

Avaya Solution & Interoperability Test Lab

Application Notes for Avaya IP Office in a Converged VoIP and Data Network using Hewlett Packard Networking Switches configured with Link Layer Discovery Protocol (LLDP), Quality of Service (QoS), and Power over Ethernet (PoE) - Issue 1.0

Abstract

These Application Notes describe the configuration of a Voice over IP (VoIP) solution including an Avaya IP Office Telephony Infrastructure running in converged VoIP and data network built with HP Networking Ethernet switches. The Hewlett Packard Networking Switches were compliance-tested with Avaya IP Office and Avaya IP Office Voicemail Pro. Emphasis was placed on verifying interoperability with Link Layer Discovery Protocol, Layer2/Layer3 Quality of Service, and Power over Ethernet.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration of a Voice over IP (VoIP) solution including an Avaya IP Office Telephony Infrastructure running in a converged VoIP and data network built with HP Networking 5400zl, 3800, 2620, 2915, 3500, and 2910 Series Switches. Compliance testing verified methods for configuring Voice Vitrual Local Area Network and Quality of Service (QoS), including IP Office Manager, and Link Layer Discovery Protocol for Media Endpoint Devices (LLDP-MED). Power over Ethernet (PoE) was also verified. Quality of Service (QoS) based on Layer 2 Priority (802.1p) and Layer 3 Differentiated Services (Diffserv) was implemented across the network to prioritize voice traffic over the LAN. The Avaya IP Telephones received QoS priority settings from Avaya IP Office and were enforced across the network by the HP Switches. Additionally QoS parameters were verified based on configuration settings via LLDP auto discovery. To verify proper QoS policies, VoIP traffic was given priority over data traffic, and tests were performed by over subscribing the LAN interfaces with low priority data traffic and verifying that acceptable voice quality was achieved when calls were routed over all of the LAN interfaces. PoE was also verified on the HP Networking switches.

2. General Test Approach and Test Results

The general test approach was to verify HP Networking Switch features through functionality, serviceability, and performance testing.

Functionality testing focused on configuration using LLDP, QoS and PoE. Serviceability included failure and recover of network interfaces through cable pulls while performance was verified by placing calls while the HP equipment was under network load.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability compliance testing included the following:

All test cases were performed manually.

- LAN connectivity between the Avaya and HP Networking products.
- Registration of Avaya endpoints with Avaya IP Office.
- VoIP calls, including, hold, transfer and conferencing.

- QoS for voice signaling and voice media received higher priority based on 802.1p and Differential Services Code Point settings.
- Configuration of QoS parameters using Avaya IP Office
- Auto discovery of QoS parameters using LLDP-MED
- Auto discovery of Voice VLAN using LLDP-MED
- IP Office Voicemail Pro voicemail and Message Waiting Indicator works properly.

Compliance testing focused on the QoS, VLAN, and PoE implementation in the Avaya/HP Networking configuration. Specifically, compliance testing verified that when the HP Networking switch interfaces were oversubscribed with low priority data traffic, the higher priority VoIP media and signaling traffic still got through and achieved good voice quality. Prioritization of voice traffic was achieved by implementing Layer 3 DiffServ-based QoS and Layer 2 priority (801.p). Voice and data traffic were segmented in the enterprise network using VLANs. Auto discovery of Voice VLAN, and QoS parameters, using LLDP were also verified along with the ability to power Avaya IP telephones via PoE.

2.2. Test Results

The test objectives listed in **Section 2.1** were verified. QoS and performance testing was verified by making voice calls while a traffic generator generated low priority data traffic to simulate a congested network. At the end of the performance test, it was verified that the network devices continued to operate successfully. Additionally tests were repeated using the configuration settings discovered via LLDP.

Serviceability testing was conducted to verify the ability of the Avaya/HP Networking VoIP solution to recover from adverse conditions, such as power cycling network devices and disconnecting cables between the LAN interfaces. In all cases, the ability to recover after the network normalized was verified.

All feature functionality, serviceability, and performance test cases passed. The HP Networking implementation prioritized VoIP traffic and yielded good voice quality without dropping any calls.

PoE parameters were verified using HP Networking show commands and fell within acceptable ranges.

All of the HP Networking products used in the compliance testing successfully passed.

2.3. Support

For technical support on HP Networking products, consult the following support pages by contacting HP Networking customer support at:

- Contact us: <u>http://h17007.www1.hp.com/us/en/contact</u>
- Website Support: <u>http://h17007.www1.hp.com/us/en/support/converter/index.aspx</u>
- Website Product Information: <u>http://h17007.www1.hp.com/us/en/index.aspx</u>

3. Reference Configuration

Figure 1 illustrates the configuration used for compliance testing. The network consisted of Avaya IP Office, and IP endpoints including, Avaya IP Telephones, Avaya IP Office Softphone, and Avaya Video Conferencing units. All Avaya components were connected to the HP Networking switches and voice and video traffic was carried across this infrastructure. Configuration settings for the endpoints were provided using IP Office Manager, LLDP-MED, and manually. To better manage the different traffic types and endpoint devices, the voice and data traffic were separated onto different VLANs. Additionally Avaya 1000 series Video Endpoints were placed into the Voice VLAN.



