Avaya Solution & Interoperability Test Lab

Application Notes for IPC Alliance MX 15.03 with Avaya Aura® Communication Manager 5.2.1 using QSIG Trunks – Issue 1.0

Abstract

These Application Notes describe the configuration steps required for IPC Alliance MX 15.03 to interoperate with Avaya Aura® Communication Manager 5.2.1 using QSIG trunks.

IPC Alliance MX is a trading communication solution. In the compliance testing, IPC Alliance MX used E1 QSIG trunks to Avaya Aura® Communication Manager, for turret users on IPC to reach users on Avaya Aura® Communication Manager and on the PSTN.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps required for IPC Alliance MX 15.03 to interoperate with Avaya Aura® Communication Manager 5.2.1 using QSIG trunks.

IPC System Interconnect is a trading communication solution. In the compliance testing, IPC Alliance MX used E1 QSIG trunks to Avaya Aura® Communication Manager, for turret users on IPC to reach users on Avaya Aura® Communication Manager and on the PSTN.

2. General Test Approach and Test Results

The feature test cases were performed manually. Calls were manually established among IPC turret users with Avaya H.323, Avaya Digital, and/or PSTN users. Call controls were performed from the various users to verify the various call scenarios.

The serviceability test cases were performed manually by disconnecting and reconnecting the E1 connection to IPC Alliance MX.

2.1. Interoperability Compliance Testing

The interoperability compliance test included feature and serviceability testing.

The feature testing included basic call, basic display, G.711/G.729, hold/reconnect, DTMF, call forwarding unconditional/ring-no-answer/busy, blind/attended transfer, and attended conference.

The serviceability testing focused on verifying the ability of IPC Alliance MX to recover from adverse conditions, such as disconnecting/reconnecting the E1 connection to IPC Alliance MX.

2.2. Test Results

All test cases were executed and passed.

2.3. Support

Technical support on IPC Alliance MX can be obtained through the following:

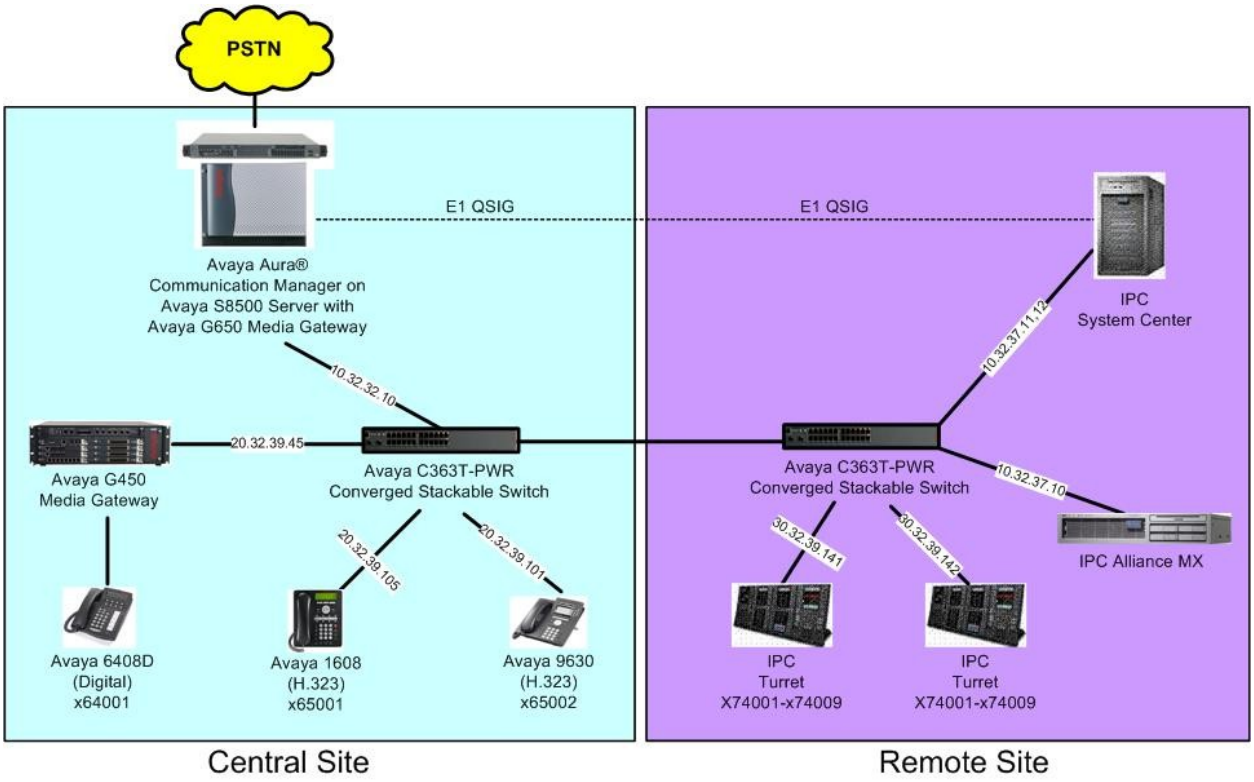
- **Phone:** (800) NEEDIPC, (203) 339-7800
- **Email:** systems.support@ipc.com

3. Reference Configuration

As shown in the test configuration below, IPC Alliance MX at the Remote Site consists of Alliance MX, System Center, and Turrets.

There is a physical connection between the DS1 circuit pack on Avaya Aura® Communication Manager and the QSIG card on IPC System Center. E1 QSIG trunks are used from IPC Alliance MX to Avaya Aura® Communication Manager, to reach users on Avaya Aura® Communication Manager and on the PSTN.

A five digit Uniform Dial Plan (UDP) was used to facilitate dialing between the Central and Remote sites. Unique extension ranges were associated with Avaya Aura® Communication Manager users at the Central site (64xxx-65xxx), and IPC turret users at the Remote site (74xxx).



4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software
Avaya Aura® Communication Manager on Avaya S8500 Server	5.2.1 SP7.01 with special patch 19086 (R015x.02.1.016.4-19086)
Avaya G650 Media Gateway • TN799DP C-LAN Circuit Pack • TN2302AP IP Media Processor • TN464HP DS1 Interface	 HW01 FW038 HW20 FW122 HW02 FW024
Avaya G450 Media Gateway • MM712AP DCP	28.17 HW07 FW011
Avaya 1608 IP Telephone (H.323)	1.3
Avaya 9630 IP Telephone (H.323)	2.6.4
Avaya 6408D Digital Telephone	NA
IPC • Alliance MX • System Center o QSIG Line Card • Turrets	 15.03.00.06b 15.03.00.06b 15.03.00.06b 15.03.00.06b

5. Configure Avaya Aura® Communication Manager

This section provides the procedures for configuring Avaya Aura® Communication Manager. The procedures include the following areas:

- Verify Communication Manager license
- Administer system parameters special applications
- Administer system parameters features
- Administer system parameters coverage forwarding
- Administer DS1 circuit pack
- Administer ISDN trunk group
- Administer ISDN signaling group
- Administer trunk group members
- Administer route pattern
- Administer public unknown numbering
- Administer uniform dial plan
- Administer AAR analysis
- Administer PSTN trunk group
- Administer tandem calling party number

