

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring SIP Trunks among AudioCodes Mediant 3000 e-SBC, Avaya Aura® Session Manager, and Avaya Aura® Communication Manager - Issue 1.0

Abstract

These Application Notes describe a sample configuration for a network that uses Avaya Aura® Session Manager to connect AudioCodes Mediant 3000 e-SBC and Avaya Aura® Communication Manager using SIP trunks.

The AudioCodes Mediant 3000 e-SBC is a SIP Session Border Controller (SBC) that manages and protects the flow of SIP signaling and related media across an untrusted IP network. The compliance testing focused on telephony scenarios between an enterprise site, where the AudioCodes Mediant 3000 e-SBC, Session Manager, and Communication Manager were located, and a second site simulating a service provider service node.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe a sample configuration for a network that uses Avaya Aura® Session Manager to connect AudioCodes Mediant 3000 e-SBC and Avaya Aura® Communication Manager using SIP trunks.

The compliance testing focused on telephony scenarios between an enterprise site, where the AudioCodes Mediant 3000 e-SBC, Session Manager, and Communication Manager were located, and a second site simulating a service provider service node.

2. General Test Approach and Test Results

The general test approach was to make calls between the main enterprise site and the 2nd site simulating a service provider service node using various codec settings and exercising common telephony features.

2.1. Interoperability Compliance Testing

The compliance testing focused on interoperability between AudioCodes Mediant 3000 e-SBC and Session Manager / Communication Manager by making calls between the enterprise site and a second site simulating a service provide service node that were connected through the Mediant 3000 e-SBC using direct SIP trunks. The following functions and features were tested:

- Calls from both SIP and non-SIP endpoints between sites
- G.711MU, G.711A-law, and G.729AB codec support
- Proper recognition of DTMF transmissions by navigating voicemail menus
- Proper operation of voicemail with message waiting indicators (MWI)
- PBX features including Multiple Call Appearances, Hold, Transfer, and Conference
- Extended telephony features using Communication Manager Feature Name Extensions (FNE) such as Call Forwarding, Call Park, Call Pickup, Automatic Redial, Automatic Call Back, and Send All Calls.
- Proper system recovery after a Mediant 3000 e-SBC restart and/or re-establishment of broken IP connectivity.

2.2. Test Results

The AudioCodes Mediant 3000 e-SBC passed compliance testing.

2.3. Support

For technical support on the AudioCodes Mediant 3000 e-SBC, visit their online support at http://www.audiocodes.com/support.

3. Reference Configuration

Figure 1 illustrates the test configuration. The test configuration shows two sites connected via a SIP trunk across an untrusted IP network: the main enterprise site and a second site that simulates a service provider service node. The AudioCodes Mediant 3000 e-SBC Session Border

Controller (SBC) is at the edge of the main site. The public side of the Mediant 3000 e-SBC is connected to the untrusted network and the private side is connected to the trusted corporate LAN

All SIP traffic between two sites flows through the Mediant 3000 e-SBC. In this manner, the Mediant 3000 e-SBC can protect the main site's infrastructure from any SIP-based attacks. The voice communication across the untrusted network uses SIP over TCP and RTP for the media streams

Also connected to the LAN at the main site are:

- An Avaya S8300D Server running Avaya Aura® Communication Manager in an Avaya G450 Media Gateway. Avaya Aura® Communication Manager Messaging is also running on the Avaya S8300D Server to provide voice mail functionality.
- A DellTM PowerEdgeTM R610 Server running Avaya Aura® System Manager. System Manager provides management functions for Session Manager.
- An HP ProLiant DL360 G7 Server running Avaya Aura® Session Manager that provides SIP registrar and proxy server functions for SIP endpoints in the enterprise IP telephony network.

The Session Manager connects the Mediant 3000 e-SBC and Communication Manager using SIP trunks. Endpoints include both SIP and non-SIP endpoints. An ISDN-PRI trunk connects the media gateway to the PSTN.

The 2nd site (shown as a cloud), simulates a service provider service node, and also comprises of a Communication Manager, System Manager, and Session Manager, with both SIP and non-SIP endpoints.

The SIP endpoints located at both sites are registered to the local Session Manager.

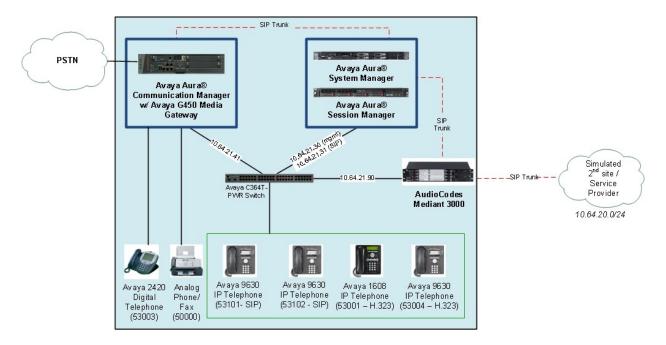


Figure 1: AudioCodes Mediant 3000 e-SBC SIP Trunking Test Configuration

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software				
Avaya S8300D Server with a Avaya G450	Avaya Aura® Communication Manager 6.0.1,				
Media Gateway	R016x.00.1.510.1, Patch 18621				
Modia Gateway	(Avaya Aura® System Platform: 6.0.2.1.5)				
	Avaya Aura® System Manager: 6.1.0 (Build No. –				
Dell TM PowerEdge TM R610 Server	6.1.0.4.5072-6.1.4.11)				
	(Avaya Aura® System Platform: 6.0.2.1.5)				
HP ProLiant DL360 G7 Server	Avaya Aura® Session Manager 6.1.0 (Build No. –				
TIF FIOLIAII DE300 G/ Server	6.1.0.0.42003-6.1.0.610012)				
Avaya 9600 Series IP Telephones					
• H.323	3.1 Service Pack 1				
• SIP	2.6.4				
Avaya 1600 Series IP Telephone	1.300B				
• H.323	1.500B				
Avaya 2400 Series Digital Telephone	Release 6				
Fax Machine	-				
AudioCodes Mediant 3000 e-SBC	6.2				

5. Configure Communication Manager

This section describes the Communication Manager configuration at the main enterprise site to support the network shown in **Figure 1**. It assumes the procedures necessary to support SIP and connectivity to Session Manager have been performed as described in [2] and [3].

The configuration of Communication Manager was performed using the System Access Terminal (SAT). After the completion of the configuration, perform a **save translation** command to make the changes permanent.

Step	Description							
1.	System Capacities On Page 2 of the display system-parameters customer-options form, verify that the Maximum Administered SIP Trunks is sufficient for the combination of trunks to the AudioCodes and any other SIP trunking entites. Be aware that for each call between a non-SIP endpoint at the enterprise site and Audio Codes, one SIP trunk is used for the duration of the call. An Avaya SIP endpoint uses two SIP trunks for the duration of the call.							
	display system-parameters customer-options Page 2 of 11 OPTIONAL FEATURES							
	Maximum Administered H.323 Trunks: 12000 22 Maximum Concurrently Registered IP Stations: 18000 3 Maximum Administered Remote Office Trunks: 12000 0 Maximum Concurrently Registered Remote Office Stations: 18000 0 Maximum Concurrently Registered IP eCons: 414 0 Max Concur Registered Unauthenticated H.323 Stations: 100 0 Maximum Video Capable Stations: 18000 0 Maximum Video Capable IP Softphones: 18000 1 Maximum Video Capable IP Softphones: 18000 1 Maximum Administered SIP Trunks: 24000 20 Maximum Administered Ad-hoc Video Conferencing Ports: 24000 0 Maximum Number of DS1 Boards with Echo Cancellation: 522 0 Maximum Media Gateway VAL Boards: 128 0 Maximum TN2602 Boards with 80 VoIP Channels: 128 0 Maximum TN2602 Boards with 320 VoIP Channels: 128 0 Maximum Number of Expanded Meet-me Conference Ports: 300 0 (NOTE: You must logoff & login to effect the permission changes.)							

Step Description

2. **IP network region**

All equipment at the main site were located in a single IP network region (IP network region 1) using the parameters described below. Use the **display ip-network-region** command to view these settings. The example below shows the values used during compliance testing.

Authoritative Domain: avaya.com

This field was configured to match the domain name configured on Session Manager. The domain will appear in the "From" header of SIP messages originating from this IP region.

- Name: Any descriptive name may be used (if desired).
- Intra-region IP-IP Direct Audio: yes
 Inter-region IP-IP Direct Audio: yes

By default, IP-IP direct audio (media shuffling) is enabled to allow audio traffic to be sent directly between IP endpoints without using media resources in the Avaya Media Gateway. Shuffling can be further restricted at the trunk level on the **Signaling Group** form.

