

Application notes for TeleMatrix 3302IP SIP Telephones with Avaya Communication Server 1000 Release 6.0 – Issue 1.0

Abstract

These Application Notes describe a solution comprised of Avaya Communication Server 1000 SIP Line Release 6.0 and TeleMatrix 3302IP SIP telephones. During the compliance testing, the TeleMatrix 3302IP was able to register as a SIP client endpoint with the Communication Server 1000. The TeleMatrix 3302IP SIP telephones were able to place and receive calls from Communication Server 1000 Release 6.0 non-SIP and SIP Line clients. The compliance tests focused on basic telephone features.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These application notes provide detail configurations of Avaya Communication Server 1000 SIP Line release 6.0 (hereafter referred to as CS1000) and the TeleMatrix 3302IP SIP telephone release V1.8.3-781 (aka SC2-1.8.3-781) used during the compliance testing. The TeleMatrix 3302IP was tested with the non-SIP and SIP clients of the CS1000 SIP line release 6.0. All the applicable telephony feature test cases of release 6.0 SIP line were executed on the TeleMatrix 3302IP, where applicable, to ensure the interoperability with CS 1000.

1.1. Interoperability Compliance Testing

The focus of this testing was to verify that the TeleMatrix 3302IP SIP telephone was able to interoperate with the CS1000 SIP line system. The following areas were tested:

- The TeleMatrix 3302IP must be able to be installed in the same local VLAN network as the CS1000 successfully.
- Registration of the TeleMatrix 3302IP SIP telephone to the CS1000 SIP Line Gateway.
- Calls establishment of TeleMatrix 3302IP with CS1000 SIP and non-SIP telephones.
- Telephony features: Basic calls, conference, DTMF (dual tone multi frequency) transmission, voicemail with Message Waiting Indication (MWI) notification, busy, hold, speed dial, group call pickup, call waiting, ring again busy/no answer, multiple appearances Directory Number.
- Codec negotiation G.711 and G.729.

1.2. Support

For technical support on TeleMatrix 3302IP SIP endpoints, please contact TeleMatrix, Inc technical support at website www.TeleMatrix.net or telephone: +1 719 638 8821 or email sipsupport@TeleMatrix.net.

2. Reference Configuration

Figure 1 illustrates the test configuration used during the compliance testing between the Avaya CS1000 and the TeleMatrix 3302IP.

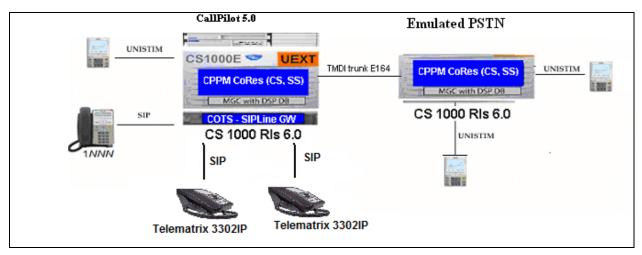


Figure 1: Test Bed Configuration

3. Equipment and Software Validated

System	Software Version
Avaya CS1000	• Call Server (CPPM): 6.00RJ
	• Signaling Server (CPPM): 6.00.18
	• SIP Line Gateway (HP DL320)
Avaya voicemail system	• CallPilot 5.0 system
Avaya 11xx SIP client (Sigma)	• 02.02.16.00
Avaya SIP soft-phones	• SMC3456: v2.6 Build 53715
Avaya IP phones	• 2050PC: 3.02.0045
TeleMatrix 3302IP	• 3302IP V1.8.3-781 (aka SC2-1.8.3-781)

4. Configure Avaya CS 1000 - SIP LINE

This section describes the steps to configure the Avaya CS1000 SIP Line using CS 1000 Element Manager. A command line interface (CLI) option is available to provision the SIP Line application on CS 1000 system. For detailed information see [1] in section 9.

4.1. Prerequisite

- A CS1000 server which has been:
 - o Installed with CS 1000 Release 6.0 Linux Base.
 - Joined CS 1000 Release 6.0 Security Domain.
 - Deployed with SIP Line Application.

For more information, see [6] in section 9.

- Following packages are enabled in the keycode. If any of these features have not been enabled, please contact your Avaya account team or Avaya technical support at http://www.avaya.com.

Package Mnemonic	Package Number	Package Description	Package Type (New or Existing or Dependency)	Applicable Market
SIP_LINES	417	SIP Line Service package	New package	Global
FFC	139	Flexible Feature Codes	Existing package	Global
SIPL_NORTEL	415	Nortel SIP Line package	Existing package	
SIPL_3RDPARTY	416	Third-Party SIP Line Package	Existing package	

4.2. Login to Unified Communications Management (UCM) and Element Manager (EM)

- Using internet browser, launch CS 1000 UCM web portal at http://<IP Address or FQDN> where <IP address or FQDN> is the UCM Framework IP address or FQDN for UCM server.
- Login with the username/password which was defined during the primary security server configuration. For more information, see [8] in section 9.

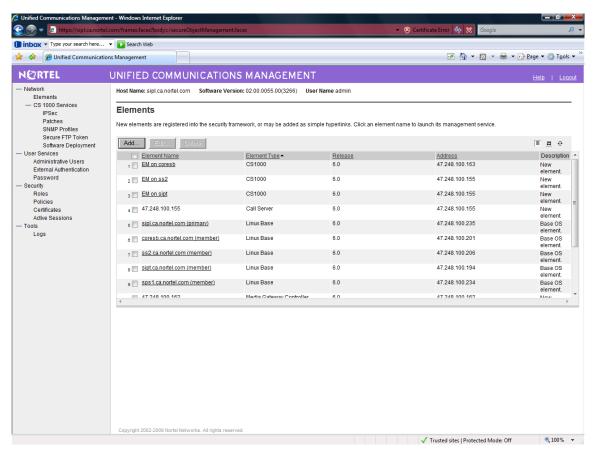


Figure 2: UCM Home Page

- On the Unified Communications Management page, under the Element Name column, click on the server name to navigate to Element Manager for that server. The CS 1000 Element Manager page appears as show in Figure 3 below.

