



Avaya Solution & Interoperability Test Lab

Application Notes for Configuring Acme Packet Net-Net 3800 Session Director with Direct SIP Trunking to Avaya Aura™ Communication Manager - Issue 1.0

Abstract

These Application Notes describe the procedures for configuring the Acme Packet Net-Net 3800 Session Director (SD3800) with direct SIP trunking interface to Avaya Aura™ Communication Manager.

The Acme Packet SD3800 is a SIP security appliance that manages and protects the flow of SIP signaling and related media across an untrusted network. The compliance testing focused on telephony scenarios between two enterprise sites connected via SIP trunks across an untrusted network.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the procedures for configuring the Acme Packet Net-Net 3800 Session Director (SD3800) with direct SIP trunking interface to Avaya Aura™ Communication Manager.

The Acme Packet SD3800 is a SIP security appliance that manages and protects the flow of SIP signaling and related media across an untrusted network. The compliance testing focused on telephony scenarios between two enterprise sites connected via SIP trunks across an untrusted network.

1.1. Interoperability Compliance Testing

The compliance testing focused on interoperability between the Acme Packet SD3800 6.1 and Communication Manager 5.2 by making calls between two sites that were connected through the SD3800 using direct SIP trunks. The following functions and features were tested in the compliance test:

- Calls from both SIP and non-SIP endpoints between sites.
- G.711u and G.729A codec support.
- Proper recognition of DTMF transmissions by navigating voicemail menus.
- Proper operation of voicemail with message waiting indicators (MWI).
- PBX features including Multiple Call Appearances, Hold, Transfer, and Conference.
- Extended telephony features using Communication Manager Feature Name Extensions (FNE) such as Call Forwarding, Conference On Answer, Call Park, Call Pickup, Automatic Redial and Automatic Call Back, and Send All Calls.
- Failover on the SD3800 redundant pair configuration
- Proper system recovery after SD3800 restart and/or reestablishment of broken IP connectivity.

1.2. Support

Technical support for the Acme Packet Net-Net 3800 Session Director can be obtained by contacting Acme Packet at

- Phone: (781) 328-4400
- Email: support@acmepacket.com
- Web: <https://support.acmepacket.com>

2. Configuration

Figure 1 illustrates the test configuration. The test configuration shows two enterprise sites connected via SIP trunks across an untrusted IP network. Connected to the edge of site 1 is a redundant pair of Acme Packet Net-Net 3800 Session Directors. The public side of both Acme Packet Session Directors is connected to the untrusted network and the private side of each is connected to the trusted corporate LAN. The Acme Packet Session Director pair has a single virtual address on the public side and a single virtual address on the private side which are used to connect to the Communication Managers located at each site. The Acme Packet Session Directors could also reside in the demilitarized zone (DMZ) of the enterprise but this configuration was not tested.

All SIP traffic between the sites flows through the Acme Packet Session Directors. In this manner, the Acme Packet Session Directors protects the communications infrastructure at site 1 from any SIP-based attacks. The voice communication across the untrusted network uses SIP over TCP and RTP for the media streams. All non-SIP related traffic flowing in or out of the enterprise would bypass the Acme Packet Session Directors and would typically pass through a traditional data firewall at the edge of the enterprise. This connection is not shown in **Figure 1** since **Figure 1** focuses only on the connections necessary to support the inter-site SIP communication.

Located at site 1 on the private side of the Acme Packet Session Director pair is an Avaya Aura™ SIP Enablement Services and an Avaya S8300 Server running Communication Manager in an Avaya G700 Media Gateway. Avaya IA 770 Intuity Audix is also running on the Avaya S8300 Server. Endpoints include Avaya 9600 Series IP Telephones (with SIP firmware), an Avaya 1616 IP Telephone (with H.323 firmware), an Avaya one-X Communicator SIP soft phone, an Avaya 6408D Digital Telephone, and an Avaya 6210 Analog Telephone. An ISDN-PRI trunk connects the media gateway to the PSTN. The PSTN number assigned to the ISDN-PRI trunk at site 1 is mapped to a telephone extension at site 1. There are two Windows PCs in site 1; one is used as an HTTP server for phones to download configuration information; the other is used to manage the Acme Packet Session Directors.

Located at site 2 on the public side of the Acme Packet Session Director pair is a SIP Enablement Services and an Avaya S8300 Server running Communication Manager in an Avaya G700 Media Gateway. Avaya IA 770 Intuity Audix is also running on the Avaya S8300 Server. Endpoints include Avaya 9600 Series IP Telephones (with SIP firmware) and an Avaya 1608 IP Telephone (with H.323 firmware). This site also has an HTTP server for downloading phone configurations.

The Avaya 9600 Series IP Telephones (with SIP firmware) located at both sites are registered to the local SIP Enablement Services. Each enterprise site has a separate SIP domain: business.com for site 1 and bigtime.com for site 2. SIP telephones at both sites use the local HTTP server to obtain their configuration files.

In this configuration, SIP trunks connect the Acme Packet Session Directors directly to Communication Manager at each site. All calls originating from Communication Manager at site 1 and destined for site 2 will be routed through the on-site Acme Packet Session Directors and from the Acme Packet Session Directors to the untrusted IP network. Once across the untrusted network, the call is routed to site 2's Communication Manager. Calls from site 2 to site 1 follow this same path in the reverse direction. The SIP Enablement Services is not connected to the Acme Packet Session Directors. The SIP Enablement Services in this configuration only supports the calls between local SIP endpoints at each site.

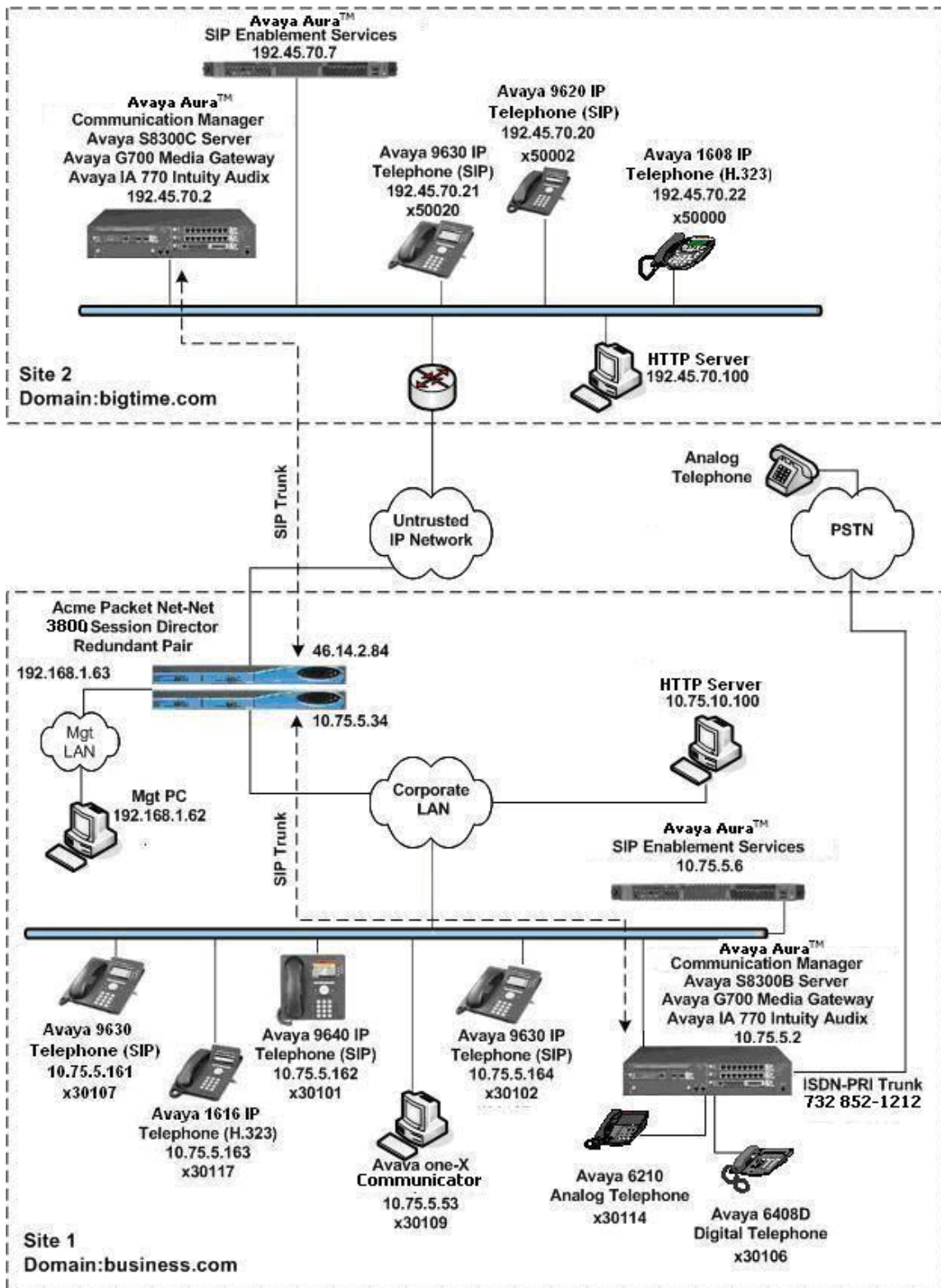


Figure 1: Acme Packet Net-Net 3800 Session Director Interoperating with Communication Manager and SIP Enablement Services Using SIP Trunks

3. Equipment and Software Validated

The following equipment and software/firmware were used for the sample configuration provided:

Equipment	Software/Firmware
Avaya S8300B Server (site 1)	Communication Manager 5.2 Service Pack R015x.02.0.947.3-17250 with Avaya IA 770 Intuity Audix
Avaya G700 Media Gateway (site 1)	28.18.0
Avaya S8500B Server (site 1)	SIP Enablement Services SES-5.2.0.0-947.3b
Avaya S8300C Server (site 2)	Communication Manager 5.2 Service Pack R015x.02.0.947.3-17250 with Avaya IA 770 Intuity Audix
Avaya G700 Media Gateway (site 2)	28.18.0
Avaya S8500C Server (site 2)	SIP Enablement Services SES-5.2.0.0-947.3b
Avaya 1608 IP Telephone (H.323) Avaya 1616 IP Telephone (H.323)	Avaya one-X® Deskphone Value Edition Release 1.100
Avaya 9620 IP Telephone (SIP) Avaya 9630 IP Telephones (SIP) Avaya 9640 IP Telephones (SIP)	Avaya one-X® Deskphone Edition SIP 2.2
Windows PC (Soft Phone)	Windows XP Professional SP2 Avaya one-X® Communicator (SIP) R1.010-SP1-15895
Avaya 6408D Digital Telephone	-
Avaya 6210 Analog Telephone	-
Windows PC (Management PC)	Windows XP Professional SP2
Windows Servers (HTTP servers)	Windows Server 2003 SP2
Acme Packet Net-Net 3800 Session Director	SCX6.1.0 MR-1 Patch 1 (Build 277)

4. Configure Communication Manager

This section describes the Communication Manager configuration to support the network shown in **Figure 1**. It assumes the procedures necessary to support SIP and connectivity to SIP Enablement Services have been performed as described in [3]. It also assumes that an Outboard Proxy SIP off-

PBX telephone mapping has been configured on Communication Manager for each SIP endpoint in the configuration as described in [3] and [4].

This section is divided into two parts. **Section 4.1** will summarize the user-defined parameters used in the installation procedures that are important to understanding the solution as a whole. It will not attempt to show the installation procedures in their entirety. It will also describe any deviations from the standard procedures, if any.

Section 4.2 will describe procedures beyond the initial SIP installation procedures that are necessary for interoperating with the Acme Packet Session Directors. It will describe the SIP connection used by Communication Manager to route calls to the Acme Packet Session Directors bound for site 2.

The configuration of Communication Manager was performed using the System Access Terminal (SAT). After the completion of the configuration, perform a **save translation** command to make the changes permanent.

This section shows examples from the Communication Manager at site 1. However, this configuration must be repeated for the Communication Manager at site 2 using values appropriate for site 2 from **Figure 1**. This includes but is not limited to the IP addresses, SIP domain and user extensions.

4.1. Summary of Initial SIP Installation

This section summarizes the applicable user-defined parameters used during the SIP installation procedures.

Step	Description
1.	<p>IP network region – Site 1</p> <p>The Avaya S8300 Server, SIP Enablement Services and IP (H.323/SIP) endpoints were located in a single IP network region (IP network region 1) using the parameters described below. Use the display ip-network-region command to view these settings. The example below shows the values used for the compliance test. The Acme Packet Session Director pair will be located in this same region.</p> <ul style="list-style-type: none"> ▪ The Authoritative Domain field represents the SIP domain of the enterprise. It was configured to match the domain name configured on SIP Enablement Services. In this configuration, the domain name is <i>business.com</i>. This name appears in the “From” header of SIP messages originating from this IP region. ▪ A descriptive name was entered for the Name field. ▪ IP-IP Direct Audio (shuffling) was enabled to allow audio traffic to be sent directly between IP endpoints without using media resources in the Avaya Media Gateway. This was done for both Intra-region and Inter-region IP-IP Direct Audio. This is the default setting. Media Shuffling can be further restricted at the trunk level on the Signaling Group form. ▪ The Codec Set field was set to the IP codec set to be used for calls within this IP network region. In this case, IP codec set 1 was selected. If different IP network regions are used for the Avaya S8300 Server and the SIP Enablement Services server, then Page 3 of each IP Network Region form must be used to specify the codec set for inter-region communications. ▪ The default values were used for all other fields. <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <pre> display ip-network-region 1 Page 1 of 19 IP NETWORK REGION Region: 1 Location: Authoritative Domain: business.com Name: Default MEDIA PARAMETERS Intra-region IP-IP Direct Audio: yes Codec Set: 1 Inter-region IP-IP Direct Audio: yes UDP Port Min: 2048 IP Audio Hairpinning? n UDP Port Max: 3329 DIFFSERV/TOS PARAMETERS RTCP Reporting Enabled? y Call Control PHB Value: 46 RTCP MONITOR SERVER PARAMETERS Audio PHB Value: 46 Use Default Server Parameters? y Video PHB Value: 26 802.1P/Q PARAMETERS Call Control 802.1p Priority: 6 Audio 802.1p Priority: 6 Video 802.1p Priority: 5 AUDIO RESOURCE RESERVATION PARAMETERS H.323 IP ENDPOINTS RSVP Enabled? n H.323 Link Bounce Recovery? y Idle Traffic Interval (sec): 20 Keep-Alive Interval (sec): 5 Keep-Alive Count: 5 </pre> </div>

Step	Description
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2. **IP network region – Site 2**
 At site 2, the Avaya S8300 Server, SIP Enablement Services, and IP (H.323/SIP) endpoints were also located in a single IP network region (IP network region 1) using the same parameters as site 1 as shown in **Step 1** with the following exceptions. A unique name was chosen for the **Name** field and the **Authoritative Domain** field was set to *bigtime.com* as shown in **Figure 1**.

```

change ip-network-region 1                                     Page 1 of 19

                               IP NETWORK REGION

Region: 1
Location:                Authoritative Domain: bigtime.com
      Name: DefRegion
MEDIA PARAMETERS                               Intra-region IP-IP Direct Audio: yes
      Codec Set: 1                               Inter-region IP-IP Direct Audio: yes
      UDP Port Min: 2048                         IP Audio Hairpinning? n
      UDP Port Max: 3329
DIFFSERV/TOS PARAMETERS                       RTCP Reporting Enabled? y
      Call Control PHB Value: 46                 RTCP MONITOR SERVER PARAMETERS
      Audio PHB Value: 46                       Use Default Server Parameters? y
      Video PHB Value: 26
802.1P/Q PARAMETERS
      Call Control 802.1p Priority: 6
      Audio 802.1p Priority: 6
      Video 802.1p Priority: 5                 AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS                               RSVP Enabled? n
      H.323 Link Bounce Recovery? y
      Idle Traffic Interval (sec): 20
      Keep-Alive Interval (sec): 5
      Keep-Alive Count: 5
  
```

3. **Codecs**
 IP codec set 1 was used for the compliance test at both sites. Multiple codecs were listed in priority order to allow the codec used by a specific call to be negotiated during call establishment. The list includes the codecs the enterprise wishes to support within the normal trade-off of bandwidth versus voice quality. The example below shows the values used in the compliance test. It should be noted that when testing the use of each individual codec, only the codec under test was included in the list.

```

display ip-codec-set 1                                       Page 1 of 2

                               IP Codec Set

Codec Set: 1

Audio      Silence      Frames      Packet
Codec      Suppression  Per Pkt    Size(ms)
1: G.711MU      n           2          20
2: G.729A      n           2          20
3:
  
```


4.2. Configure SIP Trunks and Routing to Site 2

To communicate to site 2 from site 1, two SIP trunk-groups with the appropriate call routing must be configured on Communication Manager. One trunk-group will be used for outbound traffic to site 2 while the other will be used for inbound traffic. Both of these trunks will connect Communication Manager to the Acme Packet Session Directors pair located at site 1.

Similarly at site 2, two trunk-groups will be configured for communication to site 1.

Step	Description
1.	<p data-bbox="315 562 1416 779">Node Names Use the change node-names ip command to create a node name for the IP address of the Acme Packet Session Director pair. Enter a descriptive name in the Name column and the private side IP address in the IP address column. The example below shows the values used in the compliance test at site 1. A similar node-name must be created at site 2 using the public IP address of the Acme Packet Session Director pair at site 1.</p> <div data-bbox="350 814 1398 1054" style="border: 1px solid black; padding: 5px;"><pre data-bbox="370 827 1382 1041">change node-names ip Page 1 of 2 IP NODE NAMES Name IP Address AcmeSD 10.75.5.34 SES 10.75.5.6 SESnorth 192.45.70.7 default 0.0.0.0 myaudix 10.75.5.7 procr 10.75.5.2</pre></div>

Step	Description
2.	<p>Signaling Group (Outbound)</p> <p>Use the add signaling-group <i>n</i> command, where <i>n</i> is the number of an unused signaling group, to create a new signaling group for use by the outbound trunk group. Signaling group 16 was used for the compliance test at site 1. Signaling group 16 was configured using the parameters highlighted below.</p> <ul style="list-style-type: none"> ▪ Set the Group Type to <i>sip</i>. ▪ Set the Transport Method to the value of <i>tcp</i>. As a result, the Near-end Listen Port and Far-end Listen Port are automatically set to 5060. ▪ Set the Near-end Node Name to <i>procr</i>. This node name maps to the IP address of the Avaya Server. Node names are defined using the change node-names ip command (see Step 1). ▪ Set the Far-end Node Name to the node name of the Acme Packet Session Director pair as defined in Step 1. ▪ Set the Far-end Network Region to <i>1</i>. This is the IP network region which contains the Acme Packet Session Director. ▪ For site 1, set the Far-end Domain to the private side IP address of the Acme Packet Session Director pair. This domain is sent in the “To” header of SIP INVITE messages for calls using this signaling group. At site 2, the Far-end Domain is set to the public IP address of the Acme Packet Session Director pair at site 1. If the Enable Layer 3 Test field is set to <i>n</i>, then Communication Manager will attempt to ping this IP address to verify that the SIP connection is available. Thus in this case, the Acme Packet Session Director must be configured to response to ping requests (see Section 5.3). Alternatively, if the Enable Layer 3 Test field is set to <i>y</i>, then Communication Manager will use SIP OPTIONS messages to verify that the SIP connection is available. ▪ Set Direct IP-IP Audio Connections to <i>y</i> to allow audio traffic to be sent directly between IP endpoints without using media resources in the Avaya Media Gateway. ▪ Verify the DTMF over IP field is set to the default value of <i>rtp-payload</i>. This value enables Communication Manager to send DTMF transmissions using RFC 2833. ▪ Use the default values for all other fields. <div style="border: 1px solid black; padding: 10px; margin-top: 20px;"> <pre> add signaling-group 16 Page 1 of 1 SIGNALING GROUP Group Number: 16 Group Type: sip Transport Method: tcp IMS Enabled? n Near-end Node Name: procr Far-end Node Name: AcmeSD Near-end Listen Port: 5060 Far-end Listen Port: 5060 Far-end Network Region: 1 Far-end Domain: 10.75.5.34 Bypass If IP Threshold Exceeded? n DTMF over IP: rtp-payload Direct IP-IP Audio Connections? y Session Establishment Timer(min): 3 IP Audio Hairpinning? n Enable Layer 3 Test? n Direct IP-IP Early Media? n H.323 Station Outgoing Direct Media? n Alternate Route Timer(sec): 6 </pre> </div>