Codec Set: 1

The codec set contains the list of codecs available for calls within this IP network region.

```
Page 1 of 20
display ip-network-region 1
                              TP NETWORK REGION
  Region: 1
Location:
                 Authoritative Domain: avaya.com
   Name:
MEDIA PARAMETERS
                               Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                               Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 2048
                                         IP Audio Hairpinning? n
  UDP Port Max: 3329
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                    AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                        RSVP Enabled? n
 H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
           Keep-Alive Count: 5
```

Step	Description						
3.	Codecs IP codec set 1 was used during compliance testing. Multiple codecs were listed in priority order to allow the codec used by a specific call to be negotiated during call establishment. The example below shows the values used during compliance testing. It should be noted that when testing the use of each individual codec, only the single codec under test was included in the list.						
	display ip-codec-set 1 Page 1 of 2						
	IP Codec Set						
	Codec Set: 1						
	Audio Silence Frames Packet Codec Suppression Per Pkt Size (ms) 1: G.711MU n 2 20 2: G.711A n 2 20 3: G.729AB n 2 20 4: 5: 6: 6: 7:						
4.	Node Names Use the change node-names ip command to create a node name for the IP address of Session Manager. Enter a descriptive name in the Name column and the IP address						
	assigned to Session Manager in the IP address column.						
	change node-names ip IP NODE NAMES Name IP Address CM_20_40 10.64.20.40 SM_20_31 10.64.20.31 SM_21_31 default 0.0.0.0						
	msgserver 10.64.21.41 procr 10.64.21.41 procr6 ::						

p		Description						
	Signaling Group							
	Signaling group 1 was used for the sig	naling group associated with the SIP trunk group						
	between Communication Manager and Session Manager. Signaling group 1 was							
	configured using the parameters highlighted below.							
	• Near-end Node Name: <i>procr</i> This node name maps to the IP address of the Avaya							
	S8300D Server. Node names are defined using the change node-names ip							
	command.							
	■ Far-end Node Name: SM_21_31 This node name maps to the IP address of							
	Session Manager.							
	■ Far-end Network Region: 1 This defines the IP network region which contains							
	_	defines the fir fletwork region which contains						
	Session Manager.	1						
	1	s domain is sent in the "To" header of SIP						
	messages of calls using this signali	ng group.						
	Direct IP-IP Audio Connections:	y This field must be set to y to enable media						
	shuffling on the SIP trunk.	•						
	display signaling-group 1	TWO ODOUR						
		ING GROUP						
	SIGNAL: Group Number: 1 Group Typ	pe: sip						
	SIGNAL: Group Number: 1 Group Typ IMS Enabled? n Transport Metho	pe: sip od: tls						
	SIGNAL: Group Number: 1 Group Typ IMS Enabled? n Transport Metho Q-SIP? n	pe: sip pd: tls SIP Enabled LSP? n						
	SIGNAL: Group Number: 1 Group Typ IMS Enabled? n Transport Metho	oe: sip od: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y						
	SIGNAL: Group Number: 1 Group Typ IMS Enabled? n Transport Metho Q-SIP? n IP Video? n	oe: sip od: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y						
	SIGNAL: Group Number: 1 Group Typon IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve	oe: sip od: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM						
	SIGNAL: Group Number: 1 Group Typon IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procr	pe: sip pd: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31						
	SIGNAL: Group Number: 1 Group Typon IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve	pe: sip pd: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061						
	SIGNAL: Group Number: 1 Group Type IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procr Near-end Listen Port: 5061	pe: sip pd: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31						
	SIGNAL: Group Number: 1 Group Typon IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procr	SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061 Far-end Network Region: 1						
	SIGNAL: Group Number: 1 Group Type IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procressor Near-end Listen Port: 5061 Far-end Domain: avaya.com	De: sip Dod: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y Per: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061 Far-end Network Region: 1 Bypass If IP Threshold Exceeded? n						
	SIGNAL: Group Number: 1 Group Type IMS Enabled? n Transport Method Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procr Near-end Listen Port: 5061	SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061 Far-end Network Region: 1						
	SIGNAL: Group Number: 1 Group Type IMS Enabled? n Transport Methodology of the Important Methodology of the Import Methodology of the Import Methodology of the Import Methodology of the Import Mear-end Node Name: procressing the Import Mear-end Listen Port: 5061 Far-end Domain: avaya.com Incoming Dialog Loopbacks: eliminate DTMF over IP: rtp-payload Session Establishment Timer(min): 3	De: sip od: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y En: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061 Far-end Network Region: 1 Bypass If IP Threshold Exceeded? n RFC 3389 Comfort Noise? n Direct IP-IP Audio Connections? y IP Audio Hairpinning? n						
	Group Number: 1 Group Typ IMS Enabled? n Transport Metho Q-SIP? n IP Video? n Peer Detection Enabled? y Peer Serve Near-end Node Name: procr Near-end Listen Port: 5061 Far-end Domain: avaya.com Incoming Dialog Loopbacks: eliminate DTMF over IP: rtp-payload	De: sip od: tls SIP Enabled LSP? n Enforce SIPS URI for SRTP? y er: SM Far-end Node Name: SM_21_31 Far-end Listen Port: 5061 Far-end Network Region: 1 Bypass If IP Threshold Exceeded? n RFC 3389 Comfort Noise? n Direct IP-IP Audio Connections? y IP Audio Hairpinning? n Initial IP-IP Direct Media? n						

Step	Description
6.	 Trunk Group Trunk group 1 was used for the SIP trunk group between Communication Manager and Session Manager. Trunk group 1 was configured using the parameters highlighted below. Group Type: sip This field sets the type of the trunk group. TAC: 101 Enter a valid value consistent with the Communication Manager dial plan. Member Assignment Method: auto Signaling Group: 1 This field is set to the signaling group shown in the previous step. Number of Members: 10 This field represents the number of trunk group members in the SIP trunk group. It determines how many simultaneous SIP calls can be supported by the configuration. Each SIP call between two SIP endpoints (whether internal or external) requires two SIP trunks for the duration of the call. Thus, a call from a SIP telephone to another SIP telephone will use two SIP trunks. A call between a non-SIP telephone and a SIP telephone will only use one trunk.
	display trunk-group 1 Page 1 of 21 TRUNK GROUP
	Group Number: 1 Group Name: to SM_21_31 Direction: two-way Dial Access? n Queue Length: 0 Service Type: tie Group Type: sip CDR Reports: y Night Service: Night Service: Member Assignment Method: auto Signaling Group: 1
	Number of Members: 10

Step	Description
	 Trunk Group – continued On Page 3: The Numbering Format field was set to unk-pvt. This field specifies the format of the calling party number sent to the far-end. The default values may be retained for the other fields.
	display trunk-group 1 Page 3 of 21 TRUNK FEATURES ACA Assignment? n Measured: none Maintenance Tests? y
	Numbering Format: unk-pvt UUI Treatment: service-provider Replace Restricted Numbers? n Replace Unavailable Numbers? n
	Modify Tandem Calling Number: no Show ANSWERED BY on Display? y
7.	Private Numbering Private Numbering defines the calling party number to be sent to the far-end. In the example shown below, all calls originating from a 5-digit extension beginning with 5 and routed across any trunk group will be sent as a 5 digit calling number. The calling party number is sent to the far-end in the SIP "From" header.
	display private-numbering 0 Page 1 of 2 NUMBERING - PRIVATE FORMAT
	Ext Ext Trk Private Total Len Code Grp(s) Prefix Len 5 5 Total Administered: 1 Maximum Entries: 540

ер	Description								
8.	Automatic Alternate Routing Automatic Alternate Routing (AAR) was used to route calls to Session Manager. In the example shown, dialed numbers that begin with "3" and are 5-digits long use route pattern 1. Route pattern 1 routes calls to the trunk group defined in Step 6 .								
	display aar analysis 3 AAR DIGIT ANALYSIS TABLE					LE	Page	1 of	2
			Location: all				Percent F	ull: 1	
	Dialed	To	tal	Route	Call	Node	ANI		
	String	Min	Max	Pattern	Type	Num	Reqd		
	3	5	5	1	aar		n		
	4	7	7	999	aar		n		
	531	7 5	5	1	unku		n n		
	=	7 5 5 5							

9. **Route Pattern**

Route pattern 1 was used for calls destined for the 2nd site through Session Manager and the Mediant 3000 e-SBC. Route pattern 1 was configured using the parameters highlighted below.

- Pattern Name: Any descriptive name.
- **Grp No**: *1* This field is set to the trunk group number defined in **Step 6**.
- FRL: 0 This field sets the Facility Restriction Level of the trunk. It must be set to an appropriate level to allow authorized users to access the trunk. The level of 0 is the least restrictive.

```
display route-pattern 1
                                                         Page
                                                              1 of 3
            Pattern Number: 1 Pattern Name: to SM_21_31
                         SCCAN? n
                                   Secure SIP? n
   Grp FRL NPA Pfx Hop Toll No. Inserted
                                                               DCS/ IXC
   No Mrk Lmt List Del Digits
                                                               QSIG
                         Dgts
                                                               Intw
1: 1
                                                                n
                                                                   user
2:
                                                                n user
3:
                                                                n user
4:
                                                                n
                                                                n user
5:
                                                                n user
    BCC VALUE TSC CA-TSC
                          ITC BCIE Service/Feature PARM No. Numbering LAR
   0 1 2 M 4 W Request
                                                    Dgts Format
                                                  Subaddress
1: y y y y y n n
                          rest
                                                         lev0-pvt none
2: y y y y y n n
                          rest
                                                                   none
3: y y y y y n n
                          rest
4: y y y y y n n
                          rest
                                                                   none
5: y y y y y n n
                                                                   none
6: y y y y y n n
                          rest
                                                                   none
```

6. Configure Session Manager

This section provides the procedures for configuring Session Manager as provisioned in the reference configuration. All provisioning for Session Manager is performed via the System Manager web interface.

