

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring Rauland-Borg Responder[®] 5 to Interoperate with Avaya Communication Server 1000 and Avaya Aura® Session Manager– Issue 1.0

Abstract

These Application Notes describe a compliance-tested configuration consisting of the Rauland-Borg Responder[®] 5 solution, Avaya Communication Server 1000 and Avaya Aura® Session Manager.

The Rauland-Borg Responder[®] 5 solution is a complete nurse call system with associated Staff Management applications ensuring calls for assistance from patient rooms are immediately routed to the proper staff for response.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as the observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe a compliance-tested configuration consisting of the Rauland-Borg Responder[®] 5 (hereafter known as Responder) solution, Avaya Communication Server 1000 (hereafter known as Communication Server 1000) and Avaya Aura® Session Manager (hereafter known as Session Manager).

The Responder solution is a complete nurse call system with associated Staff Management applications ensuring calls for assistance from patient rooms are immediately routed to the proper staff for response. It should be noted that the solution involves the use of a third party Brekeke SIP Server which is sold and supported by Rauland-Borg and/or Rauland-Borg authorized distributors, as a standard element of any solution involving SIP PBX integrations.

Calls from a patient room could be initiated by a patient (pain, assistance needed, etc.), or hospital staff (room cleaning, linens, etc.) with the push of a button. Staff using Avaya phones can be incorporated into the system so that calls to talk to a nurse for example would route through Session Manager to Communication Server 1000, and to be able to call the patient room in return. This adds the benefit of staff having access to other resources in the hospital using Avaya endpoints.

Hospital staff members who are responsible for direct communication with patient rooms generally roam using wireless phones. During compliance testing only Avaya Desk phones were used.

2. General Test Approach and Test Results

The compliance test focused on the ability for Rauland Responder[®] 5 endpoints to initiate and receive calls to and from Avaya Communication Server 1000 via Avaya Aura® Session Manager.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The compliance test validated the ability of Responder to route calls to and from patient rooms to Avaya endpoints. Additionally, testing validated the ability for the Responder solution to recover from common outages such as network outages and server reboots.

Responder endpoints are designed with limited functionality. Responder endpoints are not designed for multi-line functions like Hold, Conference and Transfer.

2.2. Test Results

The objectives described in **Section 2.1** were verified and passed.

2.3. Support

Information, Documentation and Technical support for Rauland-Borg products can be obtained at:

- Phone: 1-847-590-7130
- Web: <u>http://www.rauland.com/</u>

3. Reference Configuration

Figure 1 illustrates the compliance test configuration consisting of:

- Avaya Communication Server 1000 R7.6
- Avaya Aura® Session Manager R7.0
- Avaya Aura® System Manager R7.0
- Various UNIStim and SIP endpoints
- Brekeke SIP Server (registrar)
- Responder[®] 5 Gateway Server
- Responder[®] 5 Branch Regional Controller
- Responder[®] 5 Communication Endpoints

Calls routed to and from the Communication Server 1000 used SIP trunks between the Brekeke SIP server and Session Manager, and in turn SIP trunks between Session Manager and Communication Server 1000.

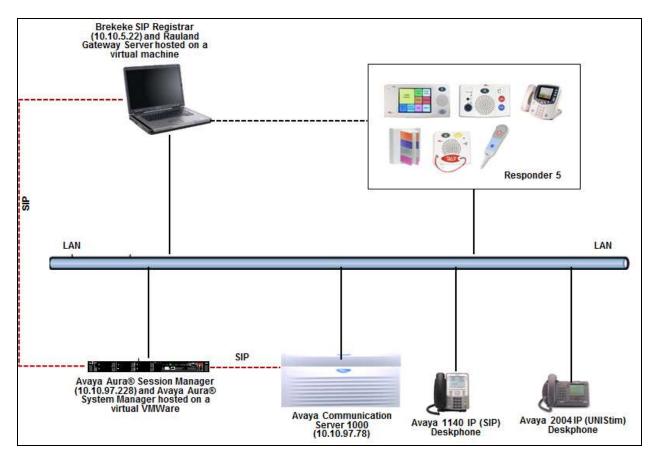


Figure 1 – Rauland-Borg Responder[®] 5 Compliance Test Configuration

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4. Equipment and Software Validated

The following equipment and version were used in the reference configuration described above:

Equipment	Version
Avaya Communication Server 1000	7.65.16 SP7
Avaya Aura® Session Manager	7.0.0.700007
Avaya Aura® System Manager	7.0.0.0
Avaya IP Deskphones:	
1140 (SIP)	4.03.09
2004P1 (UNIStim)	0602B76
Rauland Nurse Call	T15 SP1
Rauland Gateway Server	T15 SP1
Rauland Apps	T15 SP1
Rauland DB	T15 SP1
Brekeke Server (Registrar)	3.3.4.4

5. Configure Avaya Communication Server 1000

This section describes the Communication Server 1000 configuration necessary to interoperate with Session Manager and Responder. It provides the procedures for configuring Avaya Communication Server 1000 system. The procedures include the following areas:

- Logging into the Element Manager via Unified Communication Manager
- Configuring the SIP Signaling Gateway.
- Configuring a D-Channel.
- Configuring Route and Trunks.
- Configuring Digit Manipulation Block.
- Configuring Route List Block.
- Configuring Distant Steering Code.

For detail configuration details of the Communication Server 1000 refer to Section 10.

5.1. Logging into Element Manager via Unified Communication Manager

User can login to the Element Manager via System Manager or Unified Communication Manager (UCM). During this compliance testing UCM was used to login to the Element Manager. To login to the UCM, open a browser and type in the IP address of the UCM in the URL (not shown). Screen below shows the main dashboard.

AVAYA	Avaya Unified Communicati	ons Management			Hen I Loopf
Nation Elements CS 1000 Services IPSec Patches Shill Photles Soture FTP Tokles Soture TTP Token Soture Deployment User Services Administrative Users External Auftentication	Host Name: spi75 bywdey.com Software V		Name admin		
	Elements New elements are registered into the security to entering a search term. Search Add	ameeron, or may be added as simple Report		me to launch ibi management servica. You ca	in optionally litter the list by
Faseword Security	Element twine	Elature Ture .	Release	Automs	Description
Roles	+ 🗇 634.en.16903	CI91000	7.6	10.10/87/78	New element.
Polices Certificates Active Sessions Tools	2 C coom3.byedev.com (member)	Linux Base	7.6	-	Base OS element
	a 🗍 biol75 tawydev.com (primary)	Linux Base	7.6	-	Base OS element
Logs		Media Galeway Controller	7.8	-	New element

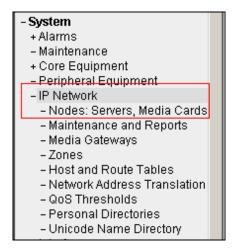
From the **Elements** page of UCM as shown in screen below, click on the Element **EM on sipl75**. This is the element which is configured to access the Element Manager (EM) for the Communication Server 1000 Call Server.