Step	Description
3.	<p>Trunk Group (Outbound)</p> <p>Use the add trunk-group <i>n</i> command, where <i>n</i> is the number of an unused trunk group, to create the new outbound trunk group. Trunk group 16 was used for the compliance test at site 1. Trunk group 16 was configured using the parameters highlighted below.</p> <p>On Page 1:</p> <ul style="list-style-type: none"> ▪ Set the Group Type field to <i>sip</i>. ▪ Enter a descriptive name for the Group Name. ▪ Enter an available trunk access code (TAC) that is consistent with the existing dial plan in the TAC field. ▪ Set the Service Type field to <i>tie</i>. ▪ Set the Signaling Group to the signaling group shown in the previous step. ▪ The Number of Members field contains the number of trunks in the SIP trunk group. It determines how many simultaneous SIP calls can be supported by the configuration. Each SIP call between two SIP endpoints (whether internal or external) requires two SIP trunks for the duration of the call. Thus, a call from a SIP telephone to another SIP telephone will use two SIP trunks. A call between a non-SIP telephone and a SIP telephone will only use one trunk. ▪ Use the default values for all other fields. <div style="border: 1px solid black; padding: 10px; margin-top: 20px;"> <pre> add trunk-group 16 Page 1 of 21 TRUNK GROUP Group Number: 16 Group Type: sip CDR Reports: y Group Name: AcmeSD COR: 1 TN: 1 TAC: 116 Direction: two-way Outgoing Display? n Dial Access? n Night Service: Queue Length: 0 Service Type: tie Auth Code? n Signaling Group: 16 Number of Members: 10 </pre> </div>

Step	Description
4.	<p>Trunk Group (Outbound) – Continued On Page 3:</p> <ul style="list-style-type: none"> Set the Numbering Format field to <i>public</i>. This field specifies the format of the calling party number sent to the far-end. Use the default values for all other fields. <pre> add trunk-group 16 Page 3 of 21 TRUNK FEATURES ACA Assignment? n Measured: none Maintenance Tests? y Numbering Format: public UII Treatment: service-provider Replace Restricted Numbers? n Replace Unavailable Numbers? n Show ANSWERED BY on Display? y </pre>
5.	<p>Signaling Group (Inbound) Use the add signaling-group <i>n</i> command, where <i>n</i> is the number of an unused signaling group, to create a new signaling group for use by the inbound trunk group. Signaling group 17 was used for the compliance test at site 1. Use the same parameters as the outbound signaling group as shown in Step 2 with the following exception. Leave the Far-end Domain field blank to accept any domain in the “From” header in the SIP INVITE message. Inbound SIP calls will contain the far-end domain in the “From” header.</p> <pre> add signaling-group 17 Page 1 of 1 SIGNALING GROUP Group Number: 17 Group Type: sip Transport Method: tcp IMS Enabled? n Near-end Node Name: procr Far-end Node Name: AcmeSD Near-end Listen Port: 5060 Far-end Listen Port: 5060 Far-end Network Region: 1 Far-end Domain: Bypass If IP Threshold Exceeded? n DTMF over IP: rtp-payload Direct IP-IP Audio Connections? y Session Establishment Timer(min): 3 IP Audio Hairpinning? n Enable Layer 3 Test? n Direct IP-IP Early Media? n H.323 Station Outgoing Direct Media? n Alternate Route Timer(sec): 6 </pre>

Step	Description
<p>6.</p>	<p>Trunk Group (Inbound) Use the add trunk-group <i>n</i> command, where <i>n</i> is the number of an unused trunk group, to create the new inbound trunk group. Trunk group 17 was used for the compliance test at site 1. Trunk group 17 was configured using the same parameters as shown in Steps 3 to 4 with the following exceptions. Use unique values for the Group Name and TAC fields. Set the Signaling Group field to the signaling group number created in the previous step.</p> <ul style="list-style-type: none"> ▪ Group Name: <i>AcmeSD-blank</i> ▪ TAC: <i>117</i> ▪ Signaling Group: <i>17</i> <pre style="border: 1px solid black; padding: 5px;"> display trunk-group 17 Page 1 of 21 TRUNK GROUP Group Number: 17 Group Type: sip CDR Reports: y Group Name: AcmeSD-blank COR: 1 TN: 1 TAC: 117 Direction: two-way Outgoing Display? n Dial Access? n Night Service: Queue Length: 0 Service Type: tie Auth Code? n Signaling Group: 17 Number of Members: 10 </pre>
<p>7.</p>	<p>Public Unknown Numbering Public unknown numbering defines the calling party number to be sent to the far-end. Use the change public-unknown-numbering command to create an entry that will be used by the trunk groups defined in Step 3 and 6. In the example shown below for site 1, all calls originating from a 5-digit extension beginning with 3 and routed across any trunk group (Trk Grp column is blank) will be sent as a 5-digit calling number. This calling party number is sent to the far-end in the SIP "From" header. At site 2, a similar entry will be created for 5-digit extensions beginning with 5.</p> <pre style="border: 1px solid black; padding: 5px;"> change public-unknown-numbering 0 Page 1 of 2 NUMBERING - PUBLIC/UNKNOWN FORMAT Total Ext Ext Trk CPN Total Len Code Grp(s) Prefix Len 5 3 Total Administered: 1 Maximum Entries: 240 </pre>

Step	Description
8.	<p>Route Pattern</p> <p>Create a route pattern for use by Automatic Alternate Routing (AAR) when routing calls to site 2. Use the change route-pattern <i>n</i> command, where <i>n</i> is the number of an unused route pattern. Route pattern 16 was used for the compliance test at site 1. Enter a descriptive name for the Pattern Name field. Set the Grp No field to the trunk group number created in Step 3. Set the Facility Restriction Level (FRL) field to a level that allows access to this trunk for all users that require it. The value of 0 is the least restrictive level. The default values may be retained for all other fields.</p> <p>At site 2, create a route pattern in a similar manner for routing calls to site 1.</p> <pre data-bbox="342 583 1404 1138"> change route-pattern 16 Page 1 of 3 Pattern Number: 16 Pattern Name: Acme SD SCCAN? n Secure SIP? n Grp FRL NPA Pfx Hop Toll No. Inserted DCS/ IXC No Mrk Lmt List Del Digits QSIG Dgts Intw 1: 16 0 2: 3: 4: 5: 6: n user n user n user n user n user n user BCC VALUE TSC CA-TSC ITC BCIE Service/Feature PARM No. Numbering LAR 0 1 2 M 4 W Request Dgts Format Subaddress 1: Y Y Y Y Y n n rest none 2: Y Y Y Y Y n n rest none 3: Y Y Y Y Y n n rest none 4: Y Y Y Y Y n n rest none 5: Y Y Y Y Y n n rest none 6: Y Y Y Y Y n n rest none </pre>
9.	<p>Use the change aar analysis 5 command to add an entry in the AAR Digit Analysis Table for the dialed string beginning with 50 since all extensions at site 2 begin with 50. In the example shown, numbers that begin with 50 and are 5 digits long use route pattern 16. Route pattern 16 routes calls from site 1 to site 2 via the SIP trunks connected to the Acme Packet Session Director pair. At site 2, create an AAR entry in a similar manner for routing calls to site 1. In this case, the dialed string will be 30 since all the extensions at site 1 begin with 30. The route pattern used will be the route pattern created in Step 8 for site 2.</p> <pre data-bbox="316 1507 1416 1726"> change aar analysis 5 Page 1 of 2 AAR DIGIT ANALYSIS TABLE Location: all Percent Full: 3 Dialed Total Route Call Node ANI String Min Max Pattern Type Num Reqd 50 5 5 16 aar Num n </pre>

5. Configure Acme Packet Net-Net Session Director

This section describes the configuration of the Acme Packet Session Directors necessary for interoperability with Communication Manager. The Acme Packet Session Directors were configured via the Acme Packet Command Line Interface (ACLI). This section assumes the reader is familiar with accessing and configuring the Acme Packet Session Director.

A pictorial view of this configuration is shown in **Figure 2**. It shows the internal components needed for the compliance test. Each of these components is defined in the Acme Packet Session Director configuration file contained in **Appendix A**. However, this configuration file serves multiple purposes and thus not everything in the file pertains to these Application Notes. Also note that this section does not cover standard Acme Packet Session Director configurations (e.g., redundancy-config, media-manager, etc.) that are not directly related to the interoperability test. The details of these configuration elements can be found in **Appendix A**.

This section will not attempt to describe each component in its entirety but instead will highlight critical fields in each component which relates to the functionality in these Application Notes and the direct connection to Communication Manager. These same fields are highlighted in **Appendix A**. The remaining fields are generally the default/standard value used by the Acme Packet Session Director for that field. For additional details on the administration of the Acme Packet Session Director, refer to [8].

