

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring Avaya Communication Server 1000E, Avaya Aura® Session Manager and Avaya Aura® Session Border Controller to support Vodafone Netherlands Office Voice and Vodafone Netherlands OneVoice Corporate SIP Trunk Services - Issue 1.0

Abstract

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between Vodafone Netherlands Office Voice, Vodafone Netherlands OneVoice Corporate SIP Trunk Services and an Avaya SIP enabled enterprise solution. The Vodafone Netherlands Office Voice trunk is used for calls to and from fixed line PSTN locations, Vodafone Netherlands OneVoice Corporate trunk is used for calls to and from mobile telephone numbers as well as providing the ability for enterprise users to reach Vodafone mobile telephone numbers assigned to their account by dialing a four digit short code. The Avaya solution consists of Avaya Aura® Session Border Controller, Avaya Aura® Session Manager and Avaya Communication Server 1000E Vodafone Netherlands are a member of the DevConnect Service Provider program.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between Vodafone Netherlands and an Avaya SIP enabled enterprise solution using Vodafone Netherlands Office Voice and Vodafone Netherlands One-Voice Corporate SIP Trunk Services. These services are offerred in conjunction with each other as a total solution, for clarity theses services will be collectivly refrered to in this document as Vodafone Netherlands SIP Trunk Solution. The Avaya solution consists of Avaya Aura® Session Border Controller (AASBC), Avaya Aura® Session Manager and Avaya Communication Server 1000E (CS1000E). Customers using this Avaya SIP enabled Enterprise solution with Vodafone Netherlands SIP Trunk Solution are able to place and receive calls via standards-based SIP trunks as an alternative to legacy Analogue or digital trunks.

The Vodafone Netherlands SIP Trunk Solution referenced within these Application Notes is designed for business customers. The solution provides two connections to the enterprise, Vodafone Netherlands Office Voice is a fixed line SIP trunk and Vodafone Netherlands OneVoice Corporate is a mobile SIP trunk. The Vodafone Netherlands Office Voice trunk is used for calls to and from fixed line PSTN locations, Vodafone Netherlands OneVoice Corporate trunk is used for calls to and from mobile telephone numbers as well as providing the ability for enterprise users to reach Vodafone mobile telephone numbers assigned to their account by dialing a four digit short code.

2. General Test Approach and Test Results

The general test approach was to configure a simulated enterprise site using an Avaya SIP telephony solution consisting of CS1000E, Session Manager and AASBC. The enterprise site was configured to use the SIP Trunk Solution provided by Vodafone Netherlands.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability test included the following:

- Incoming PSTN calls to various phone types. Phone types included SIP, Unistim and digital telephones at the enterprise. All inbound PSTN calls were routed to the enterprise across the SIP trunk from the Service Provider.
- Outgoing calls from the enterprise site were completed via Vodafone Netherlands to PSTN destinations.
- Outgoing calls from the enterprise to the PSTN were made from SIP, Unistim and Digital telephones.
- Inbound and outbound PSTN calls to/from the Avaya one-X® Communicator soft phone.
- Calls to Emergency Services (112).

- Calls using G.729, and G.711A codec's.
- Fax calls to/from a fax machine at the enterprise to a PSTN connected fax machine.
- User features such as hold and resume, transfer, conference, call forwarding, etc.
- Caller ID Presentation and Caller ID Restriction.
- Call coverage and call forwarding for endpoints at the enterprise site.
- Transmission and response of SIP OPTIONS messages sent by Vodafone Netherlands requiring Avaya response and sent by Avaya requiring Vodafone Netherlands response.

2.2. Test Results

Interoperability testing of the sample configuration was completed with successful results for the Vodafone Netherlands SIP Trunk Service with the following observations:

- No inbound toll free numbers were tested, however routing of inbound DID numbers and the relevant number translation was successfully tested.
- Mobile-X handoff works from twinned desk phone with patch p30260_1.ntl loaded on the CS1000E. INVITE sent to PSTN mobile contains no SDP information without the patch loaded, Vodafone do not support an INVITE with no SDP.
- Fax calls using T.38 for inbound and outbound with G.711 or G.729 do not work. Still under investigation.

2.3. Support

For technical support on the Avaya products described in these Application Notes visit http://support.avaya.com.

For technical support on Vodafone Netherlands SIP trunk services, contact Vodafone Netherlands support at http://www.vodafone.nl/zakelijk/totaal_oplossingen/vast_en_mobiel/.

3. Reference Configuration

Figure 1 illustrates the test configuration. The test configuration shows an enterprise site connected to the Vodafone Netherlands SIP Trunk Solution. The Vodafone Netherlands Office Voice connection is represented in **Figure 1** as (Fixed) and the Vodafone Netherlands OneVoice Corporate connection is represented in **Figure 1** as (Mobile). Located at the Enterprise site is a Session Border Controller, Session Manager and CS1000E. Endpoints are Avaya 1140 series IP telephones, Avaya 1200 series (not shown in **Figure 1**) IP telephones (with Unistim and SIP firmware), Avaya one-X® Communicator, Avaya Digital telephone, Analogue telephone (not shown) and fax machine.

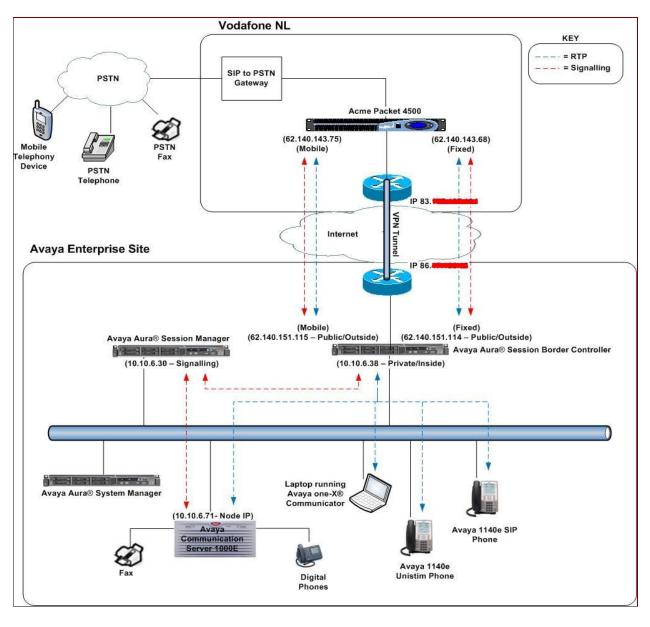


Figure 1: Avaya SIP Telephony Solution using Vodafone Netherlands Office Voice and Vodafone Netherlands OneVoice Corporate services

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Avaya Equipment	Software
Avaya S8800 Server	Avaya Aura® Session Manager R6.1
	Service Pack 4 (6.1.4.0.614005)
Avaya S8800 Server	Avaya Aura® System Manager R6.1
	Service Pack 4 (6.1.8.1.1551)
Avaya S8800 Server	Avaya Aura® Session Border Controller
	R6.1 (System Platform 6.0.3.3.3, Template
	E362M1)
Avaya Communication Server 1000E	Avaya Communication Server 1000E R7.5
running on CP+PM server as co-resident	Version 7.50.17
configuration	Deplist: X21 07.50Q
	All CS1000E patches listed in Appendix A
Avaya Communication Server 1000E	CSP Version: MGCC CD01
Media Gateway	MSP Version: MGCM AB01
	APP Version: MGCA BA07
	FPGA Version: MGCF AA18
	BOOT Version: MGCB BA07
	DSP1 Version: DSP2 AB06
Avaya 1140e and 1230 Unistim Telephones	FW: 0625C8A
Avaya 1140e and 1230 SIP Telephones	FW: 04.01.13.00.bin
Avaya One-X ® Communicator	Version cs6.1.0.10-263
Avaya Analogue Telephone	N/A
Avaya M3904 Digital Telephone	N/A
Vodafone Netherlands	
Vodafone Office Voice	1.0
Vodafone OneVoice Corporate	1.0
ACME Packet Net-Net 4500	SCX6.2.0 MR-6 Patch 2 (Build 876)

5. Configure Avaya Communication Server 1000E

This section describes the steps required to configure Communication Server 1000E for SIP Trunking and also the necessary configuration for terminals (Analogue, SIP and IP phones). SIP trunks are established between Communication Server 1000E and Session Manager. These SIP trunks carry SIP signaling associated with Vodafone Netherlands SIP Trunk Service. For incoming calls, the Session Manager receives SIP messages from the AASBC, through which directs incoming SIP messages to Communication Server 1000E (see **Figure 1**). Once a SIP message arrives at Communication Server 1000E, further incoming call treatment, such as incoming digit translations and class of service restrictions may be performed. All outgoing calls to the PSTN are processed within Communication Server 1000E and may be first subject to outbound features such as route selection, digit manipulation and class of service restrictions. Once Communication Server 1000E selects a SIP trunk, the SIP signaling is routed to the Session Manager. The Session Manager directs the outbound SIP messages to the SBC and on to

Vodafone's network. Specific Communication Server 1000E configuration as performed using Element Manager and the system terminal interface. The general installation of the Communication Server 1000E, System Manager and Session Manager is presumed to have been previously completed and is not discussed here. **Appendix A** has a list of all CS1000E patches, deplist and service packs loaded on the system.

5.1. Logging into the Avaya Communication Server 1000E

Log in using SSH to the ELAN ip address of the Call Server using a user with correct privileges. Once logged in type **csconsole** (not shown), this will take the user into the vxworks shell of the call server. Next type **logi** (not shown), the user will then be asked to login with correct credentials. Once logged in the user can then progress to load any overlay.

5.2. Confirm System Features

The keycode installed on the Call Server controls the maximum values for these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative to add additional capacity. Use the Communication Server 1000E system terminal and manually load overlay 22 to print the System Limits (the required command is SLT), and verify that the number of SIP Access Ports reported by the system is sufficient for the combination of trunks to Vodafone Germany's network, and any other SIP trunks needed. See the following screenshot for a typical System Limits printout. The value of **SIP ACCESS PORTS** defines the maximum number of SIP trunks for the Communication Server 1000E.

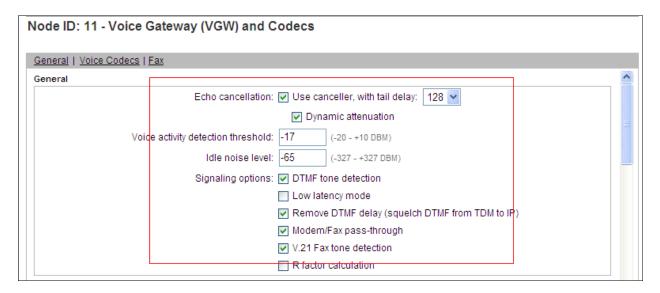
Load overlay 21, and confirm the customer is setup to use **ISDN** trunks (see below).

```
REQ: prt
TYPE: net
TYPE NET_DATA
CUST 0

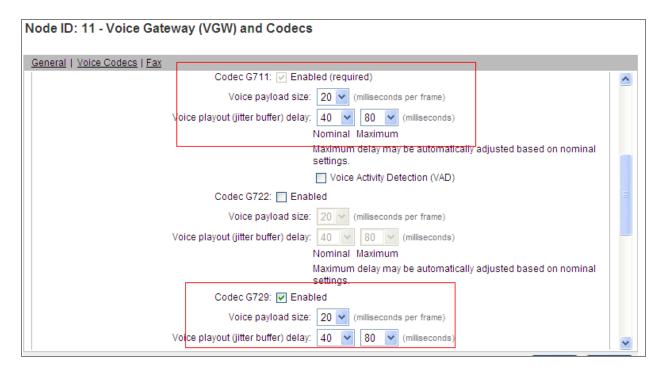
TYPE NET_DATA
CUST 00
OPT RTD
AC1 INTL NPA SPN NXX LOC
AC2
FNP YES
ISDN YES
```

5.3. Configure Codec's for Voice and FAX operation

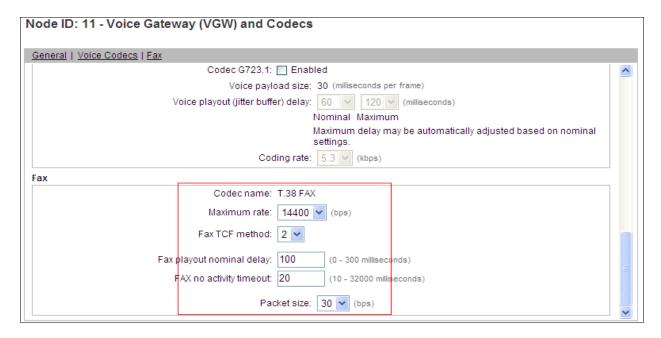
Vodafone Netherland SIP Trunk service supports G.711A/G.729A voice codec's transmissions. Using the Communication Server 1000E element manager sidebar, navigate to the IP Network → IP Telephony Nodes → Node Details → Voice Gateway VGW and Codecs property page and configure the Communication Server 1000E General codec settings as in the next screenshot. The values highlighted below are system defaults but are required for correct operation.



Scrolling down the page, configure **G.711** and **G.729** codec settings. G.711 is enabled as default and cannot be disabled or enabled on the CS1000E. However, G.729 can be enabled or disabled, in this test G.729 was enabled and system defaults were used for payload size, jitter and delay. The relevant settings are highlighted in the following screenshot.

