

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring the CELLX Cellular Gateway with Avaya Aura® Telephony Infrastructure using E1 ISDN-PRI – Issue 1.0

Abstract

These Application Notes describe a compliance-tested configuration comprised of Avaya Aura® Communication Manager and the CELLX cellular gateway. The CELLX cellular gateway is a gateway that can augment landline connectivity with wireless connectivity to the cellular network. In case of landline connectivity failure, the CELLX provides a backup solution to maintain voice communications. During compliance testing, outbound calls from Avaya Aura® Communication Manager were successfully routed over an E1 ISDN-PRI to the CELLX and in turn to the cellular network. Similarly, inbound calls from the cellular network to the CELLX were successfully forwarded to Aura® Communication Manager over the E1 ISDN-PRI.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe a solution that integrates the CELLX cellular gateway, with Avaya Aura® Communication Manager. The CELLX cellular gateway can provide a backup solution to maintain voice communications in the event of a landline failure and provide a mechanism to place cellular to cellular calls from the Avaya Deskphone. The integration included an E1 ISDN-PRI connecting Avaya Aura® Communication Manager and the CELLX cellular gateway.

2. General Test Approach and Test Results

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability compliance testing focused on verifying the routing of outbound/inbound calls from/to the CELLX cellular gateway.

The high-level objectives of the solution described in these Application Notes are as follows:

- When the landline is out of service, Communication Manager will route all outbound calls to the CELLX cellular gateway.
- When the landline is out of service, inbound calls from the cellular network route through the CELLX cellular gateway and are routed to the Communication Manager.
- If the landline is operational, Communication Manager will re-route calls rejected by the CELLX cellular gateway to the landline.

The enterprise callers can enter a "CELLX gateway dial prefix" to use the CELLX cellular gateway to make calls. For example, enterprise callers place outbound calls via the CELLX cellular gateway to reach cellular endpoints and save on cellular minutes and costs.

2.2. Test Results

The test objectives listed in **Section 2.1** were verified. For serviceability testing, outbound and inbound calls routed through the CELLX completed successfully after recovering from failures such as Ethernet cable disconnects, and resets of Communication Manager and the CELLX gateway. Calls routed through the CELLX gateway via the E1 ISDN-PRI between the Avaya G450 Media Gateway and CELLX gateway during failover testing completed successfully.

During the compliance testing it was observed that media shuffling must be disabled for successful communication when forwarding calls from CELLX gateway to an H.323 IP telephone.

TELES CELLX cellular gateway successfully passed compliance testing.

2.3. Support

For technical support on the TELES CELLX Cellular Gateway, consult the support pages at http://cellx.teles.com or contact TELES customer support at:

Phone: 1-646-225-6598E-mail: cellx@teles.com

• Website: http://cellx.teles.com – Support

• Website: http://www.teles.com/cellx - Product Information

3. Reference Configuration

In case of landline connectivity failure, the CELLX cellular gateway provides a backup solution to maintain voice communications. When the landline is operational, outbound calls to the public network may be routed to either the landline or the CELLX cellular gateway, but when the landline is unavailable, outbound calls to the public network are routed to the CELLX cellular gateway only. The CELLX cellular gateway routes the outbound calls to the cellular network, but may also reject outbound calls under certain configurable conditions. The caller, however, may bypass such restrictions by dialing a pre-configured "CELLX gateway dial prefix" before dialing the external phone number.

Figure 1 illustrates the configuration used for the compliance testing. The network consisted of Avaya Aura® Communication Manager running on an S8300D card that was installed in the G450 Media gateway, Avaya Aura® Session Manager, Avaya 9600 Series IP Telephones, along with a CELLX cellular gateway. Avaya Aura® Communication Manager was connected to Avaya Aura® Session Manager using a SIP Trunk and the CELLX cellular gateway with an E1 ISDN-PRI. The CELLX in turn was connected to the cellular network via Subscriber Identity Module (SIM) cards that reside on boards inserted in the CELLX