5.1. Verify Communication Manager License

Log into the System Access Terminal (SAT) to verify that the Communication Manager license has proper permissions for features illustrated in these Application Notes. Use the "display system-parameters customer-options" command. Navigate to **Page 4**, and verify that **ISDN-PRI** is enabled, as shown below.

```
display system-parameters customer-options                      Page   4 of  11
                               OPTIONAL FEATURES

   Emergency Access to Attendant? y                               IP Stations? y
            Enable 'dadmin' Login? y
            Enhanced Conferencing? y                       ISDN Feature Plus? y
                  Enhanced EC500? y       ISDN/SIP Network Call Redirection? y
    Enterprise Survivable Server? n                          ISDN-BRI Trunks? y
       Enterprise Wide Licensing? n                                 ISDN-PRI? y
              ESS Administration? n              Local Survivable Processor? n
         Extended Cvg/Fwd Admin? y                   Malicious Call Trace? y
     External Device Alarm Admin? y               Media Encryption Over IP? y
  Five Port Networks Max Per MCC? n    Mode Code for Centralized Voice Mail? n
                Flexible Billing? y
   Forced Entry of Account Codes? y                Multifrequency Signaling? y
      Global Call Classification? y        Multimedia Call Handling (Basic)? y
             Hospitality (Basic)? y     Multimedia Call Handling (Enhanced)? y
 Hospitality (G3V3 Enhancements)? y              Multimedia IP SIP Trunking? n
                      IP Trunks? y

           IP Attendant Consoles? y
```

Navigate to **Page 8**, and verify the highlighted QSIG features are enabled, as shown below.

```
display system-parameters customer-options                    Page   8 of  11
                            QSIG OPTIONAL FEATURES

                                        Basic Call Setup? y
                                Basic Supplementary Services? y
                                      Centralized Attendant? y
                                      Interworking with DCS? n
                        Supplementary Services with Rerouting? y
                                Transfer into QSIG Voice Mail? y
                                        Value-Added (VALU)? y
```

5.2. Administer System Parameters Special Applications

Use the "change system-parameters special-applications" command, and navigate to **Page 3** to enable **(SA8440) – Unmodified QSIG Reroute Number**.

Under the QSIG call forwarding feature, when a call comes into Communication Manager over the ISDN trunk administered for supplementary service option B and terminates to a station with call forwarding activated to an off-net number, Communication Manager sends an ISDN facility message back to the originating switch with the complete forward-to number that can include dial plan prefixes and route pattern digit manipulation, etc.

The **Unmodified QSIG ReRoute Number** special application allows the option of bypassing the number manipulation for the forwarded-to party.

```
change system-parameters special-applications                 Page   3 of   9
                            SPECIAL APPLICATIONS

                    (SA8141) - LDN Attendant Queue Priority? n
       (SA8143) - Omit Designated Extensions From Displays? n
            (SA8146) - Display Update for Redirected Calls? n
              (SA8156) - Attendant Priority Queuing by COR? n
               (SA8157) - Toll Free Vectoring until Answer? n
  (SA8201) - Start Time and 4-Digit Year CDR Custom Fields? n
                         (SA8202) - Intra-switch CDR by COS? n
                     (SA8211) - Prime Appearance Preference? n
                       (SA8240) - Station User Admin of FBI? n
                                  (SA8312) - Meet-Me Paging? n
                   (SA8323) - Idle Call Preference Display? n
                         (SA8339) - PHS X-Station Mobility? n
                  (SA8348) - Map NCID to Universal Call ID? n
              (SA8428) - Station User Button Ring Control? n
            (SA8434) - Delay PSTN Connect on Agent Answer? n
                          (SA8439) - Forward Held-Call CPN? n
                (SA8440) - Unmodified QSIG Reroute Number? y

                                       (SA8475) - SOSM? n
```

5.3. Administer System Parameters Features

Use the "change system-parameters features" command to allow for trunk-to-trunk transfers.

This feature is needed to be able to transfer an incoming call from IPC back out to IPC (incoming trunk to outgoing trunk), and to transfer an outgoing call to IPC to another outgoing trunk to IPC (outgoing trunk to outgoing trunk). For ease of compliance testing, the **Trunk-to-Trunk Transfer** field was set to "all" to enable all trunk-to-trunk transfers on a system wide basis. Note that this feature poses significant security risk, and must be used with caution. For alternatives, the trunk-to-trunk feature can be implemented on the Class Of Restriction or Class Of Service levels. Refer to [1] for more details.

```
change system-parameters features                              Page   1 of  18
                            FEATURE-RELATED SYSTEM PARAMETERS
                               Self Station Display Enabled? y
                                    Trunk-to-Trunk Transfer: all
              Automatic Callback with Called Party Queuing? n
    Automatic Callback - No Answer Timeout Interval (rings): 3
                      Call Park Timeout Interval (minutes): 10
        Off-Premises Tone Detect Timeout Interval (seconds): 20
                                 AAR/ARS Dial Tone Required? y

             Music (or Silence) on Transferred Trunk Calls? no
                       DID/Tie/ISDN/SIP Intercept Treatment: attd
    Internal Auto-Answer of Attd-Extended/Transferred Calls: none
                  Automatic Circuit Assurance (ACA) Enabled? n
```

Navigate to **Page 15**. Enable **Chained Call Forwarding**, to allow changes to the maximum number of call forwarding hops parameter in **Section 5.4**.

```
change system-parameters features                              Page  15 of  18
                         FEATURE-RELATED SYSTEM PARAMETERS

SPECIAL TONE
                                  Special Dial Tone? n
          Special Dial Tone for Digital/IP Stations: none

REDIRECTION NOTIFICATION
                            Display Notification for Do Not Disturb? n
                            Display Notification for Send All Calls? n
                              Display Notification for Call Forward? n
                    Display Notification for Enhanced Call Forward? n
                         Display Notification for a locked Station? n
         Display Notification for Limit Number of Concurrent Calls? n
                          Display Notification for Posted Messages? n
                               Scroll Status messages Timer(sec.):



Chained Call Forwarding? y
```

5.4. Administer System Parameters Coverage Forwarding

Use the "change system-parameters coverage-forwarding" command. Set **Threshold for Blocking Off-Net Redirection of Incoming Trunk Calls** to the desired value. In the compliance testing, the threshold was disabled so that there will be no blocking on the number of calls being redirected off-net within the Call Forward timer.

```
change system-parameters coverage-forwarding                    Page   1 of   2
               SYSTEM PARAMETERS CALL COVERAGE / CALL FORWARDING

CALL COVERAGE/FORWARDING PARAMETERS
          Local Cvg Subsequent Redirection/CFWD No Ans Interval (rings): 2
        Off-Net Cvg Subsequent Redirection/CFWD No Ans Interval (rings): 2
                         Coverage - Caller Response Interval (seconds): 4
     Threshold for Blocking Off-Net Redirection of Incoming Trunk Calls: n
                         Location for Covered and Forwarded Calls: called
                      PGN/TN/COR for Covered and Forwarded Calls: caller
                   COR/FRL check for Covered and Forwarded Calls? n
       QSIG/SIP Diverted Calls Follow Diverted to Party's Coverage Path? y
COVERAGE
```