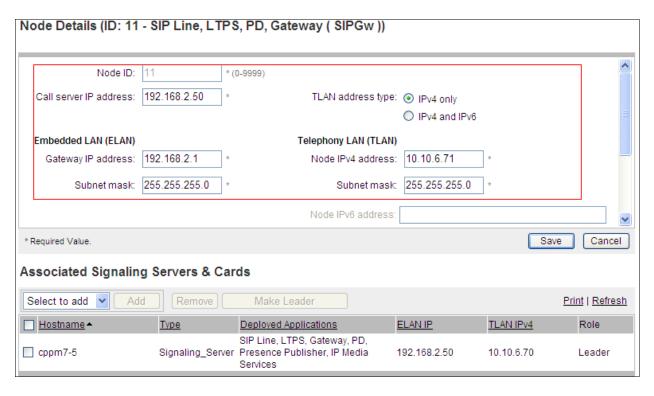


Finally configure **Fax** settings as highlighted in the screenshot below. System defaults were used. Please note T.38 cannot be disabled or enabled at the Node level and by default is enabled. Turning T.38 on or off is done at the endpoint level, by using different class of service as shown in **Section 5.7 Configure Analogue**, **Digital and IP Telephones**.



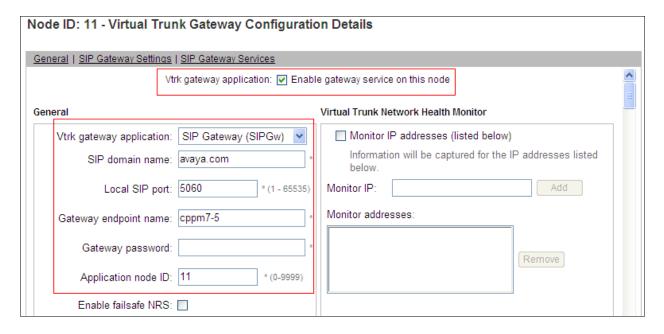
5.4. Virtual Trunk Gateway Configuration

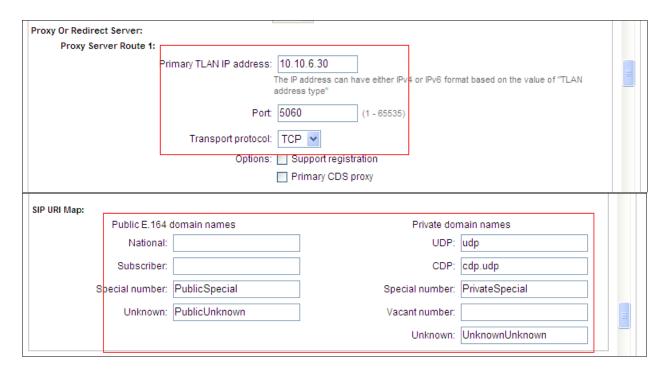
Use Communication Server 1000E Element Manager to configure the system node properties. Navigate to the **System** → **IP Networks** → **IP Telephony Nodes** → **Node Details** and verify the highlighted section is completed with the correct IP addresses and subnet masks of the Node. At this stage the call server has an ip address and so too does the signalling server. The Node ip is the ip address that the IP phones use to register. When an entity link is added in Session Manager for the CS1000E it is the Node IPv4 address that is used (see Section 6.5 – Define SIP Entities for more details).



The next two screenshots show the SIP Virtual Trunk Gateway configuration, navigate to System → IP Networks → IP Telephony Nodes → Node Details → Gateway (SIPGW) Virtual Trunk Configuration Details and fill in the highlighted areas with the relevant settings.

- Vtrk gateway application: Provides option to select Gateway applications. The three supported modes are SIP Gateway (SIPGw), H.323Gw, and SIPGw and H.323Gw
- **SIP domain name:** The SIP Domain Name is the SIP Service Domain, in this case **avaya.com**. The SIP Domain Name configured in the Signaling Server properties must match the Service Domain name configured in the Session Manager, see **Section 6.2**
- Local SIP port: The Local SIP Port is the port to which the gateway listens. The default value is 5060
- Gateway endpoint name: This field cannot be left blank so a value is needed here. This field is used when a Network Routing Server is used for registration of the endpoint. In this network a Session Manager is used so any value can be put in here and will not be used
- **Application node ID:** This is a unique value that can be alphanumeric and is for the new Node that is being created, in this case 11
- Proxy or Redirect Server: Primary TLAN IP address is the SIP signalling interface ip address of the Session Manager. The Transport protocol used for SIP, in this case is TCP
- SIP URI Map: Public E.164 National, Subscriber and Private Vacant Number are left blank. All other fields in the SIP URI Map are left with default values





5.5. Configure Bandwidth Zones

Bandwidth Zones are used for alternate call routing between IP stations and for Bandwidth Management. SIP trunks require a unique zone that are not shared with other resources and best practice dictates that IP telephones and Media Gateways are all placed in a separate zone than SIP trunks. In the sample configuration SIP trunks use zone 20 and IP Telephones use zone 10, system defaults were used for each zone other than the parameter configured for **Zone Intent**. For SIP Trunks (zone 20), **VTRK** is configured for **Zone Intent**. For IP Telephones (zone 10), **MO** is configured for **Zone Intent**.

Use Element Manager to define bandwidth zones as in the following highlighted example. Use Element Manager and navigate to System → IP Network → Zones → Bandwidth Zones and add new zones as required.



5.6. Configure SIP Trunks

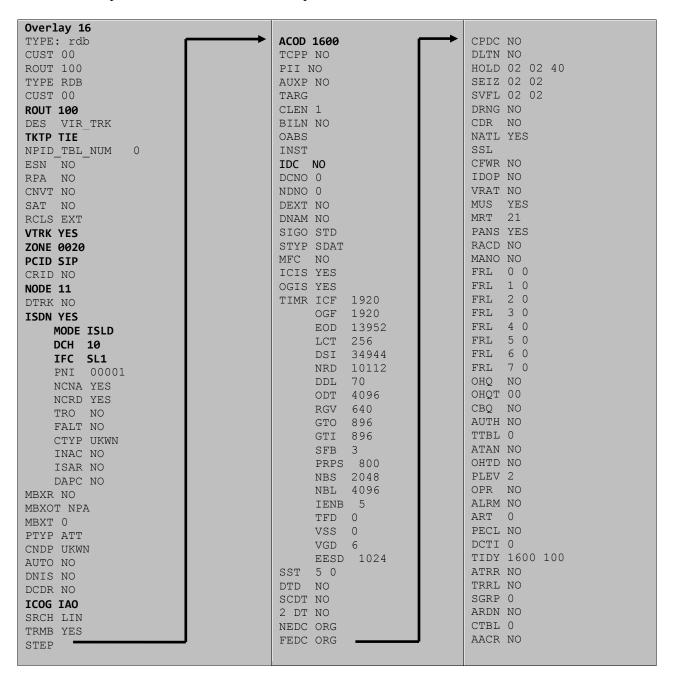
Communication Server 1000E virtual trunks will be used for all inbound and outbound PSTN calls to Vodafone Netherland's SIP Trunk Service. Five separate steps are required to configure Communication Server 1000E virtual trunks:-

- Configure a D-Channel Handler (DCH); configure using the Communication Server 1000E system terminal and overlay 17
- Configure a SIP trunk Route Data Block (RDB); configure using the Communication Server 1000E system terminal and overlay 16
- Configure SIP trunk members; configure using the Communication Server 1000E system terminal and overlay 14
- Configure a Route List Block (RLB); configure using the Communication Server 1000E system terminal and overlay 86
- Configure Special Prefix Numbers (SPN's); configure using the Communication Server 1000E system terminal and overlay 90

The following is an example DCH configuration for SIP trunks. Load **Overlay 17** at the Communication Server 1000E system terminal and enter the following values. The highlighted entries are required for correct SIP trunk operation. Exit overlay 17 when completed.

```
Overlay 17
ADAN
         DCH 10
 CTYP DCIP
 DES VIR TRK
 USR ISLD
 ISLM 4000
 SSRC 1800
 OTBF 32
 NASA YES
 IFC SL1
 CNEG 1
 RLS ID 5
 RCAP ND2
 MBGA NO
 H323
   OVLR NO
   OVLS NO
```

Next, configure the SIP trunk Route Data Block (RDB) using the Communication Server 1000E system terminal and overlay 16. Load **Overlay 16**, enter **RDB** at the prompt, press return and commence configuration. The value for **DCH** is the same as previously entered in overlay 17. The value for **NODE** should match the node value in **Section 5.4** The value for **ZONE** should match that used in **Section 5.5** for **SIP_VTRK**, which is zone 20. The remaining highlighted values are important for correct SIP trunk operation.



Next, configure virtual trunk members using the Communication Server 1000E system terminal and **Overlay 14**. Configure sufficient trunk members to carry both incoming and outgoing PSTN calls. The following example shows a single SIP trunk member configuration. Load **Overlay 14** at the system terminal and type **new X**, where X is the required number of trunks. Continue entering data until the overlay exits. The **RTMB** value is a combination of the **ROUT** value entered in the previous step and the first trunk member (usually 1). The remaining highlighted values are important for correct SIP trunk operation.

```
Overlay 14
TN 160 0 0 0
DATE
PAGE
DES VIR TRK
TN 160 0 00 00 VIRTUAL
TYPE IPTI
CDEN 8D
CUST 0
XTRK VTRK
ZONE 0020
TIMP 600
BIMP 600
AUTO BIMP NO
NMUS NO
TRK ANLG
NCOS 0
RTMB 100 1
CHID 1
TGAR 1
STRI/STRO WNK WNK
SUPN YES
AST NO
IAPG 0
CLS TLD DTN CND ECD WTA LPR APN THFD XREP SPCD MSBT
    P10 NTC
TKID
AACR NO
```

Configure a Digit Manipulation Index (DMI) in overlay 87. Load **Overlay 87** at the system terminal and type **new**, at the **FEAT** prompt type **dgt** and at the **DMI** prompt set this to a unique **DMI** value. **DMI 1** is used for all traffic outgoing to the PSTN. No digits were deleted as the **DEL** prompt is set to **0**. Call type (**CTYP**) set to **UKWN**.

```
Overlay 87
REQ new
FEAT dgt
DMI 1
DEL 0
ISPN NO
CTYP UKWN
```

Configure a Route List Block (RLB) in overlay 86. Load **Overlay 86** at the system terminal and type **new**. The following example shows the values used. The value for **ROUT** is the same as previously entered in overlay 16. The **RLI** value is unique to each RLB. This RLB was defined for international traffic and uses the **DMI 1**as previously entered in overlay 87.

```
FCI 0
Overlay 86
                                            FSNI 0
new
CUST 0
                                            BNE NO
FEAT rlb
                                            DORG NO
                                            SBOC NRR
RLI 66
ELC NO
                                            PROU 1
                                            IDBB DBD
ENTR 0
LTER NO
                                            IOHQ NO
                                            OHQ NO
ROUT 100
                                            CBQ NO
TOD 0 ON 1 ON 2 ON 3 ON
    4 ON 5 ON 6 ON 7 ON
                                            ISET 0
VNS NO
                                            NALT 5
SCNV NO
                                            MFRL 0
CNV NO
                                            OVLL 0
EXP
    NO
FRL
    0
DMI
    1
CTBL 0
ISDM 0
```

Next, configure Trunk Steering Codes(s) (TSC) which users will dial to reach PSTN numbers. Use the Communication Server 1000E system terminal and overlay 87. The following are some example TSC entries used. The highlighted **RLI** value previously configured in overlay 86 is used as the Route List Index (**RLI**); this is the default PSTN route to the SIP Trunk service.

