the endpoint configuration download. A TLS Server Profile will be created to allow the user to download PPM information to the Avaya one-X Mobile SIP for IOS as a Remote User. Select SIP Cluster \rightarrow Cluster Proxy \rightarrow Add.



The **Cluster Name** was set to **AvayaCluster**. The **Callserver Type** was set to **Avaya**. The **Next** button was selected to continue to the next page.

	Add SIP Cluster	X
Cluster Name	AvayaCluster	
Callserver Type	Avaya	
	Next	

The Secure Mode was Enabled to allow TLS for SIP. The Domain Name was set to silstack.com. The Finish button was selected to save the changes.

	Add SIP Cluster	X
	Security Information	
Secure Mode	🗹 Enabled	
	Miccollongous Information	
	Wiscellaneous Information	
Domain Name	silstack.com	
Configuration Update Interval	15 minutes	
	Back	

The **Device Name** was set to **MCS**. The **Device IP** was set to **10.10.25.15**. This was the B1 external interface of the Avaya Avaya Session Border Controller. The **Configuration Server Client Address** was set to **192.168.1.16**. This was the A1 internal interface of the Avaya Session Border Controller. The **Next** button was selected to continue to the next page.

Device	e Name	MCS 💌
De	evice IP	10.10.25.15 💙
Co	onfiguration Server Client Address	192.168.1.16 🕶
Back		

The Server Type was set to HTTPS. The Real Server Type was set to HTTPS. The UC-Sec Port was set to 443. The Real Server IP was set to 192.168.1.87. This is the IP Address of Session Manager . The Real Server Port was set to 443. The Server TLS Profile was set to AvayaSBCServer. The Finish button was selected to save the changes.

Server Type	HTTPS 💌
Real Server Type	HTTPS
Options	RelayRewrite URL
Port	443
Real Server IP	192.168.1.87
Real Server Port	443
Server TLS Profile	AvayaSBCServer

The Session Manager Server Configuration Profile was set to Server_SM. The End Point Signaling Interface was set to Ext_Sig_intf_Remote_Phone. The Session Policy Group was set to default. The Finish button was selected to save the changes.

Server Configuration Profile	Server_SM	
End Point Signaling Interface	Ext_Sig_intf_Remote	
Session Policy Group	default 💙	
	Back Finish	

8.15. Administer Routing Profile Toward Session Manager for Subscriber Flow

A Routing Profile is administered to the Session Manager and must be assigned to the Subscriber Flow. Select **Global Profiles** \rightarrow **Routing** \rightarrow **Add**.

Dashboard	^	Routing Profiles: d	lefault
Administration		Add	
Backup/Restore			
System Management		Routing Profiles	It is not recommended t
Global Parameters		default	Routing Profile
 Global Profiles 		Route_To_SM	
Domain DoS			
Fingerprint			Priority
Server Interworking	=		1 *
Phone Interworking			
Media Forking			
Routing			

The **Profile Name** was set to **Route_To_SM**. The **Next** button was selected to continue to the next page.

	Routing Profile	X
Profile Name	Route_To_SM	
	Next	

The URI Group was set to * to indicate all URI groups were acceptable. The Next Hop Server 1 was set to 192.168.1.87. This was the IP Address of the Signaling Interface of the Session Manager. The Routing Priority based on Next Hop Server value was Enabled. The Outgoing Transport was set to TLS. The Finish button was selected to save the changes.

	Routing Profile	Х
Each URI group may only be use	d once per Routing Profile.	
	Next Hop Routing	
URI Group	*	
Next Hop Server 1 IP, IP:Port, Domain, or Domain:Port	192.168.1.87	
Next Hop Server 2 IP, IP:Port, Domain, or Domain:Port		
Routing Priority based on Next Hop Server		
Use Next Hop for In Dialog Messages		
lgnore Route Header for Messages Outside Dialog		
NAPTR		
SR∨		
Outgoing Transport	ILS ○ TCP ○ UDP	
	Back	

