

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring the Multi-Tech FaxFinder V.34 Fax Server with Avaya Communication Manager - Issue 1.0

Abstract

These Application Notes describe the procedures for configuring the Multi-Tech FaxFinder V.34 Fax Server to interoperate with Avaya Communication Manager.

The Multi-Tech FaxFinder V.34 Fax Server is a turnkey solution that connects to one or more analog ports of a PBX capable of DID to DTMF conversion. The FaxFinder converts faxes to PDF or TIFF files allowing a user to receive faxes as e-mails and send faxes from any application that can print.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the procedures for configuring the Multi-Tech FaxFinder V.34 Fax Server to interoperate with Avaya Communication Manager.

The Multi-Tech FaxFinder V.34 Fax Server is a turnkey solution that connects to one or more analog ports of a PBX capable of DID to DTMF conversion. The FaxFinder converts faxes to PDF or TIFF files allowing a user to receive faxes as e-mails and send faxes from any application that can print.

1.1. Configuration

Figure 1 illustrates the test configuration. The test configuration is comprised of Avaya Communication Manager running on an Avaya S8300 Server with an Avaya G700 Media Gateway. An ISDN-PRI trunk connects the Avaya G700 Media Gateway to a simulated PSTN environment with fax machines. In addition, the Avaya G700 Media Gateway is connected to the FaxFinder via one or more analog station (FXS) ports. The FaxFinder also has an Ethernet port which connects to the local LAN which is used to email recipients the contents of the incoming faxes. Lastly, the FaxFinder PC Client is installed on a PC on the local LAN in order to generate outbound faxes to the IP port of the FaxFinder server through the analog station connections to the Avaya G700 Media Gateway.



Figure 1: Test Configuration

Each fax recipient in **Figure 1** has an individual public fax number assigned to them. When an external PSTN caller dials this number, the PSTN routes the call across the ISDN-PRI trunk to Avaya Communication Manager. Avaya Communication Manager in turn maps this dialed number to a virtual station known as an Administered Without Hardware (AWOH) station. This station is

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Solution & Interoperability Test Lab Application Notes ©2008 Avaya Inc. All Rights Reserved. configured with coverage provided by a hunt group containing the analog station ports where the FaxFinder is connected. After a predetermined number of rings, the fax call will go to coverage and be redirected to the FaxFinder. The analog station ports connected to the FaxFinder are configured as Voicemail Interface (VMI) stations. These stations make use of analog mode codes (DTMF tones) that are sent from Avaya Communication Manager when the call is redirected. These tones inform the FaxFinder which extension was the intended recipient of the coverage call. The FaxFinder uses this extension to locate the provisioned email address of the intended fax recipient.

To send an outbound fax, a PC user on the local LAN must have the Multi-Tech FaxFinder PC Client installed. This application allows the PC user to send an electronic file and destination to the FaxFinder server for transmission as a fax to a recipient on the PSTN. The FaxFinder server will use one of the analog ports that connect it to Avaya Communication Manager to originate the fax call in the same manner as a fax machine.

2. Equipment and Software Validated

Equipment	Software/Firmware
Avaya S8300 Server with Avaya G700 Media	Avaya Communication Manager 5.0
Gateway	(R015x.00.0.825.4)
Fax Machines	-
Windows PC	Windows XP Professional SP2
Multi-Tech FaxFinder V.34 Fax Server	1.04E
Multi-Tech FaxFinder PC Client	1.08.06

The following equipment and software/firmware were used for the sample configuration:

3. Configure Avaya Communication Manager

This section describes the Avaya Communication Manager configuration required to connect to the FaxFinder as shown in **Figure 1**.

The configuration of Avaya Communication Manager was performed using the System Access Terminal (SAT). After the completion of the configuration, perform a **save translation** command to make the changes permanent.

