

Avaya Solution & Interoperability Test Lab

Configuring Connectivity between Avaya Communication Manager, Avaya Meeting Exchange Express Edition and the Cantata Technology IMG 1010 Media Gateway Utilizing SIP and IP to IP Audio Transcoding - Issue 1.0

#### Abstract

These Application Notes present the procedures for configuring connectivity between Avaya Communication Manager, Avaya Meeting Exchange Express Edition (Avaya Meeting Exchange), and the Cantata Technology IMG 1010 Media Gateway (IMG). The IMG provided IP to IP audio transcoding via SIP signaling between Avaya Communication Manager and Avaya Meeting Exchange. This configuration enables telephones registered to either Avaya Communication Manager, or Avaya SIP Enablement Services access to a rich set of audio conferencing options provided by Avaya Meeting Exchange via the IMG.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

## 1. Introduction

These Application Notes present the procedures for configuring connectivity between Avaya Communication Manager, Avaya Meeting Exchange Express Edition (Avaya Meeting Exchange), and the Cantata Technology IMG 1010 Media Gateway (IMG). The IMG provided IP to IP audio transcoding via SIP signaling between Avaya Communication Manager and Avaya Meeting Exchange. This configuration enables telephones registered to either Avaya Communication Manager, or Avaya SIP Enablement Services access to a rich set of audio conferencing options provided by Avaya Meeting Exchange via the IMG.

**Figure 1** illustrates the sample configuration utilized for this compliance tested solution. Avaya Communication Manager, and the Avaya G650 Media Gateway provided endpoint aggregation and media gateway functionality. For example, any telephone or trunk type associated with Avaya Communication Manager can interoperate with Avaya Meeting Exchange via the IMG. For this sample configuration, SIP, H.323, Digital, and Analog telephones were utilized.

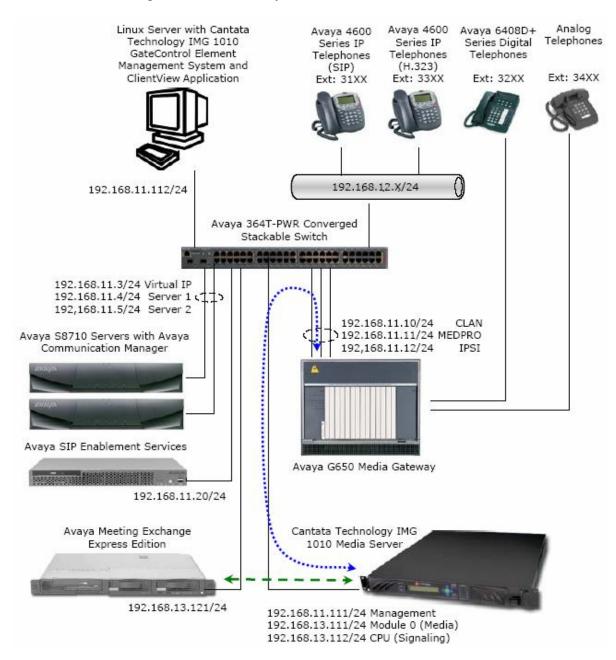
Avaya Meeting Exchange is a SIP based voice conferencing solution that runs on an S6100 server and provides mid-market enterprise customers with an IP based audio conferencing system. For this sample configuration, Avaya Meeting Exchange was provisioned to accept calls from Avaya Communication Manager via either direct or basic call flows. A direct call flow allows access to conferences provisioned on Avaya Meeting Exchange without entering a passcode. Conversely, to enter a conference via a basic call flow requires a passcode. Avaya Meeting Exchange was also administered for outbound calling, which enabled call origination from Avaya Meeting Exchange to participants registered to either Avaya Communication Manager, or Avaya SIP Enablement Services.

The IMG provides network connectivity for voice services, enabling the delivery of VoIP services via SIP into ISDN-PRI, CAS and SS7 networks, as well as IP to IP transcoding for network peering applications. For this sample configuration, the IMG provided IP to IP audio transcoding via SIP signaling between Avaya Communication Manager and Avaya Meeting Exchange.

The end-to-end signaling and media connectivity is as follows:

- Signaling (SIP) and media (RTP, utilizing G.711MU) connectivity between Avaya Meeting Exchange and the IMG is depicted by the green dashed line.
- Signaling (SIP) and media (RTP, utilizing G.729A) connectivity between Avaya Communication Manager and the IMG is depicted by the blue dotted line.

To account for the SIP telephones in this sample configuration, Avaya SIP Enablement Services was utilized as a SIP registration server only.



#### **Figure 1: Sample Configuration**

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# 2. Equipment and Software Validated

The following equipment and software versions were used for this sample configuration:

Equipment	Software Version		
Avaya S8710 Servers	Avaya Communication Manager 4.0		
	(R014x.00.1.731.2)		
Avaya G650 Media Gateway			
• Avaya TN2312BP (IPSI)	HW12 FW040		
• Avaya TN799DP (C-LAN)	HW01 FW024		
Avaya TN2302AP (MEDPRO)	HW20 FW117		
Avaya Meeting Exchange Express Edition	S6100-2.5.60.0		
Avaya SIP Enablement Services	SES04.0-04.0.033.6		
Avaya C364T-PWR Converged Stackable Switch	4.5.14		
Avaya 4600 Series IP Telephones	2.8 (H.323)		
Avaya 4600 Series IP Telephones	2.2.2 (SIP)		
Avaya 6408D+ Digital Telephones			
Analog Telephones			
Cantata Technology IMG 1010 Media Gateway	10.3.3		
Cantata Technology IMG 1010 GateControl Element	10.3.3.174		
Management System			
Cantata Technology ClientView	10.3.3.174		

#### **Table 1: Equipment and Software Versions**

## 3. Avaya Communication Manager Configuration

This section displays the configuration for enabling Avaya Communication Manager to interoperate with Avaya Meeting Exchange via the IMG.

Avaya Communication Manager was administered from the System Access Terminal (SAT). In these Application Notes the SAT screens are shown with a gray shaded background. In some instances, the information from the original screen has been edited or annotated for brevity or clarity in presentation. For example, entries and/or fields in the SAT screens that were either modified or were required for these Application Notes are displayed with boldface type. Refer to [3] and [4] for additional information regarding the configuration displayed in this section.

#### 3.1. Verify Licensing

The following steps verify licensing on Avaya Communication Manager that is required to support the configuration displayed in these Application Notes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya account representative to make the appropriate changes.

tep	Description									
1.1	Issue the command "display system-parameters customer-o	ption	s", and pro	oceed to	Page 2.					
	Verify that the Maximum Administered SIP Trunks supported by Avaya Communication									
	Manager is sufficient.									
	<b>Note</b> : Each call between two SIP endpoints (whether internal or external) requires two SIP trunks for the duration of the call. For this sample configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.									
	display system-parameters customer-options		Page	2 of	10					
	OPTIONAL FEATURES									
	IP PORT CAPACITIES		USED							
	Maximum Administered H.323 Trunks:	800	0							
	Maximum Concurrently Registered IP Stations:	100	0							
	Maximum Administered Remote Office Trunks:	0	0							
	Maximum Concurrently Registered Remote Office Stations:	0	0							
	Maximum Concurrently Registered IP eCons:	0	0							
	Max Concur Registered Unauthenticated H.323 Stations:	100	0							
	Maximum Video Capable H.323 Stations:	100	0							
	Maximum Video Capable IP Softphones:	100	0							
	Maximum Administered SIP Trunks:	800	0							
	Maximum Number of DS1 Boards with Echo Cancellation:	0	0							
	Maximum TN2501 VAL Boards:	10	0							
	Maximum Media Gateway VAL Sources:	0	0							
	Maximum TN2602 Boards with 80 VoIP Channels:	128	0							
	Maximum TN2602 Boards with 320 VoIP Channels:	128	0							
	Maximum Number of Expanded Meet-me Conference Ports:	0	0							

Step	Description										
3.1.2	Proceed to page 3, and verify that the <b>ARS/AAR Dialing without FAC</b> field is enabled.										
	<i>Note: The ARS/AAR Dialing without FAC</i> <i>Routing (AAR) and Automatic Route Select</i>	•									
	display system-parameters customer-opti	lon	ns Page 3 of	11							
	OPTIONA	٩L	FEATURES								
	A/D Grp/Sys List Dialing Start at 01? Answer Supervision by Call Classifier? ARS? ARS/AAR Partitioning? ARS/AAR Dialing without FAC? ASAI Link Core Capabilities? ASAI Link Plus Capabilities? Async. Transfer Mode (ATM) PNC? Async. Transfer Mode (ATM) Trunking? ATM WAN Spare Processor? ATMS?	n n y y n n n n n n	Cvg Of Calls Redirected Off-net? DCS (Basic)? DCS Call Coverage? DCS with Rerouting? Digital Loss Plan Modification? DS1 MSP?	n n n n y n n n n n n n							
	Attendant Vectoring? (NOTE: You must logoff & login	-	DS1 Echo Cancellation?	n							

### 3.2. Configure Connectivity

This section describes the steps for configuring SIP trunking between Avaya Communication Manager and the IMG.

~									
Step	Description								
3.2.1	Issue the command "change ip-codec-set $\langle n \rangle$ ", where <b>n</b> is the number of an available codec set. Add entries for audio codecs that are supported on the IMG. For this sample configuration, entries to support G.729 were added as displayed.								
	Note: The entry corresponding to G.729B is necessary to enable SIP connectivity with the IMG. For this sample configuration, the IMG was configured to require annexb support. Adding an entry for G.729B in the codec set will affirm annexb support in SIP INVITE messages from Avaya Communication Manager.								
		IP	Codec Set	-					
	Codec Set:	7							
	Audio Codec 1: G.729A 2: G.729B 3: 4: 5: 6: 7:	Silence Suppression n n	Frames Per Pkt 2 2						

Step	Description								
3.2.2	<ul> <li>.2.2 Issue the command "change ip-network-region <n>", where n is the number of an ava IP network region, and administer settings as displayed.</n></li> <li>Enter the number of the IP codec set provisioned in Step 3.2.1 in the Codec Set</li> <li>Use default settings for remaining fields.</li> </ul>								
	change ip-network-region 22 Page 1 of 19								
1		IP NETWORK REGION							
	Region: 22 Location: Authoritative Name:	Domain:							
	MEDIA PARAMETERS Codec Set: 7 UDP Port Min: 2048	Intra-region IP-IP Direct Audio: yes Inter-region IP-IP Direct Audio: yes IP Audio Hairpinning? n							
		RTCP Reporting Enabled? y RTCP MONITOR SERVER PARAMETERS							
	Audio PHB Value: 46 Video PHB Value: 26 802.1P/Q PARAMETERS Call Control 802.1p Priority:								
	Audio 802.1p Priority: Video 802.1p Priority: H.323 IP ENDPOINTS	5 AUDIO RESOURCE RESERVATION PARAMETERS RSVP Enabled? n							
	H.323 Link Bounce Recovery? y Idle Traffic Interval (sec): 2 Keep-Alive Interval (sec): 5 Keep-Alive Count: 5								

Step	Description
3.2.3	Proceed to Page 3, and enable inter-region connectivity between IP network regions 22 and 1 by entering the IP codec set provisioned in <b>Step 3.2.1</b> in the <b>codec set</b> field as displayed. For this sample configuration; the C-LAN, and all IP stations registered to either Avaya Communication Manager or Avaya SIP Enablement Services are in IP network region 1 and the IMG is in IP network region 22.
	change ip-network-region 22Page 3 of 19
	Inter Network Region Connection Management
	srcdstcodecdirectWAN-BW-limitsVideoDynrgnsetWANUnitsTotal NormPrioShr Intervening-regionsCAC IGAR2217yNoLimitn22222222324252262726227282922102112122213214215
3.2.4	• Add an entry to the table corresponding to the IP address of the CPU on the IMG by assigning a descriptive name and associated IP address to the <b>Name</b> and <b>IP Address</b> fields respectively.
	change node-names ip Page 1 of 2
	IP NODE NAMES
	NameIP AddressCLAN-1A02192.168.11.10IMG1010192.168.13.112MEDPRO-1A03192.168.11.11SES192.168.11.20default0.0.0.0procr192.168.11.4( 10 of 10 administered node-names were displayed )Use 'list node-names' command to see all the administered node-namesUse 'change node-names ip xxx' to change a node-name 'xxx' or add a node-name