Figure 1: Network Configuration

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software/Firmware							
Avaya PBX Products								
Avaya IP Office 500 V2	8.0(18)							
Avaya Messaging (Voice Mail) Products								
Avaya IP Office Voicemail Pro	8.0(80018)							
Avaya	Endpoints							
Avaya 96xx Series IP Telephones	(H.323 3.1SP2)							
Avaya 96x1 Series IP Telephones	(H.323 S6.010f)							
Avaya 46xx Series IP Telephones	2.9.1							
Avaya IP Office Softphone	3.2.3.15							
Avaya 1020 Video Endpoint	4.8.3 (24)							
Avaya 1050 Video Endpoint	4.8.3 (24)							
HP Netwo	rking Products							
HP 5406 (family coverage for 54xx,82xx, 35xx)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9532A K.15.07.0008							
HP 3800 (family coverage for 3800 variants)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9573A KA.15.03.3006							
HP 2620 (family coverage for 2620 variants)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9623A RA.15.06.0009							
HP 2915 (family coverage for 2915 variants)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9562A A.14.15							
HP 2910(family coverage for 2910 variants)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9145A W.14.70							
HP 3500(family coverage for 3500 variants)	https://h10145.www1.hp.com/downloads/SoftwareRe leases.aspx?ProductNumber=J9532A K.15.07.0008							

5. Configure Avaya IP Office

This section describes the steps required for IP Office to support the configuration in **Figure 1**. The following pages provide step-by-step instructions on how to administer parameters specific to the HP Networking solution only. The assumption is that the appropriate license and authentication files have been installed on the servers and that login and password credentials are available and that the reader has a basic understanding of the administration of IP Office. It is assumed that all other connections, e.g., to PSTN, to LAN, are configured and will not be covered in this document. The reader will need access to the IP Office Manager. For detailed information on the installation, maintenance, and configuration of IP Office, please refer to **Section 9** ([1]).

5.1. Connect to IP Office using Manager

From a PC running the Avaya IP Office Manager application, select **Start** \rightarrow **All Programs** \rightarrow **IP Office** \rightarrow **Manager** to launch the Manager application. Select the desired IP Office system and login with the appropriate credentials (not shown).

5.2. Disable DHCP server on Avaya IP Office.

From the Configuration Tree, click **System**. Select the **LAN1** tab. Set the **DHCP Mode** to **Disabled**. Click **OK** to continue

File Edit Wew Tods Help 10000004183 System 00E000064181 Image: Control of System 00E000064181 Image: Control of System (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) Image: Control Unit (S) <th>🐮 Avaya IP Office R8 Manager 00E007</th> <th>'064181 [8.0(18)] [Administ</th> <th>rator(Administrator)]</th> <th></th> <th></th>	🐮 Avaya IP Office R8 Manager 00E007	'064181 [8.0(18)] [Administ	rator(Administrator)]		
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<pre>s & Bootne (4) b</pre>	IP Offices	Ħ	00E007064181	Ċ	k - × ✓ < >
OK Cancel Help	BOOTP (4) Operator (3) Ope	System LANI LAN2 DNS LAN Settings VoIP Network IP Address IP Mask Primary Trans. IP Address RIP Mode Number Of DHCP IP Addresses DHCP Mode Server Client D	Voicemail Telephony Directory Services System Events SMTP Topology SIP Registrar 10 64 51 244 2S5 2S5 2S5 0 0 0 0 0 None Enable NAT 1 i None Advanced	SMDR Twinning 1	VCM CCR Codecs
				ОК	Cancel Help

5.3. Configure QoS on Avaya IP Office.

To insure reliable delivery of latency sensitive voice and video traffic, QoS is utilized and should be implemented consistently throughout the entire network.

In order to prioritize voice and video traffic, the appropriate packets must be classified. The Avaya IP endpoints support both Layer 2 802.1.p priority and Layer 3 DiffServ.

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The Avaya IP Telephones can get Differentiated Services information from the Avaya IP Office. This information will be utilized for QoS by the HP Networking Switches. In the Manager window, go to the Configuration Tree and click **System**. Select the **LAN1** tab then **VoIP**. Verify that the **DiffServ Settings** for **DSCP** and **SIG DSCP** are set to **46** and **34**, respectively.

