

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring a SonicWALL VPN solution with an Avaya IP Telephony Infrastructure using Avaya AuraTM Communication Manager and Avaya AuraTM SIP Enablement Services in a Converged VoIP and Data Network - Issue 1.0

Abstract

These Application Notes describe the steps for configuring a SonicWALL VPN solution with an Avaya IP Telephony Infrastructure using Avaya AuraTM Communication Manager and Avaya AuraTM SIP Enablement Services consisting of a Corporate Headquarters with three remote sites.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration of a Voice over IP (VoIP) solution using SonicWALL UTM Firewalls appliances with an Avaya Telephony Infrastructure consisting of Avaya AuraTM Communication Manager, Avaya AuraTM SIP Enablement Services, Avaya Modular Messaging, Avaya IA 770 INTUITY AUDIX and Avaya IP telephones. Compliance testing emphasis was placed on validating that VoIP traffic and voice features, e.g., voicemail, conferencing, worked properly through the SonicWALL UTM Firewall VPNs.

1.1. Interoperability Compliance Testing

The interoperability compliance test covered feature functionality, serviceability, and performance testing. The emphasis in the compliance test was placed on validating that VoIP traffic and voice features, e.g., voicemail, conferencing, worked properly through the SonicWALL UTM Firewalls.

The telephony features verified to operate correctly included attended/unattended transfer, conference call participation, conference call add/drop, multiple call appearances, caller ID operation, call forwarding unconditional, call forwarding on busy, call park, call pick-up, bridged call appearances, voicemail using Avaya Modular Messaging and Avaya IA770 INTUITY AUDIX, Message Waiting Indicator (MWI), and hold and return from hold

Serviceability testing was conducted to verify the ability of the Avaya/SonicWALL VoIP solution to recover from adverse conditions, such as power cycling network devices and disconnecting cables between the LAN interfaces. In all cases, the ability to recover after the network normalized from failures was verified.

1.2. Support

Technical Support: http://www.sonicwall.com/us/Support.html

2. Reference Configuration

The configuration in **Figure 1** shows a converged VoIP and data network with multiple remote sites. The extension numbers beginning with the number 5 are registered with Communication Manager in the Main Site and extension numbers beginning with the number 4 are registered with the Remote Site B Communication Manager. For compliance testing, the voice and data traffic were separated onto different VLANs.

2.1. Corporate Headquarters

The Corporate Headquarters consisted of one SonicWall NSA E5500, one router, one Communication Manager running on an Avaya S8300 Server with an Avaya G450 Media Gateway, SES, Avaya Modular Messaging, Avaya IA 770 INTUITY AUDIX, one Avaya 2410 Digital Telephone, one Avaya 9630 IP Telephone running Avaya one-X Deskphone Edition on VLAN Voice1, one Avaya 9640 IP Telephone running Avaya one-X Deskphone SIP on VLAN Voice1 and one Corporate DHCP/File server. The Corporate Headquarters provided a DHCP/File server for assigning IP network parameters and to download settings to the Avaya IP telephones.

2.2. Remote Site A

Remote Site A consisted of one SonicWall NSA 240, one router, one Avaya 9650 IP Telephone running Avaya one-X Deskphone Edition, one Avaya 9620 IP Telephone running Avaya one-X Deskphone SIP, and a PC on data network. The Avaya IP telephones register to headquarters Communication Manager.

2.3. Remote Site B

Remote Site B consisted of one SonicWall NSA 240, one router, Communication Manager running on an Avaya S8300 Server with an Avaya G700 Media Gateway, one Avaya 2410 Digital Telephone, one Avaya 9640G IP Telephone running Avaya one-X Deskphone Edition, one Avaya 9630 IP Telephone running Avaya one-X Deskphone Edition, and a PC on data network. The Avaya IP telephones register to the Remote Site B Communication Manager. An H.323 trunk was configured between Communication Managers at the Corporate Headquarters and Remote Site B to allow direct dialing between the sites.

2.4. Remote Site C

Remote Site C consisted of one SonicWall NSA 240, one router, one Avaya G700 Media Gateway, and two Avaya 2410 Digital Telephones. The Remote Site C Avaya Media Gateway registers to the headquarters Communication Manager. While the Avaya 2410 Digital Telephones are directly connected to the Remote Site C Avaya Media gateway, they are administered on the headquarters Communication Manager.

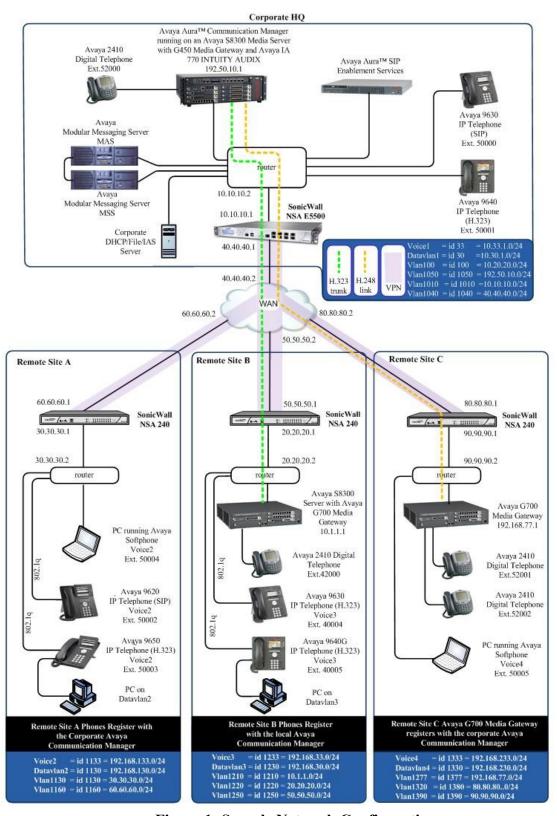


Figure 1: Sample Network Configuration

3. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software/Firmware			
Avaya PBX Products				
Avaya S8300 Server running Avaya Aura TM	Avaya Aura TM Communication			
Communication Manager	Manager 5.2			
Avaya G450 Media Gateway (Corporate Site)				
MGP	28.22.0			
MM712 DCP Media Module	HW9			
Avaya IA 770 INTUITY AUDIX	5.2			
Avaya G700 Media Gateway (Remote Site B)				
MGP	28.22.0			
MM712 DCP Media Module	HW9			
Avaya G700 Media Gateway (Remote Site C)				
MM712 DCP Media Module	HW9			
Avaya SIP Enablement Services (SES)				
Avaya Aura TM SIP Enabled Services (SES) Server	5.2			
Avaya Messaging (Voice Mail) Products				
Avaya Modular Messaging - Messaging Application	5.0			
Server (MAS)	3.0			
Avaya Modular Messaging - Message Storage Server (MSS) 5.0				
		Avaya IA 770 INTUITY AUDIX	5.1	
Avaya Telephony Sets				
Avaya 9600 Series IP Telephones	Avaya one-X Deskphone Edition 3.0			
Avaya 9600 Series IP Telephones	Avaya one-X Deskphone SIP 2.0.0			
Avaya 2410 Digital Telephone	5.0			
SonicWALL Products				
SonicWall NSA E5500	5.2.0.1-210			
SonicWall NSA 240	5.2.0.1-210			
MS Products				
Microsoft Windows 2003 Server	File/DHCP Service			

4. Configure Avaya Aura™ Communication Manager

This section shows the steps used to configure Avaya AuraTM Communication Manager. For detailed information on the installation, maintenance, and configuration of Avaya Communication Manager, refer to [1].

Use the **change ip-network-region 1** command to change the DIFFSERV/TOS PARAMETERS and 802.1P/q PARAMETERS settings configured in Communication Manager.

The Differentiated Services Code Point (DSCP) value of 48 will be used for both PHB values. DSCP 48 represents the traffic class of premium and the traffic type voice. Set the Call Control PHB Value to 46 and the Audio PHB Value to 46. Call Control 802.1p Priority and Audio 802.1p Priority are set to 6.

```
change ip-network-region 1
                                                                                    Page 1 of 19
                                         IP NETWORK REGION
  Region: 1
Location:
                      Authoritative Domain: devcon.com
    Name:
MEDIA PARAMETERS
                                        Intra-region IP-IP Direct Audio: yes
MEDIA PARAMETERS
Codec Set: 1

UDP Port Min: 2048
UDP Port Max: 3027

DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
Audio PHB Value: 46

Audio PHB Value: 46

Audio PHB Value: 46

Audio PHB Value: 46

Audio PHB Value: 46

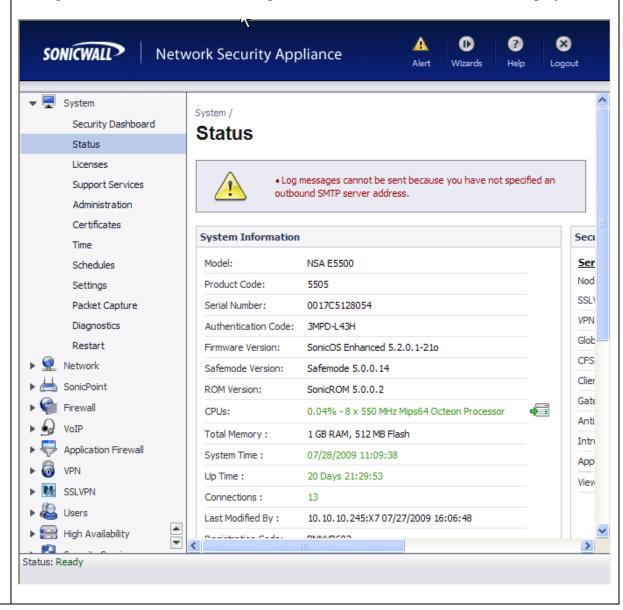
Use Default Server Parameters? y
          Video PHB Value: 26
802.1P/Q PARAMETERS
 Call Control 802.1p Priority: 6
          Audio 802.1p Priority: 6
          Video 802.1p Priority: 5
                                               AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                                          RSVP Enabled? n
  H.323 Link Bounce Recovery? y
 Idle Traffic Interval (sec): 20
   Keep-Alive Interval (sec): 5
                Keep-Alive Count: 5
```