Step	Description										
3.2.5	<b>.</b>	< <b>n</b> >", where <b>n</b> is the number of an unallocated									
		signaling group, and administer settings as displayed:									
		LAN (CLAN) in the <b>Near-end Node Name</b> field.									
	1	t the IMG in Step 3.2.4 in the Far-end Node Name									
	field.										
		ion provisioned in Step 3.2.2 in the Far-end									
	Network Region field.										
		dface type as displayed, and use default settings for									
	remaining fields.										
	add signaling-group 22	Page 1 of 1									
	SIGNALI	NG GROUP									
	Group Number: 22 Group Typ										
	Transport Metho	d: tcp									
	Near-end Node Name: CLAN-1A02	Far-end Node Name: IMG1010									
	Near-end Listen Port: 5060	Far-end Listen Port: 5060									
	The second Demoker	Far-end Network Region: 22									
	Far-end Domain:										
	Bypass If IP Threshold Exceeded? n										
	DTMF over IP: rtp-payload	Direct IP-IP Audio Connections? y									
	Dim over in tep payload	IP Audio Hairpinning? n									
	Enable Layer 3 Test? n										
	Session Establishment Timer(min): 3										

p	Description								
.6	Issue the command " <b>add trunk-group</b> < <b>n</b> >", where <b>n</b> is the number of an unallocated trunk								
	group, and administer settings as displayed.								
	<ul> <li>Enter a descriptive name for the trunk group in the Name field.</li> <li>Set the Group Type field to SIP.</li> <li>Enter a number in the TAC (Trunk Access Code) field that is consistent with the configuration for the dial plan.</li> </ul>								
	<ul> <li>Group field.</li> <li>Enter a value to define the capacity of this trunk group in the Number of Members</li> </ul>								
	configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP								
	configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for</li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> <li>add trunk-group 22 Page 1 of 21 TRUNK GROUP Group Number: 22 Group Type: sip CDR Reports: y</li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> <li>add trunk-group 22 Page 1 of 21         TRUNK GROUP         Group Number: 22 Group Type: sip CDR Reports: y         Group Name: To IMG1010 COR: 1 TN: 1 TAC: 122     </li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> <li>add trunk-group 22 Page 1 of 21         TRUNK GROUP         Group Number: 22 Group Type: sip CDR Reports: y         Group Name: To IMG1010 COR: 1 TN: 1 TAC: 122         Direction: two-way Outgoing Display? n     </li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> <li>add trunk-group 22 Page 1 of 21         TRUNK GROUP         Group Number: 22 Group Type: sip CDR Reports: y         Group Name: To IMG1010 COR: 1 TN: 1 TAC: 122     </li> </ul>								
	<ul> <li>configuration, the IMG is treated as an external SIP endpoint. Thus, a call from a SIP station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk.</li> <li>Configure additional fields with boldface type as displayed, and use default settings for remaining fields.</li> <li>add trunk-group 22</li> <li>Page 1 of 21</li> <li>TRUNK GROUP</li> <li>Group Number: 22</li> <li>Group Type: sip</li> <li>CDR Reports: y</li> <li>Group Name: To IMG1010</li> <li>COR: 1</li> <li>TN: 1</li> <li>TAC: 122</li> <li>Direction: two-way</li> <li>Outgoing Display? n</li> <li>Dial Access? n</li> </ul>								
	station registered to Avaya SIP Enablement Services to the IMG will use two SIP trunks. A call between a non-SIP station and the IMG will use only one SIP trunk. • Configure additional fields with boldface type as displayed, and use default settings for remaining fields. add trunk-group 22 Page 1 of 21 TRUNK GROUP Group Number: 22 Group Type: sip CDR Reports: y Group Name: To IMG1010 COR: 1 TN: 1 TAC: 122 Direction: two-way Outgoing Display? n Dial Access? n Night Service: Queue Length: 0								

#### 3.3. Configure Call Routing

This section describes the steps for configuring call routing from Avaya Communication Manager to Avaya Meeting Exchange via the IMG. For this sample configuration, ARS/AAR dialing without FAC is utilized to route calls to Avaya Meeting Exchange. Note that other forms of call routing may be utilized.

Step	Description										
3.3.1		Issue the command "change dialplan analysis", and administer settings to route any numbers									
	beginning with a <b>4</b> and totaling <b>3</b> digits in length via AAR as displayed.										
	change dialplar	n analysi	S				Page	1 of	12		
				DIAL PLAN	ANALYSIS TABLE	_					
						Pero	cent Fu	11:	1		
	0 1 2 3 <b>4</b> 5 6 7 8 9 *	Length 1 3 5 3 3 3 5 2 2 2 1	fac dac aar ext aar aar ext fac dac fac		Total Call Length Type			Call h Type			
	#	3	fac								

Step	Description									
3.3.2	Issue the command "change rou	ute-pattern <n>", where n is the nu</n>	mber of an unallocated							
	route pattern. Administer setting	s to utilize the trunk group provision	ned in Step 3.2.6 to route							
	<ul> <li>calls from Avaya Communication Manager to the IMG.</li> <li>Enter the number of the trunk group provisioned in Step 3.2.6 in the Grp No field.</li> </ul>									
			-							
		or call routing via this route pattern,	set the Facility Restriction							
	Level ( <b>FRL</b> ) field to the	-								
	<ul> <li>Configure additional fiel</li> </ul>	ds with boldface type as displayed,	and use default settings for							
	remaining fields.									
	-									
	change route-pattern 22		Page 1 of 3							
	Pattern 1	Jumber: 22 <b>Pattern Name: SIP Rt</b> SCCAN? n Secure SIP? n	To IMG							
	Grp FRL NPA Pfx Hop Toll		DCS/ IXC							
	No Mrk Lmt List	5	QSIG Intw							
	1: 22 0	Dgts 0	n user							
	2:		n user							
	3:		n user							
	4:		n user							
	5:		n user							
	6:		n user							
	BCC VALUE TSC CA-TSC 0 1 2 M 4 W Request		Dgts Format							
	1		address							
	1: yyyyyn n	rest	none							
	2: уууууп п 3: уууууп п	rest rest	none							
	4: yyyyyn n	rest	none							
	5: y y y y y n n	rest	none							
	6: y y y y y n n	rest	none							
	5. <u>y y y y y 11</u> 11	1000	none							

Step	Description										
3.3.3	Issue the command "chang	Issue the command " <b>change aar analysis x</b> ", and add an entry in the table to utilize the route									
	pattern provisioned in Step 3.3.2.										
	• Enter a number in the <b>Dialed String</b> field that will be utilized by Avaya Meeting										
	Exchange to map to a direct call flow.										
	<ul> <li>Enter the number of the route pattern provisioned in Step 3.3.2 in the Route Pattern</li> </ul>										
	field.	1 (* 1	1 .1	1 110		1. 1	1 1	1 6 1/			
	Configure additiona	al field	is with	i boldface t	ype as c	lisplaye	d, and u	ise default se	ettings for		
	remaining fields.										
	change aar analysis 4						E	Page 1 of	2		
		1	AAR DI	GIT ANALY	SIS TAB	LE					
							Perce	ent Full:	1		
	Dialed	Tot	tal	Route	Call	Node	ANI				
	String			Pattern	Type	Num	Reqd				
	401 444	3	3 3	22 22	aar aar		n n				
		5	5	44	aai		11				

## 4. Avaya Meeting Exchange Configuration

This section displays the configuration for enabling Avaya Meeting Exchange to interoperate with Avaya Communication Manager via the IMG. Avaya Meeting Exchange is administered and maintained using a standard web browser over a secure connection by entering **https://<IP address of Avaya Meeting Exchange>/mx** into the web browser's Uniform Resource Locator (URL) bar.

### 4.1. Configure Connectivity

This section describes the steps for configuring SIP/TCP connectivity between Avaya Meeting Exchange and the IMG.

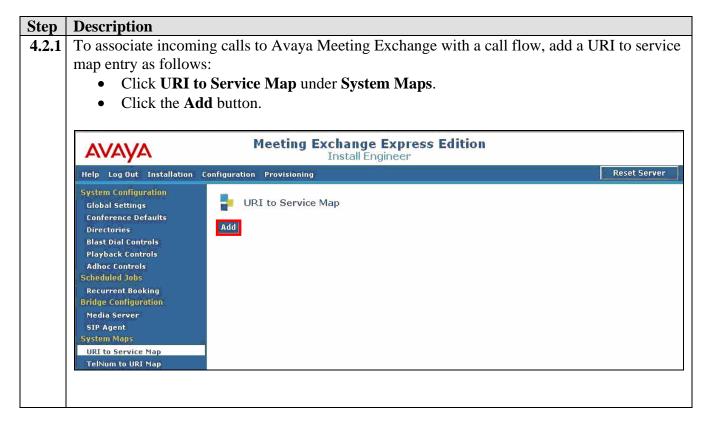
Step	Description									
Step 4.1.1										
	<ul> <li>procedures fridentify a cal</li> <li>Enter the SIP Contact field messages from Application Meeting Excl</li> <li>Use default s</li> </ul>	om Avaya Meeting Excha l from Avaya Meeting Exc URI, as configured for the l. This field is used to popu m Avaya Meeting Exchang Notes the IMG, a means fo	nge are invoked. This allows end-user's to change. e SIP Address field, in angled brackets in the alate the Contact Header Field in SIP INVITE ge, and provides SIP User Agents, for these r acknowledging SIP messages from Avaya s. figuration to the database. Express Edition							
	Help       Log Out       Installation       Configuration       Provisioning       Reset Server         System Configuration       Global Settings       SIP Agent       \$IP Agent       \$IP Address       \$ip::S6100@192.168.13.121:S060;transp ort=tcp       \$IP Address       \$IP Address									

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### 4.2. Configure Call Routing

This section describes the steps for configuring call routing for Avaya Meeting Exchange. On Avaya Meeting Exchange, call routing is defined by service maps as follows:

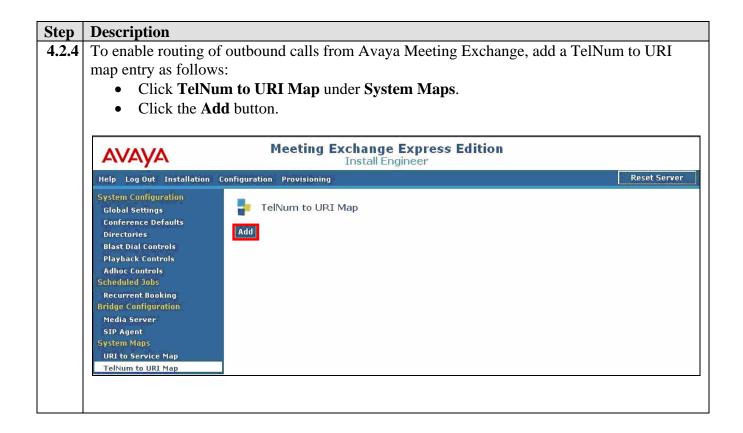
- For inbound calls to Avaya Meeting Exchange, service maps for URI to telephone number translations are utilized. These translations associate calls to Avaya Meeting Exchange with corresponding call flows, thus allowing for specific treatment for a participant based on incoming calls based on a SIP Uniform Resource Identifier (URI).
- For outbound calls from Avaya Meeting Exchange, service maps for telephone number to URI translations are utilized. These translations associate a telephone number pattern with a corresponding SIP URI of a SIP User Agent (UA), thus allowing call origination from Avaya Meeting Exchange to the SIP UA.



Step	Description						
4.2.2	From the Add URI to Service Map Parameter screen, administer settings to enable a direct						
	call flow for calls from Avaya Communication Manager via the IMG as follows:						
	• Leave the Order field at the default value. Avaya Meeting Exchange parses URI to						
	service map entries for pattern matches in descending order, terminating the search						
	once a pattern is matched. For this sample configuration, order is irrelevant as the						
	patterns for call flows are mutually exclusive.						
	• Enter a rule in the <b>URI Pattern</b> field to match the pattern of incoming Request URIs in SIP INVITE massages from Avaua Communication Manager via the IMC						
	SIP INVITE messages from Avaya Communication Manager via the IMG.						
	Metacharacters such as . (matches any one character) or * (matches zero or more of the						
	preceding character) may be utilized. For example, assume the IMG sends the						
	following URI: <i>sip:444@192.168.13.121:5060;transport=tcp</i> . The entry in the <b>URI Pattern</b> field, <b>.*sip:44.*@.*</b> , would match <i>sip:44</i> , then zero or more characters,						
	followed by @, then zero or more characters.						
	<ul> <li>To allow access to conferences as moderator, without entering a passcode, select</li> </ul>						
	<b>DirectCallFlow</b> from the drop down menu for the <b>Call Flow</b> field.						
	<ul> <li>Enter a descriptive name for this map in the Service Name field.</li> </ul>						
	<ul> <li>Click the Add button to add the map to the database.</li> </ul>						
	• Check the <b>Aud</b> button to add the map to the database.						
	<ul> <li>Add URI to Service Map Parameter</li> <li>Order         <ol> <li>* Order</li> <li>* sip:44.*8.*</li> <li>URI Pattern</li> <li>* service Name</li> <li>Direct Call Flow from ACM via IMG</li> <li>* Call Flow</li> <li>© Greeting</li> <li>Language</li> <li>English</li> </ol> </li> <li>Add Cancel * Required Fields</li> </ul>						
	Done						