AVAYA	Avaya Unified Communicati	ons Management			Help 1 Logovi
- Network Elements CS 1000 Services	Host Name: spl75 bywdev.com Software V		Name admin		M. David - 01000
IPSec Patchos SNMP Profiles Setware Deployment User Services Administrative Users External Authentication Pagewood	Elements New elements are repaired into the security th entering a search lains. Add Add Entering Execution Executio	anework, or may be added as simple Reset	hyperlinka, Click an element na	me to launch its management service. You c	an optionally litter the list by
- Security	Element Name	Element Type +	Restate	Autores	Description
Roles	+ EM on siol75	C\$1000	7.6	10.10.97.78	New elament.
Policies Certificates	: 🗇 coom3.kondex.com.imemberi	Linux Base	7.6	1	Base OS element
Active Sessions Toole	s 🗔 sisi75.boxkey.com.(pimacy)	Linux Base	7.6	No. of Concession, Name	Base OS element
Logs	+D (1000000	Media Gateway Controller	7.0	5700000	New atoment

5.2. Configuring the SIP Signaling Gateway

This section describes the configuration required on the SIP Signaling Gateway so that the Communication Server 1000 can communicate with the Session Manager via SIP Trunks.

To add a Node, from the EM left navigator screen, navigate to System \rightarrow IP Network \rightarrow Nodes: Servers, Media Cards as shown below.



Assumption is made here that the IP Telephony node is already added.

During compliance testing Node **510** was added. Click on this Node as shown in screen below to view the configured values.

AVAYA	CS100	00 Element	Manager				
- UCM Network Services - Home - Links - Virtual Terminals - System	Managing: 1 System IP Telephony Click the Node ID		Telephony Nodes				
+ Alarms - Maintenance + Core Equipment	Add Imp	ort Esport	Delete				Print Refresh
- Peripheral Equipment	Node ID +	Components	Enabled Applications	ELAN IP	Node/TLAN IPv4	Node/TLAN IPv6	Status
 IP Network <u>Nodes: Servers, Media Cars</u> Maintenance and Reports Media Gateways 	510	1	LTPS, Gateway (SIPGw)	-	1. V	+	Synchronized
	512	1	SIP Line, LTPS, Presence Publisher		Permit	-	Synchronized
- Zones - Host and Route Tables - Network Address Translatio	Show: V Nodes	Compon	ent servers and cards	IPv6 accress	5		

Open the SIP Signaling Gateway configuration by clicking on **Gateway** (**SIPGw**) as shown below from the Node Details page.

Αναγα	CS1000 Element Manager	
UCM Network Services Home Links Virtual Terminals	Managing: Username: admin System = IP Network = IP Telephony Nodes = Node Node Details (ID: 510 - LTPS, Gateway (S	
System Aarms Maintenance Core Equipment Peripheral Equipment -IP Network	Node ID: 510 *(0-8999) Call server IP address:	TLAN address type:
 Nodes: Servers. Media Can Maintenance and Reports Media Gateways Zones Host and Route Tables Network Address Translatio QoS Thresholds 	Embedded LAN (ELAN) Gateway IP address: Total Company of A	IPv4 and IPv6 Telephony LAN (TLAN) Node IPv4 address: Subnet mask:
- Personal Directories - Unicode Name Directory Interfaces Engineered Values Emergency Services Geographic Redundancy + Software	IP Telephony Node Properties Voice Gateway (VOW) and Codecs Quality of Service (QoS)	Node IPv6 address Applications (click to edit configuration) • <u>SIP Line</u> • <u>Terminal Proxy Server (TPS)</u> • <u>Gateway (SIPCw)</u>
Customers Routes and Trunks Routes and Trunks D-Channels Digital Trunk Interface Dialing and Numbering Plans	LAN SNTP Numbering Zones MCDN Atemptive Routing Treatment (MALT) Causes	Gateway (SIPCax) Eversonal Directiones (PD) Presence Publisher IP Media Services
Electronic Switched Network Flexible Code Restriction Incoming Digit Translation Phones	* Required Value	Save Cancel

The following values were configured during compliance testing as shown in the screen below.

- Vtrk gateway application: Check the *Enable gateway service on this node* box.
- Vtrk gateway application: Select *SIP Gateway (SIPGw)* from the drop down menu.
- **SIP domain name**: *bvwdev.com*. This will be the same domain name that will be configured on the Session Manager.
- Local SIP port: 5060.
- Gateway endpoint name: *cppm3*.
- Application node ID: 510.

Retain default values for other fields.

Αναγα	CS1000 Element	Manager		
- UCM Network Services - Home - Links - Virtual Terminals - System + Alarms	Menaging: Username: System > P Network > P Node ID: 510 - Virtual Tru General SIP Gateway Settings	Telephony Nodes » Node Details » unk Gateway Configurat	Virtual Trunk Gateway Configuration	
- Maintenance - Core Equipment - Peripheral Equipment - IP Network	General	rk gateway application 👿 Enable	e gateway service on this node Virtual Trunk Network Health Monit	OF
- Nodes: Servers, Media Carr - Maintenance and Reports - Media Gabeways - Zones - Votes and Route Tables - Network Address Translatio - QoS Threaholds - Personal Directories - Unicode Name Directory + Interfaces - Engineered Values - Emgineered Values - Emgineered Values - Emgineered Values - Emgineered Values - Borganhit: Redundancy - Software	50 S S S S S	SIP Gateway (SIPGw) V bvwdev.com * 5060 * (1 - 65535) cppm3 * 510 * (0 - 6999)	Monitor IP addresses (listed Information will be captured below: Monitor IP: Monitor addresses	
- Customers - Routes and Trunks - Routes and Trunks - Ductes and Trunks - Digital Trunk Interface - Diating and Numbering Plans - Electronic Switched Network - Flexible Code Restriction - Incoming Digit Translation	Enable failsafe NRS	e enabled only on filose servers in fication is not deployed.	on this page will NOT be e Node is also saved.	Save Cancel

Scroll down to the **Proxy or Redirect Server** section. The following values were configured during compliance testing.

- **Primary TLAN IP address**: *10.10.97.228*. This is the IP address of the Session Manager.
- **Port**: 5060
- **Transport protocol**: Select *UDP* from the drop down menu.

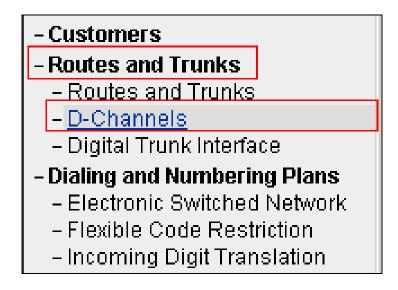
Retain default values for other fields.