5. Configure SonicWALL UTM Firewalls

5.1. Configure SonicWall NSA E5500 (Corporate Headquarters)

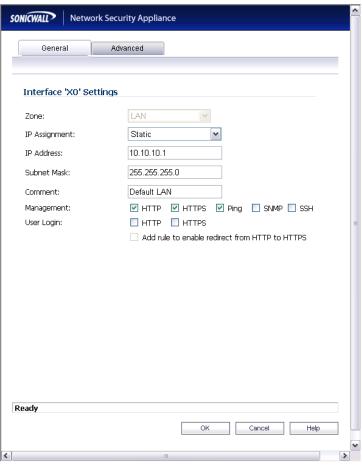
Step	Description	
5.1.1.	Configure the SonicWall NSA E5500 using the built-in web-based Management Tool. Access this tool by establishing a web browser connection to the SonicWall NSA E5500. Refer to Section 9 [6].	
	Log into the NSA 5500.	
	 Connect the LAN port of the computer being used to the X0 (LAN) port on the SonicWall NSA E5500. Start the Management Tool as follows: Start your web browser and enter http://192.168.168.168 Press Enter. 	
	3. Log in to the SonicWall NSA E5500 using default credentials which can be obtained from the SonicWALL documentation.	
	SONICWALL Network Security Login	
	Username: admin	
	Password:	
	Language: English ♥	
	Login	

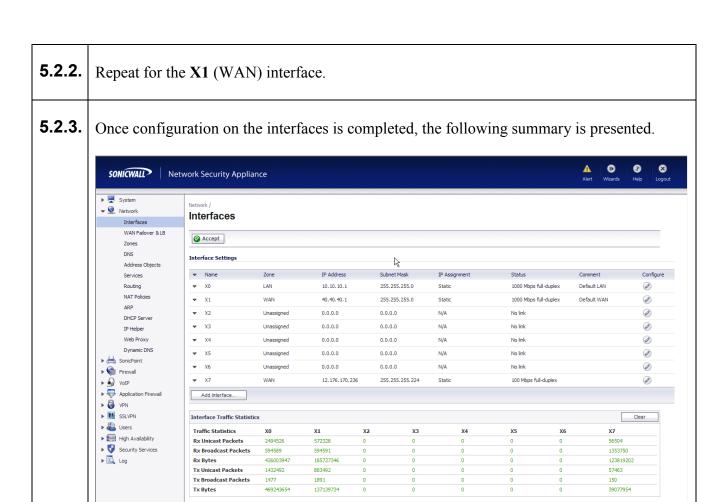
5.1.2. The main SonicWall NSA E5500 window appears. The following steps refer to the Configuration Tree which is in the left pane of the window and under the heading **System**.



5.2. Configure Interfaces:

5.2.1. From the Network → Interfaces, click on the Configure icon " on the Configure icon" for X0 (LAN) and enter the following information for: IP Assignment, IP Address and Subnet Mask according to network structure to be used, Click OK to continue.



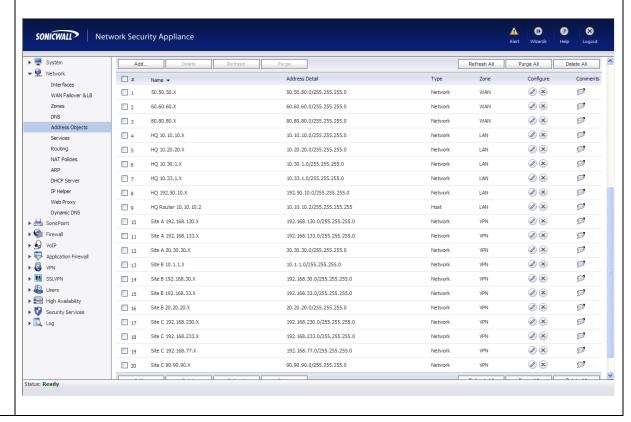


5.3. Define networks

5.3.1. Create Address Objects for each of the networks within the deployment sites. From the Network → Address Objects, click on the Add button and enter the following information for: Name, Zone Assignment, Network, and Netmask for each subnet in the topology. Click OK to continue. SONICWALL **Network Security Appliance** Name: HQ 10.10.10.X Zone Assignment: LAN Network Type: 10.10.10.0 Network: Netmask: 255,255,255,0 Ready OK. Cancel

5.3.2. Repeat Step **5.3.1** for each subnet in the topology. Refer to **Figure 1** for details of topology used for compliance testing.

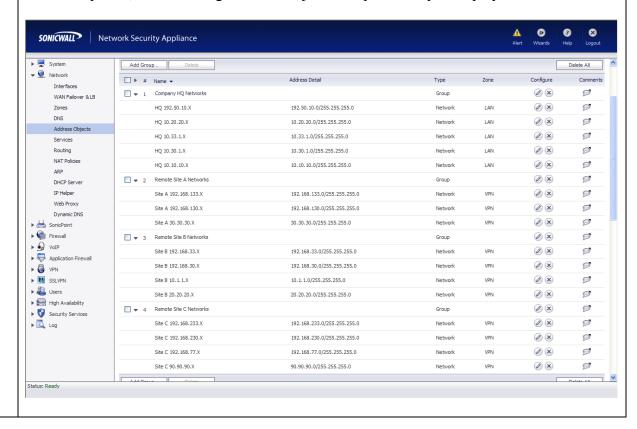
5.3.3. Once all of the Address Objects have been created, the following summary screen is displayed.



5.4. Group Address Objects based on site within topology

5.4.1. From the Network \rightarrow Address Objects, click on the Add Group button and enter a unique name for the site and highlight all related Address Objects (created in Step 5.3.1) and click to add to group. **Network Security Appliance** Name: Company HQ Networks HQ 10.10.10.X All Authorized Access Points A All Interface IP HQ 10.20.20.X All SonicPoints HQ 10.30.1.X All WAN IP HQ 10.33.1.X All X0 Management IP HQ 192.50.10.X All X1 Management IP <-All X2 Management IP All X3 Management IP All X4 Management IP All X5 Management IP Ready OK Cancel 5.4.2. Repeat for all sites within network structure as shown in Figure 1.

5.4.3. Once completed, the following Address Object Group summary is displayed.

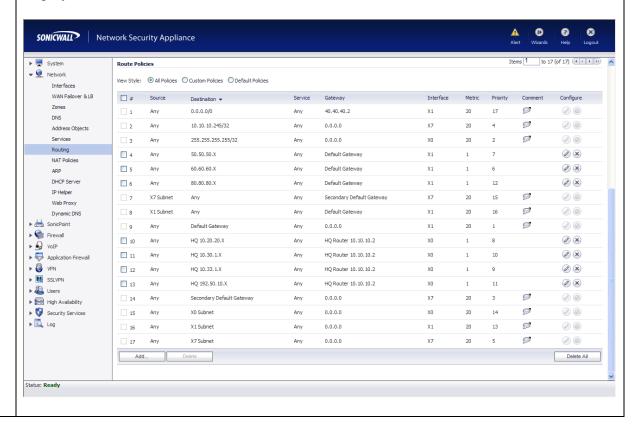


5.5. Define routes for 'local' networks.

Configure the routing information for all the LAN subnets not directly connected to the Corporate Headquarters SonicWALL NSA E5500.

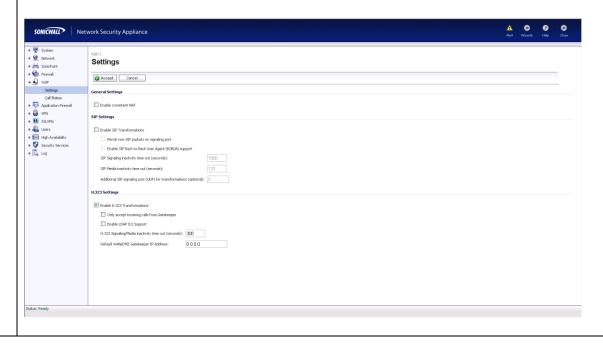
5.5.1.	From the Network → Routing , click on the Add button and enter a route information (Source , Destination , Service , Gateway , and Interface) for each LAN subnet. Click OK to continue.		
	SONICWALL	Network Security Appliance	
	Gener	al	
	Route Policy Settings		
	Source:	Any	
	Destination:	HQ 10.20.20.X	
	Service:	Any	
	Gateway:	HQ Router 10.10.10.2	
	Interface:	X0 💌	
	Metric:	1	
	Comment:		
	Disable route when the interface is disconnected		
	Allow VPN path to take precedence		
	Ready		
		OK Cancel Help	
5.5.2.	Repeat for each LAN subnet.		

5.5.3. Once all of the LAN subnet routes have been added, the following routing summary is displayed.



5.6. Configure VoIP settings.

5.6.1. From the VoIP → Settings, click on the Enable H.323 Transformations checkbox. Click Accept to continue.



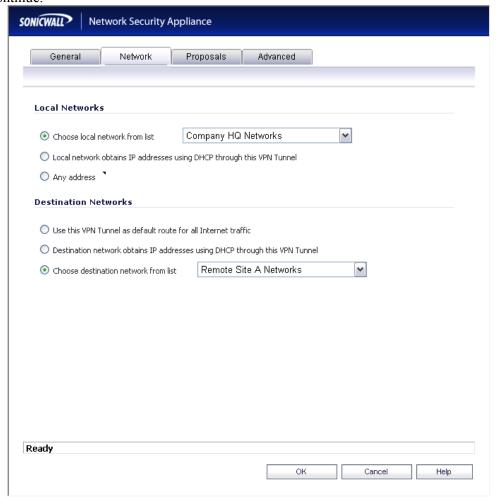
5.7. Create VPN policies

For each site within the network structure, create a VPN policy to allow secure communication between SonicWALL appliances.

