

Avaya Solution & Interoperability Test Lab

Application Notes for Zenitel IP Operating Room Master with Avaya Aura® Communication Manager and Avaya Aura® Session Manager using TLS – Issue 1.0

Abstract

These Application Notes describe the configuration steps for provisioning Zenitel IP Operating Room Master v6.1.1 to interoperate with Avaya Aura® Communication Manager R8.1 and Avaya Aura® Session Manager R8.1. Zenitel IP Operating Room Master is an IP Intercom that supports voice transmission using Session Initiation Protocol (SIP) and Transport Layer Security (TLS).

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as any observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps for provisioning Zenitel IP Operating Room Master v6.1.1 to interoperate with Avaya Aura® Communication Manager R8.1 and Avaya Aura® Session Manager R8.1. Zenitel IP Operating Room Master is an IP Intercom that supports voice transmission using Session Initiation Protocol (SIP) and Transport Layer Security (TLS).

Transport Layer Security (TLS), is a cryptographic protocol designed to provide communications security over a computer network. Several versions of the protocols are widely used in applications such as email, instant messaging, and voice over IP, but its use as the Security layer in voice over IP is the focus in these Application Notes. The Secure Real-time Transport Protocol (SRTP) is a profile for Real-time Transport Protocol (RTP) intended to provide encryption, message authentication and integrity, and replay attack protection to the RTP data in both unicast and multicast applications. During compliance testing Zenitel IP OR Master phones made use of TLS and SRTP.

The IP Operating Room (OR) Master Station is an intercom station intended for use in operating theatres and clean rooms. The station front plate is totally flat and without any holes to minimize bacteria accumulation. With a large backlit display and Vingtor-Stentofon audio technology the station allows users to read caller ID, listen and talk at a distance. During compliance testing, each IP OR Master station was set up as a SIP user on Session Manager and underwent testing of various call scenarios with other Avaya telephones.

The following models in the Zenitel IP OR Master station family were tested: IP Desk Master V2, IP Master V2, and IP Flush Master. Other models in the IP OR Master family are not covered by this compliance test.

Note: The Zenitel IP Operating Room Master phones may be referred to as 'IP OR Master station', 'IP OR Master Intercom phone', or 'IP OR Master' throughout this document, but they all refer to the same phones that were tested.

2. General Test Approach and Test Results

The general test approach was to place calls to and from the IP OR Master phones and exercise basic telephone operations. For serviceability testing, failures such as LAN cable pulls, and hardware resets were performed.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

Avaya's formal testing and Declaration of Conformity is provided only on the headsets/Smartphones that carry the Avaya brand or logo. Avaya may conduct testing of non-Avaya headset/Smartphone to determine interoperability with Avaya phones. However, Avaya does not conduct the testing of non-Avaya headsets/Smartphones for: Acoustic Pressure, Safety, Hearing Aid Compliance, EMC regulations, or any other tests to ensure conformity with safety, audio quality, long-term reliability or any regulation requirements. As a result, Avaya makes no representations whether a particular non-Avaya headset will work with Avaya's telephones or with a different generation of the same Avaya telephone.

Since there is no industry standard for Smartphone interfaces, different manufacturers utilize different Smartphone/headset interfaces with their telephones. Therefore, any claim made by a headset vendor that its product is compatible with Avaya telephones does not equate to a guarantee that the headset will provide adequate safety protection or audio quality

Avaya recommends our customers implement Avaya solutions using appropriate security and encryption capabilities enabled by our products. The testing referenced in these DevConnect Application Notes included the enablement of supported encryption capabilities in the Avaya products. Readers should consult the appropriate Avaya product documentation for further information regarding security and encryption capabilities supported by those Avaya products.

Support for these security and encryption capabilities in any non-Avaya solution component is the responsibility of each individual vendor. Readers should consult the appropriate vendor-supplied product documentation for more information regarding those products.

For the testing associated with these Application Notes, the interface between Avaya systems and the Zenitel IP OR Master made use of both TLS and SRTP as requested by Zenitel.

2.1. Interoperability Compliance Testing

The interoperability compliance test included feature and serviceability testing. IP Desk Master V2, IP Master V2, and IP Flush Master models were tested. The feature testing was to verify that:

- IP OR Master successfully registers with Session Manager using the TLS protocol.
- IP OR Master successfully establishes audio calls with SRTP audio to Avaya H.323, SIP and digital endpoints.
- IP OR Master successfully establishes audio calls with a simulated PSTN.
- IP OR Master successfully negotiates the appropriate audio codec.
- DTMF tones could be passed successfully to energize relay on the IP OR Master unit to allow a door to be opened from the phone sending the DTMF tone or perhaps to switch audio direction.
- IP OR Master successfully calls multiple Avaya destinations in a hunt group.
- IP OR Master successfully calls a variety of endpoints in its call list set on the IP OR Master phone.

The serviceability testing focused on verifying the ability of IP OR Master to recover from adverse conditions, such as disconnecting/reconnecting the Ethernet cable on Session Manager.

PG; Reviewed:	Solution & Interoperability Test Lab Application Notes	
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Note: Compliance testing was carried out with the IP OR Master phones set to use TLS/SRTP. Testing was also carried out with IP OR Master phones set to use TCP/RTP and these Application Notes are labelled, *Application Notes for Zenitel IP Operating Room Master with Avaya Aura*® *Communication Manager and Avaya Aura*® *Session Manager using TCP*.

2.2. Test Results

All test cases passed successfully with the following observation noted.

- 1. The Zenitel IP OR Master phones may not support RFC5939, SDP Cap Negotiation, and so only media encryption can be set under the IP Codec associated with these phones. If media encryption is not going to be used for some other phones then a two separate Network Regions must be setup, one with this encryption enabled and the other without any encryption. See Section 5.3 and Section 5.4.
- 2. Call Park has a different meaning on the IP OR Master functionality than that of the Call Park feature on Communication Manager. When the Call Park function is used on IP OR Master it places multiple calls on hold. For every Direct Access Key (DAK) with Call Park configured, there can be only one active or resumed call.

2.3. Support

Technical support on Zenitel IP OR Master can be obtained through the following:

- **Phone:** +1 816 231 7200 (Americas) +47 4000 2700 (Global)
- Email: cs@zenitel.com
- Web: <u>https://www.zenitel.com/customer-service</u>

3. Reference Configuration

Figure 1 illustrates a test configuration that was used to compliance test the interoperability of IP OR Master with Session Manager and Communication Manager. The configuration consists of H.323 and Digital phones registering directly to Communication Manager and SIP phones registering to Session Manager using the features on Communication Manager. A SIP trunk connects Communication Manager to a simulated PSTN.

