

Avaya Solution & Interoperability Test Lab

Application Notes for Konftel 300W and Avaya IP Office – Issue 1.0

Abstract

These Application Notes describe the compliance testing of Konftel 300W with Avaya IP Office. The Konftel 300W is a conference unit which communicates with IP Office via the Avaya R4 DECT base station. The compliance testing tested the major functions of the Konftel 300W product.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

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1. Introduction

These Application Notes describe the configuration steps required for Konftel 300W to successfully interoperate with IP Office via the Avaya R4 DECT base station. The Konftel 300W is a wireless DECT conference endpoint which can be attached to an external power source or run from its internal rechargeable battery. Placed within a conference room, the Konftel 300W enables all of the participants in the room to take part in a telephone conversation. Due to its wireless roaming abilities and internal power source, the 300W can be moved among conference rooms without reconnection or reconfiguration. The unit also performs echo cancellation to avoid feedback problems that might otherwise occur in a noisy environment. A "Conference" function key allows the easy establishment of recurring or ad hoc conferences. The Konftel 300W has a keypad/display, shown in the figure below, which serves as a telephone keypad, as well as providing access to additional functions.



Figure 1: Konftel 300W Keypad /Display

The 300W communicates with IP Office via one or more Avaya R4 DECT base stations, as dictated by the coverage requirements of the campus within which the 300W is used.

This document details the configuration used for the compliance testing of Konftel 300W with IP Office and the Avaya R4 DECT base station.

1.1. Interoperability Compliance Testing

The compliance testing included the following test scenarios:

- Registration / De-registration
- Roaming
- Basic call (local, external, priority call)
- Long calls
- Call waiting and call toggle
- Hold / retrieve
- Supervised / blind transfer
- "Instant" conference
- "Automatic" conference
- DTMF
- Serviceability: automatic startup after power interruption

1.2. Support

Support from Avaya is available at <u>http://support.avaya.com/</u>. Support for Konftel products is available at

- Web-based support: <u>http://www.konftel.com/</u>
- Email: <u>info@konftel.com</u>
- International help desk: +46 90706489
- North American help: +1 866-606-4728.

2. Reference Configuration



Figure 2: Reference Configuration

The Konftel 300W in the above diagram interfaces wirelessly to IP Office via the Avaya R4 DECT base stations.

Diagram	Ext	Endpoint
А	10302	Konftel 300W
В	10304	Avaya 3725 DECT Telephone
С	10172	Avaya 9620 IP Telephone
D	10062	Avaya 1608 IP Telephone
Е	10202	Avaya 5610 IP Telephone
F	10001	Avaya 2500 Analog Telephone
G	06911111111	ISDN endpoint

The following table contains additional information about how each of the telephones contained in the above diagram are configured in IP Office:

Table 1:	Extensions	Used :	for	Testing
1 4010 1.	LAtensions	U SUU	101	1 counts

3. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Software Component	Version
Avaya IP Office	6.0 (8)
Avaya 1608 IP Telephone	1.2.2
Avaya 9620 IP Telephone	3.1.1
Avaya 5610 IP Telephone	2.9.1
Avaya 3725 DECT Telephone	3.0.10
	Hardware: IPBS1-Y3/PB,
Avaya R4 DECT	IPBS: 3.2.8,
	Bootcode: 3.0.26
Konftel 300W	1.7b.XXXX

 Table 2: Equipment and Version Validated

4. Configure Avaya IP Office

All configuration steps for Avaya IP Office were performed using the IP Office Manager program. This program presents the administrator with a hierarchy of icons for the various components which can be configured, as shown below.



Figure 3: IP Office Manager Top Level Presentation

4.1. Licenses

IP Telephones and DECT R4 endpoints included in the configuration, including the Konftel 300W, each consume an **Avaya IP Endpoint** license, as described in reference Error! Reference source not found..

4.2. System

Select the "System" icon shown in **Figure 3** and enter the parameters shown in the following table.

Tab	Parameter	Usage
LAN1	IP Address	Enter the IP address assigned to IP Office.
LAN Settings	IP Mask	Enter the network mask assigned to IP Office.