5.7.1. From the VPN \rightarrow Settings, click the Add button to add a VPN policy. In this popup enter Name, IPSec Primary Gateway or Address, Shared Secret, and Confirm Shared Secret. Click **Network** tab to continue. SONICWALL **Network Security Appliance** Network Proposals Advanced General Security Policy Authentication Method: IKE using Preshared Secret HQ_To_SiteA IPsec Primary Gateway Name or Address: 60.60.60.1 IPsec Secondary Gateway Name or Address: 0.0.0.0 IKE Authentication Shared Secret: ******* Confirm Shared Secret: ****** ✓ Mask Shared Secret Local IKE ID: IP Address ~ Peer IKE ID: IP Address Ready Help

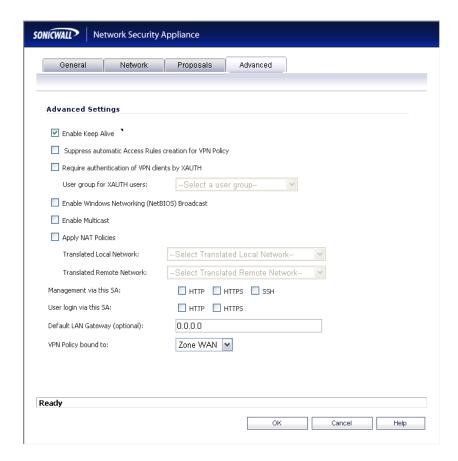
5.7.2. Specify subnets accessible over the VPN tunnel.

Within the **Choose local network from list** pull down, select the Address Object Group (created in Step **5.4.1**) for this site. Within the **Choose remote network from list** scroll list, select the Address Object Group (created in Step **5.4.1**) for the remote site. Click **Advanced** tab to continue.



5.7.3. Enable Keep Alive for VPN tunnel

To avoid VPN tunnel establishment latency, click on the **Enable Keep Alive** checkbox. Click **OK** to continue.



5.7.4. Repeat Steps **5.7.1**, **5.7.2** and **5.7.3** for each **VPN policy** within the network structure.

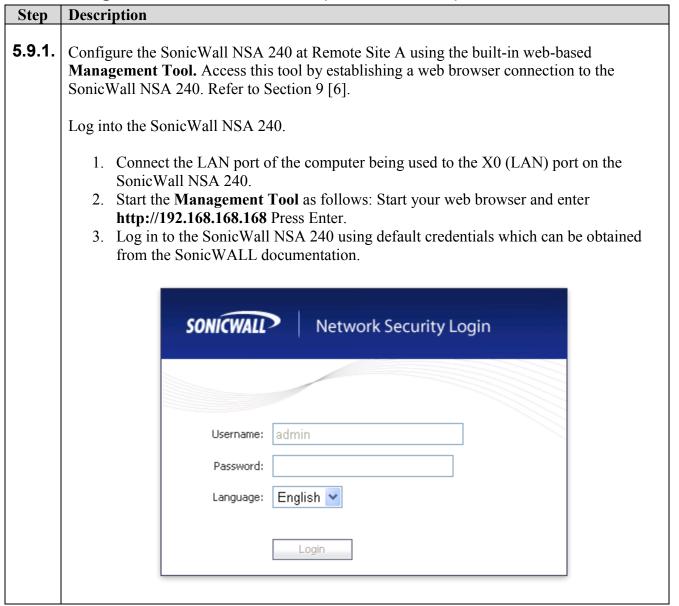
5.7.5. Once all the VPN policies have been added, the following summary is displayed. SONICWALL Network Security Appliance ▶ 🤦 Network Settings ▶ 📥 SonicPoint ▶ 🍿 Firewall Accept Cancel ▶ 😡 VoIP ▶ ♦ Application Firewall VPN Global Settings ▼ 🐻 VPN ✓ Enable VPN Unique Firewall Identifier: 0017C5128054 DHCP over VPN L2TP Server VPN Policies Start Table Refresh P Refresh Interval 10 Items per page 50 Items 1 to 5 (of 5) ▶ 👪 SSLVPN ▶ 🚇 Users # Crypto Suite Enable Configure ▶ 🚟 High Availability 00± ESP: 3DES/HMAC SHA1 (IKE) V ▶ 👣 Security Services _ 1 WAN GroupVPN ▶ 🗓 Log @ Ø ± _ 2 WLAN GroupVPN ESP: 3DES/HMAC SHA1 (IKE) 192.168.133.0 - 192.168.133.255 192.168.130.0 - 192.168.130.255 30.30.30.0 - 30.30.30.255 3 HQ_To_SiteA 60.60.60.1 ESP: 3DES/HMAC SHA1 (IKE) V Øx 192. 168. 33. 0 - 192. 168. 33. 255 192. 168. 30. 0 - 192. 168. 30. 255 10. 1. 1. 0 - 10. 1. 1. 255 20. 20. 20. 0 - 20. 20. 20. 255 **4** HQ_To_SiteB 50.50.50.1 ESP: 3DES/HMAC SHA1 (IKE) Øx 192. 168. 233.0 - 192. 168. 233.255 192. 168. 230.0 - 192. 168. 230.255 192. 168. 77.0 - 192. 168.77.255 90.90.90.0 - 90.90.90.255 HQ_To_SiteC ESP: 3DES/HMAC SHA1 (IKE) Site To Site Policies: 3 Policies Defined, 3 Policies Enabled, 4000 Maximum Policies Allowed GroupVPN Policies: 2 Policies Defined, 1 Policies Enabled, 50 Maximum Policies Allowed Status: Ready

5.8. Save settings

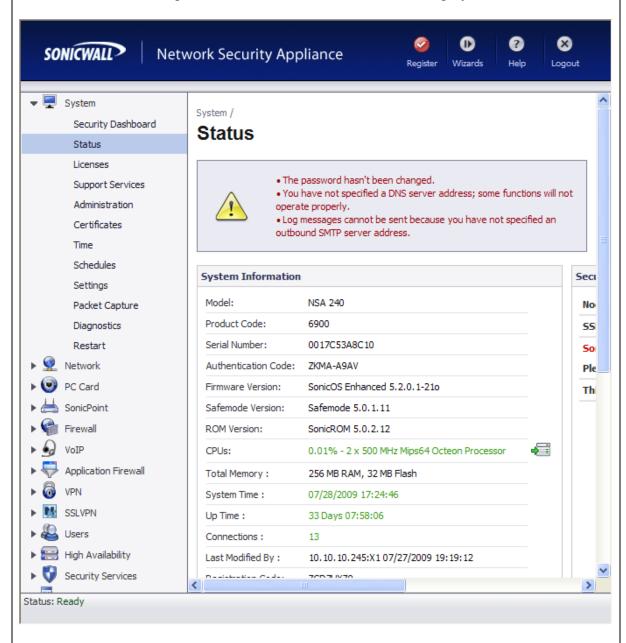
5.8.1. From the **System > Settings**, click on the **Export Settings** button to save the SonicWALL appliance configuration.



5.9. Configure SonicWall NSA 240 (Remote Site A)

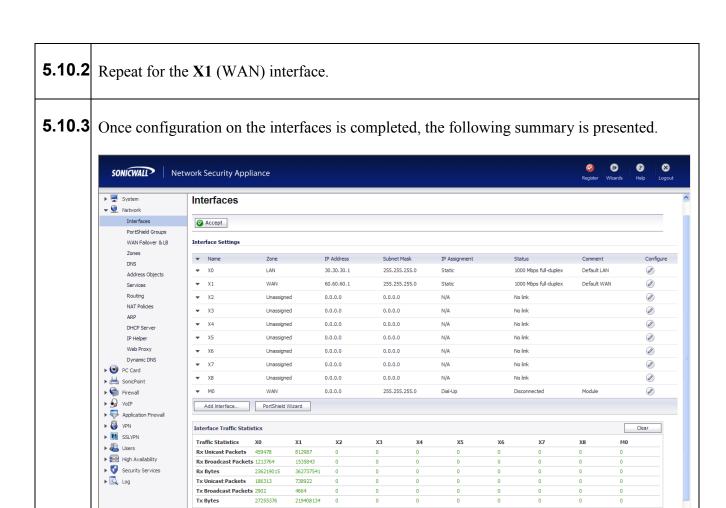


5.9.2. The main SonicWall NSA 240 window appears. The following steps refer to the Configuration Tree which is in the left pane of the window and under the heading **System**.