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Step	Description						
4.2.3		To associate incoming calls to Avaya Meeting Exchange with a basic call flow, repeat Step					
	<b>4.2.1</b> to add a URI	<b>4.2.1</b> to add a URI to service map entry for a basic call flow with the following parameters:					
	• Leave the <b>C</b>	• Leave the <b>Order</b> field at the default value.					
	• Enter .*sip:	• Enter .*sip:40.*@.* in the URI Pattern field to match the pattern of incoming Request					
	URIs in SIP INVITE messages from Avaya Communication Manager via the IMG.						
		<ul> <li>To access a conference with an associated passcode, select BasicCallFlow from the</li> </ul>					
		menu for the Call Flow f	<b>1</b>				
	-	criptive name for this ma		field			
		•	L	liciu.			
	• The resultin	ng URI to service map lis	t is displayed below.				
	mutually exclusive while utilizing wild cards to maximizing the breadth of the pattern match. For example, the <b>URI Pattern</b> field for the basic call flow is <b>.*sip:40.*@.*</b> . This aligns with the provisioning for call routing on Avaya Communication Manager in <b>Section 3.3</b> , and allow 40x, where x can be any digit, to match this direct call flow. Meeting Exchange Express Edition						
			all Engineer		Reset Server		
	Help Log Out Installation	Configuration Provisioning			Reset Server		
	System Configuration Global Settings	URI to Service Map					
	Conference Defaults	Order URI Pattern	Service Name	Call Flow	Greeting		
	Directories Blast Dial Controls	1 .*sip:44.*@.*	Direct Call Flow from ACM via IMG Basic Call Flow from ACM via IMG	DirectCallFlow BasicCallFlow	greeting		
	Playback Controls				giocoling.		
	Adhoc Controls Scheduled Jobs						
	Recurrent Booking						
	Bridge Configuration Media Server						
	SIP Agent						
	System Maps						
	URI to Service Map TelNum to URI Map						
	rendin to oki map						



Step	Description						
4.2.5	From the Add TelNum to URI Map Parameter screen, administer settings to enable						
	outbound calling to Avaya Communication Manager via the IMG as follows:						
	• Leave the <b>Order</b> field at the default value. Avaya Meeting Exchange parses TelNum to						
	URI map entries for pattern matches in descending order, terminating the search once a						
	pattern is matched. For this sample configuration, order is irrelevant as there is only one						
	entry in the database.						
	• Enter a rule in the <b>Telephone Number Pattern</b> field that matches the administration						
	on for telephone extensions on Avaya Communication Manager. Metacharacters such						
	as * (refers to a character string) or ? (refers to a single character) may be utilized.						
	• To enable outbound calling from Avaya Meeting Exchange, enter a rule in the <b>SIP URI</b>						
	<b>Pattern</b> field that conforms to SIP standards. To enable SIP/TCP connectivity for						
	outbound calls to Avaya Communication Manager via the IMG, the rule must contain						
	<b>5060</b> and <b>transport=tcp</b> . The metacharacter, <b>\$0</b> is replaced by the entire <b>Telephone</b> Number Pottern at the location of <b>\$0</b> in the <b>SIP UPI</b> Pottern. For example, if $21002$						
	<b>Number Pattern</b> at the location of <b>\$0</b> in the <b>SIP URI Pattern</b> . For example, if <i>31002</i> is the dialed string, Avaya Meeting Exchange will send a SIP INVITE message with a						
	SIP URI and To Header Field formatted as follows:						
	sip:31002@192.168.13.112:5060;transport=tcp.						
	<ul> <li>Click the Add button to add the map to the database.</li> </ul>						
	T T T T T T T T T T T T T T T T T T T						
	Meeting Exchange Express Edition - Microsoft Internet Explorer						
	Add TelNum to URI Map Parameter						
	* Order 1						
	3*						
	* Telephone * Number Pattern						
	sip:\$00192.168.13.112:5060;transport=tcp						
	* SIP URI Pattern						
	to IMG Comment						
	Add Cancel * Required Fields						
	🗿 Done 🔒 🧐 Local intranet 🛒						

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Step	Description					
4.2.6	Apply the configuration by clicking the <b>Reset Server</b> button Reset Server located on the right hand side of the web interface toolbar. Confirm this action by clicking <b>Yes</b> in the pop up window.					
	🗿 Meeting Exchange Express Edition - Microsoft Inter 🗐 🗖 🔀					
	Conference Bridge Reset					
	IMPORTANT: Resetting the server results in active conferences to be terminated, all connected conferees will be disconnected. Without resetting your configuration changes will not take effect. Do you wish the conference bridge to be reset now?					
	Yes No					

#### **4.3. Provision Accounts**

The following steps present an example of provisioning an end user account and associated conference reservation on Avaya Meeting Exchange.

Step	Description							
4.3.1	To provide end users access to the conferencing features available on Avaya Meeting							
	Exchange, add an end user account as follows:							
	• From the we	• From the web interface toolbar, click <b>Provisioning</b> .						
				0				
		<ul> <li>Click End User Accounts under Provisioning.</li> <li>Click the Add button.</li> </ul>						
	• Click life At							
	Notes Assess Mestin				1			
	Nole: Avaya Meetin	g Exchange comes with	pre-provisi	onea accounts as alsp	layea.			
		and a state of a	View 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
	AVAYA	Meeting Excha Insta	nge Expres all Engineer	s Edition				
	Help Log Out Installation	Configuration Provisioning			Reset Server			
	Provisioning My Account	End User Accounts						
	Conference Reservations Administrator Accounts Name E-Mail							
	End User Accounts Phone Finabled							
	Bulk Upload Scheduling     Photo     Enabled       LDAP     Search							
	Scheduling	Name	Enabled Status	E-Mail	Phone Number			
		CSV Account 0	V	csv@account0.com	1234556660			
		CSV Account 1	V	csv@account1.com	1234556661			
		CSV Account 2	V	csv@account2.com	1234556662			
		CSV Account 3	×	csv@account3.com	1234556663			
	1234556664							
	CSV Account 5 🗸 csv@account5.com 1234556665							
		Add Edit Disable						
		<< < Page 1 of 1 >>> Total:	6 Rows/Page: [	0 Refresh				

<ul> <li>From the Add End User Accounts screen, provision an end user account as</li> <li>Check Create Reservation to generate a reservation for a conference with this end user account.</li> <li>Enter the number of ports assigned to this conference in the Seats fide</li> <li>Enter a number in the Moderator Passcode field that corresponds to flow provisioned in Step 4.2.2.</li> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> </ul>	e that is associated eld. o the direct call
<ul> <li>with this end user account.</li> <li>Enter the number of ports assigned to this conference in the Seats fiele.</li> <li>Enter a number in the Moderator Passcode field that corresponds to flow provisioned in Step 4.2.2.</li> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> </ul> Meeting Exchange Express Edition - Microsoft Internet Explorer Add End User Accounts Title Job Title	eld. o the direct call on this screen.
<ul> <li>Enter the number of ports assigned to this conference in the Seats fiele.</li> <li>Enter a number in the Moderator Passcode field that corresponds to flow provisioned in Step 4.2.2.</li> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> </ul> Meeting Exchange Express Edition - Microsoft Internet Explorer Add End User Accounts Title Job Title	o the direct call n this screen.
<ul> <li>Enter a number in the Moderator Passcode field that corresponds to flow provisioned in Step 4.2.2.</li> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> </ul> Meeting Exchange Express Edition - Microsoft Internet Explorer Add End User Accounts Title	o the direct call n this screen.
flow provisioned in Step 4.2.2. <ul> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> </ul> Meeting Exchange Express Edition - Microsoft Internet Explorer Add End User Accounts Title Job Title	n this screen.
<ul> <li>Refer to [1] for definitions regarding the remaining required fields o</li> <li>Click the Add button to add the account to the database.</li> <li>Meeting Exchange Express Edition - Microsoft Internet Explorer</li> <li>Add End User Accounts</li> <li>Title</li> </ul>	
Click the Add button to add the account to the database.     Meeting Exchange Express Edition - Microsoft Internet Explorer     Add End User Accounts     Title Job Title	
Add End User Accounts Title	
Add End User Accounts Title	
Title Job Title	
Title Job Title	
* Name Sample End User Account Department	
* Email user1@company1.com * Phone 1234567891	
* Password	
Password Password	n
Address 1 Address 2	10 10
Address 3 Address 4	
Secondary Mobile	
Phone	
Fax Comment	
* Time Zone US/Eastern 💉 Kanguage English	*
Default * Sched. Default Microsoft Outlook Profi View * Company CSV Company	/1
Profile	
Create Reservation	
User	
* Demand Full Featured Demand with Re View * Seats 250	
Auto	
Generate Passcodes	
* Moderator Passcode 444 * Participant Passcode 1444	
Add Cancel * Required Fields	

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<ul><li><b>4.3.2</b> as follows:</li><li>Click Conference</li></ul>	nce reservation corresponding to the end user account provisioned erence Reservations under Provisioning. onference reservation corresponding to the end user account prov lit button.	-
AVAYA	Meeting Exchange Express Edition Install Engineer	
Help Log Out Installation	Configuration Provisioning	Reset Server
My Account Conference Reservations Administrator Accounts End User Accounts Bulk Upload Scheduling LDAP Server Configuration Scheduling	Conference Reservations Conference Name Any Profile Any Rows/Page 10 Search Total Records: 7 Page 1 of 1 Conference Government Gover	More
	Conference Name       Type       Start Date       Owner       Moderator Passcode         Image: Provide the servation for Sample End On-demand       Sample End User       444         Account       Sample End User       444         Account 5       On-demand       CSV Account 5       22346         Reservation for CSV       On-demand       CSV Account 4       22345         Reservation for CSV       On-demand       CSV Account 3       22344         Reservation for CSV       On-demand       CSV Account 3       22344         Reservation for CSV       On-demand       CSV Account 2       22343         Reservation for CSV       On-demand       CSV Account 1       22342         Reservation for CSV       On-demand       CSV Account 2       22343         Reservation for CSV       On-demand       CSV Account 1       22342	Participant Passcode 1444 12346 12345 12344 12343 12342

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Step	Description		
4.3.5	requirements for this conference	the <b>Behavior Definition</b> tab may ce. For this sample configuration, a ast dial list, click the <b>Blast Dial Li</b>	a blast dial list was
	Meeting Exchange Express Edition - Mi	crosoft Internet Explorer	
	Reservation Edit		
		Entry Announcement  Exit Announcement  Conference Recording Mode	Tone+Messa 🗸 Tone+Messa 🖌 Automatic 🗸
	Blast Dial List Moderator Options		
		Announce Waiting for Moderator Set Second Level Passcode	Yes No
	Record Personal Greeting Yes Request Bill Code Yes	Allow Options Modification	Yes
	OK Cancel * Required Fields		
	ê.		🔒 👻 Local intranet 🥠

Step	Description						
4.3.6	From the <b>Blast Dial List</b> screen, add entries to the blast dial list as follows:						
	• Enter a number in the <b>Phone Number</b> field that is associated with the following:						
	• The telephone number pattern provisioned for the TelNum to URI map in <b>Step</b>						
	4.2.5.						
	<ul> <li>Telephones registered to either Avaya Communication Manager, or Avaya SIP Enablement Services.</li> </ul>						
	<ul> <li>Enter a descriptive name for this phone number in the Name field.</li> <li>Click the Add button to add entries to this blast dial list.</li> </ul>						
	• Click the <b>Add</b> button to add entries to this blast dial list.						
	• The resultant provisioning is shown below.						
	🖆 Meeting Exchange Express Edition - Microsoft Internet Explorer 📃 🗖 🔀						
	Blast Dial List						
	* Phone Number 31002						
	Name SIP-31002						
	Add						
	Blast Dial Users						
	Delete Save Cancel						

Step	tep Description						
4.3.7							
	<ul> <li>list is displayed below.</li> <li>Click the Save button to save and associate the blast dial list with this conference.</li> </ul>						
	<ul> <li>Click the OK button (displayed in the lower let Definition tab in Step 4.3.5) to save the modification database.</li> </ul>						
	Meeting Exchange Express Edition - Microsoft Internet Explorer						
	Blast Dial List * Phone Number Name Add Blast Dial Users						
	Phone Number Name						
	31002 SIP-31002						
	32002         Digital-31002           33002         H323-31002						
	34002 Analog-31002						
	Delete Save Cancel						

# 5. Cantata Technology IMG 1010 Configuration

This section displays the configuration for enabling the IMG to interoperate with Avaya Communication Manager as well as Avaya Meeting Exchange.

The IMG was administered from the Cantata Technology ClientView (ClientView) application running which was co-resident with the Cantata Technology GateControl Element Management System (GCEMS) running on a Linux server. Refer to the Cantata website for on-line documentation regarding the IMG, GCEMS and the ClientView application.

Note that this section displays the provisioning that was utilized for this sample configuration, and does not show exhaustive procedures for administering an initial configuration. For example, the screens for adding "new" elements to this sample configuration are not shown. However, the sequence of these procedures is relevant, as the configuration was administered in the order presented. Refer to the on-line help available on the Cantata website regarding procedures/commands to administer an initial configuration.

