



Application Notes for Configuring Avaya Communication Server 1000E R7.0, Avaya Network Routing Server and Avaya Aura[®] Session Manager R6.1 to support Vodafone Germany SIP Trunk Service – Issue 1.0

Abstract

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) Trunking between Vodafone Germany SIP Trunk Service and an Avaya SIP enabled Enterprise Solution. The Avaya solution consists of Avaya Aura[®] Session Manager, Avaya Network Routing Server and Avaya Communication Server 1000E.

Vodafone is a member of the DevConnect Service Provider program. Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect lab.

1. Introduction

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between Vodafone Germany SIP Trunk Service and an Avaya SIP enabled enterprise solution. The Avaya solution consists of Avaya Aura® Session Manager, Avaya Network Routing Server (NRS) and Avaya Communication Server 1000E (CS1000E) connected to Vodafone Germany SIP Trunk Service. Customers using this Avaya SIP-enabled enterprise solution with Vodafone Germany SIP Trunk Service are able to place and receive PSTN calls via a dedicated Internet connection and the SIP protocol. This converged network solution is an alternative to traditional PSTN trunks. This approach normally results in lower cost for the enterprise.

2. General Test Approach and Test Results

The general test approach was to configure a simulated enterprise site using an Avaya SIP telephony solution consisting of CS1000E, NRS and Session Manager. The enterprise site was configured to use the SIP Trunk Service provided by Vodafone Germany.

2.1. Interoperability Compliance Testing

The interoperability test included the following:

- Incoming calls to the enterprise site from the PSTN were routed to the DID numbers assigned by Vodafone Germany. Incoming PSTN calls were made to Unistim, SIP, Digital and analog telephones at the enterprise.
- Outgoing calls from the enterprise to the PSTN were made from Unistim, SIP, Digital and analog telephones.
- G.729 annex b (silence suppression) is not supported by Vodafone Germany SIP Trunk Service and thus was not tested.
- Calls using G.729 and G.711A codec's tested.
- T.38 for fax is not supported by Vodafone and thus was not tested.
- User features such as hold and resume, transfer, conference, call forwarding, etc.
- Caller ID Presentation and Caller ID Restriction.
- Call coverage and call forwarding for endpoints at the enterprise site.
- Mobile-X mid call features was not tested.

2.2. Test Results

Interoperability testing of the sample configuration was completed with successful results for Vodafone Germany SIP Trunk Service with the following observations.

- Inbound or outbound fax using T.38 was not tested. Vodafone does not support T.38 on their network.
- Incoming call to a SIP Client using DTMF RFC 2833 does not work. Vodafone uses payload type 106 for telephone event. The CS1000E agrees to use this but then sends out an INVITE to use payload type 101, Vodafone respond with 200OK but continues to use payload type 106 for DTMF. The DTMF tones are sent from Vodafone with an unrecognized payload type that the CS1000E does not recognize.

- Mobile-X handoff does not work from twinned desk phone. INVITE sent to PSTN mobile contains no SDP information so the call fails. Vodafone Germany does not support an INVITE that does not contain any SDP content. This behaviour of sending the INVITE with no SDP from the CS1000E is per design.
- DTMF tones incoming to a Call Pilot application do not work. Vodafone use payload type 106 for telephone event. The CS1000E agrees to use this but then sends out an INVITE to use payload type 101, Vodafone respond with 200OK but continue to use payload type 106 for DTMF. The DTMF tones are sent from Vodafone with an unrecognized payload type that the CS1000E/Call Pilot does not recognize.
- Blind transfers do not work between the CS1000E and Vodafone's SIP network.
- In the live environment it has been noticed that the Diversion to History-Info Header Adaptation is needed on the Session Manager (DiversionTypeAdapter). This was not configured during the Compliance testing. Vodafone require the use of the Diversion header, rather than the History-Info header to provide information related to how and why the call arrives to a specific application or user. This is relevant for Call Forward call scenarios.

2.3. Support

For technical support on the Avaya products described in these Application Notes visit <http://support.avaya.com>.

For technical support on Vodafone DE products please visit the website at www.vodafone.de or contact an authorized Vodafone DE representative.

3. Reference Configuration

Figure 1 illustrates the test configuration. The test configuration shows an enterprise site connected to Vodafone Germany using SIP Trunks. Located at the enterprise site are Session Manager, NRS and a Communication Server 1000E. Endpoints are Avaya 1140 series IP telephones, Avaya 1200 series IP telephones, Avaya IP Soft phone SMC3456, Avaya Digital telephone, Analogue telephone and fax machine. For security purposes, any public IP addresses or PSTN routable phone numbers used in the compliance test are not shown in these Application Notes.

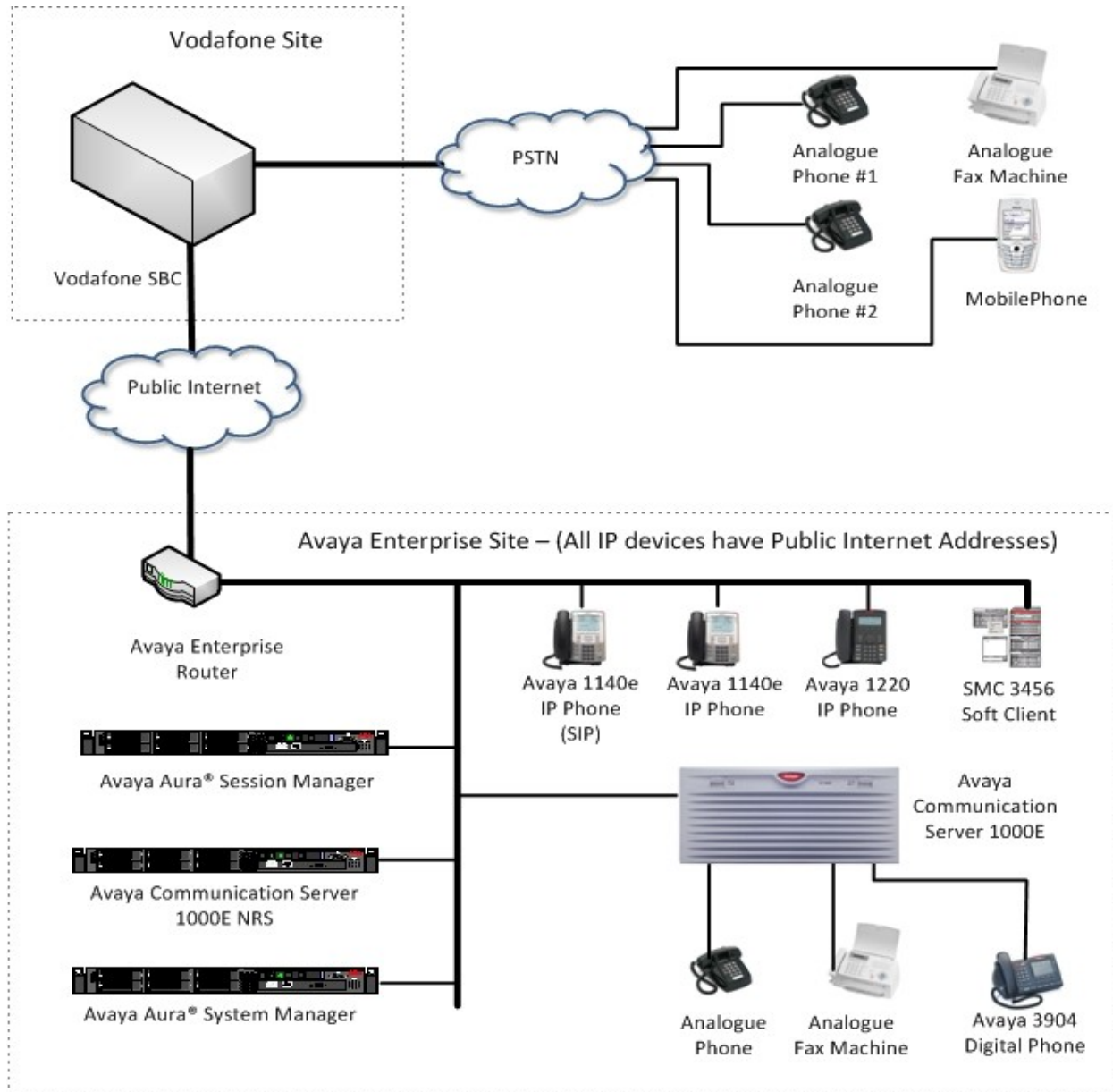


Figure 1: Network Topology of Vodafone Germany SIP Trunk with Avaya Communication Server 1000E

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided.

Equipment	Software
Avaya S8800 server	Avaya Aura® Session Manager R6.1 Build: 6.1.4.0.614005
Avaya S8800 server	Avaya Aura® System Manager R6.1 Load: 6.1.8.1.1551Service Pack 4
Avaya Communication Server 1000E running on CP+PM server as co-resident configuration	Avaya Communication Server 1000E R 7.0 Service Pack 7.00.20 Deplist: x21 07.00Q + All CS1000E patches listed in Appendix A
Avaya Communication Server 1000E Media Gateway	CSP Version: MGCC BD01 MSP Version: MGCM AB01 APP Version: MGCA BA07 FPGA Version: MGCF AA18 BOOT Version: MGCB BA07 DSP1 Version: DSP1 AB03
Avaya 1140e and 1230 Unistim Telephones	FW: 0625C7J
Avaya 1140e and 1230 SIP Telephones	FW: 04.01.13.00.bin
Avaya SMC 3456	Version 2.6 build 57666
Avaya Analogue Telephone	N/A
Avaya M3904 Digital Telephone	N/A
Vodafone Germany SIP Trunk Service	Softswitch: iSSW - 20.50.34-olxi SBC: Acme Packet 4250 - 6.1.0 MR5 MG: Cisco MGX 8880 - 5.5(10.204)P4

5. Configure Avaya Communication Server 1000E

This section describes the steps required to configure Communication Server 1000E for SIP Trunking and also the necessary configuration for terminals (analog, SIP and IP phones). SIP trunks are established between Communication Server 1000E and NRS and also between the NRS and the Session Manager. These SIP trunks carry SIP Signaling associated with Vodafone Germany's SIP Trunk Service. For incoming calls, the Session Manager receives SIP messages from Vodafone's SBC. Once a SIP message arrives at the Session Manager incoming digit translation is performed before the SIP messages are directed to the NRS, the NRS will then direct the SIP messages to Communication Server 1000E (see **Figure 1**). Once a SIP message arrives at Communication Server 1000E, further incoming call treatment such as class of service restrictions may be performed. All outgoing calls to the PSTN are processed within Communication Server 1000E and may be first subject to outbound features such as route selection, digit manipulation and class of service restrictions. Once Communication Server 1000E selects a SIP trunk, the SIP signaling is routed to the NRS. The NRS directs the outbound SIP messages to the Session Manager and this then directs the traffic on to Vodafone Germany's network. Specific Communication Server 1000E configuration was performed using Element Manager and the system terminal interface. The general installation of the Communication

Server 1000E, System Manager and Session Manager is presumed to have been previously completed and is not discussed here. **Appendix A** has a list of all CS1000E patches, deplist and service packs loaded on the system.

5.1. Logging into the Avaya Communication Server 1000E

Log in using SSH to the ELAN IP address of the Call Server using a user with correct privileges. Once logged in type **csconsole** (not shown), this will take the user into the VxWorks shell of the call server. Next type **logi** (not shown), the user will then be asked to login with correct credentials. Once logged in the user can then progress to load any overlay.