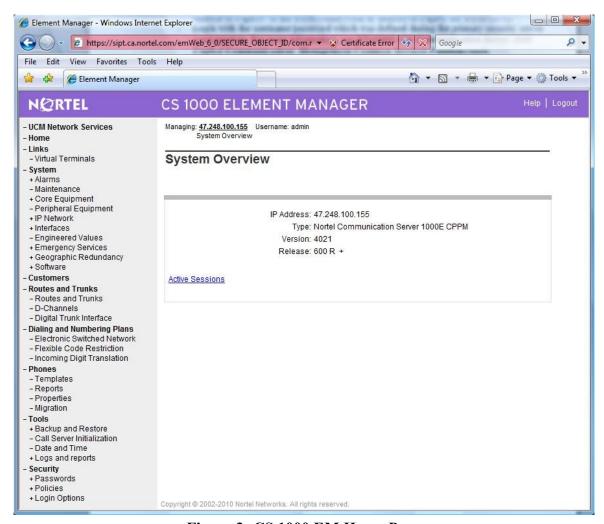


Figure 3: CS 1000 EM Home Page

4.3. Enable SIP Line Service and Configure the Root Domain in Customer Data Block (CDB)

- On the EM page, navigate to *Customers* on the left column menu, select the customer number to be enabled with SIP Line Service (not shown).
- Enable SIP Line Service by clicking on the *SIP Line Service* check box.

- Enter the SIP Line **Root Domain** name in the **Root Domain** text box as shown in Figure 4.

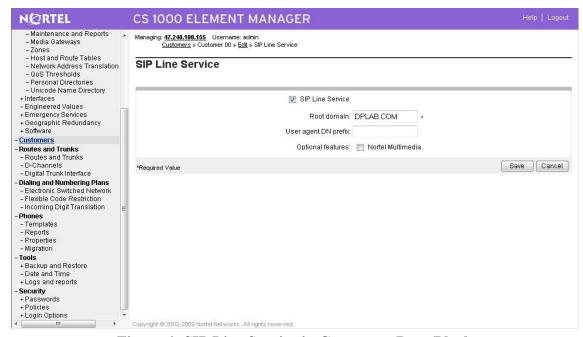


Figure 4: SIP Line Service in Customers Data Block

4.4. SIP Line Telephony Node Configuration

- On the EM page, navigate to System \rightarrow IP Network \rightarrow Nodes: Servers, Media Cards.
- Click Add to add a new SIP Line Node to IP Telephony Nodes. To see the SIP Line node
 details, click on the SIP Line Node ID (not shown).
- Enter the following as show in Figure 5:
- Enter Node ID in the *Node ID* text box.
- Enter Call Server IP Address in the *Call Server IP Address* text box.
- Enter Node IP Address in the *Node IP Address* text box.
- Enter TLAN Subnet Mask in the **Subnet Mask** text box.
- Enter ELAN Gateway IP Address in the *Gateway IP Address* text box.
- Enter ELAN Subnet Mask in the **Subnet Mask** text box.
- Check **SIP** Line check box to enable SIP Line for this Node.

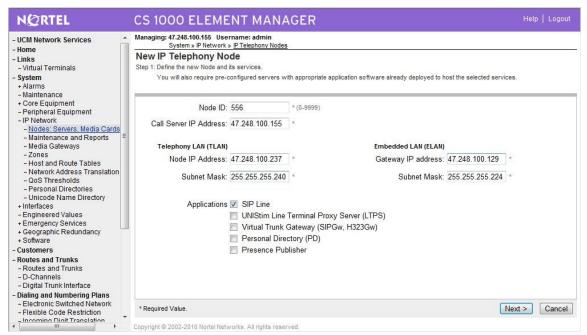


Figure 5 – IP Telephony Node

- Click *Next*. The page, New IP Telephony Note with Node ID, will appear as shown in Figure 6.
- On Add Server page, from the *drop down menu* list, select the desired server to add to the node.
- Click *Add* (Do not click the Next button).
- Select the check box next to the newly added server, and click *Make Leader*.

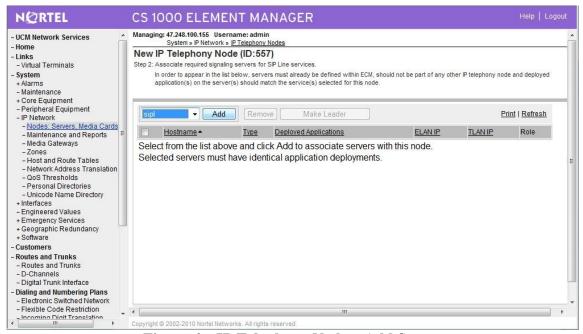


Figure 6 – IP Telephony Node – Add Server

- Click *Next*. The SIP Line Configuration Detail page appears as shown in Figure 7.
- Enter SIP Line domain name in *SIP Domain name* text box. This must be the same as the domain name configured in *Customers*.

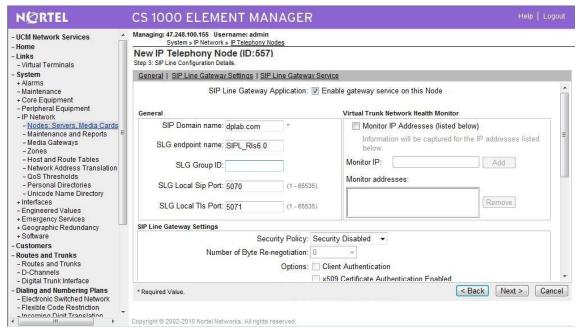


Figure 7 – SIP Line Node Details

- Under the **SIP Line Gateway Services** section, select **MO** from the **SLG Role** list.
- From the *SLG Mode* list, select *S1/S2* (SIP Proxy Server 1 and Server 2), see Figure 8.