Αναγα	CS1000 Element Manager	
- UCM Network Services - Home - Links - Vrhual Terminals - System	Managing: Username: admin System » IP Network » IP Telephony Nodes > Node Details > Virtual Trunk Gateway Configuration Node ID: 510 - Virtual Trunk Gateway Configuration Details	
Alarmis Alarmis Maintenance Core Equipment Peripheral Equipment P Network Network Nodes: Servers. Media Carr	General SIP Gateway Settings SIP Gateway Services Sentreu Damuwuun Menagement Proxy Or Redirect Server: Proxy Server Route 1:	^
- Notes: Service: Arrowal can - Maintenance and Reports - Media Gateways - Zones - Host and Route Tables - Network Address Translatio - QoS Trinscholds - Personal Directories - Unicode Name Directory - Intrataces - Engineered Values + Geographic Redundancy	Primary TLAN IP address: 10.10.97.228 The IP address ran have either IPv4 or IPv6 format based on the value of "TLAN address type" Port: 5060 (1 - 66535) Transport protocol: UDP V Options: Support registration Primary CDS proxy	
Belghapine Neobridancy Software Customers Routes and Trunks Routes and Trunks Dictannels Digital Trunk Interface Digital Trunk Interface Digital Trunk Interface Dialing and Numbering Plans Electronic Switched Network	Secondary TLAN IP address: D.0.0.0 The IP address can have either IPv4 or IPv6 format based on the value of "TLAN address type" Port: 5060 (1 - 65535) Transport protocol: UDP V	\$
- Flexible Code Restriction - Incoming Digit Translation	Note the set of the se	Cancel

Save and transmit (not shown) these Node properties to complete the SIPGw configuration.

5.3. Configuring D-Channel

This section explains the configuration of a D-Channel for a SIP Trunk. From the EM navigation screen, navigate to **Routes and Trunks** \rightarrow **D-Channels** as shown below.



Choose an available D-Channel number to add as shown in the screen below. During compliance testing D-Channel number **1** was configured. Click on **Edit** to view its configuration.

Αναγα	CS1000 Element Manager						
- UCM Network Services - Home	Managing: 10.10.97.79 Useman Routes and Trunks » D-O						
- Links - Vitual Terminals + Alarms + Alarms - Maintenance + Core Eoupment - Peripheral Equipment - Probework - Nodes Servers, Media Cards - Modia Gateways - Modia Gateways - Modia Gateways - Anot and Route Tables - Host and Route Tables - Network Address Translation (V - QoS Thresholds	D-Channels Maintenance D-Channel Diagnostics (LD 98) Network and Perioheral Equipment (LD 32, Virtual D-Channels)						
	Configuration						
- Personal Directories - Unicode Name Directory + Interfaces	Choose a D-Channel Num	nber: 💌 and type: D	CH 💌 to Add				
- Engineered Values + Emergency Services	- Channel: 1	Type: DCH	Card Type: DCIP	Description SIP	Edt		

The following values were configured in **Basic Configuration** for the D-Channel as shown below.

- Action Device And Number (ADAN): DCH.
- D channel Card Type: DCIP.
- **Designator**: A descriptive name.
- **Inerface type for D-channel**: Select *Meridian Meridian1 (SL1)* from the drop down menu.
- Meridian 1 node type: Select *Salve to the controller (USR)* from the drop down menu.
- **Release ID of the switch at the far end**: Select 25 from the drop down menu.

Retain default values for all other fields.

AVAYA	CS1000 Element Manager						
- UCM Network Services	Managing: Usemame: admin Routes and Trunka » <u>D-Channels</u> » D-Channels 1 Property Configuration						
- Links - Virtual Terminals - System + Alarms	D-Channels 1 Property Configuration						
Maintenance Core Equipment	- Basic Configuration						
- Peripheral Equipment	Input Description	Input Value					
- IP Network - Nodes: Servers: Media Carc	Action Device And Number (ADAN):	DEH					
 Maintenance and Reports Media Gateways 	D channel Card Type :	DC#					
- Zones	Designator	SIP					
Host and Route Tables Network Address Translatio	Recovery to Primary	Π					
- QoS Thresholds - Personal Directories	PRI loop number for Backup O-channel						
- Unicode Name Directory + Interfaces		Integration Services Segrating Link Dedicated (10.27) 👽					
- Engineered Values	Interface type for D-channel.						
Emergency Services Geographic Redundancy		ETS 300 =102 basic protocol (ETSI)					
+ Software		a construction of the second second					
- Customers	D-Channel PRI loop number						
 Routes and Trunks Routes and Trunks 	Primary Rate Interface	more PRI					
- D-Channels - Digital Trunk Interface	Secondary PRI2 loops						
- Dialing and Numbering Plans	Meridian 1 node type:	Slave to the controller (USR)					
Electronic Switched Network Flexible Code Restriction	Release ID of the switch at the far end:	25 🗸					
- Incoming Digit Translation	Central Office switch type:	100% compatible with Belicore standard (STD) 🗸					

Scroll down to edit the **Remote Capabilities** of the D-Channel that is seen under the **Basic options (BSCOPT)** section. Click on **Edit** button as shown in the screen below.

- Basic options (BSCOPT)		
Primary D-channel for a backup DCH:	Range: 0 - 254	
- PINX customer number:	~	
- Progress signal:	\sim	
- Calling Line Identification : [~
- Output request Buffers:	32 🗸	
- D-channel transmission Rate:	56 kb/s when LCMT is AMI (56K)	
- Channel Negotiation option:	No alternative acceptable, exclusive. (1) \checkmark	
- Remote Capabilities:	Edit	

Enable the **Network name display method 2 (ND2)** option. Now click on **Return - Remote Capabilities** button (not shown) to return back to the main screen.

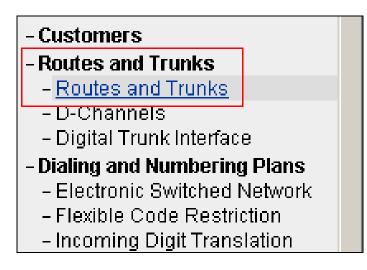
- Remote Capabilities Configuration	
Input Description	Input Value
	Basic rate interface (BRI)
Call completion	on on busy using integer value (CCBI)
Call completion or	n busy using object identifier (CCBO)
Call completion on busy	y for QSIG and EuroISDN BRI (CCBS)
Call completion on no	o response using integer value (CCNI) 🗌
Call completion on no res	sponse using object identifier (CCNO)
Call completion to no reply	y for QSIG and EuroISDN BRI (CCNR)
	Network call park (CPK)
Connected lin	ine identification presentation (COLP)
	Call transfer integer (CTI)
	Call transfer object (CTO)
Diversion in	nfo. is sent using integer value (DV1I) 🗌
Diversion info.	is sent using object identifier (DV1O)
Rerouting requests	processed using integer value (DV2I)
Rerouting requests proc	cessed using object identifier (DV2O)
Diversion info. sent.	. rerouting requests processed (DV3I)
EuroISDN - div. info s	sent. rerouting req. processed (DV3O)
Call transfer notification	n and invocation to EuroISDN (ECTO)
	Malicious call identification (MCID)
	MCDN QSIG conversion (MQC)
Remote	te D-channel is on a MSDL card (MSL)
Message waiti	ting interworking with DMS-100 (MWI)
	Network access data (NAC)
	Network call trace supported (NCT)
N	Network name display method 1 (ND1)
N	Network name display method 2 (ND2)

Now click on the **Submit** button (not shown) to complete the D-channel configuration.