5.2. Confirm System Features

The keycode installed on the Call Server controls the maximum values for these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative to add additional capacity. Use the Communication Server 1000E system terminal and manually load overlay 22 to print the System Limits (the required command is SLT), and verify that the number of SIP Access Ports reported by the system is sufficient for the combination of trunks to Vodafone Germany's network, and any other SIP trunks needed. See the following screenshot for a typical System Limits printout. The value of **SIP ACCESS PORTS** defines the maximum number of SIP trunks for the Communication Server 1000E.

```
System type is - Communication Server 1000E/CPPM Linux
CPPM - Pentium M 1.4 GHz

IPMGs Registered:          1
IPMGs Unregistered:       0
IPMGs Configured/unregistered: 0

TRADITIONAL TELEPHONES 32767    LEFT 32766    USED      1
DECT USERS             32767    LEFT 32767    USED      0
IP USERS                32767    LEFT 32744    USED     23
BASIC IP USERS          32767    LEFT 32766    USED      1
TEMPORARY IP USERS      32767    LEFT 32767    USED      0
DECT VISITOR USER      10000    LEFT 10000    USED      0
ACD AGENTS              32767    LEFT 32752    USED     15
MOBILE EXTENSIONS       32767    LEFT 32767    USED      0
TELEPHONY SERVICES      32767    LEFT 32767    USED      0
CONVERGED MOBILE USERS  32767    LEFT 32767    USED      0
NORTEL SIP LINES        32767    LEFT 32765    USED      2
THIRD PARTY SIP LINES   32767    LEFT 32761    USED      6
SIP CONVERGED DESKTOPS  32767    LEFT 32767    USED      0
SIP CTI TR87            32767    LEFT 32767    USED      0
SIP ACCESS PORTS      32767    LEFT 32752    USED     15
```

Load overlay 21, and confirm the customer is setup to use **ISDN** trunks (see below).

```
REQ: prt
TYPE: net
TYPE NET_DATA
CUST 0

TYPE NET_DATA
CUST 00
OPT RTD
AC1 INTL NPA SPN NXX LOC
AC2
FNP YES
ISDN YES
```

5.3. Configure Codec's for Voice and FAX operation

Vodafone Germany SIP Trunk service supports G.711A/G.729A voice codec's transmissions. Using the Communication Server 1000E element manager sidebar, navigate to the **IP Network → IP Telephony Nodes → Node Details → VGW and Codecs** property page and configure the Communication Server 1000E General codec settings as in the next screenshot. The values highlighted are required for correct operation.

Node ID: 10 - Voice Gateway (VGW) and Codecs

General | Voice Codecs | Fax

General

Echo cancellation: ☒ Use canceller, with tail delay: 128 ▾

☒ Dynamic attenuation

Voice activity detection threshold: -17 (-20 - +10 DBM)

Idle noise level: -65 (-327 - +327 DBM)

Signaling options: ☒ DTMF tone detection

☐ Low latency mode

☒ Remove DTMF delay (squench DTMF from TDM to IP)

☒ Modem/Fax pass-through

☒ V.21 Fax tone detection

☐ R factor calculation

Voice Codecs

Next, scroll down and configure the **G.711** and **G.729** codec settings. The relevant settings are highlighted in the following screenshot.

Node ID: 10 - Voice Gateway (VGW) and Codecs

[General](#) | [Voice Codecs](#) | [Fax](#)

Voice Codecs

Codec G711: ☒ Enabled (required)

Voice payload size: (milliseconds per frame)

Voice playout (jitter buffer) delay: (milliseconds)

Nominal Maximum

Maximum delay may be automatically adjusted based on nominal settings.

☐ Voice Activity Detection (VAD)

Codec G729: ☒ Enabled

Voice payload size: (milliseconds per frame)

Voice playout (jitter buffer) delay: (milliseconds)

Nominal Maximum

Maximum delay may be automatically adjusted based on nominal settings.

☐ Voice Activity Detection (VAD)

5.4. Virtual Trunk Gateway Configuration

Use Communication Server 1000E Element Manager to configure the system node properties. Navigate to the **System → IP Networks → IP Telephony Nodes → Node Details** and verify the highlighted section is completed with the correct IP addresses and subnet masks of the Node. At this stage the call server has an ip address and so too does the signalling server. The Node ip is the ip address that the IP phones use to register. This is also where the SIP trunk connection is made to the NRS. The system in the lab is a Co-Resident Call server and Signalling Server system which also acts as the NRS.

Node Details (ID: 10 - SIP Line, LTPS, Gateway (SIPGw))

Node ID: * (0-9999)

Call server IP address: *

TLAN address type: ☒ IPv4 only
☐ IPv4 and IPv6

Embedded LAN (ELAN)
Gateway IP address: *
Subnet mask: *

Telephony LAN (TLAN)
Node IPv4 address: *
Subnet mask: *
Node IPv6 address:

* Required Value. Save Cancel

Associated Signaling Servers & Cards

Select to add Print | Refresh

<input type="checkbox"/> Hostname ▲	Type	Deployed Applications	ELAN IP	TLAN IPv4	Role
<input type="checkbox"/> cs1kpublic	Signaling_Server	SIP Line, LTPS, Gateway, PD, Presence Publisher, IP Media	192.168.0.2	192.168.0.1	Leader

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The next two screenshots show the SIP Virtual Trunk Gateway configuration, navigate to **System → IP Networks → IP Telephony Nodes → Node Details → Gateway (SIPGW) Virtual Trunk Configuration Details** and fill in the highlighted areas with the relevant settings.

- **Vtrk gateway application:** Provides option to select Gateway applications. The three supported modes are SIP Gateway (SIPGw), H. 323Gw, and SIPGw and H.323Gw
- **SIP domain name:** The SIP Domain Name is the SIP Service Domain, in this case **silavaya.com**. The SIP Domain Name configured in the Signaling Server properties must match the Service Domain name configured in the Session Manager and on the NRS.
- **Local SIP port:** The Local SIP Port is the port to which the gateway listens. The default value is 5060
- **Gateway endpoint name:** This field cannot be left blank so a value is needed here. This field is used when a Network Routing Server is used for registration of the endpoint. In this network a Session Manager is used so any value can be put in here and will not be used
- **Application node id:** This is a unique value that can be alphanumeric and is for the new Node that is being created, in this case 10

Node ID: 10 - Virtual Trunk Gateway Configuration Details

General | SIP Gateway Settings | SIP Gateway Services

General

Vtrk gateway application: SIP Gateway (SIPGw) *

SIP domain name: silavaya.com *

Local SIP port: 5060 * (1 - 65535)

Gateway endpoint name: cs1kpublic *

Gateway password: *

Application node ID: 10 * (0-9999)

Enable failsafe NRS: ☐

SIP ANAT: ☒ IPv4 ☐ IPv6

Virtual Trunk Network Health Monitor

☐ Monitor IP addresses (listed below)

Information will be captured for the IP addresses listed below.

Monitor IP: Add

Monitor addresses: Remove

- **Proxy or Redirect Server:** Primary TLAN IP address is the NRS IP address. The **Transport protocol** used for SIP, in this case is **TCP**
- **SIP URI Map:** All values are left as default

Proxy Or Redirect Server:

Proxy Server Route 1:

Primary TLAN IP address:

The IP address can have either IPv4 or IPv6 format based on the value of "TLAN address type"

Port: (1 - 65535)

Transport protocol:

Options: ☒ Support registration
☐ Primary CDS proxy

SIP URI Map:

Public E.164 domain names	Private domain names
National: <input type="text" value="national"/>	UDP: <input type="text" value="udp"/>
Subscriber: <input type="text" value="subscriber"/>	CDP: <input type="text" value="cdp.udp"/>
Special number: <input type="text" value="PublicSpecial"/>	Special number: <input type="text" value="PrivateSpecial"/>
Unknown: <input type="text" value="PublicUnknown"/>	Vacant number: <input type="text" value="PrivateUnknown"/>
	Unknown: <input type="text" value="UnknownUnknown"/>

5.5. Configure Bandwidth Zones

Bandwidth Zones are used for alternate call routing between IP stations and for Bandwidth Management. SIP trunks require a unique zone that are not shared with other resources and best practice dictates that IP telephones and Media Gateways are all placed in a separate zone than SIP trunks. In the sample configuration SIP trunks use zone 20 and IP Telephones use zone 10. Use Element Manager to define bandwidth zones as in the following highlighted example. Use Element Manager and navigate to **System → IP Network → Zones → Bandwidth Zones** and add new zones as required.

AVAYA CS1000 Element Manager

Managing: 192.168.0.2 Username: admin
System » IP Network » Zones » Bandwidth Zones

Bandwidth Zones

Add... Edit... Import... Export Maintenance... Delete

Zone *	Intrazone Bandwidth	Intrazone Strategy	Interzone Bandwidth	Interzone Strategy	Resource Type	Zone Intent	Description
1 <input type="radio"/> 10	1000000	BQ	1000000	BB	SHARED	MO	MAINOFFICE
2 <input type="radio"/> 20	1000000	BQ	1000000	BB	SHARED	VTRK	VTRK

5.6. Configure SIP Trunks

Communication Server 1000E virtual trunks will be used for all inbound and outbound PSTN calls to Vodafone Germany's SIP Trunk Service. Five separate steps are required to configure Communication Server 1000E virtual trunks:-

- Configure a D-Channel Handler (DCH); configure using the Communication Server 1000E system terminal and overlay 17
- Configure a SIP trunk Route Data Block (RDB); configure using the Communication Server 1000E system terminal and overlay 16
- Configure SIP trunk members; configure using the Communication Server 1000E system terminal and overlay 14
- Configure a Route List Block (RLB); configure using the Communication Server 1000E system terminal and overlay 86
- Configure Special Prefix Numbers (SPN's); configure using the Communication Server 1000E system terminal and overlay 90

The following is an example DCH configuration for SIP trunks. Load **Overlay 17** at the Communication Server 1000E system terminal and enter the following values. The highlighted entries are required for correct SIP trunk operation. Exit overlay 17 when completed.

```
Overlay 17
ADAN      DCH 10
CTYP DCIP
DES  VIR_TRK
USR  ISLD
ISLM 4000
SSRC 1800
OTBF 32
NASA YES
IFC  SL1
CNEG 1
RLS  ID  5
RCAP ND2
MBGA NO
H323
OVLR NO
OVLS NO
```

Next, configure the SIP trunk Route Data Block (RDB) using the Communication Server 1000E system terminal and overlay 16. Load **Overlay 16**, enter **RDB** at the prompt, press return and commence configuration. The value for **DCH** is the same as previously entered in overlay 17. The value for **NODE** should match the node value in **Section 5.3**. The value for **ZONE** should match that used in **Section 5.5** for **SIP_VTRK**, which is zone 20. The remaining highlighted values are important for correct SIP trunk operation.

Overlay 16 TYPE: rdb CUST 00 ROUT 100 TYPE RDB CUST 00 ROUT 100 DES VIR_TRK TKTP TIE NPID_TBL_NUM 0 ESN NO RPA NO CNVT NO SAT NO RCLS EXT VTRK YES ZONE 0020 PCID SIP CRID NO NODE 10 DTRK NO ISDN YES MODE ISLD DCH 10 IFC SL1 PNI 00001 NCNA YES NCRD YES TRO NO FALT NO CTYP UKWN INAC NO ISAR NO DAPC NO MBXR NO MBXOT NPA MBXT 0 PTYP ATT CNDP UKWN AUTO NO DNIS NO DCDR NO ICOG IAO SRCH LIN TRMB YES STEP	ACOD 1600 TCPP NO PII NO AUXP NO TARG CLEN 1 BILN NO OABS INST IDC NO DCNO 0 NDNO 0 DEXT NO DNAM NO SIGO STD STYP SDAT MFC NO ICIS YES OGIS YES TIMR ICF 1920 OGF 1920 EOD 13952 LCT 256 DSI 34944 NRD 10112 DDL 70 ODT 4096 RGV 640 GTO 896 GTI 896 SFB 3 PRPS 800 NBS 2048 NBL 4096 IENB 5 TFD 0 VSS 0 VGD 6 EESD 1024 SST 5 0 DTD NO SCDT NO 2 DT NO NEDC ORG FEDC ORG	CPDC NO DLTN NO HOLD 02 02 40 SEIZ 02 02 SVFL 02 02 DRNG NO CDR NO NATL YES SSL CFWR NO IDOP NO VRAT NO MUS YES MRT 21 PANS YES RACD NO MANO NO FRL 0 0 FRL 1 0 FRL 2 0 FRL 3 0 FRL 4 0 FRL 5 0 FRL 6 0 FRL 7 0 OHQ NO OHQT 00 CBQ NO AUTH NO TTBL 0 ATAN NO OHTD NO PLEV 2 OPR NO ALRM NO ART 0 PECL NO DCTI 0 TIDY 1600 100 ATRR NO TRRL NO SGRP 0 ARDN NO CTBL 0 AACR NO
---	---	---

Next, configure virtual trunk members using the Communication Server 1000E system terminal and **Overlay 14**. Configure sufficient trunk members to carry both incoming and outgoing PSTN calls. The following example shows a single SIP trunk member configuration. Load **Overlay 14** at the system terminal and type **new X**, where X is the required number of trunks. Continue entering data until the overlay exits. The **RTMB** value is a combination of the **ROUT** value entered in the previous step and the first trunk member (usually 1). The remaining highlighted values are important for correct SIP trunk operation.

```

Overlay 14
TN 160 0 0 0
DATE
PAGE
DES VIR TRK
TN 160 0 00 00 VIRTUAL
TYPE IPTI
CDEN 8D
CUST 0
XTRK VTRK
ZONE 0020
TIMP 600
BIMP 600
AUTO_BIMP NO
NMUS NO
TRK ANLG
NCOS 0
RTMB 100 1
CHID 1
TGAR 1
STRI/STRO WNK WNK
SUPN YES
AST NO
IAPG 0
CLS TLD DTN CND ECD WTA LPR APN THFD XREP SPCD MSBT
P10 NTC
TKID
AACR NO

```

Configure a Digit Manipulation Index (DMI) in overlay 87. Load **Overlay 87** at the system terminal and type **new**, at the **FEAT** prompt type **dgt** and at the **DMI** prompt set this to a unique DMI value e.g. 1. **DMI 1** is used for international traffic because **CYTP** (Call type) is **INTL**. **DMI 2** is used for local traffic because **CYTP** is **CDP**. In both cases **DEL** (delete digits) is **1**, this deletes the first digit dialed, in the same configuration that was access code 9 for an outside line.

