



## **Avaya Solution & Interoperability Test Lab**

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# **Application Notes for Configuring Cogeco Data Services SIP Trunking with the Avaya Communication Server 1000E Release 7.6, Avaya Aura® Session Manager Release 6.3 and Avaya Session Border Controller for Enterprise Release 6.2 – Issue 1.0**

## **Abstract**

These Application Notes illustrate a sample configuration using Avaya Communication Server 1000E Release 7.6, Avaya Aura® Session Manager Release 6.3 and Avaya Session Border Controller for Enterprise Release 6.2 with the Cogeco Data Services system.

The Cogeco Data Services SIP trunking offer referenced within these Application Notes is designed for business customers with an Avaya SIP trunk solution. The Cogeco Data services provides local and/or long distance PSTN calling via standards-based SIP trunks directly, without the need for additional TDM enterprise gateways or TDM cards and the associated maintenance costs.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

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# 1. Introduction

These Application Notes illustrate a sample configuration using Avaya Communication Server 1000E (CS1000) Release 7.6, Avaya Aura® Session Manager Release 6.3 (SM) and Avaya Session Border Controller for Enterprise (ASBC) Release 6.2 with Cogeco Data Services (Cogeco) SIP trunk. Cogeco provides local and/or long-distance calls (with PSTN endpoints) via standards-based SIP trunks.

## 2. General Test Approach and Test Results

The CS1000 connects to ASBC via Session Manager SIP trunk connectivity. The ASBC connects to Cogeco system using a SIP trunk. Various call types were made from CS1000 to and from Cogeco system to verify the interoperability.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution

### 2.1. Interoperability Compliance Testing

Compliance testing scenarios for the configuration described in these Application Notes included the following:

- Response to SIP OPTIONS queries
- Registration and Authentication
- General call processing between CS1000 and Cogeco system including:
  - Codec/ptime G.711 u-law/20ms
  - Hold/Resume on both ends
  - Calling Line Identification Display (CLID)
  - Ring-back tone
  - Speech path
  - Dialing plan support (Local, long distance, international, outbound toll-free, Assisted Operator, 411 and 911 services)
- Call redirection verification: all supported methods (blind transfer, consultative transfer, call forward, and conference) including CLID. Call redirection is performed from both ends
- FAX G.711 Pass Through.
- Inbound and outbound long hold time call stability.
- Caller number/ID presentation.
- Privacy requests (i.e., caller anonymity) and Caller ID restriction for inbound and outbound calls.
- DTMF (RFC2833) in both directions
- SIP Transport UDP, port 5060
- Voice Mail Server Call Pilot (hosted on Avaya CS1000 system)

The following assumptions were made for these compliance tested configuration:

1. CS1000 R7.6 software has all the latest patches applied.
2. Cogeco provides support to setup, configure and troubleshoot on carrier switch during testing execution.

During testing, the following activities were made to each test scenario:

1. Calls were checked for the correct call progress tones and cadences.
2. During the ringing state the ring back tone and destination ringing were checked.
3. Calls were checked in both hands-free and handset mode due to internal Avaya requirement.
4. Calls were checked for speech path in both directions using spoken words to ensure clarity of speech.
5. The display(s) of the sets/clients involved were checked for consistent and expected CLID and redirection information both prior to answer and after call establishment.
6. The speech path and messaging system were observed for timely and quality End to End tone audio path generation and application responses.
7. Speech path was checked before and after calls were put on/off hold from each end.

## 2.2. Test Results

The objectives outlined in **Section 2.1** were verified. All the applicable test cases were executed. However, the following observations were noted during the compliance testing:

1. **Calling Line ID is not available after hold/resume** – If the Avaya CS1000 phone holds/resumes an outbound call, the dialed digits are no longer displayed. This is a CS1000 known issue.
2. **SIP Telephone Conference** – During a conference call hosted by the SIP telephone, if the SIP telephone is hung up/dropped out of the conference, the conference call is dropped. This is known CS1000 SIP telephone limitation.
3. **Calling Line ID (CLID) is not correctly displayed** – After call redirection, namely blind/consultative transfer, is completed with two way voice paths, the CLID on the transferee's telephone is not updated accordingly. This is known CS1000 limitation.
4. **Cogeco system Incorrectly response to Querying for Capabilities OPTIONS** – Following 183 Session Progress with SDP from Cogeco, CS1000 sends OPTIONS to query Cogeco system capability, Cogeco system responses with 500 Internal Server Error. When CS1000 sees codecs list in 183 SDP's response from Cogeco is less than what it is offering in the INVITE, CS1000 will send out OPTIONS following 183 response's message in order to query the full capability of the receiving system (Cogeco). CS1000 is conforming with RFC 3261, Section 11, Querying for Capabilities (page 66). The OPTIONS message will allow CS1000 learn the receiving system capabilities. This minor issue has been brought to Cogeco's team attention. **There is NO user impact with this issue.**

## 2.3. Support

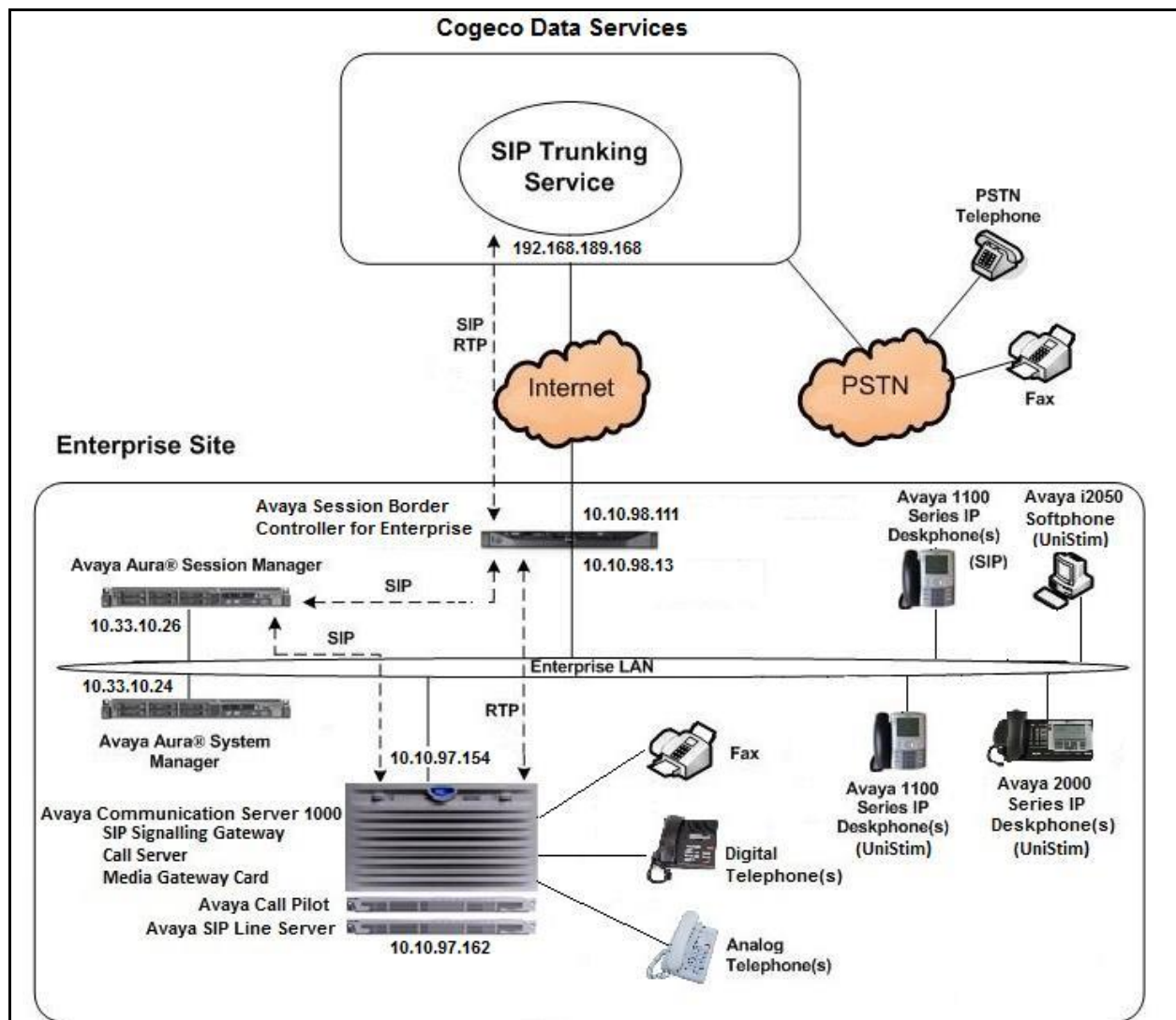
For technical support on the Avaya products described in these Application Notes visit:  
<http://support.avaya.com>

For technical support on the Cogeco Data Services, please contact customer service or visit  
<http://www.cogeco.ca/web/on/en/business/support/>

### 3. Reference Configuration

**Figure 1** illustrates the test configuration used during the compliance test between Avaya CS1000, SM, ASBC and Cogeco Data Services system. In this configuration, the ASBC on the enterprise side is configured to periodically perform registration to the Cogeco system. Also outbound calls from the enterprise CS1000 to PSTN will require authentication with the Cogeco system.

For confidentiality and privacy purposes, actual public IP addresses used in this testing have been masked out and replaced with fictitious IP addresses throughout the document.



**Figure 1- Network diagram for Avaya and Cogeco Data Services**



## 4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Avaya Telephony Components	
Equipment/Software	Release/Version
Avaya Communication Server 1000 (CPPM)	Call Server: 7.65 P + Signaling Server: 7.65.16 GA SIP Line Server: 7.65.16 GA
Avaya Call Pilot C201i	Call Pilot Voice Mail Manager: 05.00.41.143
Avaya Aura® System Manager running on an Avaya S8800 Server	6.3.4 (6.3.4.4.1830) (Build No. 6.3.0.8.5682-6.3.8.2631)
Avaya Aura® Session Manager running on an Avaya S8800 Server	6.3.0 (Build No. 6.3.0.0.630002-6.3.4.634012)
Avaya Session Border Controller for Enterprise	6.2.1.Q07
Avaya CS1000 Telephones: 2050 (Soft) 1140 (SIP) 1140 (UniStim) 2007 (UniStim) Avaya 3904 (Digital) Analog phone	4.04.0106 04.03.12.00 0625C8Q 0621C8Q N/A N/A
HP Officejet 4500 Fax	N/A
Cogeco Data Services SIP Trunking Components	
Component	Release
Broadsoft BroadWorks	Release 18

Additional patch lineup for CS1000 listed as below:

**Call Server:** 7.65 P+ GA plus latest DEPLIST – CPL\_7.6\_4.zip (X2107.65P)

**Signaling Server:** 7.65.16 GA plus latest DEPLIST – SP\_7.6\_4.ntl

## 5. Configure Avaya Communication Server 1000E

These Application Notes use the Incoming Digit Translation feature to receive calls, the Numbering Plan Area Code (NPA) and Special Number (SPN) features to route calls from the CS1000, over a SIP trunk via Cogeco system, to PSTN.

These application notes assume that the basic Communications Server 1000 configuration has already been administered. For further information on Communications Server 1000, please consult the references in **Section 11**.

The procedures below describe the configuration details for configuring a CS1000 SIP trunk.

### 5.1. Log into Avaya Communication Server 1000E System

#### 5.1.1. Log into System Manager and Element Manager (EM)

Open an instance of a web browser and connect to the System Manager using the following address: <https://<System Manager IP address>/SMGR/>. Log in using an appropriate User ID and Password (not shown). Select **Elements** → **Communication Server 1000**



The **Avaya Communication Server 1000 Management** screen is displayed. Click on the **Element Name** of the CS1000 Element as highlighted in red box as below:

**AVAYA** Avaya Aura® System Manager 6.3 Help | Logout

Host Name: smgr.bvwdev.com User Name: admin

### Elements

New elements are registered into the security framework, or may be added as simple hyperlinks. Click an element name to launch its management service. You can optionally filter the list by entering a search term.

<input type="checkbox"/>	Element Name	Element Type	Release	Address	Description
<input type="checkbox"/>	smgr.bvwdev.com (primary)	Base OS	7.6	10.33.10.24	Base OS element.
<input type="checkbox"/>	<b>EM on car1-sipl</b>	CS1000	7.6	10.10.97.80	New element.
<input type="checkbox"/>	EM on car2-mas	CS1000	7.6	10.10.97.90	New element.
<input type="checkbox"/>	EM on car3-sipl-ucm	CS1000	7.6	10.10.97.96	New element.
<input type="checkbox"/>	car1-cores1.bvwdev.com (member)	Linux Base	7.6	10.10.97.153	Base OS element.
<input type="checkbox"/>	car1-sipl.bvwdev.com (member)	Linux Base	7.6	10.10.97.161	Base OS element.

The CS1000 Element Manager **System Overview** page is displayed as below.

**AVAYA** **CS1000 Element Manager** Help | Logout

Managing: 10.10.97.80 Username: admin  
System Overview

### System Overview

IP Address: 10.10.97.80

Type: Avaya Communication Server 1000E CPPM Linux

Version: 4121

Release: 765 P +

### 5.1.2. Log into the Call Server using the Overlay Command Line Interface (CLI)

Using putty, SSH to the IP address of the CS1000 Signaling Server using an account with administrator credentials.

Run the command **cslogin** and log in with the appropriate user account and password. Sample output is shown below.

Note: This screen can be used for monitoring of BUG(s), ERROR and AUD messages.

```
login as: < --- enter an account with administrator credentials

Nortel Networks Linux Base 7.65
The software and data stored on this system are the property of, or licensed to, Avaya Inc and are
lawfully available only to authorized users for approved purposes. Unauthorized access
to any software or data on this system is strictly prohibited and punishable under appropriate
laws. If you are not an authorized user then do not try to login. This system may be monitored
for operational purposes at any time.

admin@10.10.97.154's password: <----enter the password
Last login: Thu Feb 20 16:02:14 2014 from 10.10.98.78
[admin2@car3-ssg-carrier ~]$ cslogin

SEC054 A device has connected to, or disconnected from, a pseudo tty without authenticating
>login

USERID? < --- enter the user account
PASS? <----enter the password
.
TTY #09 LOGGED IN ADMIN 11:09 24/02/2014
The software and data stored on this system are the property of, or licensed to, Avaya Inc and are
lawfully available only to authorized users for approved purposes. Unauthorized access
to any software or data on this system is strictly prohibited and punishable under appropriate
laws. If you are not an authorized user then log out immediately. This system may be monitored
for operational purposes at any time.

>
```

## 5.2. Administer an IP Telephony Node

This section describes how to configure an IP Telephony Node on CS1000.

### 5.2.1. Obtain Node IP address

These application notes assume that the basic CS1000 configuration has already been administered and that a Node has already been created. This section describes the steps for configuring a Node (Node ID 1000) in CS1000 IP network to work with Cogeco. For further

information on Communications Server 1000, please consult the references in **Section 11**. Select **System → IP Network → Nodes: Servers, Media Cards** and then click on the **Node ID** as shown.

The screenshot shows the AVAYA CS1000 Element Manager interface. The left sidebar contains a navigation tree with the following items: UCM Network Services, Home, Links, Virtual Terminals, System (highlighted), Alarms, Maintenance, Core Equipment, Peripheral Equipment, IP Network (highlighted), Nodes: Servers, Media Cards (highlighted), Maintenance and Reports, Media Gateways, Zones, and Host and Route Tables. The main content area displays the 'IP Telephony Nodes' page. At the top, it shows 'Managing: 10.10.97.80' and 'Username: admin'. Below this, there's a breadcrumb trail: 'System » IP Network » IP Telephony Nodes'. The page title is 'IP Telephony Nodes'. A message says 'Click the Node ID to view or edit its properties.' There are buttons for 'Add...', 'Import...', 'Export...', and 'Delete'. A 'Print | Refresh' link is also present. A table lists the nodes:

Node ID	Components	Enabled Applications	ELAN IP	Node/TLAN IPv4	Node/TLAN IPv6	Status
1000	1	LTPS, Gateway ( SIPGw )	-	10.10.97.154	-	Synchronized
1001	1	LTPS, Gateway ( SIPGw )	-	10.10.97.221	-	Synchronized
1002	1	SIP Line	-	10.10.97.162	-	Synchronized

At the bottom, there are checkboxes for 'Show: Nodes' (checked), 'Component servers and cards' (unchecked), and 'IPv6 address' (checked).

The **Node Details** screen is displayed with the IP address of the CS1000 node. The **Call server IP address** is **10.10.97.80**. The **Node IPv4 address 10.10.97.154** is a virtual address which corresponds to the **TLAN IP address 10.10.97.153** of the Signaling Server/SIP Signaling Gateway. The SIP Signaling Gateway uses this Node IP address to communicate with other components to process SIP calls. The **Node Details** screen is displayed below with the **IP Telephony Node Properties** and **Applications**.

The screenshot shows the AVAYA CS1000 Element Manager interface, specifically the 'Node Details' screen for Node ID 1000. The left sidebar is the same as in the previous screenshot. The main content area displays the 'Node Details (ID: 1000 - LTPS, Gateway ( SIPGw ))' page. At the top, it shows 'Managing: 10.10.97.80' and 'Username: admin'. Below this, there's a breadcrumb trail: 'System » IP Network » IP Telephony Nodes » Node Details'. The page title is 'Node Details (ID: 1000 - LTPS, Gateway ( SIPGw ))'. The 'Node ID' is 1000. The 'Call server IP address' is 10.10.97.80. The 'TLAN address type' is set to 'IPv4 only'. The 'Embedded LAN (ELAN)' section shows 'Gateway IP address: 10.10.97.65' and 'Subnet mask: 255.255.255.192'. The 'Telephony LAN (TLAN)' section shows 'Node IPv4 address: 10.10.97.154' and 'Subnet mask: 255.255.255.192'. The 'Node IPv6 address' field is empty. The 'IP Telephony Node Properties' section includes: Voice Gateway (VGW) and Codecs, Quality of Service (QoS), LAN, SNTP, Numbering Zones, and MCDN Alternative Routing Treatment (MALT) Causes. The 'Applications (click to edit configuration)' section includes: SIP Line, Terminal Proxy Server (TPS), Gateway (SIPGw), Personal Directories (PD), Presence Publisher, and IP Media Services. At the bottom, there's a 'Save' button and a 'Cancel' button. Below the main configuration area, there's a section titled 'Associated Signaling Servers & Cards'. It has a table with the following data:

Hostname	Type	Deployed Applications	ELAN IP	TLAN IPv4	Role
car1-cores1	Signaling_Server	SIP Line, LTPS, Gateway (SIP/H323), PD, Presence Publisher, IP Media Services	10.10.97.80	10.10.97.153	Leader

### 5.2.2. Administer Terminal Proxy Server (TPS)

Continuing from **Section 5.2.1**, on the **Node Details** page, select the **Terminal Proxy Server (TPS)** link as shown in Node Details page. Check the **UNISTim Line Terminal Proxy Server** checkbox to enable proxy service on this node and then click **Save** button (not shown).

AVAYA CS1000 Element Manager

Managing: 10.10.97.80 Username: admin

System » IP Network » IP Telephony Nodes » Node Details » UNISTim Line Terminal Proxy Server (LTPS) Configuration

Node ID: 1000 - UNISTim Line Terminal Proxy Server (LTPS) Configuration Details

Firmware | DTLs | Network Connect Server

UNISTim Line Terminal Proxy Server: ☒ Enable proxy service on this node

Firmware

IP address: 0.0.0.0

Full file path: download/firmwa

Server Account/User ID:

Password:

### 5.2.3. Administer Quality of Service (QoS)

Continuing from **Section 5.2.1**, on the **Node Details** page, select the **Quality of Service (QoS)** link as shown in Node Details page. The default Diffserv values are as shown. Then click **Save** button.