8.16. Administer SRTP Media Rule for the End Point Policy Group for Subscriber Flow and Server Flow

A specific Media Rule is administered and assigned to the End Point Policy Group which will be assigned to the Subscriber and Server Flows. Since the Avaya one-X Mobile SIP for iOS as a Remote User is registering to the Avaya Session Border Controller using TLS, it was decided that the Avaya one-X Mobile SIP for IOS as a Remote User would be administered to use SRTP. It was also decided that SRTP would be administered from inside interface of the Session Border controller to the Communication Manager Server. Therefore a media rule called SRTPSIP is administered with SRTP and assigned to the End Point Policy Group and then assigned to the Subscriber and Server Flows. This ensures the B1 outside interface to the Avaya one-X Mobile SIP for IOS as a Remote User will use SRTP media encryption and the A1 inside interface to the Session Manager and Communication Manager Servers will also use SRTP media encryption. To add a Media rule select **Domain Policies**—**Media Rules**—**Add**.



The Rule Name was set to SIPIOS. The Next button was selected to continue to the next page.

	Media Rule	x
Rule Name	SIPIOS	
	Next	

The Media Nat value had the Learn Media IP dynamically setting Enabled. The Next button was selected to continue to the next page.

	Media Rule	Х
Media NAT	 Enforce Signaling and Media IP correlation Learn Media IP dynamically 	
	Back Next	

The **Preferred Format #1** value was set to **SRTP_AES_CM_128_HMAC_SHA1_80**. The **Interworking** setting was **Enabled.** The **Capability Negotiation** setting was also **Enabled.** The **Next** button was selected to proceed to the next page.

	Audio Encryption
Preferred Format #1	SRTP_AES_CM_128_HMAC_SHA1_80 V
Preferred Format #2	RTP
Preferred Format #3	NONE
Encrypted RTCP	
Interworking	
	Video Encryption
Preferred Format #1	RTP
Preferred Format #2	NONE
Preferred Format #3	NONE
Encrypted RTCP	
Interworking	
	Miscellaneous
Capability Negotiation	
	Back Next

The Media Anomaly, the Media Silencing and the Media QoS settings were all disabled on the Media Rule. The **Finish** was selected to save the changes.

Back Finish

8.17. Administer End Point Policy Group for Subscriber Flow and Server Flow

An End Point Policy Group called SRTPSIPIOS was administered to be assigned to the Subscriber and Server Flow. To add an End Point Policy Group select **Domain Policies** \rightarrow **End Point Policy Group** \rightarrow **Add.**

Dashboard	Policy Groups: default-	t-low
Administration	Add Filter	er By Device 💙
Backup/Restore		
System Management	Policy Groups It is r	not recommended to edit the defaults. Try adding a ne
Global Parameters	default-low	Hover over a
Global Profiles	default-low-enc	
SIP Cluster	default-med	licy Group
 Domain Policies 	default-med-enc	
Application Rules	0	Order Application Border Media
Border Rules	default-high	default-
Media Rules	default-high-enc	default default low-med
Security Rules	OCS-default-high	
Signaling Rules	avava dof low one	
Time of Day Rules	avaya-der-low-enc	
End Point Policy	avaya-def-low	
Groups		

The **Group Name** was set to **SRTPSIPIOS**. The **Next** button was selected to continue to the Next page.

	Policy Group	X
Group Name	SRTPSIPIOS	
	Next	

The **Media Rule** called **SIPIOS** was assigned to the End Point Policy Group called SRTPSIPIOS. All other settings where set as default. The **Finish** button was selected to save the changes.

