

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring Avaya Aura[®] Communication Manager R6.2, Avaya Aura[®] Session Manager R6.1 and Avaya Session Border Controller Advanced for Enterprise to Support Vodafone DE SIP Trunk Service – Issue 1.0

Abstract

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between Vodafone DE SIP Trunk Service and an Avaya SIP enabled enterprise solution. The Avaya solution consists of Avaya Aura® Session Manager, Avaya Aura® Communication Manager and Avaya Session Border Controller Advanced for Enterprise. Vodafone DE is a member of the DevConnect Global SIP Service Provider program.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

NOTE: This Application Note is applicable with Avaya Aura® 6.2 which is currently in Controlled Introduction. Avaya Aura® 6.2 will be Generally Available in Summer 2012.

NOTE: This Application Note focused on the SIP Trunking aspect of the Avaya Session Border Controller Advanced for Enterprise. Advanced enterprise capabilities such as Remote Worker "a.k.a. Remote SIP Endpoints", dual forking, and TLS/SRTP were not tested. As a result, the Avaya Session Border Controller for Enterprise is also considered Compliance Tested for this solution.

1. Introduction

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between Vodafone SIP Trunk Service and an Avaya SIP enabled enterprise solution. The Avaya solution consists of Avaya Aura Session Manager, Avaya Aura Communication Manager Evolution Server and Avaya Session Border Controller Advanced for Enterprise. Customers using this Avaya SIP-enabled enterprise solution with the Vodafone DE SIP Trunk Service are able to place and receive PSTN calls via a dedicated Internet connection and the SIP protocol. This converged network solution is an alternative to traditional PSTN trunks. This approach generally results in lower cost for the enterprise.

2. General Test Approach and Test Results

The general test approach was to configure a simulated enterprise site using an Avaya SIP telephony solution consisting of Session Manager and Communication Manager. The enterprise site was configured to use the SIP Trunk Service provided by Vodafone DE. DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability test included the following:

- Incoming calls to the enterprise site from the PSTN were routed to the DID numbers assigned by Vodafone DE. Incoming PSTN calls were made to H.323, SIP, Digital and Analogue telephones at the enterprise.
- Outgoing calls from the enterprise site were completed via Vodafone DE to PSTN.
 Outgoing calls from the enterprise to the PSTN were made from H.323, SIP, Digital and Analogue telephones.
- Calls using G.729 and G.711A codec's.
- DTMF transmission using RFC 2833 with successful Vector navigation for inbound and outbound calls.
- User features such as hold and resume, transfer, conference, call forwarding, etc.
- Caller ID Presentation and Caller ID Restriction.
- Direct IP-to-IP media (also known as "shuffling") with SIP and H.323 telephones was used during this test.
- Call coverage and call forwarding for endpoints at the enterprise site.

2.2. Test Results

Interoperability testing of the sample configuration was completed with successful results for the Vodafone DE SIP Trunk Service with the following observations:

- All tests were completed using H.323, SIP, Digital and Analogue phone types. The Avaya one-X Communicator was used to test soft client functionality.
- No inbound toll free numbers were tested, however routing of inbound DID numbers and the relevant number translation was successfully tested.
- Calls answered at an EC500 mobile must originate with a valid CLI. If no CLI is
 presented the call cannot be bridged onto the host station and the call does not clear down
 on the PSTN.
- Inbound and Outbound fax was tested using G.711 pass-through. This is not a method supported by Avaya

2.3. Support

For technical support on the Avaya products described in these Application Notes visit http://support.avaya.com.

For technical support on Vodafone DE products please visit the website at http://www.vodafone.de or contact an authorized Vodafone DE representative.

3. Reference Configuration

Figure 1 illustrates the test configuration. The test configuration shows an enterprise site connected to the Vodafone DE SIP Trunk Service. Located at the enterprise site is a Session Manager and Communication Manager. Endpoints are Avaya 9600 and 4600 series IP telephones, Avaya 2400 series Digital Telephone, an Avaya Desktop Video Device, a PC running Avaya one-X Communicator an Analogue Telephone and Fax Machine. For security purposes, any public IP addresses or PSTN routable phone numbers used in the compliance test are not shown in these Application Notes.

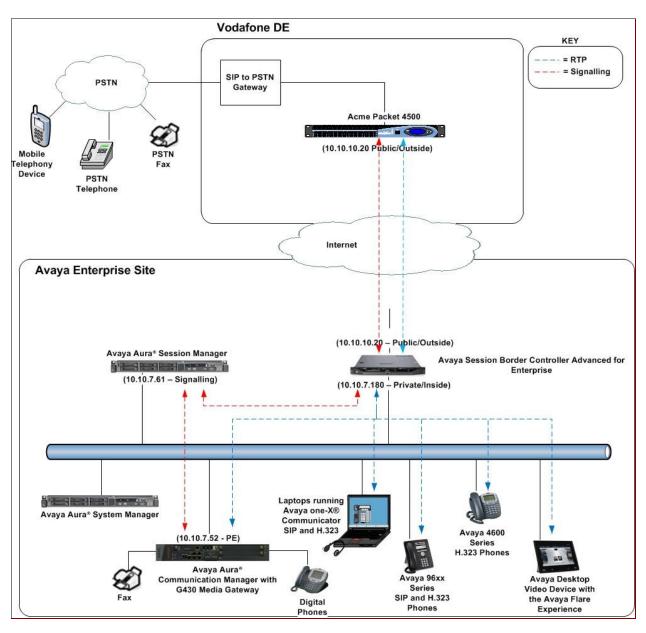


Figure 1: Vodafone DE SIP Solution Topology

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software
Avaya S8800 Server	Avaya Aura® Communication Manager R6.2
	(R016x.02.0.823.0)
Avaya G430 Media Gateway	
MM711 Analogue	HW31 FW093
MM712 Digital	HW07 FW009
MGP Firmware	30.12.1
Avaya S8800 Server	Avaya Aura® Session Manager R6.1
	(6.1.6.0.616009)
Avaya S8800 Server	Avaya Aura® System Manager R6.1
	(6.1.0.0.7345-6.1.5.606)
	Update revision No: 6.1.10.1.1806
Dell R310 running Avaya Session	Avaya Session Border Controller Advanced for
Border Controller Advanced for	Enterprise (4.0.5.Q02)
Enterprise	
Avaya 9620 Phone (H.323)	3.11
Avaya 9620 Phone (SIP)	2.6.4.0
Avaya 2420 Digital Phone	N/A
Analog Phone	N/A
Avaya 4620 Phone (H.323)	2.9
Avaya 9611G	6.0
Avaya ADVD	1.0.2
Vodafone DE	
Softswitch: iSSW	20.50.34-olxi
SBC: Acme Packet 4250	6.1.0 MR5
MG: Cisco MGX 8880	5.5(10.204)P4