Note: The Zenitel IP OR Master phones register to Session Manager the same as the Avaya SIP phones.

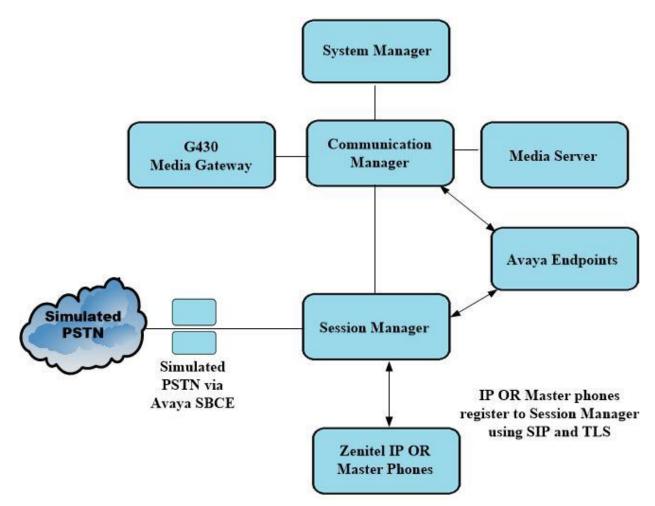


Figure 1: The configuration of Avaya Aura® Communication Manager and Avaya Aura® Session Manager with Zenitel IP Operating Room Master

4. Equipment and Software Validated

The following equipment and software were used for the compliance test.

Avaya Equipment	Software / Firmware Version
Avaya Aura® System Manager running on a virtual server	8.1.3.0 Build No. – 8.1.0.0.733078 Software Update Revision No: 8.1.3.0.1011784 Feature Pack 3
Avaya Aura® Session Manager running on a virtual server	8.1.3 Build No. – 8.1.3.0.813014
Avaya Aura® Communication Manager running on a virtual server	8.1.3 – FP3 R018x.01.0.890.0 Update ID 01.0.890.0-26568
Avaya Session Border Controller for Enterprise	8.1.1.0-26-19214
Avaya Aura® Media Server	8.0.2.138
Avaya G430 Media Gateway	41.16.0/1
Avaya J179 H.323 Deskphone	6.8304
Avaya Vantage K175 SIP Deskphone	3.0.0.1.0006
Avaya 9408 Digital Phone	2.00
Zenitel Equipment	Software / Firmware Version
Zenitel IP Operating Room Master	
- IP Desk Master	6.1.1.0
- IP Master V2	6.1.1.0
- IP Flush Master	02.11.3.0

5. Configure Avaya Aura® Communication Manager

It is assumed that a fully functioning Communication Manager is in place with the necessary licensing with SIP trunks in place to Session Manager. For further information on the configuration of Communication Manager please see **Section 10** of these Application Notes.

Note: A printout of the Signalling and Trunk groups that were used during compliance testing can be found in the **Appendix** of these Application Notes.

The following sections go through the following.

- System Parameters
- Dial Plan Analysis
- Network Region
- IP Codec

5.1. Configure System Parameters

Ensure that the SIP endpoints license is valid as shown below by using the command **display** system-parameters customer-options.

display system-parameters customer-options OPTIONAL FEATURES	Page 1 of 12
G3 Version: V17 Location: 2 Platform: 28	Software Package: Enterprise System ID (SID): 1 Module ID (MID): 1
Platform Maximum Maximum Sta Maximum XMOBILE Sta Maximum Off-PBX Telephones - Maximum Off-PBX Telephones - Maximum Off-PBX Telephones -	ations: 36000 44 ations: 36000 0 EC500: 41000 2 OPS: 41000 20
Maximum Off-PBX Telephones - Maximum Off-PBX Telephones - Maximum Survivable Proce	PVFMC: 41000 0 SCCAN: 0 0

5.2. Configure Dial Plan Analysis

Use the **change dialplan analysis** command to configure the dial plan using the parameters shown below. Extension numbers (**ext**) are those beginning with **1**. Feature Access Codes (**fac**) use digits **8** and **9** and use characters * or #.

```
change dialplan analysis
                                                  Page 1 of 12
                        DIAL PLAN ANALYSIS TABLE
                             Location: all
                                                 Percent Full: 5
                       Dialed Total Call Dialed Total Call
   Dialed Total Call
   String Length Type
                        String Length Type
                                            String Length Type
          4 ext
  1
            4 udp
  3
  6
           4 ext
  8
           1 fac
  9
           1 fac
              dac
  *8
            4
  *
            3
               fac
  #
            3
              fac
```

5.3. Configure Network Region

Use **change ip-network-region x** (where x is the network region to be configured) to assign an appropriate domain name to be used by Communication Manager, in the example below **devconnect.local** is used. Note that this domain is also configured in **Section 6.1.1**.

```
change ip-network-region 1
                                                                1 of 20
                                                          Page
                             IP NETWORK REGION
                NR Group: 1
 Region: 1
Location: 1
               Authoritative Domain: devconnect.local
   Name: PG Default
                             Stub Network Region: n
MEDIA PARAMETERS
                             Intra-region IP-IP Direct Audio: yes
     Codec Set: 1
                            Inter-region IP-IP Direct Audio: yes
  UDP Port Min: 2048
                                        IP Audio Hairpinning? n
  UDP Port Max: 3329
DIFFSERV/TOS PARAMETERS
Call Control PHB Value: 46
       Audio PHB Value: 46
       Video PHB Value: 26
802.1P/Q PARAMETERS
Call Control 802.1p Priority: 6
       Audio 802.1p Priority: 6
       Video 802.1p Priority: 5
                                AUDIO RESOURCE RESERVATION PARAMETERS
H.323 IP ENDPOINTS
                                                      RSVP Enabled? n
 H.323 Link Bounce Recovery? y
Idle Traffic Interval (sec): 20
  Keep-Alive Interval (sec): 5
```

5.4. Configure IP-Codec

Use the **change ip-codec-set x** (where x is the ip-codec set used) command to designate a codec set compatible with the IP OR Master phone. During compliance testing the codecs **G.711A**, **G.729A** and **G.722** were tested.

For compliance testing the Avaya phones are set to use Media Encryption as well as the IP OR Master phones. **1-srtp-aescm128-hmac80** was the encryption used and so must be present under **Media Encryption**.