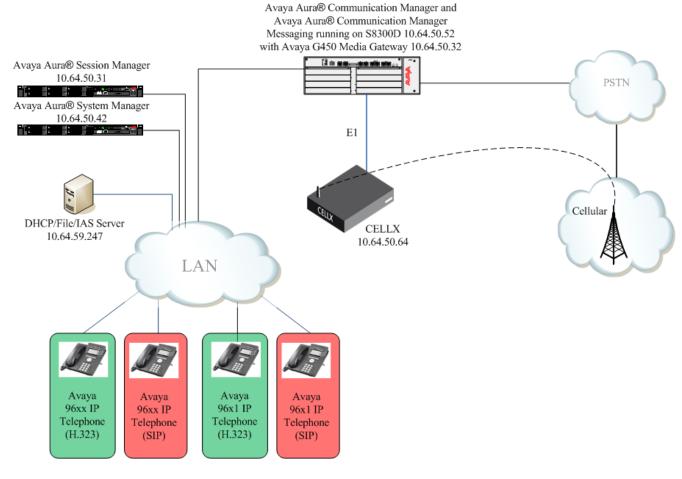


Figure 1: Network Configuration.

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software/Firmware								
Avaya PBX Products									
Avaya S8300D Server running Avaya Aura®	Avaya Aura® Communication Manager 6.0.1 with								
Communication Manager	SP5.0.1(Patch 19303)								
Avaya G450 Media gateway									
Mainboard	HW 2 FW 31.22.0(A)								
MM710 T1 Module	HW 5 FW 22								
MM712 DCP Media Module	HW 7 FW 14								
MP80 VoIP-DSP	HW 6 FW 67								
Avaya Aura®	Session Manager								
Avaya Aura® Session Manager HP Proliant	6.1 with SP5								
DL360 G7	0.1 with Si 3								
Avaya Aura® System Manager HP Proliant	6.1 with SP5								
DL360 G7									
Avaya Messaging	(Voice Mail) Products								
Avaya Aura® Communication Manager	6.0								
Messaging (CMM)									
Avaya Te	lephony Sets								
Avaya 96xx Series IP Telephones	(SIP 3.1SP2), (SIP 2.6.6.0)								
Avaya 96x1 Series IP Telephones	(SIP S6.010f), (SIP 6.0.3)								
TELE	S Products								
TELES CELLX cellular gateway	Software Version 17.0								

5. Configure Avaya Aura® Communication Manager

This section describes the steps required for Communication Manager to support the configuration in **Figure 1**. The following pages provide step-by-step instructions on how to administer parameters specific to the CELLX cellular gateway solution only. The assumption is that the appropriate license and authentication files have been installed on the servers, valid login credentials are available, and the reader has a basic understanding of how to administer Communication Manager. It is assumed that all other connections, e.g., to PSTN, to LAN, are configured and will not be covered in this document. The reader will need access to the System Administration Terminal screen (SAT). For detailed information on the installation, maintenance, and configuration of Communication Manager, please refer to **Section 9** ([1]).

5.1. Configuring E1 ISDN-PRI

This section describes the steps for configuring the E1 ISDN-PRI line on Communication Manager to the CELLX cellular gateway in the sample configuration of **Figure 1**.

1. Issue the command **display media-gateway 1** to display the Media Gateway information. On page 2 verify there is a DS1 card available, if not, install the card and refer to **Section 9** for documentation links.

displa	ay media-gateway 1			Page 2 of 2
		MEDIA GATEWAY 1		
		Type: g450		
Slot	Module Type	Name	DSP Type	FW/HW version
V1:	S8300	ICC MM	MP80	69 6
V2:	MM710	DS1 MM		
V3:	MM712	DCP MM		
V4:				
V5:	MM710	DS1 MM		
V6:	MM710	DS1 MM		
V7:				
V8:			Max Surviva	ble IP Ext: 8
V9:				

5.2. DS1 Circuit Pack Configuration

- 1. Enter the **add ds1 xxxxx** command, where **xxxxx** is the board number of the DS1 connected to the cellx. For this configuration board number **001v5** was used. On Page 1 of the **ds1** form, configure the following:
 - Name enter a meaningful description.
 - **Bit Rate** set to **2.048**
 - Line Coding set to hdb3
 - **Signaling Mode** set to **isdn-pri**
 - Connect set to pbx
 - Interface set to network
 - Protocol Version set to a

add ds1 1v5 Page 1 of 1

DS1 CIRCUIT PACK

Location: 001V5 Name: CELLX E1
Bit Rate: 2.048 Line Coding: hdb3

Signaling Mode: isdn-pri

Connect: pbx Interface: network

TN-C7 Long Timers? n Country Protocol: 1
Interworking Message: PROGress Protocol Version: a
Interface Companding: mulaw CRC? n