Step	Description
1.	Enable Mode Codes The FaxFinder requires the use of mode codes. Mode Codes are a series of DTMF tones that are sent to a station configured as a VMI station type. These tones are sent from Avaya Communication Manager to the station, after the call is answered but before the end-to-end talk path is established. These tones relay additional information about the type of call being received including the original called party of a redirected call. Use the display system-parameters features command to verify that the Mode Code Interface field is set to <i>y</i> . If not, contact an authorized Avaya representative to make the necessary changes.
	display system-parameters featuresPage6 of17FEATURE-RELATED SYSTEM PARAMETERSPublic Network Trunks on Conference Call:5Auto Start? nConference Parties with Public Network Trunks:6Auto Hold? nConference Parties without Public Network Trunks:6Attendant Tone? yNight Service Disconnect Timer (seconds):180Bridging Tone? nShort Interdigit Timer (seconds):3Conference Tone? nUnanswered DID Call Timer (seconds):30Mode Code Interface? yLong Hold Recall Timer (seconds):0Reset Shift Timer (seconds):Reset Shift Timer (seconds):0Recall from VDN? nDID Busy Treatment:tone10
	Allow AAR/ARS Access from DID/DIOD? n Allow ANI Restriction on AAR/ARS? n Use Trunk COR for Outgoing Trunk Disconnect? n 7405ND Numeric Terminal Display? n 7434ND? n DISTINCTIVE AUDIBLE ALERTING Internal: 1 External: 2 Priority: 3 Attendant Originated Calls: external

Step		Description	
2.	Mode Code Values The FaxFinder uses the default values can be viewed/changed usin command. For optimum performa On and Sending Delay should be msec as shown below.	lues for each of the individuang the change system-paran unce, the timing parameters of changed from the default val	l mode codes. These neters mode-code f DTMF Duration – ue of <i>100</i> msec to <i>400</i>
	change system-parameters mode-cod MODE CODE REI MODE CODES (FROM SWITCH TO Direct Inside Access: Direct Dial Access - Trunk: Internal Coverage: External Coverage:	de LATED SYSTEM PARAMETERS VMS) \$00 \$01 \$02 \$03	
	Refresh MW Lamp: # System In Day Service: # System In Night Service: #	\$06 \$11	
	OTHER RE DTMF Duration - On (msec): 400 VMS Hunt Group Extension: Remote VMS Extensions - First:	ELATED PARAMETERS Off (msec): 100 Sending De Second:	elay (msec): 400
3.	FaxFinder VMI stations Each analog station port that connective in order to receive mode code configuration used for the complia FaxFinder port. The Type field is station port that connects to the Fa descriptive name. Default values a each port connected to the FaxFinder was created.	ects to the FaxFinder is confi es with each call. The examp ince test. Station 3301 is crea set to <i>VMI</i> . The Port field i exFinder. The Name field ca are used for all other fields. ' der. For the compliance test,	gured as a VMI station le below shows the ated for the first is set to the analog in be set to any This step is repeated for a second station 3302
	add station 3301	STATION	Page 1 of 4
	Extension: 3301 Type: VMI Port: 001V401 Name: Analog 1	Lock Messages? n Security Code:	BCC: 0 TN: 1 COR: 1 COS: 1 Tests? v
	STATION OPTIONS Loss Group: 1 Off Premises Station? n	Time of Day Lock Ta	able:
	Survivable COR: interna Survivable Trunk Dest? y	al	