The following sections assume that Session Manager and System Manager have been installed and that network connectivity exists between the two platforms.

The Session Manager server contains an SM-100 security module that provides the network interface for all inbound and outbound SIP signaling to all provisioned SIP entities. During compliance testing, the IP address assigned to the SM-100 interface is 10.64.21.31 as specified in **Figure 1**. The Session Manager server also has a separate network interface used for connectivity to System Manager for provisioning Session Manager. The IP address assigned to the Session Manager management interface is 10.64.21.30. The SM-100 interface and the management interface were both connected to the same IP network. If desired, the SM-100 interface can be configured to use a different network than the management interface.

The procedures described in this section include configurations in the following areas:

- SIP domain
- Logical/physical Locations that can be occupied by SIP Entities
- **SIP Entities** corresponding to the SIP telephony systems (including Communication Manager and Session Border Controller) and Session Manager itself
- Entity Links which define the SIP trunk parameters used by Session Manager when routing calls to/from SIP Entities
- Time Ranges during which routing policies are active
- Routing Policies which control call routing between the SIP Entities
- **Dial Patterns** which govern to which SIP Entity a call is routed

1. Login

Access the Session Manager administration web interface by entering https://<ip-addr>/network-login/ as the URL in an Internet browser, where <ip-addr> is the IP address of the System Manager server.

Log in with the appropriate credentials. The main page for the administrative interface is shown below.



Avaya Aura™ System Manager 6.1

Help | About | Change Password | **Log off admin**



Synchronize users with the enterprise directory, import users from file

User Management

Manage users, shared user resources and provision users



Backup and Restore
Backup and restore System Manager
database
Configurations
Manage system wide configurations
Events
Manage alarms, view and harvest logs
Licenses
View and configure licenses
Replication
Track data replication nodes, repair
replication nodes
Scheduler
Schedule, track, cancel, update and
delete jobs
Security
Manage Security Certificates
Templates
Manage Templates for Communication
Manager and Messaging System
objects

2. Add SIP Domain

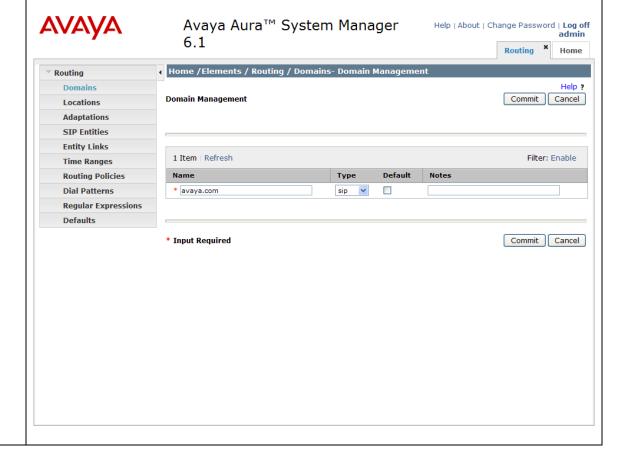
The **Routing** menu contains all the configuration tasks listed at the beginning of this section.

During compliance testing, one SIP Domain was configured on each Session Manager since all SIP entities were located within the same authoritative domain.

Navigate to **Routing** Domains, and click the **New** button (not shown) to add the SIP domain with

- Name: avaya.com (as set in Section 5, Step 2)
- Notes: optional descriptive text

Click **Commit** to save the configuration.



3. Add Location

Locations identify logical and/or physical locations where SIP entities reside. Only one Location was configured at each site for compliance testing.

Navigate to **Routing→Locations** and click the **New** button (not shown) to add the Location.

Under General:

• Name: a descriptive name

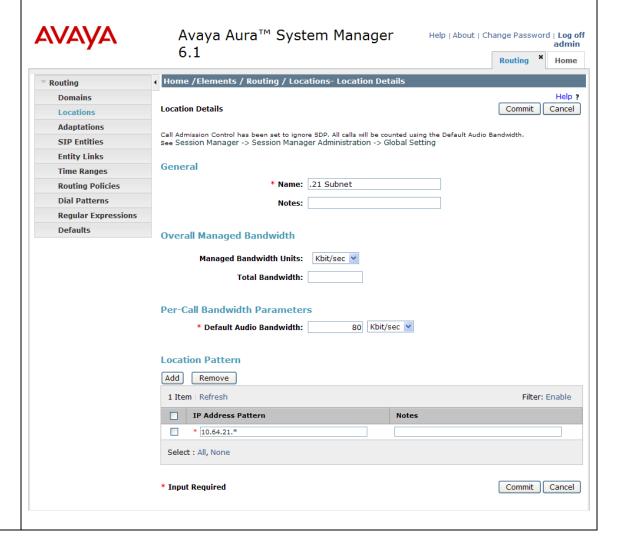
• Notes: optional descriptive text

Under Location Pattern, click the Add button to add a new line:

• IP Address Pattern: 10.64.21.*

Notes: optional descriptive text

Click **Commit** to save the configuration.



4. Add SIP Entities

A SIP Entity must be added for Session Manager and for each SIP-based telephony system supported by it using SIP trunks. During compliance testing, a SIP Entity was added for the Session Manager itself, Communication Manager, and the AudioCodes Mediant 3000 e-SBC.

Navigate to **Routing** SIP Entities, and click the New button (not shown) to add a SIP Entity. The configuration details for the SIP Entity defined for Session Manager are as follows:

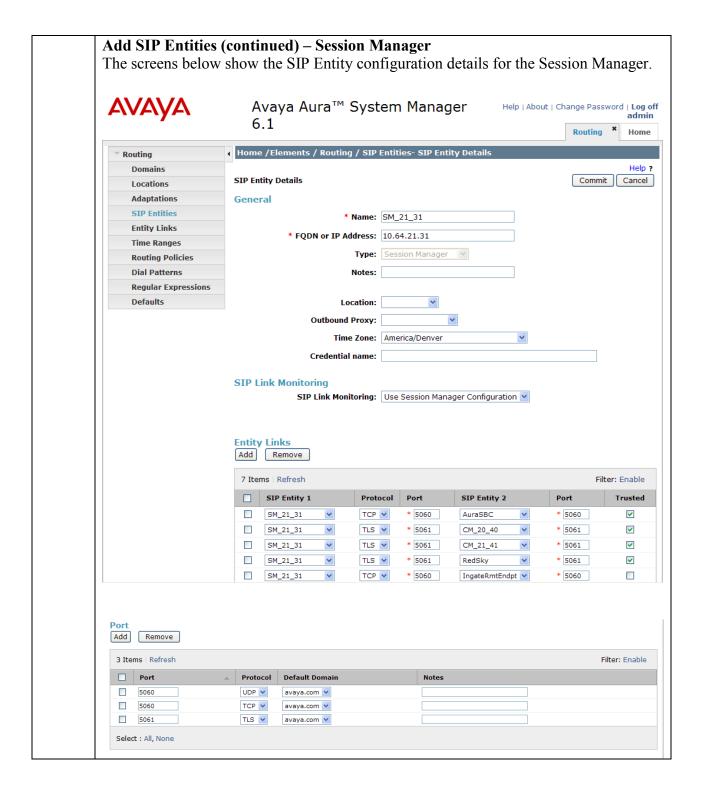
Under General:

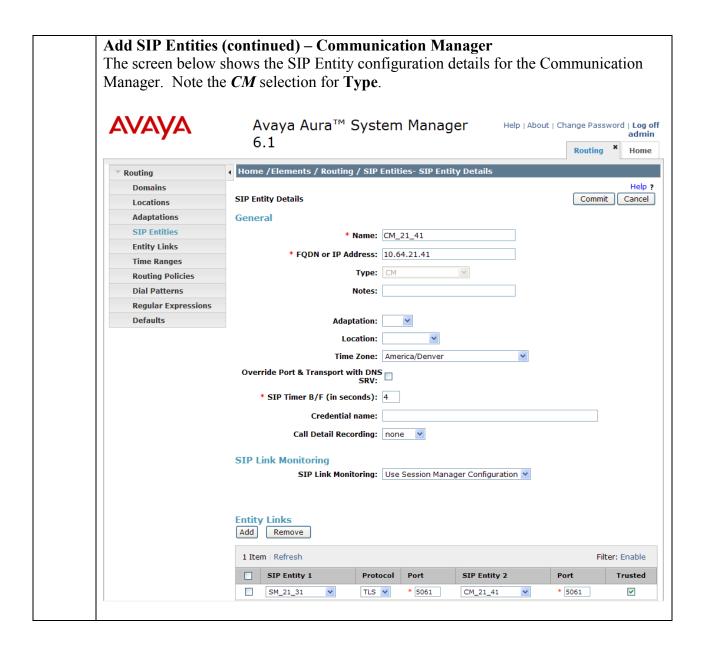
- Name: a descriptive name
- FQDN or IP Address: 10.64.21.31 as specified in Figure 1. This is the IP address assigned to the SM-100 security module installed in the Session Manager.
- Type: select Session Manager

Under **Port**, click **Add**, then edit the fields in the resulting new row as shown below:

- **Port**: *5060*. This is the port number on which the system listens for SIP requests.
- **Protocol**: *UDP*. UDP was used between Session Manager and AudioCodes during compliance testing. These steps were repeated to add **Port** *5061* and **Protocol** *TLS* for communication between Session Manager and Communication Manager.
- **Default Domain**: select the SIP Domain created in **Step 2**.

