

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring G-Tek/AEi Communications SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset with IP Office - Issue 1.0

Abstract

These Application Notes describe the configuration steps required for configuring G-Tek/AEi Communications SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset to interoperate with IP Office.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as any observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the steps required to configure G-Tek/AEi Communications SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset to interoperate with Avaya IP Office. G-Tek/AEi's SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset is a phone used in the hospitality industry.

2. General Test Approach and Test Results

To verify interoperability of G-Tek/AEi's device with IP Office, calls were made between G-Tek/AEi telephones and Avaya SIP, H.323, analog and digital telephones using various codec settings and exercising common PBX features. Various telephony features were also activated and deactivated using speed-dial buttons.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

Interoperability compliance testing covered the following features and functionality:

Interoperability compliance testing covered the following features and functionality: **Note:** *All tests were executed using base cordless and remote cordless handsets.*

- Calls between G-Tek/AEi telephones and PSTN, Avaya SIP, H.323, analog, and digital telephones.
- Basic features including the following:
 - o Answer
 - o Hang up
 - DTMF transmission
 - Message Waiting Indicator (MWI).
 - o Abort
 - Music on hold
 - Short Codes
 - Long duration
 - Invalid Number
 - o Busy
 - o Forward
 - o DND
 - Conference
 - Alarm Scheduling and Alarm Call

• IP Office was rebooted and the GTek/AEi Communications telephones were disconnected and re-connected to test serviceability.

2.2. Test Results

All test cases were executed and passed successfully.

2.3. Support

Technical support from G-Tek/AEi Communications can be obtained through the following:

- Phone: +1-650-552-9416
- E-mail: techsupport@aeicommunications.com

3. Reference Configuration

The diagram illustrates an enterprise site with an Avaya SIP-based network, including IP Office, Avaya SIP, H.323, analog, and digital endpoints. Two G-Tek/AEi SSP-9210-SMG SIP Phone/DECT Base Stations with SGR-8206-SPBU DECT Handsets, registered with IP Office, were also used during the compliance test.



Figure 1: G-Tek/AEi SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset Reference Configuration

4. Equipment and Software Validated

Equipment/Software	Release/Version				
Avaya P	BX Products				
Avaya IP Office 500 V2	9.1.0.0 build 437				
Avaya Messaging	(Voice Mail) Products				
Avaya Voicemail Pro	9.1.0.0 build 166				
Avaya Endpoints					
Avaya 1616 IP Deskphone	(H.323 3.2)				
Avaya 9608 IP Deskphone	(H.323 6.4)				
Avaya 1230 IP Deskphone	(SIP 04.04.18.00)				
Avaya Digital Telephone	R39				
Avaya Analog Telephone	NA				
G-Tek/AEi Com	nunications Products				
ASP-9210-SMK analog telephone	2.01F3				
AGR-8206-SPBU DECT Handset	2.57				

The following equipment and software were used for the sample configuration provided:

5. Configure Avaya IP Office

This section provides the procedures for configuring IP Office. The procedures include the following areas:

Note: For these Application Notes it is assumed that IP Office has already been installed and licensed for operation. Information included within is specifically for configuring the ASP-9210-SMK for operation with IP Office.

5.1. Connect to IP Office using Manager

From a PC running the IP Office Manager application, select **Start** \rightarrow **All Programs** \rightarrow **IP Office** \rightarrow **Manager** to launch the Manager application. Select the desired IP Office system and login with the appropriate credentials.

5.2. Verify IP Office Control Unit

From the configuration tree in the navigation pane, expand **Control Unit** and select **IP 500 V2.** Verify **Unit Type** and **Version**. This compliance test verified functionality using IP Office 500 V2 hardware with version 9.1.0.437 software.

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5.3. Configure Extension

From the left pane select DC_IPO_500V2 \rightarrow Extension and the relevant analog port. In this example the **Base Extension** has been configured as 62001 and the analog port that the SSP-9210-SG will be connected to on the IP Office 500V2 device is **Port 7**. When finished click **OK** to save the configuration.



Note: Port 8 extension 62000 was used as the second line for dual line testing.

5.4. Configure User

From the left pane right-click **User** and select **New**. This will display a new user configuration section in the right pane.

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In this section enter a **Name**, **Password**, and the **Extension** that was configured **Section** Error! Reference source not found.. When finished click **OK**.

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Now select the **Voicemail** tab and enter a **Voicemail Code**. When finished click **OK** to save the configuration.

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Note: *Sections 5.3* and 5.4 should be repeated for every line of every GTek/AEi Communications analog telephone.