🐮 Avaya IP Office R8 Manager 00E0070	64181 [8.0(18)] [Administrator(Administrator)]	
File Edit View Tools Help		
00E007064181 System	🔹 00E007064181 💽 🗄 🙁 📨 - 🔙 🛛 💽 📰 🧘 🗹 🐸 🗢 🌘	
IP Offices	00E007064181 😁 🖓 🖓	✓ < >
BOOTP (4) Operator (3) Operator (3) Operator (3) Operator (3) Operator (3) Operator (3) Operator (1) Operator (1) Operator (1) Operator (1) Operator (1) Operator (3) Operator (4) Oper	System LANI LANI LANI DNS Voicemail Telephony Directory Services System Events SMTP SMDR Twinning VCM CCR Image: Construction of the construction	
Received BOOTP request for 0024a8c5da8e, 0.0.0).0:68, unable to process	

6. Configure Layer 2 QoS for Avaya 96xx Telephones using the 46xxsettings.txt file.

Modify the following settings in the 46xxsettings.txt file for configuring the Voice VLAN and desired L2 QoS parameters for 96xx and 16xx Series SIP Telephones.

Note: By Default this file can be found on the Avaya Utility Server.

```
##
## Voice VLAN Identifier
##
    VLAN identifier to be used by IP telephones. This
##
    parameter should only be set when IP telephones are to
##
    use a VLAN that is separate from the default data VLAN.
##
    If the VLAN identifier is to be configured via H.323
##
    signaling based on Avaya Communication Manager
##
    administration forms, it should not be set here.
##
    This parameter may also be changed via LLDP.
##
    Note : This setting is applicable for 1603 SIP phones also.
SET L2QVLAN 52
##
## Audio Priority Value
##
    Sets the layer 2 priority value for audio packets
##
    from the phone. (0-7)
##
    For H.323 phones, this parameter may also be
    changed from Communication Manager. For 96xx SIP
##
##
    phones, this parameter may also be changed via LLDP.
##
    Note : This setting is applicable for 1603 SIP phones also.
SET L2QAUD 6
##
## Signaling Priority Value
##
    Sets the layer 2 priority value for signaling
##
    protocol messages from the phone. (0-7)
##
   For H.323 phones, this parameter may also be
##
    changed from Communication Manager. For 96xx SIP
##
    phones, this parameter may also be changed via LLDP.
    Note : This setting is applicable for 1603 SIP phones also.
##
SET L2QSIG 6
##
```

Note: L3 QoS parameters are set by IP Office or by the Network Switch via LLDP-MED.

7. Configure Avaya IP Office Softphone.

Double-click the Avaya IP Office Softphone icon to start the application (not shown). Provide the proper login credentials for the Softphone Login and click the **Login** button.

Softphone Login	- ×
Profile: IP Office: Default	▼
Login server: 10.64.51.244	
Username: sp2	
Password:	
Remember login information Log in automatically Minimize to System Tray	
	Log in

Note: *IP Office Softphone does not have any configurable QoS parameters. QoS policies could be configured on the HP Networking switches to classify signaling and media packets for the softphone client. This configuration however was outside the scope of the compliance testing.*

8. Configure QoS for Avaya 1000 series Video Conferencing Unit.

From a web browser enter the IP address of the Video Conferencing Unit (VCU) in the URL field to display the login page. Enter the proper login credentials and click the **Submit** button.

https://10.64.52.202/interface/interface.php?uniqueKey=1345742406260&brand=avaya&key=	😵 Certificate Error 🗟
Login Avaya 1050 #1 • 🚠 61023 • 📞 61023 • 10.64.52	.202
Enter Password The second secon	
Done Solution Done	🖓 🔻 🔍 100% 👻 🔄

From the left pane of the **Preferences** tab, click **Communications**, and then **SIP** to display the following page. From this page select **Enabled** from the **SIP** dropdown box. Also enter the desired parameters for **SIP Username**, **Authorization Name**, and **Authorization Password**. For **SIP Registration** select **Through Proxy** and make sure **SIP Proxy** and **SIP Registrar** are both **Enabled**. For compliance testing IP Offices' IP Address was used for **Proxy** and **Registrar Hostname**. The remaining fields can be left at their default settings. Click the **Save Changes** button.

vaya 1050 10.64.52.202 - Windo ttps://10.64.52.202/interface/i	ows Internet Explorer provided by Av nterface.php?uniqueKey=134574240	<mark>vaya ∏</mark> 6260&brand=avaya&key=			Certificate Error
Call Manager	Preferences	Directory	Diagnostics	Maintenance	
Droforopo	Communications -	SIP	Ava	ya 1050 #1 • 🚡 61023 • 🕻 610	023 • 10.64.52.202
Gener	al P		Registrar Status: Unregiste	ered	•
			SIP: Enabled	•	
			SIP Username: 61023		
		Auti	norization Name: 61023		
		Authoriz	ration Password:		
			SIP Registration. Through Proxy		
		-	Proxy Hostname: 10.64.50.31		
			SIP Registrar: Enabled	•	
		Reg	istrar Hostname: 10.64.50.31		
			SIP Signaling: Auto	•	
		UDI	P Signaling Port: 5060		
		тсі	P Signaling Port: 5060		Ŧ
VAVA 1050	Registrar Hos	<u>itname:</u> tname or IP address of	Save Cha	nges)–(Cancel Changes)–(Refresh Copy
AV_RM2_4.8.3 (26)				Remote Cor	itrol (X Log out)
			Test	ernet I Protected Mode: On	

From the left pane of the **Preferences** tab, click **Network**, then **Network QoS** to display the following page. From this page select **DiffServ** from the **Network QoS** dropdown box. Also enter the desired parameters for **DiffServ Audio Priority**, **DiffServ Video Priority**, and **DiffServ Data Priority** and click the **Save Changes** button.