Navigate to **Page 2**, and set **Maximum Number Of Call Forwarding Hops** to a value mutually agreeable with IPC.

```
change system-parameters coverage-forwarding                    Page   2 of   2
               SYSTEM PARAMETERS CALL COVERAGE / CALL FORWARDING

COVERAGE OF CALLS REDIRECTED OFF-NET (CCRON)

                      Coverage Of Calls Redirected Off-Net Enabled? n



CHAINED CALL FORWARDING
                            Maximum Number Of Call Forwarding Hops: 6
               Station Coverage Path For Coverage After Forwarding: principal
```

5.5. Administer DS1 Circuit Pack

Use the "add ds1 x" command, where "x" is the slot number of the DS1 circuit pack with physical connectivity to IPC. Enter the following values for the specified fields, and retain the default values for the remaining fields.

- **Name:** A descriptive name.
- **Bit Rate:** "2.048"
- **Line Coding:** "hdb3"
- **Signaling Mode:** "isdn-pri"
- **Connect:** "pbx"
- **Interface:** "peer-master"
- **Peer Protocol:** "Q-SIG"
- **Side:** "a"
- **Interface Companding:** "alaw"
- **CRC:** "y"
- **Channel Numbering:** "timeslot"

```
add ds1 1a08                                                Page   1 of   1
                              DS1 CIRCUIT PACK

            Location: 01A08                          Name: IPC QSIG
            Bit Rate: 2.048                   Line Coding: hdb3

      Signaling Mode: isdn-pri
             Connect: pbx                        Interface: peer-master
   TN-C7 Long Timers? n                       Peer Protocol: Q-SIG
Interworking Message: PROGress                         Side: a
Interface Companding: alaw                              CRC? y
           Idle Code: 11111111           Channel Numbering: timeslot
                            DCP/Analog Bearer Capability: 3.1kHz

                                          T303 Timer(sec): 4
                                         Disable Restarts? n

      Slip Detection? n                Near-end CSU Type: other

   Echo Cancellation? n
```

5.6. Administer ISDN Trunk Group

Administer an ISDN trunk group to interface with IPC. Use the "add trunk-group n" command, where "n" is an available trunk group number. Enter the following values for the specified fields, and retain the default values for the remaining fields.

- **Group Type:** "isdn"
- **Group Name:** A descriptive name.
- **TAC:** An available trunk access code.
- **Direction:** "two-way"
- **Carrier Medium:** "PRI/BRI"
- **Service Type:** "tie"

```
add trunk-group 74                                          Page   1 of  21
                              TRUNK GROUP

Group Number: 74                    Group Type: isdn          CDR Reports: y
  Group Name: IPC QSIG                      COR: 1        TN: 1        TAC: 1074
   Direction: two-way         Outgoing Display? n         Carrier Medium: PRI/BRI
 Dial Access? n               Busy Threshold: 255  Night Service:
Queue Length: 0
Service Type: tie                    Auth Code? n            TestCall ITC: rest
                         Far End Test Line No:
TestCall BCC: 4
```

Navigate to **Page 2**. For **Supplementary Service Protocol**, enter "b" for QSIG. For **Digit Handling (in/out)**, enter "overlap/enbloc". For **Format**, enter "unk-unk". Retain the default values for the remaining fields.

```
add trunk-group 74                                          Page   2 of  21
      Group Type: isdn

TRUNK PARAMETERS
         Codeset to Send Display: 6     Codeset to Send National IEs: 6
        Max Message Size to Send: 260   Charge Advice: none
  Supplementary Service Protocol: b     Digit Handling (in/out): overlap/enbloc
       Digit Treatment:                                 Digits:
            Trunk Hunt: cyclical
                                                Digital Loss Group: 13
Incoming Calling Number - Delete:     Insert:                 Format: unk-unk
              Bit Rate: 1200         Synchronization: async    Duplex: full
 Disconnect Supervision - In? y  Out? n
 Answer Supervision Timeout: 0
          Administer Timers? n        CONNECT Reliable When Call Leaves ISDN? n
```

Navigate to **Page 3**. Enable **Send Name**, **Send Calling Number**, and **Send Connected Number**. For **Format**, enter "unknown". Disable **Modify Reroute Number**, as shown below.

```
add trunk-group 74                                          Page   3 of  21
TRUNK FEATURES
          ACA Assignment? n           Measured: none      Wideband Support? n
                                Internal Alert? n        Maintenance Tests? y
                              Data Restriction? n     NCA-TSC Trunk Member:
                                    Send Name: y      Send Calling Number: y
            Used for DCS? n             Hop Dgt? n     Send EMU Visitor CPN? n
   Suppress # Outpulsing? n    Format: unknown
 Outgoing Channel ID Encoding: preferred     UUI IE Treatment: service-provider

                                             Replace Restricted Numbers? n
                                            Replace Unavailable Numbers? n
                                                  Send Connected Number: y
                                              Hold/Unhold Notifications? y
             Send UUI IE? y                  Modify Tandem Calling Number? n
               Send UCID? n
 Send Codeset 6/7 LAI IE? y                       Ds1 Echo Cancellation? n
                                                    Modify Reroute Number? n
    Apply Local Ringback? n
 Show ANSWERED BY on Display? y
                            Network (Japan) Needs Connect Before Disconnect? n
```

5.7. Administer ISDN Signaling Group

Administer an ISDN signaling group for the new trunk group to use for signaling. Use the "add signaling-group n" command, where "n" is an available signaling group number. For **Primary D-Channel**, enter the slot number for the DS1 circuit pack from **Section 5.5** and port "16". Set desired values for **Max number of NCA TSC** and **Max number of CA TSC**.