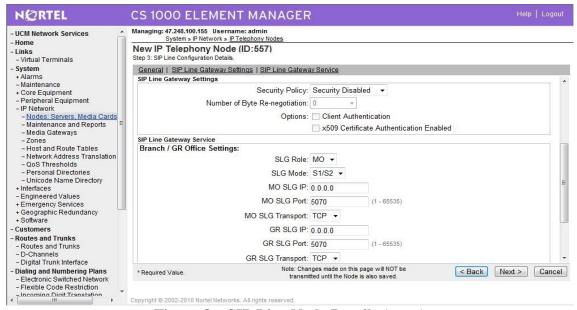


Figure 8 – SIP Line Node Details (cont.)

- Click *Next*. The *Confirm new Node details* page appears (not shown).
- Click *Finish* and wait for the configuration being saved. The *Node Saved* page appears, see Figure 9.

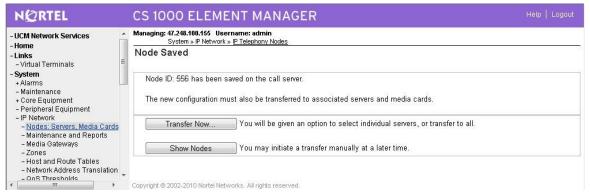


Figure 9 – Transfer Configuration

- Click *Transfer Now.* The *Synchronize Configuration Files (Node ID 556) page* appears.
- Select some or all of the node elements and then click *Start Sync* to transfer the configuration files to the selected servers, see Figure 10.

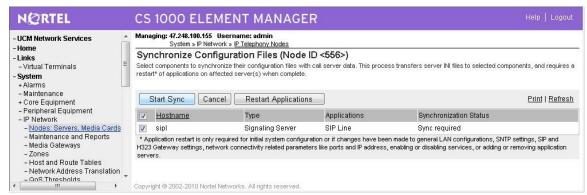


Figure 10 – Synchronize Configuration Files

4.5. D-Channel over IP Configuration

- On the EM page, on the left column menu navigate to **Routes and Trunks** → **D**-**Channels.**
- Under the *Configuration* section, from the *Choose a D-Channel Number* list, select a D-Channel number, channel 30 in this configuration.
- Under the **Configuration** section, from the *Type* list, select *DCH*.
- Click Add.
- From the *D* channel Card Type (CTYP) list, select *D*-Channels is over IP (DCIP).
- Click Add.
- The **D-Channels xx Property Configuration** page appears as shown in Figure 11.
- From the *Interface type for D-channel (IFC)* list, select *Meridian Meridian1 (SL1)*.
- Others are at default values.

NORTEL CS 1000 ELEMENT MANAGER Managing: 47.248.100.155 Username: admin
Routes and Trunks » D-Channels » D-Channels 30 Property Configuration - UCM Network Services - Home -Links **D-Channels 30 Property Configuration** - Virtual Terminals System + Alarms - Maintenance - Basic Configuration + Core Equipment - Peripheral Equipment - IP Network Input Description Action Device And Number (ADAN) (TYPE) Nodes: Servers, Media Cards
 Maintenance and Reports
 Media Gateways D channel Card Type (CTYP) DOI - Zones - Host and Route Tables Designator (DES) SIPLine Recovery to Primary (RCVP) - Network Address Translation - QoS Thresholds PRI loop number for Backup D-channel (BCHL) - Personal Directories - Unicode Name Directory + Interfaces User (USR) Integrated Services Signaling Link Dedicated (ISLD) ▼ * - Engineered Values + Emergency Services + Geographic Redundancy Interface type for D-channel (IFC) Meridian Meridian1 (SL1) Country (CNTY) ETS 300 = 102 basic protocol (ETSI) + Software D-Channel PRI loop number (DCHL) -Customers Primary Rate Interface (PRI) more PRI -Routes and Trunks - Routes and Trunks Secondary PRI2 loops (PRI2) - D-Channels
- Digital Trunk Interface Meridian 1 node type (SIDE) Slave to the controller (USR) - Dialing and Numbering Plans Release ID of the switch at the far end (RLS) 5 - Electronic Switched Network - Flexible Code Restriction Central Office switch type (CO_TYPE) 100% compatible with Bellcore standard (STD) ▼ - Incoming Digit Translation Integrated Services Signaling Link Maximum (ISLM) 4000 Range: 1 - 4000 - Phones - Templates Signaling Server Resource Capacity (SSRC) 1800 Range: 0 - 4000 - Reports - Properties - Basic options (BSCOPT) - Migration Primary D-channel for a backup DCH (PDCH) Range: 0 - 254 + Backup and Restore - PINX customer number (PINX_CUST) - Date and Time - Progress signal (PROG) + Logs and reports Security - Calling Line Identification (CLID) + Passwords + Policies + Login Options - Output request Buffers (OTBF) 32 -- D-channel transmission Rate (DRAT) 56 kb/s when LCMT is AMI (56K) - Channel Negotiation option (CNEG) No alternative acceptable, exclusive. (1) - Remote Capabilities (RCAP) Edit + - Change protocol timer value (TIMR) - B channel Service messaging. (BSRV) +Advanced options (ADVOPT)

- Click the *Basic options (BSCOPT)* link. The *Basic options (BSCOPT)* list expands.

Figure 11 – SIP Line D-Channel Property Configuration

- Click *Edit* to configure *Remote Capabilities (RCAP)*. The Remote Capabilities Configuration detail page will appear as shown in Figure 12.
- Select the *Message waiting interworking with DMS-100 (MWI)* check box.
- Select the *Network name display method 2 (ND2)* check box.

+ Feature Packages

Submit Refresh Delete Cancel

- At the bottom of the *Remote Capabilities Configuration* page, click *Return Remote Capabilities*.
- The *D-Channel xx Property Configuration* page reappears.



Figure 12 – SIP Line D-Channel RCAP Configuration Details

Message Waiting Interworking with DMS-100 (MWI) must be enabled to support voice mail notification on SIP Line endpoints.

Network Name Display Method 2 (ND2) must be enabled to support name display between SIP Line endpoints.

Others check boxes are left unchecked.