5.10. Configure Interfaces:

From the **Network** → **Interfaces**, click on the **Configure icon** " or **X0** (LAN) and 5.10.1 enter the following information for: IP Assignment, IP Address and Subnet Mask according to network structure to be used, Click **OK** to continue. SONICWALL Network Security Appliance General Advanced Interface 'X0 Settings LAN Zone: IP Assignment: Static IP Address: 30.30.30.1 Subnet Mask: 255.255.255.0 Default LAN Comment: ✓ HTTP
✓ HTTPS
✓ Ping
□ SNMP
✓ SSH Management: User Login: ☐ HTTP ☐ HTTPS ☐ Add rule to enable redirect from HTTP to HTTPS Ready ОК Cancel

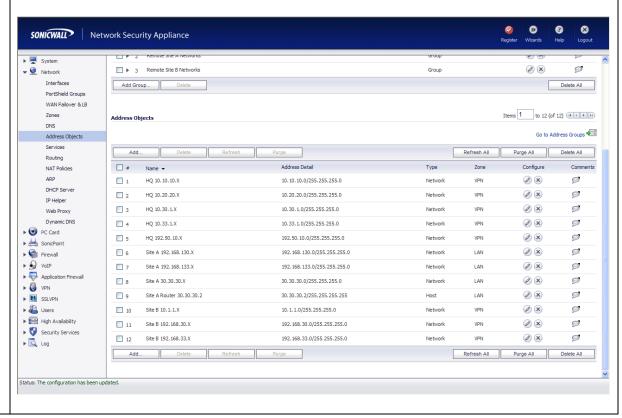


5.11. Define networks

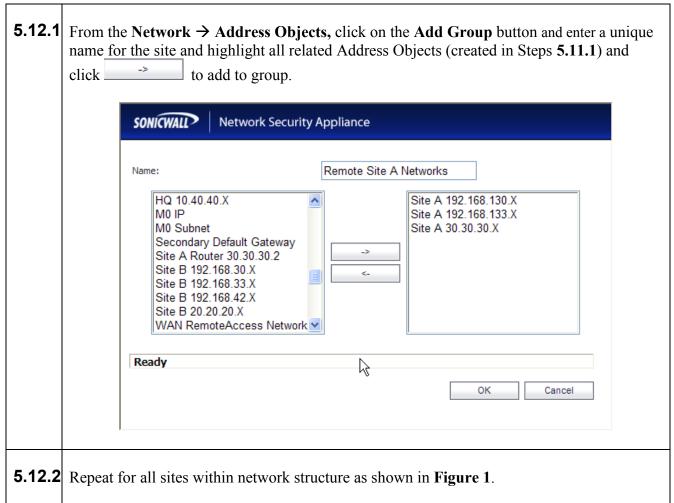
5.11.1 Create Address Objects for each of the networks within the deployment sites. From the Network → Address Objects, click on the Add button and enter the following information for: Name, Zone Assignment, Network, and Netmask for each subnet in the topology. Click OK to continue. SONICWALL **Network Security Appliance** Site A 192.168.130.X Name: Zone Assignment: LAN Network Type: 192,168,130,0 Network: Netmask: 255.255.255.0 Ready 0K Cancel

5.11.2 Repeat Step **5.11.1** for each subnet in the topology. Refer to **Figure 1** for details of topology used for compliance testing.

5.11.3 Once all of the Address Objects have been created, the following summary screen is displayed.



5.12. Group Address Objects based on site within topology



5.12.3 Once completed, the following Address Object Group summary is displayed. 0 3 **SONICWALL** Network Security Appliance Items 1 to 3 (of 3) ▶ 🖳 System Address Groups ▼ 🤵 Network Go to Address Objects PortShield Groups Delete All # Name ▼ Address Detail Configure X 0 □ ▼ 1 Company HQ Networks Group Address Objects HQ 10.33.1.X 10.33.1.0/255.255.255.0 9 Services Ø HQ 10.30.1.X 10.30.1.0/255.255.255.0 Routing HQ 10.20.20.X 10.20.20.0/255.255.255.0 X Ø NAT Policies HQ 192.50.10.X 9 DHCP Server Ø IP Helper Ø ■ 2 Remote Site A Networks Group Web Proxy Dynamic DNS 192.168.130.0/255.255.255.0 Ø Site A 192.168.130.X ▶ PC Card 9 Site A 192.168.133.X 192.168.133.0/255.255.255.0 LAN ▶ dd SonicPoint Firewall Ø Site A 30.30.30.X 30.30.30.0/255.255.255.0 LAN Network ▶ 😡 VoIP Ø ■ g Remote Site B Networks Group ▶ 🌄 Application Firewall 9 Site B 192, 168, 33, X VPN 192, 168, 33, 0/255, 255, 255, 0 Network ▶ 🐻 VPN 9 Site B 192.168.30.X VPN 192.168.30.0/255.255.255.0 Network ▶ 🔢 SSLVPN ▶ 🚇 Users Site B 10 1 1 X VPN 0 10.1.1.0/255.255.255.0 Network ▶ 📻 High Availability Add Group... Delete All ▶ 👣 Security Services

▶ 🗓 Log

Status: The configuration has been updat

Address Objects

Items 1 to 12 (of 12)

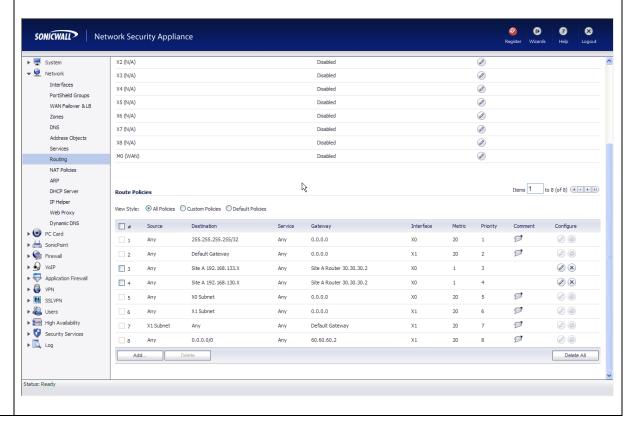
Go to Address Groups 🖅 💆

5.13. Define routes for 'local' networks.

Configure the routing information for all the LAN subnets not directly connected to the Remote Site A SonicWALL NSA 240.

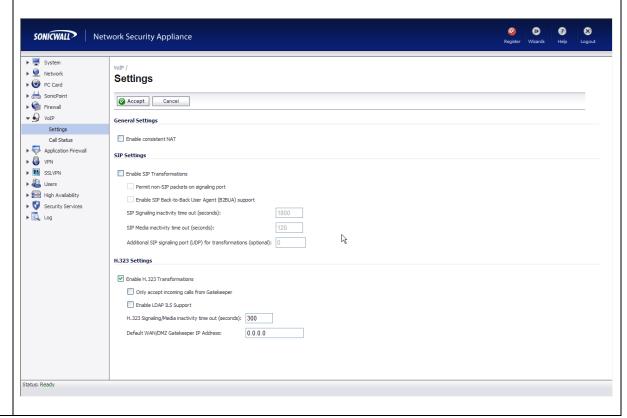
5.13.1	From the Network → Routing , click on the Add button and enter a route information (Source , Destination , Service , Gateway , and Interface) for each LAN subnet. Click OK to continue.			
	SONICWALL	Network Security Appliance		
	Gene	ral		
	Route Po	Route Policy Settings		
	Source:	Any		
	Destination	: Site A 192.168.133.X		
	Service:	Any		
	Gateway:	Site A Router 30.30.30.2		
	Interface:	X0 💌		
	Metric:	1		
	Comment:			
	Disable route when the interface is disconnected			
	☐ Allow VPN path to take precedence			
	Ready			
		OK Cancel Help		
5.13.2	Repeat for each LAN subnet.			

5.13.3 Once all of the LAN subnet routes have been added, the following routing summary is displayed.



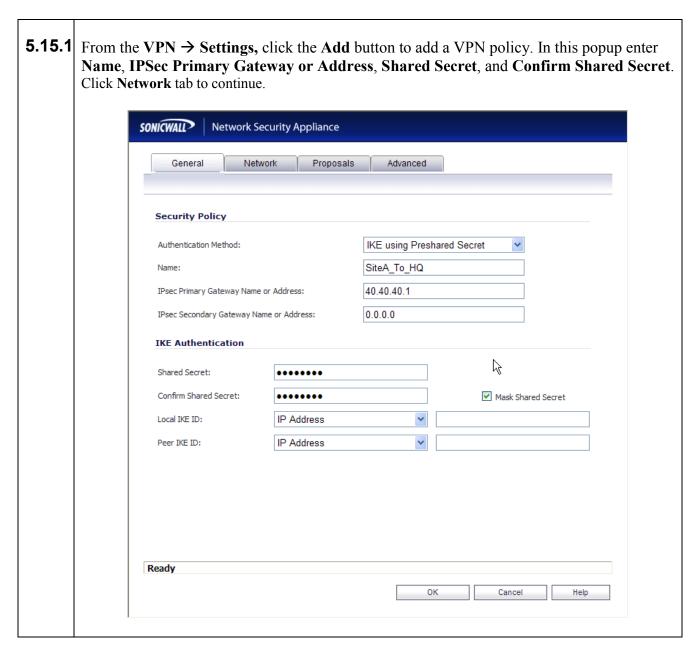
5.14. Configure VoIP settings.

5.14.1 From the VoIP → Settings, click on the Enable H.323 Transformations checkbox. Click Accept to continue.



5.15. Create VPN policies

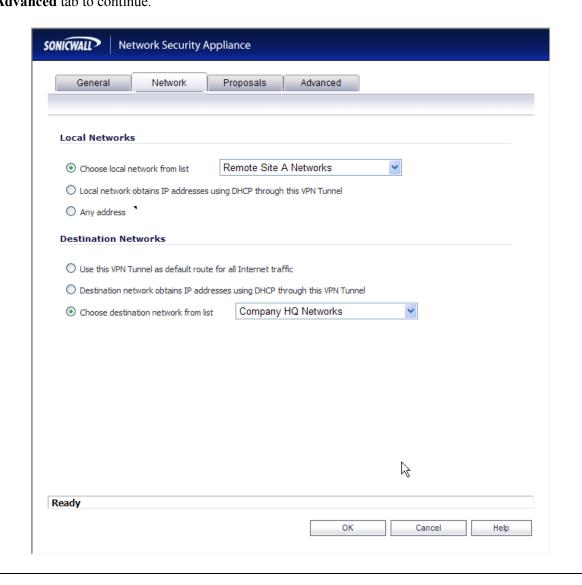
For each site within the network structure, create a VPN policy to allow secure communication between SonicWALL appliances.



Specify subnets accessible over the VPN tunnel.

5.15.2

Within the **Choose local network from list** scroll list, select the Address Object Group (created in Step **5.12.1**) for this site. Within the **Choose remote network from list** scroll list, select the Address Object Group (created in Step **5.4.1**) for the remote site. Click **Advanced** tab to continue.