Idle Code: 11111111

DCP/Analog Bearer Capability: 3.1kHz

T303 Timer(sec): 4

Slip Detection? n Near-end CSU Type: other

Echo Cancellation? n

5.3. E1 ISDN-PRI Trunks and Signaling Groups

- Enter the **add trunk-group i** command, where **i** is an available trunk group number. On Page 1 1. of the trunk-group form, configure the following:
 - **Group Type** set to **isdn**
 - **Group Name** enter a meaningful name/description
 - TAC enter a Trunk Access Code that is valid under the provisioned dial plan
 - Carrier Medium set to PRI/BRI
 - Service Type set to tie

Page 1 of 21 add trunk-group 5

TRUNK GROUP

Group Number: 5

Group Type: isdn

CDR Reports: y

COST 1

TN: 1

TAC: *005

Direction: two-way

Outgoing Display? n

Carrier Medium: PRI/BRI

Dial Access? n

Busy Threshold: 255 Night Service: Group Number: 5

Dial Access? n

Queue Length: 0 Service Type: tie Auth Code? n TestCall ITC: rest

Far End Test Line No:

TestCall BCC: 4

- 2. Enter **add signaling group j** command, where **j** is an available signaling group number. On Page 1 of the signaling-group form, configure the following:
 - **Group Type** set to **isdn-pri**
 - Associated Signaling set to y
 - **Primary D-Channel** enter **xxxxx16**, where **xxxxx** is the board number of the DS1 circuit pack configured in **Section 5.2** and connected to the CELLX(16 is the D-Channel in a E1 ISDN-PRI)
 - Trunk Group for Channel Selection enter the number of the trunk group configured in Step 1

```
add signaling-group 5

SIGNALING GROUP

Group Number: 5

Group Type: isdn-pri

Associated Signaling? y

Max number of NCA TSC: 0

Primary D-Channel: 1v516

Max number of CA TSC: 0

Trunk Group for NCA TSC:

Trunk Group for Channel Selection: 5

X-Mobility/Wireless Type: NONE

TSC Supplementary Service Protocol: a

Network Call Transfer? n
```

- 3. Enter the **change trunk-group i** command, where **i** is the number of the trunk group configured in **Step 1.** On Page 5 of the trunk-group form, add one or more trunk members by entering:
 - **xxxxxzz** for Port, where **xxxxx** is the board number of the DS1 circuit pack configured in **Section 5.2** and connected to the cellx, **zz** is a channel in the E1 ISDN-PRI, and the number of the signaling group configured in **Step 2**.

Note: *Enter Esc-n to add the remaining E1 channels.*

```
change trunk-group 5
                                                              Page
                                                                    5 of 21
                               TRUNK GROUP
                                  Administered Members (min/max):
                                                                     1/30
GROUP MEMBER ASSIGNMENTS
                                       Total Administered Members:
             Code Sfx Name
                                 Night
                                                  Sig Grp
      Port
 1: 001V501 MM710
                                                    5
  2: 001V502 MM710
                                                    5
  3: 001V503 MM710
  4: 001V504 MM710
  5: 001V505 MM710
  6: 001V506 MM710
 7: 001V507 MM710
  8: 001V508 MM710
  9: 001V509 MM710
10: 001V510 MM710
11: 001V511 MM710
12: 001V512 MM710
13: 001V513 MM710
                                                    5
14: 001V514 MM710
                                                    5
15: 001V515 MM710
```

5.4. ARS Table, Route Patterns & Failover Configuration

Note: For compliance testing, the Communication Manager's connection to the PSTN used the ARS Feature Access Code digit "9" and route pattern 2.