4.6. Application Module Link (AML) over Embedded LAN (ELAN) Configuration

- On the EM page, navigate to *System* \rightarrow *Interfaces* \rightarrow *Application Module Link*.
- Click *Add* to add an Application Module Link. *New Application Module Link* page appears as shown in Figure 13.
- Enter AML port in the *Port number* text box. The SIP Line Service can use port 32 to port 127. In this case, SIP Line Service is configured to use port 32.
- Click *Save* to save the configuration.

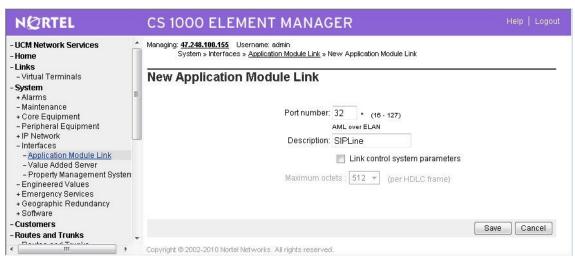


Figure 13 – Application Module Link Configuration

4.7. Value Added Server (VAS) Configuration

- On the EM page, navigate to System \rightarrow Interfaces \rightarrow Value Added Server.
- Click *Add* to add new Value Added Server. The *Add Value Added Server* page appears.
- Click on the *Ethernet LAN Link* as shown in Figure 14.
- Enter the Ethernet LAN Link number in the *Ethernet LAN Link* text box.
- Ensure that the *Application Security* check box is unchecked.



Figure 14 – Value Added Service for Application Module Link

4.8. Virtual Trunk Zone Configuration

- On the EM page, navigate to System \rightarrow IP Network \rightarrow Zones.
- On the **Zones** page, select **Bandwidth Zones**.
- On the *Bandwidth Zones* page, select a *Bandwidth Zone number* from the list, and click to *Add* (not shown).
- On the *Zone Basic Property and Bandwidth Management* page, set the zone properties based on bandwidth availability. It is recommended to set the *Zone Strategy* to *BestOuality (BO)* as shown in Figure 15.
- From the **Zone Intent (ZBRN)** list, select **VTRK (VTRK)**.
- Click **Submit** button at the bottom of the page to save and commit the changes.



Figure 15 – Virtual Trunk Zone Configuration

4.9. SIP Line Route Data Block (RDB) Configuration

- On the EM page, navigate to **Routes and Trunks** \rightarrow **Routes and Trunks**.
- Click *Add* for the customer number.
- On the *Customer xx*, *New Route Configuration* page as shown in Figure 16.
- From the *Route number (ROUT)* list, select a route number.
- From the *Trunk type (TKTP)* list, select *TIE trunk data block (TIE)*.
- When Trunk Type (TKTP) is selected, the following options appear:
 - Trunk type M911P (M911P).
 - The route is for a virtual trunk route (VTRK).
 - Digital trunk route (DTRK).
 - Integrated services digital network option (ISDN).
- From the *Incoming and outgoing trunk (ICOG)* field, select *Incoming and Outgoing (IAO)*.
- In the *Access code for the trunk route (ACOD)* field, enter the access code.
- Select *The route is for virtual trunk route (VTRK)* check box.
- In the **Zone for codec selection and bandwidth management (ZONE)** field, enter the zone number. (Use the same zone as configured in **4.8** "Virtual Trunk Zone Configuration").
- In the *Node ID of signaling server of this route (NODE)* field, enter the node ID of the SIP Line Gateway.
- From the *Protocol ID for the route (PCID)* list, select *SIP Line (SIPL)*.
- Select the *Integrated services digital network option (ISDN)* check box.
- From the *Mode of operation (MODE)* list, select *Route uses ISDN Signaling Link (ISLD)*.
- In the *D* channel number (*DCH*) field, enter the D-channel number.
- From the *Interface type for route (IFC)* list, select *Meridian M1 (SL1)*.
- Ensure the *Network calling name allowed (NCNA)* check box is selected.
- Select the *Trunk route optimization (TRO)* check box. (Optional)
- Basic Route Options, Network Options, General Options, and Advanced Configurations sections set as default.
- Click Submit button to save the configuration changes.

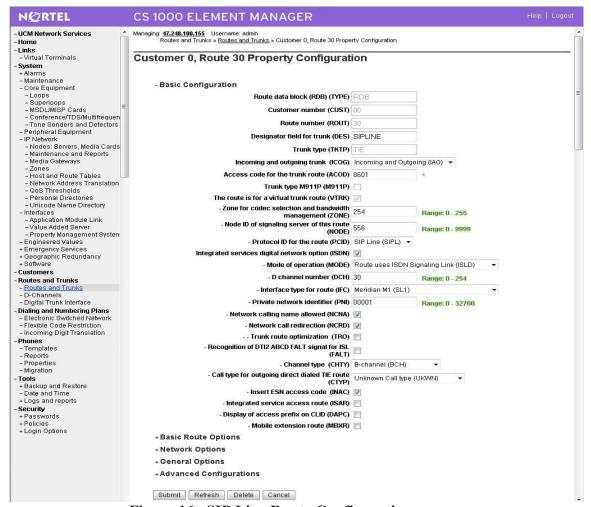


Figure 16 –SIP Line Route Configuration

Note: There is an outstanding issue with the CS 1000 Call Waiting feature which occurs when **Network Call Redirection** is enabled. If the Network Call Redirection feature is not required, uncheck the feature to make the Call Waiting work.

4.10. SIP Line Virtual Trunk Configuration

- On the EM page, navigate to *Routes and Trunks* → *Routes and Trunks*.
- Select the customer for which you are configuring Virtual Trunks.
- Click *Add trunk associated with the route listing* to add new trunk members.
- The *Customer xx*, *Route yy*, *New Trunk Configuration* Web page appears as show in Figure 17.
- Choose *Multiple trunk input number (MTINPUT)* if you are using more than one trunk.
- From the *Trunk data block (TYPE)* list, select *IP Trunk (IPTI)*.
- In the *Terminal Number (TN)* field, enter a TN.
- Enter a *Route number*, *Member number (RTMB)*.
- Enter a *Trunk Group Access Restriction (TGAR)* value.