Enable Keep Alive for VPN tunnel 5.15.3 To avoid VPN tunnel establishment latency, click on the **Enable Keep Alive** checkbox. Click **OK** to continue. SONICWALL **Network Security Appliance** Network Proposals Advanced General Advanced Settings ✓ Enable Keep Alive ■ Suppress automatic Access Rules creation for VPN Policy Require authentication of VPN clients by XAUTH User group for XAUTH users: --Select a user group--■ Enable Windows Networking (NetBIOS) Broadcast Enable Multicast Apply NAT Policies -Select Translated Local Network-Translated Local Network: Translated Remote Network: -Select Translated Remote Network-✓ HTTP ✓ HTTPS □ SSH Management via this SA: ☐ HTTP ☐ HTTPS User login via this SA: 0.0.0.0 Default LAN Gateway (optional): Zone WAN VPN Policy bound to: ß Ready

5.15.4 Repeat Steps **5.15.1**, **5.15.2** and **5.15.3** for each **VPN policy** within the network structure.

Cancel

5.15.5 Once all the VPN policies have been added, the following summary is displayed. **SONICWALL** Network Security Appliance ▶ Network Settings ▶ PC Card ▶ 📥 SonicPoint Accept Cancel ▶ 🍿 Firewall VoIP
Application Firewall ✓ Enable VPN ▼ 🐻 VPN Settings Unique Firewall Identifier: 0017C53A8C10 DHCP over VPN VPN Policies Start Table Refresh P Refresh Interval 10 Items per page 50 Items 1 to 4 (of 4) L2TP Server # Crypto Suite Enable Configure ▶ 🚇 Users **2 4** ESP: 3DES/HMAC SHA1 (IKE) ▶ 🔠 High Availability _ 1 WAN GroupVPN Security Services
Log **2**0 ± _ 2 WLAN GroupVPN ESP: 3DES/HMAC SHA1 (IKE) 10.33.1.0 - 10.33.1.255 10.30.1.0 - 10.30.1.255 10.20.20.0 - 10.20.20.255 192.50.10.0 - 192.50.10.255 10.10.10.0 - 10.10.255 3 SiteA_To_HQ ESP: 3DES/HMAC SHA1 (IKE) V Øx 192.168.33.0 - 192.168.33.255 192.168.30.0 - 192.168.30.255 10.1.1.0 - 10.1.1.255 4 SiteA_To_SiteB ESP: 3DES/HMAC SHA1 (IKE) V Add... Site To Site Policies: 2 Policies Defined, 2 Policies Enabled, 25 Maximum Policies Allowed GroupVPN Policies: 2 Policies Defined, 0 Policies Enabled, 6 Maximum Policies Allowed Currently Active VPN Tunnels Start Table Refresh (b) Refresh Interval 10 Items per page 50 Items 1 to 24 (of 24)

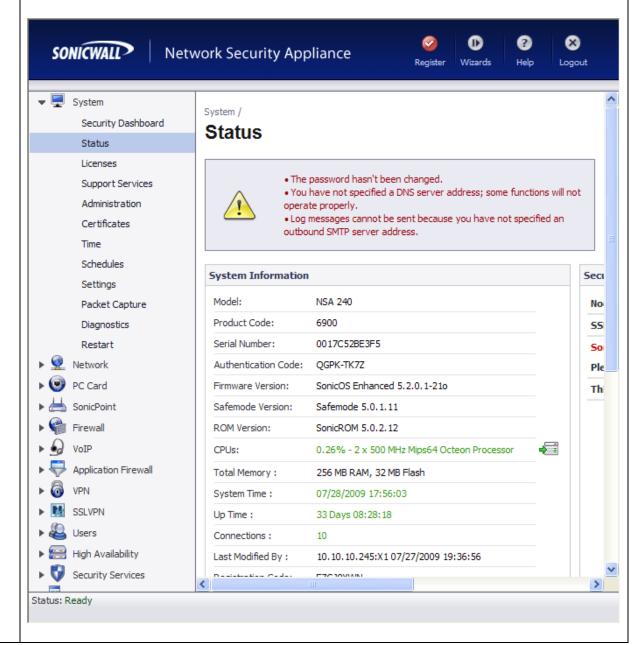
5.16. Save settings



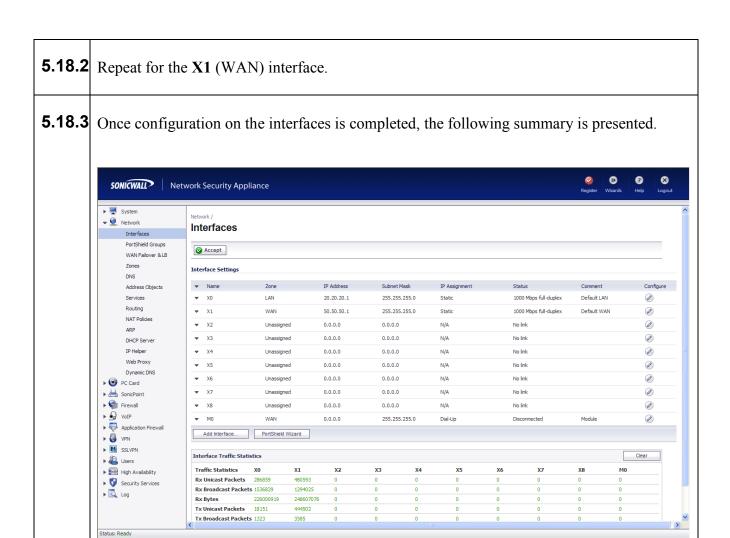
5.17. Configure SonicWall NSA 240 (Remote Site B)

Step **Description** 5.17.1 Configure the SonicWall NSA 240 at Remote Site B using the built-in web-based Management Tool. Access this tool by establishing a web browser connection to the SonicWall NSA 240. Refer to Section 9 [6]. Log into the Remote Site B SonicWall NSA 240. 1. Connect the LAN port of the computer being used to the X0 (LAN) port on the SonicWall NSA 240. 2. Start the Management Tool as follows: Start your web browser and enter http://192.168.168.168 Press Enter. 3. Log in to the SonicWall NSA 240 using default credentials which can be obtained from the SonicWALL documentation. SONICWALL **Network Security Login** Username: admin Password: English 💌 Language: Login

5.17.2 The main SonicWall NSA 240 window appears. The following steps refer to the Configuration Tree which is in the left pane of the window and under the heading **System**.



5.18. Configure Interfaces: From the **Network** → **Interfaces**, click on the **Configure icon** " or **X0** (LAN) and 5.18.1 enter the following information for: IP Assignment, IP Address and Subnet Mask according to network structure to be used, Click **OK** to continue. SONICWALL Network Security Appliance General Advanced Interface 'X0' Settings LAN Zone: IP Assignment: Static 20.20.20.1 IP Address: 255.255.255.0 Subnet Mask: Default LAN Comment: Management: ✓ HTTP
✓ HTTPS
✓ Ping
□ SNMP
✓ SSH ☐ HTTP ☐ HTTPS User Login: ☐ Add rule to enable redirect from HTTP to HTTPS V Ready Cancel Help



5.19. Define networks

5.19.1 Create Address Objects for each of the networks within the deployment sites. From the Network → Address Objects, click on the Add button and enter the following information for: Name, Zone Assignment, Network, and Netmask for each subnet in the topology. Click OK to continue. SONICWALL **Network Security Appliance** Name: Site B 192.168.30.X LAN Zone Assignment: Network Type: 192.168.30.0 Network: 255.255.255.0 Netmask:

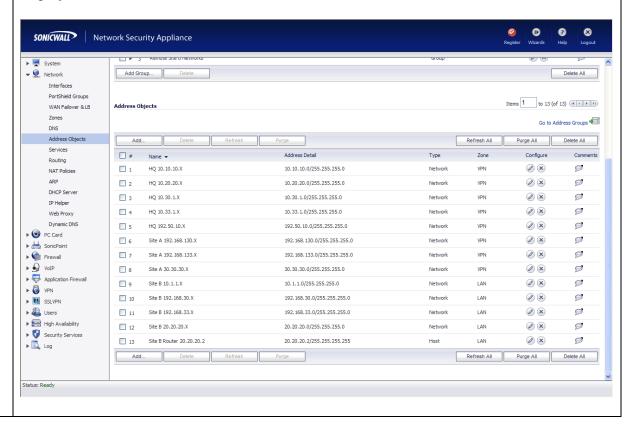
5.19.2 Repeat Step **5.19.1** for each subnet in the topology. Refer to **Figure 1** for details of topology used for compliance testing.

1/2

Ready

Cancel

5.19.3 Once all of the Address Objects have been created, the following summary screen is displayed.

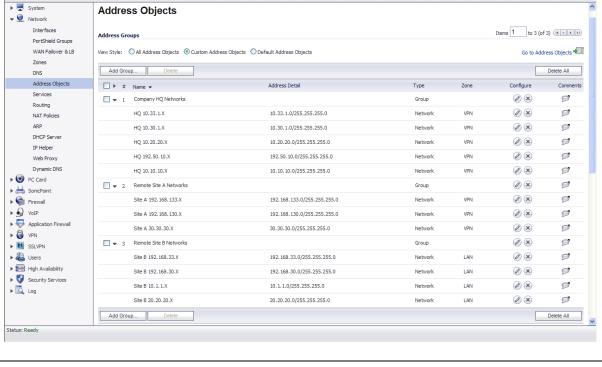


5.20. Group Address Objects based on site within topology

5.20.1 From the Network → Address Objects, click on the Add Group button and enter a unique name for the site and highlight all related Address Objects (created in Steps 5.19.1) and to add to group. **Network Security Appliance** Name: Remote Site B Networks Site B 10.1.1.X All Authorized Access Points A All Interface IP Site B 192.168.30.X All M0 Management IP Site B 192.168.33.X All SonicPoints Site B 20.20.20.X All WAN IP All X0 Management IP All X1 Management IP All X2 Management IP All X3 Management IP All X4 Management IP Ready 0K Cancel **5.20.2** Repeat for all sites within network structure as shown in **Figure 1**.