For **Trunk Group for NCA TSC** and **Trunk Group for Channel Selection**, enter the ISDN trunk group number from **Section 5.6**. For **TSC Supplementary Service Protocol**, enter "b" for QSIG. Retain the default values for the remaining fields.

```
add signaling-group 74                                      Page   1 of   1
                              SIGNALING GROUP

 Group Number: 74             Group Type: isdn-pri
                    Associated Signaling? y          Max number of NCA TSC: 5
                       Primary D-Channel: 01A0816     Max number of CA TSC: 5
                                                   Trunk Group for NCA TSC: 74
       Trunk Group for Channel Selection: 74
      TSC Supplementary Service Protocol: b          Network Call Transfer? n
```

5.8. Administer Trunk Group Members

Use the "change trunk-group n" command, where "n" is the ISDN trunk group number added in **Section 5.6**. Navigate to **Page 3**. For **NCA-TSA Trunk Member**, enter the highest trunk group member number to use for routing of tandem QSIG call independent signaling connections.

```
change trunk-group 74                                          Page   3 of  21
TRUNK FEATURES
          ACA Assignment? n            Measured: none      Wideband Support? n
                                 Internal Alert? n        Maintenance Tests? y
                               Data Restriction? n     NCA-TSC Trunk Member: 30
                                      Send Name: y      Send Calling Number: y
            Used for DCS? n             Hop Dgt? n     Send EMU Visitor CPN? n
   Suppress # Outpulsing? n    Format: unknown
 Outgoing Channel ID Encoding: preferred     UUI IE Treatment: service-provider

                                              Replace Restricted Numbers? n
                                             Replace Unavailable Numbers? n
                                                   Send Connected Number: y
                                               Hold/Unhold Notifications? y
             Send UUI IE? y                   Modify Tandem Calling Number? n
               Send UCID? n
 Send Codeset 6/7 LAI IE? y                        Ds1 Echo Cancellation? n
                                                     Modify Reroute Number? n
    Apply Local Ringback? n
 Show ANSWERED BY on Display? y
                              Network (Japan) Needs Connect Before Disconnect? n
```

Navigate to **Page 5** and **6**. Enter all 30 ports of the DS1 circuit pack into the **Port** fields, and the corresponding **Code** and **Sfx** fields will be populated automatically. Enter the ISDN signaling group number from **Section 5.7** into the **Sig Grp** fields as shown below.

```
change trunk-group 74                                          Page   5 of  21
                                TRUNK GROUP
                                     Administered Members (min/max):   0/0
GROUP MEMBER ASSIGNMENTS                 Total Administered Members:   0

       Port    Code Sfx Name        Night           Sig Grp
  1: 01A0801  TN464  H                               74
  2: 01A0802  TN464  H                               74
  3: 01A0803  TN464  H                               74
  4: 01A0804  TN464  H                               74
  5: 01A0805  TN464  H                               74
  6: 01A0806  TN464  H                               74
  7: 01A0807  TN464  H                               74
  8: 01A0808  TN464  H                               74
  9: 01A0809  TN464  H                               74
 10: 01A0810  TN464  H                               74
 11: 01A0811  TN464  H                               74
 12: 01A0812  TN464  H                               74
 13: 01A0813  TN464  H                               74
 14: 01A0814  TN464  H                               74
 15: 01A0815  TN464  H                               74
```

```
change trunk-group 74                                          Page   6 of  21
                                TRUNK GROUP
                                     Administered Members (min/max):   1/0
GROUP MEMBER ASSIGNMENTS                 Total Administered Members:   0

       Port    Code Sfx Name        Night            Sig Grp
 16: 01A0817  TN464  H                                 74
 17: 01A0818  TN464  H                                 74
 18: 01A0819  TN464  H                                 74
 19: 01A0820  TN464  H                                 74
 20: 01A0821  TN464  H                                 74
 21: 01A0822  TN464  H                                 74
 22: 01A0823  TN464  H                                 74
 23: 01A0824  TN464  H                                 74
 24: 01A0825  TN464  H                                 74
 25: 01A0826  TN464  H                                 74
 26: 01A0827  TN464  H                                 74
 27: 01A0828  TN464  H                                 74
 28: 01A0829  TN464  H                                 74
 29: 01A0830  TN464  H                                 74
 30: 01A0831  TN464  H                                 74
```

5.9. Administer Route Pattern

Use the "change route-pattern n" command, where "n" is the existing route pattern number to reach IPC, in this case "74". Enter the following values for the specified fields, and retain the default values for the remaining fields.

- **Pattern Name:** A descriptive name.
- **Grp No:** The ISDN trunk group number from **Section 5.6**.
- **FRL:** A level that allows access to this trunk, with 0 being least restrictive.
- **TSC:** "y"
- **CA-TSC Request:** "as-needed"
- **Numbering Format:** "unk-unk"

```
change route-pattern 74                                        Page   1 of   3
                  Pattern Number: 74  Pattern Name: IPC QSIG
                          SCCAN? n     Secure SIP? n
   Grp FRL NPA Pfx Hop Toll No.  Inserted                          DCS/ IXC
   No          Mrk Lmt List Del  Digits                          QSIG
                         Dgts                                     Intw
 1: 74   0                                                        n   user
 2:                                                               n   user
 3:                                                               n   user
 4:                                                               n   user
 5:                                                               n   user
 6:                                                               n   user

    BCC VALUE  TSC CA-TSC    ITC BCIE Service/Feature PARM  No. Numbering LAR
   0 1 2 M 4 W     Request                                  Dgts Format
                                                         Subaddress
 1: y y y y y n  y  as-needed rest                              unk-unk   none
 2: y y y y y n  n            rest                                        none
 3: y y y y y n  n            rest                                        none
```

5.10. Administer Public Unknown Numbering

Use the "change public-unknown-numbering 0" command, to define the calling party number to send to IPC. Add an entry for the trunk group defined in **Section 5.6**. In the example shown below, all calls originating from a 5-digit extension beginning with 6 and routed to trunk group 74 will result in a 5-digit calling number.

```
change public-unknown-numbering 0                              Page   1 of   2
                     NUMBERING - PUBLIC/UNKNOWN FORMAT
                                          Total
Ext Ext           Trk       CPN            CPN
Len Code          Grp(s)    Prefix         Len
                                                  Total Administered: 3
 5  6             74                       5          Maximum Entries: 9999
```

5.11. Administer Uniform Dial Plan

This section provides a sample AAR routing used for routing calls with dialed digits 74xxx to IPC. Note that other methods of routing may be used. Use the "change uniform-dialplan 0" command, and add an entry to specify the use of AAR for routing digits 74xxx, as shown below.

```
change uniform-dialplan 0                                      Page   1 of   2
                      UNIFORM DIAL PLAN TABLE
                                                            Percent Full: 0

  Matching                    Insert              Node
  Pattern       Len Del       Digits     Net Conv Num

 74              5   0                    aar  n
```

5.12. Administer AAR Analysis

Use the "change aar analysis 0" command, and add an entry to specify how to route calls to 74xxx. In the example shown below, calls with digits 74xxx will be routed as an AAR call using route pattern "74" from **Section 5.9**.

```
change aar analysis 0                                          Page   1 of   2
                            AAR DIGIT ANALYSIS TABLE
                                  Location:  all           Percent Full:    2

          Dialed           Total     Route    Call   Node  ANI
          String          Min  Max  Pattern   Type   Num   Reqd
    74                    5    5    74        aar          n
```

5.13. Administer PSTN Trunk Group

Use the "change trunk-group n" command, where "n" is the existing ISDN trunk group number used to reach the PSTN, in this case "10".