AVAYA CS1000 Element Manager

Managing: 10.10.97.80 Username: admin

System » IP Network » IP Telephony Nodes » Node Details » Quality of Service (QoS)

Node ID: 1000 - Quality of Service (QoS)

Diffserv Codepoint (DSCP)

Enable Avaya automatic QoS: ☐

Control packets: 40 (0-63)

Voice packets: 46 (0-63)

VLAN tagging: ☒ 802.1Q support

802.1Q bits value (802.1P): 6 (0-7)

\* Required Value.

Note: Changes made on this page will NOT be transmitted until the Node is also saved.

Save Cancel

### 5.2.4. Synchronize New Configuration

Continuing from **Section 5.2.3**, return to the **Node Details** page and click the **Save** button. The **Node Saved** screen is displayed. Click **Transfer Now** (not shown). The **Synchronize Configuration Files (Node ID <1000>)** screen is displayed (not shown). Check the **Signaling Server** checkbox and click **Start Sync** (not shown). When the synchronization completes, check the **Signaling Server** checkbox and click **Restart Applications** (not shown).



## 5.3. Administer Voice Codec

### 5.3.1. Enable Voice Codec G.711

On the **Node Details** page shown in **Section 5.2.1**, click on **Voice Gateway (VGW)** and **Codecs** then select the **Voice Codecs** section as shown below.

The Cogeco system supports **G.711/time 20ms** with **Voice Activity Detection (VAD)** checkbox unchecked. Ensure **Codec G.729** is unchecked. Then click **Save** button.

**AVAYA CS1000 Element Manager** Help | Logout

Managing: 10.10.97.80 Username: admin  
System » IP Network » IP Telephony Nodes » Node Details » VGW and Codecs

**Node ID: 1000 - Voice Gateway (VGW) and Codecs**

General | **Voice Codecs** | Fax

**Voice Codecs**

Codec G711: ☒ Enabled (required)  
Voice payload size: 20 (milliseconds per frame)  
Voice playout (jitter buffer) delay: 40 80 (milliseconds)  
Nominal Maximum  
Maximum delay may be automatically adjusted based on nominal settings.  
☐ Voice Activity Detection (VAD)

Codec G722: ☐ Enabled  
Voice payload size: 20 (milliseconds per frame)  
Voice playout (jitter buffer) delay: 40 80 (milliseconds)  
Nominal Maximum  
Maximum delay may be automatically adjusted based on nominal settings.

Codec G729: ☐ Enabled  
Voice payload size: 20 (milliseconds per frame)

\* Required Value. Note: Changes made on this page will NOT be transmitted until the Node is also saved. **Save** Cancel

Synchronize the new configuration (please refer to **Section 5.2.4** for steps).

### 5.3.2. Enable Voice Codec on Media Gateways

From the menu on the left of the Element Manager page, select **IP Network → Media Gateways**. The Media Gateways page will appear (not shown). Click on **MGC** which is located on the right of the page. In the following screen, scroll down to select **Codec G.711**, deselect **Codec G.729A** and uncheck **VAD** as shown below. Scroll down bottom of the page and click **Save** button (not shown).

**AVAYA CS1000 Element Manager**

**- VGW and IP phone codec profile**

- Enable echo canceller ☒
- Echo canceller tail delay 128 (milliseconds)
- Enable dynamic attenuation ☒
- Voice activity detection threshold 1 (0 - 4 DBM)
- Idle noise level 0 (0 - 1 DBM)
- R factor calculation ☐
- DTMF tone detection ☒
- Enable low latency mode ☐
- Remove DTMF delay (squelch DTMF from TDM to IP) ☒
- Enable modem/fax pass through mode ☒
- Enable V.21 FAX tone detection ☐
- Fax TCF method 2
- FAX maximum rate 14400 (bps)
- FAX playout nominal delay 100 (0 - 300 milliseconds)
- FAX no activity timeout 20 (10 - 32000 milliseconds)
- FAX packet size 30

**- Codec G711** ☒ **Select**

Codec name G711

Voice payload size 20 (ms/frame)

Voice playout (jitter buffer) nominal delay 40

Modifications may cause changes to dependent settings

Voice playout (jitter buffer) maximum delay 80

Modifications may cause changes to dependent settings

**VAD** ☐

**- Codec G729A** ☐ **Select**

Codec name G729A

Voice payload size 20 (ms/frame)

Voice playout (jitter buffer) nominal delay 40

Modifications may cause changes to dependent settings

Voice playout (jitter buffer) maximum delay 80

Modifications may cause changes to dependent settings

**VAD** ☐

**+ Codec G723.1** ☐ **Select**



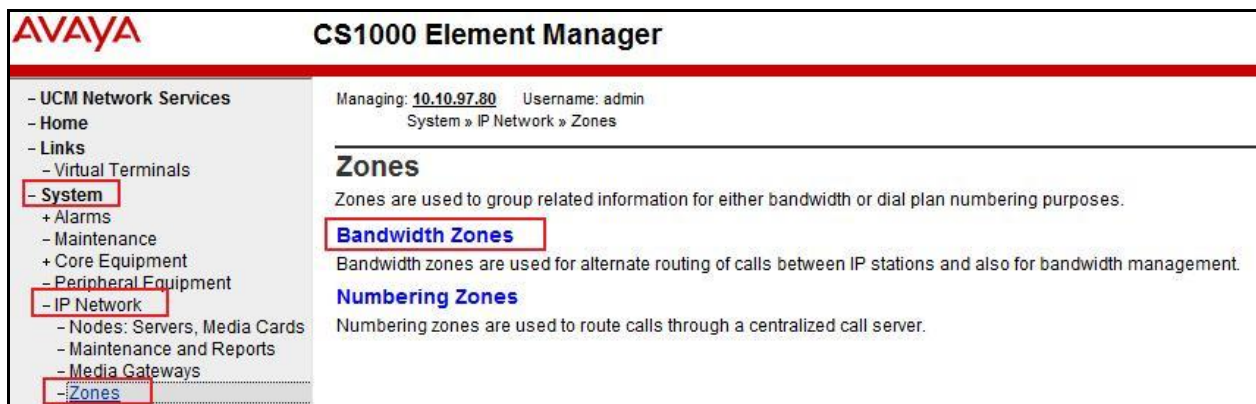
## 5.4. Zones and Bandwidth Management

This section describes the steps to create two zones: zone 10 for the VGW and IP sets, and zone 255 for the SIP Trunk.

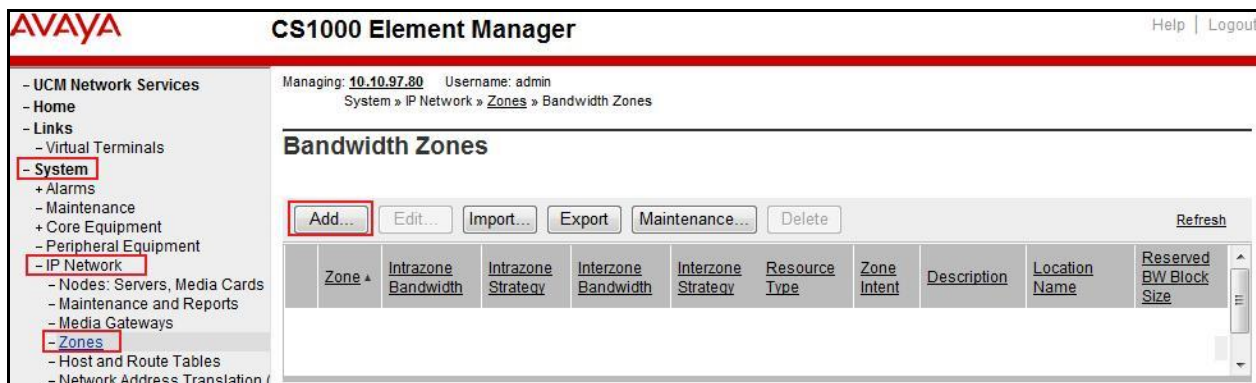
### 5.4.1. Create a Zone for IP Phones (Zone 10)

The following figures show how to configure a zone for VGW and IP sets for bandwidth management purposes. The bandwidth strategy can be adjusted to preference.

Select **System** → **IP Network** → **Zones** configuration from the left pane, click **Bandwidth Zones**.



The **Bandwidth Zones** screen is displayed as shown below. Click **Add** to create new zone for IP Phones.



Select and input the values as shown below (highlighted in red box), and click on **Submit** button.

- **INTRA\_BW: 1000000**
- **INTRA\_STGY:** Set codec for local calls. Select **Best Quality (BQ)** to use G.711 as the first priority codec for negotiation.
- **INTER\_BW: 1000000**
- **INTER\_STGY:** Set codec for the calls over trunk. Select **Best Quality (BQ)** to use G.711 as the first priority codec for negotiation.
- **Zone Intent (ZBRN):** Select **MO (MO)** for IP phones, and VGW.

AVAYA CS1000 Element Manager

Managing: 10.10.97.80 Username: admin  
System » IP Network » Zones » Bandwidth Zones » Bandwidth Zones 10 » Edit Bandwidth Zone » Zone Basic Property and Bandwidth Management

### Zone Basic Property and Bandwidth Management

Input Description	Input Value
Zone Number (ZONE):	10 (1 - 8000)
Intrazone Bandwidth (INTRA_BW):	1000000 (0 - 10000000)
Intrazone Strategy (INTRA_STGY):	Best Quality (BQ)
Interzone Bandwidth (INTER_BW):	1000000 (0 - 10000000)
Interzone Strategy (INTER_STGY):	Best Quality (BQ)
Resource Type (RES_TYPE):	Shared (SHARED)
Zone Intent (ZBRN):	MO (MO)
Description (ZDES):	
Location Name (ZNAME):	
Reserved BW Block Size (RESERVED_BW_SIZE):	0 (200 - 9999999)

Submit Refresh Cancel

#### 5.4.2. Create a Zone for Virtual SIP Trunk (Zone 255)

Follow the steps described in Section 5.4.1 to create a zone for the virtual SIP trunk. The difference is in the **Zone Intent (ZBRN)** field. Select **VTRK** for virtual trunk as shown and then click **Submit** button.

AVAYA CS1000 Element Manager

Managing: 10.10.97.80 Username: admin  
System » IP Network » Zones » Bandwidth Zones » Bandwidth Zones 255 » Edit Bandwidth Zone » Zone Basic Property and Bandwidth Management

### Zone Basic Property and Bandwidth Management

Input Description	Input Value
Zone Number (ZONE):	255 (1 - 8000)
Intrazone Bandwidth (INTRA_BW):	1000000 (0 - 10000000)
Intrazone Strategy (INTRA_STGY):	Best Quality (BQ)
Interzone Bandwidth (INTER_BW):	1000000 (0 - 10000000)
Interzone Strategy (INTER_STGY):	Best Quality (BQ)
Resource Type (RES_TYPE):	Shared (SHARED)
Zone Intent (ZBRN):	VTRK (VTRK)
Description (ZDES):	

Submit Refresh Cancel

## 5.5. Administer SIP Trunk Gateway

This section describes the steps for establishing a SIP connection between the SIP Signaling Gateway and the Session Border Controller for Enterprise.

### 5.5.1. Integrated Services Digital Network (ISDN)

Select **System** → **Customers** in the left pane. The **Customers** screen is displayed. Click on the link associated with the appropriate customer, in this case **00** (not shown). The system can support more than one customer with different network settings and options. The **Customer 00 Edit** page will appear (not shown). Select the **Feature Packages** option from **Customer 00 Edit** page (not shown). The screen is updated with a listing of available **Feature Packages** (not all features are shown in capture below). Select **Integrated Services Digital Network** to edit the parameters shown below. Check the **Integrated Services Digital Network** option, and retain the default values for all remaining fields. Scroll down to the bottom of the screen, and click **Save** button (not shown).

**AVAYA CS1000 Element Manager**

**- Integrated Services Digital Network** Package: 145

+ Dial Access Prefix on CLID table entry option

Integrated Services Digital Network: ☒

- Virtual private network identifier:  (1 - 16383)

- Private network identifier:  (1 - 16383)

- Node DN:

Multi-location business group:  (0 - 65535)

Business sub group consult-only:  (0 - 65535)

Prefix 1:

Prefix 2:

**Left Sidebar:**

- UCM Network Services
- Home
- Links
  - Virtual Terminals
- System**
  - + Alarms
  - Maintenance
  - + Core Equipment
  - Peripheral Equipment
  - + IP Network
  - + Interfaces
  - Engineered Values
  - + Emergency Services
  - + Geographic Redundancy
  - + Software
- Customers**

## 5.5.2. Administer SIP Trunk Gateway to Avaya Aura® Session Manager

On the **Node Details** page as shown in **Section 5.2.1**, select **Gateway (SIPGw)**. Under the **General** tab of the **Virtual Trunk Gateway Configuration Details** screen, enter the following values (highlighted in red boxes) for the specified fields, and retain the default values for the remaining fields. Then click **Save** button.

AVAYA CS1000 Element Manager

Managing: 10.10.97.80 Username: admin

System » IP Network » IP Telephony Nodes » Node Details » Virtual Trunk Gateway Configuration

Node ID: 1000 - Virtual Trunk Gateway Configuration Details

General | SIP Gateway Settings | SIP Gateway Services

Vtrk gateway application: ☒ Enable gateway service on this node

General

Vtrk gateway application: SIP Gateway (SIPGw)

SIP domain name: avayalab.com

Local SIP port: 5060 \*(1 - 65535)

Gateway endpoint name: car1-cores1

Gateway password: \*

Application node ID: 1000 \*(0-9999)

Virtual Trunk Network Health Monitor

☐ Monitor IP addresses (listed below)

Information will be captured for the IP addresses listed below.

Monitor IP:  Add

Monitor addresses:  Remove

\* Required Value.

Note: Changes made on this page will NOT be transmitted until the Node is also saved.

Save Cancel

Click on the **SIP Gateway Settings** tab, under **Proxy Or Redirect Server**, enter the following values (highlighted in red boxes) for the specified fields, retaining the default values for the remaining fields as shown in capture below. Enter the internal interface IP address of Session Manager in the **Primary TLAN IP address** field (This IP address is defined in **Section 6.5**). Enter **Port: 5060** and **Transport protocol: UDP**. Uncheck **Support registration** checkbox. Click **Save** button.

AVAYA CS1000 Element Manager

Node ID: 1000 - Virtual Trunk Gateway Configuration Details

General | SIP Gateway Settings | SIP Gateway Services

☐ Enable Shared Bandwidth Management

Proxy Or Redirect Server:

Proxy Server Route 1:

Primary TLAN IP address: 10.33.10.26

The IP address can have either IPv4 or IPv6 format based on the value of "TLAN address type"

Port: 5060 \*(1 - 65535)

Transport protocol: UDP

Options: ☐ Support registration

☐ Primary CDS proxy

\* Required Value.

Note: Changes made on this page will NOT be transmitted until the Node is also saved.

Save Cancel



Continue with **Virtual Trunk Gateway Configuration Details** page above, scroll to the **SIP URI Map** section.

Under the **Public E.164 domain names**, enter the following:

- **National:** Empty this field
- **Subscriber:** Empty this field
- **Special Number:** Empty this field
- **Unknown:** Empty this field

Under the **Private domain names**, enter the following:

- **UDP:** Empty this field
- **CDP:** Empty this field
- **Special Number:** Empty this field
- **Vacant number:** Empty this field
- **Unknown:** Empty this field

The remaining fields can be left at their default values. Then click **Save** button.

The screenshot displays the AVAYA CS1000 Element Manager web interface. The left sidebar contains a navigation menu with categories like UCM Network Services, Home, Links, System, Alarms, Maintenance, Core Equipment, Peripheral Equipment, IP Network, Nodes: Servers, Media Call, Maintenance and Reports, Media Gateways, Zones, Host and Route Tables, Network Address Translation, QoS Thresholds, Personal Directories, Unicode Name Directory, and Interfaces. The main content area is titled 'Node ID: 1000 - Virtual Trunk Gateway Configuration Details'. It features a breadcrumb trail: 'Managing: 10.10.97.80 - Username: admin - System > IP Network > IP Telephony Nodes > Node Details > Virtual Trunk Gateway Configuration'. Below the breadcrumb, there are tabs for 'General', 'SIP Gateway Settings', and 'SIP Gateway Services'. The 'SIP URI Map' section is active, showing two main areas: 'Public E.164 domain names' and 'Private domain names'. The 'Public E.164 domain names' area includes fields for 'National', 'Subscriber', 'Special number', and 'Unknown'. The 'Private domain names' area includes fields for 'UDP', 'CDP', 'Special number', 'Vacant number', and 'Unknown'. A note at the bottom states: 'Note: Changes made on this page will NOT be transmitted until the Node is also saved.' There are 'Save' and 'Cancel' buttons at the bottom right.

Synchronize the new configuration (refer to **Section 5.2.4** for instructions).

### 5.5.3. Administer Virtual D-Channel

Select **System** → **Routes and Trunks** → **D-Channels** from the left pane to display the **D-Channels** screen. In the **Choose a D-Channel Number** field, select an available D-channel from the drop-down list (in this case 100) and type **DCH** as shown. Click **to Add** button.

The screenshot shows the AVAYA CS1000 Element Manager interface. The left navigation pane has a tree structure with the following items: UCM Network Services, Home, Links, Virtual Terminals, System (highlighted with a red box), Alarms, Maintenance, Core Equipment, Peripheral Equipment, IP Network, Interfaces, Engineered Values, Emergency Services, Geographic Redundancy, Software, Customers, Routes and Trunks (highlighted with a red box), and D-Channels (highlighted with a red box). The main content area is titled 'D-Channels' and contains two sections: 'Maintenance' and 'Configuration'. The 'Maintenance' section lists several links: 'D-Channel Diagnostics (LD 96)', 'Network and Peripheral Equipment (LD 32, Virtual D-Channels)', 'MSDL Diagnostics (LD 96)', 'TMDL Diagnostics (LD 96)', and 'D-Channel Expansion Diagnostics (LD 48)'. The 'Configuration' section contains a form with a dropdown menu labeled 'Choose a D-Channel Number' set to '100', a text field labeled 'and type:' set to 'DCH', and a button labeled 'to Add'. The top of the page shows the AVAYA logo, 'CS1000 Element Manager', and a 'Help | Logout' link. Below the header, it says 'Managing: 10.10.97.80 Username: admin' and 'Routes and Trunks » D-Channels'.

The **D-Channels 100 Property Configuration** screen is displayed next. Enter the following values for the specified fields, and retain the default values for the remaining fields.

- **D channel Card Type:** D-Channel is over IP (DCIP)
- **Designator:** A descriptive name
- **User:** Integrated Services Signaling Link Dedicated (ISLD)
- **Interface type for D-channel:** Meridian Meridian1 (SL1)
- **Meridian 1 node type:** Slave to the controller (USR)
- **Release ID of the switch at the far end:** 25

Click on **Advanced options (ADVOPT)**. Check on the **Network Attendant Service Allowed** checkbox as shown. Other fields are left as default. Click **Submit** button.