	Policy Group	х
Application Rule	default 💙	
Border Rule	default	
Media Rule	SIPIOS	
Security Rule	default-low 💌	
Signaling Rule	default	
Time of Day Rule	default 💌	
	Back	

8.18. Administer End Point Flow with Subscriber Flow

The End Point Flow allows the user to determine how calls will be handled on the Session Border Controller. Select **Device Specific Settings** \rightarrow **End Point Flow** \rightarrow **Subscriber Flow** \rightarrow **Add.**

Backup/Restore		Devices	Subscribe	r Flows Server Flow	\$							
 Global Parameters 		MCS	Update									Add
Global Profiles					Ho	ver over a	row to see its descript	ion.				
SIP Cluster					URI	Source		End Point				
Domain Policies			Priority	Flow Name	Group	Subnet	User Agent	Policy Group				
TLS Management				Eleve Eleve		+	EleveCommunicator	avaya-	Same	Clana	E dia	Delete
 Device Specific Settings 				Flow_Flare	ORI_RTE		FlareCommunicator	def-low	A1844	Cione	Edit	Delete
Network			2	Elow ADVD		*	Avava A176	avaya-	View	Clana	Edit	Delete
Management			L	11000_4010	OKI_KII-		Avaya Ali/ 5	def-low	01000	Cione	Con	Delete
Media Interface			3	Elow SIPi∩S	URL RTP	+	1XC SIP IOS	avaya-	View	Clone	Edit	Delete
Signaling Interface				. IoliZon Ioo	0.07			det-low		010110		001010
Signaling Forking			4	Flow Remote	+	*		avaya-	View	Clone	Edit	Delete
End Point Flows								det-low-enc				
Session Flows	_											

The **Flow Name** was set to **SIPIOS**. The **URI Group** was set to *. The **User Agent** was set to **SIPIOS**. The **Signaling Interface** was set to **Ext_Sig_intf_Remote_Phone**. The **Next** button was selected to continue to the next page.

	Criteria
Flow Name	SIPIOS
URI Group	*
User Agent	SIPIOS
Source Subnet Ex: 192.168.0.1/24	*
Via Host Ex: domain.com, 192.168.0.1/24	*
Contact Host Ex: domain.com, 192.168.0.1/24	*
Signaling Interface	Ext_Sig_Intf_Remote 💙
	Next

The Media Interface was set to Ext_Med_intf_Remote_Phone. The End Point Policy Group was set to SRTPSIPIOS. The Routing Profile was set to Route_To_SM. The Topology Hiding Profile was set to defaultSIPIOS. The Phone Interworking Profile was set to Avaya_RuSIPIOS. The TLS Client Profile was set to AvayaSBCClient. The Finish button was selected to save the changes.

Source	 Subscriber ○ Click To Call
Methods Allowed Before REGISTER	INFO A MESSAGE I NOTIFY OPTIONS V
Media Interface	Ext_Med_Intf_Remote 🐱
End Point Policy Group	SRTPSIPIOS 💙
SIP Cluster Flow	
Routing Profile	Route_To_SM 💙
	Optional Settings
Topology Hiding Profile	defaultSIPIOS 💌
Phone Interworking Profile	Avaya-RuSIPIOS 💙
TLS Client Profile	AvayaSBCClient 💌
File Transfer Profile	None 💌
Signaling Manipulation Script	None 💌
	Back Finish

8.19. Administer Routing Profile Toward Remote User for Server Flow

A Routing Profile is administered to the Remote User and must be assigned to the Server Flow. It was decided to use an existing Routing Profile called **default** and clone this Routing Profile. To clone the Routing Profile select **Global Profiles** \rightarrow **Routing** \rightarrow **default** \rightarrow **Clone**.

Dashboard	Routing Profiles:	default				
Administration	Add					Clone
Backup/Restore	Douting Drofiles				er	
System Management	Rodeing Fromes	It is not recommended t	o edit the defaults. Tr	y cioning or adding a new pro	nie instead.	
Global Parameters	default	Routing Profile				
 Global Profiles 	Route_To_SM					Add
Domain DoS						Add
Fingerprint		Priority	URI Group	Next Hop Server 1	Next Hop Server 2	
Server Interworking		1 *				View Edit
Phone Interworking						
Media Forking						
Routing						
Server Configuration						

The **Profile Name** selected was **default**. The **Clone Name** was set to **defaultSIPIOS**. The **Finish** button was selected to save the changes.

	Clone Profile	Х
Profile Name	default	
Clone Name	defaultSIPIOS	
	Finish	

All values for the Routing Profile were left as default.