Note: The IP OR Master phones may not support RFC5939, SDP Cap Negotiation, and so only 1-srtp-aescm128-hmac80 encryption can be set under the IP Codec associated with these phones. If media encryption is not going to be used for some other phones then a two separate Network Regions must be setup, one with this encryption enabled and the other without any encryption.

char	nge ip-codec-	set 1				Page	1 of	2
		IP	MEDIA PAR	AMETERS				
	Codec Set: 1							
	Audio	Silence	Frames	Packet				
	Codec	Suppression	Per Pkt	Size(ms)				
1:	G.711A	n	2	20				
2:	G.729A	n	2	20				
3:	G.722.2	n	1	20				
4:	G.722-64K		2	20				
5:								
6:								
7:								
	Media Encry	ption		Encrypted	d SRTCP:	enforce-u	inenc-si	rtcp
1:	1-srtp-aescm	128-hmac80						
2:								
3:								
4:								

6. Configure Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. Session Manager is configured via System Manager. The procedures include the following areas:

- Domains and Locations
- Adding Zenitel IP OR Master SIP Users

To make changes on Session Manager a web session is established to System Manager. Log into System Manager by opening a web browser and navigating to https://<System Manager FQDN>/SMGR. Enter the appropriate credentials for the User ID and Password and click on Log On.

← → C smgr81xvmpg.devconnect.local/securityserver/UI/Login?org=	dc=nortel,dc=com&goto=https://smgr81xvmpg.devconnect.local:443
🖬 Apps 🤺 studio.photobox.co 🕒 what is mu ip - Goo	
This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited. Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal, or other applicable domestic and foreign laws. The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials. All users must comply with all corporate instructions regarding the protection of information assets.	User ID: admin Password: Log On Reset Supported Browsers: Internet Explorer 11.x or Firefox 65.0, 66.0 or 67.0.

Once logged in navigate to Elements and click on Routing (not shown).

6.1. Domains and Locations

Note: It is assumed that a domain and a location have already been configured, therefore a quick overview of the domain and location that was used in compliance testing is provided here.

6.1.1. Display the Domain

Select **Domains** from the left window. This will display the domain configured on Session Manager. For compliance testing this domain was **devconnect.local** as shown below. If a domain is not already in place, click on **New**. This will open a new window (not shown) where the domain can be added.

Aura® System Manager 8.1	🛎 Users 🗸 🎤 Elements 🗸 🌣 Services 🗸 Widgets 🗸 Shortce	uts v	
Home Routing			
Routing ^	Domain Management		
<u>Domains</u> Locations	New Edit Delete Duplicate More Actions -		
Conditions	1 Item 2	Туре	Notes
Adaptations 🗸 🗸	Get : All, None	sip	devconnect.loca
SIP Entities			
Entity Links			

6.1.2. Display the Location

Select **Locations** from the left window and this will display the location setup. The example below shows the location **DevConnectLab_PG** which was used for compliance testing. If a location is not already in place, then one must be added to include the IP address range of the Avaya solution. Click on **New** to add a new location.

AVAYA Aura® System Manager 8.1	å Users ∨ 🗲 Elements ∨ 💠 Services ∨	Widgets v Shortcuts v	
Home Routing			
Routing ^	Location		
Domains	New Edit Delete Duplicate More Act	tions •	
Locations	3 Items 2		
Conditions	□ Name	Correlation	Notes
Adaptations 🗸 🗸	DevConnectLab		DevConnect Lab in Galway 10.10.42.x Network
SIP Entities	RemoteWorker	Π	Remote Worker
Entity Links	Select : All, None		

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6.2. Adding Zenitel IP Operating Room Master SIP Users

From the top of the home page click on Users \rightarrow User Management \rightarrow Manager Users as shown below.

AVAYA Aura® System Manager 8.1	≜ <u>Users</u>	🔅 Services 🗸 Widgets 🗸
Home Routing	Administrators >	
Routing ^	Directory Synchronization >	
Domains	Groups & Roles →	
Locations	User Management >	Manage Users
Conditions	User Provisioning Rule	Public Contacts
Adaptations 🗸 🗸	DevConnectLab	Shared Addresses
SIP Entities	RemoteWorker Select : All, None	System Presence ACLs
Entity Links		Communication Profile Password Policy

From Manager Users section, click on New to add a new SIP user.

User Management								
Management ^ Ho	me@ / Users	R / Manage User	3					
Manage Users	Search				Q			
Public Contacts	View	🖉 Edit	+ New	条 Duplicate	🗎 Delete	More Actions V		Options
Shared Addresses		First Name 🖨	7	Surname 🖨 🕅		Display Name 🖨 🍸	Login Name 🜲 🍸	SIP Handle 🛛
mareu Audresses		DECT2150		Ascom		Ascom, DECT2150	2150@devconnect.local	2150
System Presence ACLs		DECT2151		Ascom		Ascom, DECT2151	2151@devconnect.local	2151
Communication Profile		DECT2152		Ascom		Ascom, DECT2152	2152@devconnect.local	2152
		DECT2153		Ascom		Ascom, DECT2153	2153@devconnect.local	2153
		i62_2154		Ascom		Ascom, i62_2154	2154@devconnect.local	2154
		i62_2155		Ascom		Ascom, i62_2155	2155@devconnect.local	2155
		i62_2156		Ascom		Ascom, i62_2156	2156@devconnect.local	2156
		i62_2157		Ascom		Ascom, i62_2157	2157@devconnect.local	2157
		MYCO2158		Ascom		Ascom, MYCO2158	2158@devconnect.local	2158
		MYC02159		Ascom		Ascom, MYCO2159	2159@devconnect.local	2159

Solution & Interoperability Test Lab Application Notes ©2021 Avaya Inc. All Rights Reserved. 12 of 35 Master_CM81TLS Under the **Identity** tab fill in the user's **Last Name** and **First Name** as shown below. Enter the **Login Name**, following the format of "user id@domain". The remaining fields can be left as default.

User Pro	file Edit 1157@de	evconnect.loca	I		🖺 Commit & Contir	nue 🗈 Commit 🛞 Cancel	
Identity	Communication Profile	Membership	Contacts				
Basic Info		User Pr	rovisioning Rule :	~]		
LocalizedN	ame		* Last Name :	Ext 1157	Last Name (in Latin alphabet characters):	Ext 1157]
			* First Name :	SIP	First Name (in Latin alphabet characters):	SIP]
			* Login Name :	1157@devconnect.local	Middle Name :	Middle Name Of User]
			Description :	3rd Party SIP Phone	Email Address :	Email Address Of User)
			Password:		User Type :	Basic v]
		Co	onfirm Password :		Localized Display Name:	Ext 1157, SIP)
		Endpoir	nt Display Name :	Ext 1157, SIP	Title Of User :	Title Of User	

Under the **Communication Profile** tab enter **Communication Profile Password** and **Re-enter Comm-Profile Password**, note that his password is required when configuring the IP OR Master phone in **Section 7.2**.