Default settings can be used for the remaining fields. Click **Commit** to save the SIP Entity definition.





Add SIP Entities (continued) – AudioCodes Mediant 3000 e-SBC The screen below shows the SIP Entity configuration details for the AudioCodes Mediant 3000 e-SBC. Note the *Other* selection for Type. **AVAYA** Avaya Aura™ System Manager 6.1 Help | About | Change Password | Log off admin Routing * Home Home /Elements / Routing / SIP Entities- SIP Entity Details Help ? SIP Entity Details Commit Cancel Locations Adaptations General STP Entities * Name: AudioCodes_ESBC_M3000 * FQDN or IP Address: 10.64.21.90 Time Ranges Type: Other **Routing Policies** Dial Patterns Notes: Regular Expressions Defaults Adaptation: Location: .21 Subnet 💌 Time Zone: America/Denver Override Port & Transport with DNS SRV: * SIP Timer B/F (in seconds): 4 Credential name: Call Detail Recording: none SIP Link Monitoring SIP Link Monitoring: Link Monitoring Enabled * Proactive Monitoring Interval (in seconds): 120 * Reactive Monitoring Interval (in seconds): 60 * Number of Retries: 1 Add Remove 1 Item | Refresh

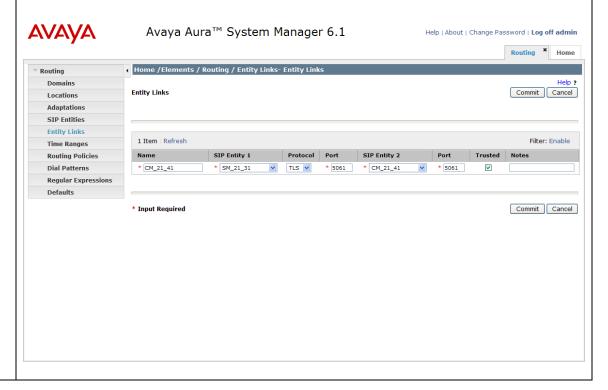
5. Add Entity Links

A SIP trunk between Session Manager and a telephony system is described by an Entity link. Two Entity Links were created: one between Session Manager and Communication Manger; the other between Session Manager and AudioCodes Mediant 3000 e-SBC.

Navigate to **Routing Entity Links**, and click the **New** button (not shown) to add a new Entity Link. The screen below shows the configuration details for the Entity Link connecting Session Manager to Communication Manager.

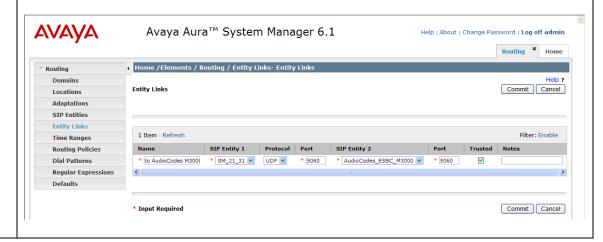
- Name: a descriptive name
- **SIP Entity 1**: select the Session Manager SIP Entity.
- **Port**: *5061*. This is the port number to which the other system sends SIP requests.
- **SIP Entity 2**: select the Communication Manager SIP Entity.
- **Port**: *5061*. This is the port number on which the other system receives SIP requests.
- Trusted: check this box
- **Protocol**: select *TLS* as the transport protocol.
- Notes: optional descriptive text

Click **Commit** to save the configuration.



Add Entity Links (continued)

The Entity Link for connecting Session Manager to AudioCodes Mediant 3000 e-SBC was similarly defined as shown in the screen below, using the UDP protocol and port 5060.



6. Add Time Ranges

Before adding routing policies (configured in next step), time ranges must be defined during which the policies will be active. One Time Range was defined that would allow routing to occur at anytime.

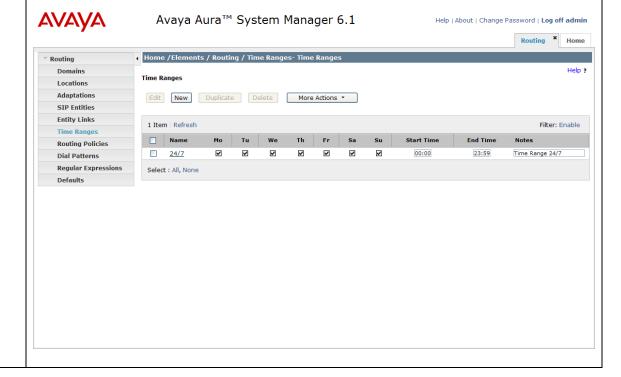
Navigate to **Routing→Time Ranges**, and click the **New** button to add a new Time Range:

• Name: a descriptive name

• Mo through Su: check the box under each of these headings

Start Time: enter 00:00End Time: enter 23:59

Click **Commit** to save this time range. The screen below shows the configured Time Range.



7. Add Routing Policies

Routing policies describe the conditions under which calls will be routed to the SIP Entities connected to the Session Manager. Two routing policies were added – one for routing calls to Communication Manager, and the other for routing calls to AudioCodes Mediant 3000 e-SBC.

Navigate to **Routing Policies**, and click the **New** button (not shown) to add a new Routing Policy.

Under General:

• Name: a descriptive name

• **Notes**: optional descriptive text

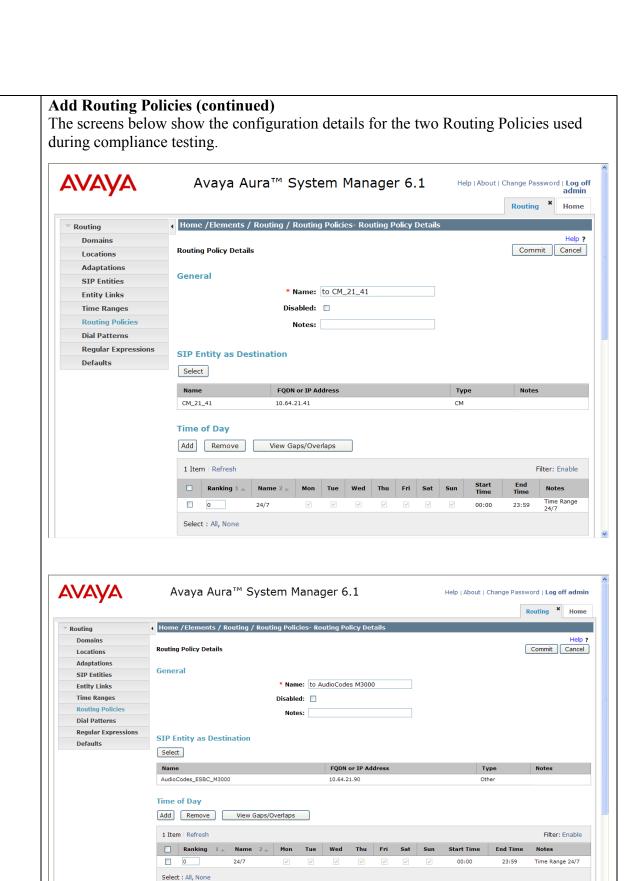
Under SIP Entity as Destination

Click **Select** to select the appropriate SIP Entity to which the routing policy applies (not shown).

Under **Time of Day**

Click **Add** to select the Time Range configured in the previous step (not shown).

Default settings can be used for the remaining fields. Click **Commit** to save the configuration.



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Dial Patterns

Add Remove

0 Items | Refresh

Filter: Enable

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8. Add Dial Patterns

Dial Patterns define digit strings to be matched against dialed numbers for directing calls to the appropriate SIP Entities. 5-digit extensions beginning with "5" resided on Communication Manager at the main enterprise site. 5-digit extensions beginning with "3" should be routed to AudioCodes Mediant 3000 e-SBC for onward routing to the 2nd site. Therefore two Dial Patterns were created accordingly.

Navigate to **Routing→Dial Patterns**, click the **New** button (not shown) to add a new Dial Pattern.

Under General:

- Pattern: dialed number or prefix
- Min: minimum length of dialed number
- Max: maximum length of dialed number
- **SIP Domain**: select the SIP Domain created in **Step 2** (or select **–ALL** to be less restrictive)
- Notes: optional descriptive text

Under Originating Locations and Routing Policies

Click **Add** to select the appropriate originating Location and Routing Policy from the list (not shown).