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Step	Description
4.	Hunt Group of FaxFinder VMI Stations The FaxFinder stations are placed in a hunt group. Thus, a call that has coverage to the hunt group can be answered by any available FaxFinder port. The example below shows the configuration used for the compliance test. Hunt group 2 was used. The Group Name can be any descriptive name. The Group Extension is set to any unused extension in this case 3999. The Group Type was set to ucd-min. Default
	add hunt-group 2 Page 1 of 60
	Group Number: 2 ACD? n Group Name: FaxFinder Queue? n Group Extension: 3999 Vector? n Group Type: ucd-mia Coverage Path: TN: 1 Night Service Destination: COR: 6 MM Early Answer? n Security Code: Local Agent Preference? n ISDN/SIP Caller Display:
5.	Hunt Group of FaxFinder VMI Stations – Continued On Page 3, under GROUP MEMBER ASSIGNMENTS enter the station extensions created in Step 3 in the Ext column. The Name column will be automatically filled in. Default values were used for all other fields.
	add hunt-group 2 HUNT GROUP Group Number: 2 Group Extension: 3999 Group Type: ucd-mia Member Range Allowed: 1 - 1500 Administered Members (min/max): 1 /2 Total Administered Members: 2 GROUP MEMBER ASSIGNMENTS Ext Name(19 characters) Ext Name(19 characters) 1: 3301 Analog 1 14: 2: 3302 Analog 2 15: 3: 16:

Step		Description	
6.	Virtual Stations for Fax Numbers		
	Each fax recipient in Figure 1 has an When this number is received by Ava Communication Manager performs the map it to an internal virtual station. A expected to be answered there but is a FaxFinder. However, the FaxFinder the original called party. The FaxFinder address of the called party.	a individual public fax number as aya Communication Manager, A he predetermined call treatment A virtual station is used since the expected to proceed to coverage will be notified via mode codes der will use this information to f	ssigned to them. Avaya on this number to e call is not to reach the which station was ind the email
	The example below shows a virtual s compliance test. Station 4000 was cr 6408D+ which is a digital station typ hardware is used. The Port field is s Administered Without Hardware (AV descriptive name. The Coverage Pa created in the next step. The default station was also created with extension	tation created for one of the fax reated for this user. The Type fi e. The Type value used may va et to X , which indicates this stat WOH) station. The Name field th 1 field is set to the FaxFinder values were used for all other field on 4001.	recipients in the eld was set to ry since no real ion as an can be any coverage path elds. A second
	add station 4000	Page	e lof 5
	Extension: 4000 Type: 6408D+ Port: X Name: Fax 4000 STATION OPTIONS	Lock Messages? n Security Code: Coverage Path 1: 26 Coverage Path 2: Hunt-to Station: Time of Day Lock Table:	BCC: 0 TN: 1 COR: 1 COS: 1
	Loss Group: 2 Data Module? n Speakerphone: 2-way Display Language: english	Personalized Ringing Pattern: Message Lamp Ext: Mute Button Enabled?	L 4000 7
	Survivable COR: internal Survivable Trunk Dest? y	Media Complex Ext: IP SoftPhone? 1	ı

		Desci	ription	
٦	Coverage Path to the Fax	Finder		
	A coverage path is created 5. It is this coverage path to placed to the individual use	that points to the that allows the Fa	e FaxFinder h axFinder to ar	unt group created in Steps 4 nswer the fax calls that are
	The example below shows was used. Under COVERA group 2 created in Steps 4 proceed to coverage as qui	the values used AGE POINTS, tl – 5 . The Numb ckly as possible.	for the compli ne Point 1 fie e r of Rings w	iance test. Coverage Path 26 Id was set to $h2$. This is hurves set to l so that calls wou
	add coverage path 26			
		COVERAGE	PATH	
	Covera	ge Path Number: 2	26	
	Ne	xt Path Number:	Hunt Linka	after Coverage? n ge
	COVERAGE CRITERIA			
	Station/Group Status Active?	Inside Call n	Outside Cal n	1
I	Busy?	У	У	Number of Dimens 1
I	Don't Answer?	У	y n	Number of Rings: 1
I	DND/SAC/Goto Cover?	II V	II V	
		2	n	
	Holiday Coverage?	11		
	Holiday Coverage? COVERAGE POINTS	11		
	Holiday Coverage? COVERAGE POINTS Terminate to Coverage	n Pts. with Bridge	ed Appearances	? n
	Holiday Coverage? COVERAGE POINTS Terminate to Coverage Point1: h2	II Pts. with Bridge Rng: Point2:	ed Appearances	? n
	Holiday Coverage? COVERAGE POINTS Terminate to Coverage Point1: h2 Point3:	n Pts. with Bridge Rng: Point2: Point4:	d Appearances	? n

4. Configure the Multi-Tech FaxFinder V.34 Fax Server

This section describes the configuration of the FaxFinder.