User Pro	ofile Edit	1157@	devconnect	t.local	🗈 Commit
Identity	Communica	ation Profi	le Member	ship Contacts	
Communica	ation Profile Pass	word		Comm-Profile Password	
PROFILE S	ET : Primary	~		Comm-Pronie Password	×
Communi	cation Address			Comm-Profile Password :	
PROFILES					
Session N	lanager Profile		_	* Re-enter Comm-Profile Password :	。
Avaya Bre					_
CM Endpo	pint Profile			Generate Comm-Profile Password	
Presence				Cancel	

Staying on the **Communication Profile** tab, click on **New** to add a new **Communication Address**.

User Pro	ofile Edit	1157@de	vconne	ect.local	
Identity	Communica	ation Profile	Mem	bership	Contacts
Communica	tion Profile Passv	word	2 Edit	+ New	🗎 Delet
PROFILE S	ET : Primary	~		Ty	/pe
Communic	ation Address	S	elect All 🗸		
PROFILES					
Session M	anager Profile				

Enter the extension number and the domain for the **Fully Qualified Address** and click on **OK** once finished.

User Pro	ofile Edit	1157@	devconnec	t.local						🗈 Commit
Identity	Communica	ation Prof	ile Membe	rship Contacts						
Communicat	tion Profile Pass	word	Edit	+ New_ 🕅 Delet	e	_		_	_	
PROFILE SI	ET : Primary	~		Communica	tion Address /	Add/Edit			×	
Communic	ation Address			A	* Type:	Avaya SIP			Ţ	
PROFILES						Avaya Sir				
Session Ma	anager Profile			*Fully Qualifi	ed Address:	1157	@	devconnect.local	~	
Avaya Bree										
CM Endpo	int Profile								_	
Presence F					_		_	Cancel	OK	

Ensure **Session Manager Profile** is checked and enter the **Primary Session Manager** details, enter the **Origination Sequence** and the **Termination Sequence**. Scroll down to complete the profile.

User Profile Edit 1157@devconnect.local						
Identity Communication Pro	file Membership Contacts					
Communication Profile Password						
PROFILE SET : Primary V	SIP Registration					
Communication Address	* Primary Session Manager:	SM81vmpg Q				
PROFILES	Secondary Session Manager:	Start typing Q				
Session Manager Profile	Survivability Server:					
Avaya Breeze® Profile	,	Start typing Q				
CM Endpoint Profile	Max. Simultaneous Devices :	1 · · ·				
Presence Profile	Block New Registration When Maximum Registrations Active?:					
	Application Sequences					
	Origination Sequence:	CMAPPSEQ ~				
	Termination Sequence :	CMAPPSEQ ~				
	Emergency Calling Application	Sequences				
	Emergency Calling Origination Sequence :	Select v				
	Emergency Calling Termination Sequence :	Select v				

Enter the **Home Location**, this should be the location configured in **Section 6.1.2**. Click on **Commit** at the top of the page (not shown).

Application Sequences	
Origination Sequence:	CMAPPSEQ ~
Termination Sequence :	CMAPPSEQ ~
Emergency Calling App	lication Sequences
Emergency Calling	Select ~
Origination Sequence:	
Emergency Calling	Select
Termination Sequence:	
Call Routing Settings	
* Home Location :	DevConnectLab_PG v
Conference Factory Set:	Select v
Call History Settings	
Enable Centralized Call	
History?:	

Ensure that **CM Endpoint Profile** is selected in the left window. Select the Communication Manager that is configured for the **System** and choose the **9620SIP_DEFAULT_CM_8_1** as the **Template**. **Sip Trunk** should be set to **aar**, providing that the routing is setup correctly on Communication Manager. The **Profile Type** should be set to **Endpoint** and the **Extension** is the number assigned to the IP OR Master phone. Click on **Endpoint Editor** to configure the buttons and features for that phone on Communication Manager.

User Profile Edit 1157@devconnect.local				I			🗈 Commit & Conti	inue 🕑 Commit	(S) Cancel
Identity	Communica	ation Profile	Membership	Contacts					
Communicat PROFILE SE	tion Profile Passv	word		* System :	cm81xvmpg	×	* Profile Type :	Endpoint	~
Communica	ation Address		Use Ex	isting Endpoints:			* Extension:	1157	₽ 🔼
PROFILES Session Ma	anager Profile			Template :	9620SIP_DEFAULT_CM_8_1	Q	* Set Type :	9620SIP	
Avaya Bree	eze® Profile			Security Code :	Enter Security Code		Port:	IP	٩
CM Endpoi			Vo	oice Mail Number :			Preferred Handle :	Select	~
			Calcula	ate Route Pattern :			Sip Trunk :	aar	
				SIP URI :	Select	×	Delete on Unassign from User or on Delete User :		
			Override Endpoint Na	ame and Localized Name :		1	Allow H.323 and SIP Endpoint Dual Registration :		

Under the **Feature Options** tab (not shown), if the IP OR Master phone is capable of video, then IP Video can be ticked. Other tabs can be checked but for compliance testing the values were left as default. Click on **Done** (not shown) to complete.

Note: For compliance testing the default value of three call appearance buttons were used. This can be changed under the **Button Assignment** tab.

Active Station Ringing MWI Served User Type	single V None V	Auto Answer Coverage After Forwarding	none ♥ system ♥		
Per Station CPN - Send Calling Number	None 💙	Display Language	english 💙		
AUDIX Name	None 💙	Hunt-to Station			
Remote Soft Phone Emergency Calls	as-on-local 🗙	Loss Group	19		
LWC Reception	spe 💙	Survivable COR	internal 💙		
IP Phone Group ID		Time of Day Lock Table	None 💙		
Speakerphone	2-way 🗸				
Short/Prefixed Registration Allowed	default 💙	Voice Mail Number			
EC500 State	enabled 💙	Music Source			
Bridging Tone for This Extension	None 💙				
- Features					
Always Use		Idle Appearance Pre	ference		
IP Audio Hairpinni	ing	IP SoftPhone			
 Bridged Call Alerti 	ing	LWC Activation			
 Bridged Idle Line 	Preference	CDR Privacy			
Coverage Messag	e Retrieval	Precedence Call Wai	ting		
Data Restriction		Direct IP-IP Audio Connections			
Survivable Trunk	Dest	H.320 Conversion			
 Bridged Appearan 	ce Origination Restriction	IP Video			
Restrict Last Appe	earance	Per Button Ring Con	trol		
Turn on mute for	remote off-hook attempt				
IP Hoteling					

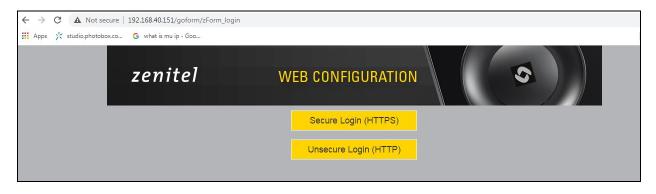
Once the **CM Endpoint Profile** is completed correctly, click on **Commit** to save the new user.