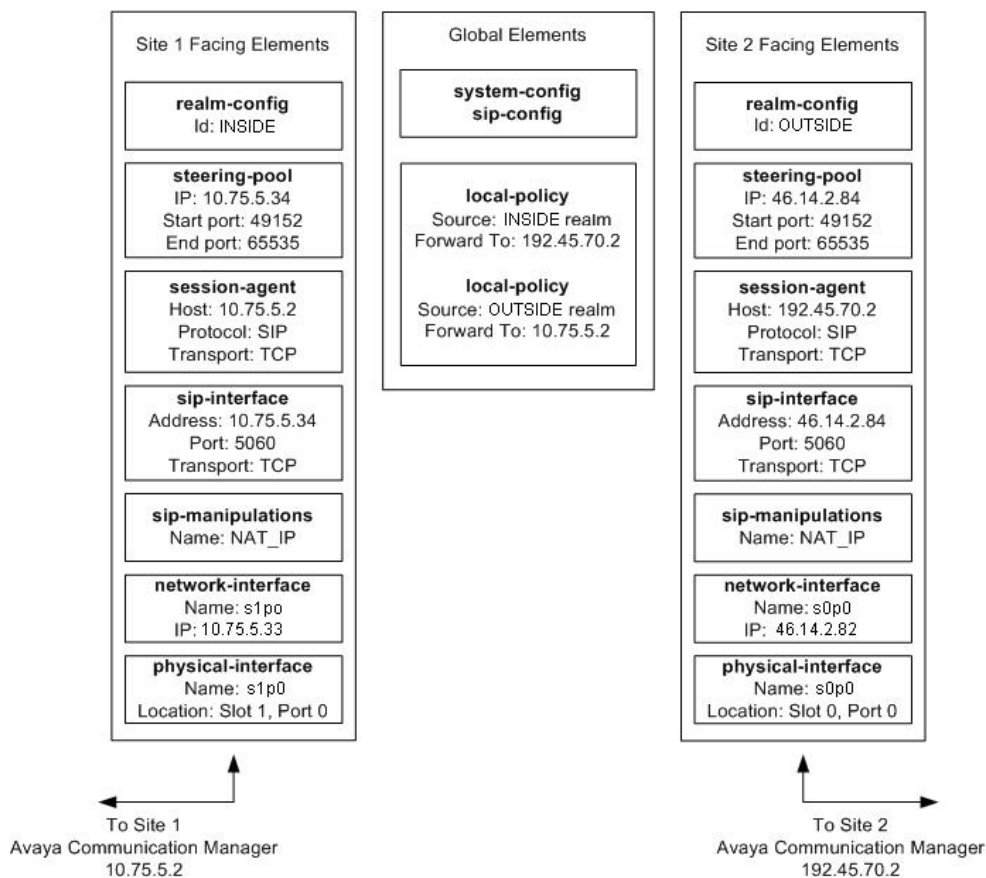


Figure 2: Pictorial View of the Acme Packet Session Director Configuration

5.1. Acme Packet Command Line Interface Summary

The Acme Packet Session Director is configured using the Acme Packet Command Line Interface (ACLI). The following are the generic ACLI steps for configuring various elements.

1. Access the console port of the Acme Packet Session Director using a PC and a terminal emulation program such as HyperTerminal (use the RJ-45 to DB9 adapter as packaged with the Session Director for cable connection). Use the following settings for the serial port on the PC.
 - Bits per second: 115200
 - Data bits: 8
 - Parity : None
 - Stop bits: 1
 - Flow control: None
2. Log in to the Acme Packet Session Director with the user password.
3. Enable the Superuser mode by entering the **enable** command and then the superuser password. The command prompt will change to include a “#” instead of a “>” while in Superuser mode. This level of system access (i.e. at the “acmesystem#” prompt) will be referred to as the *main* level of the ACLI. Specific sub-levels of the ACLI will then be accessed to configure specific *elements* and specific *parameters* of those elements.
4. In Superuser mode, enter the **configure terminal** command. The **configure terminal** command is used to access the system level where all operating and system elements may be configured. This level of system access will be referred to as the *configuration* level.
5. Enter the name of an element to be configured (e.g., **system**).
6. Enter the name of a sub-element, if any (e.g., **phy-interface**).
7. Enter the name of an element parameter followed by its value (e.g., **name s0p0**).
8. Enter **done** to save changes to the element. Use of the **done** command causes the system to save and display the settings for the current element.
9. Enter **exit** as many times as necessary to return to the configuration level.
10. Repeat **Steps 5 - 9** to configure all the elements.
11. Enter **exit** to return to the main level.
12. Type **save-config** to save the entire configuration.
13. Type **activate-config** to activate the entire configuration.

After accessing different levels of the ACLI to configure elements and parameters, it is necessary to return to the main level in order to run certain tasks such as saving the configuration, activating the configuration, and rebooting the system.

5.2. System Configuration

The system configuration defines system-wide parameters for the Acme Packet Session Director.

The key system configuration (*system-config*) field(s) are:

- **default-gateway**: The IP address of the default gateway for the management network (192.168.1.0/24) from **Figure 1**. In this case, the default gateway is **192.168.1.1**.
- **source-routing**: **enabled** for source routing egress HIP packets based on source IP addresses.

```
system-config
  hostname
  description
  location
  mib-system-contact
  mib-system-name

  < text removed for brevity >

  call-trace                disabled
  internal-trace            disabled
  log-filter                all
  default-gateway         192.168.1.1
  restart                   enabled
  exceptions
  telnet-timeout           0
  console-timeout          0
  remote-control           enabled
  cli-audit-trail          enabled
  link-redundancy-state    disabled
  source-routing         enabled
  cli-more                 disabled
  terminal-height          24
  debug-timeout            0

  < text removed for brevity >
```

5.3. Physical and Network Interfaces

As part of the compliance test, the Ethernet interface slot 0 / port 0 of the Acme Packet Session Director was connected to the external untrusted network. Ethernet slot 1 / port 0 was connected to the internal corporate LAN. A network interface was defined for each physical interface to assign it a routable IP address.

The key physical interface (*phy-interface*) fields are:

- **name:** A descriptive string used to reference the Ethernet interface.
- **operation-type:** *Media* indicates both signaling and media packets are sent on this interface.
- **slot / port:** The identifier of the specific Ethernet interface used.

phy-interface	
name	s0p0
operation-type	Media
port	0
slot	0
virtual-mac	00:08:25:a0:f4:78
admin-state	enabled
auto-negotiation	enabled
duplex-mode	FULL
speed	100
last-modified-by	admin@192.168.1.100
last-modified-date	2009-05-12 15:50:12
phy-interface	
name	s1p0
operation-type	Media
port	0
slot	1
virtual-mac	00:08:25:a0:f4:79
admin-state	enabled
auto-negotiation	enabled
duplex-mode	FULL
speed	100
last-modified-by	admin@192.168.1.100
last-modified-date	2009-05-12 15:50:21

The key network interface (*network-interface*) fields are:

- **name**: The name of the physical interface (defined previously) that is associated with this network interface.
- **ip-address**: A virtual IP address assigned to the high availability pair of Acme Packet Session Directors. If multiple virtual addresses are assigned, additional addresses will appear in the **hip-ip-list** below. The particular Acme Packet Session Director used for the compliance test had multiple virtual addresses assigned to it because it was used for multiple purposes. In the compliance test, the virtual IP address 46.14.2.82 was assigned.
- **pri-utility-addr**: The physical address of the primary Acme Packet Session Director in the high availability pair.
- **sec-utility-addr**: The physical address of the secondary Acme Packet Session Director in the high availability pair.
- **netmask**: Subnet mask for the IP subnet.
- **gateway**: The subnet gateway address.
- **hip-ip-list**: The list of virtual IP addresses assigned to the Acme Packet Session Director on this interface. If a single virtual IP address is used, this value would be the same as the value entered for the **ip-address** field above.
- **icmp-address**: The list of IP addresses to which the Acme Packet Session Director will answer ICMP requests on this interface. In **Section 4.2, Step 2**, if the **Enable Layer3 Test** field is set to *n* on Communication Manager, then the IP address used in the **Far-end Domain** field on the same form must be included here in the Acme Packet Session Director network-interface **icmp-address** field. This is because Communication Manager will periodically ping this address to verify that the SIP connection is available.

network-interface	
name	s0p0
sub-port-id	0
description	
hostname	
ip-address	46.14.2.82
pri-utility-addr	46.14.2.80
sec-utility-addr	46.14.2.81
netmask	255.255.255.0
gateway	46.14.2.1
sec-gateway	
gw-heartbeat	
state	enabled
heartbeat	10
retry-count	3
retry-timeout	1
health-score	30
dns-ip-primary	
dns-ip-backup1	
dns-ip-backup2	
dns-domain	
dns-timeout	11
hip-ip-list	46.14.2.84
ftp-address	
icmp-address	46.14.2.84
snmp-address	
telnet-address	
last-modified-by	admin@192.168.1.100
last-modified-date	2009-05-12 15:35:09

The settings for the private side network interface are shown below.

network-interface	
name	s1p0
sub-port-id	0
description	
hostname	
ip-address	10.75.5.33
pri-utility-addr	10.75.5.31
sec-utility-addr	10.75.5.32
netmask	255.255.255.0
gateway	10.75.5.1
sec-gateway	
gw-heartbeat	
state	enabled
heartbeat	10
retry-count	3
retry-timeout	1
health-score	30
dns-ip-primary	
dns-ip-backup1	
dns-ip-backup2	
dns-domain	
dns-timeout	11
hip-ip-list	10.75.5.34
ftp-address	
icmp-address	10.75.5.34
snmp-address	
telnet-address	
last-modified-by	admin@192.168.1.100
last-modified-date	2009-05-12 15:36:13

5.4. Realm

A realm represents a group of related Acme Packet Session Director components. Two realms were defined for the compliance test. The **OUTSIDE** realm was defined for the external network and the **INSIDE** realm was defined for the internal network.