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5.4. Configuring Route and Trunks

This section explains the configuration of the SIP route and trunks which will be used by Communication Server 1000 to communicate with the Session Manager. To add a new route, navigate to **Routes and Trunks** \rightarrow **Routes and Trunks** from the EM left hand navigator window as shown in screen below.



Now from the **Routes and Trunks** screen as shown below click on **Add route** button to start configuring a new route.

Αναγα	CS1000 Element Manager						
- UCM Network Services - Home - Links - Virtual Terminals - System + Alarms - Virtual Terminals - System - System - Alarms - System - System - Alarms - System - Sys	Managing: Routes and	Username: admin Trunks » Routes and [•] Trunks	Trunks				
Haintenance Core Equipment Peripheral Equipment IP Network Nodes: Servers, Media Carc Maintenance and Reports Media Gateways Zones Host and Route Tables Network Address Translatio QoS Thresholds Personal Directories Unicode Name Directory Interfaces Engineered Values Emergency Services Geographic Redundancy Software Customers Routes and Trunks Routes and Trunks	+ Customer: 0) Tota	al routes: 14	Total trunks: 182	Add route		

During compliance testing route 1 was added. The next three screens below shows the configuration for route 1 used during compliance testing.

- Route data block (RDB) (TYPE): RDB
- Customer number (CUST): 00
- Route number (ROUT): 1
- **Designator field for trunk (DES)**: A descriptive name.
- Trunk type (TKTP): *TIE*
- Incoming and outgoing trunk (ICOG): Select *Incoming and Outgoing (IAO)* from the drop down menu.
- Access code for the trunk route (ACOD): An available Directory number from the system.
- The route is for a virtual trunk route (VTRK): Enable the box.
- Zone for codec selection and bandwidth management (ZONE): A number configured in the system.
- Node ID of signaling server of this route (NODE): *510*; this is the same node added in Section 5.2.
- **Protocol ID for the route (PCID)**: Select *SIP (SIP)* from the drop down menu.
- Integrated services digital network option (ISDN): Enable the box.
- D channel number (DCH): 1; this is the same D channel added in Section 5.3.
- Interface type for route (IFC): Select *Meridian M1 (SL1)* from the drop down menu.
- **Private network identifier (PNI)**: A value configured in the system.
- Call type for outgoing direct dialed TIE route (CTYP): Select *Coordinated Dialing Plan (CDP)* from the drop down menu.
- Calling number dialing plan (CNDP): Select *Coordinated dialing plan (CDP)* from the drop down menu.
- Signaling arrangement (SIGO): Select *Standard (STD)* from the drop down menu.
- **Route class (RCLS)**: Select *Route Class marked as external (EXT)* from the drop down menu.

Retain default values for other fields.

Now click on the **Submit** button (not shown) to complete the configuration.

Customer 0, Route 1 Property Configuration
- Basic Configuration
Route data block (RDB) (TYPE) : RDB
Customer number (CUST) : 00
Route number (ROUT) : 1
Designator field for trunk (DES) : SIP
Trunk type (TKTP) : TIE
Incoming and outgoing trunk (ICOG): Incoming and Outgoing (IAO) V
Access code for the trunk route (ACOD) : 8001 .
Trunk type M911P (M911P) :
The route is for a virtual trunk route (VTRK) :
- Zone for codec selection and bandwidth management (ZONE) : 00002 (0 - 8000)
- Node ID of signaling server of this route (NODE): [510 (0 - 9999)
- Protocol ID for the route (PCID) : SIP (SIP)
- Print correlation ID in CDR for the route (CRID):
- Enable Shared Bandwidth Management for the route (SBWM):
Integrated services digital network option (ISDN):
- Mode of operation (MODE) : Route uses ISDN Signaling Link (ISLD)
- D channel number (DCH) : 1 (0 - 254)
- Interface type for route (IFC) : Meridian M1 (SL1)
- Private network identifier (PNI) : 00001 (0 - 32700)
- Network calling name allowed (NCNA) : 🔽
- Call type for outgoing direct dialed TIE route (CTYP): Coordinated Dialing Plan (CDP)
- Insert ESN access code (INAC) : 🗹
- Integrated service access route (ISAR) :
- Display of access prefix on CLID (DAPC) :
- Mobile extension route (MBXR) :
- Mobile extension outgoing type (MBXOT) : National number (NPA)
- Mobile extension timer (MBXT) : 0 (0 - 8000 milliseconds)
Calling number dialing plan (CNDP) : Coordinated dialing plan (CDP) 🗸
1
- Network Options
Electronic switched network pad control (ESN):
Signaling arrangement (SIGO) : Standard (STD)
Route class (RCLS) : Route Class marked as external (EXT) V

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- Auto increment member number: Enable this box.
- Trunk data block: *IPTI*
- **Terminal number**: An available terminal number from the system.
- **Designator field for trunk**: A descriptive name.
- Extended trunk: VTRK
- **Member number**: *1*; this is the starting member number of the trunk.
- Start arrangement Incoming: Select *Immediate (IMM)* from the drop down menu.
- Start arrangement Outgoing: Select *Immediate (IMM)* from the drop down menu.
- **Class of Service**: Click on the **Edit** button.
- **Restriction level**: Select *Unrestricted* (*UNR*) from the drop down menu.

Retain default values for other fields.

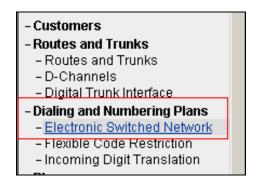
Now click on **Return Class of Service** button (not shown) to return to the main page of trunks configuration. Click on **Save** button (not shown) to complete the trunks configuration.