Overlay 87	Overlay 87
REQ new	REQ new
FEAT dgt	FEAT dgt
DMI 1	DMI 2
DEL 1	DEL 1
CTYP INTL	CTYP CDP

Configure a Route List Block (RLB) in overlay 86. Load **Overlay 86** at the system terminal and type **new**. The following example shows the values used. The value for **ROUT** is the same as previously entered in overlay 16. The **RLI** value is unique to each RLB. This RLB was defined for international traffic and uses the **DMI 1** as previously entered in overlay 87.

Overlay 86	
new	
CUST 0	FCI 0
FEAT rlb	FSNI 0
RLI 66	BNE NO
ELC NO	DORG NO
ENTR 0	SBOC NRR
LTER NO	PROU 1
ROUT 100	IDBB DBD
TOD 0 ON 1 ON 2 ON 3 ON	IOHQ NO
4 ON 5 ON 6 ON 7 ON	OHQ NO
VNS NO	CBQ NO
SCNV NO	ISSET 0
CNV NO	NALT 5
EXP NO	MFRL 0
FRL 0	OVLL 0
DMI 1	
CTBL 0	
ISDM 0	

This example shows a RDB defined for local traffic and uses DMI 2 as previously entered in overlay 87.

Overlay 86	
new	
CUST 0	FCI 0
FEAT rlb	FSNI 0
RLI 67	BNE NO
ELC NO	DORG NO
ENTR 0	SBOC NRR
LTER NO	PROU 1
ROUT 100	IDBB DBD
TOD 0 ON 1 ON 2 ON 3 ON	IOHQ NO
4 ON 5 ON 6 ON 7 ON	OHQ NO
VNS NO	CBQ NO
SCNV NO	ISSET 0
CNV NO	NALT 5
EXP NO	MFRL 0
FRL 0	OVLL 0
DMI 2	
CTBL 0	
ISDM 0	

Next, configure Trunk Steering Codes(s) (TSC) which users will dial to reach PSTN numbers. Use the Communication Server 1000E system terminal and overlay 87. The following are some example TSC entries used. The highlighted **RLI** value previously configured in overlay 86 is used as the Route List Index (**RLI**); this is the default PSTN route to the SIP Trunk service.

TSC 900	TSC 908	TSC 9118	
FLEN 15	FLEN 11	FLEN 15	
ITOH NO	ITOH NO	ITOH NO	
RLI 66	RLI 67	RLI 67	

5.7. Configure Analog, Digital and IP Telephones

A variety of telephone types were used during the testing, the following is the configuration for the Avaya 1140e Unistim IP telephone. Load overlay 20 at the system terminal and enter the following values. A unique five digit number is entered for the **KEY 00** and **KEY 01** value. The value for **CFG_ZONE** is the same value used in **Section 5.4** for **VIRTUALSETS**, which is zone 10.

Overlay 20 IP Telephone configuration

```
DES 1140
TN 096 0 01 16 VIRTUAL
TYPE 1140
CDEN 8D
CTYP XDLC
CUST 0
NUID
NHTN
CFG_ZONE 00010
CUR_ZONE 00010
ERL 0
FDN 0
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC_MFC 0
CLS UNR FBA WTA LPR PUA MTD FNA HTA TDD HFA CRPD
MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
POD SLKD CCSD SWD LNA CNDA
CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCB
ICDA CDMD LLCN MCTD CLBD AUTR
GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
UDI RCC HBTA AHD IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
DRDD EXR0
USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCB
FLXD FTTC DNDY DNO3 MCBN
FDSD NOVD VOLA VOUD CDMR PRED RECA MCDD T87D SBMD KEM3 MSNV FRA PKCH MUTA MWTD
---continued on next page---
```


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```
DVLD CROD CROD
CPND_LANG ENG
RCO 0
HUNT 0
LHK 0
PLEV 02
PUID
DANI NO
AST 00
IAPG 1
AACS NO
ITNA NO
DGRP
MLWU_LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 8101 0      MARP
      CPND
      CPND_LANG ROMAN
      NAME IP1140
      XPLN 10
      DISPLAY_FMT FIRST, LAST
01 MCR 8101 0
      CPND
      CPND_LANG ROMAN
      NAME IP1140
      XPLN 10
      DISPLAY_FMT FIRST, LAST
02
03 BSY
04 DSP
05
06
07
08
09
10
11
12
13
14
15
16
17 TRN
18 AO6
19 CFW 16
20 RGA
21 PRK
22 RNP
23
24 PRS
25 CHG
26 CPN
```

Digital telephones are configured using the **Overlay 20**, the following is a sample 3904 digital set configuration. Again, a unique number is entered for the **KEY 00** and **KEY 01** value.

Overlay 20 - Digital Set configuration

```
TYPE: 3904
DES 3904
TN 000 0 09 08 VIRTUAL
TYPE 3904
CDEN 8D
CTYP XDLC
CUST 0
MRT
ERL 0
FDN 0
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC_MFC 0
CLS UNR FBD WTA LPR PUA MTD FND HTD TDD HFA GRLD CRPA STSD
    MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
    POD SLKD CCSD SWD LNA CNDA
    CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBF
    ICDA CDMA LLCN MCTD CLBD AUTU
    GPUD DPUD DNDA CFXA ARHD FITD CNTD CLTD ASCD
    CPFA CPTA ABDA CFHD FICD NAID BUZZ AGRD MOAD
    UDI RCC HBTB AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
    DRDD EXR0
    USMD USRD ULAD CCBF RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD CDMR PRED RECA MCDD T87D SBMD PKCH CROD CROD
CPND_LANG ENG
RCO 0
HUNT
PLEV 02
PUID
DANI NO
SPID NONE
AST
IAPG 1
AACS
ACQ
ASID
SFNB
SFRB
USFB
CALB
FCTB
ITNA NO
DGRP
PRI 01
MLWU_LANG 0
```

---continued on next page---

---continued from previous page----

MLNG ENG

DNDR 0

KEY 00 MCR 8102 0 MARP

CPND

CPND_LANG ROMAN

NAME Digital Set

XPLN 10

DISPLAY_FMT FIRST, LAST

01 MCR 8102 0

CPND

CPND_LANG ROMAN

NAME Digital Set

XPLN 10

DISPLAY_FMT FIRST, LAST

02 DSP

03 MSB

04

05

06

07

08

09

10

11

12

13

14

15

16

17 TRN

18 AO6

19 CFW 16

20 RGA

21 PRK

22 RNP

23

24 PRS

25 CHG

26 CPN

27 CLT

28 RLT

29

30

31

Analog telephones are also configured using **Overlay 20**, the following example shows an analog port configured for Plain Ordinary Telephone Service (POTS) and also configured to allow T.38 Fax transmission. A unique value is entered for **DN**, this is the extension number. **DTN** is required if the telephone uses DTMF dialing. Values **FAXD** and **MPTA** configure the port for modem pass-through fax transmission. Vodafone do not support T.38 for fax.

Overlay 20 - Analog Telephone Configuration

```
DES 500
TN 100 0 00 03
TYPE 500
CDEN 4D
CUST 0
MRT

ERL 00000
WRLS NO
DN 8104
AST NO
IAPG 0
HUNT
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
XLST
SCI 0
SCPW
SFLT NO
CAC_MFC 0
CLS UNR DTN FBD XFD WTA THFD FND HTD ONS
LPR XRD AGRD CWD SWD MWD RMD SMWD LPD XHD SLKD CCSD LND TVD
CFTD SFD MRD C6D CNID CLBD AUTU
ICDD CDMD LLCN EHTD MCTD
GPUD DPUD CFXD ARHD OVDD AGTD CLTD LDTD ASCD SDND
MBXD CPFA CPTA UDI RCC HBTD IRGD DDGA NAMA MIND
NRWD NRCD NROD SPKD CRD PRSD MCRD
EXR0 SHL SMSD ABDD CFHD DNDY DNO3
CWND USMD USRD CCBF BNRD OCBF RTDD RBDD RBHD FAXD CNUD CNAD PGND FTTC
FDSD NOVD CDMR PRED MCDD T87D SBMD PKCH MPTA
PLEV 02
PUID
AACS NO
MLWU_LANG 0
FTR DCFW 4
```

5.8. Configure the SIP Line Gateway Service

SIP terminal operation requires the Communication Server node to be configured as a SIP Line Gateway (SLG) before SIP telephones can be configured. Prior to configuring the SIP Line node properties, the SIP Line service must be enabled in the customer data block. Use the Communication Server 1000E system terminal and overlay 15 to activate SIP Line services, as in the following example where **SIPL_ON** is set to **YES**.

```
SLS_DATA
SIPL_ON YES
UAPR 78
NMME NO
```

If a numerical value is entered against the **UAPR** setting, this number will be pre appended to all SIP Line configurations, and is used internally in the SIP Line server to track SIP terminals. Use Element Manager and navigate to the **IP Network → IP Telephony Nodes → Node Details → SIP Line Gateway Configuration** page. See the following screenshot for highlighted critical parameters. The value for **SIP Domain Name** must match that configured in **Section 7.1**.

- **SIP line Gateway Application:** Enable the SIP line service on the Node, check the box to enable.
- **SLG endpoint name:** The endpoint name is the same endpoint name as the SIP Line Gateway and will be used for SIP gateway registration.
- **SLG Local Sip port:** Default value is 5070.
- **SLG Local TLS port:** Default value is 5071.

Managing: 192.168.0.2 Username: gerry
System » IP Network » IP Telephony Nodes » Node Details » SIP Line Configuration

Node ID: 10 - SIP Line Configuration Details

General | SIP Line Gateway Settings | SIP Line Gateway Service

SIP Line Gateway Application: ☒ Enable gateway service on this node

General

SIP domain name: silavaya.com *

SLG endpoint name:

SLG Group ID:

SLG Local Sip Port: 5070 (1 - 65535)

SLG Local Tls Port: 5071 (1 - 65535)

Virtual Trunk Network Health Monitor

☐ Monitor IP addresses (listed below)
Information will be captured for the IP addresses listed below.

Monitor IP: Add

Monitor addresses: Remove

5.9. Configure SIP Line Telephones

When SIP Line service configuration is completed, use the Communication Server 1000E system terminal and overlay 20 to add a Universal Extension (UEXT). See the following example of a SIP Line extension. The value for **UXTY** must be **SIPL**. This example is for an Avaya SIP telephone, so the value for **SIPN** is 1. The **SIPU** value is the username, **SCPW** is the logon password and these values are required to register the SIP telephone to the SLG. The value for **CFG_ZONE** is the value set for **SIPLINEZONE** in **Section 5.5**. A unique telephone number is entered for value **KEY 00**. The value for **KEY 01** is comprised of the **UAPR** value (set to 78 previously in this section) and the telephone number used in **KEY 00**.

Overlay 20 - SIP Telephone Configuration