5.20.3 Once completed, the following Address Object Group summary is displayed.

Sonicwall Network Security Appliance

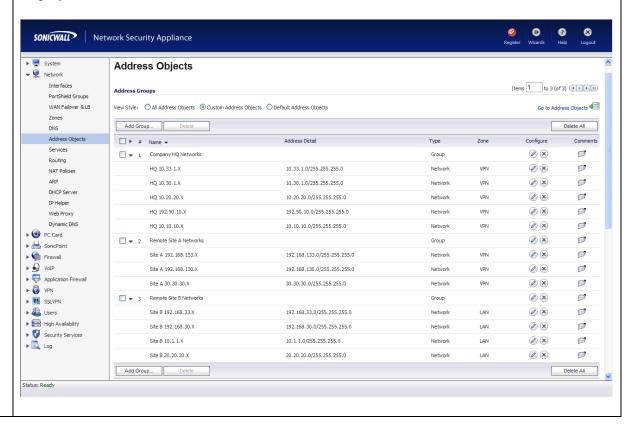


5.21. Define routes for 'local' networks.

Configure the routing information for all the LAN subnets not directly connected to the Remote Site B SonicWALL NSA 240.

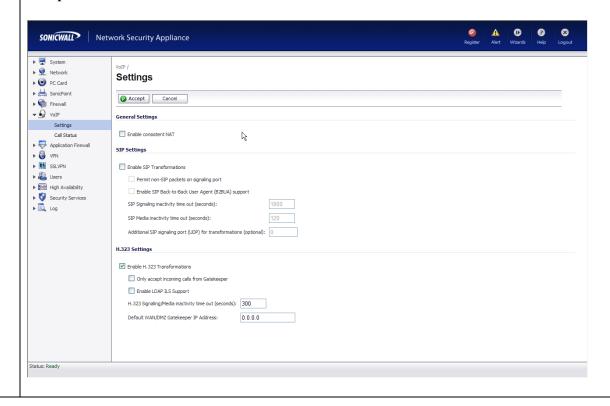
5.21.1	From the Network → Routing , click on the Add button and enter a route information (Source , Destination , Service , Gateway , and Interface) for each LAN subnet. Click OK to continue.				
	SONICWALL	Network Security Appliance			
	Ge	eneral			
	Route	Route Policy Settings			
	Source:	Any			
	Destina	tion: Site B 192.168.30.X			
	Service:	Any			
	Gatewa	y: Site B Router 20.20.20.2			
	Interfac	re: X0			
	Metric:	1			
	Commer	nt:			
	Disa	able route when the interface is disconnected			
	Allo	Allow VPN path to take precedence			
		Ω ₆			
	Ready				
		OK Cancel Help			
5.21.2	Repeat for each LAN subnet.				

5.21.3 Once all of the LAN subnet routes have been added, the following routing summary is displayed.



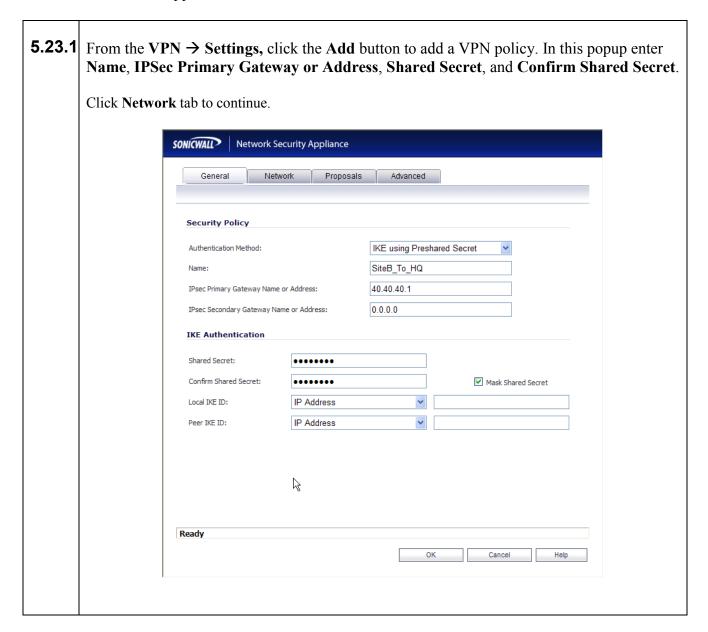
5.22. Configure VoIP settings.

5.22.1 From the VoIP → Settings, click on the Enable H.323 Transformations checkbox. Click Accept to continue.



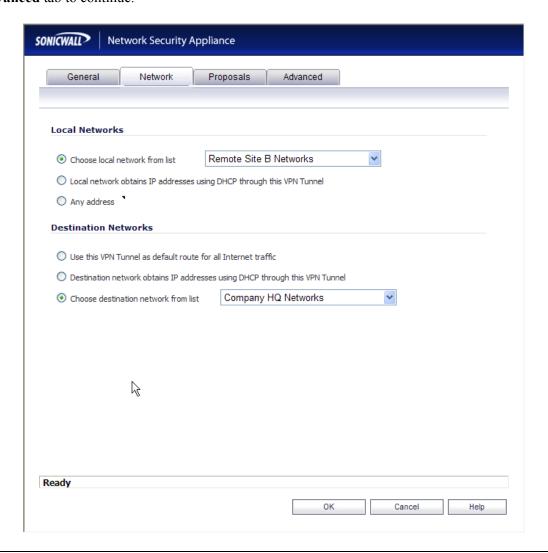
5.23. Create VPN policies

For each site within the network structure, create a VPN policy to allow secure communication between SonicWALL appliances.



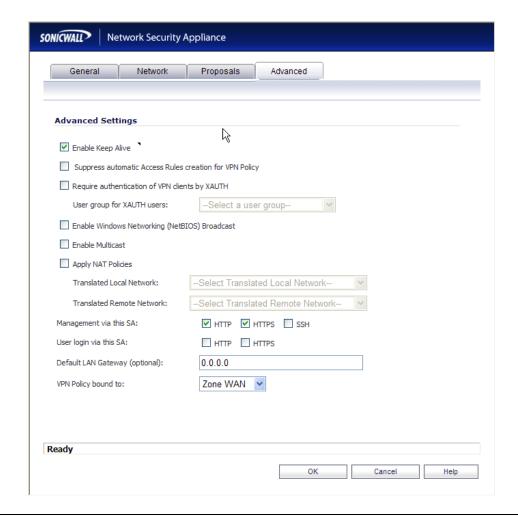
5.23.2 Specify subnets accessible over the VPN tunnel.

Within the **Choose local network from list** scroll list, select the Address Object Group (created in Step **5.20.1**) for this site. Within the **Choose remote network from list** scroll list, select the Address Object Group (created in Step **5.4.1**) for the remote site. Click **Advanced** tab to continue.



5.23.3 Enable Keep Alive for VPN tunnel

To avoid VPN tunnel establishment latency, click on the **Enable Keep Alive** checkbox. Click **OK** to continue.



5.23.4 Repeat Steps **5.23.1**, **5.23.2** and **5.23.3** for each **VPN policy** within the network structure.

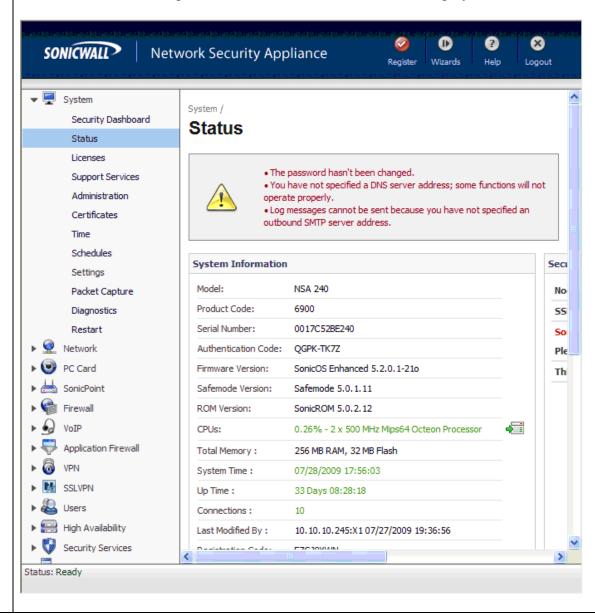
5.23.5 Once all the VPN policies have been added, the following summary is displayed. **SONICWALL** Network Security Appliance ▶ Network Settings ▶ PC Card ▶ 📥 SonicPoint Accept Cancel ▶ 🍿 Firewall VoIP
Application Firewall ✓ Enable VPN ▼ 🐻 VPN Settings Unique Firewall Identifier: 0017C52BE3F5 DHCP over VPN VPN Policies Start Table Refresh P Refresh Interval 10 Items per page 50 Items 1 to 4 (of 4) L2TP Server # Crypto Suite Enable Configure ▶ 🚇 Users **2 4** ESP: 3DES/HMAC SHA1 (IKE) ▶ 🔠 High Availability _ 1 WAN GroupVPN Security Services
Log **2**0 ± _ 2 WLAN GroupVPN ESP: 3DES/HMAC SHA1 (IKE) 10.33.1.0 - 10.33.1.255 10.30.1.0 - 10.30.1.255 10.20.20.0 - 10.20.20.255 192.50.10.0 - 192.50.10.255 10.10.10.0 - 10.10.255 3 SiteB_To_HQ 40.40.40.1 ESP: 3DES/HMAC SHA1 (IKE) V X 192. 168. 133.0 - 192. 168. 133. 255 192. 168. 130.0 - 192. 168. 130. 255 30. 30. 30. 0 - 30. 30. 30. 255 4 ESP: 3DES/HMAC SHA1 (IKE) V Add... Site To Site Policies: 2 Policies Defined, 2 Policies Enabled, 25 Maximum Policies Allowed GroupVPN Policies: 2 Policies Defined, 0 Policies Enabled, 6 Maximum Policies Allowed Currently Active VPN Tunnels Start Table Refresh (b) Refresh Interval 10 Items per page 50 Items 1 to 29 (of 29)