Table 3: IP Office System Parameters

2	IP 500*
System LAN1 LAN2 DNS	Voicemail Telephony Directory Services System Events SMTP Topology SIP Registrar
IP Address IP Mask	192 168 150 109 255 255 255 0
Primary Trans. IP Address RIP Mode	0 · 0 · 0 · 0
Number Of DHCP IP Addresses	Enable NAT
🔿 Server 🔷 Client	O Dialin O Disabled Advanced

Figure 4: IP Office System: LAN1 Settings Tab

4.3. DECT Trunk

From the "Line" icon shown in **Figure 3**, add a new DECT line using the parameters for the "VoIP" tab shown in the following table.

Parameter	Usage
Gateway IP Address	Enter the IP address of the master Avaya R4 base station.
Allow Direct Media Path	Check this box.

Table 4: IP Office IP DECT Line Parameters

	IP DECT - Line 240		📸 • 🗙 • < >
Line Gateway VoIP			
Gateway IP Address	192 168 150 107		VoIP Silence Suppression
MAC Address	00 00 00 00 00 00	_	🗹 Allow Direct Media Path
Compression Mode	Automatic Select	*	
TDM->IP Gain	Default	*	
IP->TDM Gain	Default	*	

Figure 5: IP Office IP DECT Line: VoIP Tab

4.4. Mobile Endpoints

From the "Extensions" icon shown in **Figure 3**, create a DECT extension for the Konftel 300W, and enter the extension number in the "Base Extension" field.

IP DECT E	xtension: 8011 10301	📥 -
Extn IP DECT		
Extension Id	8011	
Base Extension	10301	
Caller Display Type	On 💌	3
Device type	Unknown IP DECT handset	-
Module	0	
Port	0	

Figure 6: IP Office DECT Telephone Extension: Extn Tab

From the "User" icon shown in **Figure 3**, add a new user for the Konftel 300W, using the parameters shown in the following table.

Parameter	Usage
Name	Enter an appropriate name to be assigned to the user.
Extension	Enter the local extension to be assigned to the user.

Table 5: IP Office User Parameters

Extn10301: 10301				
User Voicemail DND ShortCodes Source Numbers Telephony Forwarding Dial In Voice Recording				
Name	Extn10301			
Password				
Confirm Password				
Full Name				
Extension	10301			
Locale		*		
Priority	5	*		
System Phone Rights	None	*		
Profile	Basic User	*		
	Receptionist			
	Enable SoftPhone			
	Enable one-X Portal Services			
	Enable one-X TeleCommuter			
	Ex Directory			
Device Type	Unknown IP DECT handset			
User Rights				
User Rights view	User data	*		
Working hours time profile	<none></none>	~		
Working hours User Rights		~		

Figure 7: IP Office Local Telephone User: User Tab

4.5. Configure Shortcodes

From the "Short Code" icon shown in **Figure 3**, create the "Conference Add" short code shown below, if it does not already exist.

	*47: Conference Add
Short Code	
Code	*47
Feature	Conference Add
Telephone Number	
Line Group Id	0
Locale	×
Force Account Code	

Figure 8: IP Office "Conference Add" Shortcode

5. Configure Avaya R4 Base Stations

In its un-configured state, the Avaya R4 base station is set to be a DHCP client. Thus, the MAC address of each base station to be included in the configuration should be entered into the DHCP server together with the IP address, network mask, and default gateway address which are to be assigned to that base station. The Avaya R4 base stations have an integrated HTTP server which allows the input of configuration parameters via a web browser.

Each Avaya R4 base station consists of two independent components:

- A PBX interface component which has a trunk interface to the PBX and an IP interface to one or more radio components.
- A radio component which interfaces to the wireless endpoints via DECT and via IP interface to a Master base station containing an active PBX interface component.

The unit which serves as Master has an active PBX interface component and can also have an active radio component. Any additional base stations, hereafter referred to as Slave base stations, can extend radio coverage. Each has an active radio component which communicates with the Master via IP, and an inactive PBX interface component.

5.1. Configure Master Base Station

Enter the URL of the master base station into a web browser and select the "System administration" control.



Figure 9: Master Base Selection

Enter the appropriate credentials and click "OK". For the first-time login, the default password is "changeme". After initial login, this should be changed to appropriate value, for security reasons.