Step		Ι	Description	
1.	Connect to the Fa The FaxFinder is co the GUI, use a web	xFinder onfigured via a web browser to access to oper user name and	b-based graphical user the IP address of the F	interface (GUI). To access axFinder. At the login
2.	IP Network Paran Click the Administ network settings. U	neters tration link in the n Jnder IP configura	nenu bar at the top of t tion, all fields should	he page to display the IP be set to values
	appropriate for the SMTP Configurat domain name of the The example below	local network. The ion, the SMTP Ser e outgoing mail server shows values used	• Hostname can be any ver Address must be ver. Default values we in the compliance tes	y descriptive name. Under set to the fully qualified ere used for all other fields. t.
	A	Home Login F dministration Phone Book I	ax Log Current Status Logout Modem Config Passwords Shar	ed Resources
	Administration: IP Configura	tion		
	IP Address Subnet Mask Name Server update	192.168.9.200 255.255.255.0 192.168.3.65	Hostname Default Gateway Secondary Name Server	FF220 192.168.9.254
	Administration: SMTP Confi	guration		
	Active Email Server	Primary SMTP Server 💌	FaxFinder Email Address	
	SMTP Server Address SMTP Server User ID SMTP Password	mail.test.com	SMTP Port	25
	Backup SMTD Server		Reduce SMTP Dorf	
	Backup SMTP User ID Backup SMTP Password		Retype Backup Password	25
	Email Size Limit Email Admin on Failed Fax Send Fax Email Receipt Include Fax Details	2000 K bytes		

Step			Description			
3.	3. Phone Book					
	Each user with a fax number must be entered in the FaxFinder Phone Book to map a user extension on Avaya Communication Manager to an email address where the fa will be sent. Click the Phone Book link in the menu bar to display the Phone Book settings.				Book to map a ss where the fax he Phone Book	
	For the compli- below. They we to the virtual st Each of these u users is automa ID field. To vi	ance test, <i>user1</i> an were assigned extend tations created on users was also assi- atically assigned a iew or update this	nd <i>user2</i> were create ensions 4000 and 400 Avaya Communicat igned an email addre password which def password, select the	ed in the Phone E DI respectively. ion Manager (Se ess. In addition, faults to the strin Passwords link	Book shown These correspond ection 3, Step 6). each of these ng used in the User a in the menu bar.	
	Home Login Fax Log Current Status Logout					
		Administration Phone	e Book Modem Config Passv	vords Shared Resource	<u>s</u>	
	Phone Book: Display	ring Records 1 - 5 of 5	Success: Administrator was upda	ated		
	Name User ID Email Address Ext # Function					
	Administrator	admin	admin@test.com		Update	
	POTS Line1		joe@test.com		Update	
	POTS Line2		joe@test.com		Update	
	user1	user1	user1@test.com	4000	Lindata Deleta	
	user2	user2		1000	Opdate Delete	
			user2@test.com	4001	Update Delete add	