For **Modify Tandem Calling Number**, enter "y" to allow for the calling party number from IPC to be modified.

```
change trunk-group 10                                          Page   3 of  21
TRUNK FEATURES
          ACA Assignment? n            Measured: none      Wideband Support? n
                                 Internal Alert? n        Maintenance Tests? y
                               Data Restriction? n     NCA-TSC Trunk Member:
                                     Send Name: y      Send Calling Number: y
            Used for DCS? n                            Send EMU Visitor CPN? n
   Suppress # Outpulsing? n    Format: public
 Outgoing Channel ID Encoding: preferred     UUI IE Treatment: service-provider

                                                 Replace Restricted Numbers? n
                                                Replace Unavailable Numbers? n
                                                      Send Connected Number: n
Network Call Redirection: none                    Hold/Unhold Notifications? n
             Send UUI IE? y                     Modify Tandem Calling Number? y
               Send UCID? n
 Send Codeset 6/7 LAI IE? y                          Ds1 Echo Cancellation? n

    Apply Local Ringback? n                USS NI Delayed Calling Name Update? n
 Show ANSWERED BY on Display? y
                              Network (Japan) Needs Connect Before Disconnect? n
```

5.14. Administer Tandem Calling Party Number

Use the "change tandem-calling-party-num" command, to define the calling party number to send to the PSTN for tandem calls from IPC turret users.

In the example shown below, all calls originating from a 5-digit extension beginning with 74 and routed to trunk group 10, will result in a 10-digit calling number. For **Number Format**, use an applicable format, in this case "pub-unk".

```
change tandem-calling-party-num                                Page   1 of   8
                  CALLING PARTY NUMBER CONVERSION
                          FOR TANDEM CALLS
     CPN              Trk                                  Number
 Len Prefix           Grp(s)     Delete  Insert            Format

 5   74               10                 90884            pub-unk
```

6. Configure IPC Alliance MX

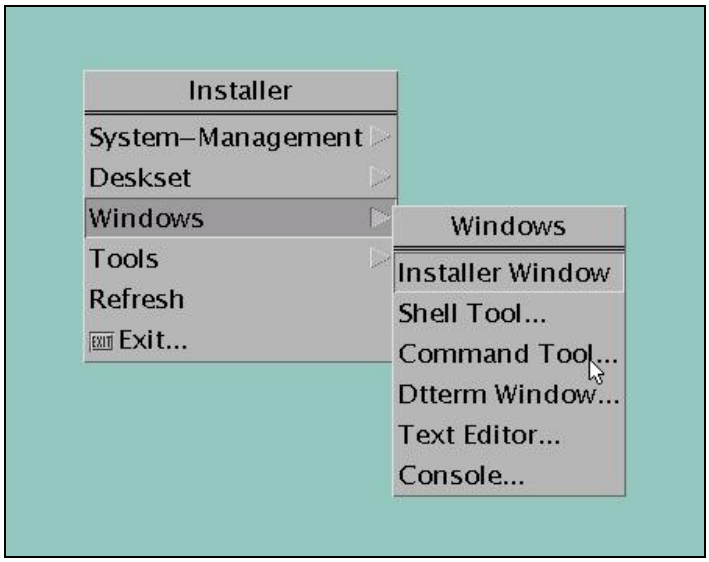
This section provides the procedures for configuring IPC Alliance MX. The procedures include the following areas:

- Launch Iview
- Administer wire groups

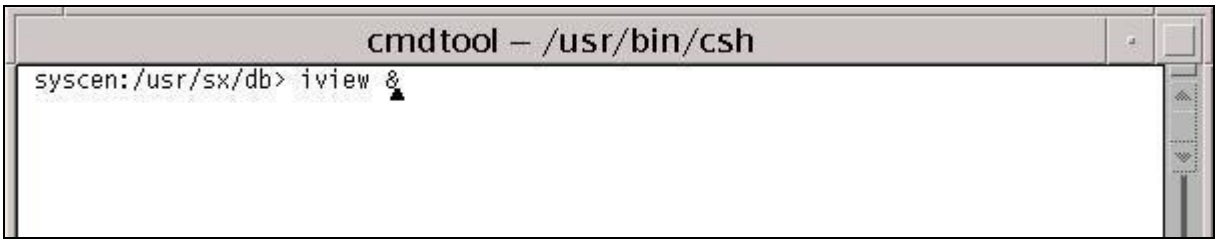
The configuration of Alliance MX is typically performed by IPC installation technicians. The procedural steps are presented in these Application Notes for informational purposes.

6.1. Launch Iview

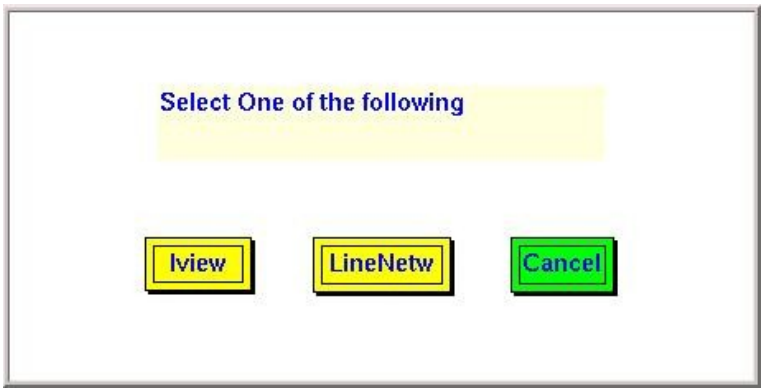
From the Alliance MX console, right-click and select **Windows > Command Tool** from the pop-up boxes.



The **cmdtool** screen is displayed. Enter "iview &", as shown below.