**Figure 2** illustrates the main window of the ClientView application that was utilized to provision the IMG. The following panes appear in the main window:

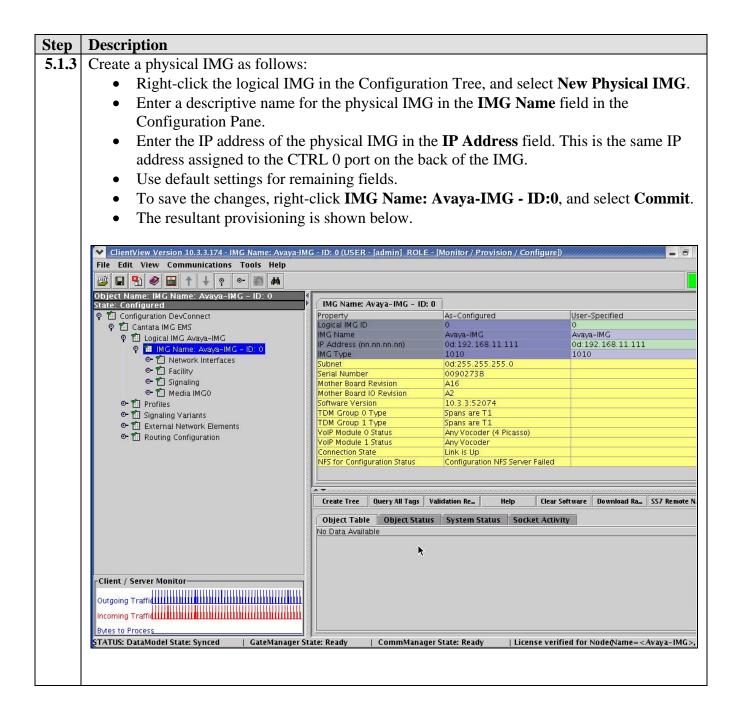
- The **Configuration Tree**, which is located in the top-left portion of the main window. This pane contains all of the items that can be configured. Right-click an item to access additional configuration items. Creating an entry in the Configuration Tree opens the corresponding Configuration Pane.
- The **Configuration Pane**, which is located in the top-right portion of the main window. This pane shows the properties of the selected object. This pane is used to view and edit the configuration.
  - The column titled **As-Configured**, shows the current configuration for parameters, as defined by the **Property** column. Enter or edit values in the **User-Specified** column.

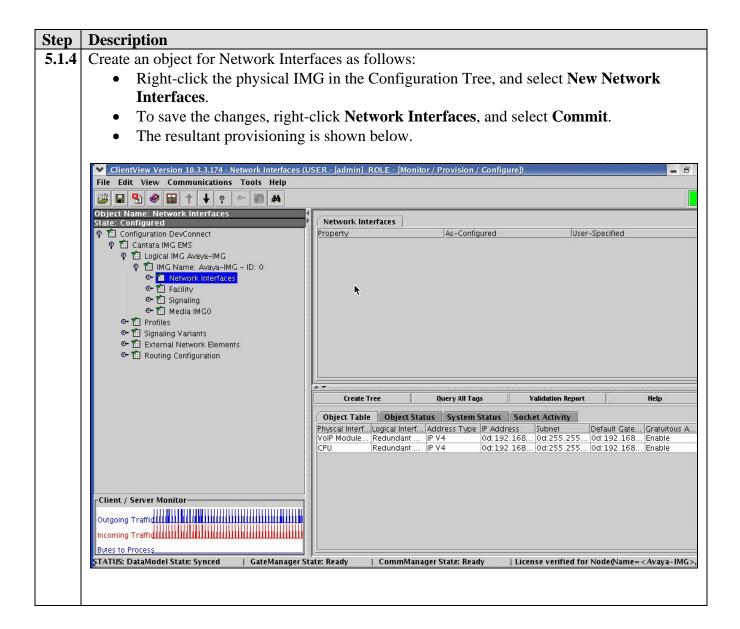
🛔 ClientView - Cantata IMG EMS	6 (USER - [adm	in] ROLE -	Monitor / Pr	ovision / Cor	nfigure])	
File Edit View Communication	s Tools Help					
	<b>#</b>					
Object Name: Cantata IMG EMS State: Configured	Cantata IMG	EMS				
💡 🛍 Configuration default	Property		As-Confi	qured	User-Specifi	ed
Cantata IMG EMS	IP Address 1			GCEMS	in the second	
The second s	Port Number 1	<u>.</u>	1312			
	Connection St	tate 1	Active			
Configuration	IP Address 2					
Tree	Port Number 2	2	1312			
	Connection St		0	Section 2		
	Number of Ap	p Count	Configu	uration Pan	ie	
Monitor Pane	Buttons	•]				
	Validation	Help	Clear Logs	Switch Over	MRTG Scri	Create Tree
Client / Server Monitor	Object Table	e Object :	Informatio	n Pane	Socket Activi	ity
	Index	App ID	Host Na	me App N		p Version
Outgoing Traffic	1	1	Training		Manager 10	.03.02.09
	2	100	Training	I.GCE Datal	vlanager 10	.03.02.09
Incoming Traffic						
Bytes to Process						
STATUS: DataModel State: Synced	GateManag	er State: Rea	ady   Con	nmManager S	tate: Ready	GateMan

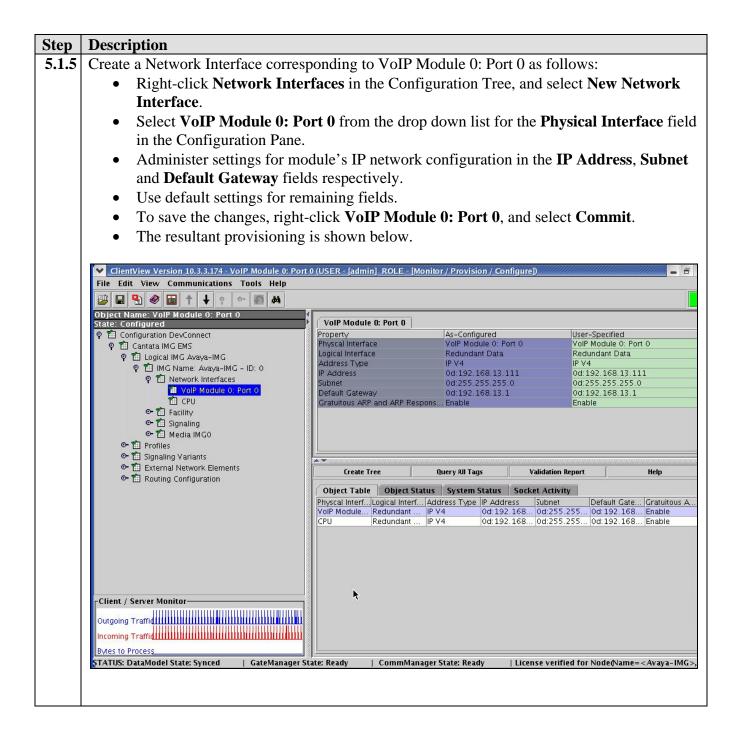
Figure 2: Cantata Technology ClientView Main Window

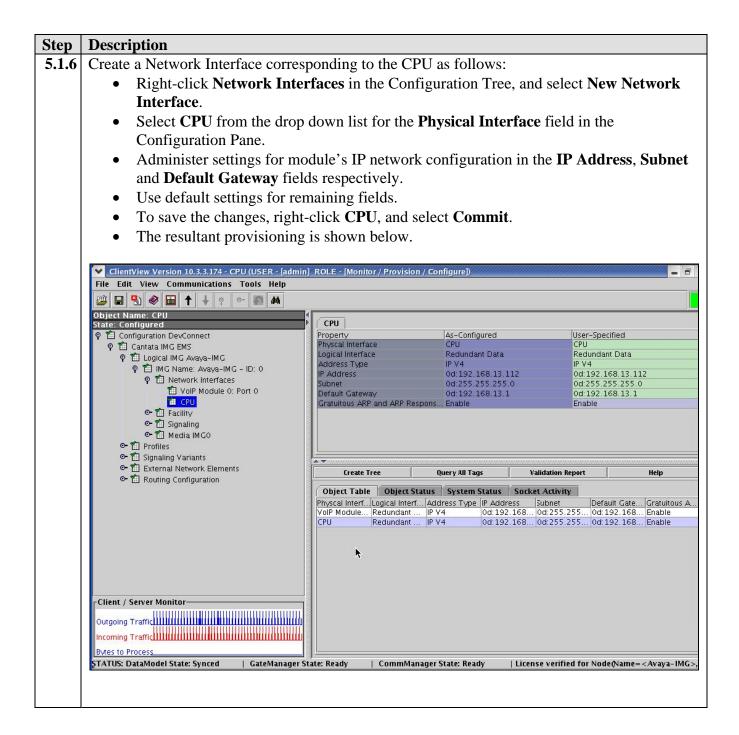
Step	Description
5.1.1	A default configuration file named "default" is created when ClientView connects to GCEMS.
	To save the configuration file with a new name:
	• Right-click <b>Configuration default</b> in the Configuration Tree, and select <b>Modify</b> .
	Object Name: Time of Day Tables
	State: Unknown
	စု- 🛍 Configuration default
	• Enter a descriptive name in the <b>Filename</b> field in the Configuration Pane.
	• To save the changes, right-click <b>Configuration DevConnect</b> , and select <b>Commit</b> .
	• The resultant provisioning is shown below.
	ClientView Version 10.3.3.174 - Configuration DevConnect (USER - [admin] ROLE - [Monitor / Provision / Configure])
	File Edit View Communications Tools Help
	Object Name: Configuration DevConnect State: Configured Configuration DevConnect Uses Graphics
	P     # Configuration DevConnect     Property     As-Configured     User-Specified       Image: Specified Speci
	Create Tree Query All Tags Validation Report Help Refresh Config
	Object Table Object Status System Status Socket Activity
	No Data Available
	Client / Server Monitor
	Bytes to Process STATUS: DataModel State: Synced   GateManager State: Ready   CommManager State: Ready   License verified for Node(Name= <avaya-img>,</avaya-img>

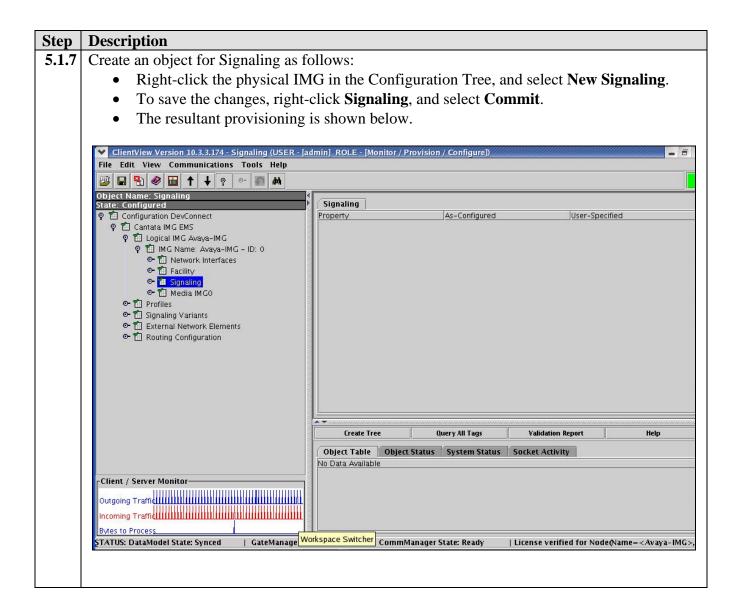
Step	Description
5.1.2	Create a logical IMG as follows:
	• Right-click Cantata IMG EMS in the Configuration Tree, and select New Logical
	IMG.
	9 📶 Cantata IMG EMS
	⊙- New Logical IMG
	• Enter a descriptive name for the logical IMG in the <b>Name</b> field in the Configuration
	Pane.
	• To save the changes, right-click Logical IMG Avaya-IMG, and select Commit.
	• The resultant provisioning is shown below.
	ClientView Version 10.3.3.174 - Logical IMG Avaya-IMG (USER - [admin] ROLE - [Monitor / Provision / Configure])     File Edit View Communications Tools Help
	Object Name: Logical IMG Avaya-IMG
	P 1         Configuration DevConnect         Property         As-Configured         User-Specified
	Ŷ 1 Cantata IMG EMS                Name               Avaya-IMG                 � 1 Logical IMG Avaya-IMG
	<ul> <li>Image: Control of the second s</li></ul>
	<ul> <li>♥ 11 External Network Elements</li> <li>♥ 11 Routing Configuration</li> </ul>
	Create Tree Query All Tags Validation Report Help
	Object Table         Object Status         System Status         Socket Activity           IMG Name         Logical IMG ID         IP Address (nn.nn.nn.nn)         IMG Type
	Avaya-IMG 0 0d:192.168.11.111 1010
	Client / Server Monitor
	Incoming Traffid IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	STATUS: DataModel State: Synced   GateManager State: Ready   CommManager State: Ready   License verified for Node(Name= <avaya-img>,</avaya-img>