User Pro	User Profile Edit 1157@devconnect.local						nue 🖻 Commit 🛞 C	ancel	
Identity	Communica	ation Profile	Membership	Contacts					
Communicati	ion Profile Passv	word		* System :			* Profile Type :		_
PROFILE SE	ET : Primary	~		- System.	cm81xvmpg	Ň	· Frome type.	Endpoint	×
	ation Address		Use Ex	isting Endpoints:			* Extension:	1157	
PROFILES Session Ma	anager Profile			Template :	9620SIP_DEFAULT_CM_8_1	۵	* Set Type :	9620SIP	
Avaya Bree	ze® Profile			Security Code :	Enter Security Code		Port:	IP	Q
CM Endpoi	nt Profile		Vo	ice Mail Number:			Preferred Handle:	Select	~
Presence P	Profile		Calcula	te Route Pattern :			Sip Trunk :	aar	
				SIP URI :	Select	~	Delete on Unassign from User or on Delete User:		
			Override Endpoint Na	ame and Localized Name :		0	Allow H.323 and SIP Endpoint Dual Registration :		

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7. Configure Zenitel IP Operating Room Master Phone

The following steps detail the configuration for IP OR Master using the web interface. Access the IP OR Master web interface, enter **http://<ipaddress>** in an Internet browser window, where **<ipaddress>** is the IP address of the IP OR Master phone in question. For compliance testing **Unsecure Login (HTTP)** was chosen.



Log in with the appropriate credentials.

① 192.168.40.151/goform/zForm_header	
studio.photobox.co G what is mu ip - Goo	Sign in http://192.168.40.151 Your connection to this site is not private Username admin Password
	Sign in Cancel

Upon logging in, information on that IP OR Master station is displayed. The following settings should be checked.

- Configure Advanced Configuration Mode
- Configure Certificates
- SIP Configuration
- Direct Access Keys
- Audio

	ANCED			VINGTOR 🔶 STENTOFON		
Main SIP Configuration	Station Administration	Advanced SIP	Advanced Network			
- Information	IP Master Information					
▶ Main Settings	Description		Information			
Main Settings	IP Address:		192.168.40.151			
Recovery	Subnet Mask:		255.255.255.0			
	Default Gateway:		192.168.40.1	192.168.40.1		
 Legal Information 	DNS Server 1:		192.168.40.1	192.168.40.1		
	DNS Server 2:					
	MAC Address:		00:13:cb:30:01:b6			
	Software Version:		6.1.1.0			
	More Information:		Show/Hide			
	Status					
	Description		Status			
	Mode:		SIP			
	Uptime:		up 59 minutes			
	Name:					
	Number (SIP ID):		1157			
	Server Domain (SIP):		devconnect.local, Registe	ered - Tue Apr 20 14:40:46 2021		
	Backup Domain (SIP):					
	Backup Domain 2 (SIP):					
	Outbound Proxy:		10.10.40.32:5061			

7.1. Configure Advanced Configuration Mode

Select **Recovery** from the left window and under **Preferences** enter the password for **Advanced configuration mode**, this password can be obtained from a Zenitel engineer as per **Section 2.3**.

Main SIP Configuration	Station Administration	
▶ Information	Commands	
▶ Main Settings	Description	Action
	Full reboot	REBOOT
Recovery Legal Information	Partial reboot	REBOOT
	Factory reset	FACTORY RESET
	Factory reset with DHCP	FACTORY RESET
	Preferences	
	Description	Configuration
	Advanced configuration mode	Type offline password to unlock advanced configuration mode

Once the password is entered the check box will appear as shown and a tick can be placed and click on **Save** to confirm.

Main SIP Configuration	Station Administration		
▶ Information ▶ Main Settings	Commands Description Full reboot	Action	
✓ Recovery Legal Information	Partial reboot Factory reset Factory reset with DHCP	REBOOT FACTORY RESET	_
	Rollback Preferences	ROLLBACK	
	Description Advanced configuration mode	Configuration SAVE	

7.2. Configure Certificates

Click on **Certificates** in the left window and click on **Choose File** in the main window. Locate the Root Certificate required and click on **Upload**. This Certificate must be present to allow the handshake take place for a TLS connection to Session Manager.

Main	SIP Configuration	Station Ad	ninistration Advanced S	SIP Advanced Network			
A	ccount / Call	Certificate	s				
Δ	udio		Name	Expiry date	Issuer	Subject	
		Certificate 1	turbine_server_sha256.key	Mar 14 2057 15:51 GMT	vs-imx6ul-station	vs-imx6ul-station	DELETE
	irect Access Keys	Certificate 2	turbine_server_sha1.key	Mar 14 2057 15:51 GMT	vs-imx6ul-station	vs-imx6ul-station	DELETE
→ Re	elays / Outputs	Certificate 3	RootCertAura81CA.pem	Jul 05 2029 14:54 GMT	System Manager CA	System Manager CA	DELETE
⇒ Ti	me						
K	eyboard	Upload Ce	rtificate				
→ R	rsp	Choose Fi	e RootCertAura81CA.pem				
A	udio Messages			UPLOA	ND.		
⊢ M	ulticast Paging						
→ La	anguage						
► Ce	ertificates						

7.3. SIP Configuration

Click on **SIP Configuration** \rightarrow **SIP** and configure the following in the **Account Settings** section:

- Name:
- Number (SIP ID): Enter a user extension administered from Section 6.2.

Enter the desired name.

Enter the Login Code from Section 6.2.

- Server Domain (SIP): Enter the Domain as per Section 6.1.1.
- Authentication User Name: Enter a user extension administered from Section 6.2.

Set this to **TLS**.

Set this to sips.

Port.

5.4.