**AVAYA CS1000 Element Manager** Help | Logout

**D-Channels 100 Property Configuration**

**- Basic Configuration**

Input Description	Input Value
Action Device And Number (ADAN):	DCH
D channel Card Type:	DCIP
Designator:	SIPGw
Recovery to Primary:	<input type="checkbox"/>
PRI loop number for Backup D-channel:	
User:	Integrated Services Signaling Link Dedicated (ISLD)
Interface type for D-channel:	Meridian Meridian1 (SL1)
Country:	ETS 300 =102 basic protocol (ETSI)
D-Channel PRI loop number:	
Primary Rate Interface:	<input type="button" value="more PRI"/>
Secondary PRI2 loops:	
Meridian 1 node type:	Slave to the controller (USR)
Release ID of the switch at the far end:	25
Central Office switch type:	100% compatible with Bellcore standard (STD)
Integrated Services Signaling Link Maximum:	4000 Range: 1 - 4000
Signalling server resource capacity:	3700 Range: 0 - 3700

**+ Basic options (BSCOPT)**

**Advanced options (ADVOPT)**

- Layer 3 call control message count per 5 second time interval: 300 Range: 60 - 350

- Number of Status Enquiry Messages sent within 128 ms: 1

- Map channel number to timeslots on a PRI2 loop: ☒

**+ H323 Overlap Signaling Settings (H323)**

--Overlap Timer:

- Multilocation Business Group Allowed: ☐

- Network Attendant Service Allowed: ☒

**+ Link Access Protocol for D-channel (LAPD)**

**+ Feature Packages**

On the same page, choose the **Basic Options (BSCOPT)** and click **Edit** button on the **Remote Capabilities** field.

The **Remote Capabilities Configuration** page appears as shown below. Check **MWI** and **ND2** checkboxes.

Input Description	Input Value
Basic rate interface (BRI)	<input type="checkbox"/>
Call completion on busy using integer value (CCBI)	<input type="checkbox"/>
Call completion on busy using object identifier (CCBO)	<input type="checkbox"/>
Call transfer notification and invocation to EuroISDN (ECTO)	<input type="checkbox"/>
Malicious call identification (MCID)	<input type="checkbox"/>
MCDN QSIG conversion (MQC)	<input type="checkbox"/>
Remote D-channel is on a MSDL card (MSL)	<input type="checkbox"/>
Message waiting interworking with DMS-100 (MWI)	<input checked="" type="checkbox"/>
Network access data (NAC)	<input type="checkbox"/>
Network call trace supported (NCT)	<input type="checkbox"/>
Network name display method 1 (ND1)	<input type="checkbox"/>
Network name display method 2 (ND2)	<input checked="" type="checkbox"/>
Network name display method 3 (ND3)	<input type="checkbox"/>

Click **Return – Remote Capabilities** button (not shown).

Click **Submit** button (not shown).



#### 5.5.4. Administer Virtual Super-Loop

Select **System** → **Core Equipment** → **Superloops** from the left pane to display the **Superloops** screen. If the Superloop does not exist, click **Add** button to create a new one as shown below. In this example, Superloop 4, 96, 100, and 104 have been added and are being used.



#### 5.5.5. Administer Virtual SIP Routes

Select **Routes and Trunks** → **Routes and Trunks** from the left pane to display the **Routes and Trunks** screen. In this example, **Customer 0** is being used. Click **Add route** button as shown.



The **Customer 0**, new **Route Configuration** screen is displayed next (not shown). The **Basic Configuration** section is displayed, enter the following values for the specific fields, and retain the default values for the remaining fields. The screenshot of Basic Configuration section of existing route 100 is displayed to edit as shown in capture below.

- **Route number (ROUT):** Select an available route number (example: route **100**).
- **Designator field for trunk (DES):** A descriptive text (**SP**).
- **Trunk type (TKTP):** TIE trunk data block (**TIE**)
- **Incoming and outgoing trunk (ICOG):** Incoming and Outgoing (**IAO**)
- **Access code for the trunk route (ACOD):** An available access code (example: **8001**).
- Check **The route is for a virtual trunk route (VTRK)** field, to enable four additional fields to appear.
- For the **Zone for codec selection and bandwidth management (ZONE)** field, enter **255** (created in **Section 5.4.2**). Note: The Zone value is filled out as 255, but after it is added, the screen is displayed with prefix 00.

- For the **Node ID of signaling server of this route (NODE)** field, enter the node number **1000** (created in **Section 5.2.1**).
- Select **SIP (SIP)** from the drop-down list for the **Protocol ID for the route (PCID)** field.
- Check the **Integrated Services Digital Network option (ISDN)** checkbox to enable additional fields to appear. Scrolling down to the bottom of the screen, enter the following values for the specified fields, and retain the default values for the remaining fields.
  - **Mode of operation (MODE):** Select **Route uses ISDN Signalling Link (ISLD)**
  - **D channel number (DCH):** Enter **100** (created in **Section 5.5.3**)
  - **Network calling name allowed (NCNA):** Check the field.
  - **Network call redirection (NCRD):** Check the field.
  - **Insert ESN access code (INAC):** Check the field.

**AVAYA** **CS1000 Element Manager** Help | Logout

**Customer 0, Route 100 Property Configuration**

**- Basic Configuration**

Route data block (RDB) (TYPE):

Customer number (CUST):

Route number (ROUT):

Designator field for trunk (DES):

Trunk type (TKTP):

Incoming and outgoing trunk (ICOG):

Access code for the trunk route (ACOD):

Trunk type M911P (M911P): ☐

The route is for a virtual trunk route (VTRK): ☒

- Zone for codec selection and bandwidth management (ZONE):  (0 - 8000)

- Node ID of signaling server of this route (NODE):  (0 - 9999)

- Protocol ID for the route (PCID):

- Print correlation ID in CDR for the route (CRID): ☐

- Enable Shared Bandwidth Management for the route (SBWM): ☐

Integrated services digital network option (ISDN): ☒

- Mode of operation (MODE):

- D channel number (DCH):  (0 - 254)

- Interface type for route (IFC):

- Private network identifier (PNI):  (0 - 32700)

- Network calling name allowed (NCNA): ☒

- Network call redirection (NCRD): ☒

- Trunk route optimization (TRO): ☐

- Recognition of DTI2 ABCD FALT signal for ISL (FALT): ☐

- Channel type (CHTY):

- Call type for outgoing direct dialed TIE route (CTYP):

- Insert ESN access code (INAC): ☒

Click on **Basic Route Options**, check the **North American toll scheme (NATL)** and **Incoming DID digit conversion on this route (IDC)** checkboxes. Enter **0** for both **Day IDC tree number** and **Night IDC tree number**. Click the **Submit** button.

**AVAYA CS1000 Element Manager** Help | Logout

- UCM Network Services
  - Home
  - Links
    - Virtual Terminals
- + System
- Customers
  - **Routes and Trunks**
    - **Routes and Trunks**
    - D-Channels
    - Digital Trunk Interface
- Dialing and Numbering Plans
  - Electronic Switched Network
  - Flexible Code Restriction
  - Incoming Digit Translation
- Phones
  - Templates
  - Reports
  - Views
  - Lists
  - Properties
  - Migration
- Tools
  - + Backup and Restore
  - Date and Time
  - + Logs and reports
- Security
  - + Passwords
  - + Policies
  - + Login Options

**- Basic Route Options**

Attendant announcement (ATAN) : No Attendant Announcement. (NO)

Billing number required (BILN) : ☐

Call detail recording (CDR) : ☐

**North American toll scheme (NATL) : ☒**

Controls or timers (CNTL) : ☐

Conventional (Tie trunk only) (CNVT) : ☐

**Incoming DID digit conversion on this route (IDC) : ☒**

- Day IDC tree number (DCNO) : 0 (0 - 254)

- Night IDC tree number (NDNO) : 0 (0 - 254)

- Display external dialed digits (DEXT) : ☐

Multifrequency compelled or MFC signaling (MFC) : No MFC (NO)

Process notification networked calls (PNNC) : ☐

+ Network Options

+ General Options

+ Advanced Configurations

**Submit** Refresh Delete Cancel

### 5.5.6. Administer Virtual Trunks

Select **Routes and Trunks** → **Route and Trunks**. The Route list is now updated with the newly added routes. In the example, the Route 100 is being added. Click **Add trunk** button as shown below.

**AVAYA CS1000 Element Manager** Help | Logout

Managing: **10.10.97.80** Username: admin  
Routes and Trunks » Routes and Trunks

**Routes and Trunks**

- **Customer: 0** Total routes: 3 Total trunks: 66 Add route

Route	Type	Description	Edit	Add trunk
+ Route: 1	MUS	Description: MUS	Edit	Add trunk
+ Route: 100	TIE	Description: SP	Edit	<b>Add trunk</b>
+ Route: 101	TIE	Description: SIPL	Edit	Add trunk

The **Customer 0, Route 100, Trunk 1 Property Configuration** screen is displayed. Enter the following values for the specified fields and retain the default values for the remaining fields. The Media Security (sRTP) needs to be disabled at the trunk level by editing the **Class of Service (CLS)** at the bottom of the basic trunk configuration page. Click **Edit** button as shown in capture below.

Note: The Multiple trunk input number (MTINPUT) field may be used to add multiple trunks in a single operation, or repeat the operation for each trunk. In the sample configuration, 32 trunks were created.

- **Trunk data block:** IP Trunk (**IPTI**)
- **Terminal Number:** Available terminal number (Superloop 100 created in **Section 5.5.4**)
- **Designator field for trunk:** A descriptive text
- **Extended Trunk:** Virtual trunk (**VTRK**)
- **Member number:** Current route number and starting member
- **Card Density:** 8D
- **Start arrangement Incoming:** Immediate (**IMM**)
- **Start arrangement Outgoing:** Immediate (**IMM**)
- **Trunk group access restriction:** Desired trunk group access restriction level
- **Channel ID for this trunk:** An available starting channel ID

**AVAYA CS1000 Element Manager** Help | Logout

Managing: 10.10.97.80 Username: admin  
Routes and Trunks » Routes and Trunks » Customer 0, Route 100, Trunk 1 Property Configuration

### Customer 0, Route 100, Trunk 1 Property Configuration

**- Basic Configuration**

Auto increment member number: ☒

Trunk data block:

Terminal number:

Designator field for trunk:

Extended trunk:

Member number:  \*

Level 3 Signaling:

Card density:

Start arrangement Incoming:

Start arrangement Outgoing:

Trunk group access restriction:

Channel ID for this trunk:

Class of Service:

**+ Advanced Trunk Configurations**



For **Media Security**, select **Media Security Never (MSNV)**. Enter the values for the specified fields as shown in capture below. Scroll down to the bottom of the screen, click **Return Class of Service** and then click **Save** button (shown in capture above).

**AVAYA CS1000 Element Manager** Help | Logout

**Class of Service Configuration**

**- Class of Service**

Input Description	Input Value
- Loop Break Supervised COT:	
- Make-break ratio for dial pulse:	10 pulses per second (P10)
- Manual Incoming:	Manual Incoming Denied (MID)
- Media Security:	Media Security Never (MSNV)
- Network Hook Flash Over M911P:	
- Polarity:	

Return Class of Service Cancel

### 5.5.7. Administer Calling Line Identification Entries

Select **Customers** (on the left pane) → **00** → **ISDN and ESN Networking** (not shown). Click **Calling Line Identification Entries**.

**AVAYA CS1000 Element Manager** Help | Logout

**ISDN and ESN Networking**

**Calling Line Identification**

Information for incoming/outgoing calls: No manipulation is done

Size: 256 (0 - 4000)

Country code: 1 (0 - 9999)

Code displayed as part of calling number

Calling Line Identification Entries

Click the **Add** button as shown.

**AVAYA CS1000 Element Manager** Help | Logout

**Calling Line Identification Entries**

**Search for CLID**

Start range :

End range :

\*End range\* should not exceed the CLID size specified

Search

**Calling Line Identification Entries**

Add... Delete

Refresh

The add entry **0** screen is displayed, enter the following values for the specified fields and retain the default values for the remaining fields. The Edit Calling Line Identification of existing entry 0 is displayed as shown in capture below:

- **National Code:** left blank.
- **Local Code:** input the prefix digits assigned by Cogeco, in this case it is 6 digits – **905740**. This **Local Code** will be used for call display purposes for Call Type = Unknown.
- **Home Location Code:** input the prefix digits assigned by Cogeco, in this case it is 6 digits - **905740**. This **Home Location Code** will be used for call display purposes for Call Type = National (NPA).
- **Local Steering Code:** input the prefix digits assigned by Cogeco, in this case it is 6 digits - **905740**. This **Local Steering Code** will be used for call display purposes for Call Type = Local Subscriber (NXX).
- **Use DN as DID:** YES.
- **Calling Party Name Display:** Uncheck for **Roman characters**.

Then click **Save** button.

**AVAYA CS1000 Element Manager** Help Logout

**Edit Calling Line Identification 0**

**General Properties**

National Code:  (0 - 999999)

Code for national home number

Local Code:  905740 (1-12 digits)

Code for home local number or listed DN

Home Location Code:  905740 (1-7 digits)

Local Steering Code:  905740 (1-7 digits)

Use DN as DID:  YES

**Emergency Services Access**

Emergency Local Code:  (1-12 digits)

Code for home local number during Emergency calls

Emergency Options: ☐ Home national number for emergency services access calls

☒ Append the originating directory number for emergency services access calls

**Calling Party Name Display**

Roman characters: ☐

Save Cancel

## 5.5.8. Enable External Trunk to Trunk Transfer

This section shows how to enable the External Trunk to Trunk Transfer feature, which is a mandatory configuration to make call transfer and conference work properly over a SIP trunk.

Log into the Call Server Overlay CLI (please refer to **Section 5.1.2** for more details).  
Allow External Trunk to Trunk Transfer for Customer Data Block by using **LD 15**.

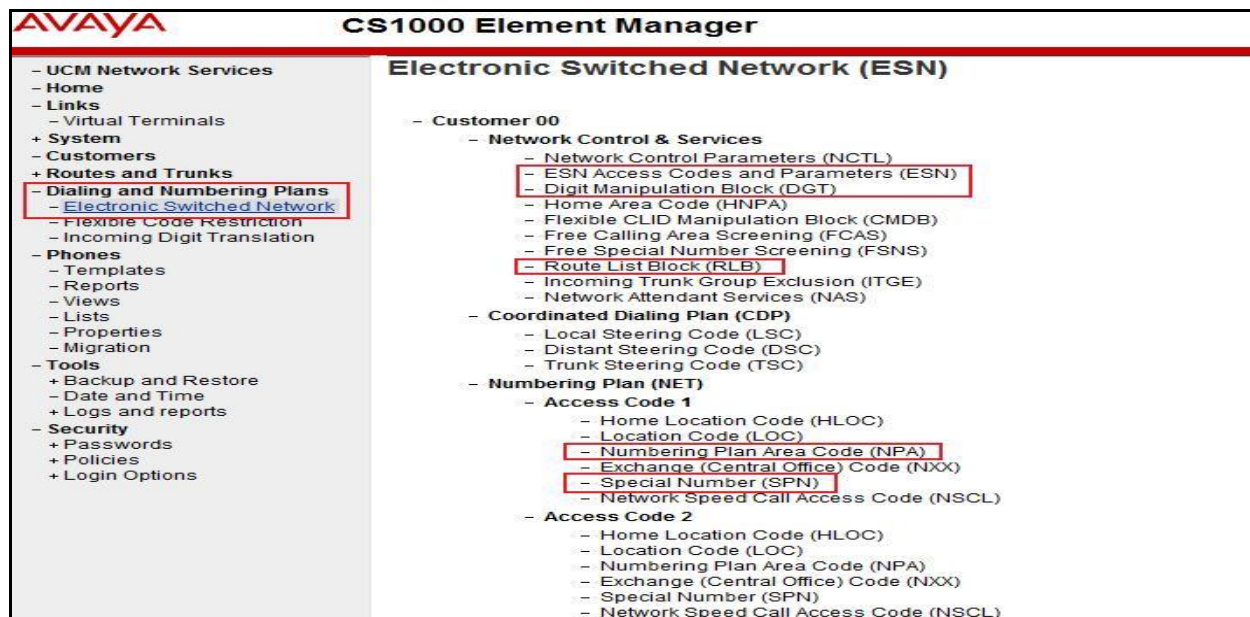
```
>ld 15
CDB000
MEM AVAIL: (U/P): 35359353   USED U P: 8485941 1034575   TOT: 45879869
DISK SPACE NEEDED: 1883 KBYTES
REQ: chg
TYPE: net

TYPE NET_DATA
CUST 0
OPT
...
TRNX YES (←Enable transfer feature)
EXTT YES (← Enable external trunk to trunk Transfer )
...
```

## 5.6. Administer Dialing Plans

### 5.6.1. Define Electronic Switched Network (ESN) Access Codes and Parameters

Select **Dialing and Numbering Plans** → **Electronic Switched Network** from the left pane to display the **Electronic Switched Network (ESN)** screen.



In the **ESN Access Codes and Basic Parameters** page, define **NARS/BARS Access Code 1** as shown. Click **Submit** button (not shown).

**AVAYA CS1000 Element Manager**

**ESN Access Codes and Basic Parameters**

**General Properties**

NARS/BARS Access Code 1: 6

NARS Access Code 2: 7

NARS/BARS Dial Tone after dialing AC1 or AC2 access codes: ☒

Expensive Route Warning Tone: ☒

- Expensive Route Delay Time: 6 (0 - 10)

Coordinated Dialing Plan feature for this customer: ☒

- Maximum number of Steering Codes: 64000 (1 - 64000)

- Number of digits in CDP DN (DSC + DN or LSC + DN): 7 (3 - 10)

### 5.6.2. Associate Numbering Plan Area Code (NPA) and SPN call to ESN Access Code 1

Log into the Call Server CLI (please refer to **Section 5.1.2** for more details), change Customer Net Data block by using **LD 15**. In this provisioning, the idea is to disassociate the NPA and SPN in AC2 so that the system will be forced to associate NPA and SPN with AC1.

```
>ld 15
CDB000
MEM AVAIL: (U/P): 35359353   USED U P: 8485941 1034575   TOT: 45879869
DISK SPACE NEEDED: 1722 KBYTES
REQ: chg
TYPE: net

TYPE NET_DATA
CUST 0
OPT
AC2 xNPA xSPN   → (Set NPA, SPN not to associate to ESN Access Code 2)
FNP
CLID
...
```



Verify Customer Net Data block by using **LD 21**.

```
>ld 21
PT1000

REQ: prt
TYPE: net
TYPE NET_DATA
CUST 0

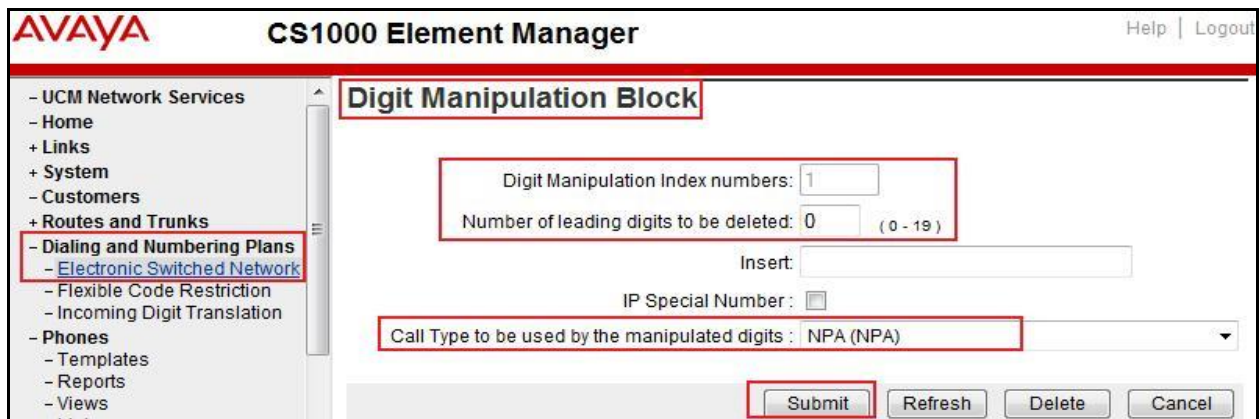
TYPE NET_DATA
CUST 00
OPT RTA
AC1 INTL NPA SPN NXX LOC ----- > (NPA, SPN are associated to ESN Access Code 1)
AC2
FNP YES
...
```

### 5.6.3. Digit Manipulation Block (DMI)

Select **Dialing and Numbering Plans** → **Electronic Switched Network** (not shown) from the left pane to display the **Electronic Switched Network (ESN)** screen. Select **Digit Manipulation Block (DGT)** as shown in capture **Section 5.6.1**. Select an available DMI from the drop-down list and click **to Add** as shown. In the testing example, **Digit Manipulation Block Index 1** is added.



