Statement of Interoperability with Genesys Telecommunications Laboratories, Inc.

Effective Date: 12 February 2013

As of the Effective Date above, Genesys Telecommunications Laboratories, Inc (Genesys) has indicated to Avaya successful completion of interoperability testing for the Genesys T-Servers with selected Avaya Aura® platforms.

The following constructs were tested by Genesys, and are considered supported by Genesys:

- Starting with Release 8.1, Genesys TSAPI and ASAI T-Servers supports Avaya Aura® Communication Manager Release 6.2, with Avaya Aura® Application Enablement (AE) Services Release 6.2.
- Starting with Release 8.1, Genesys MLS T-Server supports Avaya Communication Server 1000 Release 7.5 with Avaya Aura® Contact Center Release 6.2.

Note:

This interoperability testing was completely independently by the vendor, and does not constitute formal DevConnect Compliance Testing. No DevConnect Application Notes are provided for this statement of interoperability.

All support issues or questions regarding the scope or manner of interoperability should be directed back to the vendor.

It is recommended that Avaya customers validate their specific deployment configuration with Avaya Professional Services.