- Authentication Password:
- Outbound Proxy (optional):
- Outbound Transport:
- SIP Scheme:
- **RTP Encryption:**
- SRTP Crypto Type:
- Use Unencrypted SRTCP:
- TLS Private Key:

Manager as per **Section 5.4**. This should be set as shown below. This key was already present and installed by the Zenitel engineer.

Enter the IP address of Session Manager and 5061 as the

This is set to **srtp_encryption** for testing with SRTP. This is set to the same encryption configured in **Section**

This was set to the same setting as Communication

 Account / Call 	Account Settings					
Audio	Description	Configuration				
	Name:					
Direct Access Keys	Number (SIP ID):	1157				
Relays / Outputs	Server Domain (SIP):	devconnect.local				
▶ Time	Backup Domain (SIP):					
. Kasharad	Backup Domain 2 (SIP):					
Keyboard	Registration Method:	Parallel 🗸				
▶ RTSP	Authentication User Name:	1157				
Audio Messages	Authentication Password:	••••				
Multicent Deging	Register Interval:	100	(min. 30 seconds)			
Multicast Paging	Register Failure Interval:	60	(min. 5 seconds)			
Language	Outbound Proxy [optional]:	10.10.40.32	Port: 5061			
Certificates	Outbound Backup Proxy [optional]:		Port: 5060			
	Outbound Backup Proxy 2 [optional]:		Port: 5060			
	Outbound Transport:	TLS 🗸				
	SIP Scheme:	sips ✔ Using sips forc	es all proxies to also use TLS			
	RTP Encryption:	srtp_encryption ~				
	SRTP Crypto Type:	AES_CM_128_HMAC_	AES_CM_128_HMAC_SHA1_80 ~			
Use Unencrypted SRTCP:		<				
	Verify TLS hostname:					
	TLS Private Key:	turbine_server_sha25	turbine_server_sha256.key 🗸			

Solution & Interoperability Test Lab Application Notes ©2021 Avaya Inc. All Rights Reserved. In the **Call Settings** section, configure as required the **DTMF method** as **RFC 2833** or whatever is set on Communication Manager. Configure other options as required. Click **SAVE** when done and a screen will appear (shown on the next page) to confirm the setting. The **Codec** is also set here, with **g711a** being set with the highest priority, as shown in the example below.

Description	Configuration		
Enable Auto Answer:			
Auto Answer Delay:	0 seconds. Max 30 seconds.		
Press and Hold Time:	0 seconds. Max 60 seconds. Defines how long a DAK key/Input mus be pressed before the call is established.		
Max Trying Time:	15 How long to wait on response before hanging up.		
Max Ringing Time:	120 How long a call can be ringing before hanging up.		
Max Conversation Time:	3600 How long a call can be in conversation before hanging up.		
Max MP114 Speech Time:	0 How long between MP114 speech start/end before hanging up.		
Max Queued Time:	20 How long a call can be queued before hanging up.		
Max Queued Calls:	4 How many incoming calls can be queued. Max 5.		
Use NAT Keep Alive:	0		
Dialing Method:	Enbloc Dialing 🗸		
Enbloc Dialing Timeout:	No Timeout 🗸		
DTMF method:	RFC 2833 🗸		
Conversation Mode:	Duplex 🗸		
PTT Mode:	Mic and speaker is controlled by PTT button 🗸		
Resume Call Automically:	Resume Call On-Hold Automatically After Emergency Priority Ends		
Remote Controlled Audio Direction:	(Received DTMF * to listen, DTMF # to talk, DTMF 0 for open duplex)		
SIP Message Controlled Audio Direction:	(SIP MESSAGE controls audio direction)		
Boost Volume on Push To Talk:			
Override Remote Push To Talk:	0		
Force Open Duplex Using DTMF:	- 👽		
Send DTMF */# with M key:	0		
RTP Timeout value:	0 seconds. 0 = RTP Timeout Disabled.		
SIP OPTIONS Timeout value:	0 seconds. 0 = SIP OPTIONS Timeout Disabled.		
Codec g729:	Low Priority 🗸		
Codec g722:	Low Priority 🗸		
Codec g711a:	High Priority 🗸		
Codec g711u:	Low Priority 🗸		

At this point the phone needs to be rebooted in order to save the SIP configuration, however this can be rebooted at a later stage should one wish to proceed with the configuration.

▶ Audio	SIP ID: 1157
► AUDIO	SIP Domain: devconnect.local
Direct Access Keys	SIP Backup Domain:
	SIP Backup Domain 2:
Relays / Outputs	Registration Method: Parallel SIP Authentication Username: 1157
> Time	SIP Registration Interval updated: 100
	SIP Registration Fail Interval updated: 60
Keyboard	SIP Outbound Proxy Address: 10.10.40.32
> RTSP	SIP Outbound Proxy Port: 5060
	SIP Outbound Proxy Backup Address: SIP Outbound Proxy Port: 5060
Audio Messages	SIP Outbound Proxy Backup Address 2:
► Multicast Paging	SIP Outbound Proxy Port 2: 5060
	Outbound Transport: TCP
Language	SIP Scheme: sip RTP Encryption: disabled
Certificates	SRTP Crypto Type: AES_CM_128_HMAC_SHA1_80
	TLS Private Key: turbine_server_sha256.key
	Using Unencrypted SRTCP
	Not using Verify TLS hostname
	RTP timeout value: 0 SIP OPTIONS timeout value: 0
	Auto answer mode: OFF
	Delay Call Setup: 0
	Max Trying Time: 15
	Max Ringing Time: 120
	Max Conversation Time: 3600
	Max Queued Time: 20 Max Oueued Calls: 4
	Max MP114 Speech Time: 0
	Use NAT keepalive: OFF
	Enbloc Dialing: ON
	Enbloc Dialing Timeout: 0 seconds
	DTMF method: RFC2833 Default speaking mode: Open Duplex
	Resume Call Automatically: OFF
	Remote Controlled Volume Override Mode: OFF
	Message Controlled Volume Override Mode: OFF
	Not overriding remote Push To Talk
	Not boosting Volume On Push To Talk Send DTMF */# using M key: FALSE
	Configuration Saved!
	These changes require a reboot
	DEBOOT
	REBOOT

7.4. Configure Direct Access Keys

Click on the **Direct Access Keys** in the left window, this will bring up the functions as shown below where an extension to call can be assigned to the call button of the IP OR Master Intercom. This extension was an Avaya telephone, so when the button is pressed this telephone is called. **Button 1** is set to call **Ringlist 1** which is a list of Avaya phones to be called in sequence. **Button 2** is set to call a specific Avaya extension **1003**. In the **Idle** field, select **Call To** from the drop down and enter the extension to be called when the button key is pushed. In the **Call** field, select **Answer/End Call** and **On Key Press**. The buttons can be changed to use Hold or Transfer and other call features should they be required, Buttons 3 and 4 are examples of such.