The DMI\_1 screen will open (shown below). In this testing, to avoid deletion of leading digits, enter **0** for the **Number of leading digits to be deleted** field and select **NPA (Numbering Plan Area)** for the **Call Type to be used by the manipulated digits** and then click the **Submit** button.



#### 5.6.4. Digit Manipulation Block Index (DMI) for Outbound Call

To add DMI for the outbound call, there is an index, which was added to the Digit Manipulation Block List 1 as shown in **Section 5.6.3. Digit Manipulation Block List 1** is used for an outbound call.

#### 5.6.5. Route List Block (RLB) (RLB 14)

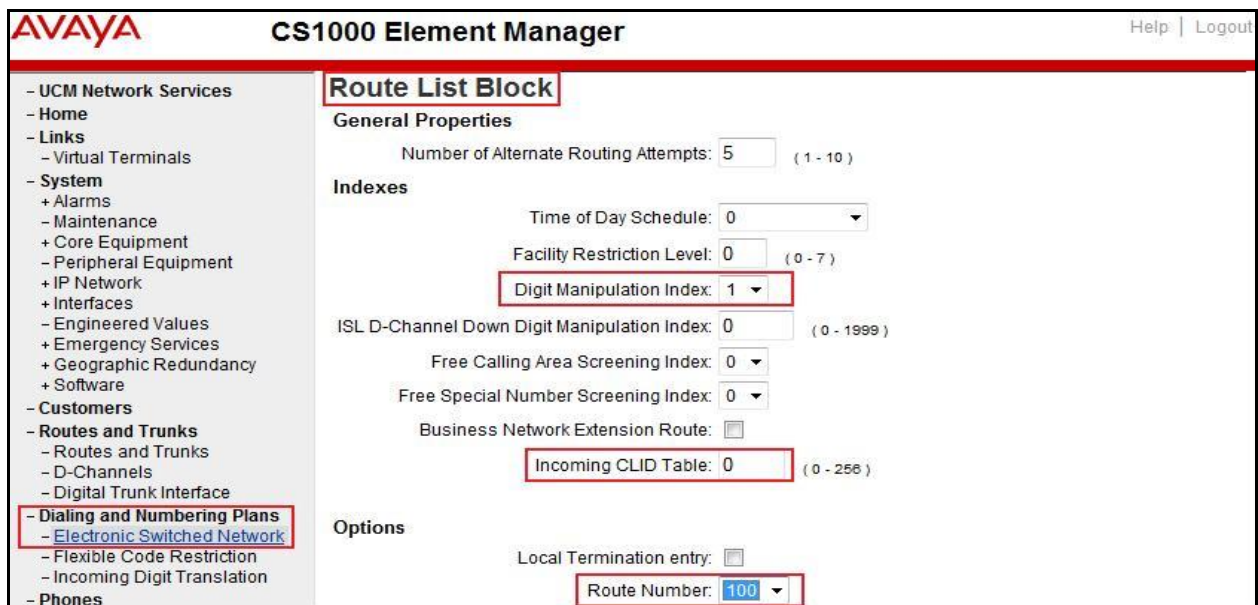
To add a RLB associated with the DMI created in **Section 5.6.4** perform the following steps. Select **Dialing and Numbering Plans** → **Electronic Switched Network** from the left pane to display the **Electronic Switched Network (ESN)** screen (not shown). Select **Route List Block (RLB)** as shown in capture of **Section 5.6.1**.

Enter an available value in the textbox for the **Please enter a route list index** (in this case 100) and click to **Add** button as shown.



Enter the following values for the specified fields and retain the default values for the remaining fields. Scroll down to the bottom of the screen, and click **Submit** button (not shown).

- **Digit Manipulation Index:** 1 (created in **Section 5.6.4**)
- **Incoming CLID Table:** 0 (created in **Section 5.5.7**)
- **Route number** 100 (created in **Section 5.5.5**)



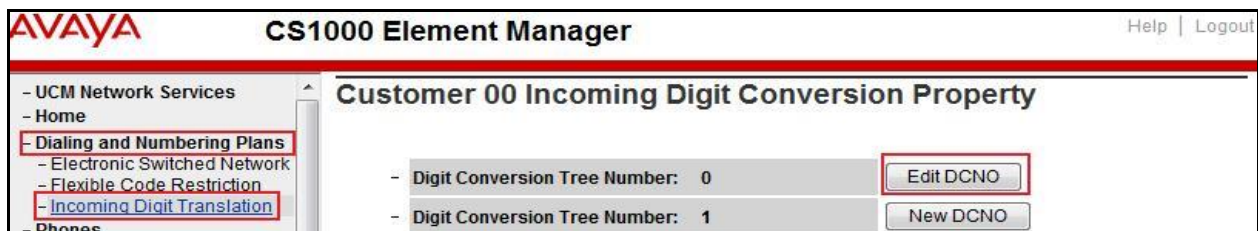
### 5.6.6. Inbound Call – Incoming Digit Translation Configuration

This section describes the steps for receiving calls from PSTN via the Cogeco system.

Select **Dialing and Numbering Plans** → **Incoming Digit Translation** from the left pane to display the **Incoming Digit Translation** screen. Click **Edit IDC** button.

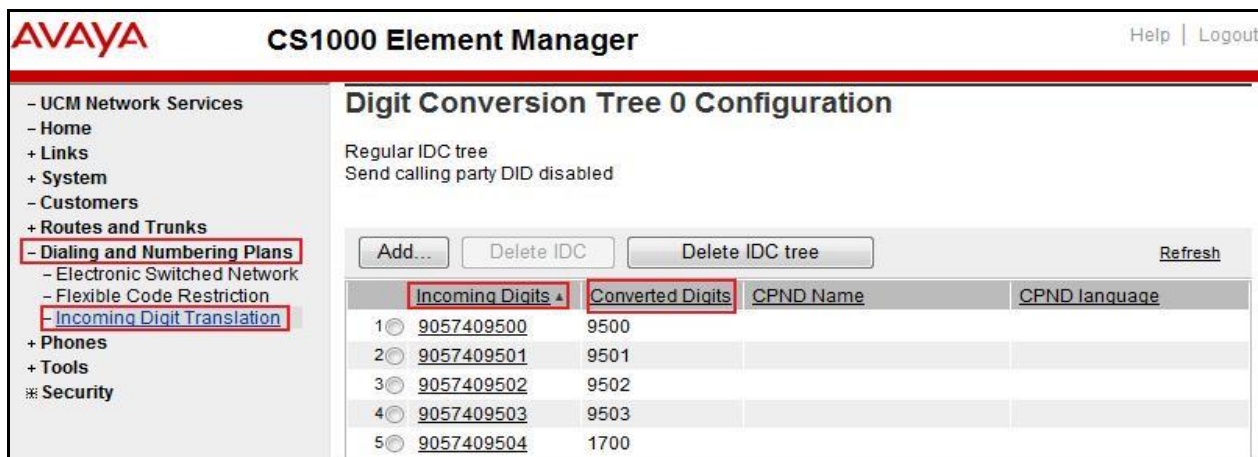


Click on the **New DCNO** to create the digit translation mechanism. In this example, **Digit Conversion Tree Number 0** has been created.



Detailed configuration of the Digit Conversion Tree Configuration is shown in capture below. The **Incoming Digits** can be added to map to the **Converted Digits** which would be the associated CS1000 system phone DN. This **DCNO** has been assigned to route 100.

In the following configuration, the incoming call from PSTN with DID prefix 905740 will be translated to associated 4 digits DN 9500. DID number **9057409504** is translated to **1700** for Voicemail accessing purposes.



### 5.6.7. Outbound Call - Special Number Configuration

There are special numbers which have been configured to be used for this testing such as: 0, 1866, 411, 911 and so on. These special numbers are used for directory, emergency or toll free dialing.

Select **Dialing and Numbering Plans** → **Electronic Switched Network** from the left pane to display the **Electronic Switched Network** (ESN) screen (not shown). Select **Special Number** (SPN) under **Access Code 1** (not shown). Enter a SPN number and then click to **Add** button. The capture below shows all of the special numbers used for this testing.

The screenshot displays the AVAYA CS1000 Element Manager interface. On the left is a navigation tree with the following items: UCM Network Services, Home, Links, System, Customers, Routes and Trunks, **Dialing and Numbering Plans** (highlighted with a red box), **Electronic Switched Network** (highlighted with a red box), Flexible Code Restriction, Incoming Digit Translation, Phones, Tools, and Security. The main content area is titled "Special Number List" (also highlighted with a red box). It features a form with the text "Please enter a Special Number" followed by an input field and a "to Add" button (highlighted with a red box). Below this, a list of four special numbers is shown, each with an "Edit" button:

- Special Number -- 0**: Flexible length: 0, International dialing plan: NO, Type of call that is defined by the special number: NONE, Route list index: 100.
- Special Number -- 1866**: Flexible length: 11, Inhibit time-out handler: NO, Type of call that is defined by the special number: NONE, Route list index: 100.
- Special Number -- 411**: Flexible length: 3, Inhibit time-out handler: NO, Type of call that is defined by the special number: NATL, Route list index: 100.
- Special Number -- 911**: Flexible length: 3, Inhibit time-out handler: NO, Type of call that is defined by the special number: NATL, Route list index: 100.



### 5.6.8. Outbound Call - Numbering Plan Area (NPA)

This section describes the creation of NPA used in this test configuration.

Select **Dialing and Numbering Plans** → **Electronic Switched Network** from the left pane to display the **Electronic Switched Network (ESN)** screen (not shown). Select **Numbering Plan Area Code (NPA)** under **Access Code 1**. Enter the area code desired in the textbox and click to **Add** button. The following area codes were used in this configuration: 416, 613, 647 and 905.

The screenshot displays the AVAYA CS1000 Element Manager web interface. The top header includes the AVAYA logo, the title 'CS1000 Element Manager', and links for 'Help' and 'Logout'. On the left, a navigation pane lists various system components, with 'Dialing and Numbering Plans' and its sub-item 'Electronic Switched Network' highlighted with a red box. The main content area is titled 'Numbering Plan Area Code List' and features a form to add new area codes. The form consists of a text input field labeled 'Please enter an area code' and a 'to Add' button, both highlighted with red boxes. Below the form, a list of existing area codes is shown, each with an 'Edit' button. The listed area codes are 416, 613, 647, and 905. For each area code, the 'Route List Index' is set to 100 and the 'Incoming Trunk group Exclusion Index' is set to NONE.

Numbering Plan Area Code	Route List Index	Incoming Trunk group Exclusion Index	Action
416	100	NONE	Edit
613	100	NONE	Edit
647	100	NONE	Edit
905	100	NONE	Edit

## 5.7. Administer an IP Phone

This section describes the creation of CS1000 clients used in this configuration.

### 5.7.1. IP Phone creation

Refer to **Section 5.5.4** to create a Virtual Superloop - **96** is used for IP phone. Refer to **Section 5.4.1** to create a bandwidth zone - **10** is used for IP phone. Log into the Call Server Command Line Interface (please refer to **Section 5.1.2** for more detail). Create an IP phone by using LD 11 as shown below:

```
REQ: new
TYPE: 2007
TN 96 0 0 2
DATE
PAGE
DES
MODEL_NAME
EMULATED
DES 2007 < --- Describe information for IP Phone
TN 96 0 00 02 VIRTUAL < --- Set Terminal Number for IP Phone
TYPE 2007
CDEN 8D
CTYP XDLC
CUST 0
NUID
NHTN
CFG_ZONE 00010 < --- Set bandwidth zone for IP phone
CUR_ZONE 00010
MRT
ERL 0
ECL 0
FDN
TGAR 1
LDN NO
NCOS 7
SGRP 0
RNPG 0
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC_MFC 0
CLS UNR FBD WTA LPR MTD FND HTD TDD CRPD
MWD LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
POD SLKD CCSD SWD LNA CNDA
CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBF
ICDD CDMD LLCN MCTD CLBD AUTU
GPUD DPUD DNDD CFXD ARHD CLTD ASCD
CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
UDI RCC HBTD AHD IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
```

DRDD EXR0  
USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN  
FDSD NOVD VOLA VOUD CDMR PRED RECD MCDD T87D SBMD  
MSNV FRA PKCH MWTD DVLD CROD ELCD  
CPND\_LANG ENG  
HUNT  
PLEV 02  
PUID  
UPWD  
DANI NO  
AST  
IAPG 0  
AACS NO  
ITNA NO  
DGRP  
MLWU\_LANG 0  
MLNG ENG  
DNDR 0  
**KEY 00 SCR 9502 0** MARP < --- Set the position of DN 9502 to display on key 0 of the phone  
CPND  
CPND\_LANG ROMAN  
NAME Cogeco**9502** < --- Set name to display  
XPLN 13  
DISPLAY\_FMT FIRST, LAST  
01  
<Text removed for brevity>

### 5.7.2. Enable Privacy for the IP Phone

This section shows how to enable Privacy for a phone by changing its class of service (CLS), this feature cannot be enabled or disabled from the phone. By modifying the configuration of the phone created in **Section 5.7.1**, the display of the outbound call will be changed appropriately.

To hide the display number, set **cls** to **ddgd**. CS1000 will include “Privacy:id” in the SIP message header before sending it to the Service Provider.

```
>ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 2
ECHG yes
ITEM cls ddgd
...
```

To allow the display number to be seen, set **cls** to **ddga**. CS1000 will not send the Privacy header to the Service Provider.

```
>ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 2
ECHG yes
ITEM cls ddga
...
```



### 5.7.3. Enable Call Forward for IP Phone

This section shows how to configure the Call Forward feature at the system and phone level.

Select **Customer** → **00** → **Call Redirection**. The Call Redirection page is shown.

- **Total redirection count limit: 0** (unlimited)
- **Call Forward: Originating**
- **Number of normal ringing cycles for CFNA: 3** (for all options)
- Click **Save**.

**AVAYA CS1000 Element Manager** Help | Logout

**Navigation:**

- UCM Network Services
- Home
- + Links
- + System
- **Customers**
- + Routes and Trunks
- + Dialing and Numbering Plans
- + Phones
- + Tools
- + Security

**Redirection Holidays**

Do not disturb hunting: ☐

Total redirection count limit: 0

**Options:**

- ☐ Call forward reminder tone for 500/2500 sets
- ☐ CFNA treatment for call waiting calls on a DN
- ☐ DID call to second degree busy treatment
- ☒ Message center
- ☒ Prevention of reciprocal call forward

Call forward: ☒ Originating ☐ Forwarding

**Number of normal ringing cycles for CFNA**

Option 0: 3

Option 1: 3

Option 2: 3

**Number of distinctive ringing cycles for CFNA**

Option 0: 3

Option 1: 3

Option 2: 3

**Calls routed to message center**

No answer DID calls: ☐

No answer non-DID calls: ☐

DID calls to busy telephones: ☐

**Buttons:** Save Cancel

To enable **Call Forward All Call (CFAC)** for a phone over a trunk, use **LD 11**. Change its **CLS** to **CFXA**, and **SFA**, then program the forward number on the phone set. The following is the configuration of a phone that has CFAC enabled with forwarding number 616139675204.

```
ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 2

ECHG yes
ITEM cls CFXA SFA
ITEM key 19 CFW 16 616139675204
```

To enable **Call Forward Busy (CFB)** for a phone over a trunk, use **LD 11**, change its **CLS** to **FBA**, **HTA**, and **SFA**, then program the forward number as **HUNT** and **FDN**. The following is the configuration of a phone which has **CFB** enabled with forward number is 616139675204.

```
ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 2
ECHG yes
ITEM cls FBA HTA SFA
ITEM hunt 616139675204
ITEM fdn 616139675203
```

To enable **Call Forward No Answer (FNA)** for a phone over a trunk by using **LD 11**, change its **CLS** to **FNA**, and **SFA**, then program the forward number as **HUNT** and **FDN**. The following is the configuration of a phone that has **FNA** enabled with forward number 616139675204.

```
ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 4
ECHG yes
ITEM cls FNA SFA
ITEM hunt 616139675204
ITEM fdn 616139675203
```

#### 5.7.4. Enable Call Waiting for IP Phone

This section shows how to configure the Call Waiting feature at the phone level.

Log into the Call Server CLI (please refer to **Section 5.1.2** for more details), configure the Call Waiting feature for a phone by using **LD 11** to change **CLS** to **HTD**, and **SWA** and adding a **CWT** key.

```
ld 11
REQ: chg
TYPE: 2007
TN 96 0 0 2
ECHG yes
ITEM cls HTD SWA
ITEM key 2 cwt
...
```

## 6. Configure Avaya Aura® Session Manager

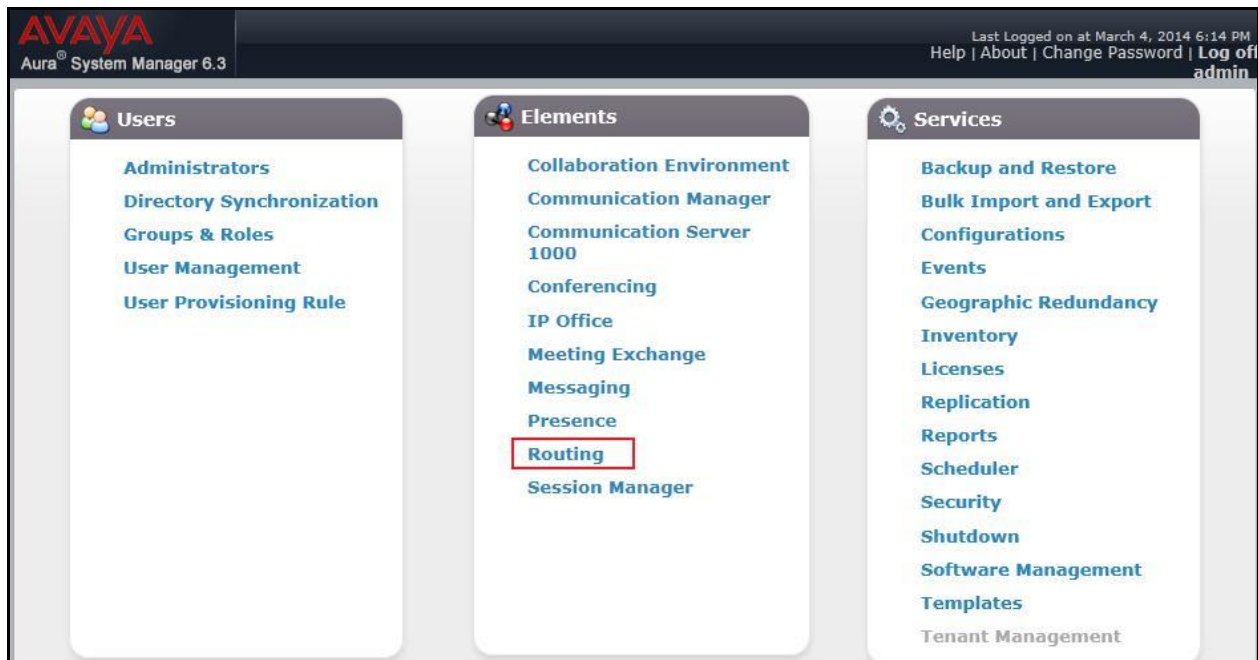
This section provides the procedures for configuring Session Manager. The procedures include adding the following items:

- SIP domain
- Adaptations
- Logical/physical Location that can be occupied by SIP Entities
- SIP Entities corresponding to Communication Manager, Session Manager and the Avaya SBCE
- Entity Links, which define the SIP trunk parameters used by Session Manager when routing calls to/from SIP Entities
- Routing Policies, which control call routing between the SIP Entities
- Dial Patterns, which govern to which SIP Entity a call is routed
- Session Manager, corresponding to the Session Manager server to be managed by System Manager

It may not be necessary to create all the items above when creating a connection to the service provider since some of these items would have already been defined as part of the initial Session Manager installation. This includes items such as certain SIP domains, locations, SIP entities, and Session Manager itself. However, each item should be reviewed to verify the configuration.