The key realm (*realm-config*) fields are:

- **identifier**: A string used as a realm reference. This will be used in the configuration of other components.
- **network interfaces**: The network interfaces located in this realm.
- **out-manipulationid**: **NAT_IP** This name refers to a set of sip-manipulations (defined in **Section 5.8**) that are performed on outbound traffic from the Acme Packet Session Director. These sip-manipulations are specified in each realm. Thus, these sip-manipulations are applied to outbound traffic from the public side of the Acme Packet Session Director as well as to outbound traffic from the private side of the Acme Packet Session Director.

```
realm-config
  identifier                OUTSIDE
  description
  addr-prefix                0.0.0.0
  network-interfaces
  s0p0:0
  mm-in-realm                disabled
  mm-in-network              enabled
  mm-same-ip                 enabled
  mm-in-system               enabled

  < text removed for brevity >

  out-translationid
  in-manipulationid
  out-manipulationid        NAT_IP
  class-profile
  average-rate-limit        0

  < text removed for brevity >

realm-config
  identifier                INSIDE
  description
  addr-prefix                0.0.0.0
  network-interfaces
  s1p0:0
  mm-in-realm                disabled
  mm-in-network              enabled
  mm-same-ip                 enabled
  mm-in-system               enabled

  < text removed for brevity >

  out-translationid
  in-manipulationid
  out-manipulationid        NAT_IP
  class-profile
  average-rate-limit        0

  < text removed for brevity >
```

5.5. SIP Configuration

The SIP configuration (*sip-config*) defines the global system-wide SIP parameters.

The key SIP configuration (*sip-config*) field is:

- **home-realm-id:** The name of the realm on the private side of the Acme Packet Session Director.
- **nat-mode:** *None*
- **registrar-domain:** An asterisk (*) is specified to allow any domain.
- **registrar-host:** An asterisk (*) is specified to allow any host.
- **registrar-port:** port used for registration.

```
sip-config
  state                enabled
  operation-mode       dialog
  dialog-transparency  enabled
  home-realm-id        INSIDE
  egress-realm-id
  nat-mode             None
  registrar-domain     *
  registrar-host       *
  registrar-port       5060

< text removed for brevity >
```

5.6. SIP Interface

The SIP interface (*sip-interface*) defines the receiving characteristics of the SIP interfaces on the Acme Packet Session Director. Two SIP interfaces were defined; one for each realm.

The key SIP interface (*sip-interface*) fields are:

- **realm-id**: The name of the realm to which this interface is assigned.
- **sip port**
 - **address**: The IP address assigned to this sip-interface.
 - **port**: The port assigned to this sip-interface. Port 5060 is used for both UDP and TCP.
 - **transport-protocol**: The transport method used for this interface.
 - **allow-anonymous**: Defines from whom SIP requests will be allowed. On the public side, the value of *agents-only* is used. Thus, SIP requests will only be accepted from session agents (as defined in **Section 5.7**) on this interface. On the private side, the value of *all* is used. Thus, SIP requests will be accepted from anyone on this interface.

```
sip-interface
state                enabled
realm-id            OUTSIDE
description
sip-port
    address          46.14.2.84
    port             5060
    transport-protocol TCP
    tls-profile
    allow-anonymous  agents-only
carriers
trans-expire        0
invite-expire      0
< text removed for brevity >

sip-interface
state                enabled
realm-id            INSIDE
description
sip-port
    address          10.75.5.34
    port             5060
    transport-protocol TCP
    tls-profile
    allow-anonymous  all
carriers
trans-expire        0
invite-expire      0
< text removed for brevity >
```

5.7. Session Agent

A session agent defines the characteristics of a signaling peer to the Acme Packet Session Director such as Communication Manager.

The key session agent (*session-agent*) fields are:

- **hostname**: Fully qualified domain name or IP address of this SIP peer.
- **port**: The port used by the peer for SIP traffic.
- **app-protocol**: *SIP*
- **transport-method**: *DynamicTCP*
- **realm-id**: The realm id where this peer resides.
- **description**: A descriptive name for the peer.
- **ping-method**: *OPTIONS;hops=0* This setting defines that the SIP OPTIONS message will be sent to the peer to verify that the SIP connection is functional. In addition, this parameter causes the Acme Packet Session Director to set the SIP “Max-Forward” field to 0 in outbound SIP OPTIONS pings generated by the Acme Packet Session Director to this session agent.
- **ping-interval**: Specifies the interval (in seconds) between each ping attempt.

```
session-agent
  hostname                192.45.70.2
  ip-address
  port                    5060
  state                   enabled
  app-protocol            SIP
  app-type
  transport-method       DynamicTCP
  realm-id                OUTSIDE
  egress-realm-id
  description             OUTSIDE Communications Manager
  carriers
  allow-next-hop-lp      enabled
  constraints             disabled
  max-sessions           0

  < text removed for brevity >

  response-map
  ping-method             OPTIONS;hops=0
  ping-interval          60
  ping-send-mode         keep-alive

  < text removed for brevity >
```


The settings for the session agent on the private side are shown below.

```
session-agent
  hostname                10.75.5.2
  ip-address
  port                    5060
  state                   enabled
  app-protocol            SIP
  app-type
  transport-method       DynamicTCP
  realm-id                INSIDE
  egress-realm-id
  description             Core Communications Manager
  carriers
  allow-next-hop-lp      enabled
  constraints             disabled
  max-sessions           0

  < text removed for brevity >

  response-map
  ping-method            OPTIONS;hops=0
  ping-interval          60
  ping-send-mode         keep-alive

  < text removed for brevity >
```

5.8. SIP Manipulation

SIP manipulations are rules used to modify the SIP messages (if necessary) for interoperability. In **Section 5.4**, it was defined that the set of sip-manipulations named NAT_IP would be performed on outbound traffic in each realm.

The key SIP manipulation (*sip-manipulation*) fields are:

- **name:** The name of this set of SIP header rules.
- **header-rule:**
 - **name:** The name of this individual header rule.
 - **header-name:** The SIP header to be modified.
 - **action:** The action to be performed on the header.
 - **comparison-type:** The type of comparison performed when determining a match.
 - **msg-type:** The type of message to which this rule applies.
 - **element-rule:**
 - **name:** The name of this individual element rule.
 - **type:** Defines the particular element in the header to be modified.
 - **action:** The action to be performed on the element.
 - **match-val-type:** Element matching criteria on the data type (if any) in order to perform the defined action.
 - **comparison-type:** The type of comparison performed when determining a match.
 - **match-value:** Element matching criteria on the data value (if any) in order to perform the defined action.
 - **new-value:** New value for the element (if any).

In the configuration file in **Appendix A**, six modifications (or **header-rules**) were defined. Only four of the six were invoked as part of this compliance test: *natTo*, *natHistInfo*, *storeAlertInfo*, and *modAlertInfo*. The matching criteria for the other two rules (*natFrom* and *natRplIp*) were never met so they were not invoked. These header manipulations were added to hide the private IP address of the Acme Packet Session Director which appear in the “To”, “HistInfo” and “AlertInfo” SIP headers for outbound calls from site 1. This IP address appears in these header fields because it is necessary to configure this IP address as the **Far-end Domain** field on the Communication Manager signaling form (**Section 4.2, Step 2**). For each of these fields, the intent of the header rule is to change the private IP address in this field to the actual destination Communication Manager IP address as the message is forwarded on. This is how the message would have been formatted had the two Communication Managers had a SIP trunk directly between them without the Acme Packet Session Director in the middle. It is less important to hide the addresses coming from site 2 since the Acme Packet Session Director is only protecting site 1. However for the compliance test, these same rules were applied uniformly to both sides. Thus, these sip-manipulations were configured on each realm.

The example below shows the *natTo* header-rule. It specifies that the “To” header in SIP request messages will be manipulated based on the element rule defined. The element rule specifies if the host part of the URI in this header is an IP address, than replace it with the value of \$REMOTE_IP. The value of \$REMOTE_IP is the IP address of the SIP peer (Communication Manager) in this realm.

```

sip-manipulation
  name NAT_IP
  description
  < text removed for brevity >

  header-rule
    name natTo
    header-name To
    action manipulate
    comparison-type case-sensitive
    match-value
    msg-type request
    new-value
    methods
    element-rule
      name natToIp
      parameter-name
      type uri-host
      action replace
      match-val-type ip
      comparison-type case-sensitive
      match-value
      new-value $REMOTE_IP

  < text removed for brevity >

```

The *natHistInfo* rule performs the same operation for the “HistInfo” SIP header. Lastly, due to the more complicated format of the “AlertInfo” SIP header, two rules *storeAlertInfo*, and *modAlertInfo* were defined to perform this same translation for the **AlertInfo** SIP header. For the complete configuration of these rules refer to **Appendix A**.

5.9. Steering Pools

Steering pools define the range of ports to be used for the RTP voice stream. Two steering pools were defined; one for each realm.

The key steering pool (*steering-pool*) fields are:

- **ip-address:** The address of the interface on the Acme Packet Session Director.
- **start-port:** An even number of the port that begins the range.
- **end-port:** An odd number of the port that ends the range.
- **realm-id:** The realm to which this steering pool is assigned.

```
steering-pool
  ip-address      46.14.2.84
  start-port      49152
  end-port        65535
  realm-id        OUTSIDE
  network-interface
  last-modified-by      admin@192.168.1.62
  last-modified-date    2008-11-14 09:54:34
steering-pool
  ip-address      10.75.5.34
  start-port      49152
  end-port        65535
  realm-id        INSIDE
  network-interface
  last-modified-by      admin@192.168.1.62
  last-modified-date    2008-11-14 09:55:01
```

5.10. Local Policy

Local policy controls the routing of SIP calls from one realm to another.