5.5. Save IP Office Configuration

From the top toolbar select \rightarrow File \rightarrow Save Configuration. Click OK to save the configuration.

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6. Configure G-Tek/AEi SSP-9210-SMG SIP Phone/DECT Base Station with SGR-8206-SPBU DECT Handset

This section provides the procedures for configuring G-Tek/AEi's SSP-9210-SMG SIP Phone with DECT Base Station with an SGR-8206-SPBU DECT Handset. The procedures include the following areas:

- Access Web Interface
- Configure SIP Account and DTMF Settings
- Configure Audio Codecs
- Configure Tone Settings
- Reboot after configuration
- Pairing SGR-8206-SPBU with SSP-9210-SMG

6.1. Access Web Interface

Enter <u>http://<ip-addr>:8000/</u>, where <ip-addr> is the IP address of the G-Tek/AEi phone, into the address bar of web browser and log in using a valid account. The **System Information** screen is displayed.



6.2. Configure SIP Account

Select **SIP** \rightarrow **SIP Accounts** from the left menu, and click **Add**.

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Set Active: to Enable. Enter username configured on IP Office for Registration ID:, Display Name:, and Authentication Name:. Provide user password for Password:. In the Registration Server and Proxy Server fields enter the IP Address of IP Office's signaling interface. Enter Voice Mail: Number, select RFC2833 for DTMF Type: and select Enable for MWI:

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Voice Mail: 60997 Expire Time: 60 ▼ DTMF Type: RFC2833 ▼ Send KeepAlive: Disable ▼ MWI: Enable ▼	Registration ID: 61021 Display Name: 61021 Authentication Name: 61021 Password: •••••• Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31	SIP Accounts Active: Enable Network Enable Disable Authentication Name: 61021 Authentication Name: 61021 Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31	Global SIP Settings SIP Account 1 SIP Accounts Active: Enable Disable Network Display Name: 61021 Authentication Name: 61021 Password: Proxy Server: 10.64.50.31
Voice Mail: 69997 Expire Time: 60 ▼ DTMF Type: RFC2833 ▼ Send KeepAlive: Disable ▼ MWI: Enable ▼	Registration ID: 61021 Network Display Name: 61021 Authentication Name: 61021 Password: •••••• Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31	SIP Accounts Active: Image: Enable Network Enable Display Name: 61021 61021 Authentication Name: 61021 Password: Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31	SIP Account 1 SIP Account 1 SIP Accounts Active: Enable Disable Network Display Name: 61021 Authentication Name: 61021 Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31
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Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address:	Registration ID: 61021 Network Display Name: 61021 Authentication Name: 61021	SIP Accounts Active: Image: Enable Network Display Name: 61021 Authentication Name: 61021	SIP Account 1 Global SIP Settings Active: Image: Enable Disable SIP Accounts Registration ID: 61021 Network Display Name: 61021 Authentication Name: 61021
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Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address: Voice Mail: 69997 Expire Time: 60 ▼ DTMF Type: RFC2833 ▼ Send KeepAlive: Disable ▼ MW: Enable ▼	Registration ID: 61021 Display Name: 61021 Authentication Name: 61021	SIP Accounts Active: Image: Enable Network Display Name: 61021 Authentication Name: 61021	SIP Account 1 Global SIP Settings SIP Account 1 SIP Accounts Active: Enable Disable 61021 Authentication Name: 61021 61021
Password: ••••• Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address:	Registration ID: 61021 Display Name: 61021	SIP Accounts Active: Image: Enable Disable Network Display Name: 61021	Global SIP Settings SIP Account 1 SIP Accounts Active: • Enable Disable Network Display Name: 61021
Password: ■■■■ Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address: □ Voice Mail: 69997 Expire Time: 60 ▼ DTMF Type: RFC2833 ▼ Send KeepAlive: Disable ▼ MW: Enable ▼	Registration ID: 61021 Network Display Name: 61021	SIP Accounts Active: Image: Enable Disable Network Display Name: 61021	SIP Account 1 Global SIP Settings SIP Account 1 SIP Accounts Active: Image: Enable Registration ID: 61021 Network Display Name: 61021
Authentication Name: 61021 Password: ••••• Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address: • Voice Mait 69997 Expire Time: 60 • DTMF Type: RFC2833 • Send KeepAlive: Disable •	Registration ID: 61021	SIP Accounts Active: Registration ID: 61021	SIP Account 1 SIP Accounts Active: Image: Enable Registration ID: 61021
Network Display Name: 61021 Authentication Name: 61021 Password: •••••• Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address:		SIP Accounts Active: Enable Disable	Global SIP Settings SIP Account 1
Network Registration ID: 61021 Display Name: 61021 Authentication Name: 61021 Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address: Voice Mail: 69997 Expire Time: 60 ▼ DTMF Type: RFC2833 ▼ Send KeepAlive: Disable ▼	SIP Accounts Active: Enable Disable	Giobal Sir Settings	Global SIP Settings SIP Account 1
SIP Accounts Active: Enable Disable Network Registration ID: 61021 Authentication Name: 61021 Authentication Name: 61021 Registration Server: 10.64.50.31 Proxy Server: 10.64.50.31 Proxy Address:	Global SIP Settings SIP Account 1	SIP Account 1	