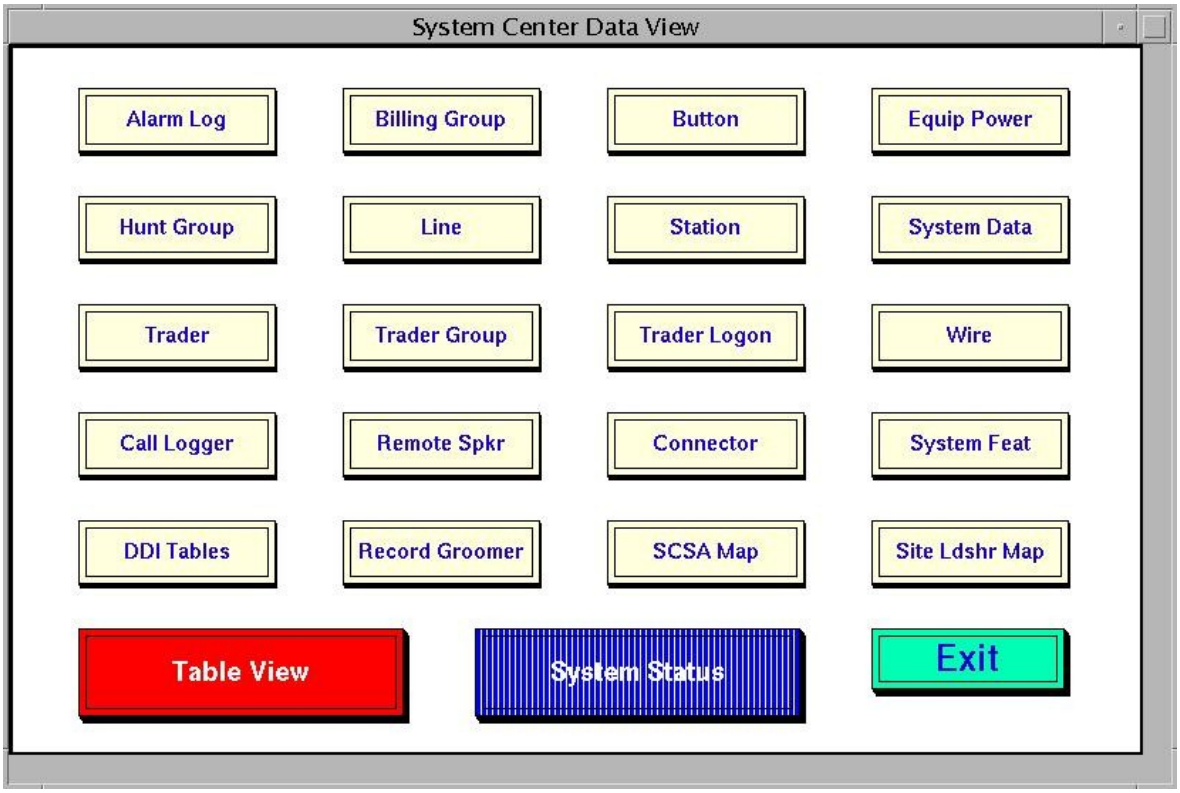


In the pop-up box shown below, click **Iview**.

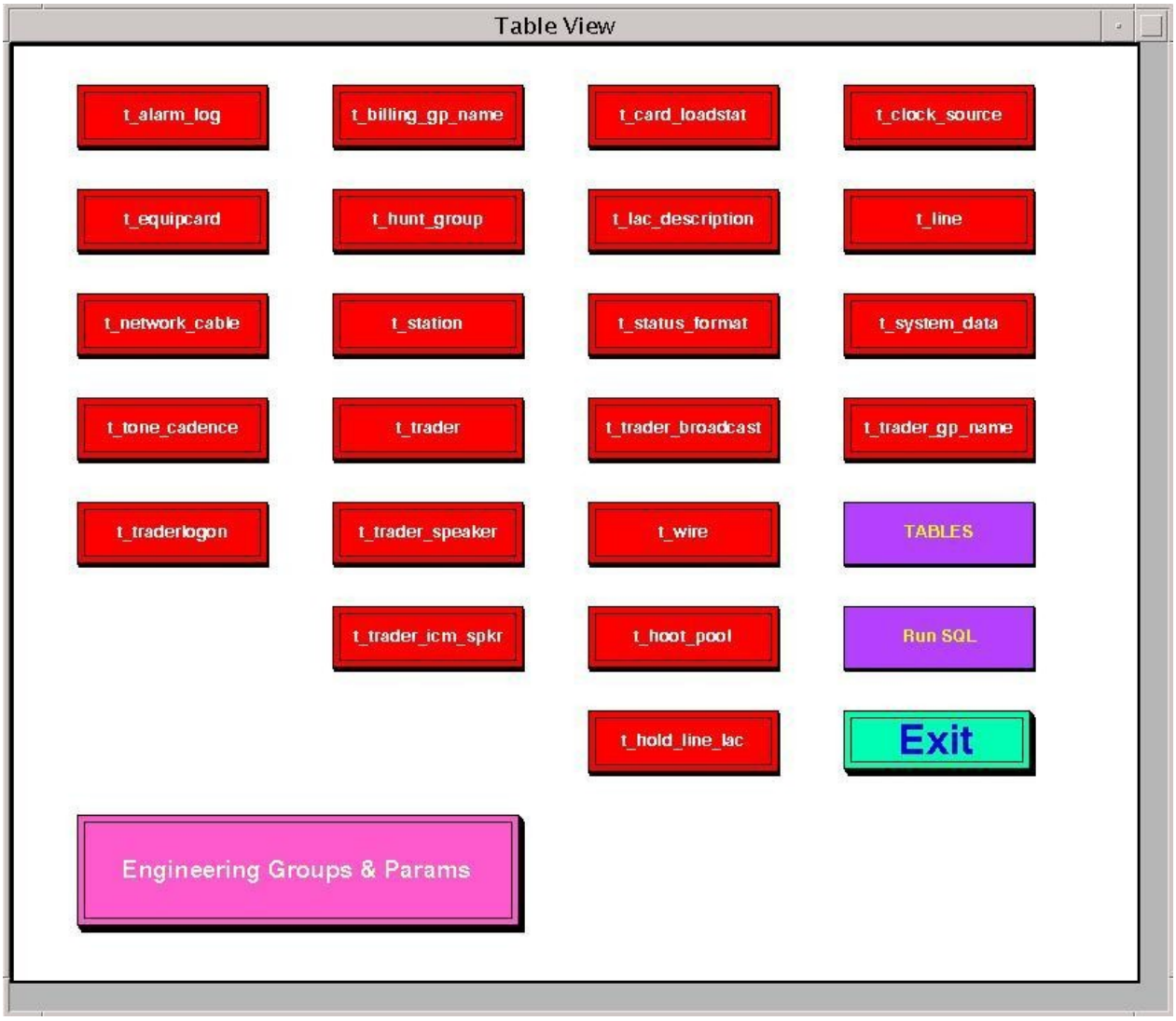


6.2. Administer Wire Groups

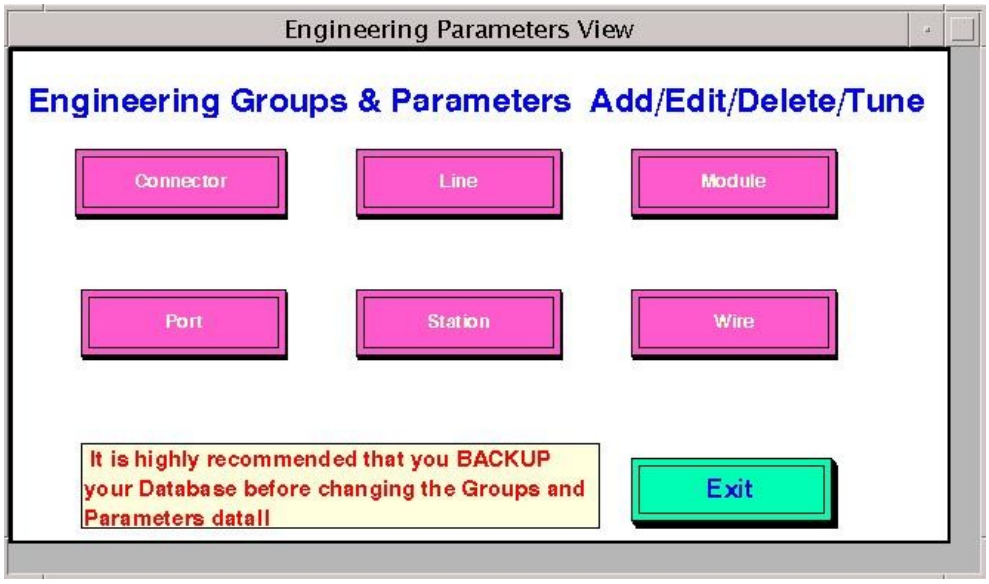
The **System Center Data View** screen is displayed. Click **Table View**.