The key local policy (*local-policy*) fields are:

- **from-address:** A policy filter indicating the originating IP address to which this policy applies. An asterisk (*) indicates any IP address.
- **to-address:** A policy filter indicating the terminating IP address to which this policy applies. An asterisk (*) indicates any IP address.
- **source-realm:** A policy filter indicating the matching realm in order for the policy rules to be applied.
- **policy-attribute:**
 - **next-hop:** The IP address where the message should be sent when the policy rules match.
 - **realm:** The realm associated with the next-hop IP address.

In this case, the first policy provides a simple routing rule indicating that messages originating from the **OUTSIDE** realm are to be sent to the **INSIDE** realm via IP address 10.75.5.2 (Communication Manager at the enterprise). The second policy indicates that messages originating from the **INSIDE** realm are to be sent to the **OUTSIDE** realm via IP address 192.45.70.2.

```

local-policy
  from-address          *
  to-address            *
  source-realm         OUTSIDE
  description
  activate-time        N/A

  < text removed for brevity >

  policy-attribute
    next-hop           10.75.5.2
    realm              INSIDE
    action              none

    < text removed for brevity >

local-policy
  from-address          *
  to-address            *
  source-realm         INSIDE
  description
  activate-time        N/A

  < text removed for brevity >

  policy-attribute
    next-hop           192.45.70.2
    realm              OUTSIDE
    action              none

    < text removed for brevity >

```

5.11. Host Routes

Note that this configuration might not be needed with future versions of the Acme Packet Session Director firmware with improved implementation.

This configuration is only needed if the IP address of the Communication Manager and the network interface icmp-address of the Acme Packet Session Director (on either the public or the private side) do not reside in the same IP subnet. In the compliance test, the IP address of the Communication Manager (10.75.5.2) and the Acme Packet Session Director private side network interface icmp address (10.75.5.34) reside in the same IP subnet, therefore this configuration is only needed for the public side where the IP address of the Communication Manager (192.45.70.2) and the Acme Packet Session Director network interface icmp address (46.14.2.84) reside in different IP subnet.

The key *host-routes* fields are:

- **Dest-network:** IP address of the Communication Manager to connect to.
- **Netmask:** specified as **255.255.255.255** so that only the specified IP of the Communication Manager can be used in the static route.
- **gateway** as specified in the public side *network-interface* configuration (**Section 5.3**).
- **description:** a descriptive text

```
host-routes
  dest-network      192.45.70.2
  netmask           255.255.255.255
  gateway           46.14.2.1
  description       OUTSIDE Communication Manager
  last-modified-by  admin@192.168.1.100
  last-modified-date 2009-05-12 15:57:53
```

6. Interoperability Compliance Testing

This section describes the compliance testing used to verify the interoperability of the Acme Packet Net-Net 3800 Session Director with direct SIP trunking interface to Communication Manager. This section covers the general test approach and the test results.

6.1. General Test Approach

The general test approach was to make calls between the two sites using various codec settings and exercising common and advanced telephony features.

6.2. Test Results

The Acme Packet Session Director passed compliance testing. The following features and functionality were verified. Any observations made during the compliance test are noted at the end of this section.

- Calls from both SIP and non-SIP endpoints between sites.
- G.711u and G.729A codec support.
- Proper recognition of DTMF transmissions by navigating voicemail menus.
- Proper operation of voicemail with message waiting indicators (MWI).
- PBX features including Multiple Call Appearances, Hold, Transfer, and Conference.
- Extended telephony features using Communication Manager Feature Name Extensions (FNE) such as Call Forwarding, Conference On Answer, Call Park, Call Pickup, Automatic Redial and Automatic Call Back, and Send All Calls. For more information on FNEs, please refer to [4].
- Proper system failover after the active Acme Packet Session Director shuts down or loses network connectivity.
- Proper system recovery after both Acme Packet Session Directors are restarted or broken IP connectivity is reestablished.

The following was observed during compliance testing:

- After the high-availability pair of the Acme Packet Session Directors were restarted (simulating power outage) or broken IP connectivity was reestablished (simulating network outage) a recovery time of about 3 minutes was observed before the connectivity from the Session Directors to the Communication Managers was fully restored. Manual intervention via busying out then releasing the SIP trunk-group (and the associated signaling-group) connecting the Acme Packet Session Directors and the Communication Managers might shorten this recovery time.

7. Verification Steps

The following steps may be used to verify the configuration:

- From the Communication Manager SAT, use the **status signaling-group** command to verify that the SIP signaling group is in-service.
- From the Communication Manager SAT, use the **status trunk-group** command to verify that the SIP trunk group is in-service.

- From the SIP Enablement Services web administration interface, verify that all endpoints are registered with the local SIP Enablement Services. To view, navigate to **Users**→**Registered Users**.
- Verify that calls can be placed from both SIP and non-SIP endpoints between sites.
- From the Communication Manager SAT, use the **list trace tac** and the **list trace station** commands to verify that the calls between sites are routed through the configured SIP trunks.

8. Conclusion

The Acme Packet Net-Net 3800 Session Director passed compliance testing. These Application Notes describe the procedures required to configure the Acme Packet Net-Net 3800 Session Director to interoperate with direct SIP trunks to Communication Manager.

9. Additional References

- [1] *Avaya AuraTM Communication Manager Feature Description and Implementation*, Doc # 555-245-205, May 2009.
- [2] *Administering Avaya AuraTM Communication Manager*, Doc # 03-300509, May 2009.
- [3] *SIP support in Avaya AuraTM Communication Manager Running on the Avaya S8xxx Servers*, Doc # 555-245-206, May 2009.
- [4] *Avaya Extension to Cellular and Off-PBX Station (OPS) Installation and Administration Guide Release 3.0*, version 6.0, Doc # 210-100-500, Issue 9, June 2005.
- [5] *Administering Avaya AuraTM SIP Enablement Services on the Avaya S8300 Server*, Doc # 03-602508, May 2009.
- [6] *Avaya IA770 INTUITY AUDIX Messaging Application Release 5.1 Administering Communication Manager Servers To Work with IA770*, June 2008.
- [7] *Net-Net 3800 System Hardware Installation Guide, Release Version 1.0*, Acme Packet Documentation Set.
- [8] *Net-Net 4000 ACLI Reference Guide, Release Version S-C6.1.0*, Acme Packet Documentation Set.
- [9] *Net-Net 4000 ACLI Configuration Guide, Release Version S-C6.1.0*, Acme Packet Documentation Set.

Product documentation for Avaya products may be found at <http://support.avaya.com>.

Product documentation for the Session Director can be obtained from Acme Packet's support web site (<https://support.acmepacket.com>).

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Please e-mail any questions or comments pertaining to these Application Notes along with the full title name and filename, located in the lower right corner, directly to the Avaya DevConnect Program at devconnect@avaya.com.

Appendix A: Acme Packet Session Director Configuration File

Included below is the Acme Packet Session Director configuration used during the compliance testing. The contents of the configuration can be shown by using the ACLI command **show running-config** at the Acme Packet Session Director.

```
acmesbc-pri# show running
host-routes
  dest-network      192.45.70.2
  netmask           255.255.255.255
  gateway           46.14.2.1
  description       OUTSIDE Communication Manager
  last-modified-by  admin@192.168.1.100
  last-modified-date 2009-05-12 15:57:53
local-policy
  from-address      *
  to-address        *
  source-realm      OUTSIDE
  description
  activate-time     N/A
  deactivate-time   N/A
  state             enabled
  policy-priority   none
  last-modified-by  admin@192.168.1.62
  last-modified-date 2008-11-14 10:02:03
  policy-attribute
    next-hop        10.75.5.2
    realm           INSIDE
    action          none
    terminate-recursion disabled
    carrier
    start-time      0000
    end-time        2400
    days-of-week    U-S
    cost            0
    app-protocol
    state           enabled
    methods
    media-profiles
local-policy
  from-address      *
  to-address        *
  source-realm      INSIDE
  description
  activate-time     N/A
  deactivate-time   N/A
  state             enabled
  policy-priority   none
  last-modified-by  admin@192.168.1.62
  last-modified-date 2008-11-14 10:02:37
  policy-attribute
    next-hop        192.45.70.2
    realm           OUTSIDE
    action          none
    terminate-recursion disabled
    carrier
    start-time      0000
    end-time        2400
    days-of-week    U-S
    cost            0
    app-protocol
    state           enabled
    methods
```

```

media-profiles
media-manager
state enabled
latching enabled
flow-time-limit 86400
initial-guard-timer 300
subsq-guard-timer 300
tcp-flow-time-limit 86400
tcp-initial-guard-timer 300
tcp-subsq-guard-timer 300
tcp-number-of-ports-per-flow 2
hnt-rtcp disabled
algd-log-level NOTICE
mbcd-log-level NOTICE
red-flow-port 1985
red-mgcp-port 1986
red-max-trans 10000
red-sync-start-time 5000
red-sync-comp-time 1000
media-policing enabled
max-signaling-bandwidth 775880
max-untrusted-signaling 80
min-untrusted-signaling 20
app-signaling-bandwidth 0
tolerance-window 30
rtcp-rate-limit 0
min-media-allocation 32000
min-trusted-allocation 1000
deny-allocation 1000
anonymous-sdp disabled
arp-msg-bandwidth 32000
fragment-msg-bandwidth 0
rfc2833-timestamp disabled
default-2833-duration 100
rfc2833-end-pkts-only-for-non-sig enabled
translate-non-rfc2833-event disabled
dnalg-server-failover disabled
last-modified-by admin@192.168.1.62
last-modified-date 2008-11-12 09:24:49
network-interface
name wancom1
sub-port-id 0
description
hostname
ip-address
pri-utility-addr 169.254.1.1
sec-utility-addr 169.254.1.2
netmask 255.255.255.252
gateway
sec-gateway
gw-heartbeat
state disabled
heartbeat 0
retry-count 0
retry-timeout 1
health-score 0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
last-modified-by admin@192.168.1.62
last-modified-date 2008-11-14 11:13:23
network-interface
name wancom2
sub-port-id 0
description