```
DES SIPD
TN 096 0 01 15 VIRTUAL
TYPE UEXT
CDEN 8D
CTYP XDLC
CUST 0
UXTY SIPL
MCCL YES
SIPN 1
SIP3 0
FMCL 0
TLSV 0
SIPU 8105
NDID 5
SUPR NO
SUBR DFLT MWI RGA CWI MSB
UXID
NUID
NHTN
CFG_ZONE 00010
CUR_ZONE 00010
ERL 0
ECL 0
VSIT NO
FDN
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
SCI 0
SSU
XLST
SCPW 1234
SFLT NO
CAC MFC 0
CLS UNR FBD WTA LPR MTD FNA HTA TDD HFD CRPD
      MWD LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
      POD SLKD CCSD SWD LND CNDA
      CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBF
      ICDD CDMD LLCN MCTD CLBD AUTU
      GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
      CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
```

---continued on next page---

---continued from previous page---

```
UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
DRDD EXR0
USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBF FLXD FTTC DNDY DNO3 MCBN
FDSD NOVD VOLA VOUD CDMR PRED RECD MCDD T87D SBMD ELMD MSNV FRA PKCH MWTD DVLD
CROD CROD
CPND_LANG ENG
RCO 0
HUNT
LHK 0
PLEV 02
PUID
DANI NO
AST
IAPG 0 *

AACS NO
ITNA NO
DGRP
MLWU_LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 8105 0 MARP
    CPND
        CPND_LANG ROMAN
        NAME Sigma 1140
        XPLN 11
        DISPLAY_FMT FIRST, LAST*
01 HOT U 788105 MARP 0
02
03
04
05
06
07
08
09
10
11
12
13
14
15
16
17 TRN
18 AO6
19 CFW 16
20 RGA
21 PRK
22 RNP
23 *
24 PRS
25 CHG
26 CPN
27
28
29
30
31
```

5.10. Save Configuration

Expand **Tools** → **Backup and Restore** on the left navigation panel and select **Call Server**. Select **Backup** (not shown) and click **Submit** to save configuration changes as shown below. Backup process will take several minutes to complete. Scroll to the bottom of the page to verify the backup process completed successfully as shown below.

The screenshot shows the AVAYA CS1000 Element Manager web interface. On the left is a navigation tree with categories like UCM Network Services, System, Customers, Routes and Trunks, Dialing and Numbering Plans, Phones, and Tools. The 'Tools' category is expanded, showing 'Backup and Restore' with a sub-link 'Call Server' highlighted. The main content area is titled 'Call Server Backup'. At the top, it shows 'Managing: 10.80.51.60' and 'Username: admin'. Below this is a breadcrumb trail: 'Tools » Backup and Restore » Call Server Backup and Restore » Call Server Backup'. The main action area has a label 'Action' followed by a dropdown menu set to 'Backup', and two buttons: 'Submit' (highlighted with a red box) and 'Cancel'.