TSC	00	TSC 06
FLE	1 14	FLEN 10
ITOH	I NO	ITOH NO
RLI	66	RLI 66

5.7. Configure Analogue, Digital and IP Telephones

A variety of telephone types were used during the testing, the following is the configuration for the Avaya 1140e Unistim IP telephone. Load overlay 20 at the system terminal and enter the following values. A unique five digit number is entered for the **KEY 00** and **KEY 01** value. The value for **CFG_ZONE** is the same value used in **Section 5.5** for **VIRTUALSETS**, which is zone 10.

```
Overlay 20 IP Telephone configuration
DES 1140
TN 096 0 01 16 VIRTUAL
TYPE 1140
CDEN 8D
CTYP XDLC
CUST 0
NUID
NHTN
CFG_ZONE 00010
CUR ZONE 00010
ERL 0
FDN 0
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC MFC 0
CLS UNR FBA WTA LPR PUA MTD FNA HTA TDD HFA CRPD
    MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
    POD SLKD CCSD SWD LNA CNDA
     CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
    ICDA CDMD LLCN MCTD CLBD AUTR
     GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
     CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
     UDI RCC HBTA AHD IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
     DRDD EXRO
     USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD VOLA VOUD CDMR PRED RECA MCDD T87D SBMD KEM3 MSNV FRA PKCH MUTA MWTD
---continued on next page----
```

```
---continued from previous page----
DVLD CROD CROD
CPND LANG ENG
RCO 0
HUNT 0
LHK 0
PLEV 02
PUID
DANI NO
AST 00
IAPG 1
AACS NO
ITNA NO
DGRP
MLWU LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 9074 0
                    MARP
        CPND
          CPND LANG ROMAN
           NAME IP1140
            XPLN 10
           DISPLAY_FMT FIRST, LAST
     01 MCR 9074 0
        CPND
         CPND LANG ROMAN
           NAME IP1140
            XPLN 10
            DISPLAY FMT FIRST, LAST
     02
     03 BSY
     04 DSP
     05
     06
     07
     08
     09
     10
     11
     12
     13
     14
     15
     16
     17 TRN
    18 AO6
    19 CFW 16
    20 RGA
    21 PRK
    22 RNP
    23
     24 PRS
     25 CHG
     26 CPN
```

Digital telephones are configured using the **Overlay 20**, the following is a sample 3904 digital set configuration. Again, a unique number is entered for the **KEY 00** and **KEY 01** value.

```
Overlay 20 - Digital Set configuration
TYPE: 3904
DES 3904
TN 000 0 09 08 VIRTUAL
TYPE 3904
CDEN 8D
CTYP XDLC
CUST 0
MRT
ERL
    0
FDN 0
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC MFC 0
CLS UNR FBD WTA LPR PUA MTD FND HTD TDD HFA GRLD CRPA STSD
     MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
     POD SLKD CCSD SWD LNA CNDA
     CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
     ICDA CDMA LLCN MCTD CLBD AUTU
     GPUD DPUD DNDA CFXA ARHD FITD CNTD CLTD ASCD
     CPFA CPTA ABDA CFHD FICD NAID BUZZ AGRD MOAD
     UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
     USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD CDMR PRED RECA MCDD T87D SBMD PKCH CROD CROD
CPND LANG ENG
RCO 0
HUNT
PLEV 02
PUID
DANI NO
SPID NONE
IAPG 1
AACS
ACQ
ASID
SFNB
SFRB
USFB
CALB
FCTB
ITNA NO
DGRP
PRI 01
MLWU LANG 0
---continued on next page----
```

```
---continued from previous page----
MLNG ENG
DNDR 0
KEY 00 MCR 9072 0 MARP
       CPND
         CPND LANG ROMAN
          NAME Digital Set
          XPLN 10
          DISPLAY_FMT FIRST, LAST
    01 MCR 9072 0
       CPND
         CPND LANG ROMAN
           NAME Digital Set
           XPLN 10
           DISPLAY FMT FIRST, LAST
    02 DSP
    03 MSB
    04
    05
    06
    07
    08
    09
    10
    11
    12
    13
    14
    15
    16
    17 TRN
    18 AO6
    19 CFW 16
    20 RGA
    21 PRK
    22 RNP
    23
    24 PRS
    25 CHG
    26 CPN
    27 CLT
    28 RLT
    29
     30
    31
```

Analogue telephones are also configured using **Overlay 20**, the following example shows an Analogue port configured for Plain Ordinary Telephone Service (POTS) and also configured to allow T.38 Fax transmission. A unique value is entered for **DN**, this is the extension number. In the class of service (**CLS**) field **DTN** is required if the telephone uses DTMF dialing. Values **FAXA** and **MPTD** configure the port for T.38 Fax transmissions.

```
Overlay 20 - Analogue Telephone Configuration
DES 500
TN 100 0 00 03
TYPE 500
CDEN 4D
CUST 0
MRT
ERL 00000
WRLS NO
DN 9071
AST NO
IAPG 0
HUNT
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
XLST
SCI 0
SCPW
SFLT NO
CAC MFC 0
CLS UNR DTN FBD XFD WTA THFD FND HTD ONS
     LPR XRD AGRD CWD SWD MWD RMMD SMWD LPD XHD SLKD CCSD LND TVD
     CFTD SFD MRD C6D CNID CLBD AUTU
     ICDD CDMD LLCN EHTD MCTD
     GPUD DPUD CFXD ARHD OVDD AGTD CLTD LDTD ASCD SDND
    MBXD CPFA CPTA UDI RCC HBTD IRGD DDGA NAMA MIND
    NRWD NRCD NROD SPKD CRD PRSD MCRD
    EXRO SHL SMSD ABDD CFHD DNDY DNO3
     CWND USMD USRD CCBD BNRD OCBD RTDD RBDD RBHD FAXA CNUD CNAD PGND FTTC
    FDSD NOVD CDMR PRED MCDD T87D SBMD PKCH MPTD
PLEV 02
PUID
AACS NO
MLWU LANG 0
FTR DCFW 4
```

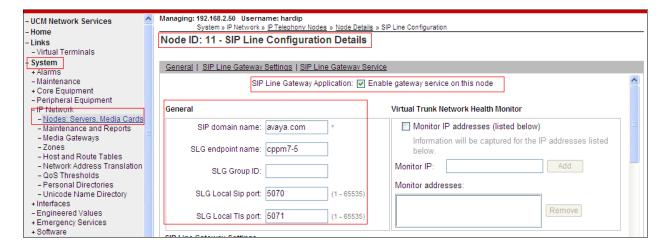
5.8. Configure the SIP Line Gateway Service

SIP terminal operation requires the Communication Server node to be configured as a SIP Line Gateway (SLG) before SIP telephones can be configured. Prior to configuring the SIP Line node properties, the SIP Line service must be enabled in the customer data block. Use the Communication Server 1000E system terminal and overlay 15 to activate SIP Line services, as in the following example where **SIPL_ON** is set to **YES**.



If a numerical value is entered against the UAPR setting, this number will be pre appended to all SIP Line configurations, and is used internally in the SIP Line server to track SIP terminals. Use Element Manager and navigate to the IP Network → IP Telephony Nodes → Node Details → SIP Line Gateway Configuration page. See the following screenshot for highlighted critical parameters. The value for SIP Domain Name must match that configured in Section 7. 1.

- **SIP line Gateway Application**: Enable the SIP line service on the Node, check the box to enable.
- **SLG endpoint name:** The endpoint name is the same endpoint name as the SIP Line Gateway and will be used for SIP gateway registration.
- **SLG Local Sip port:** Default value is **5070**.
- SLG Local TLS port: Default value is 5071.



5.9. Configure SIP Line Telephones

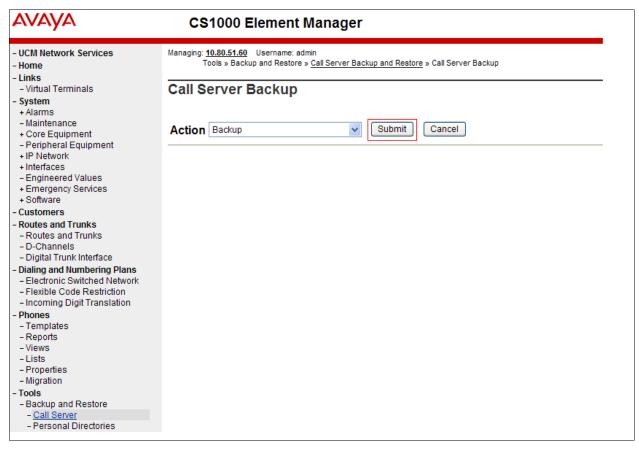
When SIP Line service configuration is completed, use the Communication Server 1000E system terminal and overlay 20 to add a Universal Extension (UEXT). See the following example of a SIP Line extension. The value for **UXTY** must be **SIPL**. This example is for an Avaya SIP telephone, so the value for **SIPN** is 1. The **SIPU** value is the username, **SCPW** is the logon password and these values are required to register the SIP telephone to the SLG. The value for **CFG_ZONE** is the value set for **MAINOFFICE** in **Section 5.5** A unique telephone number is entered for value **KEY 00**. The value for **KEY 01** is comprised of the **UAPR** value (set to 78 previously in this section) and the telephone number used in **KEY 00**.

```
Overlay 20 - SIP Telephone Configuration
DES SIPD
TN 096 0 01 15 VIRTUAL
TYPE UEXT
CDEN 8D
CTYP XDLC
CUST 0
UXTY SIPL
MCCL YES
SIPN 1
SIP3 0
FMCL 0
TLSV 0
SIPU 9079
NDID 5
SUPR NO
SUBR DFLT MWI RGA CWI MSB
UXXD
NUID
NHTN
CFG ZONE 00010
CUR ZONE 00010
ERL 0
ECL 0
VSIT NO
FDN
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
SCI 0
SSU
XLST
SCPW 1234
SFLT NO
CAC MFC 0
    UNR FBD WTA LPR MTD FNA HTA TDD HFD CRPD
     MWD LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
     POD SLKD CCSD SWD LND CNDA
     CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
     ICDD CDMD LLCN MCTD CLBD AUTU
     GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
     CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
---continued on next page---
```

```
---continued from previous page---
     UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
     USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD VOLA VOUD CDMR PRED RECD MCDD T87D SBMD ELMD MSNV FRA PKCH MWTD DVLD
CROD CROD
CPND_LANG ENG
RCO 0
HUNT
LHK 0
PLEV 02
PUID
DANI NO
AST
IAPG 0 *
AACS NO
ITNA NO
DGRP
MLWU LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 9079 0 MARP
       CPND
         CPND LANG ROMAN
           NAME Sigma 1140
           XPLN 11
           DISPLAY FMT FIRST, LAST*
     01 HOT U 789079 MARP 0
     02
     03
     04
     05
     06
     07
     08
     09
     10
     11
     12
     13
     14
     15
     16
     17 TRN
     18 AO6
    19 CFW 16
    20 RGA
     21 PRK
     22 RNP
     23 *
     24 PRS
     25 CHG
     26 CPN
     27
     28
     29
     30
     31
```

5.10. Save Configuration

Expand **Tools** \rightarrow **Backup and Restore** on the left navigation panel and select **Call Server**. Select **Backup** (not shown) and click **Submit** to save configuration changes as shown below. Backup process will take several minutes to complete. Scroll to the bottom of the page to verify the backup process completed successfully as shown below.





Configuration of Communication Server 1000E is complete.

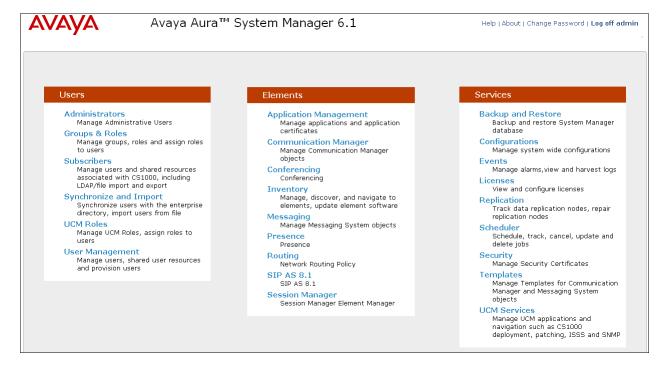
6. Configuring Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. The Session Manager is configured via the System Manager. The procedures include the following areas:

- Log in to Avaya Aura® System Manager
- Administer SIP Domain
- Administer SIP Entities
- Administer Entity Links
- Administer Routing Policies
- Administer Dial Patterns

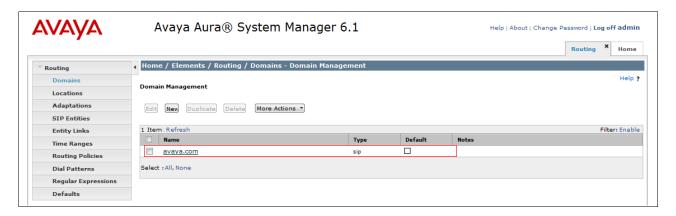
6.1. Log in to Avaya Aura® System Manager

Access the System Manager using a Web Browser by entering http://<FQDN >/SMGR, where <FQDN> is the fully qualified domain name of System Manager. Log in using appropriate credentials (not shown) and the Home tab will be presented with menu options shown below.



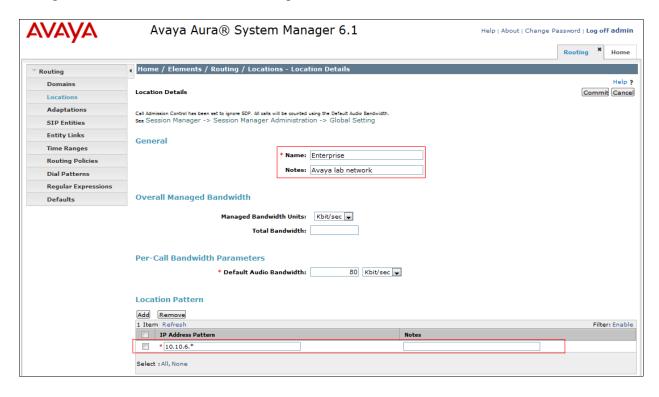
6.2. Administer SIP Domain

To add the SIP domain that will be used with Session Manager, select **Routing** from the **Home** tab menu (not shown) and in the resulting tab select **Domains** from left hand menu. Click the **New** button to create a new SIP domain entry. In the **Name** field enter the domain name (e.g., **avaya.com**) and optionally a description for the domain in the **Notes** field. Click **Commit** to save changes (Not shown). The screen below shows the SIP domain that was previously configured.