Connect to 192.10	68.150.107
	G
The server 192.168.1 username and passwo	50.107 at IPBS-01-56-d1 requires a ord.
User name:	🔮 admin 🛛 👻
Password:	•••••
	Remember my password
	OK Cancel

Figure 10: Master Base Station Login

The initial display shows the **General->Info** tab, which contains version/hardware identification information.

AVAYA	IP-DECT Base Station								
Configuration	Info	Admin	Update	NTP	Logging	HTTP	HTTP Client	SNMP	Certificates
General									
LAN	Versi	ion	IPBS	3[3.2.8],	Bootcode(3.0).26], Haro	lware[IPBS1-Y3/I	PB]	
IP	Seria MAC	Addross (l	08AL	J493UUU 1 3∝ 017	63 56 d1				
LDAP	SNTE	Auuress (i 9 Server	.AN, 00-0 000	1-30-01-3 1 N	0-01				
DECT	Time		**.**.	** **:**					
UNITE	Uptin	ne	1d C)h 5m 4	l5s				
Administration	RFP	SW versior	2.0.17						
Users									
Device Overview									
Traffic									
Backup									
Update									
Diagnostics									
Reset									

Figure 11: Master Base Station General -> Info Tab

Select the LAN->IP tab. Verify that the IP parameters assigned to the base station correspond to those which are configured in the DHCP reservation.

AVAYA	IP-DECT Base Station					
Configuration	DHCP IP VL	AN Link Statistics				
General						
LAN			Active Settings			
IP	IP Address	192.168.0.1	192.168.150.107			
LDAP	Network Mask	255.255.255.0	255.255.255.0			
DECT	Default Gateway		192.168.150.254			
UNITE	DNS Server		213.148.130.10			
Administration	Alt. DNS Server		213.148.129.10			
Users	Check ARP					
Device Overview						
Traffic						
Backup						
Update						
Diagnostics						
Reset						

Figure 12: Master Base Station LAN -> IP Tab

Select the **General->Admin** tab. Enter the parameters shown in the following table and click "OK".

Parameter	Usage		
Device Name	Enter an appropriate name to identify the master base station.		
User Name	Enter "admin", the default administrator user name.		
Password	Enter an appropriate password.		

AVAYA	IP-DECT Base Station
Configuration	Info Admin Update NTP Logging HTTP HTTP Client SNMP Certificates
General	0 durin
LAN	Admin
IP	
LDAP	User Name admin
DECT	Password (A maximum of 15 characters are allowed.)
UNITE	Confirm Password
Administration	Password Policy
Users	Minimum length 8
Device Overview	Number of character types 2
Traffic	Number of previous passwords not allowed 1
Backup	Do not allow repeated characters
Update	Do not allow sequential characters
Diagnostics	Additional Administrator and Auditor Accounts
Reset	User Name Password (max 15 char) Confirm Password Role Delete
	Administrator 🛩 🗌
	OK

Table 6: Master Base Station General -> Admin Tab Parameters

Figure 13: Master Base Station General -> Admin Tab

Select the **DECT->Master** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage
Mode	Select "Active" from the drop-down menu.
PBX	Select "IPO" from the drop-down menu.
Protocol	Select "H.323/XMobile" from the drop-down menu.

IP-DECT Base Station AVAYA Configuration System Suppl. Serv. Master Trunks Radio Radio config General Active Mode 4 LAN Multi Master Configuration IP 0 Master ID LDAP IP-PBX DECT IPO 😽 PBX UNITE H.323/XMobile Protocol Administration ARS Prefix Users International CPN Prefix **Device Overview** Traffic National CPN Prefix Backup 0K Cancel Update

 Table 7: Master Base Station DECT -> Master Tab Parameters

Figure 14: Master Base Station DECT -> Master Tab

Select the **DECT -> System** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage			
System Name	Enter an appropriate name to identify this base station.			
Password / Confirm	Enter an appropriate password for this base station.			
Subscriptions	Select "With System AC" from the drop-down menu.			
Authentication Code	Enter an appropriate code to be used by endpoints for registration authentication.			
Frequency	Select "Europe" from the drop-down menu.			
Coder	Select "G711A" from the drop-down menu.			
Frame (ms)	Select "20" from the drop-down menu.			