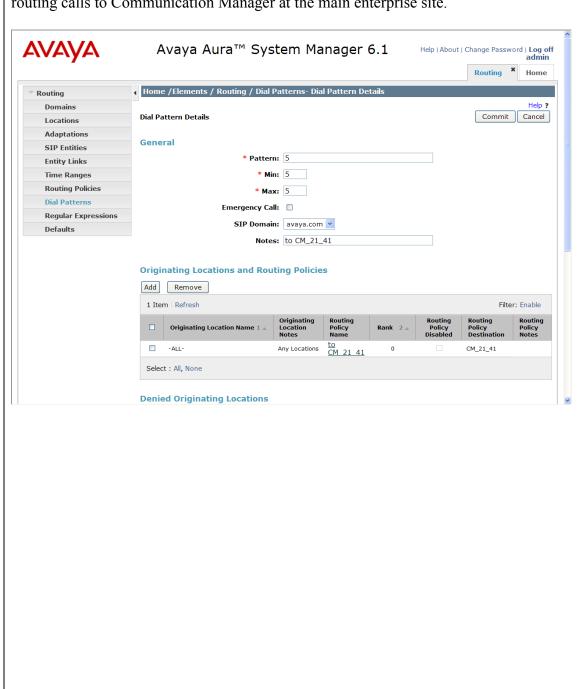
Under **Time of Day**

Click **Add** to select the time range configured in **Step 6**.

Default settings can be used for the remaining fields. Click **Commit** to save the configuration.

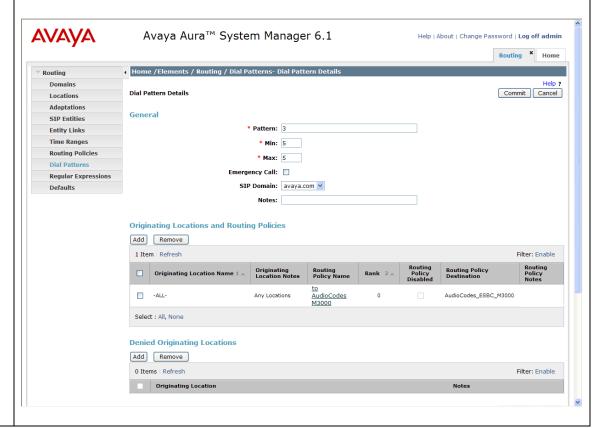
Add Dial Patterns (continued)

The screen below shows the configuration details for the Dialed Pattern defined for routing calls to Communication Manager at the main enterprise site.



Add Dial Patterns (continued)

The screen below shows the configuration details for the Dialed Pattern defined for routing calls to AudioCodes Mediant 3000 e-SBC (for onward routing to the 2nd site simulating a service provider service node).



7. Configure AudioCodes Mediant 3000 e-SBC

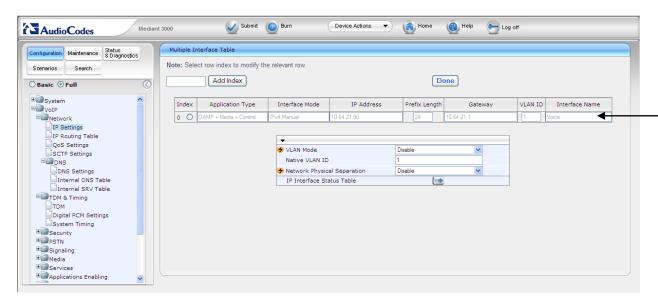
This section provides the procedures for configuring the AudioCodes Mediant 3000 e-SBC. It is assumed that proper knowledge of the AudioCodes e-SBC usage, configuration and support is understood, and the person has experience with the product platform. The following information is derived from the product manuals and is referenced only as a general guide. Configuration of the e-SBC will vary for each specific customer environment; however, AudioCodes has provided screenshots (and called-out specific fields on each screen with "arrows"), to show the configuration used during compliance testing.

All of the configuration shown in this section can be completed using the AudioCodes Mediant 3000 e-SBC web interface. From a browser, enter the IP address of the e-SBC and log in with the appropriate credentials.

7.1. Configure IP Routing Network Parameters

Ensure the IP Routing is set properly for each network.

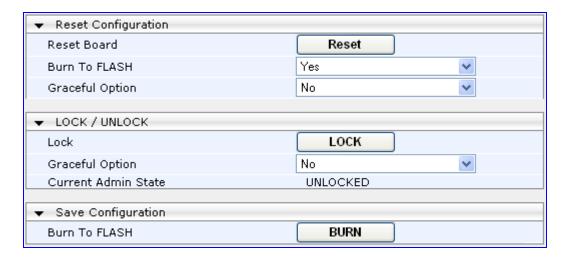
Add an Index with Application Type of OAMP + Media + Control and ensure the Interface Mode is set to IPv4, and the IP Address of the unit is in the IP Address field. Also ensure the Default Gateway is set properly for the operation.



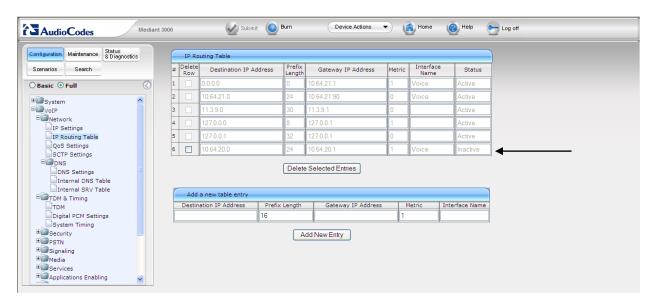
Once the administration is completed for the data segment, submit, Burn to Flash, and restart the device. Navigate to the **Maintenance Actions** page (**Management** tab > **Management** Configuration menu > **Maintenance Actions**).

• Under the **Reset Configuration** group, from the **Burn To FLASH** drop-down list, select **Yes**, and then click the **Reset** button. The **Burn to flash** option will save the configuration and will allow the unit to recover from future resets in the configuration saved.

The device's new configuration (i.e., global IP address) is saved (burned) to the flash memory and the device performs a reset. The Web interface session terminates, as it's no longer accessible using the blade's private IP address.



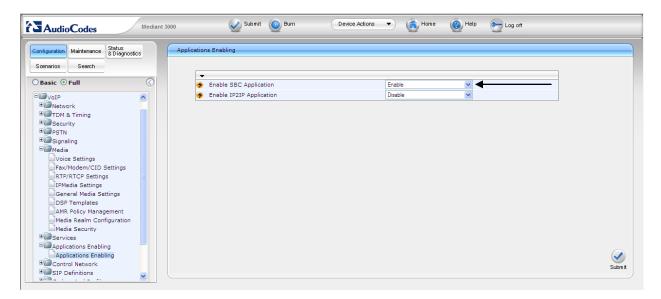
Ensure the **IP Routing Table** is set properly for each network.



7.2. Enable SBC functionality

Open the **Applications** page (**Configuration** tab > **VoIP** menu > **Applications Enabling**) to configure the SBC functionality.

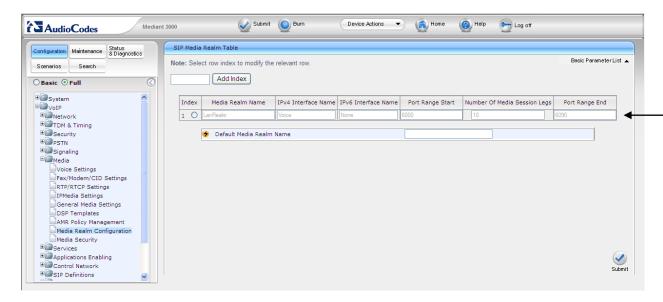
- Configure the parameter **Enable SBC Application** to **Enabled**.
- Click the **Submit** button to save the changes.
- Save the changes to flash memory. This is performed by selecting the **Burn** button at the top of the page. This is referred to as, "Saving Configuration", and will be referenced as such throughout this document.
- Notice the "Lightning Bolt" All items marked with this symbol require a reset to take effect. Reset the device as noted previously in **Section 7.1**. Once the device is reset with the SBC application enabled, a submenu within VoIP menu will appear.



7.3. Configure Media Realm

Open the **Media Realm Configuration** page (**Configuration** tab > **VoIP** menu > **Media** submenu > **Media Realm Configuration** submenu) to configure the Media Realm settings.

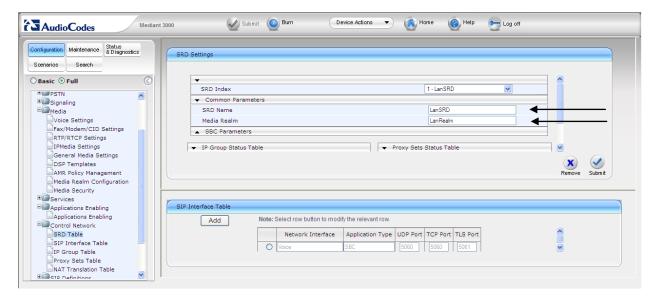
- Configure the parameters as required.
- Click the **Submit** button to save the changes.
- Save the changes to flash memory, refer to "Saving Configuration" as shown in **Section** 7.2.



7.4. Configure SRD Table

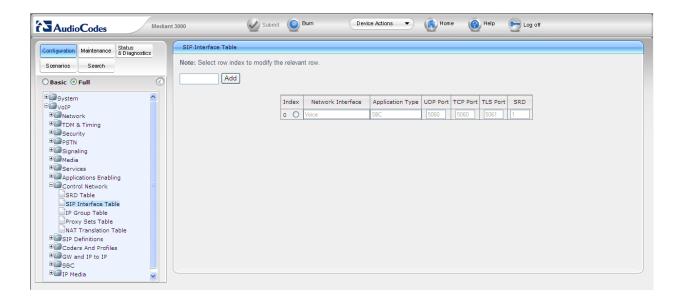
Open the **SRD Table** page (**Configuration** tab > **VoIP** menu > **Control Network** submenu > **SRD Table** submenu) to configure the device's SRD table.