6.3. Administer Locations

Locations can be used to identify logical and/or physical locations where SIP Entities reside, for the purposes of bandwidth management. One location is added to the sample configuration for all of the enterprise SIP entities. On the **Routing** tab select **Locations** from the left hand menu. Under **General**, in the **Name** field enter an informative name for the location and optionally a description for the location in the **Notes** field. Scroll to the bottom of the page and under **Location Pattern**, click **Add**, then enter an **IP Address Pattern** in the resulting new row, '*' is used to specify any number of allowed characters at the end of the string. Below is the location configuration used for the simulated enterprise.



6.4. Administer Adaptation Module

Session Manager is installed with a module called DigitConversionAdapter, which can convert digit strings in various message headers as well as host names in the Request-URI (Uniform Resource Identifier). In this configuration the adaptation is used by the Session Manager to ensure ingress messages have the hostname **avaya.com** when they are sent to the CS1000E. Also the adaptation was used to strip MIME messages before being sent on to Vodafone. Vodafone does not support MIME. To add an adaptation, select **Adaptations** on the left panel menu and then click on the **New** button (not shown). Under **General:**

• Adaptation Name: Enter an informative name, in the sample configuration strip +

from incoming PSTN calls was used

• Module Name: <click to add module> from the drop down list and enter

"DigitConversionAdapter" in the resulting New Module Name

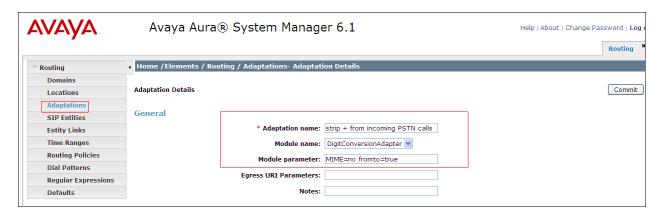
field

• **Module Parameter:** Enter **fromto=true** to allow the From and To headers to be

modified by Session Manager (i.e., in addition to other headers such as the P-Asserted-Identity and Request-URI headers)
Enter **MIME=no** to have Session Manager strip MIME message

bodies on egress to Vodafone SBC, such that only SDP is present in the message body sent to Vodafone's SBC

The whole string in module parameter is **MIME=no fromto=true**



Scroll down and make corresponding changes in the **Digit Conversion for Outgoing Calls from SM** section for calls from Vodafone to CS1000E users.

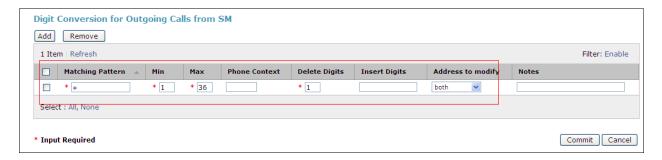
Matching Pattern: In the sample configuration, + was used
 Min: Enter minimum number of digits (e.g., 1)
 Max: Enter maximum number of digits (e.g., 36)

• **Delete Digits:** Enter 1 to strip off +

• **Insert Digits:** Enter digits that need to be inserted

• Address to modify: Select both

Click Commit to save.



6.5. Administer SIP Entities

A SIP Entity must be added for each SIP-based telephony system supported by a SIP connection to the Session Manager. To add a SIP Entity, select **SIP Entities** on the left panel menu and then click on the **New** button (not shown). The following fields will need to be populated for each SIP Entity.

Under General:

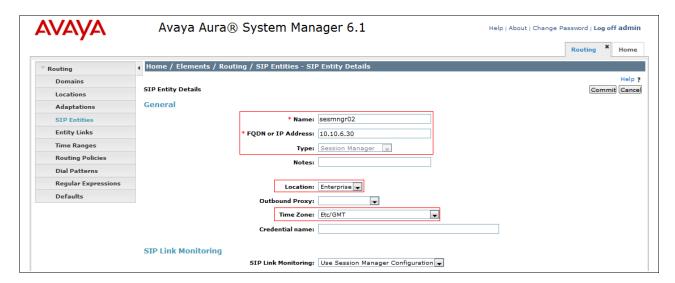
- In the **Name** field enter an informative name.
- In the **FQDN or IP Address** field enter the IP address of Session Manager or the signaling interface on the connecting system.
- In the **Type** field use **Session Manager** for a Session Manager SIP entity, **SIP TRUNK** for CS1000E SIP entity and **Gateway** for the AASBC SIP entity.
- In the adaptation field select the created adaptation in **Section 6.4** for the CS1000E and AASBC SIP entities.
- In the **Location** field select the appropriate location from the drop down menu.
- In the **Time Zone** field enter the time zone for the SIP Entity.

In this configuration there are three SIP Entities.

- Session Manager SIP Entity
- Communication Server 1000E SIP Entity
- Session Border Controller SIP Entity

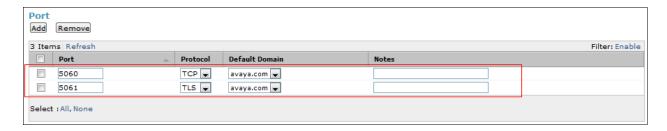
6.5.1. Avaya Aura® Session Manager SIP Entity

The following screens show the SIP entity for Session Manager. The **FQDN or IP Address** field is set to the IP address of the Session Manager SIP signaling interface.



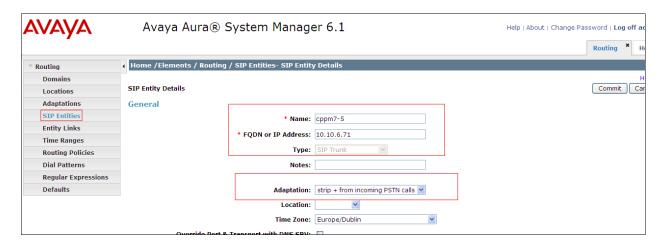
The Session Manager must be configured with the port numbers on the protocols that will be used by the other SIP entities. To configure these scroll to the bottom of the page and under **Port**, click **Add**, then edit the fields in the resulting new row.

- In the **Port** field enter the port number on which the system listens for SIP requests.
- In the **Protocol** field enter the transport protocol to be used for SIP requests.
- In the **Default Domain** field, from the drop down menu select **avaya.com** as the default domain.



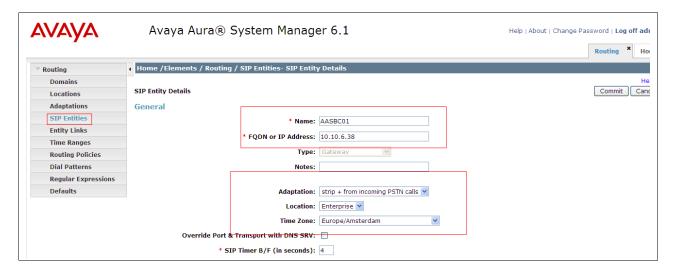
6.5.2. Avaya Communication Server 1000E SIP Entity

The following screens show the SIP entity for Communication Server 1000E. The **FQDN or IP Address** field is set to the IP address of the Node IP configured in **Section 5.4**. Note the adapation created in **Section 6.4** is applied to this entity link.



6.5.3. Avaya Aura® Session Border Controller SIP Entity

The following screen shows the SIP Entity for the AASBC. The **FQDN or IP Address** field is set to the IP address of the AASBC private network interface. Note the adaptaion created in **Section 6.4** is applied to this entity link.



6.6. Administer Entity Links

A SIP trunk between a Session Manager and another system is described by an Entity Link. To add an Entity Link, select **Entity Links** on the left panel menu and click on the **New** button and in the resulting screen fill in the following fields in the new row that is displayed.

- In the **Name** field enter an informative name.
- In the SIP Entity 1 field select the SIP Entity for SessionManager i.e. sesmngr02.
- In the **Port** field enter the port number to which the other system sends its SIP requests.
- In the SIP Entity 2 field enter the other SIP Entity for this link, created in Section 6.5
- In the **Port** field enter the port number to which the other system expects to receive SIP requests.
- Select the **Trusted** tick box to make the other system trusted.
- In the **Protocol** field enter the transport protocol to be used to send SIP requests.

Click **Commit** to save changes (not shown). The following screen shows the Entity Links used in this configuration.

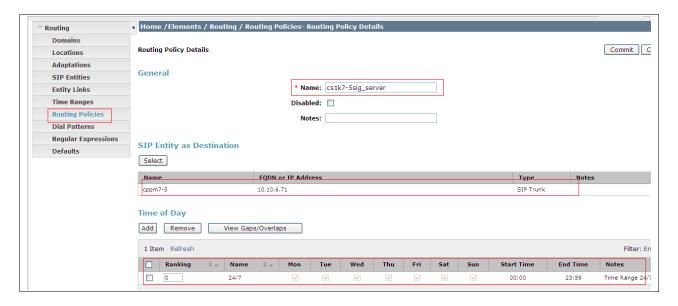


6.7. Administer Routing Policies

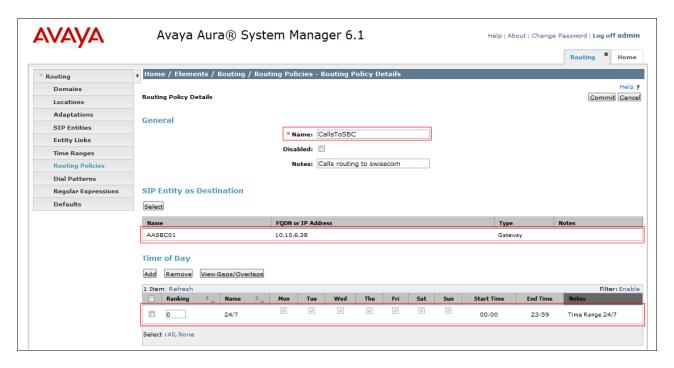
Routing policies must be created to direct how calls will be routed to a system. To add a routing policy, select **Routing Policies** on the left panel menu and then click on the **New** button (not shown).

- Under General enter an informative name in the Name field.
- Under **SIP Entity as Destination**, click **Select**, and then select the appropriate SIP entity to which this routing policy applies.
- Under **Time of Day**, select the default **24**/7 time range.

The following screen shows the routing policy for Communication Server 1000E



The following screen shows the routing policy for the AASBC



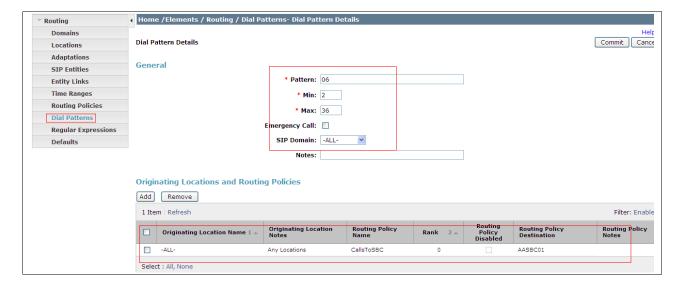
6.8. Administer Dial Patterns

A dial pattern must be defined to direct calls to the appropriate telephony system. To configure a dial pattern select **Dial Patterns** on the left panel menu and then click on the **New** button (not shown).

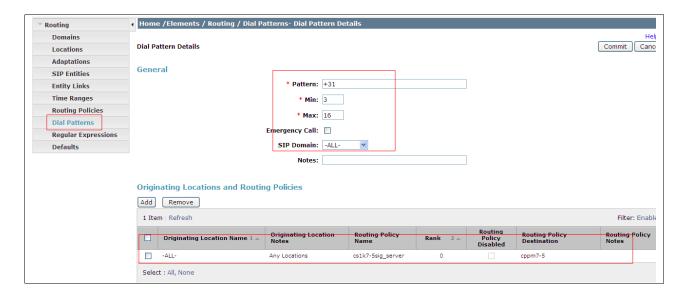
Under General:

- In the **Pattern** field enter a dialed number or prefix to be matched
- In the **Min** field enter the minimum length of the dialed number
- In the Max field enter the maximum length of the dialed number
- In the **SIP Domain** field select **–ALL-** to allow calls from any domain to match the dial pattern

Under **Originating Locations and Routing Policies.** Click **Add**, in the resulting screen (not shown), under **Originating Location** select **ALL** and under **Routing Policies** select the appropriate routing policy defined in **Section 6.7.** Click the **Commit** button to save. The following screen shows an example dial pattern configured for AASBC which will route the calls out to the Vodafone Netherlands SIP Trunk Solution.



The following screen shows an example dial pattern configured for Communication Server 1000E.



7. Configure Avaya Aura® Session Border Controller

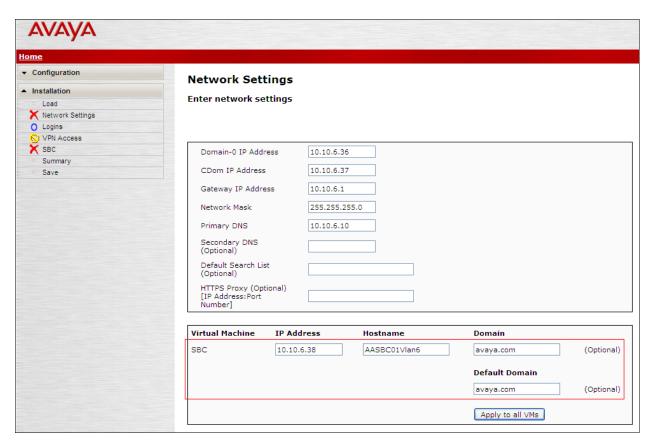
This section describes the configuration of the AASBC. This configuration is done in two parts. The first part is done during the AASBC installation via the installation wizard. These Application Notes will not cover the AASBC installation in its entirety but will include the use of the installation wizard. For information on installing the System Platform and the loading of the AASBC template see [1] & [2]. The second part of the configuration is done after the installation is complete using the AASBC web interface.