```

```

hostname
ip-address
pri-utility-addr          169.254.2.1
sec-utility-addr         169.254.2.2
netmask                  255.255.255.252
gateway
sec-gateway
gw-heartbeat
    state                  disabled
    heartbeat              0
    retry-count            0
    retry-timeout          1
    health-score           0
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout              11
hip-ip-list
ftp-address
icmp-address
snmp-address
telnet-address
last-modified-by        admin
last-modified-date      2008-11-10 16:01:19
network-interface
name                    s0p0
sub-port-id              0
description
hostname
ip-address              46.14.2.82
pri-utility-addr       46.14.2.80
sec-utility-addr       46.14.2.81
netmask                255.255.255.0
gateway                46.14.2.1
sec-gateway
gw-heartbeat
    state                  enabled
    heartbeat              10
    retry-count            3
    retry-timeout          1
    health-score           30
dns-ip-primary
dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout              11
hip-ip-list            46.14.2.84
ftp-address
icmp-address           46.14.2.84
snmp-address
telnet-address
last-modified-by        admin@192.168.1.100
last-modified-date      2009-05-12 15:35:09
network-interface
name                    s1p0
sub-port-id              0
description
hostname
ip-address              10.75.5.33
pri-utility-addr       10.75.5.31
sec-utility-addr       10.75.5.32
netmask                255.255.255.0
gateway                10.75.5.1
sec-gateway
gw-heartbeat
    state                  enabled
    heartbeat              10
    retry-count            3
    retry-timeout          1
    health-score           30
dns-ip-primary

```

```

dns-ip-backup1
dns-ip-backup2
dns-domain
dns-timeout 11
hip-ip-list 10.75.5.34
ftp-address
icmp-address 10.75.5.34
snmp-address
telnet-address
last-modified-by admin@192.168.1.100
last-modified-date 2009-05-12 15:36:13
phy-interface
name wancom1
operation-type Control
port 1
slot 0
virtual-mac
wancom-health-score 8
last-modified-by admin
last-modified-date 2008-11-10 16:01:19
phy-interface
name wancom2
operation-type Control
port 2
slot 0
virtual-mac
wancom-health-score 9
last-modified-by admin
last-modified-date 2008-11-10 16:01:19
phy-interface
name s0p0
operation-type Media
port 0
slot 0
virtual-mac 00:08:25:a0:f4:78
admin-state enabled
auto-negotiation enabled
duplex-mode FULL
speed 100
last-modified-by admin@192.168.1.100
last-modified-date 2009-05-12 15:50:12
phy-interface
name slp0
operation-type Media
port 0
slot 1
virtual-mac 00:08:25:a0:f4:79
admin-state enabled
auto-negotiation enabled
duplex-mode FULL
speed 100
last-modified-by admin@192.168.1.100
last-modified-date 2009-05-12 15:50:21
realm-config
identifier OUTSIDE
description
addr-prefix 0.0.0.0
network-interfaces
s0p0:0
mm-in-realm disabled
mm-in-network enabled
mm-same-ip enabled
mm-in-system enabled
bw-cac-non-mm disabled
msm-release disabled
qos-enable disabled
generate-UDP-checksum disabled
max-bandwidth 0
fallback-bandwidth 0
max-priority-bandwidth 0
max-latency 0
max-jitter 0

```

```

max-packet-loss          0
observ-window-size      0
parent-realm
dns-realm
media-policy
in-translationid
out-translationid
in-manipulationid
out-manipulationid      NAT_IP
manipulation-string
class-profile
average-rate-limit      0
access-control-trust-level none
invalid-signal-threshold 0
maximum-signal-threshold 0
untrusted-signal-threshold 0
nat-trust-threshold     0
deny-period             30
ext-policy-svr
symmetric-latching      disabled
pai-strip               disabled
trunk-context
early-media-allow
enforcement-profile
additional-prefixes
restricted-latching     none
restriction-mask        32
accounting-enable       enabled
user-cac-mode           none
user-cac-bandwidth      0
user-cac-sessions       0
icmp-detect-multiplier  0
icmp-advertisement-interval 0
icmp-target-ip
monthly-minutes         0
net-management-control  disabled
delay-media-update      disabled
refer-call-transfer     disabled
codec-policy
codec-manip-in-realm    disabled
constraint-name
call-recording-server-id
stun-enable             disabled
stun-server-ip         0.0.0.0
stun-server-port       3478
stun-changed-ip        0.0.0.0
stun-changed-port      3479
match-media-profiles
qos-constraint
last-modified-by       admin@192.168.1.62
last-modified-date     2008-11-14 09:53:18
realm-config
identifier           INSIDE
description
addr-prefix            0.0.0.0
network-interfaces
s1p0:0
mm-in-realm           disabled
mm-in-network         enabled
mm-same-ip            enabled
mm-in-system          enabled
bw-cac-non-mm         disabled
msm-release           disabled
qos-enable            disabled
generate-UDP-checksum disabled
max-bandwidth         0
fallback-bandwidth    0
max-priority-bandwidth 0
max-latency           0
max-jitter            0
max-packet-loss       0
observ-window-size    0

```

```

parent-realm
dns-realm
media-policy
in-translationid
out-translationid
in-manipulationid
out-manipulationid           NAT_IP
manipulation-string
class-profile
average-rate-limit           0
access-control-trust-level   none
invalid-signal-threshold     0
maximum-signal-threshold     0
untrusted-signal-threshold   0
nat-trust-threshold          0
deny-period                  30
ext-policy-svr
symmetric-latching           disabled
pai-strip                    disabled
trunk-context
early-media-allow
enforcement-profile
additional-prefixes
restricted-latching         none
restriction-mask             32
accounting-enable            enabled
user-cac-mode                none
user-cac-bandwidth           0
user-cac-sessions            0
icmp-detect-multiplier       0
icmp-advertisement-interval  0
icmp-target-ip
monthly-minutes              0
net-management-control       disabled
delay-media-update           disabled
refer-call-transfer          disabled
codec-policy
codec-manip-in-realm         disabled
constraint-name
call-recording-server-id
stun-enable                  disabled
stun-server-ip               0.0.0.0
stun-server-port             3478
stun-changed-ip              0.0.0.0
stun-changed-port            3479
match-media-profiles
qos-constraint
last-modified-by             admin@192.168.1.62
last-modified-date           2008-11-14 09:53:10
redundancy-config
state                        enabled
log-level                    INFO
health-threshold             75
emergency-threshold          50
port                          9090
advertisement-time           500
percent-drift                 210
initial-time                  1250
becoming-standby-time         180000
becoming-active-time          100
cfg-port                      1987
cfg-max-trans                 10000
cfg-sync-start-time           5000
cfg-sync-comp-time            1000
gateway-heartbeat-interval    0
gateway-heartbeat-retry       0
gateway-heartbeat-timeout     1
gateway-heartbeat-health      0
media-if-peercheck-time       0
peer
name                          acmesbc-pri
state                          enabled

```

```

type Primary
destination
  address 169.254.1.1:9090
  network-interface wancom1:0
destination
  address 169.254.2.1:9090
  network-interface wancom2:0
peer
  name acmesbc-sec
  state enabled
  type Secondary
  destination
    address 169.254.1.2:9090
    network-interface wancom1:0
  destination
    address 169.254.2.2:9090
    network-interface wancom2:0
last-modified-by admin
last-modified-date 2008-11-10 16:01:19
session-agent
hostname 192.45.70.2
ip-address
port 5060
state enabled
app-protocol SIP
app-type
transport-method DynamicTCP
realm-id OUTSIDE
egress-realm-id
description OUTSIDE Communications Manager
carriers
allow-next-hop-lp enabled
constraints disabled
max-sessions 0
max-inbound-sessions 0
max-outbound-sessions 0
max-burst-rate 0
max-inbound-burst-rate 0
max-outbound-burst-rate 0
max-sustain-rate 0
max-inbound-sustain-rate 0
max-outbound-sustain-rate 0
min-seizures 5
min-asr 0
time-to-resume 0
ttr-no-response 0
in-service-period 0
burst-rate-window 0
sustain-rate-window 0
req-uri-carrier-mode None
proxy-mode
redirect-action
loose-routing enabled
send-media-session enabled
response-map
ping-method OPTIONS;hops=0
ping-interval 60
ping-send-mode keep-alive
ping-in-service-response-codes
out-service-response-codes
media-profiles
in-translationid
out-translationid
trust-me disabled
request-uri-headers
stop-recurse
local-response-map
ping-to-user-part
ping-from-user-part
li-trust-me disabled
in-manipulationid
out-manipulationid

```

```

manipulation-string
p-asserted-id
trunk-group
max-register-sustain-rate      0
early-media-allow
invalidate-registrations        disabled
rfc2833-mode                    none
rfc2833-payload                 0
codec-policy
enforcement-profile
refer-call-transfer             disabled
reuse-connections              NONE
tcp-keepalive                  none
tcp-reconn-interval            0
max-register-burst-rate        0
register-burst-window          0
last-modified-by               admin@192.168.1.62
last-modified-date             2008-11-14 12:20:33
session-agent
hostname                      10.75.5.2
ip-address
port                          5060
state                          enabled
app-protocol                  SIP
app-type
transport-method             DynamicTCP
realm-id                      INSIDE
egress-realm-id
description                  Core Communications Manager
carriers
allow-next-hop-lp              enabled
constraints                     disabled
max-sessions                    0
max-inbound-sessions           0
max-outbound-sessions          0
max-burst-rate                 0
max-inbound-burst-rate         0
max-outbound-burst-rate        0
max-sustain-rate               0
max-inbound-sustain-rate       0
max-outbound-sustain-rate      0
min-seizures                   5
min-asr                         0
time-to-resume                 0
ttr-no-response                0
in-service-period              0
burst-rate-window              0
sustain-rate-window            0
req-uri-carrier-mode           None
proxy-mode
redirect-action
loose-routing                   enabled
send-media-session             enabled
response-map
ping-method                   OPTIONS;hops=0
ping-interval                 60
ping-send-mode                 keep-alive
ping-in-service-response-codes
out-service-response-codes
media-profiles
in-translationid
out-translationid
trust-me                        disabled
request-uri-headers
stop-recurse
local-response-map
ping-to-user-part
ping-from-user-part
li-trust-me                     disabled
in-manipulationid
out-manipulationid
manipulation-string