5. Configure Avaya Aura® Communication Manager

This section describes the steps for configuring Communication Manager for SIP Trunking. SIP trunks are established between Communication Manager and Session Manager. These SIP trunks will carry SIP Signaling associated with Vodafone DE SIP Trunk Service. For incoming calls, the Session Manager receives SIP messages from Vodafone DE and directs the incoming SIP messages to Communication Manager. Once the message arrives at Communication Manager, further incoming call treatment, such as incoming digit translations and class of service restrictions may be performed. All outgoing calls to the PSTN are processed within Communication Manager and may be first subject to outbound features such as automatic route selection, digit manipulation and class of service restrictions. Once Communication Manager selects a SIP trunk, the SIP signaling is routed to the Session Manager. The Session Manager directs the outbound SIP messages to the Vodafone DE network via the Avaya Session Border Controller Advanced for Enterprise. Communication Manager configuration was performed using the System Access Terminal (SAT). Some screens in this section have been abridged and highlighted for brevity and clarity in presentation. The general installation of the Avaya S8800 Server and Avaya G430 Media Gateway is presumed to have been previously completed and is not discussed here.

5.1. Confirm System Features

The license file installed on the system controls the maximum values for these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative to add additional capacity. Use the **display system-parameters customer-options** command and on **Page 2**, verify that the **Maximum Administered SIP Trunks** supported by the system is sufficient for the combination of trunks to the Vodafone DE network, and any other SIP trunks used.

display system-parameters customer-options		Page	2 of	11
OPTIONAL FEATURES				
TD DODE GADAGIETEG		HODD		
IP PORT CAPACITIES		USED		
Maximum Administered H.323 Trunks:	12000	0		
Maximum Concurrently Registered IP Stations:	18000	3		
Maximum Administered Remote Office Trunks:	12000	0		
Maximum Concurrently Registered Remote Office Stations:	18000	0		
Maximum Concurrently Registered IP eCons:	414	0		
Max Concur Registered Unauthenticated H.323 Stations:	100	0		
Maximum Video Capable Stations:	18000	0		
Maximum Video Capable IP Softphones:	18000	0		
Maximum Administered SIP Trunks:	24000	30		

On Page 4, verify that IP Trunks field is set to y.

```
display system-parameters customer-options
                                                                      4 of 11
                                                               Page
                               OPTIONAL FEATURES
   Emergency Access to Attendant? y
                                                                IP Stations? y
          Enable 'dadmin' Login? y
          Enhanced Conferencing? y
                                                          ISDN Feature Plus? v
                Enhanced EC500? y
                                        ISDN/SIP Network Call Redirection? y
    Enterprise Survivable Server? n
                                                            ISDN-BRI Trunks? y
      Enterprise Wide Licensing? n
                                                                   ISDN-PRI? y
                                                 Local Survivable Processor? n
             ESS Administration? n
                                                       Malicious Call Trace? y
         Extended Cvg/Fwd Admin? y
    External Device Alarm Admin? y
                                                   Media Encryption Over IP? n
                                     Mode Code for Centralized Voice Mail? n
 Five Port Networks Max Per MCC? n
               Flexible Billing? n
   Forced Entry of Account Codes? y
                                                   Multifrequency Signaling? y
     Global Call Classification? y
                                          Multimedia Call Handling (Basic)? y
            Hospitality (Basic)? y
                                        Multimedia Call Handling (Enhanced)? y
Hospitality (G3V3 Enhancements)? y
                                                 Multimedia IP SIP Trunking? n
                      IP Trunks? y
          IP Attendant Consoles? y
        (NOTE: You must logoff & login to effect the permission changes.)
```

5.2. Administer IP Node Names

The node names defined here will be used in other configuration screens to define a SIP signaling group between Communication Manager and Session Manager. Type **change node-names ip** to make changes to the **IP Node Names**. In the **IP Node Names** form, assign the node **Name** and **IP Address** for the Session Manager. In this case, a**smV7** and **10.10.7.61** are the **Name** and **IP Address** for the Session Manager. Also note the **procr** name as this is the interface that Communication Manager will use as the SIP signaling interface to Session Manager.

```
change node-names ip

IP NODE NAMES

Name
IP Address
procr 10.10.7.52
asmV7 10.10.7.61
default 0.0.0.0
```

5.3. Administer IP Network Region

Use the **change ip-network-region 1** command to set the following values:

- The **Authoritative Domain** field is configured to match the domain name configured on Session Manager. In this configuration, the domain name is **avaya.com**
- By default, IP-IP Direct Audio (both Intra- and Inter-Region) is set to yes to allow audio traffic to be sent directly between endpoints without using gateway VoIP resources
- The Codec Set is set to the number of the IP codec set to be used for calls within the IP network region. In this case, codec set 1 was used

```
1 of 20
change ip-network-region 1
                                                              Page
                              IP NETWORK REGION
 Region: 1
             Authoritative Domain: avaya.com
Location: 1
  Name: Default NR
MEDIA PARAMETERS
                             Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                             Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 35000
                                        IP Audio Hairpinning? n
  UDP Port Max: 50001
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                   AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                     RSVP Enabled? n
 H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
```

5.4. Administer IP Codec Set

Use the **change ip-codec-set** command for the codec set specified in the **IP Network Region** form in **Section 5.3**. Enter the list of audio codec's eligible to be used in order of preference. For the interoperability test, the codec's supported by Vodafone DE were configured, namely **G.711A** and **G.729**.

```
Change ip-codec-set 1

Page 1 of 2

IP Codec Set

Codec Set: 1

Audio Silence Frames Packet
Codec Suppression Per Pkt Size(ms)

1: G.711A n 2 20
2: G.729 n 2 20
```

Vodafone DE SIP Trunk Service uses pass-through which is not a method supported by Avaya. Configure the pass-through fax protocol by setting the **Fax Mode** to **pass-through**

on Page 2 of the codec set form as shown below. Although during testing pass-through mode was shown to work, Avaya doe s not officially support this fax method.

change ip-codec-se	t 1		Page	2 of	2
	Allow	Direct-IP Multimedia? n			
	Mode	Redundancy			
FAX	pass-through	0			
Modem	off	0			
TDD/TTY	US	3			
Clear-channel	n	0			

5.5. Administer SIP Signaling Groups

Add a signaling group and trunk group for inbound and outbound PSTN calls to Vodafone DE SIP Trunk Service and configure using TCP (Transmission Control Protocol) and TCP port of 5060. Configure the **Signaling Group** using the **add signaling-group n** command as follows:

- Set the Group Type field to sip
- The **Transport Method** field is set to **tcp**
- Set the **Near-end Node Name** to the processor interface (node name **procr**). This value is taken from the **IP Node Names** form shown in **Section 5.2**
- Set the **Far-end Node Name** to the node name defined for the Session Manager (node name **asmV7**), also shown in **Section 5.2**
- Ensure that the recommended TCP port value of **5060** is configured in the **Near-end Listen Port** and the **Far-end Listen Port** fields
- In the **Far-end Network Region** field, enter the IP Network Region configured in **Section 6.2.** This field logically establishes the **far-end** for calls using this signaling group as network region 1
- The Direct IP-IP Audio Connections field is set to y
- The **DTMF over IP** field should remain set to the default value of **rtp-payload**. This value enables Communication Manager to send DTMF transmissions using RFC 2833

The default values for the other fields may be used.

```
add signaling-group 1
                              SIGNALING GROUP
 Group Number: 1
                            Group Type: sip
                       Transport Method: tcp
 IMS Enabled? n
  Near-end Node Name: procr
                                        Far-end Node Name: asmV7
Near-end Listen Port: 5060
                                        Far-end Listen Port: 5060
                                      Far-end Network Region: 1
Far-end Domain:
                                           Bypass If IP Threshold Exceeded? n
Incoming Dialog Loopbacks: eliminate
                                            RFC 3389 Comfort Noise? n
       DTMF over IP: rtp-payload
                                           Direct IP-IP Audio Connections? y
Session Establishment Timer(min): 3
                                                   IP Audio Hairpinning? n
       Enable Layer 3 Test? n
                                                Direct IP-IP Early Media? y
                                        Alternate Route Timer(sec): 6
H.323 Station Outgoing Direct Media? y
```

5.6. Administer SIP Trunk Group

A trunk group is associated with the signaling group described in **Section 5.5.** Configure the trunk group using the **add trunk-group x** command, where x is an available trunk group. On **Page 1** of this form:

- Set the Group Type field to sip
- Choose a descriptive **Group Name**
- Specify a trunk access code (TAC) consistent with the dial plan, i.e. 101
- The **Direction** is set to **two-way** to allow incoming and outgoing calls
- Set the Service Type field to tie
- Specify the signaling group associated with this trunk group in the **Signaling Group** field as previously configured in **Section 5.5**
- Specify the **Number of Members** supported by this SIP trunk group

```
add trunk-group 1
                                                                     Page 1 of 21
                                  TRUNK GROUP
                                                                 CDR Reports: y
Group Number: 1
                                     Group Type: sip
 roup Number: I Group Type: si
Group Name: smpub COR: 1
Direction: two-way Outgoing Display? n
                                     COR: 1 TN: 1
                                                               TAC: 101
Dial Access? n
                                                     Night Service:
Queue Length: 0
                                     Auth Code? n
Service Type: tie
                                                           Signaling Group: 1
                                                         Number of Members: 30
```

On Page 2 of the trunk-group form the Preferred Minimum Session Refresh Interval (sec) field should be set to a value mutually agreed with Vodafone DE to prevent unnecessary SIP messages during call setup.

```
add trunk-group 1
Group Type: sip

TRUNK PARAMETERS

Unicode Name: auto

Redirect On OPTIM Failure: 8000

SCCAN? n

Digital Loss Group: 18

Preferred Minimum Session Refresh Interval(sec): 1800
```

On **Page 3**, set the **Numbering Format** field to **private**. This allows the number to be sent to Vodafone DE without the + used in the E164 numbering format.

```
add trunk-group 1
TRUNK FEATURES
ACA Assignment? n

Measured: none

Maintenance Tests? y

Numbering Format: private

UUI Treatment: service-provider

Replace Restricted Numbers? n
Replace Unavailable Numbers? n

Modify Tandem Calling Number:
```

On **Page 4**, set the **Mark Users as Phone** to **y**, this field inserts a parameter to SIP requests indicating to any receiving SIP entity that the user part of the request URI should be treated as a telephone number. Set **Send Transferring Party Information** to **y**, to allow trunk to trunk transfers. Set **Telephone Event Payload Type** to **120**.

```
add trunk-group 1

PROTOCOL VARIATIONS

Mark Users as Phone? y

Prepend '+' to Calling Number? n

Send Transferring Party Information? y

Network Call Redirection? n

Send Diversion Header? n

Support Request History? y

Telephone Event Payload Type: 120
```

5.7. Administer Calling Party Number Information

In this section the Calling Party Number sent when making a call using the SIP trunk is specified

5.7.1. Set Private Unknown Numbering

Use the **change private-numbering** command to configure Communication Manager to send the calling party number. In the sample configuration, all stations with a **4**-digit extension beginning with **1** will send the calling party number **069xxxxxxxxxx** to Vodafone DE SIP Trunk Service. This calling party number will be sent in the SIP From, Contact and PAI headers, and displayed on display-equipped PSTN telephones. Public DID numbers have been masked for security purposes.

char	change private-numbering 0					Page	1 of	2
	NUMBERING - PUBLIC/UNKNOWN							
				Total				
Ext	Ext	Trk	CPN	CPN				
Len	Code	Grp(s)	Prefix	Len				
					Total	Adminis	tered:	1
4	1	1	069xxxxxxxxxx	13	Maximu	ım Entri	es: 240	0

5.8. Administer Route Selection for Outbound Calls

In these Application Notes, the Automatic Route Selection (ARS) feature will be used to route outbound calls via the SIP trunk to Vodafone DE SIP Trunk Service. In the sample configuration, the single digit 9 is used as the ARS access code. Avaya telephone users will dial 9 to reach an outside line. Use the **change feature-access-codes** command to configure or observe 9 as the **Auto Route Selection (ARS) - Access Code 1.**

```
change feature-access-codes
                                                                  1 of
                                                            Page
                             FEATURE ACCESS CODE (FAC)
        Abbreviated Dialing List1 Access Code:
        Abbreviated Dialing List2 Access Code:
        Abbreviated Dialing List3 Access Code:
Abbreviated Dial - Prgm Group List Access Code:
                    Announcement Access Code: *37
                     Answer Back Access Code: *12
                       Attendant Access Code:
     Auto Alternate Routing (AAR) Access Code: 7
   Auto Route Selection (ARS) - Access Code 1: 9
                                                  Access Code 2: *99
               Automatic Callback Activation:
                                                  Deactivation:
Call Forwarding Activation Busy/DA: *87 All: *88 Deactivation: #88
  Call Forwarding Enhanced Status: Act:
                                                  Deactivation:
```