tep			Des	cription	
4.	Modem		_		
	The modem	for each analog port	t must be	configured as show	wn below. Click the
	Modem Co	nfig link in the menu	ı bar to d	isplay the modem of	configuration. Set the
	Routing field to <i>Avaya Mode Code</i> . Set the Max DTMF Digits field to match the number of digits used for extension numbers on Avaya Communication Manager. For the compliance test, 4-digit extensions were used. Set the Fax ID to any descriptive name.				
	Home Login Fax Log Current Status Logout Administration Phone Book Modem Config Passwords Shared Resources				
	Modem Configura	tion			
	Modem	POTS Modem 1 💌			
	Country Code	UnitedStates			_
	Answer On Douting	2 ring(s)		Max DTMF Digits	4
	Routing Definition	Avaya Mode Code		FaxiD	POTS modem 1
	Max Baud Rate	14400 - Key Desc	npuon	Error Correction	Coff @on
	Tone Dial	Coff ⊙on		Smart Dial	⊂off ©on
	Dial prefix			Fax Direction	● both ○ inbound ○ outbound ○ ○ □ both ○ inbound ○ outbound □ autbound □ autbound □ autbound □ autbound butbound autbound autbout
	Fax Debugging	⊙off Con			
	Init String				
	update				
					к ²

5. Configure the Multi-Tech FaxFinder PC Client

This section describes the configuration of the FaxFinder PC Client.

Step	Description
1.	Launch the FaxFinder PC Client From the Windows Start Menu, navigate to Programs → FaxFinder Client Software → FaxFinder Client Software. The main window will be displayed as shown below.
	TaxFinder Fax Client Software
	File Edit Address Book Help
	Device Status Pending Faves Fav Ports Fav Log Address Book
	Device Status Recipient
	Print Capture idle
2.	Software Options
	from the application's main window. On the Identification tab, enter the Name , Company , Phone Number , and Fax Number for the fax originator using the FaxFinder PC Client. The Fax Header Local ID is set to <i>Fax Number</i> . Default values can be used on all other tabs. The example below shows values used for the compliance test.
	Options
	Identification Fax Retry Date/Time Server Priority Advanced Logging
	Name: Dan Faxman
	Company: MultiTech Systems
	Phone Number: 763-555-1222
	Fax Number: 763-555-1333
	Fax Header Local ID: Fax Number
	OK Cancel

Step	Description		
3.	Add Fax Server		
	Enter information for the FaxFinder that will service the fax requests of this FaxFinder		
	PC Client by navigating to Edit \rightarrow Add Fax Server from the application's main		
	window. Select <i>FaxFinder</i> from the pull-down menu for the Select Server field.		
	Enter the IP address of the FaxFinder in the Enter Address field. In the Username and		
	Password fields, enter one of the user names and passwords created in the FaxFinder		
	Phone Book (Section 4, Step 3).		
	Add Device Address		
	Select Server FaxFinder 💌		
	E Server Behind Firewall		
	Enter Address 192.168.9.200		
	This can either be an IP Address (eg. 192.168.2.1) or a domain name that is assigned to the fax server (eg. FaxFinder1.multitech.prv)		
	Username: user1		
	Password:		
	This is the user ID/password combination assigned to you by your administrator to allow you to send faxes using this fax server.		
	OK Cancel		

Step	Description
4.	Create Address Book Contacts Create Address Book contacts for prospective fax recipients by navigating to Edit \rightarrow Add Contact from the application's main window. At a minimum, enter the name and fax number for the contact.
	Contact - Outbound Fax One
	Name: Outbound Fax One Organization:
	Fax Number: 763-555-7575 Address:
	State/Province: Postal Code:
	OK Cancel
5.	A fax can be sent directly from any application that allows printing by selecting the document be printed to the FaxFinder printer. The FaxFinder printer is created when the FaxFinder PC Client is installed. The example below shows the FaxFinder printer as one of the available printer options.
	General Options
	Select Printer Microsoft Office Document Image Writer Microsoft XPS Document Writer Microsoft XPS Document Writer Sw_HP4MV on NWS01 Chatter Database Database
	Location: Comment:
	Page Hange • All • Selection Current Page • Pages: 1 Enter either a single page number or a single page range. For example, 5-12
	Print Cancel Apply