```
Backing up reten.bkp to "/var/opt/nortel/cs/fs/cf2/backup/single"
Database backup Complete!
TEMU207
Backup process to local Removable Media Device ended successfully.
```

Configuration of Communication Server 1000E is complete.

6. Configure Avaya Network Routing Server

This section provides the procedure for configuring the NRS to receive and route calls over the SIP trunk between the Session Manager and the CS1000E. These instructions assume other administration activities have already been completed such as defining system wide settings. The following administration activities will be described.

- Define SIP Domain
- Define Endpoints
- Define Routes

Configuration is accomplished by accessing the browser-based GUI of the Unified Communications Manager (UCM), using the URL **https://<ip-address>/network-login**, where **<ip-address>** is the IP address of UCM. Once logged on click on the NRS Manager link on the UCM front page and log in with the appropriate credentials.

6.1. Define SIP Domain

Create a SIP Domain by clicking on **Numbering Plans → Domains**, click **Add** (not shown). Enter a name for your Domain name and click on **Save**. In the test configuration **silavaya.com** was used and this is the same domain that is configured on the CS1000E as per **Section 5.4** and on the Session Manager per **Section 7.1**.

«UCM Network Services»
- System
 NRS Server
 Database
 System Wide Settings
- **Numbering Plans**
 Domains
 Endpoints
 Routes
 Network Post-Translation
 Collaborative Servers
- Tools
 SIP Phone Context
 - Routing Tests
 H.323
 SIP

Managing: ☐ Active database 192.168.0.2
☒ Standby database
[Numbering Plans » Domains » Service Domains](#)

Add Service Domain

Domain name: *

Domain description:

* Required value.

Save **Cancel**

Use the same procedure as above to add a **UDP** and a **CDP** domain for **silavaya.com**. These domains are sub-domains to silavaya.com. This is the UDP domain created for silavaya.com.

«UCM Network Services»
- System
 NRS Server
 Database
 System Wide Settings
- **Numbering Plans**
 Domains
 Endpoints
 Routes
 Network Post-Translation
 Collaborative Servers
- Tools
 SIP Phone Context
 - Routing Tests
 H.323
 SIP

Managing: ☐ Active database 192.168.0.2
☒ Standby database
[Numbering Plans » Domains](#)

Domains
Domains establish the basic structure of your converged network, defined by Service domains, L1 (UDP) and L0 (CDP) domains.

Service Domains (1) **L1 Domains (UDP) (1)** **L0 Domains (CDP) (1)**

Filter by Domain:

Add **Delete**

<input type="checkbox"/>	ID	Description	# of L0 Domains	# of Gateway Endpoints	# of Routing Entries	Context
<input checked="" type="checkbox"/>	1	udp	1	2	2	silavaya.com

This is the CDP domain created for silavaya.com/udp domain.

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database [Numbering Plans > Domains](#)

Domains
Domains establish the basic structure of your converged network, defined by Service domains, L1 (UDP) and L0 (CDP) domains.

Service Domains (1) | L1 Domains (UDP) (1) | L0 Domains (CDP) (1)

Filter by Domain: silavaya.com / udp

[Add...](#) [Delete](#)

ID	Description	# of Gateway Endpoints	# of Routing Entries	Context
cdp		2	1	silavaya.com / udp

6.2. Define Endpoints

For this test configuration two endpoints were configured on the NRS. A static endpoint was configured for the Session Manager and a dynamic endpoint for the CS1000E. Create an Endpoint by clicking on **Numbering Plans → Endpoints**. Select the domain and sub-domains (e.g. **silavaya.com/udp/cdp**) where you want to create the endpoint and click **Add**.

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database [Numbering Plans > Endpoints](#)

Search for Endpoints
Enter an endpoint ID (use * for all) and click Search. You may narrow the search by specifying a particular domain.

Endpoint ID: *

Limit results to Domain: silavaya.com / udp / cdp

Results per page: 50

Gateway Endpoints (2) | User Endpoints (0)

[Add...](#) [Delete](#) [SIP phone context...](#)

6.2.1. Configure Static Endpoint for Avaya Aura® Session Manager

This section shows how to add a static endpoint for the Session Manager. Enter the following values and use default values for remaining fields.

- **End point name:** **SMGR** was used in this configuration
- **Description:** **session manager** was used in this configuration
- **Static endpoint address:** This is the ip address of Session Manager SM100. This has been hidden for security purposes.
- **SIP support:** Set this to **Static SIP endpoint**
- **SIP mode:** Set this to **Proxy mode**
- **SIP TCP transport enabled:** Click the box to enable
- **SIP UDP transport enabled:** Click the box to enable

Click on **Save** (not shown). The two screenshots below show the Session Manager Endpoint configuration used for the testing.

NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database

Numbering Plans » Endpoints » Gateway Endpoint

Edit Gateway Endpoint silavaya.com / udp / cdp)

End point name: SMGR *

Description: session manager

Trust Node: ☒

Tandem gateway endpoint name: Not Applicable

Endpoint authentication enabled: Authentication off

Authentication password: [empty]

E.164 country code: [empty]

E.164 area code: [empty]

NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database

Numbering Plans » Endpoints » Gateway Endpoint

Edit Gateway Endpoint silavaya.com / udp / cdp)

Private Special number 2: [empty]

Private Special number 2 dialing code length: (0-31)

Static endpoint address type: IP version 4

Static endpoint address: 86.47. [redacted]

H.323 support: H.323 not supported

SIP support: Static SIP endpoint

SIP mode: ☒ Proxy Mode
☐ Redirect Mode

SIP TCP transport enabled: ☒

SIP TCP port: 5060

SIP UDP transport enabled: ☒

SIP UDP port: 5060

SIP TLS transport enabled: ☐

SIP TLS port: 5061

Persistent TCP support enabled: ☒

6.2.2. Configure Dynamic Endpoint for Avaya Communication Server 1000E

This section shows how to add a dynamic endpoint for the CS1000E, note that no IP address needs to be configured. Enter the following values and use default values for remaining fields.

- **End point name:** **cs1kpublic** was used in this configuration
- **Description:** **cs1k** was used in this configuration
- **SIP support:** Set this to **Dynamic SIP endpoint**
- **SIP mode:** Set this to **Proxy mode**
- **SIP TCP transport enabled:** Click the box to enable
- **SIP UDP transport enabled:** Click the box to enable

Click on **Save** (not shown). The two screenshots below show the CS1000E Endpoint configuration used for the testing.

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database [Numbering Plans > Endpoints > Gateway Endpoint](#)

Edit Gateway Endpoint silavaya.com / udp / cdp)

End point name: cs1kpublic *

Description: cs1k

Trust Node: ☒

Tandem gateway endpoint name: Not Applicable

Endpoint authentication enabled: Authentication off

Authentication password:

E.164 country code:

E.164 area code:

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database [Numbering Plans > Endpoints > Gateway Endpoint](#)

Edit Gateway Endpoint silavaya.com / udp / cdp)

Private Special number 2 dialing code length: (0-31)

Static endpoint address type: IP version 4

Static endpoint address:

H.323 support: H.323 not supported

SIP support: Dynamic SIP endpoint

SIP mode: ☒ Proxy Mode ☐ Redirect Mode

SIP TCP transport enabled: ☒

SIP TCP port: 5060

SIP UDP transport enabled: ☒

SIP UDP port: 5060

SIP TLS transport enabled: ☐

6.3. Define Routes

Routes need to be defined for each endpoint. Routes are the same as a dial pattern on the Session Manager and it is how the NRS routes out calls to an endpoint based on digits it receives.

6.3.1. Configure Route to the Avaya Communication Server 1000E

This section shows how to add routes to the CS1000E. This is for incoming calls from the PSTN to the CS1000E. Create a Route by clicking on **Numbering Plans → Routes**. Select the domain and sub-domains (e.g. **silavaya.com/udp/cdp**) and endpoint where you want to create the route (e.g. **cs1kpublic**) and click **Add**.

The screenshot shows the 'NETWORK ROUTING SERVICE MANAGER' interface. On the left is a navigation tree with 'Numbering Plans' expanded and 'Routes' selected. The main area is titled 'Search for Routing Entries'. It contains a search form with fields for 'DN Prefix' (with an asterisk), 'DN Type' (set to 'All DN Types'), and 'Limit results to Domain' (set to 'silavaya.com / udp / cdp'). There is also an 'Endpoint Name' dropdown set to 'cs1kpublic'. Below the search form are three tabs: 'Routing Entries (3)', 'Default Routes (0)', and 'Emergency Fallback Routes (0)'. The 'Routing Entries (3)' tab is active, showing a table with buttons: 'Add...', 'Copy...', 'Move...', 'Import...', 'Export...', 'Routing test...', and 'Delete'.

Enter the following values

- **DN type:** Select **Private level 0 regional (CDP steering code)**. Only CDP dialing works for calls between the Session Manager and the NRS.
- **DN prefix:** **810** prefix matches the DN extensions on the test sets on the CS1000E. This also matches the last 4 digits of the DDI range given for the test
- **Route cost:** **1** is used as this is the only route available

Click on **Save**.

The screenshot shows the 'Edit Routing Entry' form for the route 'silavaya.com / udp / cdp / cs1kpublic'. The form has three fields: 'DN type' (set to 'Private level 0 regional (CDP steering code)'), 'DN prefix' (set to '810'), and 'Route cost' (set to '1'). A red box highlights these three fields. At the bottom right, there is a 'Save' button. A note at the bottom left says '* Required value.'.

6.3.2. Configure Route to the Avaya Aura® Session Manager

This section shows how to add routes to the Session Manager. This is outgoing calls from the CS1000E to the PSTN. Create a Route by clicking on **Numbering Plans** → **Routes**. Select the domain and sub-domains (e.g. **silavaya.com/udp/cdp**) and endpoint where you want to create the route (e.g. **SMGR**) and click **Add**.

The screenshot shows the 'NETWORK ROUTING SERVICE MANAGER' interface. On the left is a navigation tree with 'Numbering Plans' and 'Routes' highlighted. The main area is titled 'Search for Routing Entries'. It contains a search form with fields for 'DN Prefix' and 'DN Type' (set to 'All DN Types'). Below this, a red box highlights the 'Limit results to Domain' section, which includes dropdowns for 'silavaya.com', 'udp', and 'cdp', and an 'Endpoint Name' dropdown set to 'SMGR'. At the bottom, there are three tabs: 'Routing Entries (3)', 'Default Routes (0)', and 'Emergency Fallback Routes (0)'. The 'Add...' button under the 'Routing Entries' tab is highlighted with a red box.

Enter the following values; this is an example of E.164 International call.

- **DN type:** Select **E.164 international**
- **DN prefix:** **00** prefix matches the digits going to be dialed for an international call
- **Route cost:** **1** is used as this is the only route available

Click on **Save**.

The screenshot shows the 'Edit Routing Entry' form for the domain 'silavaya.com / udp / cdp / SMGR'. A red box highlights the input fields: 'DN type' is set to 'E.164 international', 'DN prefix' is '00', and 'Route cost' is '1'. A red box at the bottom right highlights the 'Save' button. The interface also shows a 'Managing' section with 'Active database' and 'Standby database' options, and a 'Help' link in the top right corner.

This is an example of a local call using CDP dial plan, only CDP dialing worked for local calls.

- **DN type:** Select **Private level 0 regional (CDP steering code)**
- **DN prefix:** **0800** prefix matches the digits going to be dialed for a local call
- **Route cost:** **1** is used as this is the only route available

Click on **Save**.

NORTEL NETWORK ROUTING SERVICE MANAGER

Managing: ☐ Active database 192.168.0.2
☒ Standby database [Numbering Plans > Routes > Routing Entry](#)

Edit Routing Entry (silavaya.com / udp / cdp / SMGR)

DN type: **Private level 0 regional (CDP steering code)** ▼

DN prefix: **0800** *

Route cost: **1** * (1-255)

* Required value.

Save

«UCM Network Services

- System
 - NRS Server
 - Database
 - System Wide Settings
- **Numbering Plans**
 - Domains
 - Endpoints
 - Routes**
 - Network Post-Translation
 - Collaborative Servers
- Tools
 - SIP Phone Context
- Routing Tests
 - H.323
 - SIP

7. Configure Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager to receive and route calls over the SIP trunk between Network Routing Server and Session Manager. These instructions assume other administration activities have already been completed such as defining the SIP entity for Session Manager, defining the network connection between System Manager and Session Manager, and adding SIP endpoints. The following administration activities will be described.

- Define SIP Domain
- Define Location
- Configure the Adaptation Module
- Define SIP Entities
- Define Entity Links
- Define Routing Policies
- Define Dial Patterns