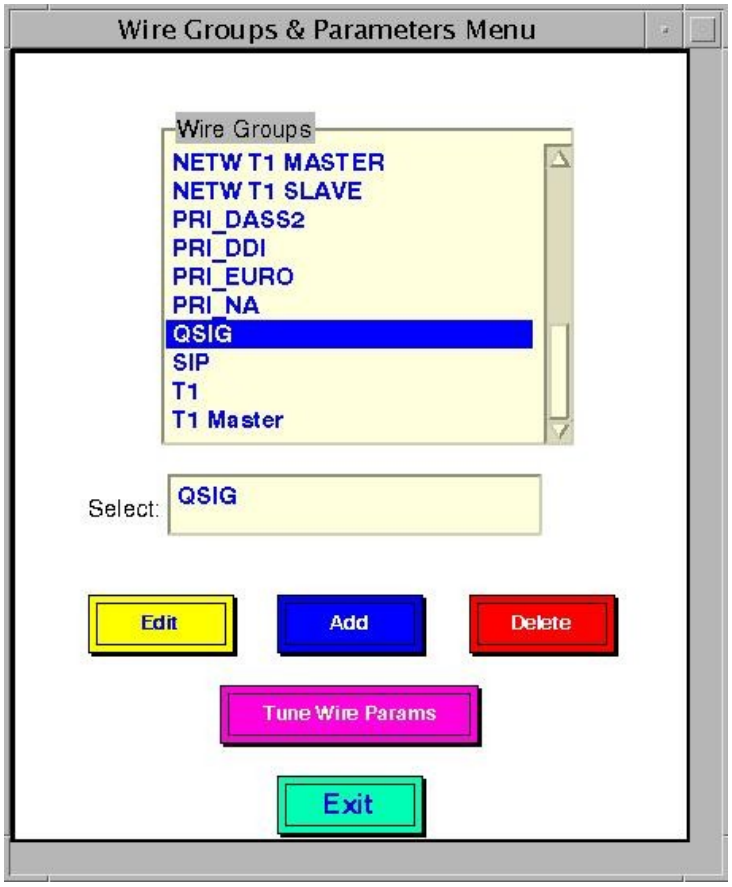
The **Table View** screen is displayed. Click **Engineering Groups & Params**.



The **Engineering Parameters View** screen is displayed next. Click **Wire**.

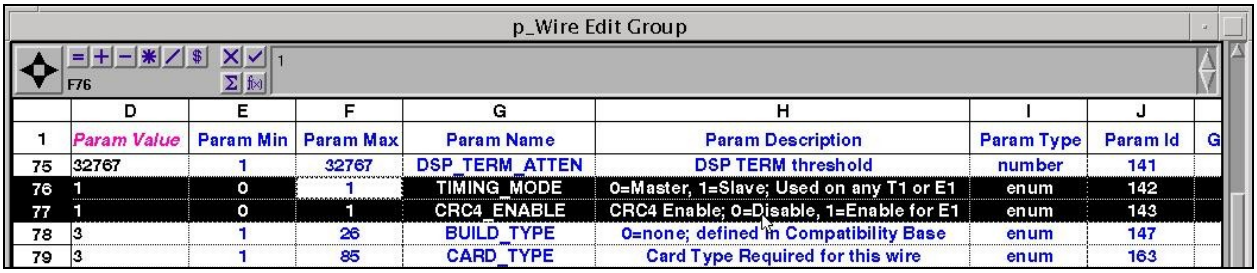


The **Wire Groups & Parameters Menu** screen is displayed. In the **Wire Groups** sub-section, scroll down and select "QSIG". Click **Edit**.



The **p_Wire Edit Group** screen is displayed next. Scroll down the screen as necessary to locate the entry with **Param Id** of "142". Double click on the corresponding **Param Value** field, and enter "1" to denote IPC as the slave in the ISDN connection.

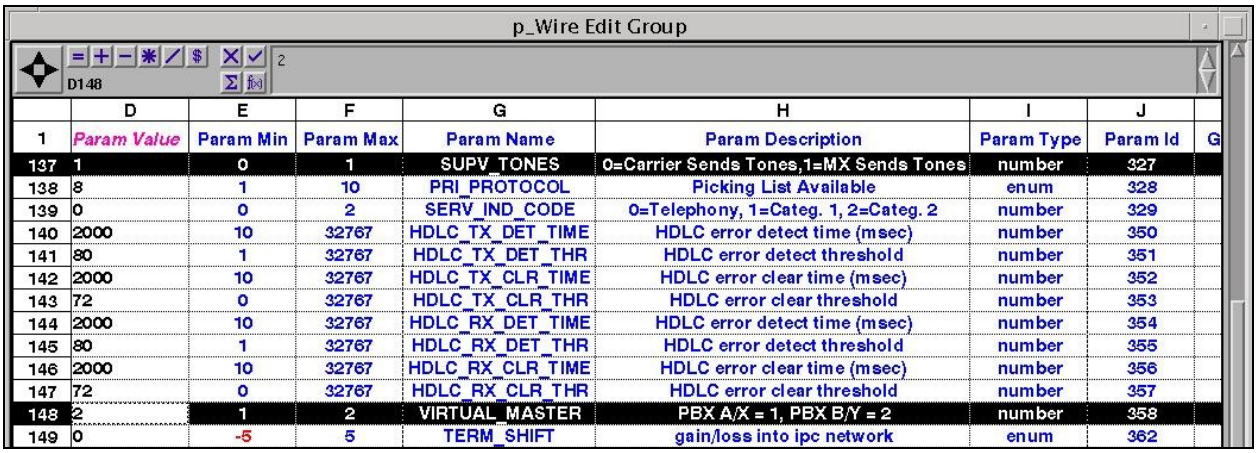
Locate the entry with **Param Id** of "143". Double click on the corresponding **Param Value** field, and enter "1" to enable **CRC4_ENABLE**.



	D	E	F	G	H	I	J	
1	*Param Value*	Param Min	Param Max	Param Name	Param Description	Param Type	Param Id	G
75	32767	1	32767	DSP_TERM_ATTEN	DSP TERM threshold	number	141	
76	1	0	1	TIMING_MODE	0=Master, 1=Slave; Used on any T1 or E1	enum	142	
77	1	0	1	CRC4_ENABLE	CRC4 Enable; 0=Disable, 1=Enable for E1	enum	143	
78	3	1	26	BUILD_TYPE	0=none; defined in Compatibility Base	enum	147	
79	3	1	85	CARD_TYPE	Card Type Required for this wire	enum	163	

Scroll down the screen as necessary to locate the entry with **Param Id** of "327". Double click on the corresponding **Param Value** field, and enter "1" to enable Alliance to send tones.