🎓 Avaya 1050 10.64.52.202 - Windows Internet Explorer provided by Avaya IT								
https://10.64.52.202/interface/interface	e.php?uniqueKey=1345	7424062608:brand=avaya8:key=			😵 Certificate Error 🗟			
Call Manager	Preferences	Directory	Diagnostics	Maintenance	<u> </u>			
Preferences 🔺	Network • Net	work QoS	Avaya 1050 a	#1 • 🚠 61023 • 🕻 61023	• 10.64.52.202			
General NAT		Network QoS: DiffServ		•				
Reserved Ports Network QoS		DiffServ Audio Priority: 46						
		DiffServ Data Priority: 0						
		IntServ Audio Priority: 5						
		IntServ Video Priority: 4						
		IntServ Data Priority: 5						
			Save Changes	Cancel Changes	resh Copy			
AVAYA 1050	Select th	<u>Audio Priority:</u> e priority of audio data for DiffSer\	Quality of Service (QoS)). [Range: 0-63]				
AV_RM2_4.8.3 (26)				Remote Control	X Log out			
Done			😜 Internet Prot	ected Mode: On	🖓 🔻 🍳 100% 👻 🔡			

From the left pane click the **General** button to display the following page. From this page select **Enabled** from the **DHCP** dropdown box. Also enter the Voice VLAN ID in the **VLAN Tag** box and click the **Save Changes** button.

aya 1050 10.64.53.212 - Windo tps://10.64.53.212/interface/ii	wws Internet Explorer provided by nterface.php?uniqueKey=1345740	Avaya∏ 965963&brand=avaya&key=			Certificate Error
Call Manager	Preferences	Directory	Diagnostics	Maintenance	
	Network - Gener	al	Av	vaya 1050 #1 • 🚡 61023 • 🕻	61023 • 10.64.53.212
Preference	25 🔺				<u> </u>
			DHCP: Enabled	•	
Reserved Por	ts		IP Address:		
Network Qo	S				
			Subnet Mask:		
		C	Default Gateway:		
			Hostname:		
					=
			DNS Servers:		=
		Name S	Search Domains:		
			Network Sneed: Auto		
			Auto		
			VLAN Tag: 52		
		NTP S	erver Hostname:		
		000.4			
		002.1	X Addrendication. Disabled	•	-
			Save O		Conv
	Network Sp	eed:	Care of	Cancer enanged	
	Select the s	speed and duplex capabi	lity of your network.		
AV_RM2_4.8.3 (26)					
				Remote	Control (X Log out
			4	Internet Protected Mode: On	🖓 🔻 🍭 100%

Note: After making these changes the Avaya VCU should reboot in to the Voce VLAN.

9. Configure the HP Networking 5406zl Core Switch

This section addresses how to configure the HP Networking 5406zl Switch for enforcing QoS policies.

To configure the HP Networking5406zl Switch, connect a PC or laptop to the serial port of the switch. Run a terminal emulation program with the following configuration:

- Bits per second: 9600
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow Control: None

1. Use Telnet to connect to the HP Networking switch. The following prompt should be displayed.

HP-E5406zl#

- 2. Enable the following features on the HP Networking 5406zl Switch.
 - Enable routing.
 - Enable DSCP based QoS
 - Configure QoS map to be used by device-priority for Differentiated Services.
 - Set priority for the IP address of IP Office.
 - Save the running configuration to the startup configuration.

HP-E5406zl# configure HP-E5406zl# (config)# ip routing HP-E5406zl# (config)# qos type-of-service diff-services HP-E5406zl# (config)# qos dscp-map 101110 priority 6 HP-E5406zl# (config)# qos device-priority 10.64.51.244 dscp 101110 HP-E5406zl# (config)# write memory

- 3. Create and configure the telephony VLAN where all of the Avaya telephony infrastructure equipment is located.
 - Assign a VLAN ID for the telephony VLAN.
 - Assign a name for the telephony VLAN.
 - Assign an IP address for the telephony VLAN.
 - Assign ports to the telephony VLAN.

HP-E5406zl# configure

HP-E5406zl(config)# vlan 51 HP-E5406zl(vlan-51)# name Telephony_Infrastructure_IPO HP-E5406zl(vlan-51)# ip address 10.64.50.64/24 HP-E5406zl(vlan-51)# untagged A6 HP-E5406zl(vlan-51)# tagged A21 HP-E5406zl(vlan-51)# end HP-E5406zl#

- 4. Create and configure the voice VLAN.
 - Assign a VLAN ID for the voice VLAN.
 - Assign a name for the voice VLAN.
 - Assign voice option.
 - Assign an IP address for the voice VLAN.
 - Set an IP helper address for DHCP.
 - Assign ports to the voice VLAN.