Use the **change ars analysis** command to configure the routing of dialed digits following the first digit 9. A small sample of dial patterns are illustrated here. Further administration of ARS is beyond the scope of these Application Notes. The example entries shown will match outgoing calls to numbers beginning **0** or **00**. Calls are sent to **Route Pattern 1**, which contains the previously configured SIP Trunk Group.

change ars analysis 02	ADO DICIE ANALYO	ITO MADID	Page 1 of 2
	ARS DIGIT ANALYS	SIS TABLE	
	Location:	all	Percent Full: 1
Dialed	Total Route	Call Node	ANI
String	Min Max Pattern	Type Num	Regd
0	11 11 1	pubu	n
00	13 13 1	pubu	n

Use the **change route-pattern** command to add the SIP trunk group to the route pattern that ARS selects. In this configuration, route pattern 1 is used to route calls to trunk group 1.

```
change route-pattern 1
                                             Page
                                                 1 of
            Pattern Number: 1 Pattern Name: tosm100
                   SCCAN? n Secure SIP? n
  Grp FRL NPA Pfx Hop Toll No. Inserted
                                                  DCS/ IXC
  No Mrk Lmt List Del Digits
                                                  QSIG
                   Dats
                                                  Tntw
1:1 0
                                                   n
                                                     user
2:
                                                   n
                                                     user
3:
                                                   n
                                                      user
4:
                                                      user
5:
                                                   n
                                                      user
6:
                                                     user
   0 1 2 M 4 W Request
                                        Dats Format
                                       Subaddress
1: yyyyyn n
                   rest
                                                     none
2: yyyyyn n
                                                     none
```

5.9. Administer Incoming Digit Translation

This step configures the settings necessary to map incoming DID calls to the proper Communication Manager extension(s). The incoming digits sent in the INVITE message from Vodafone DE can be manipulated as necessary to route calls to the desired extension. In the examples used in the compliance testing, the incoming DID numbers provided by Vodafone DE correlate to the internal extensions assigned within Communication Manager. The entries displayed below translates incoming DID numbers **0691xxxxxxxxxx** to a 4 digit extension by deleting all of the incoming digits and inserting an extension. Public DID numbers have been masked for security purposes.

change inc-cal	l-handl:	Page	1 of	3			
Service/	Number	Number	Del In	sert			
Feature	Len	Digits					
public-ntwrk	13	0691xxxxxxxxx	all	1306			
public-ntwrk	13	0691xxxxxxxxx	all	1307			
public-ntwrk	13	0691xxxxxxxxx	all	1601			
public-ntwrk	13	0691xxxxxxxxx	all	1602			

Save Communication Manager changes by enter save translation to make them permanent.

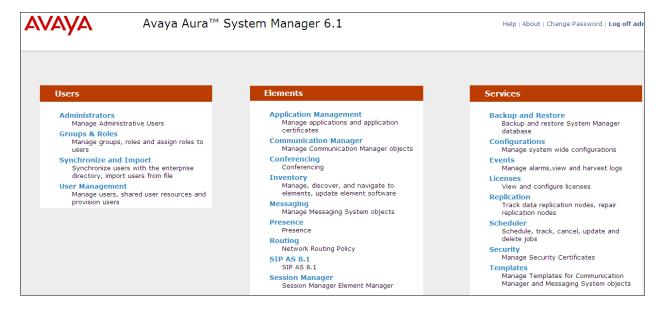
6. Configuring Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. Session Manager is configured via System Manager. The procedures include the following areas:

- Log in to Avaya Aura® System Manager
- Administer SIP domain
- Administer SIP Entities
- Administer Entity Links
- Administer Routing Policies
- Administer Dial Patterns
- Administer Avaya Aura® Communication Manager as Managed Element
- Administer Application for Avaya Aura® Communication Manager
- Administer Application Sequence for Avaya Aura® Communication Manager
- Administer SIP Extensions

6.1. Log in to Avaya Aura® System Manager

Access the System Manager using a Web Browser by entering http://<FQDN >/SMGR, where <FQDN> is the fully qualified domain name of System Manager. Log in using appropriate credentials (not shown) and the Home tab will be presented with menu options shown below.



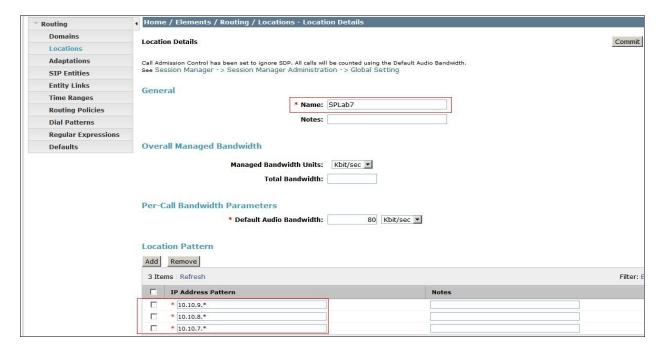
6.2. Administer SIP domain

To add the SIP domain that will be used with Session Manager, select **Routing** from the **Home** tab menu (not shown) and in the resulting tab select **Domains** from left hand menu. Click the **New** button to create a new SIP domain entry. In the **Name** field enter the domain name (e.g., **Avaya.com**). Click **Commit** to save changes (not shown).



6.3. Administer Locations

Locations are used to identify logical and/or physical locations where SIP Entities reside, for the purposes of bandwidth management. One location is added to the sample configuration for the enterprise SIP entities. On the **Routing** tab select **Locations** from the left hand menu. Under **General,** in the **Name** field enter an informative name for the location. Scroll to the bottom of the page and under **Location Pattern**, click **Add**, then enter an **IP Address Pattern** in the resulting new row, * is used to specify any number of allowed characters at the end of the string. Below is the location configuration used for the simulated enterprise.



6.4. Administer SIP Entities

A SIP Entity must be added for each SIP-based telephony system supported by a SIP connection to the Session Manager. To add a SIP Entity, select **SIP Entities** on the left panel menu and then click on the **New** button (not shown). The following will need to be entered for each SIP Entity. Under **General**:

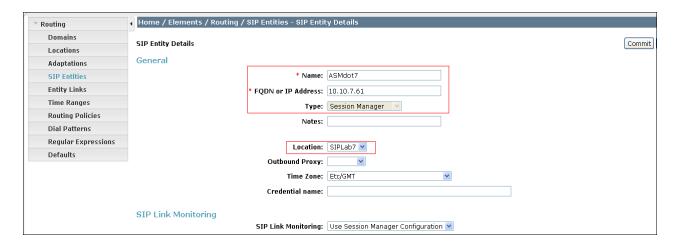
- In the Name field enter an informative name
- In the **FQDN or IP Address** field enter the IP address of Session Manager or the signaling interface on the connecting system
- In the **Type** field use **Session Manager** for a Session Manager SIP entity, **CM** for a Communication Manager SIP entity and **Gateway** for the SBC SIP entity
- In the **Location** field select the appropriate location from the drop down menu
- In the **Time Zone** field enter the time zone for the SIP Entity

In this configuration there are three SIP Entities.