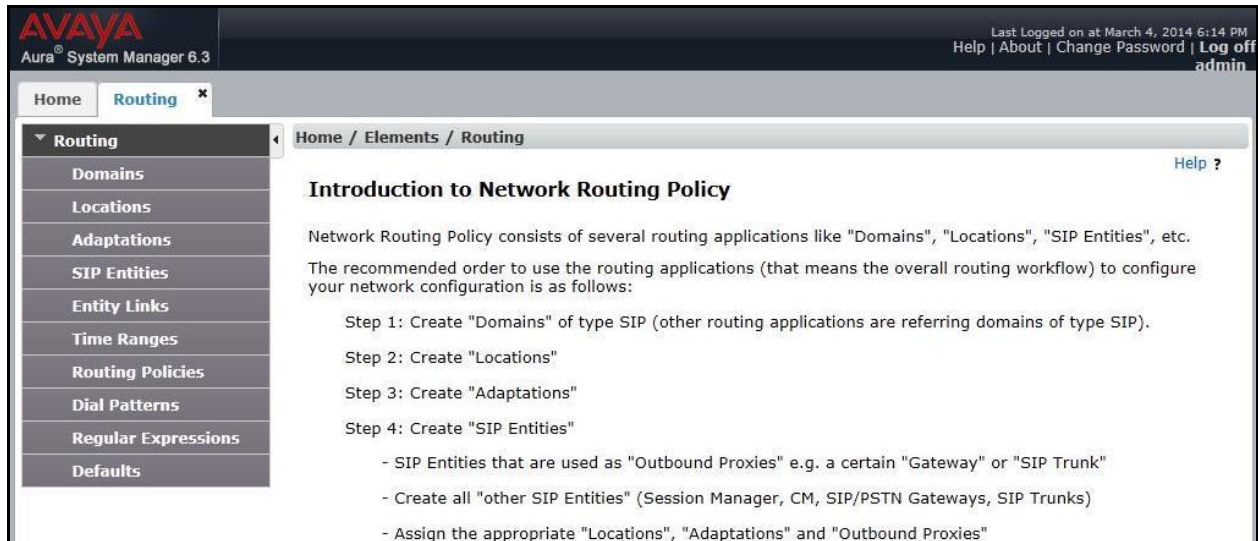
### 6.1. Avaya Aura® System Manager Login and Navigation

Session Manager configuration is accomplished by accessing the Web GUI of System Manager, using the URL “https://<ip-address>/SMGR”, where “<ip-address>” is the IP address of System Manager. At the **System Manager Log On** screen, provide the appropriate credentials and click on **Login** (not shown). The initial screen shown below is then displayed.



Most of the configuration items are performed in the Routing element. Click on **Routing** in the **Elements** column to bring up the **Introduction to Network Routing Policy** screen.

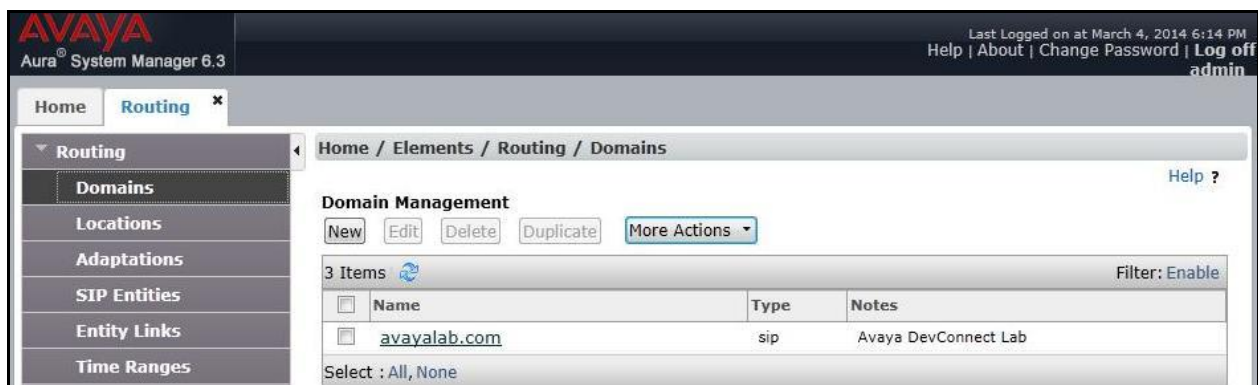
The navigation tree displayed in the left pane will be referenced in subsequent sections to navigate to items requiring configuration.



## 6.2. Specify SIP Domain

To view or change SIP domains, select **Routing** → **Domains**. Click on the checkbox next to the name of the SIP domain and select **Edit** to edit an existing domain, or the **New** button to add a domain. Click the **Commit** button (not shown) after the changes are completed.

The following screen shows the list of configured SIP domains. The domain “avayalab.com” was already created for communication between Session Manager and CS1000. The domain “avayalab.com” is not known to Cogeco. It will be adapted by the ASBC to IP address based URI-Host to meet the SIP specification of Cogeco system.





## 6.3. Add Adaptations

Adaptations can be used to modify SIP messages that are leaving a Session Manager instance (egress adaptation) and that are entering a Session Manager instance (ingress adaptation). This adaptation function is needed to convert strings containing calling and called party numbers from the local dial-plan of a SIP entity to the dial-plan administered on the Session Manager, and vice versa. Adaptation is also needed when other SIP entities require special SIP protocol conversions. Each administered SIP entity may have its own unique adaptation, or one adaptation can be shared among multiple entities.

To add an Adaptation, navigate to **Routing → Adaptations** in the left-hand menu pane and click the **New** button in the right pane (not shown).

In the **General** section, enter the following values:

- **Adaptation Name:** Enter a descriptive name for the adaptation.
- **Module Name:** Choose predefined Module Name from drop down list.
- **Module Parameter Type:** Choose a module from drop down list.

An Adaptation, using Module Name **CS1000Adapter**, is created to support CS1000 source based routing.

AVAYA  
Aura® System Manager 6.3

Last Logged on at March 18, 2014 12:08 PM  
Help | About | Change Password | Log of admin

Home Routing x

Home / Elements / Routing / Adaptations

Adaptation Details

Commit Cancel

General

\* Adaptation Name: CS1000\_Adaptation

Module Name: CS1000Adapter

Module Parameter Type: Name-Value Parameter

Add Remove

Name	Value
fromto	true

Select : All, None

Egress URI Parameters:

Notes:

An Adaptation, using Module Name **DiversionTypeAdapter**, is created to add a Diversion header and to remove MIME (CS1000 proprietary SIP info.).

The screenshot displays the Avaya Aura System Manager 6.3 web interface. The top header shows the Avaya logo, the product name 'Aura System Manager 6.3', and the user 'admin' who last logged in on March 18, 2014 at 12:08 PM. The left sidebar contains a navigation menu with options like Home, Routing, Domains, Locations, Adaptations, SIP Entities, Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The 'Routing' section is expanded, and the 'Adaptations' sub-section is selected. The main content area shows the 'Adaptation Details' for a new adaptation named 'Diversion\_MIME'. The 'General' tab is active, showing the 'Module Name' as 'DiversionTypeAdapter' and the 'Module Parameter Type' as 'Name-Value Parameter'. Below these fields is a table with columns 'Name' and 'Value'. The table contains one entry: 'MIME' with the value 'no'. There are 'Add' and 'Remove' buttons above the table. Below the table is a 'Select : All, None' dropdown. At the bottom, there is an 'Egress URI Parameters' field and a 'Notes' field containing the text 'Remove MIME and add Diversion'. 'Commit' and 'Cancel' buttons are located at the top right of the main content area.

Home / Elements / Routing / Adaptations

Adaptation Details

Commit Cancel

Help ?

General

\* Adaptation Name: Diversion\_MIME

Module Name: DiversionTypeAdapter

Module Parameter Type: Name-Value Parameter

Add Remove

Name	Value
MIME	no

Select : All, None

Egress URI Parameters:

Notes: Remove MIME and add Diversion

## 6.4. Add Location

Locations can be used to identify logical and/or physical locations where SIP Entities reside for bandwidth management and call admission control purposes. To add a location, navigate to **Routing → Locations** in the left-hand navigation pane and click the **New** button in the right pane (not shown).

In the **General** section, enter the following values:

- **Name:** Enter a descriptive name for the location.
- **Notes:** Add a brief description (optional).

In the **Location Pattern** section (see the screen below), click **Add** and enter following values:

- **IP Address Pattern:** An IP address pattern used to identify the location.
- **Notes:** Add a brief description (optional).

Displayed below are the screenshots for location **Belleville**, which includes all equipment on the **10.33.10.x**, **10.10.98.x** and **10.10.97.x** subnet including CS1000, Session Manager and ASBC. Click **Commit** to save.

The screenshot displays the Avaya Aura System Manager 6.3 web interface. The top navigation bar includes the Avaya logo, 'Aura System Manager 6.3', and a user status bar indicating 'Last Logged on at March 4, 2014 6:14 PM' with links for 'Help', 'About', 'Change Password', and 'Log off admin'. The left-hand navigation pane shows a tree structure with 'Routing' expanded, containing sub-items like Domains, Locations, Adaptations, SIP Entities, Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The main content area is titled 'Home / Elements / Routing / Locations' and features a 'Help ?' link and 'Commit' and 'Cancel' buttons. The 'Location Details' section is divided into three main areas: 'General', 'Dial Plan Transparency in Survivable Mode', and 'Overall Managed Bandwidth'. In the 'General' section, the 'Name' field is set to 'Belleville' and the 'Notes' field contains 'GSSCP Belleville'. The 'Dial Plan Transparency in Survivable Mode' section has an 'Enabled' checkbox that is unchecked, with fields for 'Listed Directory Number' and 'Associated CM SIP Entity'. The 'Overall Managed Bandwidth' section shows 'Managed Bandwidth Units' set to 'Kbit/sec', 'Total Bandwidth' set to '10000000', and 'Multimedia Bandwidth' set to '10000000'. There is also a checked checkbox for 'Audio Calls Can Take Multimedia Bandwidth'. Below these sections is the 'Location Pattern' section, which includes 'Add' and 'Remove' buttons. It displays a table with 3 items, filtered by 'Enable'. The table has columns for 'IP Address Pattern' and 'Notes'. The listed patterns are '10.33.\*', '10.10.97.\*', and '10.10.98.\*'. At the bottom of the table, there is a 'Select : All, None' option.

IP Address Pattern	Notes
* 10.33.*	
* 10.10.97.*	
* 10.10.98.*	

## 6.5. Add SIP Entities

A SIP Entity must be added for Session Manager and for each SIP telephony system connected to it which includes CS1000 and the ASBC.

To add a new SIP Entity, navigate to **Routing** → **SIP Entities** in the left navigation pane and click the **New** button in the right pane (not shown).

In **General** section, enter following values. Use default values for all remaining fields:

- **Name:** Enter a descriptive name.
- **FQDN or IP Address:** Enter the FQDN or IP address of the SIP Entity that is used for SIP signaling.
- **Type:** Select **Session Manager** for Session Manager, **Other** for CS1000 and **Other** for the ASBC.
- **Location:** Select one of the locations defined previously in **Section** Error! Reference source not found.4.
- **Time Zone:** Select the time zone for the location above.

The following screen shows the addition of Session Manager SIP Entity. The IP address of the Session Manager signaling interface is entered for **FQDN or IP Address**.

The screenshot displays the Avaya Aura System Manager 6.3 web interface. The top header shows the Avaya logo and 'Aura System Manager 6.3'. On the right, it indicates 'Last Logged on at March 4, 2014 6:14 PM' and provides links for 'Help', 'About', 'Change Password', and 'Log off admin'. The left navigation pane is expanded to 'Routing', which includes sub-items like Domains, Locations, Adaptations, SIP Entities (selected), Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The main content area shows the 'SIP Entity Details' form under the 'General' tab. The breadcrumb trail is 'Home / Elements / Routing / SIP Entities'. The form fields are as follows: 'Name' (SM63), 'FQDN or IP Address' (10.33.10.26), 'Type' (Session Manager), 'Notes' (SM R6.3), 'Location' (Belleville), 'Outbound Proxy' (empty), 'Time Zone' (America/Toronto), and 'Credential name' (empty). At the bottom, the 'SIP Link Monitoring' section shows 'SIP Link Monitoring' set to 'Use Session Manager Configuration'. 'Commit' and 'Cancel' buttons are located at the top right of the form area.

SIP Entity Details	
<b>General</b>	
Name:	SM63
FQDN or IP Address:	10.33.10.26
Type:	Session Manager
Notes:	SM R6.3
Location:	Belleville
Outbound Proxy:	
Time Zone:	America/Toronto
Credential name:	
SIP Link Monitoring	
SIP Link Monitoring:	Use Session Manager Configuration

To define the ports used by Session Manager, scroll down to the **Port** section of the **SIP Entity Details** screen. This section is only present for the **Session Manager** SIP Entity.

In the **Port** section, click **Add** and enter the following values. Use default values for all remaining fields:

- **Port:** Port number on which the Session Manager can listen for SIP requests.
- **Protocol:** Transport protocol to be used to send SIP requests.
- **Default Domain:** The domain used for the enterprise.

Defaults can be used for the remaining fields. Click **Commit** to save (not shown).

The compliance test used **Port** entry **5060** with **UDP** for connecting to CS1000 and **Port** entry **5060** with **UDP** for connecting to the ASBC.

**Port**

TCP Failover port:

TLS Failover port:

4 Items Filter: Enable

<input type="checkbox"/>	Port	Protocol	Default Domain	Notes
<input type="checkbox"/>	5060	TCP	avayalab.com	
<input type="checkbox"/>	5060	UDP	avayalab.com	

The following screen shows the addition of CS1000 SIP Entities. In order for Session Manager to send SIP traffic on an entity link to CS1000, it is necessary to create a SIP Entity for CS1000. The **FQDN or IP Address** field is set to IP address of CS1000. SIP Entity **Type** is set to **Other**.

**AVAYA**  
Aura® System Manager 6.3

Last Logged on at March 18, 2014 12:08 PM  
Help | About | Change Password | **Log off** admin

Home **Routing**

Home / Elements / Routing / SIP Entities

**SIP Entity Details**

**General**

\* Name: CS1K\_car1

\* FQDN or IP Address: 10.10.97.154

Type: Other

Notes:

Adaptation: CS1000\_Adaptation

Location: Belleville

Time Zone: America/New\_York

\* SIP Timer B/F (in seconds): 4



The following screen shows the addition of the SIP Entity for ASBC. The **FQDN or IP Address** field is set to the IP address of its private network interface (see **Figure 1**). Select **Type** as **Other**. Select **SIP Link Monitoring** as **Link Monitoring Enabled** with the interval of 60 seconds. This setting allows Session Manager to send outbound OPTIONS heartbeat in every 60 seconds to service provider (which is forwarded by the ASBC) to query for the status of the SIP trunk connecting to service provider.

The screenshot displays the Avaya Aura System Manager 6.3 web interface. The top navigation bar includes the Avaya logo, the text 'Aura® System Manager 6.3', and a user status area showing 'Last Logged on at March 18, 2014 12:08 PM' with links for 'Help', 'About', 'Change Password', and 'Log off' for the user 'admin'. The left sidebar contains a navigation menu with 'Routing' selected, showing sub-items: Domains, Locations, Adaptations, SIP Entities, Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The main content area shows the breadcrumb 'Home / Elements / Routing / SIP Entities' and a 'SIP Entity Details' form for an entity named 'SBCE'. The form is divided into sections: 'General' (Name: SBCE, FQDN or IP Address: 135.10.98.13, Type: Other, Notes: SBCE R6.2, Adaptation: Diversion\_MIME, Location: Belleville, Time Zone: America/Toronto, SIP Timer B/F: 4, Credential name, Call Detail Recording: none, CommProfile Type Preference), 'Loop Detection' (Loop Detection Mode: Off), and 'SIP Link Monitoring' (SIP Link Monitoring: Link Monitoring Enabled, Proactive Monitoring Interval: 60 seconds, Reactive Monitoring Interval: 60 seconds, Number of Retries: 5). 'Commit' and 'Cancel' buttons are at the top right of the form area.

## 6.6. Add Entity Links

A SIP trunk between Session Manager and a telephony system is described by an Entity Link. During compliance testing, two Entity Links were created, one for CS1000 and other for ASBC. To add an Entity Link, navigate to **Routing → Entity Links** in the left navigation pane and click the **New** button in the right pane (not shown). Fill in the following fields in the new row that is displayed:

- **Name:** Enter a descriptive name.
- **SIP Entity 1:** Select the Session Manager.

- **Protocol:** Select the transport protocol used for this link, UDP for the Entity Link to CS1000 and UDP for the Entity Link to the ASBC.
- **Port:** Port number on which Session Manager will receive SIP requests from the far-end. For CS1000, this must match the **Far-end Listen Port** defined on the CS1000 in **Section 5.5.2**.
- **SIP Entity 2:** Select the name of the far end systems. For CS1000, select the CS1000 SIP Entity defined in **Section Error! Reference source not found.5**. For ASBC, select ASBC SIP Entity defined in **Section Error! Reference source not found.5**.
- **Port:** Port number on which the other system receives SIP requests from Session Manager. For CS1000, this must match the **Near-end Listen Port** defined on the CS1000 in **Section 5.5.2**.
- **Connection Policy:** Select **Trusted**. **Note:** If this is not selected, calls from the associated SIP Entity specified in **Section Error! Reference source not found.5** will be denied.
- Click **Commit** to save.

The following screens illustrate the Entity Links to CS1000 and to ASBC.

Entity Link to CS1000.