HP-E5406zl# configure HP-E5406zl(config)# vlan 52 HP-E5406zl(vlan-52)# name Voice HP-E5406zl(vlan-52)# ip address 10.64.52.1/24 HP-E5406zl(vlan-52)# ip helper-address 10.64.59.247 HP-E5406zl(vlan-52)# tagged A1-A5,A11-A13 HP-E5406zl(vlan-52)# end HP-E5406zl#

5. Create and configure the data VLAN.

- Assign a VLAN ID for the data VLAN.
- Assign a name for the data VLAN.
- Assign an IP address for the data VLAN.
- Set an IP helper address for DHCP.
- Assign ports to the data VLAN.

```
HP-E5406zl# configure
HP-E5406zl(config)# vlan 53
HP-E5406zl(vlan-53)# ip address 10.64.53.1/24
HP-E5406zl(vlan-53)# ip helper-address 10.64.59.247
HP-E5406zl(vlan-53)# tagged A1-A5,A11-A13
HP-E5406zl(vlan-53)# end
HP-E5406zl#
```

6. Save the running configuration to the startup configuration.

```
HP-E5406zl# write memory
HP-E5406zl#
```

10. Configure HP Networking Distribution/Access Switches

This section addresses configuring the HP 3800, 2620, 2915, and 2910 switches to support the configuration shown in **Figure 1**.

Note: The purpose of this compliance test was to validate interoperability with each HP switch. Since each of the distribution/access switches were configured the same way, only the HP 3800 configuration is shown. To configure the other switches shown in Figure 1, repeat the same configuration commands on each switch.

To configure the switches, connect a PC or laptop to the serial port. Run a terminal emulation program with the following configuration:

- Bits per second: 9600
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow Control: None
- 7. Use Telnet to connect to the switch. The following prompt should be displayed.

HP Stack E3800#

- 1. Enable the following features on the HP Networking 3800 switch.
 - Enable DSCP based QoS
 - Configure QoS map to be used by device-priority for Differentiated Services.

- Set priority for the IP address of IP Office.
- Save the running configuration to the startup configuration.

HP Stack E3800# configure HP Stack E3800# (config)# qos type-of-service diff-services HP Stack E3800# (config)# qos dscp-map 101110 priority 6 HP Stack E3800# (config)# qos device-priority 10.64.51.244 dscp 101110 HP Stack E3800# (config)# end HP Stack E3800# write memory HP Stack E3800#

2. Create and configure the voice VLAN.

- Assign a VLAN ID for the voice VLAN.
- Assign a name for the voice VLAN.
- Assign an IP address for the voice VLAN.
- Assign ports to the voice VLAN.
- Set the vlan QoS priority for the Voice VLAN.

HP Stack E3800# configure HP Stack E3800(config)# vlan 52 HP Stack E3800(vlan-52)# name Voice HP Stack E3800(vlan-52)# ip address 10.64.52.1/24 HP Stack E3800(vlan-52)# tagged A1-A5,A11-A13 HP Stack E3800(vlan-52)# end HP Stack E3800#

- 3. Create and configure the data VLAN.
 - Assign a VLAN ID for the data VLAN.
 - Assign a name for the data VLAN.
 - Assign an IP address for the data VLAN.
 - Assign ports to the data VLAN.

HP Stack E3800**# configure** HP Stack E3800(config)**# vlan 53** HP Stack E3800(vlan-53)**# ip address 10.64.53.1/24** HP Stack E3800(vlan-53)**# tagged A1-A5,A11-A13** HP Stack E3800(vlan-53)**# end** HP Stack E3800**#**

4. Save the running configuration to the startup configuration.

HP Stack E3800# write memory HP Stack E3800#

11. Configure the HP Networking 5406zl Core Switch with LLDP

LLDP or 802.1AB is an IEEE standard designed for the discovery of directly attached adjacent network devices such as Ethernet switches, routers. LLDP-MED or American National Standars Institue/Telecommunications Industry Aassociation (ANSI/TIA) -1057 is a TIA standard that extends LLDP for the discovery and auto-configuration of directly attached LLDP-MED capable media endpoint devices such as the Avaya 9600 and 4600 Series IP Telephones. LLDP advertisements are encapsulated in LLDP Data Units (LLDPDU) in the format of Type Length Value or TLV for short. The IEEE 802.1AB specification defines different types of TLVs – Standard and Optional. LLDP capable devices must support the advertisement of Standard TLVs such as Chassis ID, Port ID, and Time to Live TLVs. The same LLDP capable device may also include LLDP-MED (Network Policy, Inventory) IEEE 802.3 (MAC/PHY Configuration/Status) and other Vendor specific optional TLVs as part of its LLDP advertisement. The Avaya 9600 and 4600 Series IP Telephones supports the use of the Network Policy TLV as a means to auto discover voice VLAN and QoS assignment in addition to using vendor specific TLVs.

This section addresses how to configure the HP Networking 5406zl Switch for setting VLAN and QoS policies.