Main	SIP Configuration	Station Administration	Advanced SIP A	dvanced Network		
Acc	ount / Call	Account Settings	Proveden			
	lio ict Access Keys ays / Outputs	Button 1	Function Idle: Call To Call: Answer/End Call Hold: Resume Call	Filter Dir. No.	Ringlist 1 On Key Press	Answer Group Call
Tim Key RTS	board	Button 2	Idle: Call To Call: Answer/End Call Hold: End Call	1003 Filter Dir. No.	No Ringlist V On Key Press V	Answer Group Call
→ Aud	lio Messages ticast Paging	Button 3	Idle: Call To Call: Transfer Call Hold: End Call	1050	No Ringlist 🗸	~
	guage tificates	Button 4	Idle: Call To Call: Send DTMF Hold: End Call	1050 DTMF 0 🗸	No Ringlist ✓ DTMF 0	~

7.5. Configure Audio

Click on **Audio** in the left window, the volume of the speaker can be changed here.

Account / Call	Audio Settings						
and the	Description	Configuration					
✓ Audio	Speaker Volume:	4 🗸					
Direct Access Keys	Volume Override Level:	7~		Sets the volume during volume override. Volume and handset override			
	Foldine Ofernae Lefen.			happens during Emergency Group calls. 🛡			
Relays / Outputs	External Speaker Volume:	0 🗸		(0 = Disable the external speaker)			
Time Kowhoord	External Speaker Volume Override Level:	0~		Sets the external speaker volume during volume override. Volume and handset override happens during Emergency Group calls. (0 = Disabled)			
▶ Keyboard	Handset/Headset Microphone			Offset gain in decibels relative to active accessory type			
▶ RTSP	Sensitivity:	3 🗸		(Handset w/Electret, Headset w/Electret or Headset w/Dynamic Mic). Default value 0dB.			
Audio Messages	Noise Reduction Level:	0 🗸		0 = disabled.			
Multicast Paging	Force loudspeaker ringing:			Ringing is now always done on loudspeaker when ringing on headphones or handset.			
	Tone Volume:	0 🗸		(-1)=disabled, 0=default, [14]=[-221]dB			
▶ Language	Automatic Gain Control (AGC):			Automatic Gain Control. If speech level and environmental noise are very unstable it may be turned on.			
 Certificates 	Far-End Audio Squelch:	Disabled	~	Audio Squelch on Far-End Signal (suppress audio on low signal levels)			
	Squelch Threshold:	-60		Threshold level for suppressing audio signal Valid range: [-920] dBm0			
	Squelch Activate Delay:	100		Delay time with signal below threshold level before squelch is activated. Valid range: [010000] ms			
			SAVE				

If the phone was not rebooted earlier during the SIP configuration then click the **Main** tab and then click on **Recovery** as shown below. The telephone can be rebooted from this page.

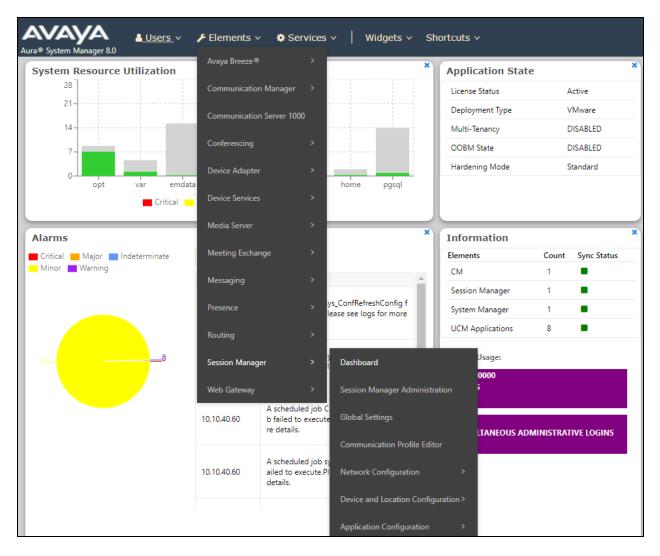
Main	SIP Configuration	Station Administration	Advanced SIP	Advanced Network
→ Info	ormation	Commands		
⊳ Ma	in Settings	Description	Action	
- Rec	overy	Full reboot	REB	оот
• Net	overy	Partial reboot	REB	оот
		Factory reset	FAC	TORY RESET
		Factory reset with DHCP	FAC	TORY RESET
		Preferences		

8. Verification Steps

The following steps can be taken to ensure that connections between IP OR Master phones and Session Manager are up.

8.1. Session Manager Registration

Log into System Manager as done previously in **Section 6**. Navigate to **Session Manager** \rightarrow **Dashboard**.



Under **System Status** in the left window, select **User Registrations** to display all the SIP users that are currently registered with Session Manager.

Home Session Manager	System S	itatus
Dashboard	Sub Pages	
Session Manager Ad	Action	Description
Global Settings	SIP Entity Monitoring	View Session Manager SIP Entity Link monitoring status.
Communication Prof		
Network Configur Y	Managed Bandwidth Usage	Displays system-wide bandwidth usage information for locations where usage is managed. The details expansion shows the breakdown of usage among Session Manager Instances.
Device and Locati ~	Security Module Status	View Security Module status and perform actions on Security Modules for Core and Branch Session Manager instances.
	SIP Firewall Status	View SIP Firewall rule execution status from Security Modules
System Status ^ SIP Entity Monit	Registration Summary	View per-Session Manager registration status and send notifications to AST devices.
Managed Band	User Registrations	View detailed user registration status and send notifications to AST devices.
Security Module SIP Firewall Status	Session Counts	View per-Session Manager and system wide session counts.
Registration Su		
User Registratio	User Data Storage	View status, backup and restore Session Manager User Data Storage
Session Counts		

The user(s) should show as being registered as seen below.