- Session Manager SIP Entity
- Communication Manager SIP Entity
- Session Border Controller SIP Entity

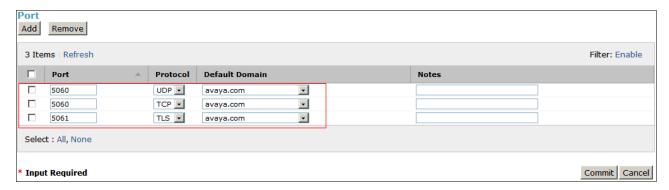
6.4.1. Avaya Aura® Session Manager SIP Entity

The following screens show the SIP entity for Session Manager. The **FQDN or IP Address** field is set to the IP address of the Session Manager SIP signaling interface.



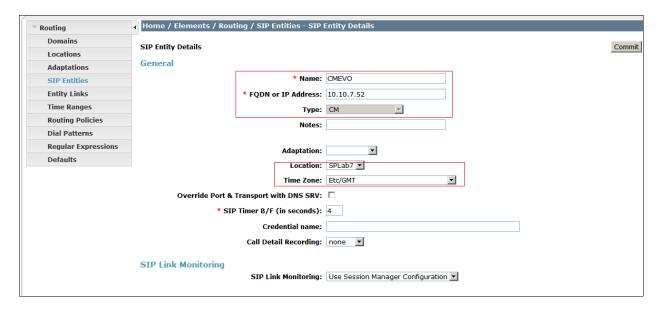
The Session Manager must be configured with the port numbers on the protocols that will be used by the other SIP entities. To configure these scroll to the bottom of the page and under **Port**, click **Add**, then edit the fields in the resulting new row.

- In the **Port** field enter the port number on which the system listens for SIP requests
- In the **Protocol** field enter the transport protocol to be used for SIP requests
- In the **Default Domain** field, from the drop down menu select **avaya.com** as the default domain



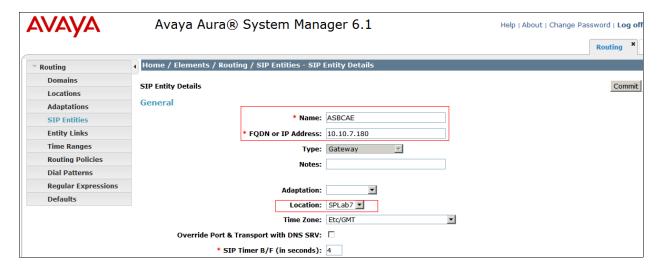
6.4.2. Avaya Aura® Communication Manager SIP Entity

The following screens show the SIP entity for Communication Manager. The **FQDN or IP Address** field is set to the IP address of the Interface that will be providing SIP signaling. The entity **Type** is set to **CM**.



6.4.3. Avaya Session Border Controller Advanced for Enterprise SIP Entity

The following screen shows the SIP entity for the Avaya Session Border Controller Advanced for Enterprise used for routing Fixed and Mobile calls. The **FQDN or IP Address** field is set to the IP address of the private interfaces administered in **Section 7** of this document.

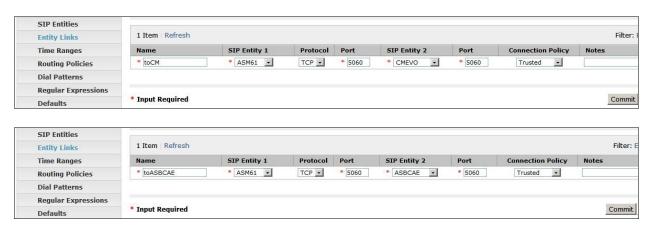


6.5. Administer Entity Links

A SIP trunk between a Session Manager and another system is described by an Entity Link. To add an Entity Link, select **Entity Links** on the left panel menu and click on the **New** button . Fill in the following fields in the new row that is displayed.

- In the Name field enter an informative name
- In the SIP Entity 1 field select SessionManager
- In the **Port** field enter the port number to which the other system sends its SIP requests
- In the SIP Entity 2 field enter the other SIP Entity for this link, created in Section 6.4
- In the **Port** field enter the port number to which the other system expects to receive SIP requests
- Select the **Trusted** tick box to make the other system trusted
- In the **Protocol** field enter the transport protocol to be used to send SIP requests

Click **Commit** (not shown) to save changes. The following screen shows the Entity Links used in this configuration.



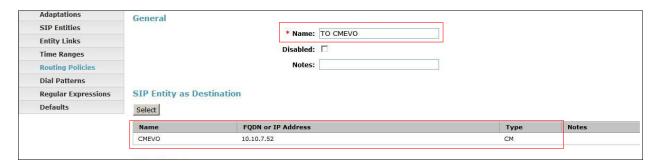
6.6. Administer Routing Policies

Routing policies must be created to direct how calls will be routed to a system. To add a routing policy, select **Routing Policies** on the left panel menu and then click on the **New** button (not shown).

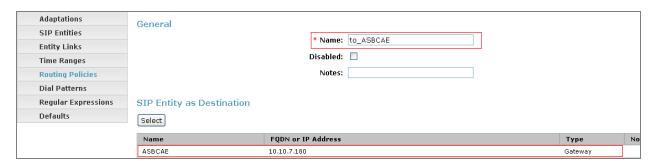
Under General:

- Enter an informative name in the Name field
- Under **SIP Entity as Destination**, click **Select**, and then select the appropriate SIP entity to which this routing policy applies

The following screen shows the routing policy for Communication Manager:



The following screens show the routing policy for Avaya Session Border Controller Advanced for Enterprise



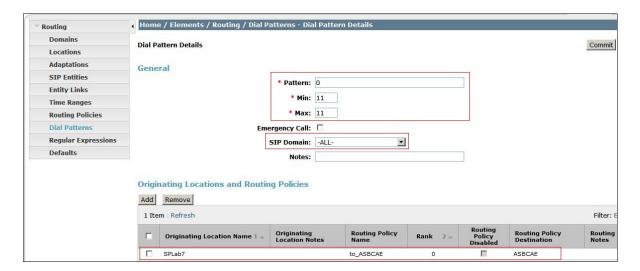
6.7. Administer Dial Patterns

A dial pattern must be defined to direct calls to the appropriate telephony system. To configure a dial pattern select **Dial Patterns** on the left panel menu and then click on the **New** button (not shown).