- Select an index that is unused.
- Configure the parameters as required.
- Click the **Submit** button to save the changes.
- Save the changes to flash memory, refer to "Saving Configuration" as shown in **Section** 7.2.
- Repeat the process for the required SRD(s).
- Ensure that there is a unique SRD name which is bound to a Media Realm created previously.



7.5. Configure SIP Interfaces

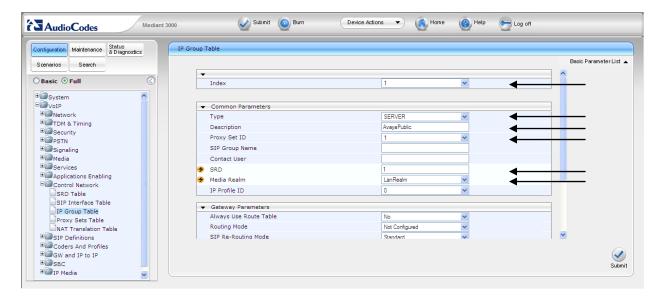
Create an interface in the **SIP Interface Table**. Ensure the Network Interface name used for the new index matches the name used in the initial settings for IP Settings. This is the interface for the SBC Application.

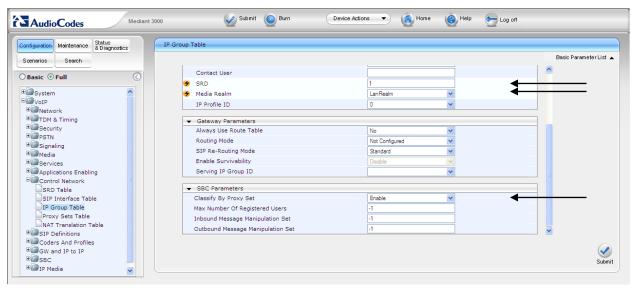


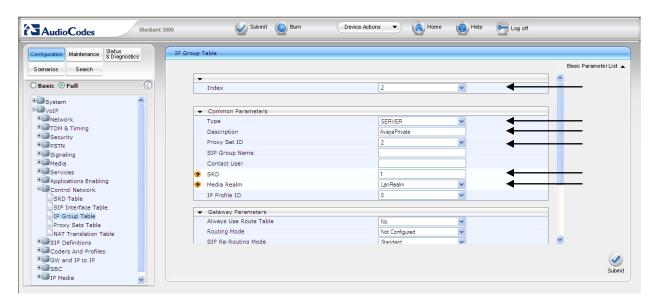
7.6. Configure the IP Group Table Settings

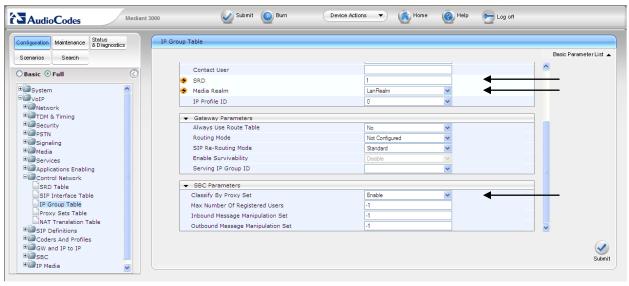
Open the **IP Group Table** page (**Configuration** tab > **VoIP** menu > **Control Network** submenu > **IP Group Table**) to configure the IP Group(s) and their respective parameters.

- Configure an unused IP Group index and assign its appropriate parameters as required.
- Click the **Submit** button to save the changes.
- Repeat previous two steps for the required amount of routes needed.
- To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.







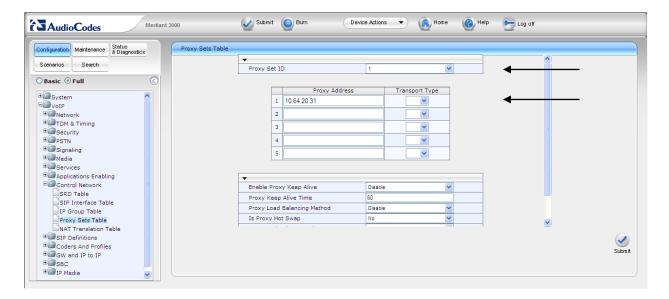


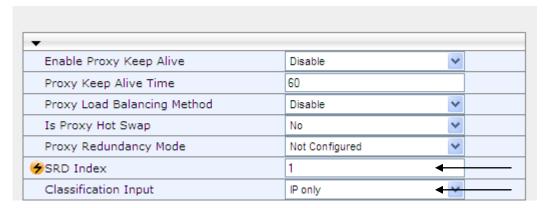
7.7. Configure Proxy Set Indices

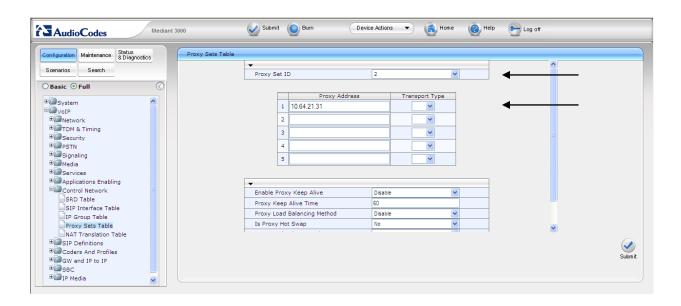
The use of Proxy Set index is utilized for identifying the specific Proxy (or set of proxy devices) for a respective IP Group Indice (reference **Section 7.6** as an example: IP Group 1 is serviced by IP Proxy Set 1). Configure an unused Proxy Set Index and identify the IP address of the proxy for which calls will be routed. Do this for each unique IP group.

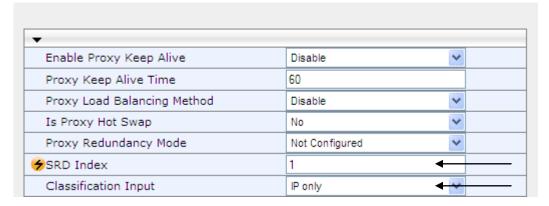
Open the **IP Group Table** page (**Configuration** tab > **VoIP** menu > **Control Network** submenu > **Proxy Sets Table**) to configure the Proxy Set(s) and their respective parameters:

- Configure an unused IP Group index and assign its appropriate parameters as required. (Note: 10.64.21.31 is the IP address of Session Manager at the Enterprise site. 10.64.20.31 is the IP address of Session Manager at the simulated 2nd site)
- Click the **Submit** button to save the changes.
- Repeat previous two steps for the required amount of routes needed.
- To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.





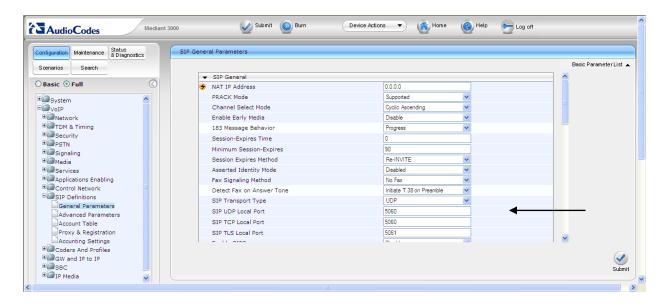




7.8. Configure SIP General Parameters

Open the SIP General Parameters page (Configuration tab > VoIP menu > SIP Definitions submenu > General Parameters) to configure the general SIP protocol parameters.

- Configure the parameters as required. (Note: Transport protocol UDP and Port 5060 were used for communication with Session Manager).
- Click the **Submit** button to save the changes.
- To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.

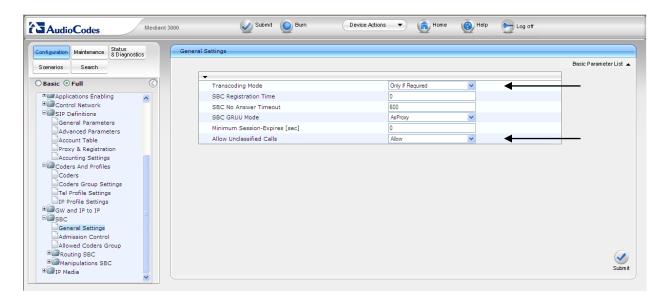




7.9. Configure General Settings

Open the **General Settings** page (**Configuration** tab > **VoIP** menu > **SBC** submenu > **General Settings**) to configure the general SBC parameters.

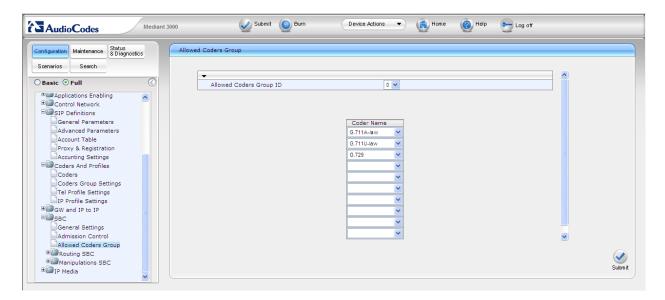
- Configure the parameters as required.
- Allowing of Unclassified calls is optional. All calls were classified by IP Group Index.
- Click the **Submit** button to save the changes.
- To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.