The screenshot shows the Avaya Aura System Manager 6.3 interface. The left sidebar contains a navigation menu with options: Home, Routing, Domains, Locations, Adaptations, SIP Entities, Entity Links (selected), Time Ranges, Routing Policies, and Dial Patterns. The main content area displays the 'Entity Links' configuration page. At the top, there are 'Commit' and 'Cancel' buttons. Below them, a table lists the entity links. The table has columns: Name, SIP Entity 1, Protocol, Port, SIP Entity 2, DNS Override, Port, Connection Policy, and Deny New Service. A single item is listed with the following values: Name: \*SM63\_CS1K\_car1\_50, SIP Entity 1: SM63, Protocol: UDP, Port: \*5060, SIP Entity 2: CS1K\_car1, DNS Override: (unchecked), Port: \*5060, Connection Policy: trusted, and Deny New Service: (unchecked). Below the table, there is a 'Select : All, None' option.

Name	SIP Entity 1	Protocol	Port	SIP Entity 2	DNS Override	Port	Connection Policy	Deny New Service
*SM63_CS1K_car1_50	SM63	UDP	*5060	CS1K_car1	<input type="checkbox"/>	*5060	trusted	<input type="checkbox"/>

Entity Link to ASBC.

The screenshot shows the Avaya Aura System Manager 6.3 interface. The left sidebar contains a navigation menu with options: Home, Routing, Domains, Locations, Adaptations, SIP Entities, Entity Links (selected), Time Ranges, Routing Policies, and Dial Patterns. The main content area displays the 'Entity Links' configuration page. At the top, there are 'Commit' and 'Cancel' buttons. Below them, a table lists the entity links. The table has columns: Name, SIP Entity 1, Protocol, Port, SIP Entity 2, DNS Override, Port, Connection Policy, and Deny New Service. A single item is listed with the following values: Name: \*SM63\_SBCE\_5060\_U, SIP Entity 1: SM63, Protocol: UDP, Port: \*5060, SIP Entity 2: SBCE, DNS Override: (unchecked), Port: \*5060, Connection Policy: trusted, and Deny New Service: (unchecked). Below the table, there is a 'Filter: Enable' option.

Name	SIP Entity 1	Protocol	Port	SIP Entity 2	DNS Override	Port	Connection Policy	Deny New Service
*SM63_SBCE_5060_U	SM63	UDP	*5060	SBCE	<input type="checkbox"/>	*5060	trusted	<input type="checkbox"/>

## 6.7. Add Routing Policies

Routing Policies describe the conditions under which calls will be routed to the SIP Entities specified in **Section** Error! Reference source not found.5. Two routing policies were added, one for CS1000 and the other for ASBC. To add a routing policy, navigate to **Routing → Routing Policies** in the left navigation pane and click the **New** button in the right pane (not shown). The following screen is displayed.

In the **General** section, enter the following values:

- **Name:** Enter a descriptive name.
- **Notes:** Add a brief description (optional).

In the **SIP Entity as Destination** section, click **Select**. The **SIP Entity List** page opens (not shown). Select the appropriate SIP entity to which this routing policy applies and click **Select**. The selected SIP Entity is displayed in the **Routing Policy Details** page as shown below. Use default values for remaining fields. Click **Commit** to save.

The following screens show the Routing Policies for CS1000.

AVAYA  
Aura® System Manager 6.3

Last Logged on at March 4, 2014 6:14 PM  
Help | About | Change Password | Log off admin

Home Routing x

Home / Elements / Routing / Routing Policies

Routing Policy Details

General

\* Name: Inbound\_To\_CS1K\_Car1

Disabled: ☐

\* Retries: 0

Notes:

SIP Entity as Destination

Select

Name	FQDN or IP Address	Type	Notes
CS1K_car1	10.10.97.154	Other	

Time of Day

Add Remove View Gaps/Overlaps

1 Item Filter: Enable

Ranking	Name	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Start Time	End Time	Notes
0	24/7	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	00:00	23:59	

Select : All, None

The following screens show the Routing Policies for the ASBC.

The screenshot shows the Avaya Aura System Manager 6.3 interface. The top navigation bar includes the Avaya logo, 'Aura System Manager 6.3', and user information: 'Last Logged on at March 19, 2014 9:34 AM', 'Help | About | Change Password | Log off admin'. The left sidebar shows a tree view with 'Routing' selected, containing sub-items: Domains, Locations, Adaptations, SIP Entities, Entity Links, Time Ranges, Routing Policies (selected), Dial Patterns, Regular Expressions, and Defaults. The main content area is titled 'Home / Elements / Routing / Routing Policies'. It contains a 'Routing Policy Details' section with 'Commit' and 'Cancel' buttons. Below this is the 'General' tab with fields for:
 

- \* Name: Outbound\_To\_SBCE
- Disabled: ☐
- \* Retries: 0
- Notes: Outbound to SBCE Cogeco

 The next section is 'SIP Entity as Destination' with a 'Select' button and a table:
 

Name	FQDN or IP Address	Type	Notes
SBCE	10.10.98.13	Other	SBCE R6.2

 Below this is the 'Time of Day' section with 'Add', 'Remove', and 'View Gaps/Overlaps' buttons. It shows '1 Item' and a table:
 

Ranking	Name	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Start Time	End Time	Notes
0	24/7	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	00:00	23:59	

 At the bottom, there is a 'Select : All, None' option.

## 6.8. Add Dial Patterns

Dial Patterns are required to route specific calls through Session Manager. For the compliance testing, dial patterns were required to route calls from CS1000 to Cogeco system and vice versa. Dial Patterns define which routing policy will be selected for a particular call based on the dialed digits, destination domain and originating location. To add a dial pattern, navigate to **Routing → Dial Patterns** in the left navigation pane and click the **New** button in the right pane (not shown).

In the **General** section, enter the following values:

- **Pattern:** Enter a dial string that will be matched against the “Request-URI” of the call.
- **Min:** Enter a minimum length used in the match criteria.
- **Max:** Enter a maximum length used in the match criteria.
- **SIP Domain:** Enter the destination domain used in the match criteria.
- **Notes:** Add a brief description (optional).

In the **Originating Locations and Routing Policies** section, click **Add**. From the **Originating Locations and Routing Policy List** that appears (not shown), select the appropriate originating location for use in the match criteria. Lastly, select the routing policy from the list that will be used to route all calls that match the specified criteria. Click **Select**.

Default values can be used for the remaining fields. Click **Commit** to save.

Two examples of the dial patterns used for the compliance testing are shown below, one for outbound calls from the enterprise to the PSTN and one for inbound calls from the PSTN to the enterprise.

The first example shows that 10-digit dialed numbers that have a destination domain of “avayalab.com” use the routing policy to ASBC as defined in **Section Error! Reference source not found.7**.

**AVAYA**  
Aura® System Manager 6.3

Last Logged on at March 4, 2014 6:14 PM  
Help | About | Change Password | **Log off** admin

Home Routing x

Home / Elements / Routing / Dial Patterns

**Dial Pattern Details** Commit Cancel

**General**

\* Pattern: 613

\* Min: 10

\* Max: 10

Emergency Call: ☐

Emergency Priority: 1

Emergency Type:

SIP Domain: avayalab.com

Notes:

**Originating Locations and Routing Policies**

Add Remove

2 Items Filter: Enable

<input type="checkbox"/>	Originating Location Name	Originating Location Notes	Routing Policy Name	Rank	Routing Policy Disabled	Routing Policy Destination	Routing Policy Notes
<input type="checkbox"/>	Belleville	GSSCP Belleville	Outbound_To_ACME	0	<input type="checkbox"/>	ACME	Outbound_To_ACME

Select : All, None

**Denied Originating Locations**

Add Remove

0 Items Filter: Enable

<input type="checkbox"/>	Originating Location	Notes
--------------------------	----------------------	-------



The second example shows that inbound 10-digit numbers that start with 905 to domain “avayalab.com” use the routing policy to CS1000 as defined in **Section Error! Reference source not found.7**. These are the DID numbers assigned to the enterprise by Cogeco.

Avaya Aura® System Manager 6.3

Last Logged on at March 19, 2014 9:34 AM  
Help | About | Change Password | Log off admin

Home Routing

Home / Elements / Routing / Dial Patterns

Dial Pattern Details

Commit Cancel

General

\* Pattern: 905

\* Min: 3

\* Max: 10

Emergency Call: ☐

Emergency Priority: 1

Emergency Type:

SIP Domain: avayalab.com

Notes: Outbound call from CS1K car1 to ASBC

Originating Locations and Routing Policies

Add Remove

1 Item Filter: Enable

<input type="checkbox"/>	Originating Location Name	Originating Location Notes	Routing Policy Name	Rank	Routing Policy Disabled	Routing Policy Destination	Routing Policy Notes
<input type="checkbox"/>	Belleville	GSSCP Belleville	Outbound_To_SBCE	0	<input type="checkbox"/>	SBCE	Outbound to SBCE Cogeco

Select : All, None

## 6.9. Add/View Avaya Aura® Session Manager

The creation of a Session Manager element provides the linkage between System Manager and Session Manager. This is most likely done as part of the initial Session Manager installation. To add a Session Manager, navigate to **Home → Elements → Session Manager → Session Manager Administration** in the left navigation pane and click the **New** button in the right pane (not shown). If the Session Manager Instances already exists, click **View** (not shown) to view the configuration. Enter/verify the data as described below and shown in the following screen:

In the **General** section, enter the following values:

- **SIP Entity Name:** Select the SIP Entity created for Session Manager.
- **Description:** Add a brief description (optional).
- **Management Access Point Host Name/IP:** Enter the IP address of the Session Manager management interface.
- **Directs Routing to Endpoints:** Enabled, to enable call routing on the Session Manager.

In the **Security Module** section, enter the following values:

- **SIP Entity IP Address:** Should be filled in automatically based on the SIP Entity Name.

- **Network Mask:** Enter the network mask corresponding to the IP address of Session Manager.
- **Default Gateway:** Enter the IP address of the default gateway for Session Manager.
- Use default values for the remaining fields. Click **Commint** to save (not shown).

The screen below shows the Session Manager values used for the compliance testing.

**AVAYA**  
Aura® System Manager 6.3

Last Logged on at March 5, 2014 11:35 AM  
Help | About | Change Password | Log off admin

Home Session Manager x

Home / Elements / Session Manager / Session Manager Administration

### View Session Manager

General | Security Module | NIC Bonding | Monitoring | CDR | Personal Profile Manager (PPM) - Connection Settings | Event Server | Expand All | Collapse All

**General**

SIP Entity Name: SM63

Description:

Management Access Point Host Name/IP: 10.33.10.25

Direct Routing to Endpoints: Enable

VMware Virtual Machine: ☐

**Security Module**

SIP Entity IP Address: 10.33.10.26

Network Mask: 255.255.255.0

Default Gateway: 10.33.10.1

Call Control PHB: 46

QOS Priority: 6

Speed & Duplex: Auto

VLAN ID:

\*SIP Firewall Configuration: Rule Set for SM63

## 7. Configure Avaya Session Border Controller for Enterprise

This section describes the configuration of the ASBC necessary for interoperability with the CS1000, Session Manager and Cogeco Data Services Inc system.

In this testing, according to the configuration reference shown in **Figure 1**, the Avaya elements reside on the Private side and the Cogeco Data Services Inc system resides on the Public side of the network.

**Note:** The following section assumes that ASBC has been installed and that network connectivity exists between the systems. For more information on ASBC, see **Section 11** of these Application Notes.

### 7.1. Log into Avaya Session Border Controller for Enterprise

Access the web interface by typing “<https://x.x.x.x/sbc/>” (where x.x.x.x is the management IP of the ASBC).

Enter the **Username** and **Password**.



The screenshot shows the login interface for the Avaya Session Border Controller for Enterprise. On the left, the Avaya logo is displayed in red, with the text "Session Border Controller for Enterprise" below it. On the right, there is a "Log In" section with two input fields: "Username:" containing the text "ucsec" and "Password:" containing a series of dots. Below these fields is a "Log In" button. Underneath the button, there is a disclaimer text: "This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use or modifications of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal or other applicable domestic and foreign laws." followed by another paragraph: "The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials." and a final paragraph: "All users must comply with all corporate instructions regarding the protection of information assets." At the bottom, it says "© 2011 - 2013 Avaya Inc. All rights reserved."

## 7.2. Global Profiles

When selected, Global Profiles allow for configuration of parameters across all UC-Sec appliances.

### 7.2.1. Configure Server Interworking Profile – Avaya

Server Interworking profile allows an administrator to configure and manage various SIP call server-specific capabilities such as call hold, 180 handling, 180 handling, etc.

From the menu on the left-hand side, select **Global Profiles** → **Server Interworking** → **Add**

- Enter Profile name: **SM63**
- All options on the **General** tab can be left at default.

On the **Timers**, **URI Manipulation**, **Header Manipulation** and **Advanced** tabs: all options can be left at default. Click **Finish** (not shown).

The following screen shows that Session Manager server interworking profile (named: **SM63**) was added.

The screenshot displays the Avaya Session Border Controller for Enterprise configuration interface. The left-hand navigation menu includes options like Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles, and SIP Cluster. The 'Global Profiles' section is expanded, showing 'Server Interworking' as the selected option. The main content area is titled 'Interworking Profiles: SM63' and features an 'Add' button. Below this, there are tabs for 'General', 'Timers', 'URI Manipulation', 'Header Manipulation', and 'Advanced'. The 'General' tab is active, showing a table of configuration parameters. The 'Privacy' and 'DTMF' sections are also visible, each with their own set of parameters.

General	
Hold Support	NONE
180 Handling	None
181 Handling	None
182 Handling	None
183 Handling	None
Refer Handling	No
URI Group	None
3xx Handling	No
Diversion Header Support	No
Delayed SDP Handling	No
Re-Invite Handling	No
T.38 Support	No
URI Scheme	SIP
Via Header Format	RFC3261

Privacy	
Privacy Enabled	No
User Name	
P-Asserted-Identity	No
P-Preferred-Identity	No
Privacy Header	

DTMF	
DTMF Support	None

## 7.2.2. Configure Server Interworking Profile – Cogeco

From the menu on the left-hand side, select **Global Profiles → Server Interworking → Add**

- Enter Profile name: **Cogeco**
- All options on the **General** tab can be left at default.

On the **Timers**, **URI Manipulation**, **Header Manipulation** and **Advanced** tabs: all options can be left at default. Click **Finish** (not shown).

The following screen shows that Cogeco Data Services Inc server interworking profile (named: **Cogeco**) was added.

The screenshot displays the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu is expanded, showing the path: **Global Profiles → Server Interworking**. The main content area is titled "Interworking Profiles: Cogeco" and features an "Add" button. Below this, a table lists the configuration details for the "Cogeco" profile, organized into three sections: General, Privacy, and DTMF.

General	
Hold Support	NONE
180 Handling	None
181 Handling	None
182 Handling	None
183 Handling	None
Refer Handling	No
URI Group	None
3xx Handling	No
Diversion Header Support	No
Delayed SDP Handling	No
Re-Invite Handling	No
T.38 Support	No
URI Scheme	SIP
Via Header Format	RFC3261

Privacy	
Privacy Enabled	No
User Name	
P-Asserted-Identity	No
P-Preferred-Identity	No
Privacy Header	

DTMF	
DTMF Support	None

The interface also includes buttons for "Rename", "Clone", "Delete", and "Edit".



### 7.2.3. Configure URI Groups

The URI Group feature allows an administrator to create any number of logical URI groups that are comprised of individual SIP subscribers located in that particular domain or group.

The following URI Group configuration is used for this specific testing in the DevConnect Lab environment. The URI-Group for Cogeco was used to match the “From” and “To” headers in a SIP call dialog received from both Enterprise and Cogeco. If there is a match, the ASBC will apply the appropriate Routing profile, Server Flow, and Session Flow to route incoming and outgoing calls to the right destinations. In a production environment, there is no requirement to define this URI.

From the menu on the left-hand side, select **Global Profiles → URI Groups**. Select **Add (not shown)**.

- Enter Group Name: **Cogeco**
- Edit the URI Type: **Regular Expression** (not shown).
- **Add URI**: **.\*10\10\98\111** (ASBC public interface IP address), **.\*10\10\98\13** (ASBC internal interface IP address), **.\*10\33\10\26** (Session Manager IP address), **.\*192\168\189\168** (Cogeco Data Services Inc Broadsoft Switch IP address), **.\*anonymous\invalid** (Anonymous URI), **.\*avayalab\com** (Enterprise domain), and **.\*test\cogecodata\com** (Cogeco domain)

Click **Finish** (not shown).

The screenshot displays the Avaya Session Border Controller for Enterprise web interface. On the left is a navigation menu with options like Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles, and URI Groups (highlighted). The main area is titled 'URI Groups: Cogeco' and contains an 'Add' button, a 'Rename' button, and a 'Delete' button. Below these is a 'URI Listing' table with the following entries:

URI Group	Edit	Delete
.*10\10\98\111	Edit	Delete
.*10\10\98\13	Edit	Delete
.*10\33\10\26	Edit	Delete
.*192\168\189\168	Edit	Delete
.*anonymous\invalid	Edit	Delete
.*avayalab\com	Edit	Delete
.*test\cogecodata\com	Edit	Delete

## 7.2.4. Configure Routing – Avaya

Routing profiles define a specific set of packet routing criteria that are used in conjunction with other types of domain policies to identify a particular call flow and thereby ascertain which security features will be applied to those packets. Parameters defined by Routing Profiles include packet transport settings, name server addresses and resolution methods, next hop routing information and packet transport types.

From the menu on the left-hand side, select **Global Profiles → Routing → Add**  
Enter Profile Name: **Cogeco\_To\_SM63**.

- **URI Group: Cogeco.**
- **Next Hop Server 1: 10.33.10.26:5060** (Session Manager IP address).
- Check **Routing Priority based on Next Hop Server** (not shown).
- **Outgoing Transport: UDP** (not shown).
- Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles (selected), Domain DoS, Fingerprint, Routing (highlighted), and Server Configuration. The main content area is titled "Routing Profiles: Cogeco\_To\_SM63" and features an "Add" button, "Rename", "Clone", and "Delete" buttons. Below this is a table for the Routing Profile configuration. The table has columns for Priority, URI Group, Next Hop Server 1, and Next Hop Server 2. The first row shows Priority 1, URI Group Cogeco, and Next Hop Server 1 10.33.10.26:5060. There is also an "Add" button for the Routing Profile.

Priority	URI Group	Next Hop Server 1	Next Hop Server 2
1	Cogeco	10.33.10.26:5060	---

## 7.2.5. Configure Routing – Cogeco

The Routing Profile allows administrator to manage parameters related to routing SIP signaling messages.

From the menu on the left-hand side, select **Global Profiles → Routing → Add**

Enter Profile Name: **SM63\_To\_Cogeco**.

- **URI Group: Cogeco.**
- **Next Hop Server 1: 192.168.189.168:5060** (Cogeco Data Services Inc Broadsoft Switch IP address).
- Check **Routing Priority based on Next Hop Server** (not shown).
- **Outgoing Transport as UDP** (not shown).
- Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles (selected), Domain DoS, Fingerprint, Routing (selected), and Server Configuration. The main content area is titled "Routing Profiles: SM63\_To\_Cogeco" and features an "Add" button, "Rename", "Clone", and "Delete" buttons. Below these is a "Click here to add a description." link. The "Routing Profile" section contains a table with the following data:

Priority	URI Group	Next Hop Server 1	Next Hop Server 2	
1	Cogeco	192.168.189.168:5060	---	<a href="#">View</a> <a href="#">Edit</a>

## 7.2.6. Configure Signalling Manipulation

The Signaling Manipulation feature allows the ability to add, change and delete any of the headers in a SIP message. This feature will add the ability to configure such manipulation in a highly flexible manner using a proprietary scripting language called SigMa.