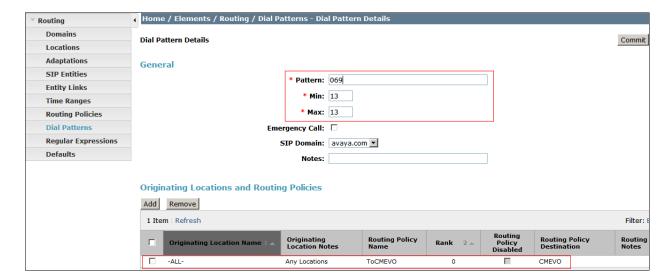
Under General:

- In the **Pattern** field enter a dialed number or prefix to be matched
- In the **Min** field enter the minimum length of the dialed number
- In the Max field enter the maximum length of the dialed number
- In the SIP Domain field select the domain configured in Section 6.2

Under Originating Locations and Routing Policies. Click Add, in the resulting screen (not shown) under Originating Location select Locations created in Section 6.3 and under Routing Policies select one of the routing policies defined in Section 6.7. Click Select button to save (not shown). The following screens show an example dial pattern configured for Vodafone DE SIP Trunk Service.



The following screen shows an example dial pattern configured for the Communication Manager.

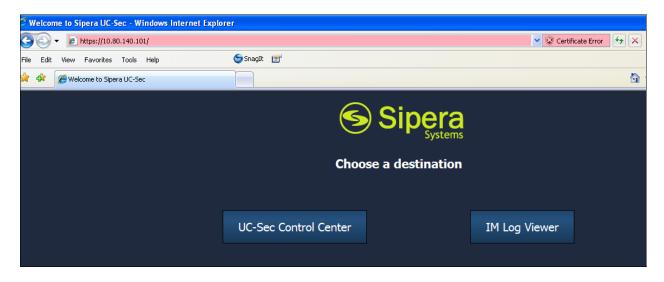


7. Avaya Session Border Controller Advanced for Enterprise Configuration

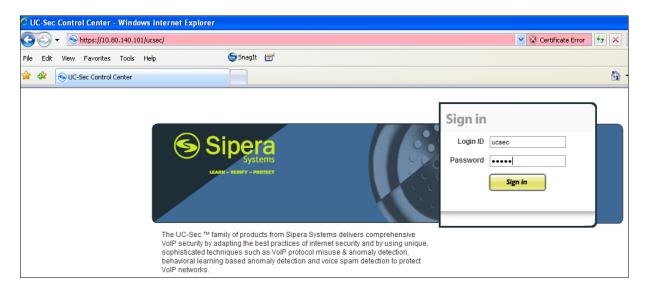
This section provides the procedures for configuring Session Border Controller Advanced for Enterprise.

7.1. Accessing UC-Sec Control Centre

Access the web interface by typing **https://x.x.x.x** (where x.x.x.x is the management IP of the E-SBC).



Select UC-Sec Control Center and enter the Login ID and Password.



7.2. Global Profiles

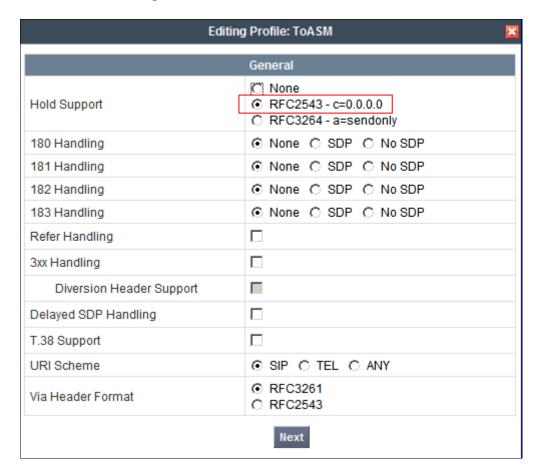
When selected, Global Profiles allows for configuration of parameters across all UC-Sec appliances.

7.2.1. Server Internetworking Avaya Side

Server Internetworking allows you to configure and manage various SIP call server-specific capabilities such as call hold and T.38. From the lefthand menu select Global Profiles → Server Interworking and click on Add Profile.

- Enter profile name: ToASM and click Next
- Check Hold Support= RFC2543
- All other options on the General Tab can be left at default.

Click on **Next** on the following screens and then **Finish**.

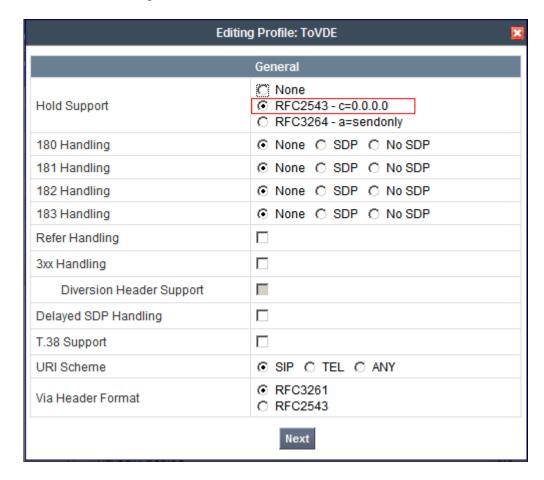


7.2.2. Server Internetworking - Vodafone DE side

Server Internetworking allows you to configure and manage various SIP call server-specific capabilities such as call hold and T.38. From the lefthand menu select **Global Profiles** \rightarrow **Server Interworking** and click on **Add Profile.**

- Enter profile name: ToVDE and click on Next
- Check Hold Support= RFC2543
- All other options on the General Tab can be left at default.

Click on **Next** on the following screens and then **Finish**.

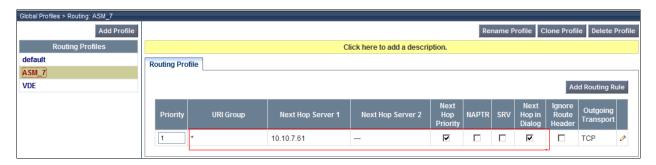


7.2.3. Routing - Avaya side

The Routing Profile allows you to manage parameters related to routing SIP signaling messages. From the lefthand menu select Global Profiles \rightarrow Routing and click on Add Profile.

- Enter Profile Name: ASM 7
- Hit **Next** (not shown)
- Next Hop Server 1: 10.10.7.61 (Session Manager IP address)
- Select Routing Priority Based on Next Hop Server
- Select Use Next Hop for In-Dialog Messages
- Outgoing Transport: TCP

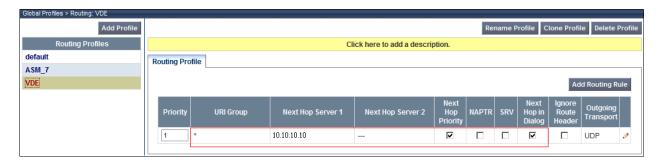
Click Finish (not shown).