5.4.1. ARS Table configuration

- 1. Enter the **change ars analysis p** command, where "**p**" is any digit. Configure **Dialed String** entries according to customer requirements. In the example below, the entries match dialed numbers as follows:
 - The "908" Dialed String matches 10-digit dialed numbers that begin with 908, and routes calls to Route Pattern 56. For example, a dialed number of 908-555-1212 would be matched by this entry.
 - The "190" Dialed String matches 11-digit dialed numbers that begin with 190, and routes calls to Route Pattern 56. For example, a dialed number of 1-908-555-1212 would be matched by this entry.
 - The first "23" Dialed String matches 12-digit dialed numbers that begin with 23, and routes calls to Route Pattern 68. This entry is intended to match dialed numbers that begin with the CELLX Dial Prefix (23 was used in the compliance-tested configuration). For example, a dialed number of 23-908-555-1212 would be matched by this entry.
 - The second "23" **Dialed String** matches 13-digit dialed numbers that begin with 23, and routes calls to **Route Pattern** 68. This entry is also intended to match dialed numbers that begin with the CELLX Dial Prefix (23 was used in the compliance-tested configuration). For example, a dialed number of 23-1-908-555-1212 would be matched by this entry.

change ars analysis XX	ADC D	IGIT ANALYS	TC MADI	T.	Page 1 of 2	
	ARS D.	Location:	_	ıĿ	Percent Full: 3	
Dialed	Total	Route	Call	Node	ANI	
String	Min Max	Pattern	Type	Num	Reqd	
23	12 12	68	hnpa		n	
23	13 13	68	hnpa		n	
908	10 10	56	hnpa		n	
190	12 12	56	hnpa		n	

5.4.2. Route Pattern Configuration

1. Enter the **change route-pattern r** command, where "r" is the route pattern that for the CELLX Gateway, **5** was used for compliance testing.

Add a routing preference entry as follows:

- **Grp No** enter the trunk group configured in **Section 5.3**, **Step 1**.
- Pfx Mrk set to 1
- FRL assign a Facility Restriction Level to this routing preference.

	5		e-pat			ern 1	Numbei	c: 5	Pat	tern N	Jame:	CELLX		Page	1 of	•
							SCCA	1? n	Se	ecure	SIP?	n				
	Grp	FRL	NPA	Pfx	Нор	Toll	No.	Inser	ted						DCS/	IXC
	No			Mrk	Lmt	List	Del	Digit	s						QSIG	
							Dgts								Intw	
:	5	0		1											n	user
:															n	user
:															n	user
:															n	user
:															n	user
:															n	user
	BCC	C VAI	LUE	TSC	CA-T	SC	ITC	BCIE	Serv	ice/Fe	ature	PARM	No.	Numbe	ering :	LAR
		2 M			Requ									Forma	_	
					-							Suk	oaddre			
:	У У	у у	y n	n			rest	5								none
:	У У	у у	y n	n			rest	_								none
:	У У	у у	y n	n			rest	_							:	none
:	У У	у у	y n	n			rest	_								none
:	У У	у у	y n	n			rest	_								none
:	УУ	УУ	y n	n			rest	_							:	none

5.4.3. Failover Configuration

- For compliance testing, the Primary route pattern out to the PSTN was 2. Enter the **change route-pattern r** command, where "r" is the route pattern out to the PSTN. Add the routing information for the route pattern used to the CELLX gateway. Configure the following:
 - **Grp No** enter the trunk group that contains trunk members from only the E1 ISDN-PRI line connected to the CELLX (**Section 5.3. Step 1**).
 - FRL assign a Facility Restriction Level to this routing preference.

chai	nge 1	cout	e-pa	tter	n 2								Page	1 of	3
					Pati	tern	Numbe	r: 2	Pattern	Name:	To PS	TN			
							SCCA	N? n	Secur	e SIP?	n				
	Grp	FRL	NPA	Pfx	Нор	Toll	No.	Inse	rted					DCS/	' IXC
	No			Mrk	Lmt	List	Del	Digi	cs					QSIG	3
							Dgts							Intw	I
	1	-					0	9						n	user
2:	5	0					0							n	user
3:														n	user
4:														n	user
5:														n	user
6:														n	user
	BCC	C VA	LUE	TSC	CA-	rsc	ITC	BCIE	Service/	Feature	PARM	No.	Numb	ering	LAR
			4 W		Requ								Form	_	
					_						Su	baddr	ess		
1:	у у	у у	y n	n			res	t							none
2:	УУ	УУ	y n	n			res	t							none
3:	у у	у у	y n	n			res	t							none
4:	УУ	УУ	y n	n			res	t							none
5:	УУ	УУ	y n	n			res	t							none
6:	y v	y v	y n	n			res	t							none

5.5. Called Party Number Adjustments for Incoming Calls through the CELLX Gateway

Outside callers may use the CELLX to reach Communication Manager extensions by first calling a SIM card number on the CELLX. The CELLX may be configured to directly route incoming calls from the SIM card to a specific extension on Communication Manager. If the extension is a Vector Directory Number (VDN), the vector associated with the VDN may then prompt and collect digits from the caller.

