



## **Avaya DevConnect Program**

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# **Alestra SIP Trunking Service with Avaya OneCloud™ CPaaS and Avaya OneCloud™ CCaaS – Issue 1.0**

## **NOTICE**

The Alestra SIP Trunking Service was compliance tested to interoperate with Avaya OneCloud™ Communications Platform as a Service (Avaya CPaaS) and Avaya OneCloud™ Contact Center as a Service Public (Avaya CCaaS).

The Alestra SIP Trunking service referenced here is designed for business customers using Avaya CPaaS/CCaaS services, wishing to use Alestra's SIP trunking service as their SIP Trunk carrier, as referenced in Avaya's Bring Your Own Carrier (BYOC) program. The Alestra SIP Trunk Service connects directly to Avaya CPaaS and provides PSTN access for Avaya CCaaS agents.

The configuration for the Alestra SIP Trunking Service is managed by Alestra. For additional information contact Alestra at <https://www.alestra.com.mx>

The configuration for Avaya CPaaS is managed by Avaya. For information on Avaya OneCloud™ CPaaS solution visit <https://www.avaya.com/en/products/cpaas/>

The configuration for Avaya CCaaS is managed by Avaya. For information on Avaya OneCloud™ CCaaS Public solution visit <https://www.avaya.com/en/products/ccaas/public/>

Testing was conducted via the Avaya DevConnect Program. For additional information, send an e-mail to the Avaya DevConnect Program at [devconnect@avaya.com](mailto:devconnect@avaya.com).