Customer 0, Route 1, Trunk 1 Property Configura	tion
-Basic Configuration	
Auto increment member number:	v
Trunk data block:	IPTI
Terminal number:	100 0 00 00
Designator field for trunk:	SIP
Extended trunk:	VTRK
Member number:	1 *
Level 3 Signaling:	~
Card density:	8D
Start arrangement Incoming :	Immediate (IMM)
Start arrangement Outgoing:	Immediate (IMM)
Trunk group access restriction:	1
Channel ID for this trunk:	1
Class of Service:	Edit
- Prior	rity: Low Priority (LPR) 🗸
- Restriction lev	vel: Unrestricted (UNR)
- Reversed Ear Pie	ce: Reversed Ear Piece denied (XREP)

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5.5. Configuring Digit Manipulation Block

This section explains the digit manipulation block that is to be configured in the Communication Server 1000 dialing plan for its users to communicate with the Responder via the Session Manager. From the EM navigator pane, navigate to **Dialing and Numbering Plans** \rightarrow **Electronic Switched Network** as shown below.



Click on **Digit Manipulation Block** (**DGT**) option as shown below.

Electronic Switched Network (ESN)
- Customer 00
- Network Control & Services
 Network Control Parameters (NCTL)
 ESN Access Codes and Parameters (ESN)
 Digit Manipulation Block (DGT)
 Home Area Code (HNPA)
 Flexible CLID Manipulation Block (CMDB)
 Free Calling Area Screening (FCAS)
 Free Special Number Screening (FSNS)
 Route List Block (RLB)
 Incoming Trunk Group Exclusion (ITGE)
 Network Attendant Services (NAS)

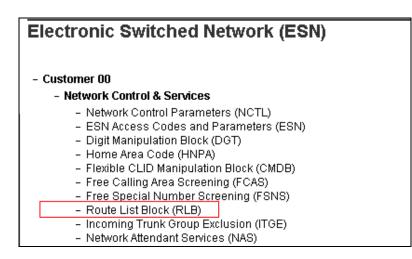
Screen below shows the **Digit Manipulation Block List** page where users can add a digit manipulation block index by selecting an available one from the drop down menu. During compliance testing **Digit Manipulation Block Index -- 0** was used which is already added in the Communication Server 1000 system by default.

AVAYA	CS1000 Element Manager
- UCM Network Services - Home Links - Virtual Terminals System Alamts Maintenance Core Equipment - Peripheral Equipment	Managing

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5.6. Configuring Route List Block

This section explains the route list block that is to be configured in the Communication Server 1000 dialing plan for its users to communicate with the Responder via Session Manager. From the EM navigator pane, navigate to **Dialing and Numbering Plans** \rightarrow **Electronic Switched Network** as shown in **Section 5.5**. Click on **Route List Block (RLB)** option as shown below.



To add a route list index, enter a valid number in the **Please enter a route list index** box and click on **to Add** button as shown in the screen below. During compliance testing a route list block index of **1** was added.

Αναγα	CS1000 Element Manager
- UCM Network Services - Home - Links	Managing:
- Virtual Terminals - System + Alarms	Route List Blocks
– Maintenance + Core Equipment – Peripheral Equipment	Please enter a route list index (0 - 1999) to Add
 IP Network Nodes: Servers, Media Carc 	+ Route List Block Index 1 Edit

Screen below show the values configured for the route list index block 1 added during compliance testing.

- **Digit Manipulation Index**: Select *0* from the drop down menu. This was configured in **Section 5.5**.
- Route Number: Select *1* from the drop down menu. This was configured in Section 5.4.

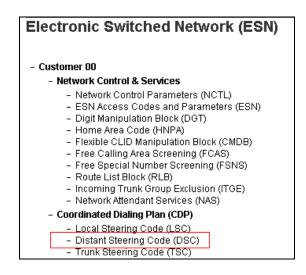
Retain default values for other fields.

Click on **Submit** to complete the configuration.

Data Entry of a Route List Block	
Route List Block Index: 1	
General Properties	
Entry Number for the Route List: 0	
Indexes	
Time of Day Schedule: 0]
Facility Restriction Level: 0 (0-7)	
Digit Manipulation Index: 0 🗸	
ISL D-Channel Down Digit Manipulation Index: 0 (0 - 199	9)
Free Calling Area Screening Index: 0 🗸	
Free Special Number Screening Index: 0 V	
Business Network Extension Route:	
Incoming CLID Table: 0 (0 - 100)	
Options	
Local Termination entry:	
Route Number: 1 🗸	
Skip Conventional Signaling:	

5.7. Configuring Distant Steering Code

This section explains the distant steering code that is to be configured in the Communication Server 1000 dialing plan for its users to communicate with the Responder via Session Manager. From the EM navigator pane, navigate to **Dialing and Numbering Plans** \rightarrow **Electronic Switched Network** as shown in **Section 5.5**. Click on **Distant Steering Code (DSC)** option as shown below.



To add a distant steering code, select **Add** from the drop down menu and enter an available distant steering code in the **Please enter a distant steering code** box and click on **to Add** button to finish adding one as shown in the screen below. During compliance testing a code of **30** was added since the pilot number assigned to Responder was 30xxx.

AVAYA	CS1000 Element Manager	
- UCM Network Services - Home - Links - Virtual Terminals - System - Alarms - Mantenance - Core Equipment - Perpheral Equipment - IP Network - Nodes: Servers, Media Cant - Media Oateways	Menaging untrakting Userneme: admin Dating and Numbering Plans s <u>Electronic Switched Network (ESN)</u> + Customer 00 + Coordinated Dating Plan (CDP) + Distant Steering Code List Add Please enter a distant steering code 30 to Add	

Screen below show the values configured for the distant steering code of 30 added during compliance testing.

Enter the values as shown in screen below.

- Flexible Length number of digits: 5; since 30xxx the number to dial Responder is a 5 digit number.
- **Route List to be accessed for trunk steering code**: Select *1* from the drop down menu. This was configured in **Section 5.6**.

Retain default values for other fields.

Click on **Submit** to complete the configuration.

Distant Steering Code	
Distant Steering Code: Flexible Length number of digits:	
	5 (0-10) Local Steering Code (LSC) V
Remote Radio Paging Access:	
Route List to be accessed for trunk steering code:	1 🗸
Collect Call Blocking:	
Maximum 7 digit NPA code allowed:	
Maximum 7 digit NXX code allowed:	
	Submit Refresh Delete Cancel

6. Configure Avaya Aura® Session Manager

This section provides the procedures for configuring routing using Avaya Aura ® System Manager. The procedures include the following areas:

For detail configuration details of the Session Manager refer to Section 10

Session Manager is administered via the Avaya Aura® System Manager Web interface. In a browser, navigate to **https//:<hostname>/** and login with appropriate credentials. Use the hostname or IP Address of the System Manager server in the URL.

ra [®] System Manager 7.0	
This system is restricted solely to authorized users for legitimate business purposes only. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited.	User ID:
Unauthorized users are subject to company disciplinary procedures and or criminal and civil penalties under state, federal, or other applicable domestic and foreign laws.	Password: Log On Reset
The use of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and recording, and is advised that if it reveals possible evidence of criminal activity, the evidence of such activity may be provided to law enforcement officials.	Supported Browsers: Internet Explorer 9.x or 10.x or 11.x or Firefox 36.0, 37.0 or 38.0.
All users must comply with all corporate instructions regarding the protection of information assets.	