7.2.4. Routing - Vodafone DE side

The Routing Profile allows you to manage parameters related to routing SIP signaling messages. A routing profile must be set for Fixed and Mobile calls. From the lefthand menu select **Global Profiles > Routing** and click on **Add Profile**.

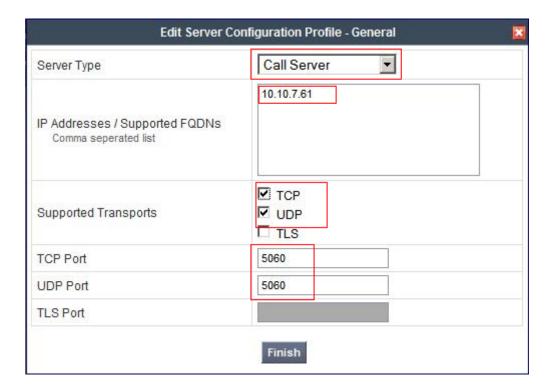
- Enter Profile Name: **VDE**
- Hit Next
- Next Hop Server 1: 10.10.10.10 (IP Address provided by Vodafone)
- Select Routing Priority Based on Next Hop Server
- Select Use Next Hop for In-Dialog Messages
- Outgoing Transport: UDP
- Click **Finish** (not shown)

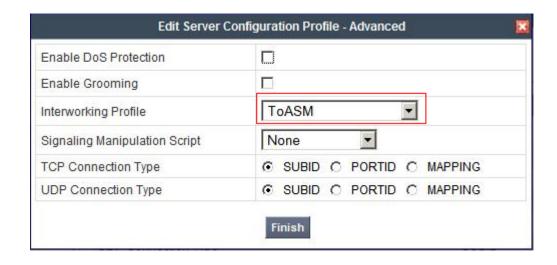


7.2.5. Server Configuration- Avaya SM

The Server Configuration screen contains four tabs: General, Authentication, Heartbeat, and Advanced. Together, these tabs allow you to configure and manage various SIP call server-specific parameters such as TCP and UDP port assignments, IP Server type, heartbeat signaling parameters and some advanced options. From the lefthand menu select Global Profiles > Server Configuration and click on Add Profile.

- Enter profile name: ASM CallServer
- On the **Add Server Configuration Profile** Tab:
- Select Server Type: Call Server
- IP Address: 10.10.7.61 (Session Manager IP Address)
- Supported Transports: Check UDP and TCP
- TCP Port:5060UDP Port: 5060
- Click on **Next** for the **Authentication** and **Heartbeat** tabs.
- On the **Advanced** Tab
- Select **ToASM** for Interworking Profile
- Hit Next
- Click Finish

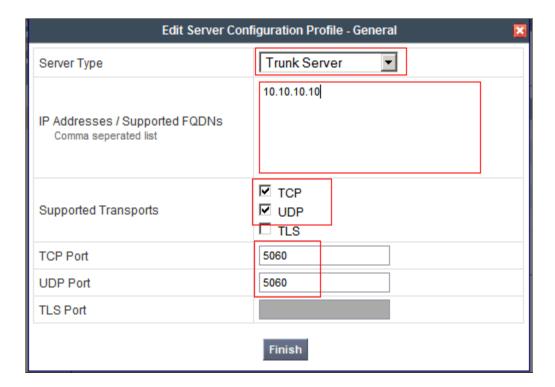


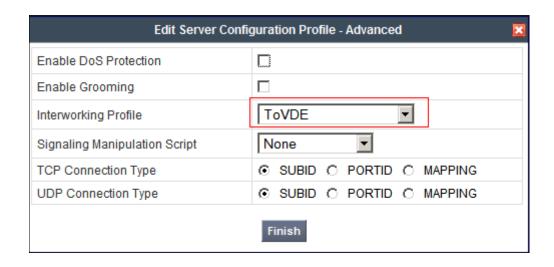


7.2.6. Server Configuration-Vodafone DE side

The Server Configuration screen contains fourtabs: General, Authentication, Heartbeat, and Advanced. Together, these tabs allow you to configure and manage various SIP call server-specific parameters such as TCP and UDP port assignments, server type, heartbeat signaling parameters and some advanced options. From the left-hand menu select Global Profiles → Server Configuration and click on Add Profile.

- Name: VDE Trunk
- On the Add Server Configuration Profile Tab:
- Click on Edit
- Select Server Type: Trunk Server
- IP Address: 10.10.10.10 (Vodafone DE Trunk Server)
- Supported Transports: Check UDP
- UDP Port: 5060
- Hit Next
- Click on **Next** for the **Authentication** and **Heartbeat** tabs.
- On the **Advanced** Tab
- Select **ToVDE** for Interworking Profile
- Hit Next
- Click Finish





7.2.7. Topology Hiding – Avaya side

The **Topology Hiding** screen allows you to manage how various source, destination and routing information in SIP and SDP message headers are substituted or changed to maintain the integrity of the network. It hides the topology of the enterprise network from external networks. From the left-hand menu select **Global Profiles** \rightarrow **Topology Hiding.**

- Click default profile and select Clone Profile
- Enter Profile Name: **ASM**
- For the **Header To** and **Request Line** select **IP/Domain** under **Criteria** and **Next Hop** under **Replace Action**.
- Click Finish

The screen below is a result of the details configured above



7.2.8. Topology Hiding - Vodafone DE side

The **Topology Hiding** screen allows you to manage how various source, destination and routing information in SIP and SDP message headers are substituted or changed to maintain the integrity of the network. It hides the topology of the enterprise network from external networks. From the left-hand menu select **Global Profiles** \rightarrow **Topology Hiding.**

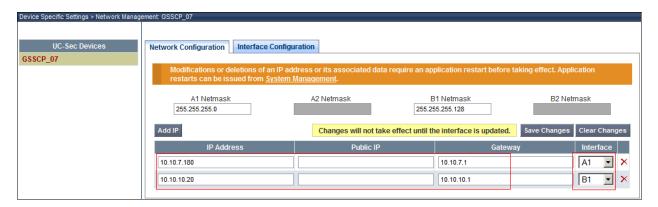
- Click **default** profile and select **Clone Profile**
- Enter Profile Name: VDE
- For the Header To and Request Line select IP/Domain under Criteria and Next Hop under Replace Action
- Click Finish

The screen below is a result of the details configured above

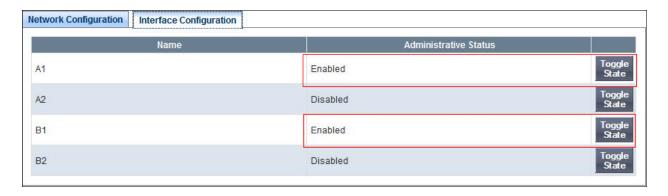


7.3. Device Specific Settings

- 7.3.1. The Network Management feature allows the public and private interface addresses and state to be set. From the left-hand menu select Device Specific Settings → Network Management.
 - Enter in the **IP Address** and **Gateway Address** for both the Inside and the Outside interfaces
 - Select the physical interface used in the Interface column



Select the **Interface Configuration** Tab and use the **Toggle State** button to enable the interfaces.