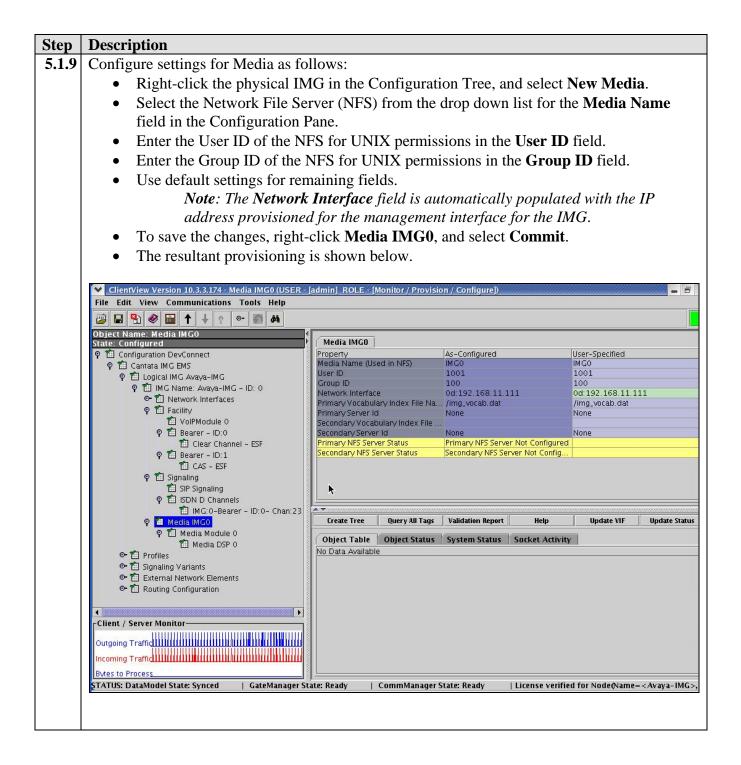






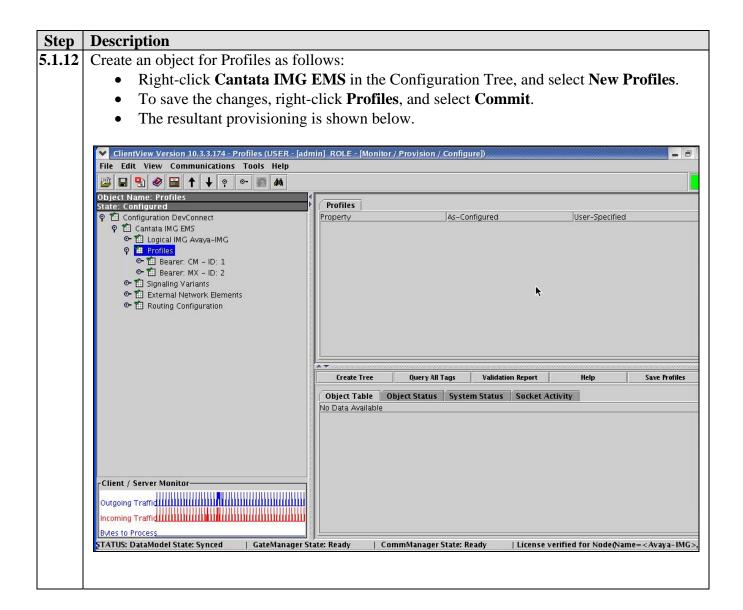


Step	Description					
5.1.8	Configure SIP Signaling as follows					
	<ul> <li>Right-click Signaling in the Configuration Tree, and select New SIP.</li> <li>Administer settings for the module's network connectivity in the SIP Signaling IP</li> </ul>					
	Address and Default Transport Type fields in the Configuration Pane that correspond					
	to the configuration on Avaya Meeting Exchange (see Step 4.1.1, and Step 4.2.5).					
	• Use default settings for remaining fields.					
	• To save the changes, right-	click SIP Signaling,	and select	Commit.		
	• The resultant provisioning	is shown below.				
	1 0					
	ClientView Version 10.3.3.174 - SIP Signaling (USER	- [admin] ROLE - [Monitor / Provi	sion / Configure])			
	File Edit View Communications Tools Help					
	Object Name: SIP Signaling	/				
	State: Configured	SIP Signaling Property	As-Configured	User-Spi	ecified	
	♀ 11 Cantata IMG EMS ♀ 11 Logical IMG Avaya-IMG	SIP Signaling IP Address Local SIP Port	0d:192.168.13.1 5060	12 0d:192. 5060	168.13.112	
	🕈 🛍 IMG Name: Avaya-IMG - ID: 0	SIP Compact Header Default Transport Type	Disable TCP	Disable TCP		
	<ul> <li></li></ul>	Default SIP UserName (AOR) Default SIP Authentication UserNa.	CANTATA-IMG0	CANTAT	A-IMG0	
	🛍 VolPModule 0	Default SIP Authentication Passwo				
	ହ 籠 Bearer – ID:0 🋍 Clear Channel – ESF	Enable SIP-T SIP-T Behavior	No Not Used	No Not Used	t t	
	♀ 🛍 Bearer - ID:1 🎁 CAS - ESF	Privacy Support Remote IMG's SIP Profile	Off Default Profile	Off Default F	Profile	
	♀ 🛍 Signaling	Fully Qualified Domain Name (FQ	8			
	<ul> <li>In Signaling</li> <li>ISDN D Channels</li> </ul>					
	ତ ≅ Media IMGO © ≅ Profiles	Create Tree Q	uery All Tags	Validation Report	Help	
	🗢 🛍 Signaling Variants		System Status	Socket Activity		
	ତିକ 🛍 External Network Elements ତିକ 🛍 Routing Configuration	No Data Available				
		▶				
	Client / Server Monitor					
	Outgoing Traffid					
	Incoming Traffid					
	Bytes to Process STATUS: DataModel State: Synced   GateManager St	ate: Ready   CommManager 9	State: Readv	License verified for No.	de@Name= <avaya-img>,</avaya-img>	
	A Contraction of the Contraction	, community of t		,	,	

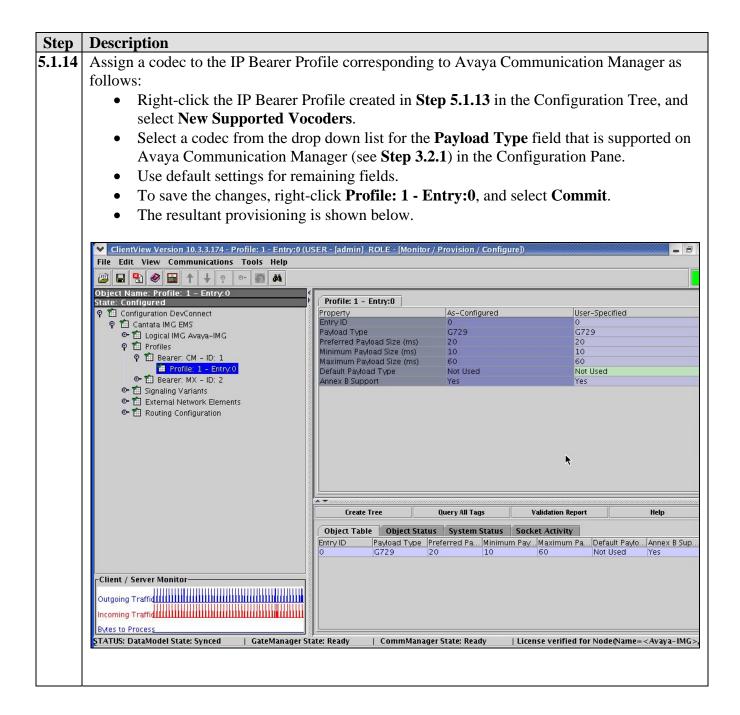


tep	Description							
<b>.10</b>	Create an object for a Media Module as follows:							
	• Right-click Media IMGO in the Configuration Tree, and select New Media Module.							
	• Use default settings for all fields.							
	• To save the changes, right-click <b>Media Module 0</b> , and select <b>Commit</b> .							
	• The resultant provisioning	is shown below	•					
	ClientView Version 10.3.3.174 - Media Module 0 (USF	ER - [admin] ROLE - [Moni	tor / Provision / Configure])					
	File Edit View Communications Tools Help							
	Object Name: Media Module 0 State: Configured	Media Module 0						
	စု 🛍 Configuration DevConnect	Property	As-Configured	User–Specifi	ed			
	약 웹 Cantata IMG EMS ♀ 웹 Logical IMG Avava-IMG	Module Interface Id Module Name	On-Board	0 On-Board				
	P III Logical IMG Avaya-IMG P III IMG Name: Avaya-IMG - ID: 0							
	In a real real of the real							
	🗢 🋍 Facility							
	ତ୍ୟ 🖆 Signaling ଡ଼ି 🛍 Media IMG0							
	Y 🔛 Media IMGO							
	Media DSP 0							
	🗢 🛍 Profiles							
	• 🛍 Signaling Variants							
			•					
		Create Tree	Query All Tags	Validation Report	Help			
			J		ncip			
			Status System Status So eive O Configur Transmit O Con		Transmit 1 Configu			
				Gen ulaw Universal Rcv				
	Client / Server Monitor							
	Outgoing Traffid							
	Incoming Traffid							
	Bytes to Process							
	STATUS: DataModel State: Synced   GateManager St	ate: Ready   CommM	lanager State: Ready   Lic	ense verified for Node()	Name= <avaya-img>,</avaya-img>			

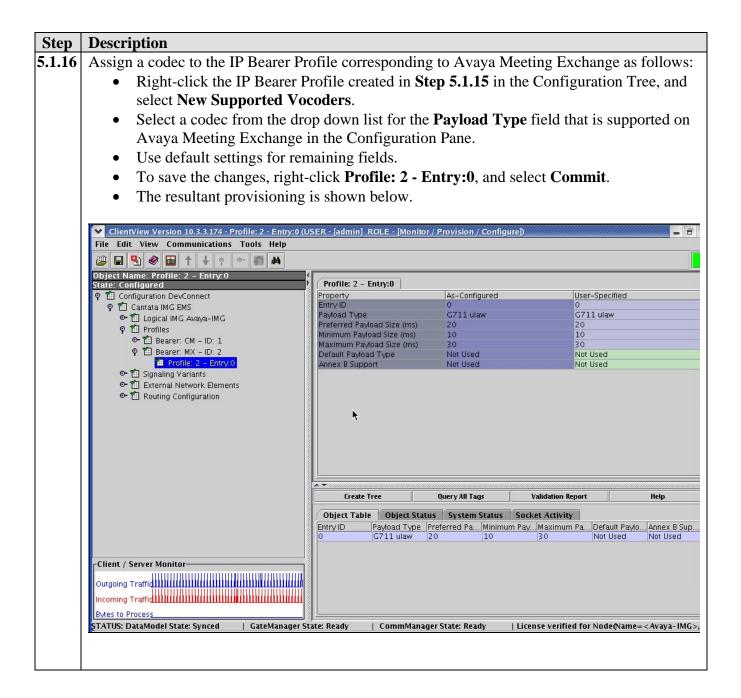
Step	Description							
5.1.11	Configure the Media Module DSP	as follows:						
	Right-click the Media Mod	ule created in Step	5.1.10 in the Confi	guration Tree, and				
	select New Media DSP.							
	• Use default settings for all	•						
	• To save the changes, right-	click Media DSP 0	, and select Comm	it.				
	• The resultant provisioning	resultant provisioning is shown below.						
	ClientView Version 10.3.3.174 - Media DSP 0 (USER - [admin] ROLE - [Monitor / Provision / Configure]) File Edit View Communications Tools Help							
	Object Name: Media DSP 0	Media DSP 0						
	🕈 🛍 Configuration DevConnect	Property DSP Id	As-Configured	User-Specified				
	약 🋍 Cantata IMG EMS 약 🋍 Logical IMG Avaya-IMG	Receive 0 Configuration	ulaw Universal Rcv	ulaw Universal Rcv				
	💡 🛍 IMG Name: Avaya-IMG - ID: 0	Transmit 0 Configuration Receive 1 Configuration	ulaw Universal Generator ulaw Universal Rcv	ulaw Universal Generator ulaw Universal Rcv				
	<ul> <li></li></ul>	Transmit 1 Configuration	ulaw Universal Generator	ulaw Universal Generator				
	☞ 🏥 Signaling 후 🋍 Media IMG0							
	💡 🛍 Media Module 0							
	Image: Profiles Image: Amage: A							
	🗢 🛍 Signaling Variants		k					
	Image: Content of the second seco							
		Create Tree	Query All Tags Validati	on Report Help				
		Object Table Object Statu:	s System Status Socket Act	ivity				
			Configur Transmit O ConfiguRe rsal Rcv — ulaw Universal Gen ul	eceive 1 Configur Transmit 1 Configu aw Universal Rcv ulaw Universal Gen				
	Client / Server Monitor							
	Outgoing Traffid							
	Incoming Traffield IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII							
	Bytes to Process	<u> </u>						
	STATUS: DataModel State: Synced   GateManager St	ate: Ready   CommManage	r State: Ready   License ve	rified for Node(Name= <avaya-img>,</avaya-img>				
	Incoming Traffid	ate: Ready   CommManage	r State: Ready   License ve	rified for Node(Name= <avaya< th=""></avaya<>				