During compliance testing, the CELLX was configured to send all calls to an internal Avaya extension configured on Communication Manager.

6. Configure CELLX Cellular Gateway

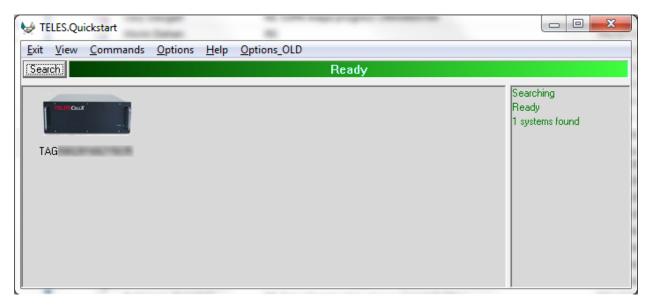
This section describes the steps for configuring the cellular boards, SIM cards, VoIP, and outbound/inbound routing policies on the CELLX cellular gateway. The steps are provided for illustration only; users should consult with CELLX cellular gateway documentation for specific instructions.

6.1. System Configuration

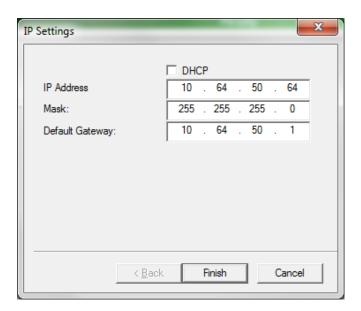
The configuration of the CELLX cellular gateway is a two-step process. Each step requires the use of its own tool, both of which are included on the CD that shipped with the gateway. Install both the "TELES Quickstart" application and the "TELES GATE Manager".

6.1.1. Configure CELLX IP Address

Launch the "TELES Quickstart" application. Two prompts appear regarding the network setup of the PC. Depending on the network setup, follow the prompts and proceed to allow the tool to scan the network. Once, completed, **double** click on the gateway **icon** to continue.



The IP-Setting box will appear. Assign the appropriate network settings, as shown below and click **Finish**.



Wait while the TELES Quickstart application updates and reboots the CELLX . Then close the Quickstart application

Note: The gateway can take up to 5 minutes to reboot and apply settings.

6.1.2. CELLX Cellular Gateway First Connection

Launch the TELES GATE Manager application.

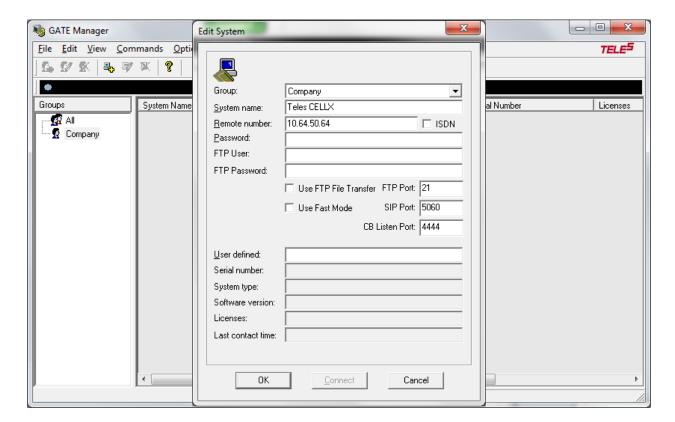
The first time the GATE Manager is used, a Group must be added. Under **Groups**, right click on the left pane of the GATE Manager and choose **New Group**. Assign a name and click **OK** (not shown) to continue.

In the right pane, right-click on the new group that was just created, choose **New System**, the **Edit System** box appears. Assign the following values:

Note: the values used are based on this sample configuration.