To configure the HP Networking 5406zl Switch, connect a PC or laptop to the serial port of the switch. Run a terminal emulation program with the following configuration:

- Bits per second: 9600
- Data bits: 8
- Parity: None
- Stop bits: 1

- Flow Control: None
- 8. Use Telnet to connect to the HP Networking switch. The following prompt should be displayed.

HP-E5406zl#

- 9. Enable the following features on the HP Networking 5406zl Switch.
 - Enable routing.
 - Enable DSCP based QoS
 - Configure QoS map to be used by device-priority for Differentiated Services.
 - Set priority for the IP address of IP Office.
 - Save the running configuration to the startup configuration.

HP-E5406zl# configure HP-E5406zl# (config)# ip routing HP-E5406zl# (config)# qos type-of-service diff-services HP-E5406zl# (config)# qos dscp-map 101110 priority 6 HP-E5406zl# (config)# qos device-priority 10.64.51.244 dscp 101110 HP-E5406zl# (config)# write memory

10. Create and configure the telephony VLAN where all of the Avaya telephony equipment is located.

- Assign a VLAN ID for the telephony VLAN.
- Assign a name for the telephony VLAN.
- Assign an IP address for the telephony VLAN.
- Assign ports to the telephony VLAN.
- Assign a QoS priority to the telephony VLAN.

HP-E5406zl# configure

HP-E5406zl(config)# vlan 51 HP-E5406zl(vlan-51)# name Telephony_Infrastructure_IPO HP-E5406zl(vlan-51)# ip address 10.64.50.64/24 HP-E5406zl(vlan-51)# untagged A6 HP-E5406zl(vlan-51)# tagged A21 HP-E5406zl(vlan-51)# end HP-E5406zl#

11. Create and configure the voice VLAN.

- Assign a VLAN ID for the voice VLAN.
- Assign a name for the voice VLAN.
- Assign voice option which enables LLDP-MED and voice VLAN auto configuration.
- Assign an IP address for the voice VLAN.
- Set an IP helper address for DHCP.
- Assign ports to the voice VLAN.
- Set the DSCP value to be sent to the Avaya Telephones via LLDP.

HP-E5406zl# configure

HP-E5406zl(config)# vlan 52 HP-E5406zl(vlan-52)# name Voice HP-E5406zl(vlan-52)# voice HP-E5406zl(vlan-52)# ip address 10.64.52.1/24 HP-E5406zl(vlan-52)# ip helper-address 10.64.59.247 HP-E5406zl(vlan-52)# tagged A1-A5,A11-A13 HP-E5406zl(vlan-52)# qos dscp 101110 HP-E5406zl(vlan-52)# end HP-E5406zl(vlan-52)# end

12. Create and configure the data VLAN.

- Assign a VLAN ID for the data VLAN.
- Assign a name for the data VLAN.
- Assign an IP address for the data VLAN.
- Set an IP helper address for DHCP.
- Assign ports to the data VLAN.

HP-E5406zl# configure HP-E5406zl(config)# vlan 53 HP-E5406zl(vlan-53)# name Data HP-E5406zl(vlan-53)# ip address 10.64.53.1/24 HP-E5406zl(vlan-53)# ip helper-address 10.64.59.247 HP-E5406zl(vlan-53)# tagged A1-A5,A11-A13 HP-E5406zl(vlan-53)# end HP-E5406zl#

13. Save the running configuration to the startup configuration.

HP-E5406zl# write memory HP-E5406zl#

12. Configure HP Networking Distribution/Access Switches with LLDP

This section addresses configuring the HP Networking 3800, 2620, 2915, and 2910 switches to support the configuration shown in **Figure 1**.

Note: The purpose of this compliance test was to validate interoperability with each HP switch. Since each of the distribution/access switches were configured the same way, only the HP 3800 configuration is shown. To configure the other switches shown in Figure 1, repeat the same configuration commands on each switch.

To configure the switches, connect a PC or laptop to the serial port. Run a terminal emulation program with the following configuration:

- Bits per second: 9600
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow Control: None

14. Use Telnet to connect to the switch. The following prompt should be displayed.

HP Stack E3800#

- 5. Enable the following features on the HP 3800 switch.
 - Enable DSCP based QoS

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- Configure QoS map to be used by device-priority for Differentiated Services.
- Set priority for the IP address of IP Office.
- Save the running configuration to the startup configuration.

HP Stack E3800# configure

HP Stack E3800# (config)# **qos type-of-service diff-services**

HP Stack E3800# (config)# **qos dscp-map 101110 priority 6**

HP Stack E3800# (config)# qos device-priority 10.64.51.244 dscp 101110

HP Stack E3800# (config)# end

HP Stack E3800# write memory

HP Stack E3800#

15. Create and configure the voice VLAN.

- Assign a VLAN ID for the voice VLAN.
- Assign a name for the voice VLAN.
- Assign voice option which enables LLDP-MED and voice VLAN auto configuration.
- Assign an IP address for the voice VLAN.
- Set an IP helper address for DHCP.
- Assign ports to the voice VLAN.
- Set the DSCP value to be sent to the Avaya Telephones via LLDP.