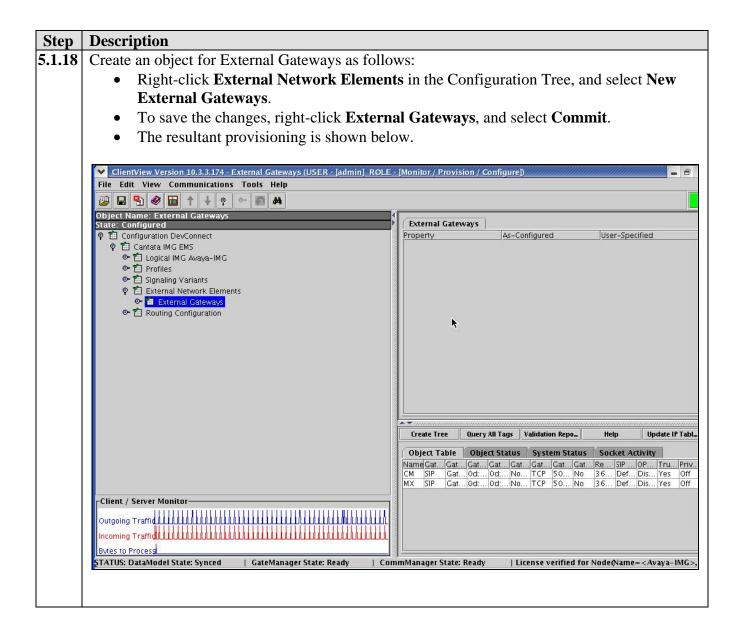
Step	Description					
5.1.13	Configure an IP Bearer Profile con	responding to Avaya	Communication 3	Manager as follows:		
	<ul> <li>Right-click <b>Profiles</b> in the Configuration Tree, and select <b>New IP Bearer Profile</b>.</li> <li>Enter a descriptive name for the IP Bearer Profile in the <b>IP Bearer Profile Name</b> field in the Configuration Pane.</li> <li>Use default settings for remaining fields.</li> </ul>					
	<ul> <li>To save the changes, right-</li> </ul>	U	ID.1 and calact (	ommit		
	0 0		<b>ID.1</b> , and select C	/011111111.		
	• The resultant provisioning	is snown below.				
	ClientView Version 10.3.3.174 - Bearer: CM - ID: 1 (US	ER - [admin] BOLE - [Monitor / Pr	ovision / Configure])			
	File Edit View Communications Tools Help		onsion/ coninguicy			
	📁 🖬 🌯 📾 🛧 🕂 🕈 🗠 🌆 👫					
	Object Name: Bearer: CM – ID: 1 State: Configured	Bearer: CM - ID: 1				
	P 1 Configuration DevConnect	Property	As-Configured	User-Specified		
	약 🋍 Cantata IMG EMS ☞ 🏥 Logical IMG Avaya-IMG	IP Bearer Profile Id IP Bearer Profile Name	1 CM	1 CM		
	🕈 🛍 Profiles	Silence Supression Echo Cancellation	Disable Enable	Disable Enable		
	<ul> <li></li></ul>	RTP Redundancy	No Redundancy	No Redundancy		
	I Bearer: MX − ID. 2 I Signaling Variants	RTP Payload Type for Redundancy Fax Mode	Not Used Enable Bypass	Not Used Enable Bypass		
	🗢 🛍 External Network Elements	Fax Bypass Codec	G711 ulaw	G711 ulaw		
	🗢 🛍 Routing Configuration	Fax Packet Redundancy Digit Relay	No Redundancy DTMF In-band	No Redundancy DTMF In-band		
		Digit Relay Packet Type	101	101		
		Modem Behavior	Bypass	Bypass		
		H245 Outbound Tunneling Initial Inactivity Timer (10ms)	Enable Disabled	Enable Disabled		
		Media Inactivity Timer (10ms)	Disabled	Disabled		
		Comedia Mode	Disable	Disable		
			*			
		Create Tree Qu	uery All Tags Validatio	on Report Help		
			System Status Socket Acti			
		Entry ID Payload Type Prefe 0 G729 20	erred Pa Minimum PayMaxin 10 60	num Pa Default Paylo Annex B Sup Not Used Yes		
			120	not oscal fres		
	Client / Server Monitor					
	Outgoing Traffid					
	Incoming Traffid					
	Bytes to Process	<u> </u>				
	STATUS: DataModel State: Synced   GateManager St	ate: Ready   CommManager S	tate: Ready   License ver	rified for Node(Name= <avaya-img>,</avaya-img>		



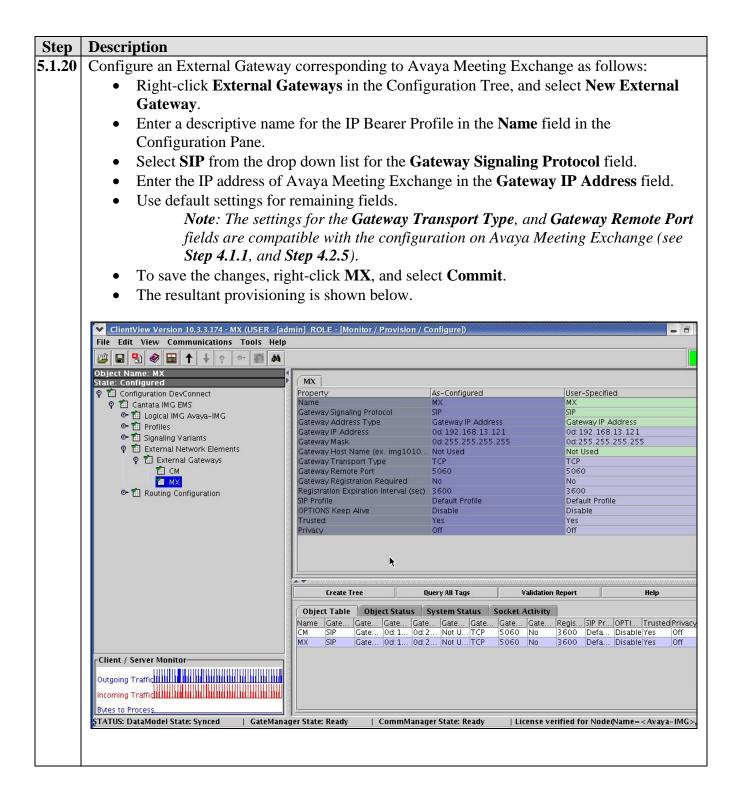
Step	Description						
5.1.15	Configure an IP Bearer Profile corresponding to Avaya Meeting Exchange as follows:						
	• Right-click <b>Profiles</b> in the	Configuration Tree.	and select New IP I	Bearer Profile.			
	e	U ,					
	<ul> <li>Enter a descriptive name for the IP Bearer Profile in the IP Bearer Profile Name field in the Configuration Pane.</li> <li>Use default settings for remaining fields.</li> </ul>						
	e e	0					
	• To save the changes, right-		<b>ID:2</b> , and select <b>Co</b>	mmit.			
	• The resultant provisioning	is shown below.					
	ClientView Version 10.3.3.174 - Bearer: MX - ID: 2 (US	SER - [admin] ROLE - [Monitor / P	rovision / Configure])				
	File Edit View Communications Tools Help						
	😰 🖬 😫 🎯 💼 🕇 🔶 🕈 🛤						
	Object Name: Bearer: MX – ID: 2 State: Configured	Bearer: MX - ID: 2					
	🕈 🛍 Configuration DevConnect	Property	As-Configured	User-Specified			
	약 🋍 Cantata IMG EMS ☞ 🋍 Logical IMG Avava-IMG	IP Bearer Profile Id IP Bearer Profile Name	2 MX	2 MX			
	P T Profiles	Silence Supression	Disable	Disable			
	🗢 🛍 Bearer: CM – ID: 1	Echo Cancellation RTP Redundancy	Enable No Redundancy	Enable No Redundancy			
	🗢 📶 Bearer: MX – ID: 2	RTP Payload Type for Redundancy		Not Used			
	Image: Construction of the second	Fax Mode Fax Bypass Codec	Enable Bypass G711 ulaw	Enable Bypass G711 ulaw			
	Conting Configuration	Fax Packet Redundancy	No Redundancy	No Redundancy			
		Digit Relay	DTMF In-band	DTMF In-band			
		Digit Relay Packet Type Modem Behavior	101 Bypass	101 Bypass			
		H245 Outbound Tunneling	Enable	Enable			
		Initial Inactivity Timer (10ms)	Disabled	Disabled			
		Media Inactivity Timer (10ms) Comedia Mode	Disabled Disable	Disabled Disable			
		Create Tree 0	Juery All Tags Validation F	Report Help			
		Object Table Object Status	System Status Socket Activit	tv			
			ferred Pa Minimum PayMaximur				
		0 G711 ulaw 20	10  30	Not Used Not Used			
	Client / Server Monitor						
	Outgoing Traffic			<b>k</b> a			
	Incoming Traffic IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII						
	Bytes to Process						
	STATUS: DataModel State: Synced   GateManager St	ate: Ready   CommManager S	State: Ready   License verifi	ied for Node(Name= <avaya-img>,</avaya-img>			



Step	Description							
5.1.17	Create an object for External Network Elements	ts as follows:						
	• Right-click Cantata IMG EMS in the C	Configuration Tree, and select New External						
	Network Elements.							
	• To save the changes, right-click <b>Extern</b>	nal Network Elements, and select Commit.						
	• The resultant provisioning is shown belo							
	ClientView Version 10.3.3.174 - External Network Elements (USER - [admin]/ROLE - [Monitor / Provision / Configure])							
	File Edit View Communications Tools Help							
	Deject Name: External Network Elements							
	State: Configured	External Network Elements						
	ዋ 🛍 Configuration DevConnect ዋ 🛍 Cantata IMG EMS	Property As-Configured User-Specified						
	🗢 🛍 Signaling Variants							
	<ul> <li>값 External Network Elements</li> <li>값 and the configuration</li> </ul>							
		Create Tree Query All Tags Validation Report Help						
		Object Table Object Status System Status Socket Activity						
		No Data Available						
	Client / Server Monitor-							
	Bytes to Process   STATUS: DataModel State: Synced   GateManager State: Ready   Cor	)						



Step	Description								
5.1.19	Configure an External Gateway corresponding to Avaya Communication Manager as follows:								
	Right-click External Ga	ateways in the Config	guration Tree, and se	lect New External					
	Gateway.								
	• Enter a descriptive name	e for the IP Bearer Pro	ofile in the Name field	ld in the					
	Configuration Pane.								
	<ul> <li>Select SIP from the drop down list for the Gateway Signaling Protocol field.</li> </ul>								
	• Enter the IP address of t		• • •						
IP Address field.									
	• Use default settings for a	remaining fields.							
	e	U	ansport Type, and G	ateway Remote Port					
				nmunication Manager					
	(see Step 3.2.5).		unon on in ayu con						
	• To save the changes, rig	ht-click <b>CM</b> and sele	ect <b>Commit</b>						
	<ul> <li>The resultant provisioning</li> </ul>		cet commt.						
	• The resultant provision	lig is shown below.							
	ClientView Version 10.3.3.174 - CM (USER - [adn	nin] ROLE - [Monitor / Provision / C	ionfigure))						
	File Edit View Communications Tools Help								
	🖉 🖬 🏝 🌒 🛅 🕇 🖊 🤉 🗠 📓 🛤								
	Object Name: CM State: Configured	СМ							
	P 1     Configuration DevConnect     P 1     Cantata IMG EMS	Property Name	As-Configured CM	User-Specified CM					
	🗢 🛍 Logical IMG Avaya-IMG	Gateway Signaling Protocol Gateway Address Type	SIP Gateway IP Address	SIP Gateway IP Address					
	<ul> <li>Control Profiles</li> <li>Control Signaling Variants</li> </ul>	Gateway IP Address Gateway Mask	0d:192.168.11.10 0d:255.255.255.255	0d:192.168.11.10 0d:255.255.255.255					
	🕈 🛍 External Network Elements	Gateway Host Name (ex. img1010	Not Used	Not Used					
	🛛 🖓 🛅 External Gateways	Gateway Transport Type Gateway Remote Port	TCP 5060	TCP 5060					
	1 MX	Gateway Registration Required	No	No					
	©- 11 Routing Configuration	Registration Expiration Interval (sec) SIP Profile	3600 Default Profile	3600 Default Profile					
		OPTIONS Keep Alive	Disable	Disable					
		Trusted Privacy	Yes Off	Yes Off					
		Though							
			<u>.</u>						
		 ▲ ▼	*						
		Create Tree Q	luery All Tags Validation F	Report Help					
			System Status Socket Activity						
		Name         Gate         Gate         Gate         Gate           CM         SIP         Gate         0d:1         0d:2	2 Not U TCP 5060 No	Regis 5IP Pr OPTI Trusted Privacy 3600 Defa Disable Yes Off					
		MX SIP Gate 0d:1 0d:2	2 Not U TCP 5060 No	3600 Defa Disable Yes Off					
	Client / Server Monitor								
	Outgoing Traffic III. III. III. III. III. III. III. II								
	Incoming Traffic III III III III III IIII IIII III III								
	Bytes to Process STATUS: DataModel State: Synced   GateManag		jer State: Ready   License ver	ified for Node(Name= <avaya-img>,</avaya-img>					



Step	Description	
5.1.21	Create an object for Routing Co	onfiguration as follows:
	Right-click Cantata IM	<b>G</b> EMS in the Configuration Tree, and select New Routing
	Configuration.	
	-	ht-click Routing Configuration, and select Commit.
	• The resultant provisioning	
	ine resultant provisioni	
	ClientView Version 10.3.3.174 - Routing Configu	rration (USER - [admin] ROLE - [Monitor / Provision / Configure])
	File Edit View Communications Tools Help	
	😰 🖶 😫 🎯 🕇 🕂 🕈 🐼 🛤	
	Object Name: Routing Configuration State: Configured	Routing Configuration
	P      Configuration DevConnect     P      Cantata IMG EMS	Property As-Configured User-Specified
	ତ 🛍 Logical IMG Avaya-IMG	
	<ul> <li>Image: Profiles</li> <li>Image: Signaling Variants</li> </ul>	
	🗢 🛍 External Network Elements	*
	Routing Configuration	
		د ج Create Tree Query All _ Validation _ Help Download _ Resource _ Incoming _ GW ID Table Verify Rou_
		Object Table Object Status System Status Socket Activity
		No Data Available
	Client / Server Monitor	
	Outgoing Traffidu III IIIIII III IIII III IIII IIIIIIII	
	Incoming Traffic III IIII IIII IIII IIII IIII IIII I	
	Bytes to Process	
	STATUS: DataModel State: Synced   GateManag	er State: Ready   CommManager State: Ready   License verified for Node(Name= <avaya-img>,</avaya-img>
1		