- **7.3.2.** The **Media Interfaces** feature allows the IP Address and ports to be set for transporting Media over the SIP trunk. From the left-hand menu select **Device Specific Settings** → **Media Interface.**
 - Select Add Media Interface

• Name: ASM7

• Media IP: 10.10.7.180(Internal Address for calls toward Communication Manager)

• Port Range: 35000-50000

• Click Finish

• Select Add Media Interface

• Name: VDEMed

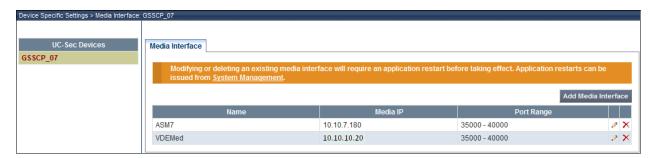
• Media IP: 10.10.10.20(External Address for calls toward Vodafone trunk)

• Port Range: 35000-50000

• Click Finish

Select Add Media Interface

The screen below is a result of the details configured above.



- 7.3.3. The Signalling Interfaces feature allows the IP Address and ports to be set for transporting Media over the SIP trunk. From the left-hand menu select Device Specific Settings → Signalling Interface.
 - Select Add Signaling Interface

• Name: ASM7

• Media IP: 10.10.7.180 (Internal Address for calls toward Session Manager)

TCP Port: 5060
 UDP Port: 5060
 Click Finish

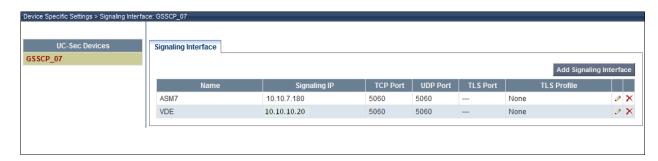
• Select Add Media Interface

• Name: VDE

• Media IP: 10.10.10.20(External Address for calls toward Vodafone DE)

TCP Port: 5060
 UDP Port: 5060
 Click Finish

The screen below is a result of the details configured above.



- 7.3.4. The End Point Flows allow the Interfaces, Policies and Profiles administered to be used to transport the SIP traffic. From the left-hand menu select Device Specific Settings → Endpoint Flows.
 - Select the Server Flows Tab

To add the settings for Fixed call flow to Session Manager Click on select Add Flow.

- Name: Callserver
- Server Configuration: ASM7 CallServer
- URI Group: *
- Transport: *
- Remote Subnet: *
- Received Interface: VDE Fixed
- Signaling Interface: ASM7
- Media Interface: ASM7
- End Point Policy Group: default-low
- Routing Profile: VDE
- Topology Hiding Profile: ASM
- File Transfer Profile: None
- Click Finish

To add the settings for Fixed call flow to Vodafone DE select Add Flow.

- Name: TrunkServer
- Server Configuration: VDE Trunkfixed
- URI Group: *
- Transport: *
- Remote Subnet: *
- Received Interface: ASM7
- Signaling Interface: VDEFixed
- Media Interface: VDEFixed
- End Point Policy Group: default-low
- Routing Profile: ASM 7
- Topology Hiding Profile: VDE
- File Transfer Profile: None
- Click Finish

The screen below is a result of the details configured above.



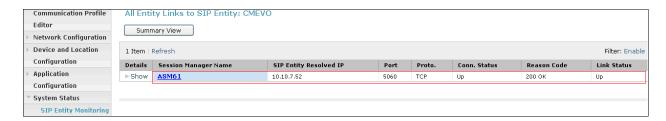
8. Vodafone DE Configuration

The configuration required by Vodafone DE to allow the tests to be carried out is not covered in this document and any further information required shown be obtained through the local Vodafone DE representative.

9. Verification Steps

This section provides steps that may be performed to verify that the solution is configured correctly.

This is the SIP Entity link to the Communication Manager:



This is the SIP Entity link to the Avaya Session Border Controller Advanced for Enterprise:



From Communication Manager SAT interface run the command **status trunk x** where **x** is a previously configured SIP trunk. Observe if all channels on the trunk group display **in service/idle**.

status t	runk 1		
		TRUNK G	ROUP STATUS
Member	Port	Service State	Mtce Connected Ports Busy
0001/001	T00001	in-service/idle	no
0001/002	T00007	in-service/idle	no
0001/003	T00008	in-service/idle	no
0001/004	T00009	in-service/idle	no
0001/005	T00010	in-service/idle	no

- Verify that endpoints at the enterprise site can place calls to the PSTN and that the call remains active.
- Verify that endpoints at the enterprise site can receive calls from the PSTN and that the call can remain active.
- Verify that the user on the PSTN can end an active call by hanging up.
- Verify that an endpoint at the enterprise site can end an active call by hanging up.

10. Conclusion

These Application Notes describe the configuration necessary to connect Avaya Aura® Communication Manager, Avaya Aura® Session Manager and the Avaya Session Border Controller Advanced for Enterprise to Vodafone DE SIP Trunk Service. The testing was successfully performed with Vodafone DE, refer to **Section 2.2** for more details.

11. References

This section references the documentation relevant to these Application Notes. Additional Avaya product documentation is available at http://support.avaya.com.

- [1] Installing and Configuring Avaya Aura® System Platform, Release 6.03, February 2011.
- [2] Administering Avaya Aura® System Platform, Release 6.03, February 2011.
- [3] Administering Avaya Aura® Communication Manager, August 2010, Document Number 03-300509.
- [4] Avaya Aura® Communication Manager Feature Description and Implementation, May 2009, Document Number 555-245-205.
- [5] Installing and Upgrading Avaya Aura® System ManagerRelease6.1, November 2010.
- [6] Installing and Configuring Avaya Aura® Session Manager, January 2011, Document Number 03-603473
- [7] Administering Avaya Aura® Session Manager, March 2011, Document Number 03-603324.
- [8] RFC 3261 SIP: Session Initiation Protocol, http://www.ietf.org/.

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