5.24. Save settings

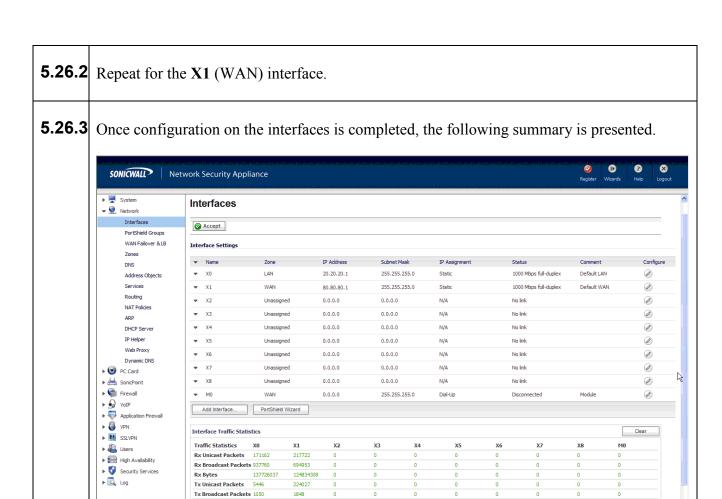
5.25. Configure SonicWall NSA 240 (Remote Site C)

Step **Description** 5.25.1 Configure the SonicWall NSA 240 at Remote Site C using the built-in web-based Management Tool. Access this tool by establishing a web browser connection to the SonicWall NSA 240. Refer to Section 9 [6]. Log into the Remote Site C SonicWall NSA 240. 4. Connect the LAN port of the computer being used to the X0 (LAN) port on the SonicWall NSA 240. 5. Start the Management Tool as follows: Start your web browser and enter http://192.168.168.168 Press Enter. 6. Log in to the SonicWall NSA 240 using default credentials which can be obtained from the SonicWALL documentation. SONICWALL **Network Security Login** Username: admin Password: English 💌 Language: Login

5.25.2 The main SonicWall NSA 240 window appears. The following steps refer to the Configuration Tree which is in the left pane of the window and under the heading **System**.



5.26. Configure Interfaces: From the **Network** → **Interfaces**, click on the **Configure icon** " or **X0** (LAN) and 5.26.1 enter the following information for: IP Assignment, IP Address and Subnet Mask according to network structure to be used, Click **OK** to continue. SONICWALL **Network Security Appliance** General Advanced Interface 'X0' Settings LAN Static IP Assignment: 90.90.90.1 IP Address: 255.255.255.0 Subnet Mask: Comment: Default LAN ✓ HTTP
✓ HTTPS
✓ Ping
□ SNMP
✓ SSH Management: ☐ HTTP ☐ HTTPS User Login: ☐ Add rule to enable redirect from HTTP to HTTPS Ready Cancel



Tx Bytes

Status: Ready

558111

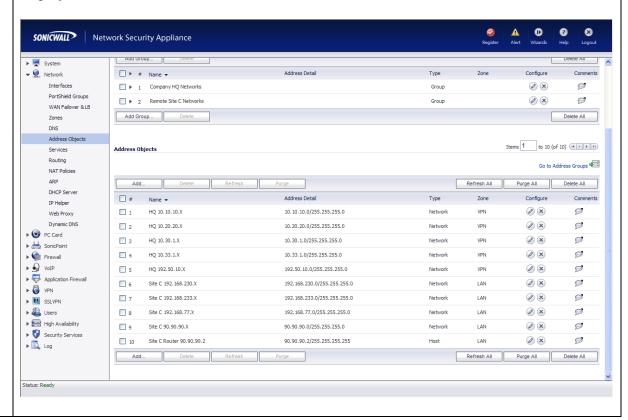
62961778

5.27. Define networks

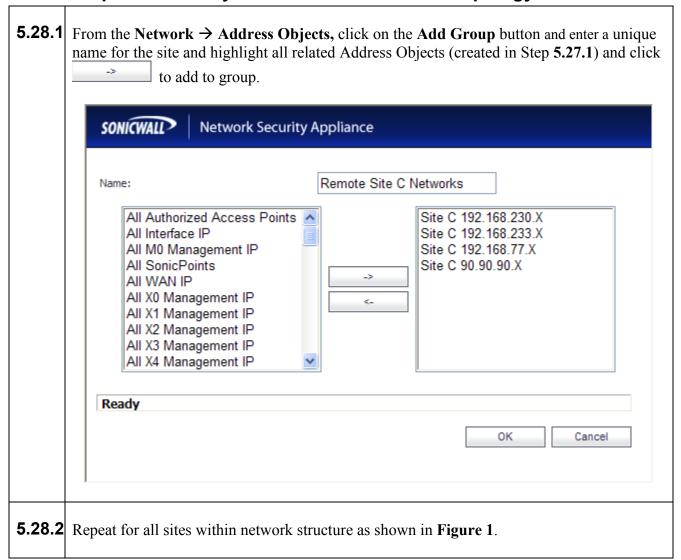
5.27.1 Create Address Objects for each of the networks within the deployment sites. From the Network → Address Objects, click on the Add button and enter the following information for: Name, Zone Assignment, Network, and Netmask for each subnet in the topology. Click OK to continue. SONICWALL **Network Security Appliance** Site C 192.168.230.X Name: LAN Zone Assignment: Network Type: 192.168.230.0 Network: Netmask: 255.255.255.0 Ready Cancel

5.27.2 Repeat Step **5.27.1** for each subnet in the topology. Refer to **Figure 1** for details of topology used for compliance testing.

5.27.3 Once all of the Address Objects have been created, the following summary screen is displayed.



5.28. Group Address Objects based on site within topology



5.28.3 Once completed, the following Address Object Group summary is displayed. **SONICWALL** Network Security Appliance ▶ 🖳 System ▼ 🤵 Network **Address Objects** PortShield Groups Items 1 to 2 (of 2) Address Groups Go to Address Objects Address Objects Delete All Services □ ▶ # Name ▼ Comments Address Detail Type Configure Routing ☐ ▼ 1 Company HQ Networks Ø Group NAT Policies Ø HQ 10.33.1.X 10.33.1.0/255.255.255.0 Network DHCP Server 9 HO 10.30.1.X 10.30.1.0/255.255.255.0 Network IP Helper 0 HQ 10.20.20.X 10.20.20.0/255.255.255.0 Network Web Proxy Dynamic DNS Ø HQ 192.50.10.X 192.50.10.0/255.255.255.0 Network ▶ PC Card Ø HQ 10.10.10.X 10.10.10.0/255.255.255.0 ▶ dd SonicPoint Firewall ■ 2 Remote Site C Networks 9 ▶ 😡 VoIP Site C 192.168.233.X 192.168.233.0/255.255.255.0 \oslash \times Ø ▶ 🌄 Application Firewall Ø ▶ 🐻 VPN Ø ▶ 🔢 SSLVPN ▶ 🚇 Users 90.90.90.0/255.255.255.0 Ø ▶ 📻 High Availability Add Group... Delete Delete All ▶ 👣 Security Services ▶ 🗓 Log Items 1 to 10 (of 10) Address Objects

Status: Ready

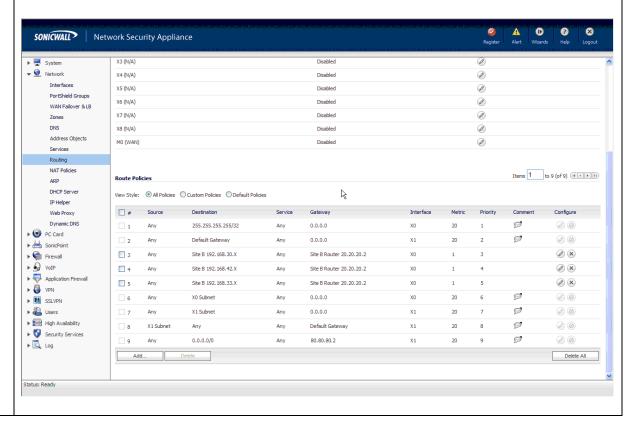
Go to Address Groups 🕶 👿

5.29. Define routes for 'local' networks.

Configure the routing information for all the LAN subnets not directly connected to the Remote Site B SonicWALL NSA 240.

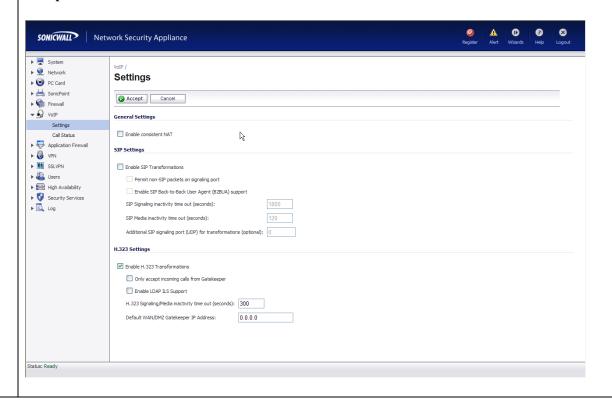
5.29.1	From the Network → Routing, click on the Add button and enter a route information (Source, Destination, Service, Gateway, and Interface) for each LAN subnet. Click OK to continue.				
	SONIC	WALL	Network Security Appliance	2	
	General				
	Ro	Route Policy Settings			
	So	ource:	Any	Y	
	De	estination:	Site C 192.168.233.X	~	
	Se	ervice:	Any	~	
	Gá	ateway:	Site C Router 90.90.90.2	~	
	In	iterface:	X0	~	
	Me	etric:	1		
	Cc	omment:			
		Disable re	oute when the interface is disconnecte	ed	
		Allow VPN path to take precedence			
	Ready				
			OK Cancel	Help	
5.29.2	Repeat for each LAN subnet.				