HP Stack E3800# configure HP Stack E3800(config)# vlan 52 HP Stack E3800(vlan-52)# name Voice HP Stack E3800(vlan-52)# voice HP Stack E3800(vlan-52)# ip address 10.64.52.1/24 HP Stack E3800(vlan-52)# ip helper-address 10.64.59.247 HP Stack E3800(vlan-52)# tagged A1-A5,A11-A13 HP Stack E3800(vlan-52)# qos dscp 101110 HP Stack E3800(vlan-52)# end HP Stack E3800#

- 6. Create and configure the data VLAN.
 - Assign a VLAN ID for the data VLAN.
 - Assign a name for the data VLAN.
 - Assign an IP address for the data VLAN.
 - Assign ports to the data VLAN.

HP Stack E3800# configure HP Stack E3800(config)# vlan 53 HP-E5406zl(vlan-53)# name Data HP Stack E3800(vlan-53)# ip address 10.64.53.1/24 HP Stack E3800(vlan-53)# tagged A1-A5,A11-A13 HP Stack E3800(vlan-53)# end HP Stack E3800#

7. Save the running configuration to the startup configuration.

HP-E5406zl# write memory HP-E5406zl#

13. Configure HP Networking Distribution/Access Switches with PoE

Power over Ethernet (PoE) allows both power and data to be simultaneously carried over standard Ethernet cables. PoE-enabled Ethernet switches can supply power directly to Ethernet devices, thereby simplifying installation and removing the need for separate power supplies for those devices. The IEEE 802.3af-2003 standard defines the mechanisms for Power Sourcing Equipment (PSE), such as PoE-enabled Ethernet switches, to detect, classify, and supply up to 15.4W of power per port to Powered Devices (PDs), such as PoE-enabled IP telephones. In the compliance-tested configuration described in these Application Notes, the HP Networking Switches were configured to supply inline PoE to Avaya PDs. The HP Networking Switches support the IEEE 802.3at-2009 standard for Power over Ethernet Plus (PoE+), which can provide up to 30 W per port.

The default configuration for the HP Networking switches has PoE/PoE+ enabled. If modifications are required or PoE must be disabled, please refer to the HP Networking Switch manuals for more information.

14. Verification Steps

14.1. Verify QoS

The following steps may be used to verify the configuration:

• From the HP switch Command Line Interface (CLI), enter the command **show qos device-priority** to verify the QoS configuration for packets being sent to and from the Avaya Telephony Infrastructure devices.

RDC; Reviewed: SPOC 10/18/2012 • From the HP switch CLI, enter the command **show qos vlan-priority** to verify the QoS configuration for the Voice VLAN.

```
HP-E5406zl#show qos vlan-priorityVLAN prioritiesVLAN ID Apply rule | DSCPPriority------------1No-override |No-override50No-override |No-override51No-override |No-override52Priority |653No-override |No-override54No-override |No-override
```

• From the HP switch CLI, enter the command **show qos dscp-map** to verify the DSCP QoS policy mapping.

2-E5406zl# sh DSCP -> 802.r	ow qos dscp-m o prioritv ma	nap Ippings		
NOTE: 'qos ty	ype-of-servic	e diff-servi	ces' must be configured	
DSCP CodePoir	e DSCP is hon	ored on inbo	DSCP Policy name	
000000	0	0	cs0	
000001	1	No-override		
000010	2	No-override		
000011	3	No-override		
000100	4	No-override		
000101	5	No-override		
000110	6	No-override		
000111	2	No-override	-	
001000	8		CSI	
001001	9	No-override	C1 1	
001010	10		aill	
001011		No-override	C1 O	
001100	12		ailz	
001101	13	No-override		
001110	14	2	aII3	
001111	15	No-override	0	
010000	10	۷ ۱۰	CS2	
010001	1/	No-override	CO1	
010010	18	0	atzi	
010011	19	No-override	500	
010100	20	0	ai22	
010101	21	No-override	500	
010110	22	3	at23	
010111	23	No-override	2	
011000	24	3	CS3	
011001	25	No-override		
011010	26	4	aI31	
011011	27	No-override	- 520	
011100	28	4 No orronnido	a132	
011101	29	No-override		
011110	30		a133	
100000	31	No-override	4	
100000	32	4 No oromido	CS4	
100001	33	c No-override	> € 4 1	
100010	34	0 No orronnido	a141	
100011	30	c No-override	~ f 1 2	
100100	30	0 No oronoido	a142	
100101	20	NO-OVELLIDE	~ f 1 2	
100110	38	/ No orronnido	a143	
100111	39	No-override	a a F	
101000	40	C Na ana muida	CSS	
101001	41	No-override		
101010	42	No-override		
101011	43	No-override		
101101	44 4 E	No-override		
	40	No-override	- -	
	40	/	eı	
110000	4 /	No-override	226	
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110010	51	No-override		
110100	52	No-override		
110101	52 53	No-override		
		MO-OVELLIGE		

• During the compliance testing wireshark was used to capture packets and verify the proper setting for L2/L2 QoS parameters.