Locate the entry with **Param Id** of "358". Double click on the corresponding **Param Value** field, and enter "2" for **VIRTUAL_MASTER**.



	D	E	F	G	H	I	J	
1	*Param Value*	Param Min	Param Max	Param Name	Param Description	Param Type	Param Id	G
137	1	0	1	SUPV_TONES	0=Carrier Sends Tones,1=MX Sends Tones	number	327	
138	8	1	10	PRI_PROTOCOL	Picking List Available	enum	328	
139	0	0	2	SERV_IND_CODE	0=Telephony, 1=Categ. 1, 2=Categ. 2	number	329	
140	2000	10	32767	HDLC_TX_DET_TIME	HDLC error detect time (msec)	number	350	
141	80	1	32767	HDLC_TX_DET_THR	HDLC error detect threshold	number	351	
142	2000	10	32767	HDLC_TX_CLR_TIME	HDLC error clear time (msec)	number	352	
143	72	0	32767	HDLC_TX_CLR_THR	HDLC error clear threshold	number	353	
144	2000	10	32767	HDLC_RX_DET_TIME	HDLC error detect time (msec)	number	354	
145	80	1	32767	HDLC_RX_DET_THR	HDLC error detect threshold	number	355	
146	2000	10	32767	HDLC_RX_CLR_TIME	HDLC error clear time (msec)	number	356	
147	72	0	32767	HDLC_RX_CLR_THR	HDLC error clear threshold	number	357	
148	2	1	2	VIRTUAL_MASTER	PBX A/X = 1, PBX B/Y = 2	number	358	
149	0	-5	5	TERM_SHIFT	gain/loss into ipc network	enum	362	

Scroll down the screen as necessary to locate entries with **Param Id** of "364-374" and "603-604". Double click on the corresponding **Param Value** field, and set the values as shown below.

- **INTERDIGIT_TO:** "0"
- **PBX_PROVIDER:** "2"
- **CHANNEL_TIMESLOT:** "2"
- **VM_SERVER:** "2"
- **CFT1_TIMEOUT:** "10000"
- **MAX_DIVERTS:** "6"
- **FS_ENABLE:** "3"
- **FS_DELAY:** "200"
- **DDI_TIMEOUT:** "2000"
- **Type of Number:** "1"
- **Numbering Plan:** "1"
- **BEARER_CAP_IE_CODE:** "1"
- **COMPANDING_METHOD:** "0"

Note that the MAX_DIVERTS value should match the maximum number of call forwarding hops from **Section 5.4**.

Follow the system load procedure in [2] to reboot the QSIG trunk card.

p_Wire Edit Group

D164

	D	E	F	G	H	I	J
1	*Param Value*	Param Min	Param Max	Param Name	Param Description	Param Type	Param Id
151	0	0	32	INTERDIGIT_TO	interdigit timeout for enbloc signaling	number	364
152	2	1	7	PBX_PROVIDER	-7/DEF,AVYA,NRTL,ERISN,MITL,SMNS,CS21	enum	365
153	2	1	2	CHANNEL_TIMESLOT	CHANNEL = 1, TIMESLOT = 2	number	366
154	2	1	5	VM_SERVER	1-5/NONE,AUDIX,NORTEL,OCTEL,DEFAULT	enum	367
155	10000	200	20000	CFT1_TIMEOUT	Time(msec) to Wait for Response to Dvrt	number	368
156	6	1	15	MAX_DIVERTS	Max Number of Diverts per Call	number	369
157	3	0	4	FS_ENABLE	0-4/Off, Imm&Busy, RNA, All, Always FS	number	370
158	200	200	10000	FS_DELAY	Time(msec) to Wait B4 Forward Switching	number	371
159	2000	200	10000	DDI_TIMEOUT	Time(msec) to Wait for Next Digit	number	372
160	1	1	5	Type of Number	1-5/UNKNOWN,INTL,NAT,LOC,OVERLAP	number	373
161	1	1	4	Numbering Plan	1-4/UNKNOWN,E.164,E.163,PRIVATE	number	374
162	1	1	5	LN_RECORDS	1-5/NONE,MX_PBX,MWI,DISC,All	enum	375
163	1	0	1	BEARER_CAP_IE_CO	0-1/u-Law, A-Law Companding Value in Bea	number	603
164	0	0	1	COMPANDING_METHO	0-1/A-Law, u-Law Actual Companding Metho	number	604
165	1	0	1	Send * and #	OFF = 0, ON = 1	number	662
166	1	0	1	DDI_RINGBACK	European = 0, United States = 1	number	665
167							

7. Verification Steps

This section provides the tests that can be performed to verify proper configuration of Avaya Aura® Communication Manager and IPC Alliance MX.

From the Communication Manager SAT interface, verify the status of the ISDN trunk group by using the "status trunk n" command, where "n" is the ISDN trunk group number administered in **Section 5.6**. Verify that all trunks are in the "in-service/idle" state as shown below.

```
status trunk 74                                                    Page   1

                            TRUNK GROUP STATUS

Member   Port     Service State      Mtce Connected Ports
                                     Busy

0074/001 01A0801  in-service/idle    no
0074/002 01A0802  in-service/idle    no
0074/003 01A0803  in-service/idle    no
0074/004 01A0804  in-service/idle    no
0074/005 01A0805  in-service/idle    no
0074/006 01A0806  in-service/idle    no
0074/007 01A0807  in-service/idle    no
0074/008 01A0808  in-service/idle    no
0074/009 01A0809  in-service/idle    no
0074/010 01A0810  in-service/idle    no
0074/011 01A0811  in-service/idle    no
0074/012 01A0812  in-service/idle    no
0074/013 01A0813  in-service/idle    no
0074/014 01A0814  in-service/idle    no
```

Verify the status of the ISDN signaling groups by using the "status signaling-group n" command, where "n" is the ISDN signaling group number administered in **Section 5.7**. Verify that the signaling group is "in-service" as indicated in the **Group State** and **Level 3 State** fields shown below.

```
status signaling-group 74
                        STATUS SIGNALING GROUP

       Group ID: 74                              Active NCA-TSC Count: 0
     Group Type: isdn-pri                         Active CA-TSC Count: 0
  Signaling Type: facility associated signaling
     Group State: in-service


                           Primary D-Channel


            Port: 01A0816        Level 3 State: in-service
```

8. Conclusion

These Application Notes describe the configuration steps required for IPC Alliance MX 15.03 to successfully interoperate with Avaya Aura® Communication Manager 5.2.1 using QSIG trunks. All feature and serviceability test cases were completed.

9. Additional References

This section references the product documentation relevant to these Application Notes.

1. *Administrator Guide for Avaya Aura*™ *Communication Manager*, Document 03-300509, Issue 8.0, Release 5.2, May 2009, available at http://support.avaya.com.

2. *IPC PATCH 15.03.00.06g Intall Guide*, Revision Number 7, April 2011, available upon request to IPC Support.

Please e-mail any questions or comments pertaining to these Application Notes along with the full title name and filename, located in the lower right corner, directly to the Avaya DevConnect Program at devconnect@avaya.com.