7.10. Configure Coders

Open the Coders page for the SBC application (Configuration tab > VoIP menu > SBC submenu > Allowed Coders Group) to configure the device's SBC Allowed coders.

- From the Coder Name drop-down list, select the required coder. (Note: G.711A-law, G.711U-law, and G.729 were compliance tested)
- Repeat steps for the next optional coders.
- Click the **Submit** button to save the changes.
- To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.

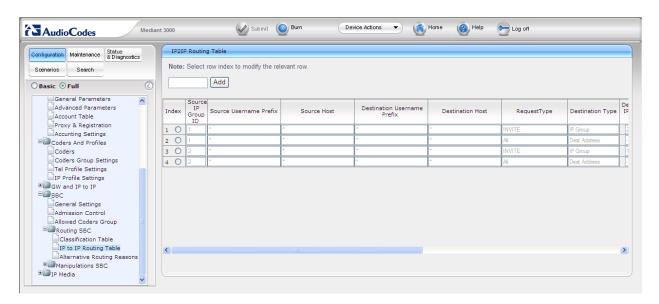


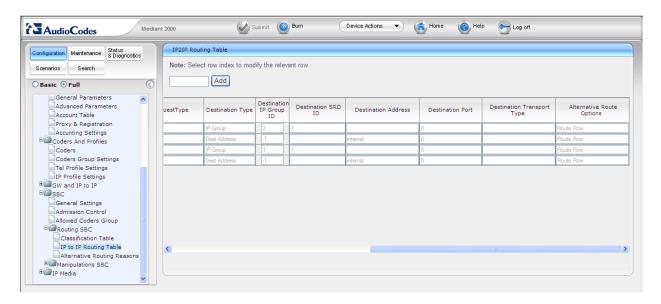
7.11. Configure IP to IP Routing Table

Open the **IP to IP Routing Table** page (**Configuration** tab > **VoIP** menu > **SBC** submenu > **Routing SBC** submenu > **IP to IP Routing Table**) to configure IP2IP routing rules.

The figures below shows the following configured outbound IP routing rules:

- Rule 1: If the incoming message originates from Source IP Group "1" and is associated with a call (Invite) then the call will be routed to a Destination IP Group of "2" and an SRD of "1".
- Rule 2: If the incoming message is not associated with a call, and originates from Source IP Group "1", then terminate the message to the internal device. This is set to enable the Avaya method of Heartbeat interworking for the product to return a 200 OK rather than send the received "Options" message to the terminating route.
- Rule 3: If the incoming message originates from Source IP Group "2" and is associated with a call (Invite) then the call will be routed to a Destination IP Group of "1" and an SRD of "1".
- Rule 4: If the incoming message is not associated with a call, and originates from Source IP Group "2", then terminate the message to the internal device. This is set to enable the Avaya method of Heartbeat interworking for the product to return a 200 OK rather than send the received "Options" message to the terminating route.
 - From the **Routing Index** drop-down list, select the range of entries that to be added.
 - Configure the outbound IP routing rules according to the table below.
 - Click the **Submit** button to apply the changes.
 - To save the changes to flash memory, refer to "Saving Configuration" as shown in **Section 7.2.**

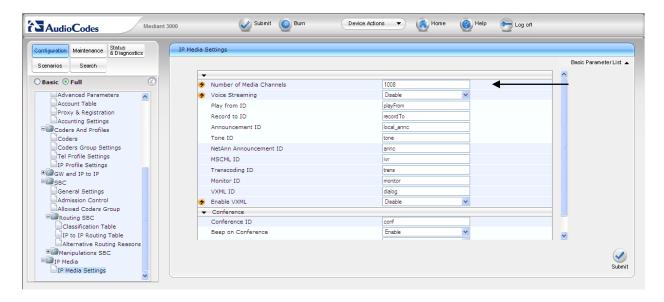




7.12. Configure IP Media Settings

Open the **IP Media Settings** page (**Configuration** tab > **VoIP** menu > **IP Media** submenu > **IP Media Settings**) to configure the IP Media Settings.

- Configure the IP Media Settings according to the required amount of supported sessions.
- Click the **Submit** button to save the changes.
- To save the changes to the flash memory, refer to "Saving Configuration" as shown in **Section 7.2**.
- Reset the device to ensure the media resources are properly reserved.

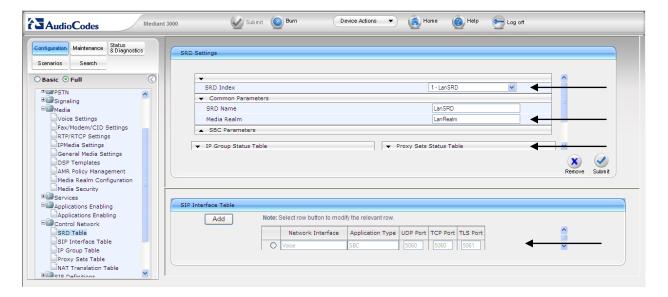


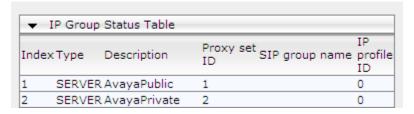
7.13. Configure SRD Table

Open the **SRD Table** page (**Configuration** tab > **VoIP** menu > **Control Network submenu** > **SRD Table** submenu) to view and confirm the device's intended SRD tables and respective routing interdependencies:

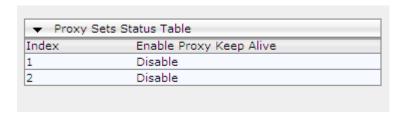
- Select the index that was created earlier.
- Ensure the configured parameters are set as required.
- Click the IP Group Status and Proxy Sets Status sections to expand.
- Ensure the entries match the data previously entered.

Ensure the Network Interface name used for the new index matches the name used in the initial settings for IP Settings. This is the interface for the SBC Application.





- If Heartbeating is required by the device, ensure that the value is set accordingly in the Proxy Set Indices.
- Ensure that there is a unique SRD name which is bound to a Media Realm created previously.



7.14. ini File

For completeness, the AudioCodes Mediant 3000 e-SBC ini configuration file (with its appropriate parameters) that was used during compliance testing is shown below:

```
:** Ini File **
.*********
[SYSTEM Params]
PM VEDSPUtil = '1,43,48,15'
SyslogServerIP = 10.64.21.100
EnableSyslog = 1
[BSP Params]
PCMLawSelect = 3
RoutingTableDestinationsColumn = 10.64.21.0, 10.64.20.0
RoutingTableDestinationPrefixLensColumn = 16, 16
RoutingTableGatewaysColumn = 10.64.21.1, 10.64.20.1
[ControlProtocols Params]
AdminStateLockControl = 0
[MGCP Params]
[MEGACO Params]
EP Num 0 = 0
EP Num 1 = 1
EP Num 2 = 1
EP Num 3 = 0
```

```
EP Num 4 = 0
[PSTN Params]
[SS7 Params]
[Voice Engine Params]
CNGDetectorMode = 1
[WEB Params]
LogoWidth = '145'
HTTPSCipherString = 'RC4:EXP'
WanMgmtHttpPort = 80
[SIP Params]
MEDIACHANNELS = 1008
GWDEBUGLEVEL = 5
FAXCNGMODE = 1
ALLOWUNCLASSIFIEDCALLS = 1
ENABLESBCAPPLICATION = 1
SBCMAXFORWARDSLIMIT = 70
[SCTP Params]
[VXML Params]
[IPsec Params]
[Audio Staging Params]
[SNMP Params]
[Video Params]
 *** TABLE InterfaceTable ***
[InterfaceTable]
FORMAT InterfaceTable_Index = InterfaceTable_ApplicationTypes, InterfaceTable_InterfaceMode,
InterfaceTable IPAddress, InterfaceTable PrefixLength, InterfaceTable Gateway,
InterfaceTable VlanID, InterfaceTable InterfaceName;
Interface Table 0 = 6, 10, 10.64.21.90, 24, 10.64.21.1, 1, Voice;
[\InterfaceTable]
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```