To create a Signaling Manipulation script, select **Global Profiles → Signaling Manipulation**. Click **Add Script** (not shown).

In the compliance testing, a SigMa script is created for Server Configuration for Cogeco and its details are captured below.

The screenshot displays the Avaya Session Border Controller for Enterprise web interface. The left sidebar contains a navigation menu with the following items: Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles (highlighted), Domain DoS, Fingerprint, Server Interworking, Phone Interworking, Media Forking, Routing, Server Configuration, Topology Hiding, Signaling Manipulation (highlighted), URI Groups, SIP Cluster, Domain Policies, TLS Management, and Device Specific Settings. The main content area is titled "Signaling Manipulation Scripts: Cogeco". It features buttons for "Upload", "Add", "Download", "Clone", and "Delete". Below these buttons is a blue bar with the text "Click here to add a description." The "Add" button is highlighted with a red box. Below the "Add" button is a dark grey button labeled "Signaling Manipulation Scripts" and a red button labeled "Cogeco", both also highlighted with red boxes. The main area contains a text editor with the following SigMa script:

```
within session "INVITE"
{
  act on request where %DIRECTION="OUTBOUND" and %ENTRY_POINT="POST_ROUTING"
  {
    // Remove unwanted Headers
    remove(%HEADERS["History-Info"][5]);
    remove(%HEADERS["History-Info"][4]);
    remove(%HEADERS["History-Info"][3]);
    remove(%HEADERS["History-Info"][2]);
    remove(%HEADERS["History-Info"][1]);
    remove(%HEADERS["Alert-Info"][1]);
    remove(%HEADERS["x-nt-e164-clid"][1]);
    remove(%HEADERS["P-AV-Message-Id"][1]);
    remove(%HEADERS["P-Charging-Vector"][1]);
    remove(%HEADERS["Av-Global-Session-ID"][1]);
    remove(%HEADERS["Remote-Party-ID"][1]);
    remove(%HEADERS["Remote-Address"][1]);
    remove(%HEADERS["P-Location"][1]);
  }
}
```

An "Edit" button is located at the bottom right of the script editor area.

### 7.2.7. Configure Server Configuration – Avaya Aura® Session Manager

The **Server Configuration** screen contains four tabs: **General**, **Authentication**, **Heartbeat**, and **Advanced**. Together, these tabs allow an administrator to configure and manage various SIP call server-specific parameters such as UDP port assignment, IP Server type, heartbeat signaling parameters and some advanced options.

From the menu on the left-hand side, select **Global Profiles** → **Server Configuration** → **Add**.

Enter profile name: **SM63**.

On the **General** tab, enter the following:

- **Server Type:** Select **Call Server**
- **IP Address/FQDNs:** **10.10.33.26** (Session Manager IP Address)
- **Supported Transports:** **UDP**, **UDP Port:** **5060**

The screenshot shows the 'Server Configuration: SM63' screen in the Avaya Session Border Controller for Enterprise. The left sidebar contains a navigation menu with 'Server Configuration' highlighted. The main area has tabs for 'General', 'Authentication', 'Heartbeat', and 'Advanced'. The 'General' tab is active, showing a table with the following configuration:

Parameter	Value
Server Type	Call Server
IP Addresses / FQDNs	10.33.10.26
Supported Transports	UDP
UDP Port	5060

Buttons for 'Add', 'Rename', 'Clone', 'Delete', and 'Edit' are visible.

On the **Advanced** tab:

- Select **SM63** for **Interworking Profile**.

Click **Finish** (not shown).

The screenshot shows the 'Server Configuration: SM63' screen in the Avaya Session Border Controller for Enterprise, with the 'Advanced' tab selected. The configuration table is as follows:

Parameter	Value
Enable DoS Protection	<input type="checkbox"/>
Enable Grooming	<input checked="" type="checkbox"/>
Interworking Profile	SM63
TLS Client Profile	AvayaSBCCClient
Signaling Manipulation Script	None
UDP Connection Type	SUBID

Buttons for 'Add', 'Rename', 'Clone', 'Delete', and 'Edit' are visible.



## 7.2.8. Configure Server Configuration – Cogeco

From the menu on the left-hand side, select **Global Profiles** → **Server Configuration** → **Add**.

Enter profile name: **Cogeco**

On **General** tab, enter the following:

- **Server Type:** Select **Trunk Server**
- **IP Address:** **192.168.189.168** (Cogeco Data Services Inc Broadsoft Switch IP Address)
- **Supported Transports:** **UDP**
- **UDP Port:** **5060**

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles (selected), Domain DoS, Server Configuration (selected), Topology Hiding, Signaling Manipulation, and URI Groups. The main content area is titled "Server Configuration: Cogeco" and features an "Add" button. Below the title, there are tabs for General, Authentication, Heartbeat, and Advanced. The General tab is active, displaying a table with the following configuration:

Server Type	Trunk Server
IP Addresses / FQDNs	192.168.189.168
Supported Transports	UDP
UDP Port	5060

Buttons for "Rename", "Clone", "Delete", and "Edit" are visible.

On the **Advanced** tab, enter the following:

- **Interworking Profile:** select **Cogeco**
- **Signaling Manipulation Scrip:** Select **Cogeco**

Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface, specifically the Advanced tab of the Cogeco server configuration. The left-hand navigation menu is the same as in the previous screenshot. The main content area is titled "Server Configuration: Cogeco" and features an "Add" button. Below the title, there are tabs for General, Authentication, Heartbeat, and Advanced. The Advanced tab is active, displaying a table with the following configuration:

Enable DoS Protection	<input type="checkbox"/>
Enable Grooming	<input checked="" type="checkbox"/>
Interworking Profile	Cogeco
Signaling Manipulation Script	Cogeco
UDP Connection Type	SUBID

Buttons for "Rename", "Clone", "Delete", and "Edit" are visible.



On the **Authentication** tab, enter the following:

- Check **Enable Authentication**.
- Enter **User Name: 9057409500** (Provided by Cogeco).
- Enter **Password: \*\*\*\*\*** (Provided by Cogeco).

Click **Finish**.

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left sidebar contains a navigation menu with items like Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles, Domain DoS, Fingerprint, Server Interworking, Phone Interworking, Media Forking, Routing, Server Configuration, Topology Hiding, and Signaling Manipulation. The 'Server Configuration' item is highlighted. The main content area is titled 'Server Configuration: Cogeco' and has tabs for General, Authentication, Heartbeat, and Advanced. The 'Authentication' tab is selected. It contains a form with the following fields: 'Enable Authentication' (checked), 'User Name' (9057409500), 'Realm' (Leave blank to detect from server challenge), 'Password' (Leave blank to keep existing password), and 'Confirm Password'. A 'Finish' button is at the bottom right of the form.

On the **Heartbeat** tab, enter the following:

- Check **Enable Heartbeat**.
- Select **Method: REGISTER**
- Enter **Frequency: 60 seconds**
- Enter **From URI: 9057409500@test.cogecodata.com**
- Enter **To URI: [9057409500@test.cogecodata.com](mailto:9057409500@test.cogecodata.com)**

Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left sidebar is the same as the previous screenshot. The main content area is titled 'Server Configuration: Cogeco' and has tabs for General, Authentication, Heartbeat, and Advanced. The 'Heartbeat' tab is selected. It contains a form with the following fields: 'Enable Heartbeat' (checked), 'Method' (REGISTER), 'Frequency' (60 seconds), 'From URI' (9057409500@test.cogecodata.com), and 'To URI' (9057409500@test.cogecodata.com). An 'Edit' button is at the bottom right of the form.

### 7.2.9. Configure Topology Hiding – Avaya

The **Topology Hiding** screen allows an administrator to manage how various source, destination and routing information in SIP and SDP message headers are substituted or changed to maintain the integrity of the network. It hides the topology of the enterprise network from external networks

From the menu on the left-hand side, select **Global Profiles** → **Topology Hiding**.

Select **Add**, enter Profile Name: **Cogeco\_To\_SM63**.

- For the Header **To**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**
  - In the **Overwrite Value** column: **avayalab.com**
- For the Header **Request-Line**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**
  - In the **Overwrite Value** column: **avayalab.com**
- For the Header **From**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**
  - In the **Overwrite Value** column: **avayalab.com**

Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. On the left is a navigation menu with options like Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles (selected), Domain DoS, Fingerprint, Server Interworking, Phone Interworking, Topology Hiding (highlighted), and Signaling Manipulation. The main content area is titled 'Topology Hiding Profiles: Cogeco\_To\_SM63'. It features an 'Add' button, a list of profiles (default, Cogeco\_To\_...), and buttons for Rename, Clone, and Delete. Below this is a table for the 'Topology Hiding' configuration. The table has four columns: Header, Criteria, Replace Action, and Overwrite Value. It contains three rows: 'To' with criteria 'IP/Domain', action 'Overwrite', and value 'avayalab.com'; 'Request-Line' with criteria 'IP/Domain', action 'Overwrite', and value 'avayalab.com'; and 'From' with criteria 'IP/Domain', action 'Overwrite', and value 'avayalab.com'. An 'Edit' button is at the bottom right of the table.

Header	Criteria	Replace Action	Overwrite Value
To	IP/Domain	Overwrite	avayalab.com
Request-Line	IP/Domain	Overwrite	avayalab.com
From	IP/Domain	Overwrite	avayalab.com

### 7.2.10. Configure Topology Hiding – Cogeco

From the menu on the left-hand side, select **Global Profiles** → **Topology Hiding**.

Select **Add Profile**, enter Profile Name: **SM63\_To\_Cogeco**.

- For the Header **To**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**

- In the **Overwrite Value** column: **test.cogecodata.com**
- For the Header **Request-Line**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**
  - In the **Overwrite Value** column: **test.cogecodata.com**
- For the Header **From**,
  - In the **Criteria** column select **IP/Domain**
  - In the **Replace Action** column select: **Overwrite**
  - In the **Overwrite Value** column: **test.cogecodata.com**

Click **Finish** (not shown).

**Session Border Controller for Enterprise** AVAYA

Dashboard  
Administration  
Backup/Restore  
System Management  
  > Global Parameters  
  ▾ **Global Profiles**  
    Domain DoS  
    Fingerprint  
    Server Interworking  
    **Topology Hiding**  
    Signaling Manipulation  
    URI Groups

**Topology Hiding Profiles: SM63\_To\_Cogeco**

**Add** Rename Clone Delete

Click here to add a description.

**Topology Hiding**

Header	Criteria	Replace Action	Overwrite Value
To	IP/Domain	Overwrite	test.cogecodata.com
Request-Line	IP/Domain	Overwrite	test.cogecodata.com
From	IP/Domain	Overwrite	test.cogecodata.com

**Edit**

## 7.3. Domain Policies

The Domain Policies feature allows an administrator to configure, apply, and manage various rule sets (policies) to control unified communications based upon various criteria of communication sessions originating from or terminating in the enterprise. These criteria can be used to trigger different policies which will apply on call flows, change the behavior of the call, and make sure the call does not violate any of the policies. There are default policies available to use, or administrator can create a custom domain policy.

### 7.3.1. Application Rules

Application Rules allow an administrator to define which types of SIP-based Unified Communications (UC) applications the UC-Sec security device will protect: voice, video, and/or Instant Messaging (IM). In addition, an administrator can determine the maximum number of concurrent voice and video sessions so that the network will process to prevent resource exhaustion.

In this testing, a **default** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.2. Border Rules

Border Rules allow an administrator to control NAT Traversal. The NAT Traversal feature allows an administrator to determine whether or not call flow through the DMZ needs to traverse a firewall and the manner in which pinholes will be kept open in the firewall to accommodate traffic.

In this testing, a **default** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.3. Media Rules

Media Rules allow an administrator to define RTP media packet parameters such as prioritizing encryption techniques and packet encryption techniques. Together these media-related parameters define a strict profile that is associated with other SIP-specific policies to determine how media packets matching these criteria will be handled by the UC-Sec security product.

In this testing, a **default-low-med** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.4. Security Rules

Security Rules allow an administrator to define which enterprise-wide VoIP and Instant Message (IM) security features will be applied to a particular call flow. Security Rules allow one to configure Authentication, Compliance, Fingerprinting, Scrubber, and Domain DoS. In addition to determining which combination of security features are applied, an administrator can also define the security feature profile, so that the feature is applied in a specific manner to a specific situation.

In this testing, a **default-med** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.5. Signalling Rules

Signaling Rules allow an administrator to define the action to be taken (Allow, Block, Block with Response, etc.) for each type of SIP-specific signaling request and response message. When SIP signaling packets are received by the UC-Sec, they are parsed and “pattern matched” against the particular signaling criteria defined by these rules. Packets matching the criteria defined by the Signaling Rules are tagged for further policy matching.

In this testing, a **default** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.6. Time of Day Rules

A Time-of-day (ToD) Rule allows an administrator to determine when the domain policy which is assigned to will be in effect. ToD Rules provide complete flexibility to fully accommodate the enterprise by, not only determining when a particular domain policy will be in effect, but also to whom it will apply, and for how long it will remain in effect.

In this testing, a **default** rule is used for both; Enterprise (Avaya) and Cogeco.

### 7.3.7. Endpoint Policy Groups

The End-Point Policy Group feature allows an administrator to create Policy Sets and Policy Groups. A Policy Set is an association of individual, SIP signaling-specific security policies (rule sets): application, border, media, security, signaling, and ToD, each of which was created using the procedures contained in the previous sections. A Policy Group is comprised of one or more Policy Sets. The purpose of Policy Sets and Policy Groups is to increasingly aggregate and simplify the application of UC-Sec security features to very specific types of SIP signaling messages traversing through the enterprise.

From the menu on the left-hand side, select **Domain Policies → End Point Policy Groups**.

- Select **Add**.
- Enter **Group Name: SM63\_Cogeco\_PolicyG**
  - **Application Rule: default**
  - **Border Rule: default**
  - **Media Rule: default-low-med**
  - **Security Rule: default-med**
  - **Signaling Rule: default**
  - **Time of Day: default**
- Select **Finish** (not shown).

**Session Border Controller for Enterprise** AVAYA

Dashboard  
Administration  
Backup/Restore  
System Management  
  > Global Parameters  
  > Global Profiles  
  > SIP Cluster  
  > **Domain Policies**  
    Application Rules  
    **End Point Policy Groups**

**Policy Groups: SM63\_Cogeco\_PolicyG**

**Add** Filter By Device... Rename Clone Delete

Showing page 1 of 2. Click here to add a description.

**Policy > >> Groups**

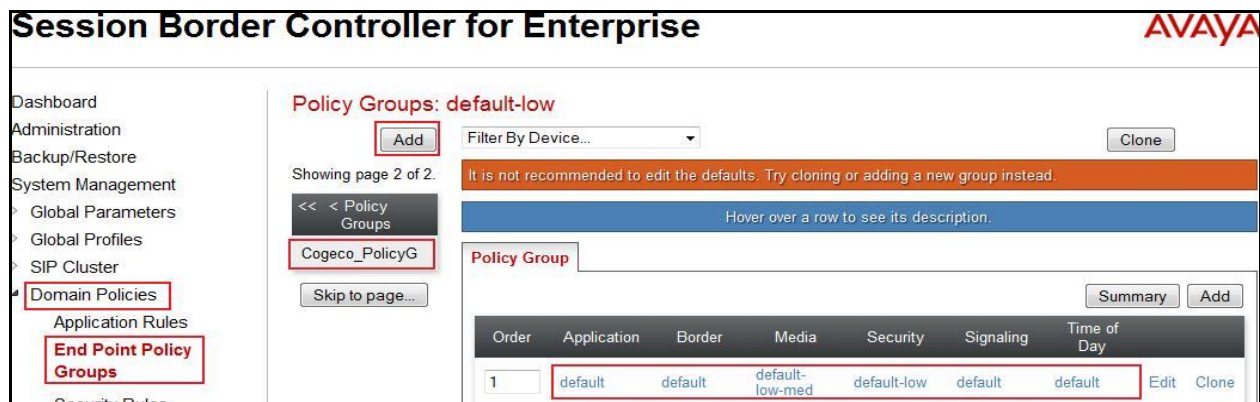
default-low  
default-low-enc  
**SM63\_Cogeco...**

**Policy Group** Summary Add

Order	Application	Border	Media	Security	Signaling	Time of Day	
1	default	default	default-low-med	default-med	default	default	Edit Clone

From the menu on the left-hand side, select **Domain Policies → End Point Policy Groups**.

- Select **Add**.
- Enter **Group Name: Cogeco\_PolicyG**
  - **Application Rule: default**
  - **Border Rule: default**
  - **Media Rule: default-low-med**
  - **Security Rule: default-low**
  - **Signaling Rule: default**
  - **Time of Day: default**
- Select **Finish** (not shown).

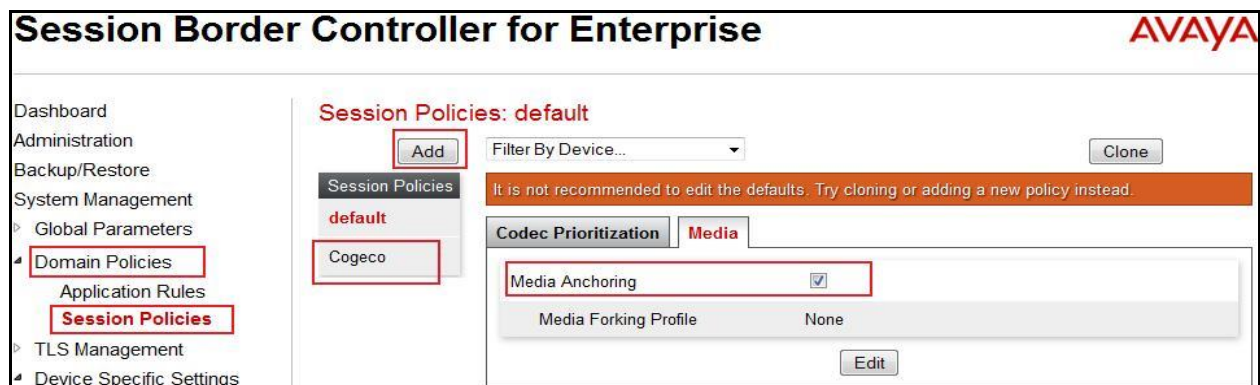


### 7.3.8. Create Session Policy

Session Policies allow users to define RTP media packet parameters such as codec types (both audio and video) and codec matching priority. Together these media-related parameters define a strict profile that is associated with other SIP-specific policies to determine how media packets matching these criteria will be handled by the Avaya SBCE product.

From the menu on the left-hand side, select **Domain Policies → Session Policies**

- Select **Add**.
- Enter Policy Name: **Cogeco**
  - On **Media** tab, check **Media Anchoring**
- Select **Finish** (not shown).





## 7.4. Device Specific Settings

The Device Specific Settings feature for SIP allows one to view aggregate system information, and manage various device-specific parameters which determine how a particular device will function when deployed in the network. Specifically, one has the ability to define and administer various device-specific protection features such as Message Sequence Analysis (MSA) functionality, end-point and session call flows and Network Management.

### 7.4.1. Manage Network Settings

From the menu on the left-hand side, select **Device Specific Settings** → **Network Management**.