All navigation is performed by clicking links in the navigation links on the System Manager landing page as shown in the screen below. Click on the **Routing** link to access the Session Manager Routing Administration.

ystem Manager 7.0		Last Logged on at Decemb Go
Users	Generits	O ₀ Services
Administrators Directory Synchronization Groups & Roles User Management User Provisioning Rule	Communication Manager Communication Server 1000 Conferencing Engagement Development Platform IP Office Media Server Meeting Exchange Messaging Presense Routing Session Manager Work Assignment	Backup and Restore Bulk Import and Export Configurations Events Geographic Redundancy Inventory Licenses Replication Reparts Scheduler Security Shutdown Solution Deployment Manager Templates Temant Management

6.1. Configure Session Manager Details

Administration for the solution required the following steps:

- Add a Domain
- Add a Location
- Create an Adaptation Rule
- Add a SIP Entity
- Add an Entity Link
- Create a Routing Policy
- Create a Dial Pattern

6.1.1. Add a Domain

To add a domain, select **Domains** from the left hand window of the Routing screen and click on **New**. Configure a domain name and click on **Commit** (not shown) to complete adding a domain. Screen below shows a domain name of **bvwdev.com** that was added during compliance testing. Additional domains can be added in a similar fashion.

AVAVA Aura System Manager 7.0			Last Logged on at December 3, 20 31:40 GD,
Home Routing *			South Contraction
- Routing	• Home / Elements / Routing / Domains		
Domains	122 2 22 2		Help ?
Locations	Domain Management		
Adaptations	New Edit. Dents Dupicate Mor	e Actions *	
S1P Entities		and the second	
Entity Links	1 Item 🦉	1.55	Filter: Enable
Time Ranges	Name	Type Notes	
Routing Policies	E bywdey.com	sip	Primary Domain
Dial Patterns	Select : All, None		
Regular Expressions			
Defaults			

6.1.2. Add a Location

To add a location, select **Locations** from the left hand window of the Routing screen and click on **New**. Configure a location name and click on **Commit** (not shown) to complete adding a location. Screen below shows a location name of **Belleville** that was added during compliance testing. Additional locations can be added in a similar fashion.

AVAYA Aura System Manager 7.0			Last Logged on at December 3. 11.4 Gol
Home Routing X			Outer Province
* Routing	• Home / Elements / Rout	ing / Locations	
Domains			Help
Locations	Location		
Adaptations	New Edt Delet	e Dualitie More Act	ions •
SIP Entities			
Entity Links	1 Item 🥰	10	Filter: Enable
Time Ranges	Name	Correlation	Notes
Routing Policies	El Belloville	п	Belleville DevConnect Lab
Dial Patterns	Select : All, None		
Regular Expressions			
Defaults			

6.1.3. Create an Adaptation Rule

Session Manager used an Adaptation rule for two purposes. First, domains in the To and From headers were modified to reconcile differences in the *bvwdev* domain used on Session Manager and Communication Server 1000, and the IP Address of the Brekeke SIP (Rauland) registrar used as the domain on that side of the call flow. For detail configuration details of various adaptations rules refer to **Section 10**.

To add an adaptation, select **Adaptations** from the left hand window of the Routing screen. Now click on **New** (not shown) to add an Adaptation rule. Screen below shows the adaptation details used during compliance testing.

- Adaption Name: *For_Rauland* Any Descriptive name.
- Module name: *DigitConversionAdapter* Selected from the drop down menu.
- **Module Parameter Type**: *Name-value Parameter* Selected from the drop down menu and values added as follows,

fromto=true iodstd=bvwdev.com iosrcd=bvwdev.com odstd=10.10.5.22

This defines a rule to modify domains in SIP headers. 10.10.5.22 is the IP address of the Brekeke SIP (Rauland) registrar used during compliance testing.

Click **Commit** to save the changes, then add the adaptation rule to the SIP Entity form that will be described in **Section 6.1.4**.

AVAVA Aura [®] System Manager 7.0				Last Logged on at Desembler 3, 201 11:49 A
Nome Routing *				00
Routing	Home / Elements / Routing /	Adaptations		(
Dumains	Adaptation Detail	s		Commit Cancel
Locations Adaptations	General			
SIP Entities Entity Links	* Adapta * Module Name:	tion Name: For Rauland	1	
Time Ranges Routing Policies		DigitConversionAdapter Name-Value Parameter		
Dial Patterns		Add Remove		7
Regular Expressions		🖾 Name 🔺	Value	
Defaults		🗇 Framka	true	
		iodstd	bvwdev.com	
		🗇 journal	bywdev.com	
		Select : Al, None		[4 4 Page 1 of 2 ▶ 2]
	Egress URI P	arometers: Notes:		

RS; Reviewed: SPOC 3/3/2016 Solution & Interoperability Test Lab Application Notes ©2016 Avaya Inc. All Rights Reserved. Screen below shows the Adaptation rule after it was Commited.

AVAVA Aure [®] System Manager 7.0					LartLogg	el on at December 3, 201 11:48 A Log off
Home Routing *					- Colum	Contraction in the second
* Routing	e Home	/ Elements / Rout	ting / Adaptations			(
Domains	0.505	10000				Help 7
Locations	Ada	ptations				
Adaptations	New	ESE Dele	ti Destate I Mo	re Actions *		
SIP Entities	2420.000			conserver -1		and the second second
Entity Links	2 Iter	ms 😅				Filter: Enable
Time Ranges	10	Name	Module Name	Module Parameters	Egress URI Parameters	Notes
Routing Policies	101	CS1000Adapter	CS1000Adapter	fromto=true	Transfer of the second s	CS1000 adapter for Phone
Dial Patterns			PRESS OF WORLD	fromto-true indstd-bywdev.com	1	Context
Regular Expressions	1	For Rauland	DigitConversionAdapter	iosred=bvwdev.com odstd=10.10.5.22		
Defaults	Select	t : All, None				

6.1.4. Add a SIP Entity

It is assumed that user has already configured SIP entities for Session Manager and Communication Server 1000. This application notes only describes below the SIP entity configured for the Brekeke SIP Registrar that is being used by Responder to connect to Session Manager.

To add a SIP entity, select **SIP Entities** from the left hand window of the Routing screen and click on **New** (not shown). On the SIP Entity Details screen shown below which appears when the New button is pressed, enter the following values.