```
: *** TABLE DspTemplates ***
This table contains hidden elements and will not be exposed.
; This table exists on board and will be saved during restarts
 *** TABLE CpMediaRealm ***
[CpMediaRealm]
FORMAT CpMediaRealm Index = CpMediaRealm MediaRealmName, CpMediaRealm IPv4IF,
CpMediaRealm IPv6IF, CpMediaRealm PortRangeStart, CpMediaRealm MediaSessionLeg,
CpMediaRealm PortRangeEnd;
CpMediaRealm 1 = LanRealm, Voice, , 6000, 10, 6090;
[\CpMediaRealm]
; *** TABLE ProxyIp ***
[ ProxyIp ]
FORMAT Proxylp Index = Proxylp IpAddress, Proxylp TransportType, Proxylp ProxySetId;
ProxyIp 0 = 10.64.20.31, -1, 1;
ProxyIp 1 = 10.64.21.31, -1, 2;
[\ProxyIp]
 *** TABLE IpProfile ***
[ IpProfile ]
FORMAT IpProfile Index = IpProfile ProfileName, IpProfile IpPreference,
IpProfile CodersGroupID, IpProfile IsFaxUsed, IpProfile JitterBufMinDelay,
IpProfile JitterBufOptFactor, IpProfile IPDiffServ, IpProfile SigIPDiffServ, IpProfile SCE,
IpProfile RTPRedundancyDepth, IpProfile RemoteBaseUDPPort, IpProfile CNGmode,
IpProfile VxxTransportType, IpProfile NSEMode, IpProfile IsDTMFUsed,
IpProfile PlayRBTone2IP, IpProfile EnableEarlyMedia, IpProfile ProgressIndicator2IP,
IpProfile EnableEchoCanceller, IpProfile CopyDest2RedirectNumber,
IpProfile MediaSecurityBehaviour, IpProfile CallLimit, IpProfile DisconnectOnBrokenConnection,
IpProfile FirstTxDtmfOption, IpProfile SecondTxDtmfOption, IpProfile RxDTMFOption,
IpProfile EnableHold, IpProfile InputGain, IpProfile VoiceVolume, IpProfile AddIEInSetup,
IpProfile SBCExtensionCodersGroupID, IpProfile MediaIPVersionPreference,
IpProfile TranscodingMode, IpProfile SBCAllowedCodersGroupID,
```

```
IpProfile SBCAllowedCodersMode, IpProfile SBCMediaSecurityBehaviour,
IpProfile SBCRFC2833Behavior, IpProfile SBCAlternativeDTMFMethod.
IpProfile SBCAssertIdentity, IpProfile AMDSensitivityParameterSuit,
IpProfile AMDSensitivityLevel, IpProfile AMDMaxGreetingTime,
IpProfile AMDMaxPostSilenceGreetingTime, IpProfile SBCDiversionMode,
IpProfile SBCHistorvInfoMode:
-1, 0, 0, 0, 0, -1, 0, 8, 300, 400, -1, -1;
[\IpProfile]
 *** TABLE ProxySet ***
[ ProxySet ]
FORMAT ProxySet Index = ProxySet EnableProxyKeepAlive, ProxySet ProxyKeepAliveTime,
ProxySet ProxyLoadBalancingMethod, ProxySet IsProxyHotSwap, ProxySet SRD,
ProxySet ClassificationInput, ProxySet ProxyRedundancyMode;
ProxySet 0 = 0, 60, 0, 0, 0, 0, -1;
ProxySet 1 = 0, 60, 0, 0, 1, 0, -1;
ProxySet 2 = 0, 60, 0, 0, 1, 0, -1;
[\ProxySet]
 *** TABLE IPGroup ***
[ IPGroup ]
FORMAT IPGroup Index = IPGroup Type, IPGroup Description, IPGroup ProxySetId,
IPGroup SIPGroupName, IPGroup ContactUser, IPGroup EnableSurvivability,
IPGroup_ServingIPGroup, IPGroup_SipReRoutingMode, IPGroup_AlwaysUseRouteTable,
IPGroup RoutingMode, IPGroup SRD, IPGroup MediaRealm, IPGroup ClassifyByProxySet,
IPGroup ProfileId, IPGroup MaxNumOfRegUsers, IPGroup InboundManSet,
IPGroup OutboundManSet, IPGroup ContactName:
IPGroup 1 = 0, AvayaPublic, 1, , , 0, -1, 0, 0, -1, 1, LanRealm, 1, 0, -1, -1, -1, ;
IPGroup 2 = 0, AvayaPrivate, 2, , , 0, -1, 0, 0, -1, 1, LanRealm, 1, 0, -1, -1, -1, ;
IPGroup 3 = 0, -1, 0, 0, -1, 0, 0, -1, 2, 1, 0, -1, -1, -1, 1
[\IPGroup]
 *** TABLE IP2IPRouting ***
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```

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```
[ IP2IPRouting ]
FORMAT IP2IPRouting Index = IP2IPRouting SrcIPGroupID, IP2IPRouting SrcUsernamePrefix,
IP2IPRouting SrcHost, IP2IPRouting DestUsernamePrefix, IP2IPRouting DestHost,
IP2IPRouting RequestType, IP2IPRouting DestType, IP2IPRouting DestIPGroupID,
IP2IPRouting DestSRDID, IP2IPRouting DestAddress, IP2IPRouting DestPort,
IP2IPRouting DestTransportType, IP2IPRouting AltRouteOptions;
IP2IPRouting 1 = 1, *, *, *, *, *, 1, 0, 2, 1, , 0, -1, 0;
IP2IPRouting 2 = 1, *, *, *, *, 0, 1, -1, -1, internal, 0, -1, 0;
IP2IPRouting 3 = 2, *, *, *, *, 1, 0, 1, 1, 0, -1, 0;
IP2IPRouting 4 = 2, *, *, *, *, 0, 1, -1, -1, internal, 0, -1, 0;
[\IP2IPRouting]
 *** TABLE SIPInterface ***
[ SIPInterface ]
FORMAT SIPInterface Index = SIPInterface NetworkInterface, SIPInterface ApplicationType,
SIPInterface UDPPort, SIPInterface TCPPort, SIPInterface TLSPort, SIPInterface SRD;
SIPInterface 0 = Voice, 2, 5060, 5060, 5061, 1:
[\SIPInterface]
: *** TABLE SRD ***
[SRD]
FORMAT SRD Index = SRD Name, SRD MediaRealm, SRD IntraSRDMediaAnchoring,
SRD BlockUnRegUsers, SRD MaxNumOfRegUsers, SRD EnableUnAuthenticatedRegistrations;
SRD 1 = \text{LanSRD}, LanRealm, 0, 0, -1, 1;
[\SRD]
  *** TABLE CodersGroup0 ***
[ CodersGroup0 ]
FORMAT CodersGroup0 Index = CodersGroup0 Name, CodersGroup0 pTime,
CodersGroup0 rate, CodersGroup0 PayloadType, CodersGroup0 Sce;
CodersGroup0 = g711Alaw64k, 20, 0, -1, 0;
CodersGroup0 1 = g711Ulaw64k, 20, 0, -1, 0;
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```

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```
CodersGroup0 = g729, 20, 0, -1, 0;
[\CodersGroup0]
 *** TABLE AllowedCodersGroup0 ***
[ AllowedCodersGroup0 ]
FORMAT AllowedCodersGroup0 Index = AllowedCodersGroup0 Name;
AllowedCodersGroup0 = g711Alaw64k;
AllowedCodersGroup0 1 = g711Ulaw64k;
AllowedCodersGroup0 = g729;
[\AllowedCodersGroup0]
 *** TABLE StaticRouteTable ***
[StaticRouteTable]
FORMAT StaticRouteTable Index = StaticRouteTable InterfaceName,
StaticRouteTable Destination, StaticRouteTable PrefixLength, StaticRouteTable Gateway,
StaticRouteTable Description;
StaticRouteTable 1 = Voice, 10.64.20.0, 24, 10.64.20.1,
[\StaticRouteTable]
```

8. Verification Steps

The following steps may be used to verify the configuration:

- Using System Manager, navigate to **Session Manager System Status SIP Entity Monitoring**, and click on the appropriate SIP Entities to verify that the Entity Links to the Mediant 3000 e-SBC and Communication Manager are up.
- From the Communication Manager SAT, use the **status signaling-group** x command to verify that the SIP signaling group is in-service (where x is the signaling group number associated with the trunk between Communication Manager and Session Manager).
- From the Communication Manager SAT, use the **status trunk-group** *y* command to verify that the SIP trunk group is in-service (where *y* is the trunk group number for the trunk between Communication Manager and Session Manager).
- Verify that calls can be placed from both SIP and non-SIP endpoints between sites.

9. Conclusion

The AudioCodes Mediant 3000 e-SBC passed compliance testing. These Application Notes describe the procedures required to configure the AudioCodes Mediant 3000 e-SBC to interoperate with Session Manager and Communication Manager to support the network shown in **Figure 1** where Session Manager connects the Mediant 3000 e-SBC to Communication Manager using SIP trunking interface.

10. Additional References

Product documentation for Avaya products may be found at http://support.avaya.com.

- [1] Avaya AuraTM Communication Manager Feature Description and Implementation, Doc # 555-245-205, August 2010.
- [2] Administering Avaya AuraTM Communication Manager, Doc # 03-300509, August 2010.
- [3] Administering Avaya AuraTM Session Manager, Doc # 03-603324, December 2010.
- [4] Installing and Configuring Avaya AuraTM Session Manager, Doc # 03-603472, January 2011.

Product documentation for the AudioCodes Mediant 3000 e-SBC can be found at http://www.audiocodes.com/support.

- [5] LTRT-26901 SIP CPE Release Notes Ver. 6.2.pdf
- [6] LTRT-52306 SIP CPE Product Reference Manual Ver 6.2.pdf
- [7] LTRT-94707 Mediant 3000 SIP-MGCP-MEGACO Installation Manual Ver. 6.2.pdf
- [8] LTRT-89709 Mediant 3000 SIP User's Manual Ver 6.2.pdf

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