7.1. Installation Wizard

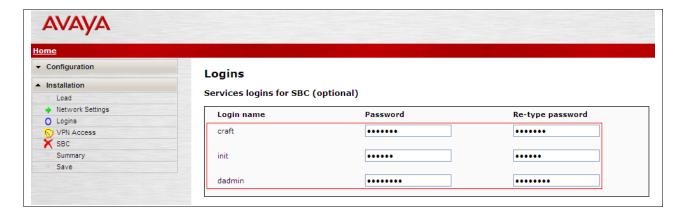
During the installation of the AASBC template, the installation wizard will prompt the installer for information that will be used to create the initial configuration of the AASBC. The first screen of the installation wizard is the Network Settings screen. Fill in the fields as described below and shown in the following screen:

- In the IP Address field enter the IP address of the private side of the AASBC
- In the **Hostname** field enter a host name for the AASBC
- Specify a domain in the **Domain** and **Default Domain** fields

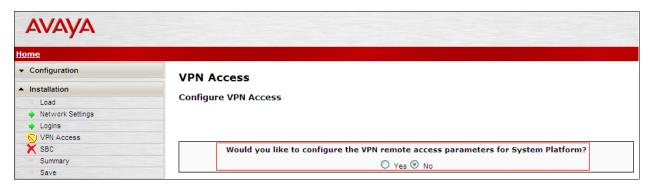
Click **Next Step** (not shown) to continue



From the Logins screen specify passwords for the services logins to the AASBC.

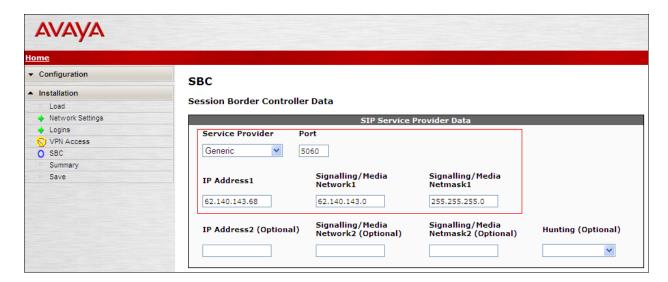


VPN remote access to the AASBC was not part of the compliance test. Thus, on the VPN Access screen, select No to the question, Would you like to configure the VPN remote access parameters for System Platform?



On the **SBC** screen, in the **SIP Service Provider Data** section fill in the fields as described below and shown in the following screen:

- In the **Service Provider** select the name of the Service Provider to which the AASBC will connect. This will allow the wizard to select a configuration file customized for this Service Provider. At the time of the compliance test, a customized configuration file did not exist for Vodafone Netherlands. Thus, **Generic** was chosen
- In the **Port** field enter the port number that Vodafone Netherlands uses to listen for SIP traffic
- In the **IP Address1** field enter the IP addresses provided by Vodafone Netherlands for the Vodafone Office Voice SIP Trunk Service (fixed). The IP address for the Vodafone OneVoice Corperate SIP Trunk Service (mobile) used during testing will be added after the AASBC template is installed (**Section 7.3**)
- In the **Signaling/Media Network1** field enter the Vodafone Netherlands provided subnet where media traffic will originate. An additional subnet can be provided for **Signaling/Media Network2**
- In the **Media Netmask** field enter the netmask corresponding to the Media Network
- Scroll down to continue



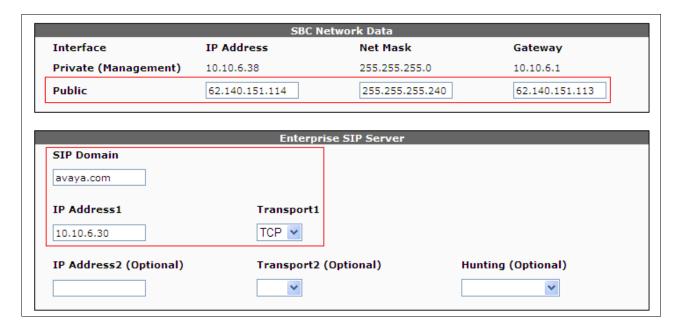
Further down on the same **SBC** screen, in the **SBC** Network Data section fill in the fields as described below:

- In the **Public IP Address** field enter the enterpriseIP address that will be used for the Vodafone Netherlands Office Voice SIP Trunk Service on the public side of the AASBC
- In the **Public Net Mask** field enter the netmask associated with the public network to which the AASBC connects
- In the Public Gateway field enter the default gateway of the public network

In the **Enterprise SIP Server** section fills in the fields as described below:

- In the **SIP Domain** field enter the enterprise SIP domain
- In the **IP Address** field enter the IP address of the Enterprise SIP Server to which the AASBC will connect. In the case of the compliance test, this is the IP address of the Session Manager SIP signaling interface
- In the **Transport1** field select the transport protocol to be used for SIP traffic between the AASBC and Session Manager

Click **Next Step** to continue. A summary screen will be displayed (not shown). Check the displayed values and click **Next Step** again to install the template with the values entered.



7.2. Access Avaya Aura® Session Border Controller

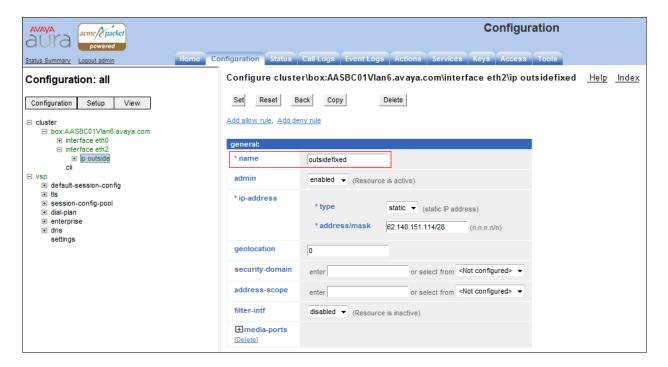
Access the AASBC using a web browser by entering the URL https://<ip-address>, where <ip-address> is the private IP address configured in Section 7.1. Log in with the appropriate credentials.



7.3. Configure Outside Interfaces

To allow two logical connections to be created between the enterprise and Vodafone Netherlands an additional IP address is created on the outside interface of the AASBC. Rename the IP address configuration created in Section 7.1 by expanding cluster →

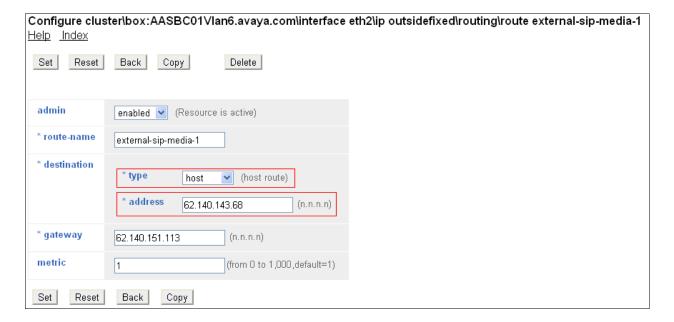
box:AASBC01Vlan6.avaya.com → interface eth2 → ip outside and enter a descriptive name in the name field. The name outsidefixed is used as this is the IP address that will be used for the Vodafone Office Voice SIP Trunk Service. Scroll down to continue.



Further down on the same screen in the **routing** section click the edit link relating to the **route external-sip-media-1** route.



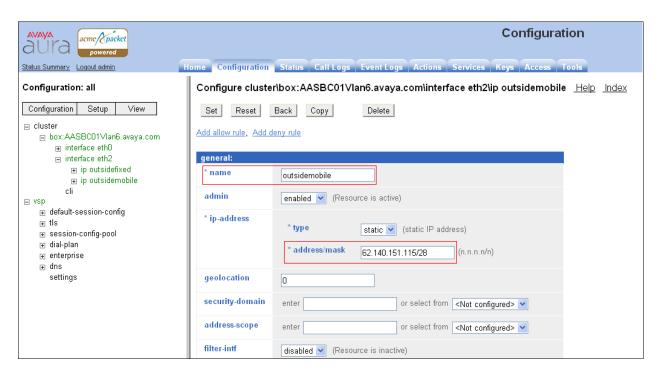
In the resulting screen in the **destination** section, select **host** from the **type** drop down menu. In the **address** field enter the IP address of the Vodafone Netherlands Office Voice SIP trunk service.



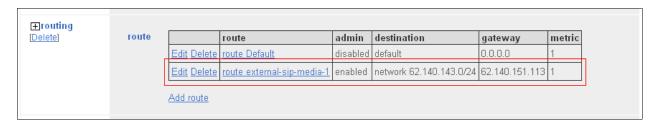
To create another IP address configuration navigate to box: AASBC01Vlan6.avaya.com → interface eth2 → ip outsidefixed and click copy (Not shown). In the resulting screen update the fields as shown below:

- In the **name** field enter a descriptive name. The name **outsidemobile** is used as this is the IP address that will be used for the Vodafone OneVoice Corporate SIP Trunk Service. Scroll down to continue.
- In the address/mask field enter the IP address that will be used on the public side of the AASBC for the Vodafone OneVoice Corporate SIP Trunk Service.

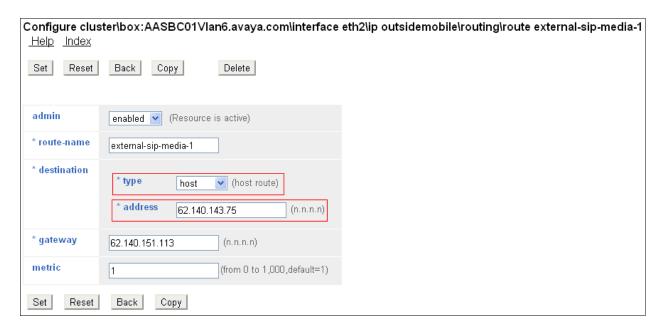
Scroll down to continue.



Further down on the same screen in the **routing** section click the edit link relating to the **route external-sip-media-1** route.

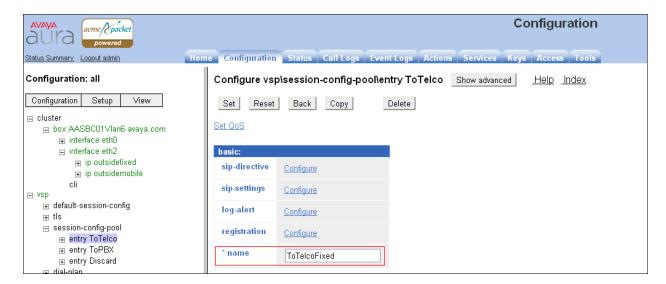


In the resulting screen in the **destination** section, select **host** from the drop down menu for **type**. In the **address** field enter the IP address of the Vodafone Netherlands OneVoice Corperate SIP trunk service.



7.4. Session Config Pool

Navigate to vsp → session-config-pool → entry ToTelco and extend the entry in the name field to ToTelcofixed.

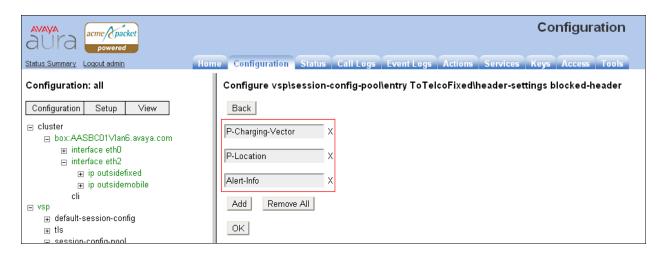


7.4.1. Stripping SIP Headers

The AASBC can be used to strip SIP headers to prevent the header from being sent to the public SIP Service Provider. To strip a SIP header navigate to vsp → session-config-pool → entry ToTelco → header-settings and click on the Edit blocked-header link.



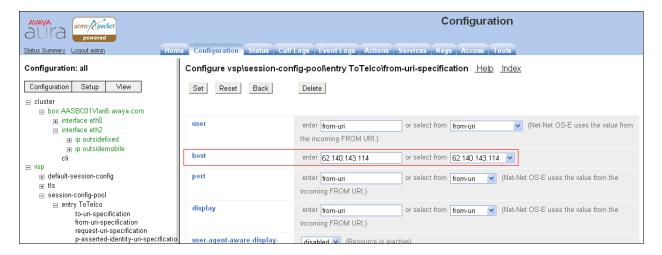
In the resulting page click the **Add** button to open a new entry field and enter the name of the header to be removed, repeat this action for all the headers to be removed. Click the **OK** button when finished.



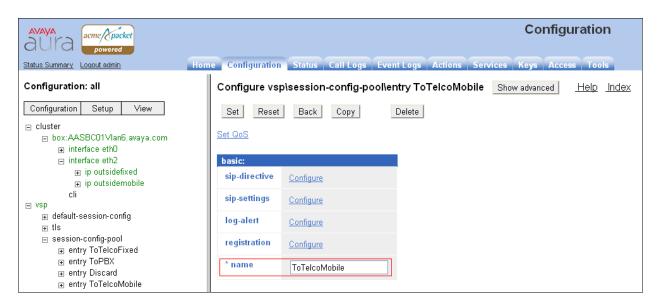
The following screen shows the headers being stripped during testing.