- Name: Enter a descriptive name for the entity (*Rauland*).
- **FQDN or IP Address:** *10.10.5.22* was the address used by the Brekeke SIP registrar during compliance testing.
- **Type:** Select *Other* from the drop down menu.
- Notes: Useful for quick glance identification on other screens.
- Adaptation: Select *For_Rauland* from the drop down menu. This adaptation rule was created in Section 6.1.3.
- Location: Select *Belleville* from the drop down menu. This was created in Section 6.1.2.
- **SIP Link Monitoring:** Select *Link Monitoring Disabled* from the drop down menu. The Brekeke SIP registrar does not use link monitoring.
- Entity Links: This was added in a subsequent edit to the Entity record using the Add button but is described here for brevity purposes. See Section 6.1.5 for how the Entity Link was created.

Retain default values for other fields.

Click **Commit** to complete the entries on this screen.

Domains Commit Locations: Adaptations: SIP Entity Details Commit SIP Entity Details Commit General * Name: * PopN or IP Address: 10:10.5.22 Time Ranges Routing Policles Dial Patterns: Ragutar Expressions Defaults Cordendulation: Or Rauland Location: Entity for a partner testing Dial Patterns: Adaptation: Ragutar Expressions Dorr, Rauland Defaults Cordendulation: Commot Cordendulation: For Rauland Location: Entity for a partner testing Dial Patterns: Adaptation: Ragutar Expressions Dorr, Rauland Defaults Cordendulation: CommProfile Type Preference: Ime Zone: Comp Detection Loop Count Threshold: Coop Detection Interval (in msec): 200 SIP Link Monitoring: Ink Monitoring Disabled Sup Sup Ink Monitoring Disabled	Domains Commit Locations Adaptations SPE Entities *Name: Entity Links *FQDN or IP Addresss: Data Patterns *FQDN or IP Addresss: Routing Policies Dial Patterns Defaults *SIP Entity for a partner testing Dial Patterns Adaptation: Rogular E synessions Defaults Defaults *SIP Time Ro/F (In seconds): CommProfile Type Preference: * Call Detail Recording: none * Loop Detection Income: Loop Detection Interval (in msec): 000 SIP Link Monitoring: Inch Monitoring Disabled Item ?* Fiber: Enable	Routing . Home / Elements / Routing / SIP Entitie	5				i.
Time Zone: America/Fortaleza • SIP Timer B/F (in seconds): • Credential name: Credential name: Securable: Call Detail Recording: none Call Detail Recording: Call Detail Recording: CommProfile Type Preference: CommProfile Type Preference: Coop Detection Loop Detection Mode: Con Loop Detection Interval (in msec): 200 SIP Link Monitoring: SIP Link Monitoring: SIP Link Monitoring: Item: Fiber: Enable Fiber: Enable Tem:	Time Zone: America/Fortaleza SIP Timer B/F (in seconds): Credential name: Securable: Call Detail Recording: none CommProfile Type Preference: CommProfile Type Preference: Loop Detection Loop Count Threshold: 5 Loop Detection Interval (in msec): 200 SIP Link Monitoring: Ink Monitoring:	Domains SIP Entity Details Locations General Adaptations General SIP Entities * Name Entity Links * FQDN or IP Address Time Ranges Type Routing Policies Nates Dial Patterns Adaptation	: Rauland : 10.10.5.22 : Other : SIP entity for a partne : For_Rauland •	+ er testing	[Commit] Cano		
Loop Count Threshold: 5 Loop Detection Interval (in msec): 200 SIP Link Monitoring SIP Link Monitoring: Link Monitoring Disabled * SIV: Add Remove 1 item 2 Fiber: Enable Loop Detection Interval Rend Rend Rend Rend Rend Rend Rend Rend	Loop Count Threshold: 5 Loop Detection Interval (in msec): 200 SIP Link Monitoring SIP Link Monitoring Disabled Add Remove Add Remove 1 Item 2 Filter: Enable Name + SIP Entity 1 Protocol Port SIP Entity 2 Port Connection Policy	Time Zone * SIP Timer B/F (in seconds) Credential name Securable Call Detail Recording CommProfile Type Preference	: America/Fortaleza				
1 Item 🧟 Fiter: Enable	1 Item 2 Fiber: Enable	Loop Count Threshold Loop Detection Interval (in msec) SIP Link Monitoring SIP Link Monitoring	5 200 Unk Monitoring Disable	d 💌			
Connection	Name - SIP Entity 1 Protocol Port SIP Entity 2 Port Connection Policy						
	Name - SIP Entity 1 Protocol Port SIP Entity 2 Port Policy	1 Item 😴				Filter: Enab	ale
POIICY	DevemSM Rauland S DevemSM UDP \$960 Rauland \$5060 Privated	Nome - SIP Entity 1	Protocol Port	SIP Entity Z	Port		

6.1.5. Add Entity Links

It is assumed that user has already configured Entity links for Communication Server 1000. This application notes only describes below the Entity links configured for the Brekeke SIP registrar that is being used by Responder to connect to Session Manager.

To add an Entity Link, select **Entity Links** from the left hand window of the Routing screen and click on **New** (not shown). On the **Entity Links** screen shown below which appears when the New button is pressed, enter the following values.

- **Name**: *DevvmSM_Rauland_5060_UDP* A Descriptive name for the Entity Link.
- **SIP Entity 1:** Select *DevvmSM* from the drop down menu This is the existing Session Manager SIP Entity.
- **SIP Entity 2**: Select *Rauland* from the drop down menu This is the newly created SIP entity in **Section 6.1.4**.
- **Protocol:** Select *UDP* from the drop down menu.
- **Port:** *5060* Port 5060 is the standard listen port for the UDP SIP transport protocol.
- **Connection Policy**: Select trusted from the drop down menu.

Retain default values for other fields.

Click **Commit** to save the entries.

ume Resting								
and a second	Home / Clements / Rout	ing / Entity Links					_	
Dumains Locations	Entity Links				[Commit] Cancel			Help 7
Adaptations								
SIP Entities	1 mm 2							Star: Enible
Entity Links	1 them				W.		1	PERFI LINALISE
Time Ranges	Name	SIP EOUTY 1	Protecol	Port	SIP ENTRy 2	Drv5 Overtile	Part	Connection Policy
Routing Policies		and a second				Gerrine	1.00	(town h
Diel Patterns	* DeveniSM_Realand_E	* Q DevenSM	UDP w	* 5060	 Q Reviewd 		* ISDed	trupted
Regular Expressions	1. J		1.0					2
Defaults	Select = All, Mone							

6.1.6. Create a Routing Policy

Routing Policies require definition of a Routing Policy, and definition of Dial Patterns. A new Routing Policy is created first, leaving the Dial Pattern undefined, then a Dial Pattern is defined, then the Dial Pattern is applied to the Routing Policy.

It is assumed that user has already configured routing policies for Communication Server 1000. This application notes only describes below the routing policy configured for the Brekeke SIP registrar that is being used by Responder to connect to Session Manager.