- In the *Channel ID for this trunk (CHID)* field, enter a *channel ID* (where the range is 1 to 382).
- To specify a *Class of Service (CLS)* for the trunk, click *Edit*. The *Class of Service Configuration* Web page appears (not shown).
- Select a *Class of Service*.
- Click *Return Class of Service* to return to the *New Trunk Configuration* Web page.
- Select *Basic Configuration*. The *Basic Configuration* list expands.
- From the *Start arrangement Incoming (STRI)* list, select a value for the start arrangement for incoming calls.
- From the *Start arrangement Outgoing (STRO)* list, select a value for the start arrangement for outgoing calls.
- Select *Advanced Trunk Configurations*. The *Advanced Trunk Configurations* list expands (not shown).
- Configure *Network Class of Service group (NCOS)*. Please select the value between 0 99 The default value is 0
- Click Save.

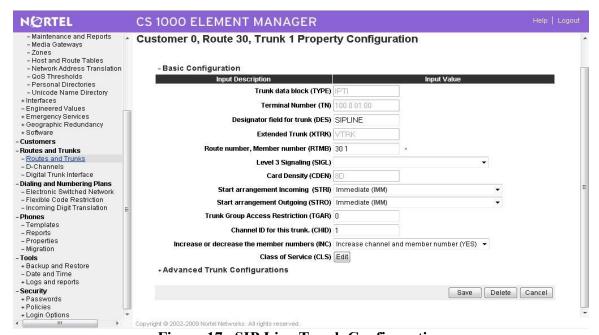


Figure 17 –SIP Line Trunk Configuration

4.11. SIP Line Phones Configuration

Following is a sample configuration for a Third Party SIP Line endpoint. Depending on supported features and service access level of the user, this configuration can be adjusted accordingly. The sample is using Command Line Interface of CS1000. This can be done by login to Call Server of CS1000 and using overlay 11 as shown below. The bold text values are the changes required where others are at default values.

>LD 11 REQ: prt TYPE: tnb TN 960127 **DATE PAGE** DES **DES TELE** TN 096 0 01 27 VIRTUAL TYPE UEXT CDEN 8D CTYP XDLC CUST 0 **UXTY SIPL** MCCL YES SIPN 0 ← Set this to 1 and set SIP3 to 0 if this TN is reserved for Avaya SIP Phones SIP3 1 Set this to 1 and set SIPN to 0 if this TN is reserved for third party SIP Phones FMCL 0 TLSV 0 SIPU **55573 NDID 556 SUPR NO** SUBR DFLT MWI RGA CWI MSB **UXID NUID NHTN** CFG ZONE 001 CUR ZONE 001 **ERL** ECL 0 TGAR 0 LDN NO NCOS 0 SGRP 0 RNPG 2 ← This field must be set first if call pickup is equipped (CLS PUA) SCI 0 SSU XLST **SCPW 1234** SFLT NO CAC MFC 0 CLS UNR FBA WTA LPR PUA MTD FNA HTA TDD HFA CRPD

MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1

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POD DSX VMD SLKD CCSD SWD LND CNDA
  CFTD SFD MRD DDV CNIA CDCA MSID DAPA BFED RCBD
  ICDD CDMD LLCN MCTD CLBD AUTU
  GPUA DPUA DNDA CFXA ARHD CLTD ASCD
  CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
  UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
  DRDD EXR0
  USMD USRD ULAD CCBD RTDD RBDD RBHD PGND FLXD FTTC DNDY DNO3
MCBN
  FDSD NOVD VOLA VOUD CDMR ICRD MCDD T87D MSNV FRA PKCH
CPND LANG ENG
RCO 0
HUNT 55576 ← If CLS HTA/FBA is equipped, call will be forwarded busy to this number
LHK<sub>0</sub>
PLEV 02
DANI NO
AST
IAPG 0
AACS NO
ITNA NO
DGRP
MLWU LANG 0
MLNG ENG
DNDR 0
KEY 00 SCR 55573 0 MARP
   CPND
    CPND LANG ROMAN
     NAME TELEMATRIX 55573
     XPLN 13
     DISPLAY FMT FIRST, LAST
  01 HOT U 2655573 MARP 0
  02 SCU 0004
                ← Speed Call User
  03
  04 MSB 	← This key can be different than key 04 to enable Make Set Busy (MBS) feature
  05
  16
  17 TRN
  18 AO6
  19 CFW 16 55574
  20 RGA
  21 PRK
  22 RNP
  23
  24 PRS
```

4.12. PSTN Outside Trunk Configuration

Following is a sample configuration which was used during compliance testing. For more information about PRI Trunk Configuration, see [3] in section 9.

4.12.1. Procedure summary

This procedure was applied for the CS 1000 system under test as per Figure 1. The provisioning is done using the Command Line Interface by logging in to the Call Server of the CS1000.

No.	Overlay	Action
1	LD 17	Adding a PRI card
2	LD 17	Adding a PRI D-Channel
3	LD 15	Defining a PRI customer
4	LD 16	Defining a PRI service route
5	LD 14	Defining service channels and PRI trunks
6	LD 73	Defining system timers and clock controller
7	LD 48	Enable TMDI or PRI MSDL card
8	LD 60	Enable Clock Controller
9	LD 60	Enable Digital trunk loop
10	LD 96	Enable D-channel

4.12.2. Adding a PRI card

The programming example below shows how to add a PRI card using LD 17. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	CHG	Change data.
TYPE	CFN	Configuration data block.

CEQU	YES	Changes to common equipment.
DLOP	10	Digital Trunk Interface Loop
MG_CARD	4 0 1	MG card assigned to superloop
MODE	PRI	Mode of operation
TMDI	YES	Card is TMDI card
TRSH	0	Threshold

4.12.3. Adding a PRI D-channel

The programming example below shows how to add a PRI D-channel using LD 17. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	CHG	Change existing data
TYPE	CFN	Configuration data block.
ADAN	NEW DCH 10	Add a primary D-channel (any unused SDI port.) xx = 1-9 for Option 11C main cabinet, 11-19 for IP expansion cabinet 1, 21-29 for IP expansion cabinet 2, 31-39 for IP expansion cabinet 3, and 41-49 for IP expansion cabinet 4. Xx = 11-14, 21-24, 31-34, 41-44 of the first, second, third and fourth Media Gateway, respectively.
СТҮР	TMDI	Card type where: MSDL = The NTBK51BA Downloadable D-Channel Daughterboard. TMDI = TMDI (NTRB21) card.
DES	T1_QSIG	Designator field.
USR	PRI	D-channel is for ISDN PRI only. Note: 2.0 Mb only supports PRI or SHA user
IFC	ISGF	Interface type.

DCHL	10	PRI card number carries the D-channel. Must match entry made for the "CDNO" associated with the "DCHI" prompt above. Where: xx = 1-9 for Option 11C main cabinet, 11-19 for IP
		expansion cabinet 1, 21-29 for IP expansion cabinet 2, 31-39 for IP expansion cabinet 3, and 41-49 for IP expansion cabinet 4.
		xx = 11-14, 21-24, 31-34, 41-44 of the first, second, third and fourth Media Gateway, respectively.
SIDE	NET	NET = network, the controlling switch (applied for CS 1000 PSTN simulator USR = slave to the controller (applied for CS 1000 system under test)
RLS	6	Software release of far-end. This is the current software release of the far-end. If the far-end has an incompatible release of software, it prevents the sending of application messages, for example, 'Network Ring Again.
RCAP	CCBI CCNI PRI DV3I CTI QMWI	Remote Capabilities.
PR_TRIGS	DIV 2 3	Path Replacement Triggers
PR_TRIGS	CNG 2 3	
PR_TRIGS	CON 2 3	
PR_TRIGS	CTR2 2 3	

4.12.4. Defining a PRI customer

The programming example below shows how to define a PRI customer using LD 15. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	CHG	Change existing data.
TYPE	CDB	Customer data block.
CUST	0	Customer number.
ISDN	YES	Customer is equipped with ISDN.

4.12.5. Defining a PRI service route

The programming example below shows how to add a PRI service route using LD 16. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	NEW	Create new data
TYPE	RDB	Route data block
CUST	0	Customer number
ROUT	10	Route number
DES	T1_QSIG	Designator field for trunk
TKTP	TIE	Trunk type
DTRK	YES	Digital trunk route
ISDN	YES	ISDN option
MODE	PRI	Route used for PRI only
PNI	1	Customer private network identifier. Is the same as the CDB PNI at far-end.
IFC	ISGF	Interface type.
ICOG	IAO	Incoming and outgoing
ACOD	8010	Trunk access code

4.12.6. Defining service channels and PRI trunks

The programming example below shows how to create service channels and PRI trunks using LD 14. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	NEW 23	Create 23 new trunks
TYPE	Tie	Trunk type
TN	10 1	Loop (card) and channel number for digital trunks
PCML	MU	System PCM law.

DES	T1_QSIG	Designator field for trunk
CUST	0	Customer number
RTMB	10 1	Service route number and trunk member number
CLS	UNR DTN	Trunk Class Of Service

5. Configure TeleMatrix 3302IP

This section describes how to access the TeleMatrix 3302IP SIP endpoint web interface and configure the TeleMatrix 3302IP for testing.

5.1. SIP Registration

This section shows how to login to the main SIP telephone registration.

In the web browser address field, enter the TeleMatrix 3302IP IP address. The TeleMatrix 3302IP login page will appear as shown in Figure 18. Enter the username and password.