Click Submit, and Status: should display Registered.

6.3. Pair DECT Handset with Base Station

Please follow steps below for pairing DECT handset with Base Station

- 1. On the SSP-9210-SMG keypad, please press "Mute" *112*811# to clear all paired handsets and open for new pairing.
- 2. On the wireless handset, press **6862* and then press 2 to enter subscriber mode.
- 3. The LCD display will show the RFPI number, if it located one (It should match the RFPI number printed on the back of the SSP-9210-SMG).
- 4. Press the green L1 button to connect the handset to the base.

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- 5. If the handset doesn't find the base station, press # to search for the next one.
- 6. Once connected, the extension number provisioned on the base should be displayed on the DECT handset.

7. Verification Steps

This section provides the tests that can be performed to verify proper configuration of IP Office and G-Tek/AEi SSP-9210-SG SIP Phones.

7.1. IP Office System Status

From the IP Office Manager click **File** \rightarrow **Advanced** \rightarrow **System Status**. This launches the System Status tool for IP Office.

IP Offices	E		Administrator	(1) × 1 × 1 × 1 × 1 × 1 × 1 × 1 × 1 × 1 ×
BOOTP (30)	Operator		Administrator	
Oper Configuration.	Ch1+0 word			
Clean Configuration Serve Configuration Save Configuration As., Change Working Directo Perferences	019-5 lim. 19	Insword Ense Configuration (Default) Reboot. System Shutdown	Category	
Offline Advanced	-	Upgrade Change Mode Audit Trail	LANE_LANZ_DHS_Voicem	
Backup/Restore Import/Export	1	Security Settings Erase Socurity Settings (Default)	VCIP	
Exit Strenie (I2) Tannal (0) Sh User Rights (9) Auto Attendant (0) ABX (1)	Sh Se RA	Embedded File Management Format IP Office SD Card + Recreate IP Office SD Card + Memory Card Command +	Vocemai, Lekybon, 30n Vocemai, Voce Recordin Diafo, Falback, Santwick PFP	
Location (0) Authorization Code (0)	w	Launch Voicemail Pro Client FramsRelay, DLCLAdvanc		
	De	Add/Display VM locales		CK Count He

Enter the appropriate credentials to login. Once System Status has launched, from the left pane expand **Extensions** and select an extension number of the SSP-9210-SG in order to verify its status. Additionally other **Extensions**, **Alarms**, and **Resources** including licenses status can be verified in System Status.

AVAYA			IP Offic	ce System Status		
ilp Snipshet LagOII Ei	i About					
Alerma (01				Extension Status		
Estremanna (1) 201 202 203 204 205 205 205 205 205 205 205 205 205 205	Extension Number: Set: Part: Active Location: Telephone Type: Current User Extension Number: Current User Name: Torwarding: Torwing: Do Not Detunti: Message: Walling: Number Priver Namages: More Nariage: Type: Packet Liss Practice: Ster:	62001 1 7 None PDT (CLI On) 62001 Analog 62001 Off Off Off Off Off Off None	Connection Type:			
	Round Trip Deley:		Ramote Media Address:			
	Cellief Cum	erri State	Tene in State	Colleg Nation of Calesi Number	Devotues	Other Farty art Cel
		0de	00:47:13	1	1	
	Trace Al Paul	e][citosi	Print			
						-100x4704 (OF

7.2. IP Office Monitor

From the Windows Start Menu select All Programs \rightarrow IP Office \rightarrow Monitor to launch the Monitor program. Once Monitor is launched from the top menu bar select File \rightarrow Select Unit.