8.20. Administer End Point Flow with Server Flow

To administer the Server Flow to the End Point Flow select **Device Specific Settings** \rightarrow End Point Flow \rightarrow Server Flow \rightarrow Add.

Backup/Restore	Devices	Subscriber Flows	
System Management	HICE		
Global Parameters	MCS		Add
Global Profiles		Hover over a row to see its description.	
SIP Cluster			
Domain Policies		Server Configuration: Server_SM	
 TLS Management Device Specific Settings 		Priority Flow URI Received Interface Signaling Interface Policy Profile Name Group Profile Group	
Network Management		Flow_SM * Ext_Sig_intf_Remote_Phone Int_Sig_intf_Call_Srv default-low default	View Clone E
Media Interface		<	>
Signaling Interface			
Signaling Forking			
End Point Flows			

The Flow Name was set to SIPIOS. The Server Configuration was set to Server_SM. The URI Group was set to *. The Received Interface was set to Ext_Sig_intf_Remote _Phone. The Signaling Interface was set to Int_sig_intf_Call_Srv. The Media Interface was set to Int_Med_intf_Call_Srv. The End Point Policy Group was set to SRTPSIPIOS. The Routing Policy was set to defaultSIPIOS. The Topology Hiding Profile was set to defaultSIPIOS. The Finish button was selected to save the changes.

	Add Flow	Х
Flow Name	SIPIOS	٦
Server Configuration	SM_Server 💙	
URI Group	*	
Transport	* •	
Remote Subnet	*	
Received Interface	Ext_Sig_Intf_Remote 💌	
Signaling Interface	Int_Sig_Intf_Call_Srv 💌	
Media Interface	Int_Med_Intf_Call_Srv 💙	
End Point Policy Group	SRTPSIPIOS 💌	
Routing Profile	defaultSIPIOS 💙	
Topology Hiding Profile	defaultSIPIOS 🔽	
File Transfer Profile	None 💌	
	Finish	

9. Administer Avaya one-X® Mobile SIP for IOS

This section highlights the important commands for administering Avaya one-X® Mobile SIP for IOS to set up a sip account and register to the Session Border Controller Advanced for Enterprise Server. It also describes configuring the Avaya one-X® Mobile SIP for IOS to connect to the SILsecure\$ wireless network. This Application Notes assumes that the Avaya one-X® Mobile SIP for IOS App has already been downloaded to an IPhone 4S handset.

9.1. Access Wireless Network

Access the Settings heading on the IPhone4S handset.



Under the Wi-Fi Networks and select the Choose a Network heading.



The **SILsecure\$** wireless network was selected.



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The **Username** and **Password** was entered and the **Join** button was selected.

Enter th	ne password for "SILsecu	ıre\$"
Cancel	Enter Password	Join
Usernam	e	
Passwor	d	

The Avaya one-X Mobile SIP for IOS had joined the SILsecure\$ wireless network.



9.2. Administering Avaya one-X® Mobile SIP Communicator for iOS

It is assumed that the Avaya one-X® Mobile SIP for IOS has already been downloaded to an IPhone 4S handset. Select the Avaya one-X® Mobile SIP for IOS heading on the IPhone 4S.



Select the **Settings** heading at the button of the screen.



Select the heading **SIP Settings**.

Settings			
Login / Logout	>		
SIP Settings	>		

The Domain was set to silstack.com. Under the Primary Server Details the Server was set to 10.10.25.15. The Port was set to 5061 and the protocol was set to TLS.



The **Done** button was selected.



The **Login** / **Logout** heading was selected.

Settings			
Login / Logout	>		
SIP Settings	>		

The Extension was set to 40040 and the Password was set. The Login button was selected.



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The Avaya one-X Mobile SIP for IOS was seen to register to the Session Border Controller Server.



10. Verification Steps

The following six verification steps were tested using the sample configuration. The following steps can be used to verify installation in the field.