 Table 8: Master Base Station DECT -> System Tab Parameters

AVAYA	IP-DECT Base Station							
Configuration	System Suppl. Se	rv. Master Trunks Radio Radio config PARI SARI						
General								
LAN	System Name	Master						
IP	Password	•••••						
LDAP	Confirm Password	•••••						
DECT	Subscriptions	With System AC 🗸						
UNITE	Authentication Code	1234						
Administration	Default Language	English						
Users	Frequency							
Device Overview	riequency							
Traffic	Enabled Carriers	0 1 2 3 4 5 6 7 6 9 D D D D D D D D						
Backup								
Update	Coder	G711A 🕑 Frame (ms) 20 🛛 Exclusive 🔲 SC 🗌						
Diagnostics	OK Cancel							
Reset								

Figure 15: Master Base Station DECT -> System Tab

Select the **DECT->Trunks** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage
Name	Enter an appropriate name to identify this trunk.
Local Port	Enter "1720".
CS IP Address	Enter the IP interface assigned to LAN1 interface in Figure 4.
CS Port	Enter "1720".

Table 9: Master Base Station DECT -> Trunks Tab Parameters

Αναγα	IP-DECT Base Station								
Configuration	System	Suppl. Serv.	Master	Trunks	Radio	Radio conf	ig PARI	SARI	Air Sync
General	Turneli Lie								
LAN	Primary 1	runks							
IP	Nama		Local	CC 10	0.1.1		CC D	E ta tua	Delete
LDAP	Name		Port		Address		LS POR	Status	Delete
DECT	DECT		172	20 192.1	68.150.10	9	1720	Active	
UNITE	OK	Cancel							
Administration		,							
Users	L								

Figure 16: Master Base Station DECT -> Trunks Tab

Select the **DECT->Radio** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage
Name	Enter the System Name assigned to this base station in Figure 15 .
Password	Enter the password assigned to this base station in Figure 15.
Master IP Address	Enter the IP address assigned to this base station, as displayed by the "Active Settings" in Figure 12 .

AVAYA		IP-[DEC	СТЕ	lase	Statio	n
Configuration	System Suppl	Serv. N	laster	Trunks	Radio	Radio config	PARI
General							
LAN	Disable 📃						
IP	Master					1	
LDAP	Name		Maste	r			
DECT	Password		••••				
UNITE	Master IP Address		192.18	8.150.107			
Administration	Standby Master IP	Address					
Users	Status	Connected to Master 192.168.150.107					
Device Overview	Received Configur	ation ——		_			
Traffic	SARI	3110024	370334: 2000	3			
Backup	Subscriptions	9014BC. With Sv	2009 etom Aí	~			
Update	Authentification Co	ide 1234		-			
Diagnostics	Default Language	English					
Reset	Frequency	Europe					
TUSU	Enabled Carriers	01	23	4 5 V	678 VV	9	
	Coder	G711A,	20 ms				
	OK Can	el					

Table 10: Master Base Station DECT -> Radio Tab Parameters

Figure 17: Master Base Station DECT -> Radio Tab

Select the **DECT->Air Sync** tab. Enter the parameters shown in the following table, select "OK".

Parameter	Usage
Sync Mode	Select "Master" from the drop-down menu.

1 1 1 1 1 1 1 1	Table 11:	Master	Base Station	DECT -> Ai	ir Svnc	Tab Parameters
------------------------	-----------	--------	---------------------	------------	---------	-----------------------

Αναγα	IP-DECT Base Station						
Configuration	System Suppl. Serv. Master Trunks Radio Radio config PARI SARI Air Sync						
General							
LAN	Sync Mode Master 👻						
IP	Alien RFPI						
LDAP	Alt. Alien RFPI						
DECT	LED Indication						
UNITE	OK Cancel						
Administration							
Users							

Figure 18: Master Base Station DECT -> Air Sync Tab



Select the **Reset->Idle-Reset** tab. Click "OK".

Figure 19: Master Base Station Reset -> Idle-Reset Tab

5.2. Configure Slave Base Station

Enter the URL of the slave base station into a web browser and select the "System Administration" control.



Figure 20: Slave Base Selection

Enter the appropriate credentials and click "OK". For the first-time login, the default password is "changeme".



Figure 21: Slave Base Station Login

The initial display shows the **General->Info** tab, which contains version/hardware identification information.