5.29.3 Once all of the LAN subnet routes have been added, the following routing summary is displayed.



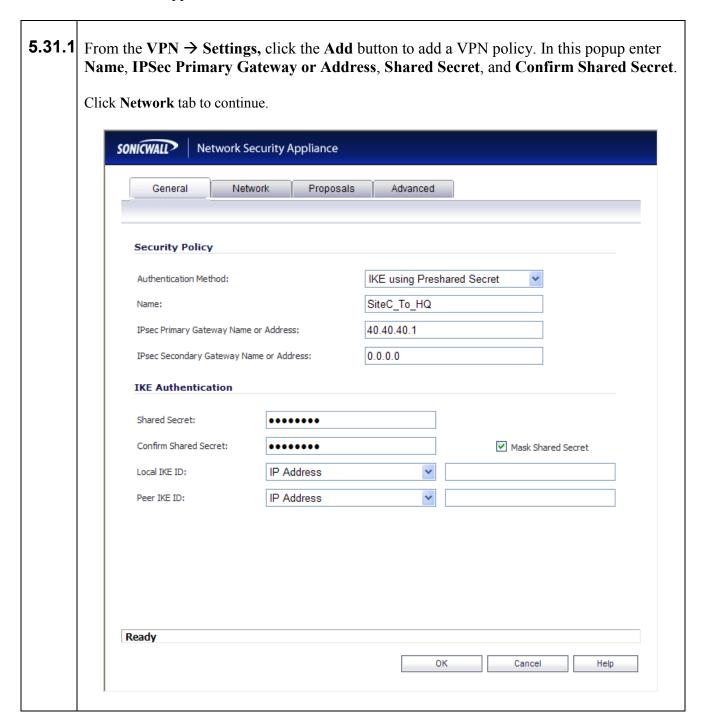
5.30. Configure VoIP settings.

5.30.1 From the VoIP → Settings, click on the Enable H.323 Transformations checkbox. Click Accept to continue.



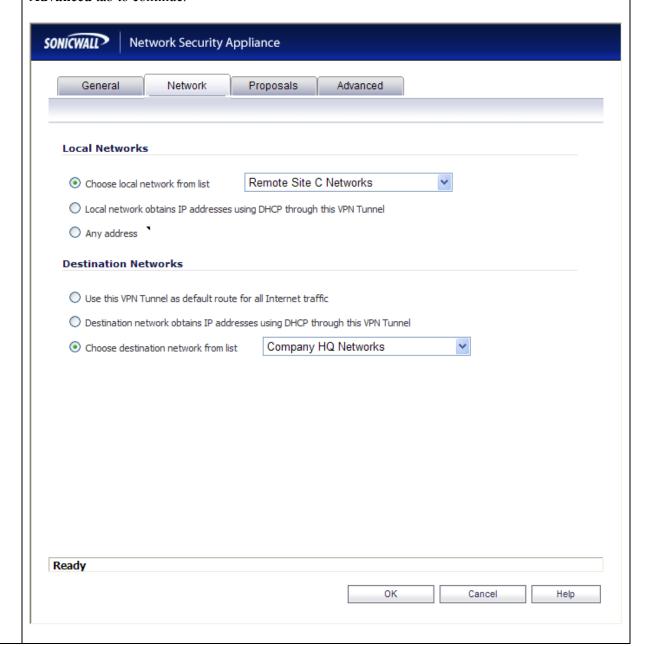
5.31. Create VPN policies

For each site within the network structure, create a VPN policy to allow secure communication between SonicWALL appliances.



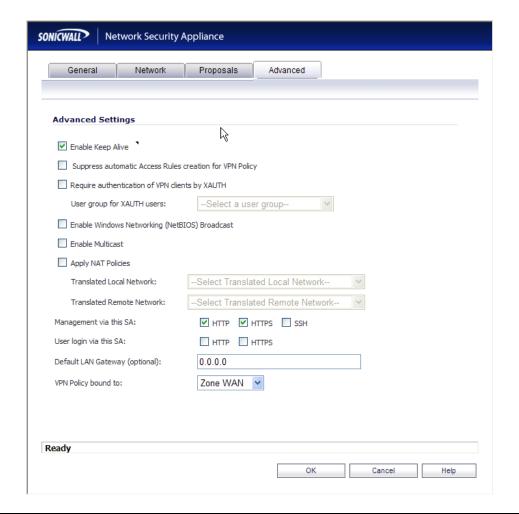
5.31.2 Specify subnets accessible over the VPN tunnel.

Within the **Choose local network from list** scroll list, select the Address Object Group (created in Step **5.20.1**) for this site. Within the **Choose remote network from list** scroll list, select the Address Object Group (created in Step **5.4.1**) for the remote site. Click **Advanced** tab to continue.



5.31.3 Enable Keep Alive for VPN tunnel

To avoid VPN tunnel establishment latency, click on the **Enable Keep Alive** checkbox. Click **OK** to continue.



5.31.4 Repeat Steps **5.31.1**, **5.31.2** and **5.31.3** for each **VPN policy** within the network structure.

5.31.5 Once all the VPN policies have been added, the following summary is displayed. SONICWALL Network Security Appliance ▶ 🥯 Network Settings ▶ PC Card ▶ 📥 SonicPoint Accept Cancel ▶ 🍿 Firewall ▶ 😡 VoIP VPN Global Settings Application Firewall ☑ Enable VPN Unique Firewall Identifier: 0017C52BE240 DHCP over VPN VPN Policies Start Table Refresh P Refresh Interval 10 Items per page 50 Items 1 to 3 (of 3) L2TP Server # Name Crypto Suite Enable Configure ▶ 🚇 Users ▶ Æ High Availability 1 WAN GroupVPN ESP: 3DES/HMAC SHA1 (IKE) ▶ 👣 Security Services WLAN GroupVPN ESP: 3DES/HMAC SHA1 (IKE) _ 2 ▶ 🗓 Log 3 SiteC_To_HQ ESP: 3DES/HMAC SHA1 (IKE) Site To Site Policies: 1 Policies Defined, 1 Policies Enabled, 25 Maximum Policies Allowed GroupVPN Policies: 2 Policies Defined, 0 Policies Enabled, 6 Maximum Policies Allowed Start Table Refresh (b) Refresh Interval 10 Items per page 50 Items 1 to 20 (of 20) Currently Active VPN Tunnels # Created Name Local Gateway 07/28/2009 192 168 77 N - 192 168 77 255 10 30 1 0 - 10 30 1 255 Status: Ready

5.32. Save settings

6. General Test Approach and Test Results

6.1. Test Approach

All feature functionality test cases were performed manually. The general test approach entailed verifying the following list through the SonicWALL firewall VPNs:

- LAN/WAN connectivity between all locations
- Registration of Remote Site C Avaya G700 Media Gateway registers with the corporate Avaya Communication Manager.
- Verify H.323 trunk between the corporate Communication Manager and Remote Site B Communication Manager.
- Registration of Remote Site A SIP IP telephones with corporate SES.
- Registration of Remote Site A H.323 IP telephones with corporate Communication Manager.
- Inter-office calls using G.711 mu-law & G.729 codecs
- Verifying that DSCP and 802.1p Priority QoS values are not altered by the SonicWALL firewall VPNs.
- Verifying that Avaya Modular Messaging voicemail and MWI work properly.
- Verifying that Avaya IA 770 INTUITY AUDIX voicemail and MWI work properly.
- Retrieving Voicemail messages from Remote locations
- Features Tested: attended/unattended transfer, conference call participation, conference call add/drop, multiple call appearances, caller ID operation, call forwarding unconditional, call forwarding on busy, call park, call pick-up, and bridged call appearances.

6.2. Test Results

All feature functionality, serviceability, and performance test cases passed. VoIP traffic and voice features worked properly while running through the SonicWALL UTM Firewall VPNs.

7. Verification Steps

While running through the SonicWALL firewall VPNs these verification steps can be run:

- 1. Check that the Avaya H.323 IP telephones have successfully registered with Avaya Communication Manager using the **list registered-station** command.
- 2. Check that the Avaya SIP IP telephones have successfully registered with Avaya SIP Enablement Services (SES) through the SES administrative GUI.
- 3. Place internal and external calls between the digital telephone and IP telephones at each site.

8. Conclusion

These Application Notes describe the configuration steps for integrating the SonicWALL UTM Firewalls with an Avaya telephony infrastructure. For the configuration described in these Application Notes, VoIP traffic, voice features and Data traffic traversed the network properly through the SonicWALL firewall VPNs.

9. Additional References

The documents referenced below were used for additional support and configuration information.

The following Avaya product documentation can be found at http://support.avaya.com.

- [1] Administering Avaya AuraTM Communication Manager, May 2009, Issue 5.0, Document Number 03-300509.
- [2] Administering Avaya AuraTM SIP Enablement Services, May 2009, Issue 2.1, Document 03-602508.
- [3] Avaya AuraTM SIP Enablement Services (SES) Implementation Guide, May 2009, Issue 6, Document 16-300140.
- [4] Avaya one-X Deskphone Edition for 9600 Series IP Telephones Administrator Guide Release 3.0, Document Number 16-300698.
- [5] Avaya one-X Deskphone SIP for 9600 Series IP Telephones Administrator Guide, Release 2.0, Document Number 16-601944.
- [6] Modular Messaging, Release 5.0 with the Avaya MSS Messaging Application Server (MAS) Administration Guide, January 2009.
- [7] Avaya IA 770 INTUITY AUDIX Messaging Application Release 5.1 Administering. Communication Manager Servers to Work with IA 770, June 2008.

The SonicWALL product documentation can be found at

[8] http://www.sonicwall.com/us/support/6832.html

10. Change History

Issue	Date	Reason
1.0	8/19/09	Initial issue

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