- 1. Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP obtained an IP Address from the SILsecure\$ wireless network.
- 2. Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP was registered to the Avaya Session Border Controller Advanced for Enterprise Server.
- 3. Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server was seen to use SRTP from the Remote User to the outside interface of the Avaya Session Border Controller Advanced for Enterprise Server.
- 4. Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server was seen to use SRTP from the inside interface of the Avaya Session Border Controller Advanced for Enterprise Server to the Avaya Communication Manager Server.
- 5. Verified that a message could be left on the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server and that the MWI was seen to function correctly for Basic Messaging.
- 6. Verified the PPM button information was seen on the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server.
Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP obtained an IP Address from the SILsecure\$ wireless network.

Wi-Fi	SILsecure	\$			
Forget this Network					
IP Address					
DHCP	BootP	Static			
IP Address		10.10.24.34			
Subnet Ma	sk 25	255.255.255.0			

Verified that **extension 40040** was seen to register to the Avaya Session Border Controller Advanced for Enterprise Server.

Session Manager Administration	User Registrations Select rows to send notifications to AST devices. Click on Details column for complete registration status.									
Communication Profile									Cust	omize 🕨
Editor	AST Device Rehad Failback As of 3:27 PM									
Network Configuration	Notifications: Calebook Control of the second secon									
Device and Location	22 Items Refresh Show 15 👻									
Configuration										De
► Application		Details	Address	Login Name	First Name	Last Name	Location	IP Address	AST Device	Prim
Configuration		> Chow		40071@silstaals.com	D 2	40071	Galway			
System Status		PSHOW		40071@slistack.com	RJ	40071	Stack			
SIP Entity Monitoring		►Show		40030@silstack.com	40030	40030	Stack			
Managed Bandwidth		►Show		40072@silstack.com	R3	40072	Galway Stack			
Usage		►Show	40040@silstack.com	40040@silstack.com	40040	40040	Galway Stack	192.168.1.16:5061	~	I (AC)
Security Module		►Show		40031@silstack.com	E2	40031	Galway Stack			
Status		►Show		40073@silstack.com	R4	40073	Galway Stack			

Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server was seen to use SRTP from the Remote User to the outside interface IP Address 10.10.25.15 of the Avaya Session Border Controller Server.

Time	10.10.24.34 10.10.24.30 10.10.25.15	Comment
58.671	(49172) INVITE (5061)	SIP From: <sips:40040@silstack.com to:<sips:40040@silstack.com;avaya-cm-fnu="off-hook</td"></sips:40040@silstack.com>
58.673	(49172) 4 100 Trying (5061)	SIP Status
58.716	(49172) 183 Session Progress (5061)	SIP Status
59.990	(49172) 100 Trying (5061)	SIP Status
60.005	48 <u>4 Address Incomplet</u> e	SIP Status
60.067	INVITE SDP (ISACRTPType-103 q722 q711U g7:	SIP From: "40040, 40040" <sips:40040@10.10.25.15:5061 td="" to:<sips:40070@10.10.25.15:5061<=""></sips:40040@10.10.25.15:5061>
60.193	(5061) 100 Trying	SIP Status
60.426	(5061) 180 Ringing (49207)	SIP Status
60.451	(49172) 4180 Ringing (5061)	SIP Status
61.567	(49172) 180 Ringing SDP () (5061)	SIP Status
61.615	(9580) SRTP (q711U) (35286)	SRTP Num packets:17 Duration:0.320s SSRC:0x27DE0B7C
62.931	(9580) SRTP (q711U) (35286)	SRTP Num packets:23 Duration:0.441s SSRC:0x7524A92B
63.364	(5061) 200 OK 5DP () (49207)	SIP Status
63.456	(49172) 4 200 OK SDP () (5061)	SIP Status
63,533	(9580) SRTP (q711U) (35286)	SRTP Num packets:25 Duration:0.465s SSRC:0x7524A92B
63.533	(48666) (35282) SRTP (q711U)	SRTP Num packets:24 Duration:0.321s SSRC:0x7524A92B
63.766	(5061) ACK	SIP Request
64.129	(35282) SRTP (ISAC) (48666)	SRTP Num packets:54 Duration:3.147s SSRC:0x8CF97D2B
64.129	(9580) SRTP (ISAC) (35286)	SRTP Num packets:51 Duration:2.971s SSRC:0x8CF97D2B
65.025	(9580) SRTP (ISAC) (35286)	SRTP Num packets:35 Duration:2.096s SSRC:0x90CD2663
65.025	(35282) SRTP (ISAC) (48666)	SRTP Num packets:37 Duration:2.208s SSRC:0x90CD2663
67.089	(49172) 4 100 Trying (5061)	SIP Status
67.122	(49172) 200 OK SDP () (5061)	SIP Status
67.156	(9580) SRTP (ISAC) (35286)	SRTP Num packets:4 Duration:0.182s SSRC:0x8CF97D2B
67.168	(5061) INVITE	SIP From: "40040, 40040" <sips:40040@10.10.25.15:5061 td="" to:<sips:40070@10.10.25.15:5061<=""></sips:40040@10.10.25.15:5061>
67.181	(9580) SRTP (ISAC) (35286)	SRTP Num packets:2 Duration:0.052s SSRC:0x90CD2663
67.244	(5061) 100 Trying	SIP Status
67.298	200 OK SDP (ISAC <u>BTPType-103 q722 </u> 711U g7	SIP Status