AVAYA	IP-DECT Base Station								
Configuration	Info	Admin	Update	NTP	Logging	HTTP	HTTP Client	SNMP	Certificates
General									
LAN	Versi	ion - I. N I	IPBS	S[3.2.8], Diagona	Bootcode(3.0 24).26], Haro	/ware[IPBS1-Y3/	PB]	
IP	MAC	ai Numper NasarhhA	08AL	0493000 1-3e-01-)	51 56-47				
LDAP	SNT	P Server	0.0.0).0					
DECT	Time		**.**	** **:**					
UNITE	Uptir	ne	6d 5	5h 23m	41s				
Administration	RFP	SW version	1 2.0.17						
Users									
Device Overview									
Traffic									
Backup									
Update									
Diagnostics									
Reset									

Figure 22: Slave Base Station General -> Info Tab

Select the LAN->IP tab. Verify that the IP parameters assigned to the base station correspond to those which are configured in the DHCP reservation. select the **General->Admin** tab.

AVAYA	IP-DECT Base Station						
Configuration	DHCP IP VLAN Link Statistics						
General							
LAN		Active Settings					
IP	IP Address 192.168.0.1	192.168.150.108					
LDAP	Network Mask 255.255.255.0	255.255.255.0					
DECT	Default Gateway	192.168.150.254					
UNITE	DNS Server	213.148.130.10					
Administration	Alt. DNS Server	213.148.129.10					
Users	Check ARP						
Device Overview							
Traffic							
Backup							
Update							
Diagnostics							
Reset							

Figure 23: Slave Base Station LAN -> IP Tab

Select the **General->Admin** tab. Enter the parameters shown in the following table and click "OK".

Parameter	Usage
Device Name	Enter an appropriate name to identify the slave base station.
User Name	Enter "admin", the default administrator user name.
Password	Enter an appropriate password.

AVAYA	IP-DECT Base Station									
Configuration	Info Admin Update NTP Logging HTTP HTTP Client SNMP Certificates									
General	0 durin									
LAN										
IP	Device Name									
LDAP	User Name admin									
DECT	Password •••••••• (A maximum of 15 characters are allowed.)									
UNITE	Confirm Password									
Administration	Password Policy									
Users	Minimum length 8									
Device Overview	Number of character types 2									
Traffic	Number of previous passwords not allowed 1									
Backup	Do not allow repeated characters									
Update	Do not allow sequential characters									
Diagnostics	Additional Administrator and Auditor Accounts									
Reset	User Name Password (max 15 char) Confirm Password Role Delete									
	Administrator 💙 🗌									
	ОК									

 Table 12: Slave Base Station General -> Admin Tab Parameters

Figure 24: Slave Base Station General -> Admin Tab

Select the **DECT->Master** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage
Mode	Select "Off" from the drop-down menu.

 Table 13: Slave Base Station DECT -> Master Tab Parameters

Configuration System Suppl. Serv. Master Trunks Radio Config PARI SARI Air Sync General IAN IP OK Cancel V<

Figure 25: Slave Base Station DECT -> Master Tab

Select the **DECT -> System** tab. Enter the parameters shown in the following table and select "OK".

Parameter	Usage
Name	Enter the System Name assigned to the master base station in Figure 15 .
Password	Enter the password assigned to the master base station in Figure 15 .
Master IP Address	Enter the IP address assigned to the master base station, as displayed by the "Active Settings" in Figure 12 .

Table 14: Slave Base Station DECT -> Radio Tab Parameters

AVAYA		IP-D	DEC	T E	lase	Statior
Configuration	System Suppl. S	Serv. Ma	aster	Trunks	Radio	Radio config
General						
LAN	Disable 📃					
IP	Master					
LDAP	Name		Master			
DECT	Password		•••••	•••		
UNITE	Master IP Address		192.168	8.150.107		
Administration	Standby Master IP A	Address				
Users	Status		Connect	ted to Ma	ster 192.16	68.150.107
Device Overview	Received Configurat	tion —	700040			
Traffic	DEDI	311UU243 9017BC10	1783343 NN8			
Backup	Subscriptions With System AC					
Update	Authentification Cod	e 1234				
Diagnostics	Default Language	English				
Reset	Frequency	Europe				
	Enabled Carriers	01	23	45 V	678 VV	9
	Coder	G711A, 2	20 ms			
	OK Cance	1				

Figure 26: Slave Base Station DECT -> Radio Tab

Select the **DECT ->Air-Sync** tab. Enter the parameters shown in the following table, select "OK".