Step	Description							
5.1.22	Create an object for Channel G	roups as fo	ollows:					
	• Right-click Routing Co	nfigurati	on in the C	Configurati	on Tree.	and select Ne	W	
	Channel Groups.	8		U	,			
	• To save the changes, rig	ht-click (	'hannel G	rouns and	l select (	ommit		
				roups, and		Julillit.		
	• The resultant provisioning is shown below.							
					C B			
	<ul> <li>ClientView Version 10.3.3,174 - Channel Groups</li> <li>File Edit View Communications Tools Help</li> </ul>	NUSER - Jaumin	J KOLE - IMONIIC	r/ Provision / Cor	nigurep			
	😰 🖬 🔮 📾 🕇 🔶 💀 🛤							
	Object Name: Channel Groups State: Configured	Channel Grou	Inc					
	P 1 Configuration DevConnect	Property	<b>•P</b> 3	As-Configured		User-Specified		
	♀ 1 Cantata IMG EMS ☞ 1 Logical IMG Avaya-IMG							
	er till Profiles							
	Image: Constraint of the second s							
	P 🛍 Routing Configuration			<b>►</b>				
	<ul> <li>Image: Channel Groups</li> <li>Im</li></ul>							
	C E Routing rables							
		Create Tree	Query	II Tags Valid	lation Report	Help	MRTG Scripts	
		Object Table	Object Status	System Status	Socket Activ	ity		
			ame Signa Mpri ISDN	ingType Incoming C	Incoming A.	Outgoing C Outgoing 0 0	A Average Ho	
		1 C	Mcas CAS	0	0	0 0	0	
	Client / Server Monitor		Msip SIP Xsip SIP	0	0	0 0	0	
	Outgoing Traffic		ana an	- 1.66				
	Incoming Traffic III. IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII							
	Bytes to Process							
	STATUS: DataModel State: Synced   GateManag	jer State: Ready	CommMai	ager State: Ready	Licens	e verified for Node(Nam	e= <avaya-img>,</avaya-img>	

<ul> <li>5.1.23 Configure a Channel Group corresponding to Avaya Communication Manager as</li> <li>Right-click Channel Groups in the Configuration Tree, and select New C Group.</li> <li>Enter a descriptive name for the Channel Group in the Name field in the C Pane.</li> <li>Select SIP from the drop down list for the Signaling Type field.</li> </ul>	
<ul> <li>Group.</li> <li>Enter a descriptive name for the Channel Group in the Name field in the O Pane.</li> </ul>	hannel
<ul> <li>Group.</li> <li>Enter a descriptive name for the Channel Group in the Name field in the O Pane.</li> </ul>	
• Enter a descriptive name for the Channel Group in the <b>Name</b> field in the O Pane.	
Pane.	onfiguration
	Johnguration
• Select <b>SIP</b> from the drop down list for the <b>Signaling Type</b> field.	
• Use default settings for remaining fields.	
<i>Note</i> : <i>The administration for the</i> <b>Route Table</b> <i>field is displayed in</i>	this screen
capture, although the <b>Route Table</b> has not been created. When pro-	
<i>IMG with an initial configuration, create a Channel Group</i> first, the	0
<b>Route Table</b> , then edit the <b>Channel Group</b> to include the <b>Route Ta</b>	
-	idie.
• To save the changes, right-click <b>CMsip - ID: 2</b> , and select <b>Commit</b> .	
• The resultant provisioning is shown below.	
ClientView Version 10.3.3.174 - CMsip - ID: 2 (USER - [admin] ROLE - [Monitor / Provision / Configure])	
File Edit View Communications Tools Help	
Image: Image	
State: Configured CMsip - ID: 2	
P 1 Configuration DevConnect     Property     As-Configured     User-Specifier       P 1 Cantata IMG EMS     Name     CMsip     CMsip	fied
C T I I noire I MG Avava-IMG ID 2 2	
Profiles Channel Group Function Incoming/Outgoing Trunks Incoming/Outg	utgoing Trunks
Incoming Translation Table None None	
Control Revenue Service S	
P     Incoming Treatment     Release w/Cause     Release w/Cause       P     Channel Groups     Cause Code Mapping Table     None	Cause
Charles Groups     Charles	- ID: 1
● T CMcas - ID: 1 Outgoing Translation Table None None	
CMsip - ID: 2     Hunting Options     Round Robin Clockwise     Round Rob	in Clockwise
Outgoing Treatment Release w/Cause Release w/	Cause
Routing Tables     Ingress Side will Play Call Progr., False     Palse     Outgoing IP Profile     Bearer; CM - ID: 1     Bearer; CM	- ID: 1
Treatment Table Treatment Table ID: 1 Treatment	100
Reattempt Cause Code Not Used; Not Used; Not Used;	
Receive Gain 0 dB 0 dB	
Transmit Gain 0 dB 0 dB	
Overlap Enable Not Used Not Used Not Used Not Used	
Minimum # of Digits Not Used Not Used	
Inter SAM Timeout 1500 1500	
Total Overlap Timeout 18000 18000	-
Create Tree Query All Tags Validation Report Help Save Inco	oming I_ Update Resourc
Client / Server Monitor Object Table Object Status System Status Socket Activity	
Outgoing Traffic III III IIII IIIIIIIIIIIIIIIIIIIIII	
Incoming Traffic	
Bytes to Process	
STATUS: DataModel State: Synced   GateManager State: Ready   CommManager State: Ready   License verified for Node	(Name= <avaya-img>,</avaya-img>

Step	Description					
5.1.24	Assign an IP Network Element to the Channel Group corresponding to Avaya Communication					
	Manager as follows:					
	• Right-click the Channel Group created in Step 5.1.23 in the Configuration Tree, and					
	select New IP Network Element.					
	• Select the External Gateway provisioned in <b>Step 5.1.19</b> from the drop down list for the					
	IP Network Element field.					
	• To save the changes, right-click <b>IP Network Element CM</b> , and select <b>Commit</b> .					
	• The resultant provisioning is shown below.					
	ClientView Version 10.3.3.174 - IP Network Element CM (USER - [admin] ROLE - [Monitor / Provision / Configure])					
	File Edit View Communications Tools Help         Image: I					
	Image: Point of the state of the					
	State: Configured         IP Network Element CM           P 11 Configuration DevConnect         Property         As-Configured         User-Specified					
	P 11 Cantata IMG EMS     IP Network Element     CM					
	◎ 1 Logical IMG Avaya-IMG ◎ 1 Profiles					
	ତି 🖆 Signaling Variants ତି 🛍 External Network Elements					
	🕈 🛍 Routing Configuration					
	የ 🛍 Channel Groups ው 🛍 CMpri – ID: 0					
	ው 1 CMcas - ID: 1 ዋ 1 CMsip - ID: 2					
	IP Network Element CM					
	<ul> <li>Image: Control of the second s</li></ul>					
	Create Tree Query All Tags Validation Report Help					
	Client / Server Monitor Object Table Object Status System Status Socket Activity					
	Outgoing Traffid					
	Bytes to Process 1					

Desc	ription							
Cont	igure a Channel Group correspo	onding to Avaya Me	eeting Exchange a	s follows:				
•	• Right-click <b>Channel Groups</b> in the Configuration Tree, and select <b>New Channel</b>							
	Group.							
	<ul> <li>Enter a descriptive name for the Channel Group in the Name field in the Configuration</li> </ul>							
•	-	the Channel Group	In the Name Heit	i în the Configuration				
	Pane.							
•	Select <b>SIP</b> from the drop dow	vn list for the <b>Signa</b>	ling Type field.					
•	Use default settings for remai	ining fields.						
	Note: The administrat	U	<b>Fahle</b> field is displ	laved in this screen				
	capture, although the	•	• •	•				
	IMG with an initial co							
	Route Table, then edi	t the <b>Channel Gro</b> i	<b>up</b> to include the <b>I</b>	Route Table.				
•	To save the changes, right-cli	ck MXsip - ID: 3,	and select Comm	nit.				
	The resultant provisioning is	-						
	rite reservante provisioning is							
V C	ientView Version 10.3.3.174 - MXsip - ID; 3 (USER - [ad	lmin] ROLE - [Monitor / Provisio	n / Configure])					
	Edit View Communications Tools Help		Mill Comingency					
	a 😫 🎯 🛅 🕇 🕹 🤋 🗠 📰 🛤							
	t Name: MXsip – ID: 3							
	Configured Configuration DevConnect	MXsip - ID: 3 Property	As-Configured	User-Specified				
1.5	Tantata IMG EMS	Name	MXsip	MXsip				
	◦ 🛍 Logical IMG Avaya-IMG	ID Channel Casua Function	3 Incoming/Outgoing Trunks	3				
	● 11 Profiles	Channel Group Function SignalingType	SIP	Incoming/Outgoing Trunks				
	☞ 1 Signaling Variants ☞ 1 External Network Elements	Incoming Translation Table	None	None				
	P      Routing Configuration	Route Table	MxImgCm - ID: 5	MxImgCm - ID: 5				
	P 🛍 Channel Groups	Incoming Treatment Cause Code Mapping Table	Release w/Cause None	Release w/Cause				
	P 1 CMpri - ID: 0	Incoming IP Profile	Bearer: MX - ID: 2	Bearer: MX - ID: 2				
	• 🛍 cmpir 10. •	Outgoing Translation Table	None	None				
	• 1 CMsip - ID: 2	Hunting Options	Round Robin Clockwise	Round Robin Clockwise				
	Chi and Chi appendic. 2 C ▲ MXsip - ID: 3	Outgoing Treatment	Release w/Cause	Release w/Cause				
	• T Routing Tables	Ingress Side will Play Call Progr.		False				
		Outgoing IP Profile Treatment Table	Bearer: MX - ID: 2 Treatment Table ID: 1	Bearer: MX - ID: 2 Treatment Table ID: 1				
		Reattempt Cause Code	Not Used;	Not Used;				
		Receive Gain	0 dB	0 dB				
		Transmit Gain	0 dB	0 dB				
		Overlap Enable	Not Used	Not Used				
		Termination Digit	Not Used	Not Used				
		Minimum # of Digits	Not Used	Not Used				
		Inter SAM Timeout Total Overlap Timeout	1500 18000	1500 18000				
			18000	18000				
		Create Tree Query All Tags	Validation Report Help	Save Incoming I_ Update Resourc.				
Clien	t / Server Monitor							
		No Data Available	s System Status Socket	ACCIVICY				
Outgo	ing Traffi <b>d]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]]</b>							
Incom	ing Traffig III IIII IIIIIIIIIIIIIIIIIIIIIIIIII							
-		Ready   Committanages Ct	ate: Ready License ver	ified for Node Alama - < Avava UMC				
21ATU	5: Datamodel State: Synceu   Gatemanager State:	Reauy   Comminanager St	ace: Ready   License ver	nieu for Node(Name= <avaya-img>,</avaya-img>				
the second se	to Process 1	Ready   CommManager St	ate: Ready   License ver	ified for Node(Name= <avaya-< td=""></avaya-<>				

Step	Description		
5.1.26	Assign an IP Network Element to the Channel Group corresponding to Avaya Meeting		
	Exchange as follows:		
	• Right-click the Channel Group created in <b>Step 5.1.25</b> in the Configuration Tree, and		
	select New IP Network Element.		
	• Select the External Gateway provisioned in <b>Step 5.1.20</b> from the drop down list for the		
	IP Network Element field.		
	• To save the changes, right-click <b>IP Network Element MX</b> , and select <b>Commit</b> .		
	• The resultant provisioning is shown below.		
	ClientView Version 10.3.3.174 - IP Network Element MX (USER - [admin] ROLE - [Monitor / Provision / Configure])		
	File Edit View Communications Tools Help		
	Object Name: IP Network Element MX State: Configured IP Network Element MX		
	P 1     Configuration DevConnect     Property     As-Configured     User-Specified       P 1     Cantata IMG EMS     IP Network Element     MX     MX		
	の 伯 Logical IMG Avaya-IMG の 伯 Profiles		
	🗢 🛅 Signaling Variants		
	<ul> <li>♥ 11 External Network Elements</li> <li>♥ 11 Routing Configuration</li> </ul>		
	♥ 1 Channel Groups ● 1 CMpri – ID: 0		
	🕈 🛍 MXsip - ID: 3		
	<ul> <li>IP Network Element MX</li> <li>☞  Routing Tables</li> </ul>		
	Create Tree Query All Tags Validation Report Help		
	Client / Server Monitor		
	Outgoing Traffic UNITED TO THE PART OF THE		
	Incoming Traffic Line Line Line Line Line Line Line Line		
	Bytes to Process		