Verified the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server was seen to use SRTP from the inside interface IP Address 192.168.1.16 of the Avaya Session Border Controller Server to the Avaya Communication Manager Server.

```
status trunk 120/113
Page 3 of 3

SRC PORT TO DEST PORT TALKPATH
src port: T00155

T00155:TX:192.168.1.16:35134/g722-64/20ms/1-srtp-aescm128-hmac80
T00291:RX:192.168.1.16:35132/g722-64/20ms/1-srtp-aescm128-hmac80
```

Solution & Interoperability Test Lab Application Notes ©2014 Avaya Inc. All Rights Reserved Verified that a message could be left on the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server and that the MWI was seen to function correctly for Basic Messaging.



Verified the PPM button information was seen on the Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server.



11. Conclusion

These Application Notes describe the configuration steps required to register the Avaya one-X® Mobile SIP for IOS as a Remote User with SRTP to the Avaya Session Border Controller Advanced for Enterprise Server with Avaya Aura® Solution for Midsize Enterprise Server and Avaya Aura® Messaging Server. These Application Notes also identify how to configure SRTP from the Avaya one-X® Mobile SIP for IOS as a Remote User to the outside interface of the Avaya Session Border Controller Advanced for Enterprise Server and configure SRTP from the Avaya Session Border Controller Advanced for Enterprise Server and configure SRTP from the Avaya Session Border Controller Advanced for Enterprise Server to the Avaya Session Border Controller Advanced for Enterprise Server to the Avaya Aura® Solution for Midsize Enterprise Server and Avaya Aura® Messaging Server.

ABM; Reviewed: SPOC 10/9/2014 Solution & Interoperability Test Lab Application Notes ©2014 Avaya Inc. All Rights Reserved These Application Notes also describe how to administer Avaya Aura® Messaging Server to function with SRTP with the Avaya one-X® Mobile SIP for IOS as a Remote User with the Avaya Session Border Controller Advanced for Enterprise Server. Please refer to **Section 2.1.4** for the observations associated with Avaya one-X Mobile SIP for IOS as a Remote User with SRTP registered to the Avaya Session Border Controller Advanced for Enterprise Server.

12. Additional References

This section references Avaya documentation relevant to these Application Notes. Additional Avaya product documentation is available at <u>http://support.avaya.com</u>.

- [1] Administering Avaya Session Border Controller for Enterprise, January 2013, Release 6.2, Issue 2.
- [2] Administering Avaya one-X® Mobile SIP for IOS, November 2012, Release 6.2, Issue 1.
- [3] Administering Avaya Aura® System Manager, July 2012 Issue 2.0
- [4] Administering Avaya Aura® Session Manager, February 2012, Document Number 03-603324
- [5] Administering Avaya Aura® Communication Manager, February 2012, Document Number 03-603479
- [6] Administering Avaya Aura® Messaging, December 2011

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