Parameter	Usage
Sync Mode	Select "Backup-Master" from the drop-down menu.

Table 15:	Slave Base	Station	DECT ->	> Air S	vnc Tab	Parameters

Αναγα	IP-DECT Base Station										
Configuration	System Suppl. Serv. Master Trunks Radio Radio config PARI SARI Air Sync										
General											
LAN	Sync Mode 🛛 Backup Master 💌										
IP	Sync RFPI										
LDAP	Alt. Sync RFPI										
DECT	LED Indication										
UNITE	OK Cancel										
Administration											
Users											

Figure 27: Slave Base Station DECT -> Air Sync Tab



Select the **Reset->Idle-Reset** tab. Click "OK".

Figure 28: Slave Base Station Reset -> Idle-Reset Tab

6. Configure Konftel 300W

6.1. Registration

The Konftel 300W can be registered with an Avaya R4 base station via the "Menu" key shown in **Figure 1**. The initial depression of this key initiates menu mode, which provides access to the top level of the menu tree shown in the figure below. The "up arrow" and "down arrow" keys provide navigation at a given menu level, and the "OK" key descends into a menu branch. Depression of the "Menu" key while within the menu tree cancels menu mode.



Figure 29: Konftel 300W Menu Hierarchy

To register the 300W with an Avaya R4 base station, use the following key sequence:

- Press the "Menu" key.
- Push the "down" key to navigate to "SETTINGS".
- Push the "OK" key to select "SETTINGS".
- Push the "OK" key to select "DECT".
- Push the "down" key to navigate to "REGISTER".
- Push the "OK" key to select "REGISTER".
- When prompted, enter the "Authentication Code" which was configured in Figure 15.
- Push the "MENU" key to exit the menu.

After the initial registration attempt, the Master base station will create an entry in its "Anonymous" user table. Note this entry and then click "Delete".

AVAYA		IF	P-DECT	Base Station	
Configuration	Users	Anonymous			
General	04076004	14086 Delete			
LAN	0401000				

Figure 30: Master Base Station Users -> Anonymous Tab

Navigate to the Users -> Users tab and click "new".

AVAYA	IP-DECT Base Station									
Configuration	Users Anonymous									
General			🗍 🦟 User Ad	ministrat	ors					
LAN		31100243703343	Long N	ame N	ame					
IP	3rd pty	2110024577	User Adn	User Administrators: 0						
LDAP	Master	ld C	Users-							
DECT		show	Name	No	Display	IPEI / IPDI	AC	Registration		
UNITE		new	В	10304	В	036470599970	1111	Subscribed		
Administration	<u> </u>		Users: 1							
Users										

Figure 31: Master Base Station Users -> Users Tab

Enter the parameters show in the following table, click "OK", and reset the Master base station.

Parameter	Usage
Long Name	Enter an appropriate to identify the Konftel 300W.
Number	Enter the extension from Table 1 to be assigned to the Konftel 300W.
IPEI / IPDI	Enter the code from Figure 30 .

Table 16: Master Base Station New User Parameters

OUser type	- User type 							
🔘 User Admin	O User Administrator							
Long Name	Konftel							
Display Name								
Number	10302							
IPEL/ IPDI	040760044086							
Auth. Code								
ОК	Apply Cancel							

Figure 32: Master Base Station New User Screen

Repeat the Konftel 300W registration procedure. The Konftel 300W should now register with the Master base station.

6.2. Configure Conference Guide

Depress the "MENU" key and navigate to "CONF GUIDE" -> "SETTINGS". Configure the settings values as shown in the following table, using the procedure described in [6].

Parameter	Value
ENQUIRY	Enter "F", using the off-hook key.
CONFERENCE	Enter "F*47", where "*47" is the "Conference Add" shortcode which is configured in Figure 8 .
RETURN	Enter "F", using the off-hook key.

Table 17: Konftel 300W Conference Guide Settings

6.3. Create Conference Groups

To create conference groups for the Konftel 300W, depress the "MENU" key and navigate to "CONF GUIDE". Create a conference and add the telephone numbers of each of the conference participants.