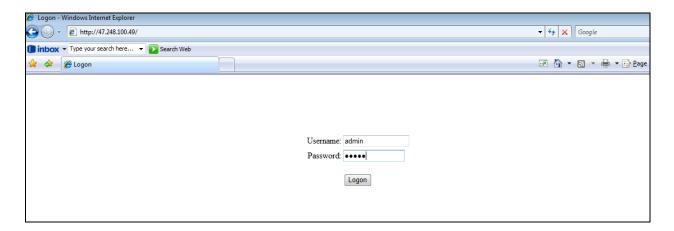


Figure 18 – Login Screen

Click the Login button, the main configuration screen appears as in Figure 19 below.



Figure 19: Main Configuration Screen

5.2. Configure the SIP Port

This section shows how to configure the SIP telephone to register with the CS1000 SIP Line.

In the main configuration screen (see Figure 19), click to the VOIP menu on the left menu bar. Provide the SIP information as shown in Figure 20 below. Click on the APPLY button.

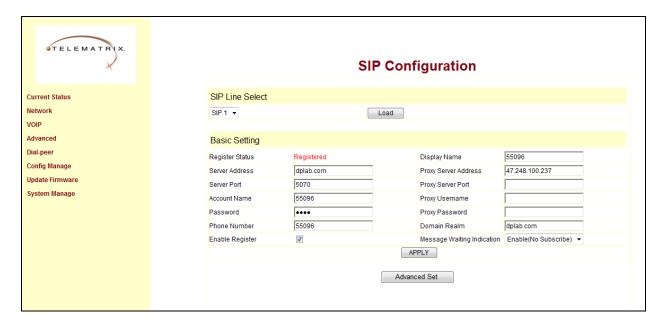


Figure 20: SIP Configuration Screen

5.3. Local Call Forward Settings

This section shows how to set "Local Call Forward" on the SIP telephone.

On the Figure 20 above, click on "Advanced Set" button to go Advanced SIP setting. Set "Local Call Forward" as shown in Figure 21 below.

The "Call Forward No Answer" ringing timeout settings established here should be less than the timeout setting on the CS 1000 Call Server in order to make the "Local Call Forward No Answer" take affect.

The "Call Forward Always" settings on the CS 1000 Call Server must be OFF in order to make the "Local Call Forward Always" take effect.

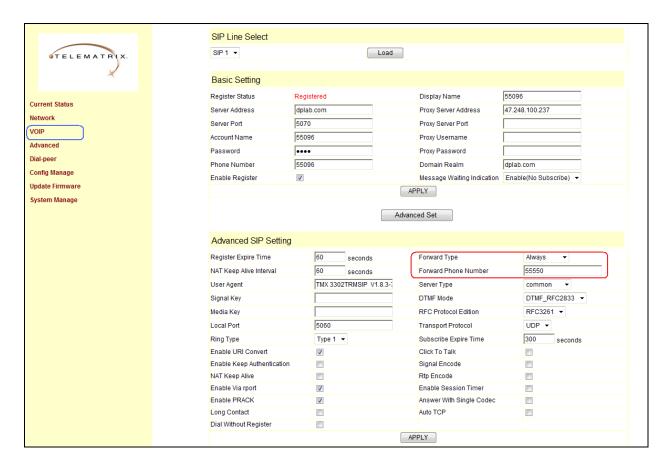


Figure 21: Local Call Forward Settings

5.4. DTMF and Codec settings

This section describes how to configure DTMF and Codec settings in the TeleMatrix 3302IP SIP telephone.

5.4.1. DTMF Settings

This section shows how to set DTMF on the SIP telephone.

In the main configuration screen (see Figure 20), click on the "Advanced Set" button, and then click on DTMF mode from the list box as Figure 22.

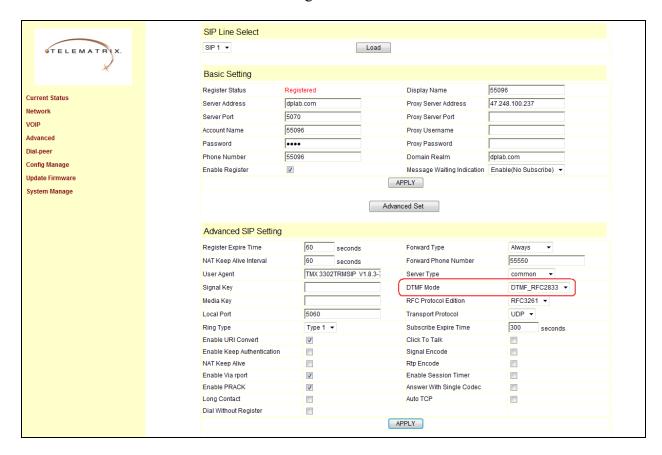


Figure 22 DTMF setting

5.4.2. Codec Settings

This section shows how to set Codec on the SIP telephone. Testing has been done on both codecs; G711 and G729. Bellow example only shows how to set them for testing G729, but it can be done the same way for G711.

In the main configuration screen (see Figure 20), click on the "Advanced" on the left panel, and then click on DSP from the list, select the codec setting as shown in Figure 23.

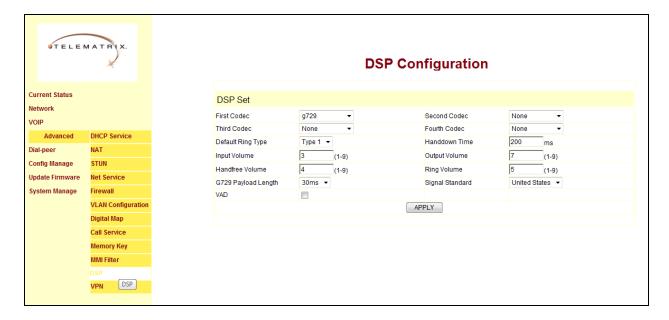


Figure 23: DSP Settings

6. General Test Approach and Test Results

The focus of this interoperability compliance testing was primarily to verify the call establishment between the TeleMatrix 3302IP and the CS1000 telephones. Other call features, such as busy, hold, DTMF, MWI and codec negotiation, were exercised.

6.1. General test approach

The general test approach was to have one of the CS1000 telephone clients/users to place a call to and from the TeleMatrix 3302IP telephone and to exercise other telephony features. The main objectives were to verify the TeleMatrix 3302IP successfully performed the following:

- Registration TeleMatrix 3302IP telephones to the CS1000.
- Call establishment from TeleMatrix 3302IP telephones with Avaya CS1000 SIP and non SIP telephones/clients.
- Call establishment from TeleMatrix 3302IP telephones with emulated PSTN telephones.
- Basic call operation: DTMF transmission, voicemail with MWI notification, busy, hold, call waiting, second call.
- Advance CS 1000 Call Server features: speed dial, group call pickup, ring again busy/no answer, call park/retrieve, call forward (busy/all call/no answer), conference and multiple appearances DN.
- Codec negotiations.

6.2. Test Results

The objectives outlined in section 6.1 were verified. The following observations were made during the compliance testing:

- Enable Network Call Redirection (NCRD) in CS1000 Call Server SIP Line Route will cause an issue with Call Waiting. This issue has been raised against CS 1000 SIP Line system.
- The transfer scenario is not supported on the TeleMatrix 3302IP telephone. This feature
 was not tested during compliance testing, as transfer is not a hospitality guestroom
 function.
- The TeleMatrix 3302IP telephone does not support call forward as described below: Pre-condition: UA_02 which is configured CFNA to UA_01 on CS1000. Place a call from UA_02 to UA_02, i.e. dial its own telephone number. You will hear the dial tone. This is by design intent on the TeleMatrix telephone.
- In order to register SIP Line 2 on the TeleMatrix 3302IP telephone, the user needs to modify the Config File as follows:
 - Go to 'Config Manage' on the left hand menu.
 - On 'Backup Configuration', choose "Right Click here to Save as Config File (.txt)"
 - Edit 'Config File' as following:
 - + Replace version 2.0002 by version 2.0025.
 - + Delete 'tt@1' on SIP1 Sip Name field.
 - + Delete 'tt@2' on SIP2 Sip Name field.
- Save Config File and upload it back into the telephone in 'Update Configuration'
- SIP Line 2 can then be answered when called, but only SIP 1 will perform outbound calls.
- Bridge Line Appearance (BLA) has not been tested and therefore not supported.
- The TeleMatrix 3302IP sets does not support client busy forward when two 3302IP sets are in conversation mode. However if CS1K is programmed for busy forward then the 3302IP sets will follow the CS1K configuration. The 3302IP sets will support client busy forward only when the set is off hook and not in conversation mode.

Avaya has not performed audio performance testing or reviewed the SIP phones compliance to required industry standards.

7. Verification Steps

This section includes some steps that can be followed to verify the configuration.

- Verify that the SIP telephone registers successfully with the CS 1000 SIP Line Gateway server and Call Server by using CS 1000 Linux command line and CS 1000 Call Server overlay LD 32.
 - Login to the sipline server using Avaya account.
 - Issue command "slgSetShowByUID [userID]" where userID is SIP Line user's ID being checked.