Step	Description	
6.	Send Fax – Continued The FaxFinder printer will capture the document ar with the FaxFinder PC Client. Once the file is com detect the file and the FaxFinder Send Fax windo document to print will appear in the Documents se of the window. Click the Address Book button to contacts. In the example below, the recipient is the Optionally, additional information may be added in fields. Click the Send Fax button to start the fax the	nd convert it into a tiff file for faxing verted, the FaxFinder PC Client will w will appear as shown below. The oction in the upper right-hand corner select a fax recipient from the list of e contact that was entered in Step 4 . In the Subject and Cover Page Notes cransmission.
	The FaxFinder Send Fax window may also be acc Client's main window by navigating to File → Sen FaxFinder Send Fax Recipients Name Outbound Fax One Fax Number T63-555-7575	cessed from the FaxFinder PC ad Fax (see Step 1).
	+ - Address Book Cover Page Cover Page Style: BoldComplete2 Subject: Very Important Information Cover Page Notes: Very Important Information Very Important Information Send Fax Preview Fax Cancel	Send : Immediately Schedule

Step	Description	
7.	Send Fax – Continued Tiff files may also be selected for faxing directly f window. To select a document for faxing, click th of the window. A pop-up window will appear that desired document and select it. The example belo document to the previous fax using this approach.	From the FaxFinder Send Fax the + button in the Documents section t will allow the user to browse to the w shows the adding of an additional
	FaxFinder Send Fax	
	- Recipients	
	Name Fax Number Outbound Fax One 763-555-7575	Document Pages + outbind://277/ 1 - MvFileToFax.tif 1 -
		A V
	+Address Book	Schedule Schedule Schedule
	Cover Page	
	Gover Page Cover Page Style: BoldComplete2	
	Subject: Very Important Information	
	Cover Page Notes:	
	Very Important Information	
	Send Fax Preview Fax Cancel	

6. Interoperability Compliance Testing

This section describes the compliance testing used to verify the interoperability of the Multi-Tech FaxFinder V.34 Fax Server with Avaya Communication Manager. This section covers the general test approach and the test results.

6.1. General Test Approach

The general test approach was to make inbound/outbound fax calls. In addition, serviceability was tested by ensuring that the FaxFinder recovers after a reboot or loss of IP connection.

6.2. Test Results

The FaxFinder passed compliance testing. The following features and functionality were verified.

- Inbound fax calls from the simulated PSTN to the FaxFinder.
- Outbound fax calls from the FaxFinder PC Client to the simulated PSTN.
- Proper system recovery after a FaxFinder restart and loss of IP connection.

7. Verification Steps

The following steps may be used to verify the configuration:

- From the Avaya Communication Manager SAT, use the **status station** command to verify that the analog station connections to the FaxFinder are in-service.
- Verify that fax calls can be placed between the simulated PSTN and the FaxFinder and/or the FaxFinder PC Client.
- Both the FaxFinder and the FaxFinder PC Client have a fax log and the ability to display the current status of the device or application.

To view the fax log on the FaxFinder, click on the **Fax Log** link in the menu bar at the top of the page. The example below shows that the most recent activity includes one incoming fax and three outgoing faxes.

MultiTech	0					
	Administrat	Home Login I ion Phone Book	Fax Log Current S Modem Config Pa	Status Logout asswords Shared	<u>Resources</u>	
Log Parameters			1005			
Email Log Threshold Save Changes	10 Seno	Entries	Log History Delete Log	1	40	Entries
Time	Name	Remote ID	<u>Result</u>	Send Receive	Pages	Details
05/12/2008 09:50:46 AM	user1		pass	receive	1	Details
05/12/2008 07:25:20 AM	Administrator		pass	send	1	Details
05/12/2008 07:23:56 AM	Administrator		pass	send	1	Details
05/12/2008 07:15:56 AM	Administrator		pass	send	5	Details

To view the current status of the FaxFinder, click the **Current Status** link in the menu bar. The example below shows under **Current Status: System** that the most recent completed operation was a received fax for user1. Under **Current Status: POTS modem 1**, the example shows that this modem (port) is in a *Waiting for Ring* state. Lastly, **Under Current Status: POTS modem 2**, the example shows that this modem (port) is in the process of receiving page one of a fax for user2.