```



```

p-asserted-id
trunk-group
max-register-sustain-rate      0
early-media-allow
invalidate-registrations        disabled
rfc2833-mode                    none
rfc2833-payload                 0
codec-policy
enforcement-profile
refer-call-transfer             disabled
reuse-connections              NONE
tcp-keepalive                   none
tcp-reconn-interval            0
max-register-burst-rate        0
register-burst-window           0
last-modified-by               admin@192.168.1.62
last-modified-date             2008-11-14 12:20:40
sip-config
state                           enabled
operation-mode                  dialog
dialog-transparency             enabled
home-realm-id                   INSIDE
egress-realm-id
nat-mode                         None
registrar-domain                *
registrar-host                  *
registrar-port                  5060
register-service-route          always
init-timer                      500
max-timer                       4000
trans-expire                     32
invite-expire                    180
inactive-dynamic-conn          32
enforcement-profile
pac-method                       10
pac-interval                     10
pac-strategy                     PropDist
pac-load-weight                  1
pac-session-weight              1
pac-route-weight                1
pac-callid-lifetime             600
pac-user-lifetime               3600
red-sip-port                     1988
red-max-trans                    10000
red-sync-start-time             5000
red-sync-comp-time              1000
add-reason-header               disabled
sip-message-len                 4096
enum-sag-match                  disabled
extra-method-stats              enabled
registration-cache-limit        0
register-use-to-for-lp           disabled
options                          max-udp-length=0
                                set-inv-exp-at-100-resp
add-ucid-header                 disabled
last-modified-by               admin@console
last-modified-date             2009-05-12 13:55:08
sip-interface
state                           enabled
realm-id                         OUTSIDE
description
sip-port
    address                       46.14.2.84
    port                           5060
    transport-protocol            TCP
    tls-profile
    allow-anonymous                agents-only
    ims-aka-profile
carriers
trans-expire                     0
invite-expire                    0
max-redirect-contacts           0

```

```

proxy-mode
redirect-action
contact-mode                none
nat-traversal               none
nat-interval                30
tcp-nat-interval            90
registration-caching        disabled
min-reg-expire               300
registration-interval        3600
route-to-registrar          disabled
secured-network              disabled
teluri-scheme                disabled
uri-fqdn-domain
trust-mode                   all
max-nat-interval             3600
nat-int-increment            10
nat-test-increment           30
sip-dynamic-hnt              disabled
stop-recurse                 401,407
port-map-start               0
port-map-end                 0
in-manipulationid
out-manipulationid
manipulation-string
sip-ims-feature              disabled
operator-identifier
anonymous-priority           none
max-incoming-conns           0
per-src-ip-max-incoming-conns 0
inactive-conn-timeout        0
untrusted-conn-timeout       0
network-id
ext-policy-server
default-location-string
charging-vector-mode          pass
charging-function-address-mode pass
ccf-address
ecf-address
term-tgrp-mode               none
implicit-service-route        disabled
rfc2833-payload              101
rfc2833-mode                  transparent
constraint-name
response-map
local-response-map
ims-aka-feature              disabled
enforcement-profile
refer-call-transfer          disabled
route-unauthorized-calls
tcp-keepalive                none
add-sdp-invite               disabled
add-sdp-profiles
last-modified-by             admin@192.168.1.62
last-modified-date           2008-11-14 10:00:12
sip-interface
state                         enabled
realm-id                       INSIDE
description
sip-port
    address                       10.75.5.34
    port                             5060
    transport-protocol             TCP
    tls-profile
    allow-anonymous                 all
    ims-aka-profile
carriers
trans-expire                  0
invite-expire                  0
max-redirect-contacts          0
proxy-mode
redirect-action
contact-mode                none

```

```

nat-traversal                none
nat-interval                 30
tcp-nat-interval             90
registration-caching         disabled
min-reg-expire               300
registration-interval        3600
route-to-registrar           disabled
secured-network              disabled
teluri-scheme                disabled
uri-fqdn-domain
trust-mode                   all
max-nat-interval             3600
nat-int-increment            10
nat-test-increment           30
sip-dynamic-hnt              disabled
stop-recurse                 401,407
port-map-start               0
port-map-end                 0
in-manipulationid
out-manipulationid
manipulation-string
sip-ims-feature              disabled
operator-identifier
anonymous-priority           none
max-incoming-conns           0
per-src-ip-max-incoming-conns 0
inactive-conn-timeout        0
untrusted-conn-timeout       0
network-id
ext-policy-server
default-location-string
charging-vector-mode          pass
charging-function-address-mode pass
ccf-address
ecf-address
term-tgrp-mode               none
implicit-service-route       disabled
rfc2833-payload              101
rfc2833-mode                 transparent
constraint-name
response-map
local-response-map
ims-aka-feature              disabled
enforcement-profile
refer-call-transfer          disabled
route-unauthorized-calls
tcp-keepalive                none
add-sdp-invite               disabled
add-sdp-profiles
last-modified-by             admin@192.168.1.62
last-modified-date           2008-11-14 10:00:56
sip-manipulation
  name                        NAT_IP
  description
  header-rule
    name                      natFrom
    header-name                From
    action                     manipulate
    comparison-type            case-sensitive
    match-value
    msg-type                   request
    new-value
    methods
    element-rule
      name                    natFromIp
      parameter-name
      type                    uri-host
      action                   replace
      match-val-type           ip
      comparison-type          case-sensitive
      match-value
      new-value                 $LOCAL_IP

```

```

header-rule
  name
  header-name
  action
  comparison-type
  match-value
  msg-type
  new-value
  methods
  element-rule
    name
    parameter-name
    type
    action
    match-val-type
    comparison-type
    match-value
    new-value
  natTo
  To
  manipulate
  case-sensitive
  request
  natToIp
  uri-host
  replace
  ip
  case-sensitive
  $REMOTE_IP

header-rule
  name
  header-name
  action
  comparison-type
  match-value
  msg-type
  new-value
  methods
  element-rule
    name
    parameter-name
    type
    action
    match-val-type
    comparison-type
    match-value
    new-value
  natRpid
  Remote-Party-ID
  manipulate
  case-sensitive
  request
  natRpidIp
  uri-host
  replace
  ip
  case-sensitive
  $LOCAL_IP

header-rule
  name
  header-name
  action
  comparison-type
  match-value
  msg-type
  new-value
  methods
  element-rule
    name
    parameter-name
    type
    action
    match-val-type
    comparison-type
    match-value
    new-value
  natHistInfo
  History-Info
  manipulate
  case-sensitive
  request
  natHistInfoIp
  uri-host
  replace
  ip
  case-sensitive
  $REMOTE_IP

header-rule
  name
  header-name
  action
  comparison-type
  match-value
  msg-type
  new-value
  methods
  storeAlertInfo
  Alert-Info
  store
  pattern-rule
  (.+@)([0-9.]+)(.+)
  request

header-rule
  name
  header-name
  action
  comparison-type
  match-value
  msg-type
  new-value
  methods
  modAlertInfo
  Alert-Info
  manipulate
  boolean
  $storeAlertInfo
  request
  $storeAlertInfo.$1+$REMOTE_IP+$storeAlertInfo.$3

```

```

        last-modified-by          admin@192.168.1.100
        last-modified-date        2009-03-17 10:19:19
steering-pool
    ip-address                  46.14.2.84
    start-port                  49152
    end-port                    65535
    realm-id                    OUTSIDE
    network-interface
    last-modified-by             admin@192.168.1.62
    last-modified-date           2008-11-14 09:54:34
steering-pool
    ip-address                  10.75.5.34
    start-port                  49152
    end-port                    65535
    realm-id                    INSIDE
    network-interface
    last-modified-by             admin@192.168.1.62
    last-modified-date           2008-11-14 09:55:01
system-config
    hostname
    description
    location
    mib-system-contact
    mib-system-name
    mib-system-location
    snmp-enabled                  enabled
    enable-snmp-auth-traps        disabled
    enable-snmp-syslog-notify     disabled
    enable-snmp-monitor-traps     disabled
    enable-env-monitor-traps      disabled
    snmp-syslog-his-table-length  1
    snmp-syslog-level             WARNING
    system-log-level              WARNING
    process-log-level             NOTICE
    process-log-ip-address        0.0.0.0
    process-log-port              0
    collect
        sample-interval           5
        push-interval             15
        boot-state                 disabled
        start-time                 now
        end-time                   never
        red-collect-state          disabled
        red-max-trans              1000
        red-sync-start-time        5000
        red-sync-comp-time         1000
        push-success-trap-state    disabled
    call-trace                    disabled
    internal-trace                disabled
    log-filter                     all
    default-gateway             192.168.1.1
    restart                       enabled
    exceptions
    telnet-timeout                0
    console-timeout               0
    remote-control                 enabled
    cli-audit-trail               enabled
    link-redundancy-state         disabled
    source-routing             enabled
    cli-more                      disabled
    terminal-height               24
    debug-timeout                 0
    trap-event-lifetime           0
    last-modified-by             admin@192.168.1.62
    last-modified-date           2008-11-10 17:46:50
task done
acmesbc-pri#

```