7. General Test Approach and Test Results

The compliance testing of Konftel 300W interoperating with IP Office was performed manually. The tests were functional in nature, and no performance testing was done. The following issues were encountered during testing:

1. It is not possible to un-register the Konftel 300W from the DECT base station using the "De-register" function: the Konftel 300W responds with "NOT SUPPORTED" when this feature is selected. This was deemed to be a minor problem.

With the exception of the above-described problem, all tests which were performed produced the expected result. **Section 1.1** contains a list of tests which were performed.

8. Verification Steps

8.1. Verify Avaya IP Office Configuration

Execute the IP Office System Status program and verify that the "Current State" of the Konftel 300W is shown as "Idle".

AVAYA	IP Office System Status								
Help Snapshot LogOff Exit	About								
■ System ■ Control Unit (IP500)				Extension Stat	us				
VolP Trunks (2) U 222 Estensions	Message	Waiting:	0	f			^		
Avava IP Phones	Number o	f New Messages:	0						
DECT Extensions	Phone Ma	nager Type:	No	ine					
10301	Licensed:		Yes						
▶ 10302	License R	served: No							
■ SIP Extensions	Packet Loss Fraction:								
± 43 Alarms (14)	Jitter:								
Extensions (9)	Round Tri	p Delay:							
Active Calls	Connectio	n Type:					-		
Resources	Codec:						=		
🗷 Voicemail	Remote RTP Address:								
■ IP Networking									
	Call Ref	Current State	Time in State	Calling Number or Called	r Direction	Other Party on Call			
		Idle	00:03:47				-		

Figure 33: DECT Extension Status

8.2. Verify Avaya R5 Master Base Station Configuration

From the Avaya R4 DECT base station, the **Device Overview** -> **Radios** tab should show registrations for the both the Master and Slave base stations.

AVAYA	IP-DECT Base Station								
Configuration	Radios A	ir Sync							
General	Chatia Daviatas	*****			_				
LAN	Name 1	RFPI	IP Address	Sync		LDAP	Device Name	Version	Connected Time
IP	IPBS-01-56-47	9014BC1008	192.168.150.108	Slave (Backup)	ОK	-	Slave	[3.2.8/3.0.26/IPBS1-Y3/PB]	Od Oh 19m 45s
LDAP	IPBS-01-56-d1	9014BC2009	192.168.150.107	Master	ΟK	-	Master	[3.2.8/3.0.26/IPBS1-Y3/PB]	Od Oh 19m 46s
DECT									
UNITE									
Administration									
Users									
Device Overview									
Traffic									



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8.3. Verify Konftel 300W Configuration

To verify that the Konftel 300W is registered with one of the Avaya R4 base stations:

- Press the "Menu" key.
- Push the "down" key repeatedly to navigate to "STATUS".
- Push the "OK" key to select "STATUS".
- Push the "down" key repeatedly to navigate to "IPEI/PARK"
- Verify that the first seven digits of the PARK are identical to the first seven digits of master base station SARI.

AVAYA	IP-DECT Base Station									
Configuration	System	Suppl. Serv.	Master	Trunks	Radio	Radio config	PARI	SARI	Air Sync	
General										
LAN	SARI									
IP	31100243	703343								
LDAP	OK]								
DECT										
UNITE	<u> </u>									

Figure 35: Master Base Station SARI

9. Conclusion

These Application Notes contain instructions for configuring a solution with Avaya IP Office, the Konftel 300W, and the Avaya R4 base stations. A list of instructions is provided to enable the user to verify that the various components have been correctly configured.

10. Additional References

This section references documentation relevant to these Application Notes. The Avaya product documentation is available at <u>http://support.avaya.com</u>. Konftel product documentation is available at <u>http://www.konftel.se/</u>.

- [1] IP Office Installation, May 2010, Document Number 15-601042.
- [2] Avaya Office 6.0 Manager 8.0, May 2010, Document Number 15-601011
- [3] Avaya DECT R4 Installation and Administration Manual, August 2009, Document Number 21-603363.
- [4] Avaya IP Office Release 6 H323 IP Telephone Installation, March 2010, 15-601046
- [5] Konftel 300W Quick Reference Guide, Document Number 110090-61-001, Rev 1b
- [6] The Konftel 300W Users Guide, Document Number 110104-61-001, Rev 2e

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