Configuration is accomplished by accessing the browser-based GUI of System Manager, using the URL **http://<ip-address>/SMGR**, where **<ip-address>** is the IP address of System Manager. Log in with the appropriate credentials. Some administration screens have been abbreviated for clarity.

7.1. Define SIP Domains

Expand **Elements** → **Routing** and select **Domains** from the left navigation menu, click **New** (not shown). Enter the following values and use default values for remaining fields.

- **Name** Enter the Domain Name specified for the SIP Gateway in **Section 5.4 and 6.1**. In the sample configuration, **silavaya.com** was used
- **Type** Verify **SIP** is selected
- **Notes** Add a brief description [Optional]

Click **Commit** to save. The screen below shows the SIP Domain defined for the sample configuration.

AVAYA Avaya Aura® System Manager 6.1

Home / Elements / Routing / Domains

Domain Management

Edit New Duplicate Delete More Actions

1 Item Refresh

<input type="checkbox"/>	Name	Type	Default	Notes
<input type="checkbox"/>	silavaya.com	sip	<input type="checkbox"/>	

Select : All, None

7.2. Define Location

Locations are used to identify logical and/or physical locations where SIP Entities reside, for purposes of bandwidth management or location-based routing. There were two locations defined in the sample configuration, one used by the NRS and one used by Vodafone's SBC.

7.2.1. Location for Avaya Network Routing Server

Expand **Elements** → **Routing** and select **Locations** from the left navigational menu. Click **New** (not shown). In the **General** section, enter the following values and use default values for remaining fields.

- **Name:** Enter a descriptive name for the location
- **Notes:** Add a brief description [Optional]

In the **Location Pattern** section, click **Add** and enter the following values for the CS1K Network Routing Server.

- **IP Address Pattern:** Enter the logical pattern used to identify the location for example **86.47.xx.***. For the sample configuration the pattern is hidden for security purposes because it is a public routable IP address
- **Notes:** Add a brief description [Optional]

Click **Commit** to save (not shown). The screenshot below shows the Location defined for Network Routing Server in the sample configuration.

Routing

Domains

Locations

Adaptations

SIP Entities

Entity Links

Time Ranges

Routing Policies

Dial Patterns

Regular Expressions

Defaults

Home / Elements / Routing / Locations- Location Details

Location Details

General

* Name: cs1k

Notes:

Overall Managed Bandwidth

Managed Bandwidth Units: Kbit/sec

Total Bandwidth:

Location Pattern

Add Remove

1 Item Refresh

<input type="checkbox"/>	IP Address Pattern	Notes
<input type="checkbox"/>	* [Redacted]	

Select : All, None

7.2.2. Location for Vodafone SBC

Another location is defined for Vodafone SBC using the same process as outlined in **Section 7.2.1**. The screenshot below shows the Location defined in the sample configuration. The ip address pattern has been hidden for security purposes.

Home / Elements / Routing / Locations- Location Details

Location Details

General

* Name: Vodafone Germany

Notes:

Overall Managed Bandwidth

Managed Bandwidth Units: Kbit/sec

Total Bandwidth:

Location Pattern

Add Remove

1 Item Refresh

<input type="checkbox"/>	IP Address Pattern	Notes
<input type="checkbox"/>	* [REDACTED]	

Select : All, None

7.3. Configure Adaptation Module

Session Manager is installed with a module called DigitConversionAdapter, which can convert digit strings in various message headers as well as host names in the Request-URI (Uniform Resource Identifier). In this configuration the adaptation is used by the Session Manager to ensure ingress messages have the hostname **silavaya.com** when they are sent to the NRS. Also the adaptation was used to strip MIME messages before being sent on to Vodafone. Vodafone does not support MIME. The adaptation is also used to manipulate the CLID number in the FROM and PAI headers.

To add an adaptation, select **Adaptations** on the left panel menu and then click on the **New** button (not shown). Under **General**:

- **Adaptation Name:** Enter an informative name, in the sample configuration **plus** was used
- **Module Name:** **<click to add module>** from the drop down list and enter “DigitConversionAdapter” in the resulting **New Module Name** field
- **Module Parameter:** Enter the modification parameters to be used. In this configuration the modification parameters used was **odstd=silavaya.com**
Enter **fromto=true** to allow the From and To headers to be modified by Session Manager (i.e., in addition to other headers such as the P-Asserted-Identity and Request-URI headers)
Enter **MIME=no** to have Session Manager strip MIME message bodies on egress to Vodafone SBC, such that only SDP is present in the message body sent to Vodafone’s SBC

The whole string in module parameter is **odstd=silavaya.com fromto=true MIME=no**

odstd (or **OverrideDestinationDomain**) replaces the domain in a Request-URI and Notify/message-summary body with the given value for ingress only. The reason why this was added was that incoming calls to the enterprise had Vodafone Germany domain name in the SIP messages. The domain on the enterprise is silavaya.com so this Adaption Module changed incoming SIP messages destined for the enterprise to a recognised domain.

The screenshot shows the Avaya Aura System Manager 6.1 web interface. On the left, a navigation menu lists various system components, with 'Adaptations' highlighted. The main content area displays the 'Adaptation Details' for a specific adaptation named 'plus'. Under the 'General' tab, the 'Module name' is set to 'DigitConversionAdapter' and the 'Module parameter' is configured as 'odstd=silavaya.com fromto=true'. Below these fields, there are input boxes for 'Egress URI Parameters' and 'Notes'. The interface includes a breadcrumb trail at the top: 'Home / Elements / Routing / Adaptations - Adaptation Details'.

Scrolling down, in the **Digit Conversion for Incoming Calls to SM** section, click **Add** to configure entries for calls from CS1000E users to Vodafone.

- **Matching Pattern:** Enter the digits for outbound calls to the PSTN. For international calls the NRS prefixes the dialled digits with a “+” before being sent on to the Session Manager as seen in row 1 of the screen shot below.
- **Min:** Enter minimum number of digits (e.g., 4)
- **Max:** Enter maximum number of digits (e.g., 4)
- **Phone Context:** Enter value if needed. For local calls CDP dialing is used on the CS1000E/NRS so **cdp.udp** is used, see **Section 6.3.2** for more information. This can be seen in rows 2 and 3 in the screen shot below.
- **Delete Digits:** Enter 0, unless digits should be removed from dialled number before routing on by Session Manager. For international calls the “+” needs removing before passing on to the PSTN so 1 digit is deleted
- **Insert Digits:** Enter digits that need to be inserted
- **Address to modify:** Select **both**

Digit Conversion for Incoming Calls to SM

Add Remove

3 Items Refresh Filter: Enable

<input type="checkbox"/>	Matching Pattern ▲	Min	Max	Phone Context	Delete Digits	Insert Digits	Address to modify	Notes
<input type="checkbox"/>	* +	* 1	* 36		* 1		both ▼	
<input type="checkbox"/>	* 0800	* 4	* 36	cdp.udp	* 0		both ▼	
<input type="checkbox"/>	* 118	* 3	* 5	cdp.udp	* 0		both ▼	

Select : All, None

Scroll down and make corresponding changes in the **Digit Conversion for Outgoing Calls from SM** section for calls from Vodafone to CS1000E users.

- Matching Pattern:** Enter the digits received from the PSTN to the CS1000E. This is the DDI range minus the last 4 digits. The last 4 digits are the DN number of the test sets used during the testing; this is seen in row 1 of the screen shot below, starting **069xxxxxx**. This functionality is used instead of overlay 49 on the CS1000E that does incoming digit conversion.
 Row 2 however is concerned with CLID manipulation for outbound calls to the PSTN. The test sets have a 4 digit DN starting with **81xx**. This adaptation manipulates the from and PAI headers in the SIP INVITE and inserts the correct DDI number using the **Insert Digit** field to the front of the 4 digit extension so a valid DDI number is presented to Vodafone
- Min:** Enter minimum number of digits (e.g., **9**)
- Max:** Enter maximum number of digits (e.g., **16**)
- Phone Context:** Enter value if needed
- Delete Digits:** Enter **9** for calls that are going to the CS1000E. This will delete the first 9 digits of the DDI number and leave the last 4 digits which are equal to the DN of the test sets on the CS1000E
- Insert Digits:** Enter digits that need to be inserted – the example on row 2, in order to send a correct CLID these digits need to be inserted before the 4 digit DN of the test sets, in this case **069xxxxxx** plus **81xx**
- Address to modify:** Select **both**

Click **Commit** to save (not shown).

Digit Conversion for Outgoing Calls from SM
Add
Remove

2 Items
Refresh

<input type="checkbox"/>	Matching Pattern ▲	Min	Max	Phone Context	Delete Digits	Insert Digits	Address to modify	Notes
<input type="checkbox"/>	* 069 xxxxxx	* 9	* 16		* 9		both ▼	
<input type="checkbox"/>	* 81	* 2	* 16		* 0	069 xxxxxx	both ▼	

Select : All, None

7.4. Define SIP Entities

A SIP Entity must be added for Network Routing Server and also for Vodafone SBC.

Expand **Elements** → **Routing** and select **SIP Entities** from the left navigation menu. 2 new SIP Entities will need to be added as noted above. Click **New** (not shown).

7.4.1. SIP Entity for Avaya Network Routing Server

In the **General** section enter the following values and use default values for remaining fields.

- **Name:** Enter an identifier for the SIP Entity
- **FQDN or IP Address:** Enter TLAN IP address of Communication Server 1000E Node identified in **Section 5.4**. This has been partially hidden for security purposes
- **Type:** Select **gateway**
- **Notes:** Enter a brief description [Optional]
- **Adaptations:** DigitConversionAdapter defined in **Section 7.3**
- **Location:** Select the Location defined for Communication Server 1000E in **Section 7.2.1**

In the **SIP Link Monitoring** section.

- **SIP Link Monitoring:** Select **Use Session Manager Configuration**

Click **Commit** to save the definition of the new SIP Entity. The following screenshot shows the SIP Entity defined for Network Routing Server in the sample configuration.

The screenshot shows the 'SIP Entity Details' configuration page. The left navigation menu has 'SIP Entities' highlighted. The main content area is titled 'SIP Entity Details' and 'General'. A red box highlights the 'General' section fields: Name (cs1kpublicnrs1), FQDN or IP Address (86.47.100.100), Type (Gateway), Notes (empty), Adaptation (plus), Location (cs1k), and Time Zone (Europe/Dublin). Below this, there is a checkbox for 'Override Port & Transport with DNS SRV' (unchecked), a field for 'SIP Timer B/F (in seconds)' (4), a 'Credential name' field (empty), and a 'Call Detail Recording' dropdown (none). Another red box highlights the 'SIP Link Monitoring' section, which contains a dropdown set to 'Use Session Manager Configuration'. A 'Commit' button is visible in the top right corner.

7.4.2. SIP Entity for Vodafone SBC

In the **General** section enter the following values and use default values for remaining fields.

- **Name:** Enter an identifier for the SIP Entity
- **FQDN or IP Address:** Enter the public interface IP address of Vodafone's SBC. This has been partially hidden for security purposes
- **Type:** Select **other**
- **Notes:** Enter a brief description [Optional]
- **Adaptations:** DigitConversionAdapter defined in **Section 7.3**
- **Location:** Select the Location defined for Communication Server 1000E in **Section 7.2.2**

In the **SIP Link Monitoring** section.

- **SIP Link Monitoring:** Select **Use Session Manager Configuration**

Click **Commit** to save the definition of the new SIP Entity. The following screenshot shows the SIP Entity defined for Vodafone's SBC in the sample configuration.

The screenshot shows the 'SIP Entity Details' configuration page. The left sidebar contains a menu with options: Routing, Domains, Locations, Adaptations, SIP Entities (highlighted), Entity Links, Time Ranges, Routing Policies, Dial Patterns, Regular Expressions, and Defaults. The main content area is titled 'SIP Entity Details' and has a 'Commit' button in the top right corner. The 'General' tab is selected, showing the following fields: Name (Vodafone Germany SBC), FQDN or IP Address (212. [redacted]), Type (Other), Notes (empty), Adaptation (plus), Location (cs1k), Time Zone (Europe/Berlin), Override Port & Transport with DNS SRV (unchecked), SIP Timer B/F (in seconds) (4), Credential name (empty), Call Detail Recording (none), and SIP Link Monitoring (Use Session Manager Configuration). The 'SIP Link Monitoring' section is highlighted with a red box.