Step	Description				
5.1.27					
	, e	<b>iration</b> in the Configuration Tree, and select <b>New</b>			
	Routing Tables.				
	• To save the changes, right-click <b>Routing Tables</b> , and select <b>Commit</b> .				
	<ul> <li>The resultant provisioning is</li> </ul>				
	• The resultant provisioning is shown below.				
	ClientView Version 10.3.3.174 - Routing Tables (USER -	[admin] ROLE - [Monitor / Provision / Configure])			
	File Edit View Communications Tools Help				
	Object Name: Routing Tables State: Configured	Routing Tables			
	Configuration DevConnect     Sector MC EME	Property As-Configured User-Specified			
	♀ 🛍 Cantata IMG EMS ✑ 🛍 Logical IMG Avaya-IMG				
	∞ 🛍 Profiles ∞ 🛍 Signaling Variants				
	🗢 🛍 External Network Elements				
	<ul> <li></li></ul>				
	👁 🛍 CMpri – ID: 0				
	☞ 11 CMcas - ID: 1 ☞ 11 CMsip - ID: 2				
	🗢 🛍 MXsip – ID: 3				
	👁 🛗 Routing Tables				
		Create Tree Query All Tags Validation Report Help			
	Client / Server Monitor	Object Table Object Status System Status Socket Activity No Data Available			
	Outgoing Traffic IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII				
	Bytes to Process				
	STATUS: DataModel State: Synced   GateManager State:	 Ready   CommManager State: Ready   License verified for Node@Name= <avaya-img>,</avaya-img>			
5.1.28	Configure a Route Table as follows:				
	0	in the Configuration Tree, and select New Route Table			
	0				
	±	the Route Fable in the <b>Pane</b> field in the Configuration			
		· · · · · · · · · · · · · · · · · · ·			
	-	-			
	• To save the changes, right-cli	ick the entry, and select <b>Commit</b> . See <b>Step 5.1.29</b> for			
	resultant provisioning.				
5.1.28	<ul> <li>Right-click Routing Tables i</li> <li>Enter a descriptive name for t Pane.</li> <li>Use default settings for remai</li> <li>To save the changes, right-cli</li> </ul>	in the Configuration Tree, and select <b>New Route Tab</b> the Route Table in the <b>Name</b> field in the Configuratio ining fields. ick the entry, and select <b>Commit</b> . See <b>Step 5.1.29</b> for			

Step	Description		
5.1.29	Add route entries to the Ro	oute Table provisioned in Step 5.1.28 as fol	lows:
		y corresponding to Avaya Communication	
		Configuration Tree and select Add Route I	
		ern to match extensions on Avaya Commun	-
	-	card, in the <b>Router String</b> field in the <b>New</b>	-
		Channel Group provisioned in Step 5.1.23 fr	• •
		going Channel Group field.	om me urop down nst
		e: This is displayed below under the <b>Route</b> A	Action List column
		n the <b>New Entry</b> dialog box.	Action List Column.
			a right alight the Doute
		y corresponding to Avaya Meeting Exchang	ze, fight-click the Route
	-	guration Tree and select <b>Add Route Entry</b> .	an Assassa Maatina
	-	ern to match the provisioning for call flows	
	-	where & is a wildcard, in the <b>Router String</b>	; field in the <b>New Entry</b>
	dialog box.		
		Channel Group provisioned in Step 5.1.25 fr	om the drop down list
		going Channel Group field.	<b>A</b> /• <b>T</b> • / T
		e: This is displayed below under the Route A	Action List column.
		n the <b>New Entry</b> dialog box.	
	• The resultant provi	sioning is shown below.	
	Clienticu Version 10.2.2.174 Maler		
	File Edit View Communications Too	gCm - ID: 5 (USER - [admin]_ROLE - [Monitor / Provision / Configure]) ols Help	
		AA	
	Object Name: MxImgCm - ID: 5 State: Configured	MxImgCm - ID: 5	
		Property         As-Configured           Name         MxlimgCm	User-Specified MxImgCm
	🗢 🋍 Logical IMG Avaya-IMG	D 5 Routing Criteria Order Dialed Number;Originating Number;Ch	5 Dialed Number; Originating Number; Ch
	🗢 🔟 Signaling Variants	Number Of Entries	
	ତ୍ୟ 🛍 External Network Element ଡୁ 🛍 Routing Configuration		
	ଡ଼ 🛍 Channel Groups ତ• 🋍 CMpri – ID: ୦		
	🗢 🛍 CMcas – ID: 1		
	ତ-11 CMsip - ID: 2 ⊙-11 MXsip - ID: 3		
	♀ 11 Routing Tables		elete All Rou_   Import From C_   Export To CSV
			al Route Action Type Route Action List
	C 1	D         True         Dialed Nu         3&         Not Used         Not Used         Not Used           I         True         Dialed Nu         4&         Not Used         Not Used         Not Used	
	Client / Server Monitor-		
	Outgoing Traffic		
	Incoming Traffic		
	Bytes to Process STATUS: DataModel State: Synced C	GateManager State: Ready   CommManager State: Ready   License	e verified for Node(Name= <avaya-img>,</avaya-img>

## 6. Interoperability Compliance Testing

#### 6.1. General Test Approach

The general test approach was to place calls between Avaya Communication Manager and Avaya Meeting Exchange via the IMG utilizing the sample configuration displayed in **Figure 1**. The main objectives were to verify the following:

- Inbound calling from Avaya Communication Manager to scheduled and demand conferences provisioned on Avaya Meeting Exchange via the Cantata IMG 1010:
  - o Direct call flow (without participant-access-code)
  - Basic call flow (<u>with</u> participant-access-code)
- Outbound calling from Avaya Meeting Exchange to stations registered to either Avaya Communication Manager, or Avaya SIP Enablement Services via the Cantata IMG 1010:
  - Blast dial to a pre-provisioned blast dial list
  - Originator dial-out
- Conference features for both moderator and participant accessed during a conference call via touchtone commands
- The following sub-set of the SIPPING-19 supplementary features for SIP endpoints:
  - Call hold
  - o Attended/unattended call transfer
  - Call forward
  - Three-way conference
- The following transport methods for signaling between Avaya Meeting Exchange and the IMG:
  - o TCP
  - o UDP
- The following codecs:
  - o G711MU
  - G.729 was tested utilizing the transcoding functionality provided by the IMG.
- Subjective voice quality for endpoints participating in a conference.
- DTMF transmission via RFC 2833.

#### 6.2. Test Results

All test cases, as defined by the general test approach, passed.

# 7. Verification Steps

The following steps were used to verify the administrative steps presented in these Application Notes and are applicable for similar configurations in the field.

5.1.2 X P C	<ul> <li>Issue verif</li> <li>Veri</li> <li>Validate sig vaya Com</li> <li>Communica</li> </ul>	fy that all members in the trunk group are <b>in-service/idle</b> . naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
5.1.2 X P C	<ul> <li>Issue verif</li> <li>Veri</li> <li>Validate sig vaya Com</li> <li>Communica</li> </ul>	ling the trunk group provisioned in <b>Step 3.2.6</b> . From a SAT session: the command " <b>status trunk</b> < <b>n</b> >", where <b>n</b> is the number of the trunk group to y. fy that all members in the trunk group are <b>in-service/idle</b> . naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
<b>.1.2</b> V A p C	Issue verif     Veri validate sig vaya Com rovisioned Communica	e the command " <b>status trunk</b> < <b>n</b> >", where <b>n</b> is the number of the trunk group to y. fy that all members in the trunk group are <b>in-service/idle</b> . naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	verif • Veri Validate sig Vaya Com rovisioned Communica	y. fy that all members in the trunk group are <b>in-service/idle</b> . naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	• Veri Validate sig Vaya Com rovisioned Communica	fy that all members in the trunk group are <b>in-service/idle</b> . naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	Validate sig Avaya Com rovisioned Communica	naling and media connectivity for inbound calls to Avaya Meeting Exchange from munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	vaya Com rovisioned Communica	munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	vaya Com rovisioned Communica	munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
A p C	vaya Com rovisioned Communica	munication Manager via the IMG. This is accomplished by verifying that the trunk in <b>Step 3.2.6</b> is utilized when a call from a phone registered to either Avaya				
p C	rovisioned Communica	in Step 3.2.6 is utilized when a call from a phone registered to either Avaya				
Ć	Communica					
Ć	Communica					
		tion Monagon on Aviava XIII Enghlamont Namulaad diala in to a contarance				
p	Communication Manager, or Avaya SIP Enablement Services dials in to a conference provisioned on Avaya Meeting Exchange. From a SAT session:					
	• Issue the command "list trace tac <n>", where n is the TAC defined for the trunk</n>					
	group.					
	<ul> <li>From a station registered to either Avaya Communication Manager, or Avaya SIP</li> </ul>					
	Enat	blement Services, dial 444 to enter the conference provisioned in Section 4.3 as				
	moderator via the direct call flow provisioned in Step 4.2.2.					
provisioned in Section 3.3 to route the call to Avaya Meeting Exchange. This trace als audio connectivity between Media Module 0 on the IMG (192.168.13.111) and the Me Processor (MEDPRO) on Avaya Communication Manager (192.168.11.11) utilizing G						
F	100005001 (1					
	ist trace					
	, , , , , , , , , , , , , , , , , , ,					
1	, , , , , , , , , , , , , , , , , , ,	tac 122 Page 1				
l t	ist trace	tac 122 Page 1 LIST TRACE data				
1 t 1	ist trace ime 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR				
1 t 1	ist trace ime 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295				
1 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR				
1 t 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR route-pattern 22 preference 1 cid 0x295				
1 1 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR route-pattern 22 preference 1 cid 0x295 seize trunk-group 22 member 7 cid 0x295				
1 1 1 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR route-pattern 22 preference 1 cid 0x295 seize trunk-group 22 member 7 cid 0x295 Calling Number & Name NO-CPNumber SIP 31002				
1 1 1 1 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR route-pattern 22 preference 1 cid 0x295 seize trunk-group 22 member 7 cid 0x295 Calling Number & Name NO-CPNumber SIP 31002 Proceed trunk-group 22 member 7 cid 0x295				
1 1 1 1 1 1 1 1	ist trace ime 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25 1:11:25	tac 122 Page 1 LIST TRACE data dial 444 route:AAR term trunk-group 22 cid 0x295 dial 444 route:AAR route-pattern 22 preference 1 cid 0x295 seize trunk-group 22 member 7 cid 0x295 Calling Number & Name NO-CPNumber SIP 31002				

Step	Description		
7.1.3			
	Note: The trace below shows the call that originated from Avaya Meeting Exchange to a SIP station registered to Avaya SIP Enablement Services. The call utilized the trunk group between Avaya Communication Manager and the IMG. This trace also shows audio connectivity between Media Module 0 on the IMG (192.168.13.111) and the Media Processor (MEDPRO) on Avaya Communication Manager (192.168.11.11) utilizing G.729B.		
	list trace tac 122 Page 1		
	LIST TRACE		
	time data		
	11:12:25       Calling party trunk-group 22 member 1       cid 0x296         11:12:25       Calling Number & Name 444 NO-CPName         11:12:25       active trunk-group 22 member 1       cid 0x296         11:12:25       G729B ss:off ps:20 rn:22/1 192.168.13.111:8288 192.168.11.11:2160         11:12:25       xoip: fax:Relay modem:off tty:US 192.168.11.11:2160 uid:0x50118         11:12:25       dial 33006         11:12:25       ring station         33006 cid 0x296         11:12:25       G711MU ss:off ps:20 rn:1/1 192.168.12.106:2222 192.168.11.11:2164		
	11:12:25       xoip: fax:Relay modem:off tty:US 192.168.11.11:2164 uid:0x6         11:12:27       active station         33006 cid 0x296		
7.1.4	<ul> <li>Verify that calls to and from Avaya Meeting Exchange are managed correctly, e.g., callers are added/removed from conferences. This is verified by the following procedures:</li> <li>Log in to the Avaya Meeting Exchange server console with the appropriate credentials.</li> <li>At the command prompt, enter the command: watch -t -n 5 -d ''ipinfo -l  egrep -ci active''</li> <li>This command provides a real time, continuous update of port utilization on Avaya Meeting Exchange.</li> </ul>		

## 8. Conclusion

These Application Notes presented a compliance-tested solution comprised of Avaya Communication Manager, Avaya Meeting Exchange Express Edition, and the Cantata Technology IMG 1010 Media Gateway. This solution enables connectivity between Avaya Communication Manager and Avaya Meeting Exchange Express Edition via the Cantata Technology IMG 1010 Media Gateway utilizing standards based IP to IP audio transcoding via SIP signaling.

### 9. Additional References

Avaya references are available at http://support.avaya.com.

- [1] Avaya Meeting Exchange Express Edition Release 1.5 Administration and Maintenance Guide, Issue 1, Doc ID: 04-601909, March 2007.
- [2] Avaya Meeting Exchange Express Edition Release 1.5 Installation and Configuration Guide, Issue 1, Doc ID: 04-601898, March 2007.
- [3] Administrator Guide for Avaya Communication Manager, Issue 3.1, Doc ID: 03-300509, February 2007.
- [4] Administration for Network Connectivity for Avaya Communication Manager, Issue 12, Doc ID: 555-233-504, February 2007.

Cantata references are available at: http://www.cantata.com/.

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