- Enter the **IP Address** and **Gateway Address** for both the Inside and the Outside interfaces:
  - **IP Address** for Inside interface: **10.10.98.13**; **Gateway**: **10.10.98.1**
  - **IP Address** for Outside interface: **10.10.98.111**; **Gateway**: **10.10.98.97**
- Select the physical interface used in the Interface column:
  - **Inside Interface**: **A1**
  - **Outside Interface**: **B1**.

**Session Border Controller for Enterprise** AVAYA

Dashboard  
Administration  
Backup/Restore  
System Management  
‣ Global Parameters  
‣ Global Profiles  
‣ SIP Cluster  
‣ Domain Policies  
‣ TLS Management  
‣ **Device Specific Settings**  
    **Network Management**  
    Media Interface  
    Signaling Interface  
    Signaling Forking

**Network Management: SBCE62**

Devices  
SBCE62

**Network Configuration** **Interface Configuration**

Modifications or deletions of an IP address or its associated data require an application restart before taking effect. Application restarts can be issued from [System Management](#).

Changes will not take effect until the interface is updated.

A1 Netmask	A2 Netmask	B1 Netmask	B2 Netmask
255.255.255.192		255.255.255.224	

Add Save Clear

IP Address	Public IP	Gateway	Interface	
10.10.98.13		10.10.98.1	A1	Delete
10.10.98.111		10.10.98.97	B1	Delete

- Select the **Interface Configuration** tab.
- Toggle the State of the physical interfaces being used to **Enabled**.

**Session Border Controller for Enterprise** AVAYA

Dashboard  
Administration  
Backup/Restore  
System Management  
‣ Global Parameters  
‣ **Device Specific Settings**  
    **Network Management**

**Network Management: SBCE62**

Devices  
SBCE62

**Network Configuration** **Interface Configuration**

Name	Administrative Status	
A1	Enabled	Toggle
B1	Enabled	Toggle

## 7.4.2. Create Media Interfaces

Media Interfaces define the type of signaling on the ports. The default media port range on the Avaya SBC-E can be used for both inside and outside ports.

From the menu on the left-hand side, **Device Specific Settings** → **Media Interface**.

- Select **Add**
  - **Name:** **InsideMedia**
  - **Media IP:** **10.10.98.13** (Internal IP Address toward Session Manager)
  - **Port Range:** **35000 - 40000**
- Click **Finish** (not shown).
- Select **Add**
  - **Name:** **OutsideMedia**
  - **Media IP:** **10.10.98.111** (External IP Address toward Cogeco SIP trunk)
  - **Port Range:** **35000 - 40000**
- Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes: Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Global Profiles, SIP Cluster, Device Specific Settings (highlighted), Network Management, Media Interface (highlighted), and Signaling Interface. The main content area is titled "Media Interface: SBCE62". Below this, there is a "Media Interface" tab and a table listing the configured media interfaces. A red box highlights the "Add" button in the top right corner of the table. A warning message states: "Modifying or deleting an existing media interface will require an application restart before taking effect. Application restarts can be issued from System Management." The table has columns for Name, Media IP, Port Range, Edit, and Delete.

Name	Media IP	Port Range	Edit	Delete
InsideMedia1	10.10.98.13	35000 - 40000	Edit	Delete
OutsideMedia1	10.10.98.111	35000 - 40000	Edit	Delete

### 7.4.3. Create Signaling Interfaces

Signaling Interfaces define the type of signaling on the ports.

From the menu on the left-hand side, select **Device Specific Settings** → **Signaling Interface**.

- Select **Add**
  - **Name: InsideUDP**
  - **Media IP: 10.10.98.13** (Internal IP Address toward Session Manager)
  - **UDP Port: 5060**
- Click **Finish** (not shown).

From the menu on the left-hand side, select **Device Specific Settings** → **Signaling Interface**.

- Select **Add**
  - **Name: OutsideUDP**
  - **Media IP: 10.10.98.111** (External IP Address toward Cogeco Data Services Inc SIP trunk)
  - **UDP Port: 5060**
- Click **Finish** (not shown).

The screenshot shows the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes: Dashboard, Administration, Backup/Restore, System Management, Global Parameters, Device Specific Settings (highlighted with a red box), Network Management, Media Interface, and Signaling Interface (highlighted with a red box). The main content area is titled "Signaling Interface: SBCE62". Below this title, there is a "Devices" tab and a "Signaling Interface" tab. The "Signaling Interface" tab is active, showing a table of configured interfaces. The table has columns: Name, Signaling IP, TCP Port, UDP Port, TLS Port, and TLS Profile. There are two entries: "InsideUDP" and "OutsideUDP". The "InsideUDP" entry has a Signaling IP of 10.10.98.13 and a UDP Port of 5060. The "OutsideUDP" entry has a Signaling IP of 10.10.98.111 and a UDP Port of 5060. Both entries have a TLS Port of --- and a TLS Profile of None. There are "Edit" and "Delete" links for each entry. An "Add" button is located in the top right corner of the table area.

Name	Signaling IP	TCP Port	UDP Port	TLS Port	TLS Profile
InsideUDP	10.10.98.13	---	5060	---	None
OutsideUDP	10.10.98.111	---	5060	---	None

## 7.4.4. Configuration Server Flows

Server Flows allow an administrator to categorize trunk-side signaling and apply a policy.

### 7.4.4.1 Create End Point Flows – To Cogeco

From the menu on the left-hand side, select **Device Specific Settings** → **End Point Flows**.

- Select the **Server Flows** tab.
- Select **Add**, enter **Flow Name: To Cogeco**
  - **Server Configuration: SM63**
  - **URI Group: Cogeco**
  - **Transport: \***
  - **Remote Subnet: \***
  - **Received Interface: OutsideUDP**
  - **Signaling Interface: InsideUDP**
  - **Media Interface: InsideMedia**
  - **End Point Policy Group: SM63\_Cogeco\_PolicyG**
  - **Routing Profile: SM63\_To\_Cogeco**
  - **Topology Hiding Profile: Cogeco\_To\_SM63**
  - **File Transfer Profile: None**
- Click **Finish** (not shown).

The screenshot displays the Avaya Session Border Controller for Enterprise (SBCE62) configuration interface. The left-hand navigation pane shows the 'Device Specific Settings' menu with 'End Point Flows' highlighted. The main area shows the 'End Point Flows: SBCE62' configuration page with the 'Server Flows' tab selected. A dialog box titled 'Edit Flow: To Cogeco' is open, showing the following configuration details:

Field	Value
Flow Name	To Cogeco
Server Configuration	SM63
URI Group	Cogeco
Transport	*
Remote Subnet	*
Received Interface	OutsideUDP
Signaling Interface	InsideUDP
Media Interface	InsideMedia
End Point Policy Group	SM63_Cogeco_PolicyG
Routing Profile	SM63_To_Cogeco
Topology Hiding Profile	Cogeco_To_SM63
File Transfer Profile	None

The 'Finish' button is visible at the bottom of the dialog box.

#### 7.4.4.2 Create End Point Flows – From Cogeco

From the menu on the left-hand side, select **Device Specific Settings** → **End Point Flows**.

- Select the **Server Flows** tab.
- Select **Add**, enter **Flow Name: From Cogeco**
  - **Server Configuration: Cogeco**
  - **URI Group: Cogeco**
  - **Transport: \***
  - **Remote Subnet: \***
  - **Received Interface: InsideUDP**
  - **Signaling Interface: OutsideUDP**
  - **Media Interface: OutsideMedia**
  - **End Point Policy Group: Cogeco\_PolicyG**
  - **Routing Profile: Cogeco\_To\_SM63**
  - **Topology Hiding Profile: SM63\_To\_Cogeco**
  - **File Transfer Profile: None**
- Click **Finish** (not shown).

The screenshot displays the 'Session Border Controller for Enterprise' (SBCE62) web interface. The left-hand navigation menu is visible, with 'Device Specific Settings' and 'End Point Flows' highlighted. The main content area shows the 'End Point Flows: SBCE62' configuration page. The 'Server Flows' tab is selected, and the 'Edit Flow: From Cogeco' dialog box is open. The dialog box contains the following configuration fields:

Field	Value
Flow Name	From Cogeco
Server Configuration	Cogeco
URI Group	Cogeco
Transport	*
Remote Subnet	*
Received Interface	InsideUDP
Signaling Interface	OutsideUDP
Media Interface	OutsideMedia
End Point Policy Group	Cogeco_PolicyG
Routing Profile	Cogeco_To_SM63
Topology Hiding Profile	SM63_To_Cogeco
File Transfer Profile	None

The 'Finish' button is located at the bottom right of the dialog box.

### 7.4.5. Create Session Flows

Session Flows determine the media (audio/video) sessions in order to apply the appropriate session policy.

- Select **Device Specific Settings** from the menu on the left-hand side.
- Select the **Session Flows**.
- Select **Add**.
- **Flow Name: Cogeco**
  - **URI Group#1: Cogeco**
  - **URI Group#2: Cogeco**
  - **Session Policy: Cogeco**
- Click **Finish** (not shown).

The screenshot displays the Avaya Session Border Controller for Enterprise web interface. The left-hand navigation menu includes options like Dashboard, Administration, Backup/Restore, System Management, TLS Management, Device Specific Settings (highlighted), Network Management, Media Interface, Signaling Interface, Signaling Forking, End Point Flows, and Session Flows (also highlighted). The main content area is titled 'Session Flows: SBCE62'. It features a 'Devices' tab with 'SBCE62' selected, and a 'Session Flows' tab with an 'Add' button. Below the tabs is a table with columns: Priority, Flow Name, URI Group #1, URI Group #2, Subnet #1, Subnet #2, and Session Policy. A single row is visible with the following values: 1, Cogeco, Cogeco, Cogeco, \*, \*, Cogeco. The 'Add' button and the first row of the table are highlighted with red boxes.

Priority	Flow Name	URI Group #1	URI Group #2	Subnet #1	Subnet #2	Session Policy
1	Cogeco	Cogeco	Cogeco	*	*	Cogeco



## 8. Cogeco Data Services SIP Trunking Configuration

Cogeco is responsible for the network configuration of the Cogeco Data Services SIP Trunking system. Cogeco system will require that the customer provide public IP address used to reach Avaya SBC-E public interface at the edge of the enterprise. Cogeco will provide an IP address of the Cogeco system SIP proxy/SBC, IP addresses of media sources and Direct Inward Dialed (DID) numbers assigned to enterprise. This information is used to complete configurations for CS1000, Avaya Session Manager and Avaya SBC-E discussed in the previous sections.

The configuration between the Cogeco system and the Avaya Enterprise is a static configuration. There is no registration of the SIP trunk or enterprise users to Cogeco system network.

## 9. Verification Steps

The following steps may be used to verify the configuration.

### 9.1. General

Place an inbound call from a PSTN phone to an internal Avaya phone, answer the call, and verify that two-way speech path exists. Verify that the call remains stable for several minutes and disconnects properly.

### 9.2. Verification of an Active Call on Avaya Communication Server 1000

#### Active Call Trace (LD 80)

The following is an example of one of the commands available on the CS1000 to trace a DN for which the call is in progress or idle (9502). The call scenario involved PSTN phone number 6139675203 calling 9057409502 (which is mapped to phone 9502).

- Log in to CS1000 Signaling Server 10.10.97.154 with admin account and password.
- Issue a command “cslogin” to login on to the CS1000 Call Server.
- Log in to the Overlay command prompt, issue the command **LD 80** and then **trac 0 9502**.
- After the call is released, issue command **trac 0 9502** again to see if the DN is released back to idle state.

Below is the actual output of the CS1000 Call Server Command Line mode when the 9502 is in call state:

```
>ld 80

.trac 0 9502

ACTIVE VTN 096 0 00 02

ORIG VTN 100 0 00 00 VTRK IPTI RMBR 100 1 INCOMING VOIP GW CALL
FAR-END SIP SIGNALLING IP: 10.10.97.184
FAR-END MEDIA ENDPOINT IP: 10.10.97.184 PORT: 21582
FAR-END SIP SIGNALLING IP: 10.10.97.184
FAR-END MEDIA ENDPOINT IP: 10.10.97.184 PORT: 21582
```

```
TERM VTN 096 0 00 02 KEY 0 SCR MARP CUST 0 DN 9502 TYPE 2007
SIGNALING ENCRYPTION: INSEC
MEDIA ENDPOINT IP: 10.33.5.4 PORT: 5200
MEDIA PROFILE: CODEC G.729A NO-LAW PAYLOAD 20 ms VAD OFF
RFC2833: RXPT 101 TXPT 101 DIAL DN 9502
MAIN_PM ESTD
TALKSLOT ORIG 10 TERM 15
EES_DATA:
NONE
QUEUE NONE
CALL ID 0 34385
```

```
---- ISDN ISL CALL (ORIG) ----
CALL REF # = 385
BEARER CAP = VOICE
HLC =
CALL STATE = 10 ACTIVE
CALLING NO = 6139675203 NUM_PLAN:UNKNOWN TON:UNKNOWN ESN:UNKNOWN
CALLED NO = 9057409502 NUM_PLAN:UNKNOWN TON:UNKNOWN ESN:UNKNOWN
```

And this is the example after the call to 9502 is finished.

```
.trac 0 9502
IDLE VTN 096 0 00 02 MARP
```

### SIP Trunk monitoring (LD 32)

Place a call inbound from PSTN (6139675203) to an internal device (9057409502). Then check the SIP trunk status by using LD 32, one trunk is BUSY.

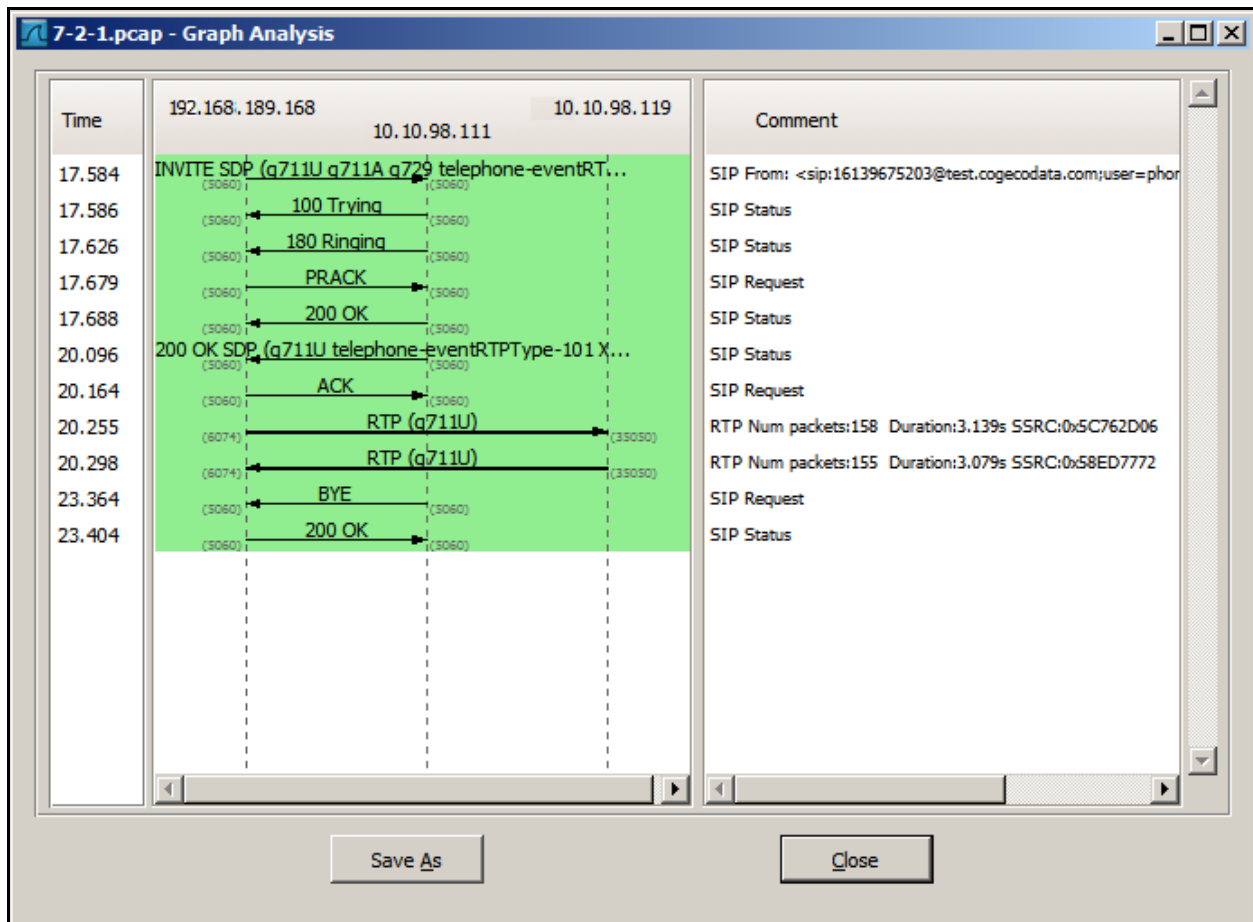
```
>ld 32
NPR000
.stat 100 0
063 UNIT(S) IDLE
001 UNIT(S) BUSY
000 UNIT(S) DSBL
000 UNIT(S) MBSY
```

After the call is released, check all SIP trunk status changed to IDLE state.

```
.stat 100 0
064 UNIT(S) IDLE
000 UNIT(S) BUSY
000 UNIT(S) DSBL
000 UNIT(S) MBSY
```

### 9.3. Protocol Trace

Below is a wireshark trace of the same call scenario described in **Section 9.2**.



## 10. Conclusion

All of the test cases have been executed. The test results met the objectives outlined in **Section 2.1**, within the constraints described in **Section 2.2**. The Cogeco Data Services SIP trunk is considered **compliant** with Avaya CS1000E Release 7.6, Avaya Aura® Session Manager Release 6.3 and Avaya SBC-E Release 6.2.

## 11. Additional References

Product documentation for Avaya, including the following, is available at:

<http://support.avaya.com/>

- [1] *Network Routing Service Fundamentals, Avaya Communication Server 1000, Release 7.6, Document Number NN43001-130, Issue 04.01, March 2013.*
- [2] *IP Peer Networking Installation and Commissioning, Avaya Communication Server 1000, Release 7.6, Document Number NN43001-313, Issue 06.01, March 2013.*
- [3] *Communication Server 1000E Overview, Avaya Communication Server 1000, Release 7.6, Document Number NN43041-110, Issue 06.01, March 2013.*
- [4] *Unified Communications Management Common Services Fundamentals, Avaya Communication Server 1000, Release 7.6, Document Number NN43001-116, Issue 06.01, March 2013.*
- [5] *Dialing Plans Reference, Avaya Communication Server 1000, Release 7.6, Document Number NN43001-283, Issue 06.01, March 2013.*
- [6] *Product Compatibility Reference, Avaya Communication Server 1000, Release 7.6, Document Number NN43001-256, Issue 06.01 Standard, March 2013.*
- [7] *Administering Avaya Aura® Session Manager, Release 6.3, Issue 2, June 2013*
- [8] *Maintaining and Troubleshooting Avaya Aura® Session Manager, Release 6.3, Issue 2, May 2013*
- [9] *Administering Avaya Aura® System Manager, Release 6.3, Issue 2, May 2013*
- [10] *Administering Avaya Session Border Controller for Enterprise, Release 6.2, Issue 2, May 2013.*
- [11] *Installing Avaya Session Border Controller for Enterprise, Release 6.2, Issue 3, June 20 2013.*
- [12] *Upgrading Avaya Session Border Controller for Enterprise, Release 6.2, Issue 3, July 2013.*

Product services for Cogeco Data Services may be found at:

<http://www.cogeco.ca>

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