													Cust	tomize 🖲
Vi	ew • De	fault Export Force	e Unregister	AST Devic Notificatio		Reload •	ailback A	s of 2:22 P	м			Advar	nced S	earch 💿
7 It	ems I 🍣 I	Show 15 🗸											Filter:	Enable
	Details	Address 🔻	First Name	Last Name	Actual Location	IP Address	Remote	Shared	Simult. Devices	AST	Regist			
							Office	Control	Devices		Prim	_		Visitin
	►Show	63103@devconnect.local	SIPSet4	NICEAgent	DevConnectLab	10.10.40.219			1/1	~	(AC)			
\Box	►Show	1157@devconnect.local	SIP	Ext 1157		192.168.40.151			1/1		✓			
	►Show	1153@devconnect.local	SIP	Ext 1153		192.168.40.144			1/1		◄			
	►Show	1121@devconnect.local	Vantage K175	1121		192.168.40.137			1/1	~	(AC)			
	►Show	1101@devconnect.local	SIP J189	1101		192.168.40.156			1/1	~	(AC)			
	► Show	1100@devconnect.local	SIP Ext	1100		192.168.40.203			1/3	~	(AC)			
	►Show		Speakerbus	Privacy User 1					0/1					
	►Show		SIP	Ext 1152					0/1					
	►Show		Speakerbus	Privacy User 3					0/1					
	▶ Show		SIPSet3	NICEAgent					0/1					
Π	►Show		SIP	Ext 1150					0/3					

8.2. Turbine Registration

To verify that the IP OR Master phone is registered correctly, log into the phone as per **Section 7**, the home page will show the following information where it can be seen if the phone is **Registered**.

IP Master Information	
Description	Information
IP Address:	192.168.40.151
Subnet Mask:	255.255.255.0
Default Gateway:	192.168.40.1
DNS Server 1:	192.168.40.1
DNS Server 2:	
MAC Address:	00:13:cb:30:01:b6
Software Version:	6.1.1.0
More Information:	Show/Hide
Status	Show/Hide Status
Status Description	Status
Status Description Mode:	Status SIP
Status Description Mode: Uptime:	Status SIP
Status Description Mode: Uptime: Name:	Status SIP up 59 minutes
Status Description Mode: Uptime: Name: Number (SIP ID):	Status SIP up 59 minutes 1157
Status Description Mode: Uptime: Name: Number (SIP ID): Server Domain (SIP):	Status SIP up 59 minutes 1157

9. Conclusion

These Application Notes describe the configuration steps required for Zenitel IP Operating Room Master to successfully interoperate with Avaya Aura® Communication Manager R8.1 and Avaya Aura® Session Manager R8.1 over TLS by registering the IP Operating Room Master phones with Session Manager as third-party SIP phones. Please refer to **Section 2.2** for test results and observations.

10. Additional References

This section references the product documentation relevant to these Application Notes. Product documentation for Avaya products may be found at <u>http://support.avaya.com</u>.

- 1. Avaya Aura® Communication Manager Feature Description and Implementation, Release 8.1.x
- 2. Administering Avaya Aura® Session Manager, Release 8.1.x

The Zenitel IP Operating Room Master documentation can be found by contacting Zenitel at <u>http://www.zenitel.com.</u>

Appendix

Signaling Group

display signaling-group 1 Page 1 of 3 SIGNALING GROUP Group Number: 1 Group Type: sip IMS Enabled? n Transport Method: tls Q-SIP? n IP Video? y Enforce SIPS URI for SRTP? n Peer Detection Enabled? y Peer Server: SM Clustered? n Prepend '+' to Outgoing Calling/Alerting/Diverting/Connected Public Numbers? y Remove '+' from Incoming Called/Calling/Alerting/Diverting/Connected Numbers? n Alert Incoming SIP Crisis Calls? n Far-end Node Name: SM81vmpg Near-end Node Name: procr Near-end Listen Port: 5061 Far-end Listen Port: 5061 Far-end Network Region: 1 Far-end Domain: Bypass If IP Threshold Exceeded? n Incoming Dialog Loopbacks: eliminate RFC 3389 Comfort Noise? n DTMF over IP: rtp-payload Direct IP-IP Audio Connections? y Session Establishment Timer(min): 3 IP Audio Hairpinning? n Enable Layer 3 Test? y Initial IP-IP Direct Media? n H.323 Station Outgoing Direct Media? n Alternate Route Timer(sec): 6

Trunk Group Page 1

display trunk-group 1	Page 1 of 5
	TRUNK GROUP
Group Number: 1	Group Type: sip CDR Reports: y
Group Name: SIP PHONES	COR: 1 TN: 1 TAC: *801
Direction: two-way	Outgoing Display? n
Dial Access? n	Night Service:
Queue Length: 0	
Service Type: tie	Auth Code? n
	Member Assignment Method: auto
	Signaling Group: 1
	Number of Members: 10

Page 2

display trunk-group 1 I Group Type: sip	Page	2 of	5
TRUNK PARAMETERS			
Unicode Name: auto			
Redirect On OPTIM Fail	lure:	5000	
SCCAN? n Digital Loss Gr Preferred Minimum Session Refresh Interval(s	-		
Disconnect Supervision - In? y Out? y			
XOIP Treatment: auto Delay Call Setup When Accesse	ed Via	a IGAR?	n
Caller ID for Service Link Call to H.323 1xC: station-extension			

Page 3

display trunk-group 1 Page **3** of 5 TRUNK FEATURES ACA Assignment? n Measured: none Maintenance Tests? y Suppress # Outpulsing? n Numbering Format: private UUI Treatment: shared Maximum Size of UUI Contents: 128 Replace Restricted Numbers? n Replace Unavailable Numbers? n Hold/Unhold Notifications? y Modify Tandem Calling Number: no Send UCID? y Show ANSWERED BY on Display? y DSN Term? n

```
Page 4
```

display trunk-group 1 Page 4 of 5 SHARED UUI FEATURE PRIORITIES ASAI: 1 Universal Call ID (UCID): 2 MULTI SITE ROUTING (MSR) In-VDN Time: 3 VDN Name: 4 Collected Digits: 5 Other LAI Information: 6 Held Call UCID: 7

Page 5

trunk-group 1	Page 5 of 5
PROTOCOL VARIATIONS	
Mark Users as Phone	? V
Prepend '+' to Calling/Alerting/Diverting/Connected Number	2 n
Send Transferring Party Information	
Network Call Redirection	-
Build Refer-To URI of REFER From Contact For NCR	
Send Diversion Header	·
Support Request History	5 У
Telephone Event Payload Type	: 101
Convert 180 to 183 for Early Media	? n
Always Use re-INVITE for Display Updates	
Identity for Calling Party Display	
Block Sending Calling Party Location in INVITE	
Accept Redirect to Blank User Destination	
Enable Q-SIP	?n
Interworking of ISDN Clearing with In-Band Tones	: keep-channel-active
Request URI Contents: may-1	nave-extra-digits
	-

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