File Edit \	/iew Filters	Status	Help	
Select Un	it	Ctrl+U		
Reconne	t	Ctrl+E		_
		01.0	ace Rx: v=LAN1 LAN	
Open File	1,111,111,111	Ctrl+0	nfo - dst=00e007064181 src=001b4fd91442 len=60	
Save Scre	en Log as	Ctrl+S	Dst=10.64.50.162 Src=10.64.101.15 vl=0x45 tos=0x00 len=43 id=0x6425	
Send To	1009 Bes	•	ttl=62 flg=0 off=0 pcol=6(TCP) sum=0x6c77 - DstPort=4105 SrcPort=80(World Wide Web-HTTP) Seg=1415927851 Ack=3056084249 Code=0x18 (PSH ACK)	
A Rollover I	og	Ctrl+R	Header=20 Window=16616 Sum=0xa183 Urgent=0	
📲 Log Prefe	rences	Ctrl+L		
		41. 54	nfo - dst=001bdfd91442 arc=00e007064181 len=61	
EXIT		Alt+F4	Dst=10.64.101.15 Src=10.64.50.162 vl=0x45 tos=0x88 len=47 id=0xa385	
			ttl=99 flg=0 off=0 pcol=6(TCP) sum=0x078b	
	TCP Hea	der inf	 DstPort=80(World Wide Web-HTTP) SrcPort=4103 Seq=3056030595 Ack=2038197686 Code=0x18 (PSH ACK) Header=20 Window=8192 Sum=0x57de Urgent=0 	
	0000 8	8a 81 00	00 00 00	
16:37:33	19064842m	nS Inter	face Tx: v=LAN1 LAN	
	Ethernet	Header	info - dst=001b4fd91442 src=00e007064181 len=61	
	IP Heade	er info	- Dst=10.64.101.15 Src=10.64.50.162 v1=0x45 tos=0x88 1en=4/ 1d=0xa388	
	TCD Her	den inf	tt1999 IIg=U orI=U pcol=0(LCP) sum=UXU/85 - pathort=0(Unold Wide Web_WTTD) Scopart=1104 Seg=3055185174 Ack=785317498 Code=0x18 (PSW ACK)	
	ICF Hea	ider mi	Header=20 Window=2192 Sum=1x119a Invent=0	
	0000 8	a 81 00		
16:37:33	19064842m	nS Inter	face Tx: v=LAN1 LAN	
	Ethernet	Header	info - dst=001b4fd91442 src=00e007064181 len=61	
	IP Heade	er info	- Dst=10.64.101.15 Src=10.64.50.162 vl=0x45 tos=0x88 len=47 id=0xa38b	
			ttl=99 flg=0 off=0 pcol=6(TCP) sum=0x0785	
	TCP Hea	nder inf	o - DstPort=80(World Wide Web-HTTP) SrcPort=4105 Seq=3056084249 Ack=1415927854 Code=0x18 (PSH ACK)	
			Header=20 Window=8192 Sum=0xc0e4 Urgent=0	
1.0.00.00	8 0000	a 81 00	00 00 00 00	
10:37:33	19064650R	Bonder	IACE KX: V=LANI LAN	
	TD Heade	neauer	INCO - 030-00000/000000000000000000000000000	
	ii neuue		$t_1=62$ fig=0 off=0 pcol=6(TCP) sum=0.6679	
	TCP Hea	der inf	o - DstPort=4102 SrcPort=80(World Wide Web-HTTP) Seg=4203338583 Ack=3052831803 Code=0x10 (ACK)	
			Header=20 Window=17688 Sum=0x9e21 Urgent=0	
16:37:33	19064884m	nS Inter	face Rx: v=LAN1 LAN	
	Ethernet	Header	info - dst=00e007064181 src=001b4fd91442 len=60	
	IP Heade	er info	- Dst=10.64.50.162 Src=10.64.101.15 vl=0x45 tos=0x00 len=40 id=0x6427	
			ttl=62 flg=0 off=0 pcol=6(TCP) sum=0x6c78	
	TCP Hea	aer inf	 - DStFort=4103 Storort=80(World Wide Web-HITP) Seq=203819/686 Ack=3056030602 Code=0x10 (ACK) Hosdar=20.Widdr=2300.Stre=50(Schedule Verset=0) 	
			neader=20 window=31600 Sum=0x0ebi Orgent=0	-
			· · · · · · · · · · · · · · · · · · ·	
				·

Enter the IP address and password for the unit.