• System Name: TELES CELLX (May be configured to match custom naming conventions)

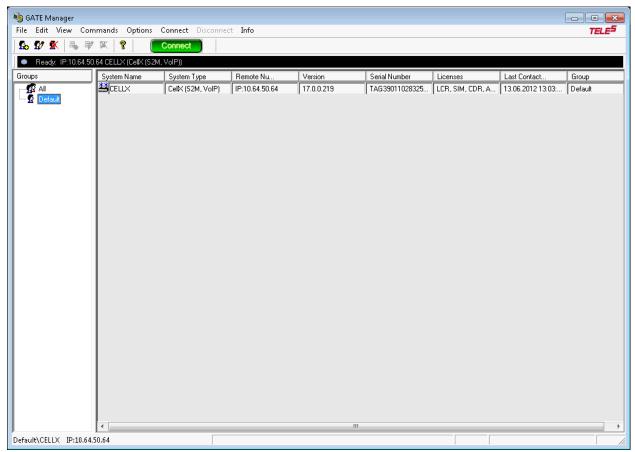
• Remote Number: 10.64.50.64



Once completed, click the **OK** button.

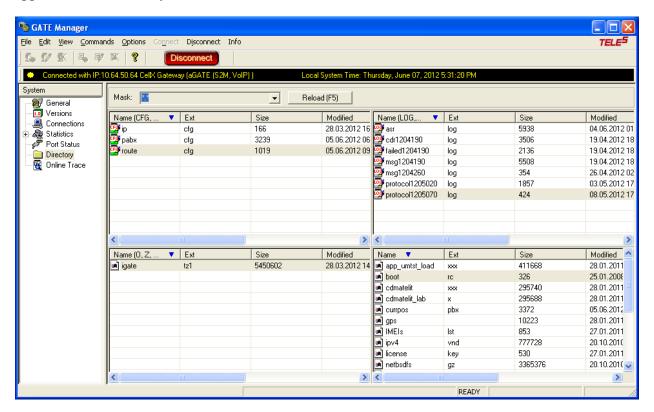
6.1.3. Configuring the CELLX

Launch the TELES GATE Manager application



Select the system name of the CELLX cellular gateway to be configured and click the **Connect** button at the top of the screen. When prompted for a password, enter the current password, and click **OK**. The default password is blank.

Once connected, select **Directory** from **System** tree on the left side. The following screen will appear if done correctly.



From the GATE Manager window (not shown), right click on **E1_route cfg** and choose **Copy**. In the **Rename/Copy** dialog that is presented, rename **E1_route.cfg** to **route.cfg** and click **OK**. Confirm any prompts received to overwrite the current **route.cfg** file.

Right click on **route cfg** and choose **Receive.** This will download the file to the PC to be edited. These files are standard Windows text files, normally ending in .txt. Open the file in a text editor like **Wordpad**. **Do NOT** use **Microsoft Word**.

Below is a copy of the configuration present when the CELLX ships from the factory. The contents of this configuration file determine how the CELLX processes calls between the cellular network and the Communication Manager via a T1 PRI circuit.

```
: Default configuration for T1 and E1 connections
[System]
;-----
; write incoming USSD and SMS in msglog file
restrict20=@FILE 06
restrict20=@FILE 05
; outbound calls
Restrict9=out ; Labels all calls from PRI as "out"
DTMFWaitDial=3
                ; timeout for digit collection
; inbound calls
Restrict20=in 01
MapAllin=91234
             ; 1234 represents an Avaya registered Extension -
              ; forward inbound calls to extension 1234 via PRI
; *END CONFIG*
```

In this context, "inbound" means calls coming into the network from the CELLULAR network and routed by the CELLX to Communication Manager via the T1. "Outbound" refers to calls going out of Communication Manager via the T1 to the CELLX and progressing out to the CELLULAR network.

The "Restrict" commands associate the relevant class of CELLX call handling hardware with an identifier, in this case "<u>out</u>" for outbound calls and "<u>in</u>" for inbound calls (as defined above). These identifiers are inserted in the B party number as a prefix to the actual received dialled digits. Full syntax and semantics for the Restrict command can be found on the documentation CD in the "*CellX User Manual*", version 16.2; see **Section 5.3.1.2** "The Restrict Command".

The "MapAll" commands evaluate the B party number, and "MapAllin" and "MapAllout" refer respectively to the "in" or "out" labels that have been inserted with the "Restrict" command. For outbound calls, depending on the format of the B party number that is sent by the PBX (i.e., the

type of number, with or without a leading "1"), one of the following lines for outbound calls will match:

```
MapAllout0=|201<<13
MapAllout0=|201<<13
MapAllout1=|201<<13
```

This sequence indicates that the CELLX should wait until the number is complete (13 digits, 11 dialed digits plus 2 more for the "20" prefix identifier specifying the Cellx's CELLULAR ports) and then send the calls to the CELLULAR network.