Navigate to vsp → session-config-pool → entry ToTelco → from-uri-specification and enter the IP address used on the public side of the AASBC for the Vodafone Netherlands Office Voice SIP trunk into the first host field. This will ensure that the host part of the From header is always set as the entered IP address. Click Set to save changes.



Navigate to **vsp** \rightarrow **session-config-pool** \rightarrow **entry ToTelco** and click **Copy** (not shown). This will produce an exact copy of the session config including the stripped SIP headers. In the resulting screen alter the entry in the **name** field to **ToTelcomobile**.

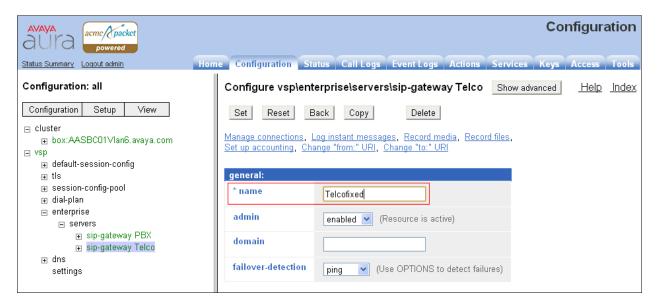


Navigate to vsp → session-config-pool → entry ToTelcomobile → from-uri-specification and enter the IP address used on the public side of the AASBC for the Vodafone Netherlands OneVoice Coporate SIP trunk into the first host field. This will ensure that the host part of the From header is always set as the entered IP address. Click Set to save changes.

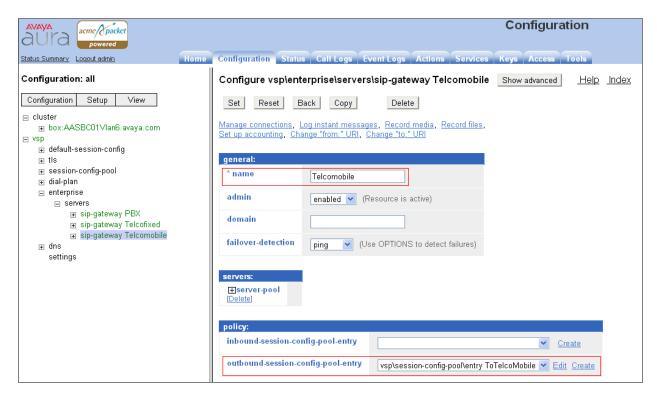


7.5. SIP Servers

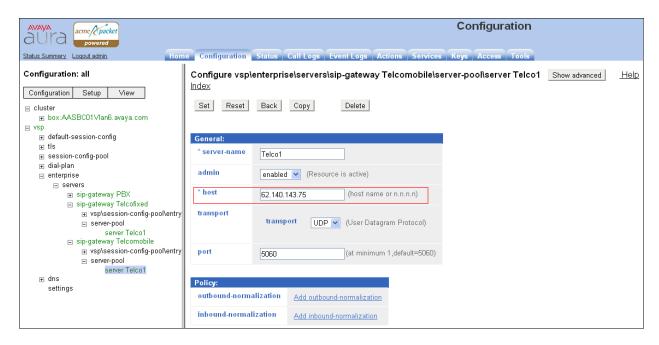
Navigate to $vsp \rightarrow enterprise \rightarrow servers \rightarrow sip-gateway$ Telco and alter the entry in the name field to Telcofixed. Click Set to save changes.



Navigate to vsp → enterprise → servers → sip-gateway Telcofixed and click Copy (Not shown). In the resulting screen alter the entry in the name field to Telcomobile. In the outbound-session-config-pool-entry field select the ToTelcomobile session config created in Section 7.4 from the drop down menu. Click Set to save changes.



Navigate to vsp → enterprise → servers → sip-gateway Telcomobile → server-pool → server Telco1 and enter the IP address provided by Vodafone Netherlands for the Vodafone Netherlands OneVoice Corporate SIP trunk connection in to the host field. Click Set to save changes.

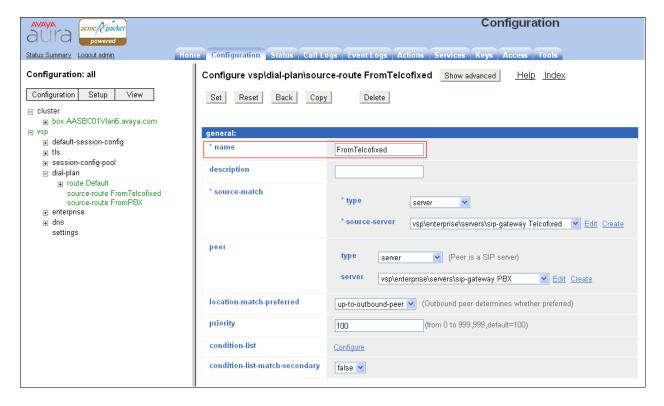


7.6. Dial Plan Configuration

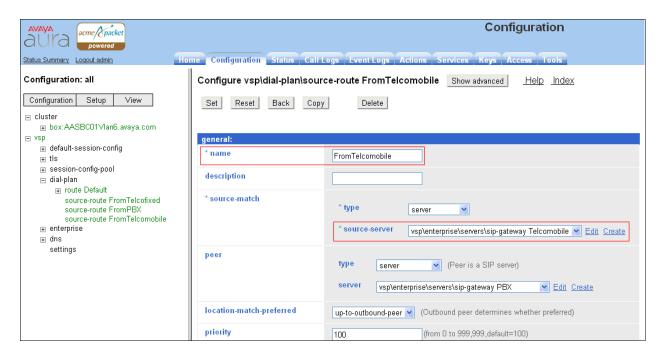
The dial plan is used to define how calls route between SIP entities. For the compliance test four routes are required.

- The route **FromTelcofixed** will be used to route fixed calls from Vodafone Netherlands to the Session Manager.
- The route **FromPBXfixed** will be used to route fixed calls from the Session Manager to Voda fone Netherlands.
- The route **FromTelcomobile** will be used to route mobile calls from Vodafone Netherlands to the Session Manager.
- The route **FromPBX mobile** will be used to route mobile calls from the Session Manager to Vodafone Netherlands.

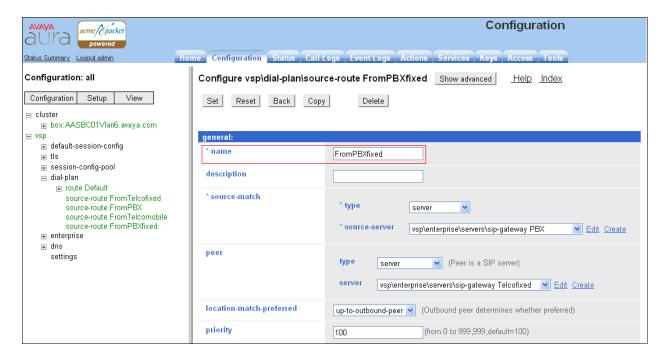
Navigate to vsp → dial-plan → source-route FromTelco (not shown) and alter the entry in the name field to FromTelcofixed. Click Set to save changes.



Navigate to vsp → dial-plan → source-route FromTelcofixed and click Copy (not shown). In the resulting screen alter the entry in the name field to FromTelcomobile. In the source-server field select the Telcomobile SIP server created in Section 7.5. Click Set to save changes.



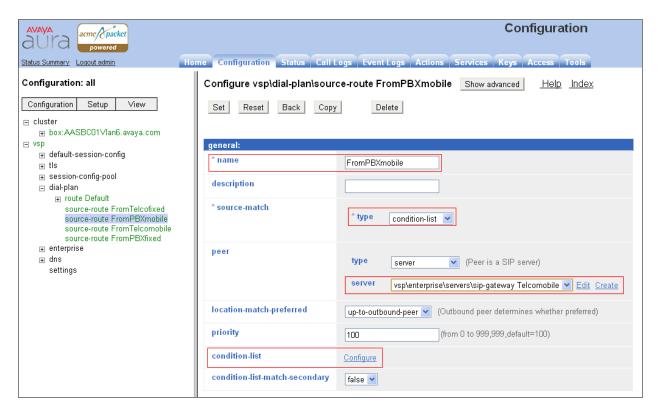
Navigate to vsp → dial-plan → source-route FromTelcofixed and alter the entry in the name field to FromPBXfixed. Click Set to save changes.



Navigate to **vsp** → **dial-plan** → **source-route** FromPBXfixed and click Copy (not shown). In the resulting screen update the fields as shown below:

- Alter the entry in the name field to FromPBXmobile.
- Under the **source-match** section, select **condition-list** from the drop down box in the **type** field.
- Under the peer section, in the **server** field select the **Telcomobile** SIP server created in **Section 7.5**

Click **Set** to save changes and then click the **configure** link under the **condition-list** section.



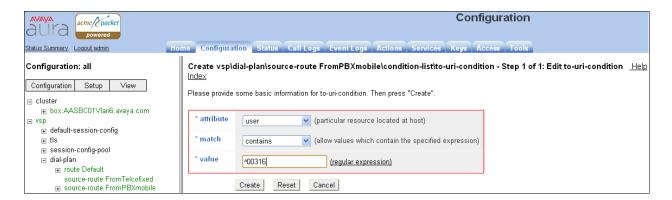
In the resulting screen select the **operation OR** from the drop down menu and click the **Add-to-uri-condition** link under the **to-uri-condition** section.



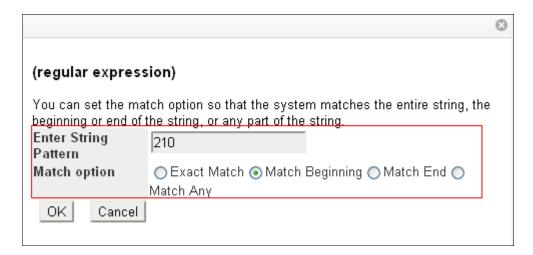
In the resulting screen define the dial patterns that the condition list should match by updating the fields as shown below:

- For **attribute** select **user** from the drop down menu. This means that the condition will try to match the user part of the uri.
- For **match** select **contains** from the drop down menu. This means that the condition list will match anything that contains the entry in the value field.
- In the **value** field enter the digits to match using regular expression.

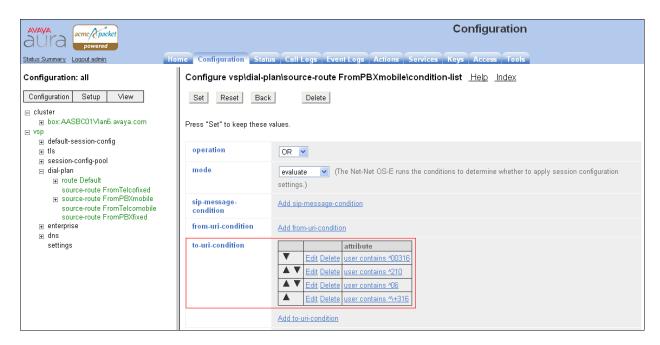
Click **Create** to save the condition.



The AASBC can be used to create the regular expression for the **value** field. Click the **(regular expression)** link next to the **value** field as seen in the previous screen. The following pop up box is displayed. Enter the digits to be matched and select the appropriate radio button for the type of match. The example below will match any digits beginning with 210, this will produce a regular expression of ^210.



The following screen shows the to-uri-conditions used during the compliance test.

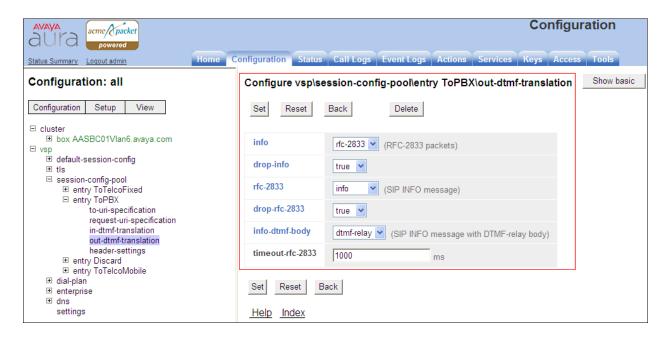


7.7. Mobile-X Mid call features

To allow Mobile-X mid-call features to work using DTMF tones from the mobile device, the tones need to be passed to the CS1000E as SIP INFO messages. In order to do this RFC2833 tones are converted into INFO messages using the AASBC. Navigate to vsp → session-configpool → entryToPBX → in-dtmf-translation and click Configure (not shown). In the resulting screen update the fields as shown below and then click on Set to save:

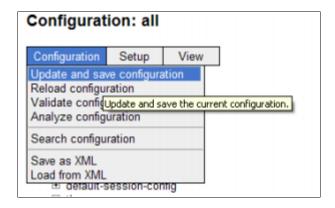


Navigate to vsp \rightarrow session-config-pool \rightarrow entryToPBX \rightarrow out-dtmf-translation and click Configure (not shown). In the resulting screen update the fields as shown below and then click on Set to save:



7.8. Save the Configuration

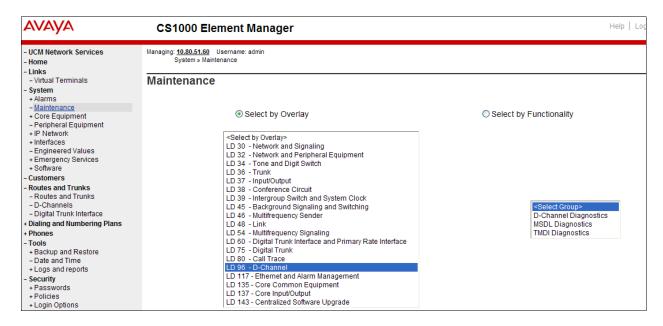
To save the configuration, click on **Configuration** in the left pane to display the configuration menu. Next, select **Update and save configuration**.