	Administration Phone E	Book Modem Config Passwor	ds Shared Resources
Current Status: Syste	em		
Current Time	05/12/2008 09:56:47 AI	VI Up Time	11 days, 4 minutes
Pending Messages	0	Time Server Status	No Errors
Email To	cmartin@avaya.com		
Subject	Fax Server: Fax Receiv	ed - From: " To: 'user1'	
Email Status	No Errors		
Share Status	No Errors		
Current Status: POTS	modem 1		
State	Waiting For Ring	Page	0
Vertical Resolution		Baud Rate	
Width		Length	
Connect Time		Elapsed Time	
Remote ID		Phone Number	
Name		Version	LT V.92 1.0 MT5634SMI-V92 Data/Fax Modem Version 1.32m
Initialize Modem	Make Busy		
Current Status: POTS	modem 2		1
State	Receiving Page 1	Page	0
Vertical Resolution	Standard	Baud Rate	14400
Width	1728	Length	Variable
Connect Time	05/12/2008 09:56:20 AM	Elansed Time	24 Seconds
Remote ID	7635551333	Phone Number	4001
Name	user2	Version	LT V 92 1 0 MT5634SML-V92 Data/Eax Modern Version 1 32m
1.00 0 10 1			

To view the fax log on the FaxFinder PC Client, click on the **Fax Log** tab in the application's main window. The example below shows that the most recent activity includes five successful outgoing faxes – three single page faxes and two 5-page faxes.

e Edit Address Bo Send Fax Pause Scheduler	ng Faxes Fax Ports Fax	Log Addr	ess Book			
r dase benedaler	ime/Date Sent	Pages	Status		Subject	1
Options	fon May 12 2008 11:21:5	1	success		Test Fax	1
Evit	Mon May 12 2008 08:26:2	1	success		Avaya Test Fax	
CAR	ri May 02 2008 02:06:32P	. 1	success		Avaya Test Fax 2	
Outbound Fax One	Fri May 02 2008 02:06:14P	. 5	success		Avaya Five Page Fax	
Outbound Fax Two	Fri May 02 2008 01:00:19P	. 5	success	\mathbb{R}	Avaya Five Page Fax	

To view the current status of the FaxFinder PC Client, click the **Device Status** tab in the application's main window. The example below shows an outbound fax in progress to device *192.168.9.200* (FaxFinder Server) with an intended recipient with contact name *Outbound Fax One*.

raxi illuci i ax clicili. Soltware		
e Edit Address Book Help		
Device Status Pending Faxes Fax Ports	s Fax Log Address Book	
Device	Status	Recipient
rrint Capture 92.168.9.200 (FF220) Independent	idle sending fax - sending page 1	Outbound Fax One: 763-555-7575

8. Support

For technical support on the FaxFinder, contact Multi-Tech via the support link at <u>www.multitech.com</u>.

9. Conclusion

The Multi-Tech FaxFinder V.34 Fax Server passed compliance testing. These Application Notes describe the procedures required to configure the Multi-Tech FaxFinder V.34 Fax Server to interoperate with Avaya Communication Manager as shown in **Figure 1**.

10. Additional References

Product documentation for Avaya products may be found at http://support.avaya.com.

Product documentation for the FaxFinder may be found at <u>http://www.multitech.com</u>.

- [1] *Feature Description and Implementation For Avaya Communication Manager*, Doc # 555-245-205, Issue 6.0, January 2008.
- [2] Administrator Guide for Avaya Communication Manager, Doc # 03-300509, Issue 4, January 2008.
- [3] *FaxFinder Administrator User Guide for Models FF120, FF220, FF420 & FF820,* PN: S0000405 Rev. D, November 20, 2007.
- [4] FaxFinder Client User Guide for Models FF120/220/420/820, PN: S0000406 Rev. D, November 20, 2007.

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