```
[nortel@sipl ~]$ slgSetShowByUID 55524
=== VTRK ===
```

```
UserID TN Clients Calls SetHandle
                         _____
            55524 096-00-02-24 1 0 0xb7c25e10
           StatusFlags = Registered Controlled KeyMapDwld SSD
            FeatureMask =
            CallProcStatus = 0
            Current Client = 0, Total Clients = 1
             == Client 0 ==
             IP:Port:Trans = 47.248.100.56:5060:udp
             Type = SIP3

      RegDescrip
      =

      RegStatus
      =

      PbxReason
      =

      SipCode
      =

      Expire
      =

      Contact
      =

      Nonce
      =

      cad64489bbd9bca62aa9a1f833052da4

      NonceCount
      =

      NonceCount
      =

      0x9c659d0

      TimeRemain
      =

      183

      Stale
      =

      Outbound
      =

      ClientGUID
      =

            Key Func Lamp Label
           0 3 0 55524
1 126 0 2655524
2 3 0 55097
3 9 0
            4 29 0
            17 16 0
            18 18 0
                 27 0
            19
            20 19 0
            21 52 0
            22 25 0
            24 11 0
            25 30 0
            26
                 31
                            0
```

- Login to the call server using admin account.
- Load overlay 32 and then issue command "stat [TN]" where TN is the SIP Line user's TN being checked

```
>1d 32
NPR000
.stat 96 0 2 24
IDLE REGISTERED 00
```

• Place a call from and to TeleMatrix 3302IP telephone and verify that the call is established with 2 way speech path.

• During the call, use pcap tool (ethereal/wireshark) at the SIPLine Gateway and clients to make sure that all SIP request/response messages are correct.

8. Conclusion

All of the executed test cases have passed and met the objectives outlined in **Section 6.1**, with some exceptions outlined in **Section 6.2**. The outstanding issues are being investigated by TeleMatrix and Avaya design teams. Some of these issues are considered as exceptions. The TeleMatrix 3302IP version 3302TRMSIP V1.8.3-781 is considered in compliance with Avaya CS1000 SIP Line System Release 6.0.

9. Additional References

Product documentation for Avaya products may be found at: http://support.nortel.com/go/main.jsp

- [1] Communication Server 1000 SIP Line Fundamental, Release 6.0, Revision 01.08, February 2010, Document Number NN43001-508
- [2] Communication Server 1000E Maintenance, Release 6.0, Revision 03.16, January 2010, Document Number NN43041-700
- [3] Communication Server 1000 ISDN Primary Rate Interface Installation and Commissioning, Revision 01.03, August 2007, Document Number NN43001-301
- [4] Troubleshooting Guide for Distributors, Release 6.0, Revision 02.02, December 2009, Document Number NN43001-730
- [5] Communication Server 1000E Installation and Commissioning, Release 6.0, Revision 03.06, February 2010, Document Number NN43041-310
- [6] Communication Server 1000E Software Upgrades, Revision 03.12, February 2010, Document Number NN43041-458
- [7] Communication Server 1000E Linux Platform Base and Applications Installation and Commissioning, Revision 03.10, February 09, 2009, Document Number NN43001-315
- [8] Communication Server 1000 Unified Communications Management Common Services Fundamentals, Revision: 03.04, September 28, 2009, Document Number NN43001-116

Product information for TeleMatrix 3302IP products can be found at www.TeleMatrix.net

10. Appendix

This section is to help user provisioning the clock synchronization of a network of CS1000 systems used under test. This will create the PRI trunk synchronization between 2 CS1000 under test in Figure 1; Main and Emulated PSTN systems. In this example, the emulated PSTN will have clock controller card. Therefore, these provisioning steps below will only apply to the emulated PSTN CS1000 system only. The steps below can be accomplished by login to the Call Server and using command line interface on overlay 73.

Defining system timers and clock controller parameters

The programming example below shows how to define system timers and clock controller parameters using LD 73. For all other fields not listed in the example press RETURN to use default values.

Prompt	Response	Description
REQ	CHG	Change data.
TYPE	DDB	Digital Data Block
MGCLK	4 0 1	Card slot number for Media Gateway 4 0
PREF	1	Card number of PRI/DTI/SILC or DTI2/PRI2/SILC containing the primary clock reference.
SREF	1	Card number of PRI/DTI/SILC or DTI2/PRI2/SILC containing the primary clock reference.

Enabling T1 QSIG Service

Enable TMDI card

The example below shows how to enable TMDI card using LD 48.

>ld 48 LNK000 .enl tmdi 4 0 1

OK

Enable Clock Controller

The example below shows how to enable clock controller using LD 60.

>ld 60 DTI000 .enl cc 4 0

Enable PRI loop

The example below shows how to enable PRI loop using LD 60.

>ld 60

DTI000

enll 10

OK

.

Enable D-Channel

The D-Channel may not automatically come up. The example below shows how to enable PRI D-channel using LD 96.

>ld 96

DCH000

enl dch 10

.

DCH: 10 EST CONFIRM TIME: 19:38:44 30/09/2009

DCH 10 UIPE_OMSG CC_RESTART_REQ REF 00000000 CH 0 TOD 19:38:44 CK

E0DAF978

TYPE: ALL CHANNEL

DCH 10 UIPE_IMSG CC_RESTART_CONF REF 00008000 TOD 19:38:44 CK E0DAF9C2

TYPE: ALL CHANNEL

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