File Edit \	/iew Filters Status Help									
	🗐 T 🗙 II 🗨 😤 📼 🖉									
	TP Header info - Dst=10.64.53.	Select System to Monitor	t00 len=47 id=0xa6ab							
	ttl=99 flg=									
	TCP Header info - DstPort=515	Enter Control Unit IP Address	265521 Ack=2371131052 Code=0x18 (PSH ACK)							
	Header=20 W	or								
	0000 13 b0 00 02 90 0e 01	Control Unit IP Address:Dev No.								
16:38:48	19138418mS Interface Tx: v=LAN1	[nnn.nnn.nnn.nnn:mm]								
	Ethernet Header info - dst=001b									
	IP Header info - Dst=10.64.53.	10.64.50.162	100 len=47 id=0xa6ae							
	ttl=99 flg=	allf-0 peal-6 (102) ann-12342a								
	TCP Header info - DstPort=515	Protocol	265528 Ack=2371131052 Code=0x18 (PSH ACK)							
	Header=20 W:									
	0000 13 b0 00 02 90 1d a1	UDP 🗾								
16:38:49	19139418mS Interface Tx: v=LAN1									
	Ethernet Header 1nio - dst=001b	Port	00 Jac 17 61 0m Ch1							
	1P Header 1010 - DSt=10.64.53.	50794	tuu len=4/ id=uxa6bi							
	TCD Header info _ DetPort=515		65535 Ack-2371131052 Code-0x18 (DSH ACK)							
	Header=20 W	Certificate	(ISI ACK-23/IISIBS2 COUC-DAID (ISI ACK)							
	0000 13 b0 00 02 90 2d 41									
16:38:50	19140418mS Interface Tx: v=LAN1									
	Ethernet Header info - dst=001b	Username								
	IP Header info - Dst=10.64.53.		100 len=47 id=0xa6b4							
	ttl=99 flg=									
	TCP Header info - DstPort=515	Password	265542 Ack=2371131052 Code=0x18 (PSH ACK)							
	Header=20 W	******								
	0000 13 b0 00 02 90 3c e1									
16:38:49	19140878mS DTM: 26/02/2015 16:3	Trace Log Settings Filename	52 (00E007064181 (Server Edition(E)))]							
16:38:50	19141418mS Interface Tx: v=LAN1	C:\Users\interon\AppData\{								
	Ethernet Header info - dst=001b									
	IP Header into - Dst=10.64.53.	Cancel	100 len=47 ld=0xa6b8							
	TCD Hondon info DatDont-515		SEE40 Job-2271121052 Codo-0v19 (DSH JCK)							
	Header -20 W		103545 ACK-23/1131052 COUE-0X10 (F5H ACK)							
	0000 13 b0 00 02 90 4c 81	ndow-zoroo Sum-oxocoo orgene-o								
16:38:51	19142418mS Interface Tx: v=LAN1	LAN								
	Ethernet Header info - dst=001b4	fd91442 src=00e007064181 len=61								
	IP Header info - Dst=10.64.53.2	07 Src=10.64.50.162 vl=0x45 tos=	0x00 len=47 id=0xa6bb							
	ttl=99 flg=0	off=0 pcol=6(TCP) sum=0x341d								
TCP Header info - DstPort=51549 SrcPort=50808(IPO SSI) Seq=2293265556 Ack=2371131052 Code=0x18 (PSH ACK)										
	Header=20 Window=20160 Sum=0x6de9 Urgent=0									
	0000 13 b0 00 02 90 5c 21	\!								
			v							

Try searching for one of the extensions in to find information about the call. The extensions were configured in **Section 5.3**.



From the web interface of the G-Tek/AEi SSP-9210-SMG phone, select **SIP Accounts** from the left menu. Verify that the **Status** field shows **registered**.

Phone Settings	You could set information	n of service domians in this pa	ige.				
System Settings	8						
Global SIP Settings	SIP Accounts						
IP Accounts	Display Name	Registration Server	Status	Registration	Select		
	<u>61021</u>	10.64.50.31	registered	Enable			
letwork							

8. Conclusion

These Application Notes describe the configuration steps required for G-Tek/AEi Communications SSP-9210-SMG SIP Phone with DECT Base Station and SGR-8206-SPBU DECT Handset to successfully interoperate with IP Office. All feature and serviceability test cases were completed successfully.

9. Additional References

This section references documentation relevant to these Application Notes. Avaya product documentation is available at <u>http://support.avaya.com</u>. GTek/AEi Communications product documentation can be found at <u>http://www.aeicommunications.com</u>.

[1] Administering Avaya IP Office™ Platform with Manager Release 9.1.0 Issue 10.04 February 2015.
[2] SSP-9210-SG Configuration Guide V 1.02.

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