A SIP Entity link must also be defined for your Session Manager but that is not shown in this document.

7.5. Define Entity links

The SIP trunk between the Session Manager and the Avaya Network Routing Server is described by an Entity link. The same is needed between the Session Manager and Vodafone's SBC.

Expand **Elements** → **Routing** and select **Entity Links** from the left navigation menu. Click **New** (not shown). Enter the following values.

- **Name** Enter an identifier for the link to each telephony system
- **SIP Entity 1** Select SIP Entity defined for Session Manager
- **SIP Entity 2** Select the SIP Entity defined for Avaya Network Routing Server/Vodafone SBC in **Section 7.4**
- **Protocol** After selecting both SIP Entities, select **TCP or UDP** as the required protocol. The NRS uses TCP and Vodafone SBC uses UDP
- **Port** Verify **Port** for both SIP entities is the default listen port. For the sample configuration, default listen port is **5060**
- **Trusted** Enter a tick in the box
- **Notes** Enter a brief description [Optional]

Click **Commit** to save **Entity Link** definition. The following screen shows the entity link defined for the SIP trunk between Session Manager and Network Routing Server.

The screenshot shows the 'Entity Links' configuration page. The left navigation menu has 'Entity Links' selected. The main area displays a table with one entry. The 'Commit' button is highlighted with a red box.

Name	SIP Entity 1	Protocol	Port	SIP Entity 2	Port	Connection Policy	Notes
* cs1kpublicnrs1	* Session Manager	TCP	* 5060	* cs1kpublicnrs1	* 5060	Trusted	alternate cs1k

The following screen shows the entity link defined for the SIP trunk between Session Manager and Vodafone's SBC.

The screenshot shows the 'Entity Links' configuration page. The left navigation menu has 'Entity Links' selected. The main area displays a table with one entry. The 'Commit' button is highlighted with a red box.

Name	SIP Entity 1	Protocol	Port	SIP Entity 2	Port	Connection Policy	Notes
* Vodafone DE SBC	* Session Manager	UDP	* 5060	* Vodafone Germany SBC	* 5060	Trusted	

7.6. Define Routing Policy

Routing policies describe the conditions under which calls will be routed to CS1000E from either SIP endpoint registered to Session Manager or from other telephony system. It also describes the routing policies for which calls will be routed to Vodafone's SIP network. To add a routing policy, expand **Elements** → **Routing** and select **Routing Policies**. Click **New** (not shown). In the **General** section, enter the following values.

- **Name:** Enter an identifier to define the routing policy
- **Disabled:** Leave unchecked
- **Notes:** Enter a brief description [Optional]

In the **SIP Entity as Destination** section, click **Select**. The **SIP Entity List** page opens (not shown). For routing policy to the NRS, select the SIP Entity associated with the NRS defined in **Section 7.4** and click **Select**. The selected SIP Entity displays on the **Routing Policy Details** page. Use default values for remaining fields. Click **Commit** to save Routing Policy definition.

Note: The routing policy defined in this section is an example and was used in the sample configuration. Other routing policies may be appropriate for different customer networks.

The following screenshot shows the Routing Policy for the Network Routing Server:

The screenshot displays the 'Routing Policy Details' page. On the left is a navigation menu with 'Routing Policies' highlighted. The main content area has a breadcrumb trail: 'Home / Elements / Routing / Routing Policies - Routing Policy Details'. Below the breadcrumb is a 'Commit' button. The 'General' section contains three fields: 'Name' with the value 'cs1kpublic', 'Disabled' which is unchecked, and 'Notes'. The 'SIP Entity as Destination' section features a 'Select' button and a table with the following data:

Name	FQDN or IP Address	Type	Notes
cs1kpublicnrs1	86.47	Gateway	

For routing policy Vodafone's SIP network, select the SIP Entity associated with Vodafone's SBC defined in **Section 7.4** and click **Select**. The selected SIP Entity displays on the **Routing Policy Details** page. Use default values for remaining fields. Click **Commit** to save Routing Policy definition.

Home / Elements / Routing / Routing Policies- Routing Policy Details

Routing Policy Details

Commit

General

* Name: Vodafone Germany

Disabled: ☐

Notes:

SIP Entity as Destination

Select

Name	FQDN or IP Address	Type	Notes
Vodafone Germany SBC	212.111.111.111	Other	

7.7. Define Dial Pattern

Dial patterns are used to route calls to appropriate SIP Entities. In the sample configuration, since the DDI range given for the testing had numbers that start with **069xxxxxx**, these will be routed to the Network Routing Server and then on to the Communication Server 1000E where they would be terminated on test sets. Alternately calls that are originated on the Communication Server 1000E that start with digits **00** will be routed to Vodafone's SBC, there is a dialing pattern added for this as well. To define a dial pattern, expand **Elements** → **Routing** and select **Dial Patterns** (not shown). Click **New** (not shown). In the **General** section, enter the following values and use default values for remaining fields.

- **Pattern:** Enter dial pattern for calls to Avaya Network Routing Server
- **Min:** Enter the minimum number digits that must be dialed
- **Max:** Enter the maximum number digits that may be dialed
- **SIP Domain:** Select the SIP Domain from drop-down menu or select **All** if Session Manager should accept incoming calls from all SIP domains
- **Notes:** Enter a brief description.[Optional]

In the **Originating Locations and Routing Policies** section, click **Add**. The **Originating Locations and Routing Policy List** page opens (not shown).

- **Originating Locations** Select **All**
- **Routing Policies** Select the Routing Policy defined for Network Routing Server in **Section 7.6**

Click **Select** to save these changes and return to **Dial Pattern Details** page. Click **Commit** to save. The following screen shows the Dial Pattern defined for sample configuration. The following screenshot shows the Routing Policy for Network Routing Server.

The screenshot displays the 'Dial Pattern Details' page. On the left is a navigation menu with 'Dial Patterns' selected. The main area is titled 'Dial Pattern Details' and 'General'. A red box highlights the 'Pattern' field (069xxxxxx), 'Min' (10), 'Max' (36), 'SIP Domain' (-ALL-), and 'Notes' field. Another red box highlights the 'Commit' button in the top right. Below, the 'Originating Locations and Routing Policies' section shows a table with one entry: '-ALL-' for 'Any Locations' using 'cs1kpublic' policy with rank 0, routing to 'cs1kpublicns1'.

Originating Location Name	Originating Location Notes	Routing Policy Name	Rank	Routing Policy Disabled	Routing Policy Destination	Routing Policy Notes
-ALL-	Any Locations	cs1kpublic	0	<input type="checkbox"/>	cs1kpublicns1	

Repeat the above steps to add the dial Pattern to Vodafone's SBC, select the routing policy defined for Vodafone's SBC in **Section 7.6**. The following screenshot shows the Routing Policy for Vodafone's SBC.

Home / Elements / Routing / Dial Patterns- Dial Pattern Details

Dial Pattern Details

Commit

General

* Pattern: 00

* Min: 2

* Max: 36

Emergency Call: ☐

SIP Domain: -ALL-

Notes:

Originating Locations and Routing Policies

Add Remove

1 Item Refresh Filter: Enabled

<input type="checkbox"/>	Originating Location Name 1 ▲	Originating Location Notes	Routing Policy Name	Rank 2 ▲	Routing Policy Disabled	Routing Policy Destination	Routing Policy Notes
<input type="checkbox"/>	-ALL-	Any Locations	Vodafone Germany	0	<input type="checkbox"/>	Vodafone Germany SBC	

8. Service Provider Configuration

The configuration of Vodafone Germany's equipment used to support the SIP trunk service is outside of the scope for these application notes and will not be covered. To obtain further information on Vodafone Germany's equipment and system configuration please contact an authorised Vodafone Germany representative.

9. Verification

9.1. Verify Avaya Communication Server 1000E Operational Status

Expand **System** on the left navigation panel and select **Maintenance**. Select **LD 96 - D-Channel** from the **Select by Overlay** table and the **D-Channel Diagnostics** function from the **Select Group** table as shown below.

The screenshot shows the AVAYA CS1000 Element Manager interface. The left navigation pane has 'System' expanded, and 'Maintenance' is selected. The main area displays the 'Maintenance' section with two tabs: 'Select by Overlay' (active) and 'Select by Functionality'. The 'Select by Overlay' tab shows a list of LDs, with 'LD 96 - D-Channel' highlighted. A 'Select Group' dropdown is also visible, showing 'D-Channel Diagnostics' selected.

Select **Status for D-Channel (STAT DCH)** command and click **Submit** to verify status of virtual D-Channel as shown below. Verify the status of the following fields:

- **Appl_Status** Verify status is **OPER**
- **Link_Status** Verify status is **EST ACTV**

The screenshot shows the D-Channel Diagnostics form. The 'Diagnostic Commands' section has a dropdown menu with 'Status for D-Channel (STAT DCH)' selected. The 'Command Parameters' section has checkboxes for 'ALL' and 'FDL'. The 'Action' column has 'Submit' buttons. Below the form, the command 'STAT DCH 010' is entered, and the output shows 'Command executed successfully.'

9.2.2. Verify SIP Entity Link Status

Navigate to **Elements → Session Manager → System Status → SIP Entity Monitoring** (not shown) to view more detailed status information for one of the SIP Entity Links. Select the SIP Entity for Network Routing Server from the **All Monitored SIP Entities** table (not shown) to open the **SIP Entity, Entity Link Connection Status** page. In the **All Entity Links to SIP Entity: cs1kpublicnrs1** table, verify the **Conn. Status** for the link is **Up** as shown below.

SIP Entity, Entity Link Connection Status							
This page displays detailed connection status for all entity links from all Session Manager instances to a single SIP entity.							
All Entity Links to SIP Entity: cs1kpublicnrs1							
Summary View							
1 Item Refresh Filter: Enable							
Details	Session Manager Name	SIP Entity Resolved IP	Port	Proto.	Conn. Status	Reason Code	Link Status
► Show	Session Manager	86.47.122.91	5060	TCP	Up	200 OK	Up

Verify the SIP link is up between the Session Manager and Vodafone's SBC by going through the same process as outlined above but selecting the SIP Entity for Vodafone SBC in the **All Monitored SIP Entities** table.

SIP Entity, Entity Link Connection Status							
This page displays detailed connection status for all entity links from all Session Manager instances to a single SIP entity.							
All Entity Links to SIP Entity: Vodafone Germany SBC							
Summary View							
1 Item Refresh Filter: Er							
Details	Session Manager Name	SIP Entity Resolved IP	Port	Proto.	Conn. Status	Reason Code	Link Status
► Show	Session Manager	212.144.52.8	5060	UDP	Up	200 OK	Up

10. Conclusion

These Application Notes describe the configuration necessary to connect the Avaya Communication Server 1000E, Avaya Network Routing Server and Avaya Aura® Session Manager to Vodafone Germany's SIP Service. The testing was successfully performed; refer to **Section 2.2** for more details.

11. Additional References

This section references the documentation relevant to these Application Notes. Additional Avaya product documentation is available at <http://support.avaya.com>.

- [1] Avaya Aura® Session Manager Overview, Doc ID 03-603323, available at <http://support.avaya.com>.
- [2] Installing and Configuring Avaya Aura® Session Manager, available at <http://support.avaya.com>.
- [3] Avaya Aura® Session Manager Case Studies, available at <http://support.avaya.com>
- [4] Maintaining and Troubleshooting Avaya Aura® Session Manager, Doc ID 03-603325, available at <http://support.avaya.com>.
- [5] Administering Avaya Aura® Session Manager, Doc ID 03-603324, available at <http://support.avaya.com>
- [6] IP Peer Networking Installation and Commissioning, Release 7.5, Document Number NN43001-313, available at <http://support.avaya.com>
- [7] Unified Communications Management Common Services Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-116, available at <http://support.avaya.com>
- [8] Network Routing Service Fundamentals, Release 7.5, Document Number NN43001-130, Issue 03.02, available at <http://support.avaya.com>
- [9] Co-resident Call Server and Signaling Server Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-509, available at <http://support.avaya.com>
- [10] Signaling Server and IP Line Fundamentals, Avaya Communication Server 1000E Release 7.5, Document Number NN43001-125, available at <http://support.avaya.com>

Appendix A – Avaya Communication Server 1000E Software