14.2. Verify LLDP

Use the **show lldp info remote-device** command to display the list of devices that are discovered by the HP Networking switches via LLDP.

HP-E5406zl#	HP-E5406zl# show lldp info remote-device									
LLDP Remote Devices Information										
LocalPort	I	Cha	assi	isId	ł			PortId	PortDescr	SysName
 A1	+	 b4	99	ba	54	76	8b	48	1/48	HP Stack E3800
A2	i	00	16	35	b6	30	c0	24	24	HP-E3500yl-24G
A3	Ī	00	23	47	51	bb	40	48	48	HP Networking
A4		fO	62	81	d1	85	10	10	10	HP Networking
A5		10	1f	74	a7	92	e0	26	26	HP-E2620-24-PoEP
A11		10.	.64.	.52	.131	L		00		AVAEC520A
A12		10.	.64.	.52	.143	3		00		AVTC4F4BE
A14		СС	f9	54	26	f0	60	115		
A21		00	1b	4f	d9	14	00	00		

Use the **show lldp info remote-device <port>** command to display more specific details about an individual device.

Hint: This command is also useful for debugging voice vlan and QoS issues, since it shows the actual vlan and QoS settings as advertised by the IP phone.

```
HP-E5406zl# show lldp info remote-device A12
LLDP Remote Device Information Detail
  Local Port : A12
  ChassisType : network-address
 ChassisId : 10.64.52.143

PortType : mac-...

PortId : 00 07 3b c4 f4 be

SysName : AVTC4F4BE
  System Descr :
  PortDescr :
  Pvid
                 :
  System Capabilities Supported : bridge, telephone
  System Capabilities Enabled : bridge, telephone
  Remote Management Address
     Type : ipv4
     Address : 10.64.52.143
  MED Information Detail
    EndpointClass :Class3
Media Policy Vlan id :52
    Media Policy Priority :6
    Media Policy Dscp :46
Media Policy Tagged :True
    PoeDevice Type:PDPower Requested:5.3 WPower Source:From DPower Priority:High
                                :From PSE
```

14.3. Verify PoE

Use the show power-over-ethernet command to display general PoE information.

```
HP-E5406zl# show power-over-ethernet
Status and Counters - System Power Status
 Pre-standard Detect : Off
 System Power Status : No redundancy
PoE Power Status : No redundancy
Chassis power-over-ethernet:
 Total Available Power : 273 W
 Total Failover Power : 0 W
 Total Redundancy Power : 0 W
 Total used Power : 9 W +/- 6W
 Total Remaining Power : 264 W
Internal Power
      1 273W/POE /Connected.
      2 Not Connected.
External Power
       EPS1 /Not Connected.
       EPS2 /Not Connected.
```

Use the **show power-over-ethernet brief a12** command to display brief info about the power on a specific port. The example below displays power information for a port connected to an Avaya 96xx Telephone.

```
HP-E5406zl# show power-over-ethernet brief al2

Status and Counters - Port Power Status

PoE | Power Power Alloc Alloc Actual Configured Detection Power

Port | Enable Priority By Power Power Type Status Class

----- + ----- ---- ---- ----- ----- -----

Al2 | Yes low usage 17 W 4.3 W Delivering 2
```

Use the **show power-over-ethernet a12** command to display detailed info about the power on a specific port.

```
HP-E5406zl# show power-over-ethernet al2

Status and Counters - Port Power Status for port Al2

Power Enable : Yes

LLDP Detect : enabled

Priority : low Configured Type :

AllocateBy : usage Value : 17 W

Detection Status : Delivering Power Class : 2

Over Current Cnt : 0 MPS Absent Cnt : 0

Power Denied Cnt : 1 Short Cnt : 0

Voltage : 50.7 V Current : 87 mA

Power : 4.3 W
```

15. Conclusion

These Application Notes describe a compliance-tested configuration comprised of Avaya IP Office Telephony Infrastructure connected to HP Networking Switches. The HP Networking Switches enforced L2/L3 QoS parameters that were configured via IP Office Manager, settings files, and LLDP. Additionally HP Networking Switches provided Power over Ethernet for the Avaya Telephones. Prioritization of VoIP traffic and good voice quality was successfully achieved in the Avaya/HP Networking configuration described in **Figure 1**. HP Networking successfully passed the compliance test.

16. Additional References

The documents referenced below were used for additional support and configuration information.

The following Avaya product documentation can be found at <u>http://support.avaya.com</u>.

- [1] IP Office Manager, December 2011, Release 10.0, Document Number 15-601011, Issue 27m.
- [2] Avaya 1010 and 1020 User and Administrator Guide, May 2011
- [3] Avaya 1030, 1040, and 1050 Video Conferencing Systems User and Administrator Guide, February, 2011

Product information for the HP Networking Switches may be found at <u>http://h17007.www1.hp.com/us/en/library/index.aspx</u>

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