Inbound calls (calls coming from the CELLULAR network) will be forwarded by the CELLX to an extension on the Avaya PBX as specified by the following line

```
MapAllin=91234
```

Here "9" indicates the address on the CELLX of the T1 interface connected to the PBX, while "1234" is an example of an extension on the PBX that should be changed as appropriate for the implementation. Change the "1234" extension to match where the calls FROM the CELLULAR will be sent on the PBX system, e.g., an operator, voicemail, or auto-attendant. For example, if the inbound calls are forwarded to an operator that has the extension "00", then change the line to

```
MapAllin=900
```

Full syntax and semantics for the MapAll command can be found on the documentation CD in the "*CELLX User Manual*", version 16.2; see **Section 5.3.1.1**, "The MapAll Command".

Right click on the GATE Manager window and choose **Send** from the context menu. Select the new (edited) version of **route.cfg** and send it. This will upload the new changes to the CellX.

Right click on **pabx.cf**g and choose Copy. In the Rename/Copy dialog that is presented (not shown), rename **pabx.cfg** to **pabx_orig.cfg** and click OK. Confirm any prompts received to overwrite the current pabx_orig.cfg file

Right click on **E1_pabx.cfg** and choose Copy. In the Rename/Copy dialog that is presented, rename **E1_pabx.cfg** to **pabx.cfg** and click OK. Confirm any prompts received to overwrite the current **pabx.cfg** file.

The default **E1_pabx.cfg** file will work unmodified for nearly every application, so it is not covered in this document.

Please view the detailed manual for the CELLX or contact support with additional questions. Please contact support before changing the preconfigured pabx.cfg files included with the gateway.

Go to the Commands menu and select Restart System

7. Verification Steps

The following steps may be used to verify the configuration:

- From the SAT, enter the command **status signaling-group s**, where s is the number of a signaling group configured in **Section 5.3**, and verify that the Group State is "in service".
- From the SAT, enter the command **status trunk-group t**, where t is the number of a trunk group configured in **Section 5.3**, and verify that the Service States of all trunks are "in-service/idle" or "in-service/active".
- While the landline is operational, place several outbound calls, and verify successful routing to the landline and CELLX and successful call completion.
- While the landline is out of service, place several outbound calls, and verify successful routing to the CELLX and successful call completion.
- Place inbound calls to the CELLX and verify successful forwarding to an extension registered to Communication Manager.
- Place outbound calls using the CELLX Dial Prefix, and verify successful routing to the CELLX and successful call completion.

8. Conclusion

These Application Notes describe a compliance-tested configuration comprised of Avaya Aura® Communication Manager and the CELLX cellular gateway. The CELLX is a cellular gateway that can augment landline connectivity with wireless connectivity to the cellular network. In case of landline connectivity failure, CELLX provides a backup solution to maintain voice communications. During compliance testing, outbound calls from Avaya Aura® Communication Manager were successfully routed over an E1 ISDN-PRI to the CELLX and in turn to the cellular network. Similarly, inbound calls from the cellular network to the CELLX were successfully forwarded to Avaya Aura® Communication Manager over the E1 ISDN-PRI. The TELES CELLX cellular gateway successfully completed the compliance testing. Refer to Section 2.2 for more details and listed observations.

9. Additional References

The documents referenced below were used for additional support and configuration information.

The following Avaya product documentation can be found at http://support.avaya.com.

- [1] *Administering Avaya* Aura® *Communication Manager*, June 2010, Release 6.0, Issue 6.0, Document Number 03-300509, available at http://support.avaya.com.
- [2] *Administering Avaya* Aura® *Session Manager*, October 2010, Issue 1.1, Release 6.1, Document Number 03-603324, available at http://support.avaya.com.
- [3] Avaya one-X Deskphone Edition for 9600 Series IP Telephones Administrator Guide Release 3.1, November 2009, Document Number 16-300698.
- [4] *Implementing Avaya Aura*® *Communication Manager Messaging*, May 2011, Document Number 18-603644.

Product information for the CELLX cellular gateway may be found at http://www.teles.com/cellx.

[5] TELES CELLX User Manual, Revision 16.2, September 2011.

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