8. Verification Steps

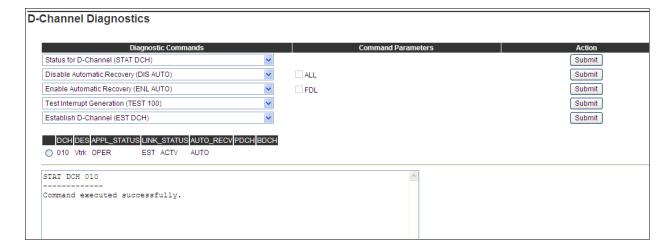
8.1. Verify Avaya Communication Server 1000E Operational Status

Expand **System** on the left navigation panel and select **Maintenance**. Select **LD 96 - D-Channel** from the **Select by Overlay** table and the **D-Channel Diagnostics** function from the **Select Group** table as shown below.



Select **Status for D-Channel (STAT DCH)** command and click **Submit** to verify status of virtual D-Channel as shown below. Verify the status of the following fields:

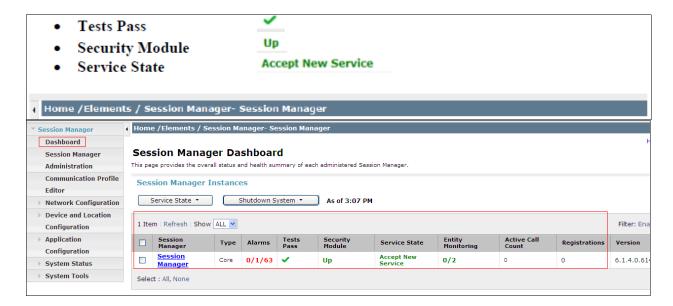
- Appl_Status Verify status is OPER
- Link_Status Verify status is EST ACTV



8.2. Verify Avaya Aura® Session Manager Operational Status

8.2.1. Verify Avaya Aura® Session Manager is Operational

Navigate to **Elements** → **Session Manager** → **Dashboard** (not shown) to verify the overall system status for Session Manager. Specifically, verify the status of the following fields as shown below.

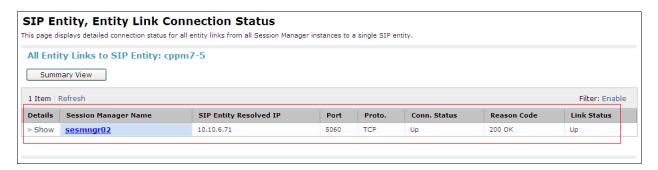


Navigate to Elements → Session Manager → System Status → Security Module Status (not shown) to view more detailed status information on the status of Security Module for the specific Session Manager. Verify the Status column displays Up as shown below.

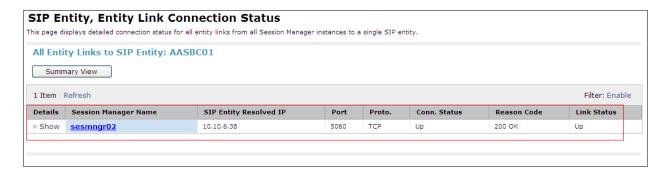


8.2.2. Verify SIP Entity Link Status

Navigate to Elements → Session Manager → System Status → SIP Entity Monitoring (not shown) to view more detailed status information for one of the SIP Entity Links. Select the SIP Entity for Network Routing Server from the All Monitored SIP Entities table (not shown) to open the SIP Entity, Entity Link Connection Status page. In the All Entity Links to SIP Entity: cppm7-5 table, verify the Conn. Status for the link is Up as shown below.

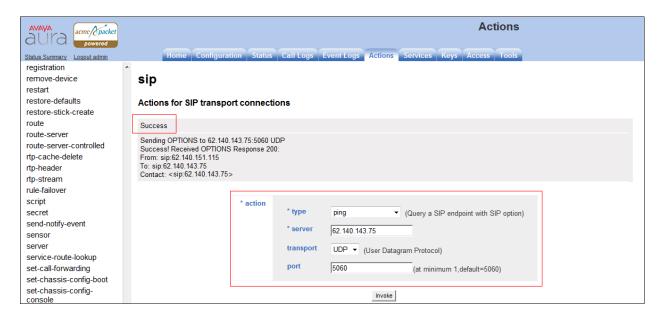


Verify the SIP link is up between the Session Manager and AASBC by going through the same process as outlined above but selecting the SIP Entity for AASBC in the **All Monitored SIP Entities** table.



8.3. Verify Avaya Aura ® Session Border Controller

From the AASBC **Actions** tab it is possible to send a SIP OPTIONS message to a specified IP address to confirm the correct response. Select **sip** from the left hand menu and select **ping** from the drop down menu in the **type** field. Enter the required IP address in the **server** field and specify the appropriate **transport** type and **port**. Click **Invoke** and the result of the test are shown towards the top of the page.



- 1. Verify that endpoints at the enterprise site can place calls to the PSTN and that the call remains active.
- 2. Verify that endpoints at the enterprise site can receive calls from the PSTN and that the call can remain active.
- 3. Verify that the user on the PSTN can end an active call by hanging up.
- 4. Verify that an endpoint at the enterprise site can end an active call by hanging up.

9. Conclusion

These Application Notes describe the configuration necessary to connect Avaya Communication Server 1000E, Avaya Aura® Session Manager and Avaya Aura® Session Border Controller to Vodafone Netherlands SIP Trunk Solution comprising of Vodafone Office Voice and Vodafone OneVoice Corporate. Vodafone Netherlands SIP Trunk Solution is a SIP-based Voice over IP solution providing businesses a flexible, cost-saving alternative to traditional hardwired telephony trunks. Vodafone Vodafone Netherlands SIP Trunk Solution comprising of Vodafone Office Voice and Vodafone OneVoice Corporate passed compliance testing. Please refer to Section 2.2 for any observations or workarounds relating the testing covered by these Application Notes.

10. References

This section references the documentation relevant to these Application Notes. Additional Avaya product documentation is available at http://support.avaya.com.

- [1] Installing and Configuring Avaya Aura® System Platform, Release 6, June 2010.
- [2] Administering Avaya Aura® System Platform, Release 6, June 2010.
- [3] Installing and Upgrading Avaya Aura® System ManagerRelease6.1, November 2010.
- [4] Installing and Configuring Avaya Aura® Session Manager, January 2011, Document Number 03-603473
- [5] Administering Avaya Aura® Session Manager, March 2011, Document Number 03-603324.
- [6] Avaya Aura® Session Border Controller System Administration, September 2010
- [7] Installing and Configuring Avaya Aura Session Border Controller, May 2011
- [8] IP Peer Networking Installation and Commissioning, Release 7.5, Document Number NN43001-313, available at http://support.avaya.com
- [9] Unified Communications Management Common Services Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-116, available at http://support.avaya.com
- [10] Co-resident Call Server and Signaling Server Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-509, available at http://support.avaya.com
- [11] Signaling Server and IP Line Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-125, available at http://support.avaya.com
- [12] RFC 3261 SIP: Session Initiation Protocol, http://www.ietf.org/

Additional Vodafone product documentation is available at http://www.vodafone.nl/zakelijk/totaal_oplossingen/vast_en_mobiel/

Appendix A – Avaya Communication Server 1000E Software

```
Communication Server 1000E call server patches and plug ins
TID: 46379
VERSION 4121
System type is - Communication Server 1000E/CPPM Linux
CPPM - Pentium M 1.4 GHz
IPMGs Registered:
                             1
IPMGs Unregistered:
IPMGs Configured/unregistered: 0
RELEASE 7
ISSUE 50 Q +
IDLE SET DISPLAY NORTEL
DepList 1: core Issue: 01(created: 2011-09-13 15:12:45 (est))
MDP>LAST SUCCESSFUL MDP REFRESH :2011-10-11 13:28:54 (Local Time)
MDP>USING DEPLIST ZIP FILE DOWNLOADED :2011-09-21 10:45:48 (est)
SYSTEM HAS NO USER SELECTED PEPS IN-SERVICE
LOADWARE VERSION: PSWV 100+
INSTALLED LOADWARE PEPS : 1
   PAT# CR #
ENABLED PLUGINS : 2
PLUGIN STATUS PRS/CR NUM MPLR NUM DESCRIPTION
     ENABLED Q00424053 MPLR08139 PI:Cant XFER OUTG TRK TO OUTG TRK ENABLED Q02138637 MPLR30070 Enables blind transfer to a SIP endpoint even
501
if SIP UPDATE is not supported by the far end
```

```
Communication Server 1000E call server deplists
VERSION 4121
RELEASE 7
ISSUE 50 Q +
DepList 1: core Issue: 01 (created: 2011-09-13 15:12:45 (est))
IN-SERVICE PEPS
PAT# CR # PATCH REF # NAME DATE FILENAME
000 wi00869243 ISS1:10F1 p30848_1 07/11/2011 p30848_1.cp1
001 WI00843571 ISS1:10F1 p30627 1 07/11/2011 p30627 1.cp1
                                             ISS1:10F1 p30627 1 07/11/2011 p30627 1.cpl
ISS1:10F1 p30573 1 07/11/2011 p30573 1.cpl
ISS1:10F1 p30554 1 07/11/2011 p30554 1.cpl
ISS1:10F1 p30418 1 07/11/2011 p30418 1.cpl
ISS1:10F1 p30418 1 07/11/2011 p30418 1.cpl
ISS1:10F1 p30719 1 07/11/2011 p30477 1.cpl
ISS1:10F1 p31201 1 07/11/2011 p30477 1.cpl
ISS1:10F1 p31201 1 07/11/2011 p31201 1.cpl
ISS1:10F1 p31159 1 07/11/2011 p3159 1.cpl
ISS1:10F1 p30548 1 07/11/2011 p30548 1.cpl
ISS1:10F1 p30897 1 07/11/2011 p30897 1.cpl
ISS1:10F1 p30942 1 07/11/2011 p30942 1.cpl
ISS1:10F1 p30942 1 07/11/2011 p30942 1.cpl
ISS1:10F1 p30942 1 07/11/2011 p30942 1.cpl
ISS1:10F1 p30942 1 07/11/2011 p309942 1.cpl
ISS1:10F1 p30698 1 07/11/2011 p30698 1.cpl
ISS1:10F1 p30890 1 07/11/2011 p30698 1.cpl
ISS1:10F1 p30890 1 07/11/2011 p30890 1.cpl
ISS1:10F1 p30890 1 07/11/2011 p30890 1.cpl
ISS1:10F1 p30890 1 07/11/2011 p30890 1.cpl
002 wi00856702
003 WI00836292
                                                                                                                                                                                     NO
                                                                                                                                                                                      NO
004 wi00897176
                                                                                                                                                                                      NO
005 wi00853178
                                                                                                                                                                                     NO
006 wi00866570
007 wi00905600
                                                                                                                                                                                      NO
008 wi00900766
009 wi00834382
010 wi00865477
                                                                                                                                                                                      NO
                                                                                                                                                                                       YES
011 wi00835294
012 wi00875701
                                                                                                                                                                                      NO
013 wi00903085
                                                                                                                                                                                       NO
014 wi00839134
                                                                                                                                                                                       YES
 015 wi00865477
                                                 ISS1:10F1 p30534 1 07/11/2011 p30534 1.cpl
ISS1:10F1 p30707 1 07/11/2011 p30707 1.cpl
ISS1:10F1 p30468_1 07/11/2011 p30468_1.cpl
016 wi00877367
                                                                                                                                                                                      NO
017 wi00852365
                                                                                                                                                                                       NO
018 WI00854150
                                               ISS1:10F1
```