Communication Server 1000E call server patches and plug ins

11/11/11 15:44:22
TID: 46379

VERSION 4121

System type is - Communication Server 1000E/CPPM Linux
CPPM - Pentium M 1.4 GHz

IPMGs Registered: 1
IPMGs Unregistered: 0
IPMGs Configured/unregistered: 0

RELEASE 7
ISSUE 00 Q +
IDLE SET DISPLAY NORTEL
DepList 1: core Issue: 01(created: 2011-08-16 16:46:54 (est))

MDP>LAST SUCCESSFUL MDP REFRESH :2011-10-10 13:56:09(Local Time)
MDP>USING DEPLIST ZIP FILE DOWNLOADED :2011-09-02 08:33:26(est)
SYSTEM HAS NO USER SELECTED PEPS IN-SERVICE

LOADWARE VERSION: PSWV 100

INSTALLED LOADWARE PEPS : 0

ENABLED PLUGINS : 1

PLUGIN	STATUS	PRS/CR_NUM	MPLR_NUM	DESCRIPTION
501	ENABLED	Q02138637	MPLR30070	Enables blind transfer to a SIP endpoint even if SIP UPDATE is not supported by the far end

Communication Server 1000E call server deplists

VERSION 4121
RELEASE 7
ISSUE 00 Q +
DepList 1: core Issue: 01 (created: 2011-08-16 16:46:54 (est))

IN-SERVICE PEPS						
PAT#	CR #	PATCH REF #	NAME	DATE	FILENAME	SPECINS
000	wi00855276	ISS1:10F1	p29903_1	07/11/2011	p29903_1.cpl	NO
001	wi00687630	ISS1:10F1	p31017_1	07/11/2011	p31017_1.cpl	NO
002	wi00855050	ISS1:10F1	p30731_1	07/11/2011	p30731_1.cpl	YES
003	wi00848801	ISS1:10F1	p30336_1	07/11/2011	p30336_1.cpl	YES
004	WI00853745	ISS1:10F1	p29841_1	07/11/2011	p29841_1.cpl	YES
005	WI00844778	ISS1:10F1	p30641_1	07/11/2011	p30641_1.cpl	NO
006	wi00890671	ISS1:10F1	p31051_1	07/11/2011	p31051_1.cpl	YES
007	wi00853769	ISS1:10F1	p30892_1	07/11/2011	p30892_1.cpl	YES
008	WI00853186	ISS1:10F1	p30625_1	07/11/2011	p30625_1.cpl	NO
009	wi00854255	ISS1:10F1	p30124_1	07/11/2011	p30124_1.cpl	NO
010	WI00853769	ISS1:10F1	p30894_1	07/11/2011	p30894_1.cpl	YES
011	wi00883601	ISS1:10F1	p30973_1	07/11/2011	p30973_1.cpl	NO
012	wi00848515	ISS1:10F1	p30677_1	07/11/2011	p30677_1.cpl	NO
013	wi00852689	ISS1:10F1	p29842_1	07/11/2011	p29842_1.cpl	NO
014	wi00641671	ISS1:10F1	p29744_1	07/11/2011	p29744_1.cpl	NO
015	wi00869468	ISS1:10F1	p30856_1	07/11/2011	p30856_1.cpl	NO
016	Q02161860	ISS2:10F1	p30263_2	07/11/2011	p30263_2.cpl	NO
017	wi00868063	ISS1:10F1	p30848_1	07/11/2011	p30848_1.cpl	NO
018	wi00825672	ISS1:10F1	p30468_1	07/11/2011	p30468_1.cpl	NO
019	Q02159545	ISS1:10F1	p30277_1	07/11/2011	p30277_1.cpl	YES

020	wi00891255	ISS1:10F1	p30399_1	07/11/2011	p30399_1.cpl	NO
021	wi00840589	ISS2:10F1	p30767_2	07/11/2011	p30767_2.cpl	NO
022	wi00686980	ISS1:10F1	p30706_1	07/11/2011	p30706_1.cpl	NO
023	wi00853798	ISS1:10F1	p30131_1	07/11/2011	p30131_1.cpl	NO
024	wi00862909	ISS1:10F1	p30809_1	07/11/2011	p30809_1.cpl	NO
025	Q02165164	ISS1:10F1	p30304_1	07/11/2011	p30304_1.cpl	NO
026	wi00874210	ISS1:1 OF 1	p30880_1	07/11/2011	p30880_1.cpl	NO
027	WI00836290	ISS1:10F1	p30554_1	07/11/2011	p30554_1.cpl	NO
028	wi00688204	ISS1:10F1	p30197_1	07/11/2011	p30197_1.cpl	NO
029	wi00857960	ISS1:10F1	p30768_1	07/11/2011	p30768_1.cpl	NO
030	Q02156594	ISS1:10F1	p30276_1	07/11/2011	p30276_1.cpl	YES
031	wi00853753	ISS1:10F1	p30064_1	07/11/2011	p30064_1.cpl	NO
032	wi00847002	ISS1:10F1	p30656_1	07/11/2011	p30656_1.cpl	NO
033	wi00891007	ISS1:10F1	p31058_1	07/11/2011	p31058_1.cpl	NO
034	wi00816794	ISS1:10F1	p30443_1	07/11/2011	p30443_1.cpl	NO
035	WI00853478	ISS1:10F1	p30306_1	07/11/2011	p30306_1.cpl	NO
036	wi00853431	ISS1:10F1	p29935_1	07/11/2011	p29935_1.cpl	NO
037	wi00861414	ISS1:10F1	p30791_1	07/11/2011	p30791_1.cpl	NO
038	wi00853769	ISS1:10F1	p30896_1	07/11/2011	p30896_1.cpl	YES
039	wi00856984	ISS1:10F1	p17588_1	07/11/2011	p17588_1.cpl	NO
040	wi00641909	ISS1:10F1	p30004_1	07/11/2011	p30004_1.cpl	NO
041	wi00895312	ISS1:10F1	p31107_1	07/11/2011	p31107_1.cpl	NO
042	wi00852510	ISS1:10F1	p30357_1	07/11/2011	p30357_1.cpl	NO
043	wi00862916	ISS1:10F1	p30807_1	07/11/2011	p30807_1.cpl	NO
044	wi00884895	ISS1:10F1	p30942_1	07/11/2011	p30942_1.cpl	NO
045	wi00877009	ISS1:10F1	p31115_1	07/11/2011	p31115_1.cpl	NO
046	wi00688114	ISS1:10F1	p30319_1	07/11/2011	p30319_1.cpl	NO
047	Q02149076-01	ISS1:10F1	p30206_1	07/11/2011	p30206_1.cpl	NO
048	wi00893211	ISS1:10F1	p30867_1	07/11/2011	p30867_1.cpl	NO
049	Q02145107-02	ISS1:10F1	p30126_1	07/11/2011	p30126_1.cpl	NO
050	wi00869293	ISS1:10F1	p30963_1	07/11/2011	p30963_1.cpl	NO
051	wi00894262	ISS1:10F1	p31091_1	07/11/2011	p31091_1.cpl	NO
052	WI00853769	ISS1:10F1	p30895_1	07/11/2011	p30895_1.cpl	YES
053	wi00647104	ISS2:10f1	p29747_2	07/11/2011	p29747_2.cpl	NO
054	wi00853750	ISS1:10F1	p29938_1	07/11/2011	p29938_1.cpl	NO
055	wi00878934	ISS1:10F1	p31077_1	07/11/2011	p31077_1.cpl	NO
056	wi00853388	ISS1:10F1	p30065_1	07/11/2011	p30065_1.cpl	NO
057	wi00876852	ISS1:10F1	p30952_1	07/11/2011	p30952_1.cpl	NO
058	wi00876798	iss2:10f1	p31039_2	07/11/2011	p31039_2.cpl	NO
059	wi00687946	ISS1:10F1	p30123_1	07/11/2011	p30123_1.cpl	NO
060	wi00839793	ISS1:10F1	p28647_1	07/11/2011	p28647_1.cpl	NO
061	wi00892074	ISS1:10F1	p29645_1	07/11/2011	p29645_1.cpl	NO
062	wi00853769	ISS1:10F1	p30898_1	07/11/2011	p30898_1.cpl	YES
063	wi00839916	ISS1:10F1	p30593_1	07/11/2011	p30593_1.cpl	NO
064	wi00688477	ISS1:10F1	p29732_1	07/11/2011	p29732_1.cpl	NO
065	WI00623072	ISS1:10F1	p29992_1	07/11/2011	p29992_1.cpl	NO
066	wi00826342	ISS2:10F1	p30471_2	07/11/2011	p30471_2.cpl	NO
067	wi00879820	ISS1:10F1	p30719_1	07/11/2011	p30719_1.cpl	NO
068	wi00903367	ISS1:10F1	p31165_1	07/11/2011	p31165_1.cpl	NO
069	Q02152936-01	ISS1:10F1	p30249_1	07/11/2011	p30249_1.cpl	NO
070	wi00886633	ISS1:10F1	p31012_1	07/11/2011	p31012_1.cpl	NO
071	wi00845667	ISS1:10F1	p30676_1	07/11/2011	p30676_1.cpl	NO
072	wi00881957	ISS1:10F1	p30982_1	07/11/2011	p30982_1.cpl	NO
073	wi00824288	ISS1:10F1	p30461_1	07/11/2011	p30461_1.cpl	NO
074	Q02157114	ISS1:10F1	p30251_1	07/11/2011	p30251_1.cpl	NO
075	WI00851975	ISS1:10F1	p30312_1	07/11/2011	p30312_1.cpl	NO
076	wi00887742	ISS2:10F1	p31026_2	07/11/2011	p31026_2.cpl	NO
077	wi00894239	ISS1:10F1	p31087_1	07/11/2011	p31087_1.cpl	NO
078	wi00827512	ISS1:10F1	p30479_1	07/11/2011	p30479_1.cpl	NO
079	WI00853769	ISS1:10F1	p30890_1	07/11/2011	p30890_1.cpl	YES
080	wi00828961	ISS2:10F1	p30492_2	07/11/2011	p30492_2.cpl	NO
081	wi00865152	ISS1:10F1	p30826_1	07/11/2011	p30826_1.cpl	NO
082	wi00604003	ISS1:10F1	p29726_1	07/11/2011	p29726_1.cpl	NO
083	wi00853769	ISS1:10F1	p30893_1	07/11/2011	p30893_1.cpl	YES
084	Q02159250-01	ISS1:10F1	p30280_1	07/11/2011	p30280_1.cpl	NO
085	wi00853778	ISS1:10F1	p30210_1	07/11/2011	p30210_1.cpl	NO
086	wi00860278	ISS1:10F1	p30789_1	07/11/2011	p30789_1.cpl	NO
087	Q02150073-01	ISS1:10F1	p30160_1	07/11/2011	p30160_1.cpl	NO
088	wi00686889	ISS3:10F1	p30074_3	07/11/2011	p30074_3.cpl	NO
089	wi00836181	ISS1:10F1	p30450_1	07/11/2011	p30450_1.cpl	NO

090	Q02158718-01	ISS1:10F1	p30311_1	07/11/2011	p30311_1.cpl	NO
091	wi00852325	ISS1:10F1	p30167_1	07/11/2011	p30167_1.cpl	NO
092	wi00869693	ISS1:10F1	p30654_1	07/11/2011	p30654_1.cpl	NO
093	wi00837793	ISS1:10F1	p30573_1	07/11/2011	p30573_1.cpl	NO
094	wi00898326	ISS1:10F1	p31136_1	07/11/2011	p31136_1.cpl	NO
095	Q02152254	ISS1:10F1	p30271_1	07/11/2011	p30271_1.cpl	YES
096	wi00852317	ISS1:10F1	p30176_1	07/11/2011	p30176_1.cpl	NO
097	wi00826074	ISS1:10F1	p30452_1	07/11/2011	p30452_1.cpl	NO
098	Q02143641-01	ISS1:10F1	p30159_1	07/11/2011	p30159_1.cpl	NO
099	Q02162391	ISS1:10F1	p30272_1	07/11/2011	p30272_1.cpl	NO
100	wi00853837	ISS1:10F1	p30172_1	07/11/2011	p30172_1.cpl	NO
101	wi00848697	ISS1:10F1	p30621_1	07/11/2011	p30621_1.cpl	NO
102	WI00836333	ISS1:10F1	p30481_1	07/11/2011	p30481_1.cpl	NO
103	wi00686977	ISS1:10F1	p30223_1	07/11/2011	p30223_1.cpl	NO
104	wi00688037	ISS2:10F1	p29376_2	07/11/2011	p29376_2.cpl	NO
105	wi00843569	ISS1:10F1	p30627_1	07/11/2011	p30627_1.cpl	NO
106	wi00861072	ISS1:10F1	p30787_1	07/11/2011	p30787_1.cpl	NO
107	wi00880384	ISS1:10F1	p30977_1	07/11/2011	p30977_1.cpl	NO
108	wi00856261	ISS1:10F1	p30751_1	07/11/2011	p30751_1.cpl	NO
109	wi00843647	ISS1:10F1	p30186_1	07/11/2011	p30186_1.cpl	NO
110	wi00856244	ISS1:10F1	p30418_1	07/11/2011	p30418_1.cpl	NO
111	wi00853769	ISS1:10F1	p30891_1	07/11/2011	p30891_1.cpl	YES
112	wi00834114	ISS1:10F1	p30456_1	07/11/2011	p30456_1.cpl	NO
113	wi00686928	ISS2:10F1	p29899_2	07/11/2011	p29899_2.cpl	NO
114	wi00883810	ISS1:10F1	p30997_1	07/11/2011	p30997_1.cpl	NO
115	wi00869471	ISS1:10F1	p30999_1	07/11/2011	p30999_1.cpl	NO
116	wi00853453	ISS1:10F1	p30282_1	07/11/2011	p30282_1.cpl	NO
117	wi00833760	ISS1:10F1	p30541_1	07/11/2011	p30541_1.cpl	NO
118	Q02152968-01	ISS1:10F1	p30168_1	07/11/2011	p30168_1.cpl	NO
119	Q02154023	ISS1:10F1	p30157_1	07/11/2011	p30157_1.cpl	NO
120	Q02143605-02	ISS1:10F1	p30089_1	07/11/2011	p30089_1.cpl	NO
121	wi00688225	ISS1:10F1	p30295_1	07/11/2011	p30295_1.cpl	NO
122	wi00701008	ISS2:10F1	p30381_2	07/11/2011	p30381_2.cpl	NO
123	wi00839645	ISS1:10F1	p30596_1	07/11/2011	p30596_1.cpl	NO
124	wi00856160	ISS1:10F1	p30750_1	07/11/2011	p30750_1.cpl	NO
125	Q02150582-02	ISS2:10F1	p30144_2	07/11/2011	p30144_2.cpl	NO
126	WI00865566	ISS1:10F1	p30709_1	07/11/2011	p30709_1.cpl	YES
127	wi00687324	ISS1:10F1	p16376_1	07/11/2011	p16376_1.cpl	NO
128	wi00862159	ISS1:10F1	p30802_1	07/11/2011	p30802_1.cpl	NO
129	wi00688048	ISS1:10F1	p25747_1	07/11/2011	p25747_1.cpl	NO
130	wi00824249	ISS1:10F1	p30447_1	07/11/2011	p30447_1.cpl	NO
131	WI00877440	ISS1:10F1	p30844_1	07/11/2011	p30844_1.cpl	NO
132	wi00857493	ISS1:10F1	p30766_1	07/11/2011	p30766_1.cpl	NO
133	Q02154408	ISS1:10F1	p30162_1	07/11/2011	p30162_1.cpl	NO
134	Q02162037	ISS1:10F1	p30266_1	07/11/2011	p30266_1.cpl	YES
135	wi00688110	ISS1:10F1	p30305_1	07/11/2011	p30305_1.cpl	NO
136	wi00853769	ISS1:10F1	p30897_1	07/11/2011	p30897_1.cpl	YES
137	wi00853781	ISS1:10F1	p30416_1	07/11/2011	p30416_1.cpl	NO
138	wi00834381	ISS1:10F1	p30548_1	07/11/2011	p30548_1.cpl	NO
139	wi00856402	ISS1:10F1	p30749_1	07/11/2011	p30749_1.cpl	NO
140	wi00865953	ISS1:10F1	p30832_1	07/11/2011	p30832_1.cpl	NO

MDP>LAST SUCCESSFUL MDP REFRESH :2011-10-10 13:56:09(Local Time)

MDP>USING DEPLIST ZIP FILE DOWNLOADED :2011-09-02 08:33:26(est)

Communication Server 1000E signaling server service updates

Product Release: 7.00.20.00

In system patches: 2

PATCH#	NAME	IN_SERVICE	DATE	SPECINS	TYPE	RPM
29	p30179_1	No	04/10/11	NO	FRU	nortel-cs1000-OS-1.00.00.00-00.noarch
30	p30181_1	No	04/10/11	NO	FRU	nortel-cs1000-OS-1.00.00.00-00.noarch

In System service updates: 29

PATCH#	IN_SERVICE	DATE	SPECINS	REMOVABLE	NAME
0	Yes	03/10/11	NO	YES	nortel-cs1000-linuxbase-7.00.20.10-02.i386.000
1	Yes	04/10/11	NO	YES	nortel-cs1000-baseWeb-7.00.20.10-1.i386.000
2	Yes	04/10/11	NO	YES	nortel-cs1000-patchWeb-7.00.20.10-3.i386.000
3	No	04/10/11	YES	YES	nortel-cs1000-csv-7.00.20.01-00.i386.000

4	No	04/10/11	YES	YES	nortel-cs1000-shared-tpselect-7.00.20.01-
00.i386.000					
5	No	04/10/11	NO	YES	nortel-cs1000-mscConf-7.00.20.01.i386.000
6	No	04/10/11	NO	yes	nortel-cs1000-cppmUtil-7.00.20.01-00.i686.000
7	No	04/10/11	NO	YES	nortel-cs1000-cs1000WebService_6-0-7.00.20.03-
00.i386.000					
8	No	04/10/11	NO	YES	nortel-cs1000-sm-7.00.20.00-01.i386.001
9	No	04/10/11	NO	YES	nortel-cs1000-dbcom-7.00.20.10-1.i386.000
10	No	04/10/11	NO	YES	nortel-cs1000-nrsm-7.00.20.10-1.i386.000
11	No	04/10/11	NO	YES	nortel-cs1000-shared-pbx-7.00.20.10-1.i386.000
12	No	04/10/11	NO	YES	nortel-cs1000-shared-xmsg-7.00.20.10-1.i386.000
13	No	04/10/11	NO	YES	nortel-cs1000-kcv-7.00.20.10-1.i386.000
14	No	04/10/11	NO	YES	ipsec-tools-0.6.5-14.el5.3.i386.000
15	No	04/10/11	NO	YES	nortel-cs1000-emWeb_6-0-7.00.20.10-3.i386.000
16	No	04/10/11	NO	YES	nortel-cs1000-sps-7.00.20.10-3.i386.000
17	No	04/10/11	NO	YES	nortel-cs1000-mscAttn-7.00.20.10-2.i386.000
18	No	04/10/11	NO	YES	nortel-cs1000-dmWeb-7.00.20.10-2.i386.000
19	No	04/10/11	NO	YES	nortel-cs1000-mscAnnc-7.00.20.10-2.i386.000
20	No	04/10/11	NO	YES	nortel-cs1000-mscMusc-7.00.20.10-2.i386.000
21	No	04/10/11	NO	YES	nortel-cs1000-mscTone-7.00.20.10-2.i386.000
22	No	04/10/11	NO	YES	nortel-cs1000-csmWeb-7.00.20.10-1.i386.000
23	No	04/10/11	NO	YES	nortel-cs1000-ftrpkg-7.00.20.10-3.i386.000
24	No	04/10/11	NO	YES	nortel-cs1000-Jboss-Quantum-7.00.20.10-8.i386.000
25	No	04/10/11	NO	no	nortel-cs1000-cnd-3.2.24-00.i386.000
26	No	04/10/11	NO	YES	nortel-cs1000-tps-7.00.20.10-11.i386.000
27	No	04/10/11	NO	YES	nortel-cs1000-bcc-7.00.20.10-20.i386.000
28	No	04/10/11	NO	YES	nortel-cs1000-vtrk-7.00.20.10-33.i386.000

Communication Server 1000E system software

Product Release: 7.00.20.00

Base Applications

base	7.00.20	[patched]
NTAFS	7.00.20	
sm	7.00.20	
nortel-Auth	7.00.20	
Jboss-Quantum	7.00.20	
lhmonitor	7.00.20	
baseAppUtils	7.00.20	
dfoTools	7.00.20	
nnnm	7.00.20	
cppmUtil	7.00.20	
oam-logging	7.00.20	
dmWeb	7.00.20	
baseWeb	n/a	[patched]
ipsec	7.00.20	
Snmp-Daemon-TrapLib	7.00.20	
ISECSH	7.00.20	
patchWeb	n/a	[patched]
EmCentralLogic	7.00.20	

Application configuration: CS+SS+NRS+EM

Packages:

CS+SS+NRS+EM

Configuration version:	7.00.20-00
cs	7.00.20
dbcom	7.00.20
cslogin	7.00.20
sigServerShare	7.00.20
csv	7.00.20
tps	7.00.20
vtrk	7.00.20
pd	7.00.20
sps	7.00.20
ncs	7.00.20
gk	7.00.20
nrsm	7.00.20
nrsmWebService	7.00.20
managedElementWebService	7.00.20
EmConfig	7.00.20

emWeb_6-0	7.00.20
emWebLocal 6-0	7.00.20
csmWeb	7.00.20
bcc	7.00.20
ftrpkg	7.00.20
cs1000WebService 6-0	7.00.20
mscAnnc	7.00.20
mscAttn	7.00.20
mscConf	7.00.20
mscMusc	7.00.20
mscTone	7.00.20

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