040			00505.4	07/44/0044	00505.4	
019	WI00853473	ISS1:10F1	p30625_1	07/11/2011	p30625_1.cpl	NO
020	wi00865477	ISS1:10F1	p30895_1	07/11/2011	p30895_1.cpl	YES
021	wi00841273	ISS1:10F1	p30713_1	07/11/2011	p30713_1.cpl	NO
022	wi00905097	ISS1:10F1	p31194 1	07/11/2011	p31194 1.cpl	NO
023	wi00865477	ISS1:10F1	p30893 1	07/11/2011	p30893 1.cpl	YES
024	wi00838073	ISS1:10F1	p30588 1	07/11/2011	p30588 1.cpl	NO
025	wi00879508	ISS1:10F1	p30956 1	07/11/2011	p30956 1.cpl	NO
026	wi00871969	ISS1:10F1	p30768 1	07/11/2011	p30768 1.cpl	NO
027	wi00853658	ISS1:10F1	p30990 1	07/11/2011	p30990 1.cpl	NO
028	wi00856410	ISS1:10F1	p30749 1	07/11/2011	p30749 1.cpl	NO
029	wi00906163		p31205 1	07/11/2011		
		ISS1:10F1			p31205_1.cpl	NO NO
030	wi00907697	ISS1:10F1	p31227_1	07/11/2011	p31227_1.cpl	NO
031	wi00896420	ISS1:10F1	p30867_1	07/11/2011	p30867_1.cpl	NO
032	wi00839821	ISS1:10F1	p30619_1	07/11/2011	p30619_1.cpl	NO
033	wi00860279	ISS1:10F1	p30789_1	07/11/2011	p30789_1.cpl	NO
034	wi00865477	ISS1:10F1	p30891_1	07/11/2011	p30891_1.cpl	YES
035	WI00889786	ISS1:10F1	p30750_1	07/11/2011	p30750_1.cpl	NO
036	wi00863876	ISS1:10F1	p30787 1	07/11/2011	p30787 1.cpl	NO
037	wi00921340	ISS1:10F1	p31266 1	07/11/2011	p31266 1.cpl	NO
038	wi00900668	ISS1:10F1	p30456 1	07/11/2011	p30456 1.cpl	NO
039	wi00908598	ISS1:10F1	p31235 1	07/11/2011	p31235 1.cpl	NO
040	wi00896680	ISS1:10F1	p30357 1	07/11/2011	p30357 1.cpl	NO
041	wi00869695	ISS1:10F1	p30357_1 p30654 1	07/11/2011	p30654 1.cpl	NO
042	wi00854130	ISS1:10F1	p30443_1	07/11/2011	p30443_1.cpl	NO
043	wi00883604	ISS1:10F1	p30973_1	07/11/2011	p30973_1.cpl	NO
044	wi00905297	ISS1:10F1	p31195_1	07/11/2011	p31195_1.cpl	NO
045	wi00854415	ISS1:10F1	p30593_1	07/11/2011	p30593_1.cpl	NO
046	wi00827950	ISS2:10F1	p30471_2	07/11/2011	p30471_2.cpl	NO
047	wi00859123	ISS1:10F1	p30648_1	07/11/2011	p30648_1.cpl	NO
048	wi00897082	ISS1:10F1	p31124 1	07/11/2011	p31124 1.cpl	NO
049	wi00906022	ISS1:10F1	p31202 1	07/11/2011	p31202 1.cpl	NO
050	wi00859499	ISS1:10F1	p30694 1	07/11/2011	p30694 1.cpl	NO
051	wi00871739	ISS1:10F1	p30856 1	07/11/2011	p30856 1.cpl	NO
052	wi00894443	ISS1:10F1	p31093 1	07/11/2011	p31093 1.cpl	NO
053	wi00850521	ISS1:10F1	p30709 1	07/11/2011	p30709 1.cpl	YES
054	wi00839255					NO
		ISS1:10F1	p30591_1	07/11/2011	p30591_1.cpl	
055	wi00908933	ISS1:10F1	p31239_1	07/11/2011	p31239_1.cpl	NO
056	wi00865477	ISS1:10F1	p30892_1	07/11/2011	p30892_1.cpl	YES
057	wi00905660	ISS1:10F1	p27968_1	07/11/2011	p27968_1.cpl	NO
058	wi00841980	ISS1:10F1	p30618_1	07/11/2011	p30618_1.cpl	NO
059	wi00879526	ISS1:10F1	p31007_1	07/11/2011	p31007_1.cpl	NO
060	wi00895090	ISS1:10F1	p31105 1	07/11/2011	p31105 1.cpl	NO
061	wi00865477	ISS1:10F1	p30894 1	07/11/2011	p30894 1.cpl	YES
062	wi00898168	ISS1:10F1	p31131 1	07/11/2011	p31131 1.cpl	NO
063	wi00895181	ISS1:10F1	p31106 1	07/11/2011	p31106 1.cpl	NO
064	wi00832106	ISS1:10F1	p30550 1	07/11/2011	p30550 1.cpl	NO
065	wi00881777	ISS1:10F1	p25747 1	07/11/2011	p25747 1.cpl	NO
066	wi00836182	ISS1:10F1	p30450 1	07/11/2011	p30450 1.cpl	NO
067	wi00686981	ISS1:10F1	p30706_1	07/11/2011	p30706_1.cpl	NO NO
068	wi00852389	ISS1:10F1	p30641_1	07/11/2011	p30641_1.cpl	NO
069	wi00858335	ISS1:10F1	p30819_1	07/11/2011	p30819_1.cpl	NO
070	WI00836334	ISS1:10F1	p30481_1	07/11/2011	p30481_1.cpl	NO
071	wi00887744	ISS2:10F1	p31026_2	07/11/2011	p31026_2.cpl	NO
072	wi00865477	ISS1:10F1	p30896_1	07/11/2011	p30896_1.cpl	YES
073	wi00865477	ISS1:10F1	p30898_1	07/11/2011	p30898_1.cpl	YES
074	wi00903437	ISS1:10F1	p31167_1	07/11/2011	p31167 1.cpl	NO
075	wi00888680	ISS1:10F1	p30399 1	07/11/2011	p30399 1.cpl	NO
076	wi00842409	ISS1:10F1	p30621 1	07/11/2011	p30621 1.cpl	NO
077	wi00857362	ISS1:10F1	p30782 1	07/11/2011	p30782 1.cpl	NO
078	wi00882293	ISS1:10F1	p31010 1	07/11/2011	p31010 1.cpl	NO
079	wi00894243	ISS1:10F1	p31010_1 p31087_1	07/11/2011	p31010_1.cp1	NO
				07/11/2011	p30656 1.cpl	
080	WI00900213	ISS1:10F1	p30656_1			NO NO
081	wi00897096	ISS1:10F1	p30676_1	07/11/2011	p30676_1.cpl	NO
082	wi00899584	ISS1:10F1	p30809_1	07/11/2011	p30809_1.cpl	NO
083	WI00839794	ISS1:10F1	p28647 1	07/11/2011	p28647_1.cpl	NO
084	wi00857566	ISS1:10F1	p30766_1	07/11/2011	p30766_1.cpl	NO
085	wi00903381	ISS1:10F1	p30421_1	07/11/2011	p30421_1.cpl	NO
086	wi00873382	ISS1:10F1	p30832 1	07/11/2011	p30832 1.cpl	NO
087	wi00876855	ISS1:10F1	p30952 1	07/11/2011	p30952 1.cpl	NO
088	wi00886321	ISS1:10F1	p31009 1	07/11/2011	p31009 1.cpl	NO
089	wi00826075	ISS1:10F1	p30452 1	07/11/2011	p30452 1.cpl	NO
			·			

```
090 wi00875425
                           ISS1:10F1
                                                p30943 1 07/11/2011 p30943 1.cpl
090 wi00875425 ISST:10F1 p30492_2 07/11/2011 p30492_2.cp1
091 wi00833910 ISS2:10F1 p30492_2 07/11/2011 p30492_2.cp1
092 wi00921295 ISS1:10F1 p31265_1 07/11/2011 p31265_1.cp1
093 wi00824257 ISS1:10F1 p30447_1 07/11/2011 p30447_1.cp1
                                                                                                    NO
                          ISS1:10F1
094 wi00898652
                                               p31158_1 07/11/2011 p31158_1.cpl
                                               p30613_1 07/11/2011 p30613_1.cpl
p30844_1 07/11/2011 p30844_1.cpl
095 wi00836981
096 wi00877442
                           ISS1:10F1
ISS1:10F1
                                                                                                    NO
                                                                                                    NO
                                                 p31000 1 07/11/2011 p31000 1.cpl
                          ISS1:10F1
097 wi00884699
                                                                                                    YES
098 wi00840590
                         ISS1:10F1
                                               p30767_1 07/11/2011 p30767_1.cpl
                                                                                                    NO
                                               p30479_1 07/11/2011 p30479_1.cpl
p30560_2 07/11/2011 p30560_2.cpl
099 wi00854409
                            ISS1:10F1
                                                                                                    NO
                          ISS2:10F1
100 wi00832626
                                                                                                    NO
                          ISS1:10F1
101 wi00837461
                                               p30597 1 07/11/2011 p30597 1.cpl
102 wi00905550
103 wi00868729
                           ISS1:10F1
ISS1:10F1
                                               p31220_1 07/11/2011 p31220_1.cpl
p31163_1 07/11/2011 p31163_1.cpl
                                                                                                    NO
                                                                                                    NO
                          ISS1:10F1
                                                 p30731 1 07/11/2011 p30731 1.cpl
104 wi00843623
                                                                                                    YES
105 wi00888396 ISS1:10F1 p31027_1 07/11/2011 p31027_1.cpl
106 wi00853031 ISS1:10F1 p30531_1 07/11/2011 p30531_1.cpl
                                                                                                    NO
106 wi00853031 ISS1:10F1 p30531_1 07/11/2011 p30531_1.cp1 MDP>LAST SUCCESSFUL MDP REFRESH :2011-10-11 13:28:54 (Local Time)
MDP>USING DEPLIST ZIP FILE DOWNLOADED :2011-09-21 10:45:48 (est)
```

Communication Server 1000E signaling server service updates

```
In system patches: 2
PATCH# NAME
                      IN SERVICE DATE
                                                SPECINS TYPE
        p30260 1
                                    13/12/11 NO FRU
                                                                  cs1000-pi-control-1.00.00.00-00.noarch
14
                     Yes
        p30253 1 Yes
                                  02/03/12 NO
                                                        FRU
                                                                  cs1000-pi-control-1.00.00.00-00.noarch
In System service updates: 15
PATCH# IN SERVICE DATE
                                    SPECINS REMOVABLE NAME
         Yes
                  22/09/11 NO
                                                YES cs1000-linuxbase-7.50.17.16-3.i386.000
                        22/09/11
                                                YES
                                                             cs1000-baseWeb-7.50.17.16-1.i386.001
1
         Yes
                                    NO
                                              YES cs1000-patchWeb-7.50.17.16-2.i386.000
YES cs1000-kcv-7.50.17.16-1.i386.000
YES cs1000-dbcom-7.50.17-02.i386.000
YES cs1000-sps-7.50.17.16-01.i386.000
YES cs1000-shared-pbx-7.50.17.16-1.i386.000
YES cs1000-dmWeb-7.50.17.16-1.i386.000
YES cs1000-tps-7.50.17.16-5.i386.000
YES cs1000-ipsec-7.50.17.16-1.i386.000
                       22/09/11 NO
2
         Yes
3
         Yes
                      22/09/11 NO
                                  NO
4
         Yes
                       26/09/11
                       26/09/11
5
         Yes
                                    NO
6
         Yes
                       26/09/11 NO
                      26/09/11 NO
7
         Yes
8
                       26/09/11
         Yes
                                    NO
                      26/09/11 NO
9
         Yes
10
         Yes
                       26/09/11 NO
                                               YES
                                                            cs1000-bcc-7.50.17.16-19.i386.000
                                               YES
11
         Yes
                        26/09/11
                                    NO
                                                             cs1000-Jboss-Quantum-7.50.17.16-5.i386.000
12
         Yes
                        26/09/11
                                    NO
                                                YES
                                                              cs1000-ftrpkg-7.50.17.16-5.i386.000
                                                             cs1000-emWeb 6-0-7.50.17.16-7.i386.000
13
         Yes
                        26/09/11
                                    NO
                                                YES
                                                YES
                                                              cs1000-vtrk-7.50.17.16-46.i386.000
         Yes
                        02/03/12
```

Communication Server 1000E system software

```
Product Release: 7.50.17.00
Base Applications
  base
                                7.50.17
                                            [patched]
  NTAFS
                                7.50.17
                                7.50.17
  sm
  cs1000-Auth
                               7.50.17
  Jboss-Quantum
                               7.50.17
                                            [patched]
  1hmonit.or
                               7.50.17
  baseAppUtils
                                            [patched]
                               7.50.17
  dfoTools
                                7.50.17
  nnnm
  cppmUtil
                                7.50.17
  oam-logging
                               7.50.17
  dmWeb
                               n/a
                                            [patched]
  baseWeb
                                            [patched]
                               n/a
  ipsec
                                n/a
                                            [patched]
                               7.50.17
  Snmp-Daemon-TrapLib
  TSECSH
                                7.50.17
  patchWeb
                                            [patched]
  EmCentralLogic
                                7.50.17
Application configuration: CS+SS+EM
Packages:
```

Product Release: 7.50.17.00

CS+SS+EM		
	7.50.17-00	
cs version.	7.50.17	
dbcom	7.50.17	[+-1-4]
		[patched]
cslogin	7.50.17	
sigServerShare	7.50.17	[patched]
CSV	7.50.17	
tps	7.50.17.16	**
vtrk	7.50.17.16	[patched]
pd	7.50.17	
sps	7.50.17.16	[patched]
ncs	7.50.17	
gk	7.50.17	
EmConfig	7.50.17	
emWeb 6-0	7.50.17	[patched]
emWebLocal 6-0	7.50.17	
csmWeb	7.50.17	
bcc	7.50.17	[patched]
ftrpkq	7.50.17	[patched]
cs1000WebService 6-0	7.50.17	
managedElementWebService	7.50.17	
mscAnnc	7.50.17	
mscAttn	7.50.17	
mscConf	7.50.17	
mscMusc	7.50.17	
mscTone	7.50.17	

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