To add a routing policy, select **Routing Policies** from the left hand window of the Routing screen and click on **New** (not shown). On the **Routing Policy Details** screen shown below which appears when the New button is pressed, enter the following values.

- Name and Notes as desired for the policy.
- Click the **Select** button to select the **SIP Entity as Destination** (not shown). The *Rauland* SIP Entity was selected as the Destination.

Retain default values for other fields.

Click **Commit** to save the entries.

Note that the **Dial Patterns** shown below was added when the **Dial Pattern** was defined in **Section 6.1.7** but is shown here for brevity.

AVAYA Aura System Manager 7.0											Charth Go	ogged on at December 1, 2019	11:40 AM
Home Keating *													
* Routing	Hume / Elements / R	nuting / Rou	ting Palie	ies									0
Domains	Routing Poli		ile.							nit Cancel		Hal	P 7
T.ocations	Kouting Poli	Ly Deta	115						(com	ur: [r-aricer]			-
Adaptations	General												
SIP Entities				* Na	me: Ro	ite_to_R	wiand_Si	irver.					
Entity Links				Disab	ied: 🛅								
Time Ranges				* Retr	ies: 0	-							
Routing Policies						ite to a r	partner te	isting sa	river				
Dial Patterns				100	100			and a	1.0.01				
Regular Expressions	SIP Entity as De	stination											
Defaults	Select												
	Name	PQDN ar-1	IP Addres	ii .			Тур	e	Nutes	l			
	Rauland	10.10.5.2					Oth	er .	SIP e	othy for a partn	ar tecting		
	Time of Day												
	Add Remove	View Gaps/	Overlaps										
	1 Item 🔐			-								Filter: Enab	100
	And the second sec	Name	Mon	Tur	Wed	Thu	Frit.	Sat:	Sun.	Start Time	End Time	Notes	
	0	24/7	121	E.	<u>TR</u>	E.	10	12	62	00:00	23:59	Time Range 24/7	
	Select : All, None												- i
													- 1
	Dial Patterns												-
	Add Remove												
	1 Item 🔁				_	_	_	-			y.	Filter: Enab	4 C
	E Pattern +	Plin Nan	Energ	tench Ca	11	STP Don	iam	Origin	ating Loc	ation	Notes		
	EI 00	5 5		.0		twindex	00 <i>m</i>	Defev	ile:		Dial pattern to reach	h Reuland server	

6.1.7. Create a Dial Pattern

It is assumed that user has already configured dial pattern for Communication Server 1000. This application notes only describes below the dial pattern configured for the Brekeke SIP Registrar that is being used by Responder to connect to Session Manager.

To add a dial pattern, select **Dial Patterns** from the left hand window of the Routing screen and click on **New** (not shown). On the **Dial Pattern Details** screen shown below which appears when the New button is pressed, enter the following values.

- **Pattern:** 30 Pilot number to reach the Rauland was defined as 30xxx during compliance testing.
- Min and Max: 5 The number of digits in the dialed number to match.
- **SIP Domain**: Select *bvwdev.com* from the drop down menu The SIP Domain was configured in **Section 6.1.1**.
- Originating Locations and Routing Policies: See the next page for details of this step.

Retain default values for other fields.

Click on the **Commit** button to save the entries after the step on the following page is completed.

VAVA a System Manager 7.0						art Logged on at De	cember 2, 2015 :
ame Rooting *					2	30	
Routing	, Home / Elements / Routiny / Dial P.	atterns					
Domains Locations	Dial Pattern Details			6	Commit Cano	sl	Help
Adaptatinos	General						
SIP Entities Entity Links		* Pattern: 30	6				
Time Ronges		* Min: 5					
Routing Policies		* Max: 5					
Dial Patterns	Eme	rgency Call: 📃					
Regular Expressions	Emerger	cy Priority: 1					
Defaults	Emer	gency Type:					
	· •	SIP Domain: by	wdev.com 📼				
		Notes: Dia	i pattern to reach Raulan	d server			
	Originating Locations and Ro	outing Policies	e				
	Add Remove						
	i Item 🤤					Filter: Enable	
	Originating Location Name ~	Originating Location Notes	Routing Policy Name	Rank	Routing Policy Disabled	Routing Policy Destination	Routing Pulicy Notes
	E Belleville	Belleville DevConnect Lab	Route_to_Rouland_Server	D		Rauland	Route to a partner testing server
	Select : Al, None						

RS; Reviewed: SPOC 3/3/2016 Solution & Interoperability Test Lab Application Notes ©2016 Avaya Inc. All Rights Reserved. When the **Add** button is clicked on the **Originating Locations and Routing Policies** section for the **Dial Pattern Details** page, the screen shown below will appear.

The **Originating Location** can be defined as any location that originates a SIP request. In the compliance test, the location **Belleville** was used and therefore this option was selected. The *Route_To_Rauland_Server* policy defined in **Section 6.1.6** was selected in the **Routing Policies** section.

Click the **Save** button (not shown) to save these changes and return to the **Dial Pattern Details** page.

Origi	nating Location										
	Apply The Selected Routing Policies to All Originating Locations										
1 Item 🍣 Filter: Ena											
Name Notes											
	Belleville	Belleville DevCo	nnect Lab								
Selec	t : All, None										
Rout	ing Policies										
9 Ite	ms 🛛 🥹				Filter: Enable						
	Name	Disabled	Destination	Notes							
	Route_to_CS1K_CPPM3		CS1K_Bottom	Route to the bottom CS1000							
	Route to DevAAM		DevAAM								
	Route_to_DevCM		DevCM	Route to the main CM in the lab							
	RouteToDevvmCM		DevvmCM								
	Route_to_IPO_36		IPO_36	Route to the top IP Office							
	Route_to_IPO_41_Server		IPO_41_Server	Route to the IP Office Server Edition							
	Route_to_IPO_44_Exp		IPO_44_Exp	Route to the IP Office Expansion							
		\checkmark		Route to a partner testing server							
	Route_to_Rauland_Server		Rauland	Route to a partner testing server							
Selec	t : All, None										

7. Configure Responder[®] 5

The Responder solution is typically implemented by Rauland engineers or their resale partners. When integrated with a third party SIP PBX, it is always deployed with a Brekeke SIP registrar which serves two purposes. First, Brekeke SIP registrar is commonly deployed with a variety of SIP capable PBX solutions giving the Responder equipment a common and predictable SIP interface that is adaptable to many environments. Second, the Brekeke SIP registrar is capable of providing registrar services without requiring provisioning for each Responder endpoint thus significantly reducing the implementation and ongoing administration of the solution.

The Responder equipment will be provisioned completely by Rauland engineers based on site requirements, and will be configured to use the Brekeke SIP server for all calls destined to endpoints outside of the Responder endpoints.

The focus of this section will be on administration of the Responder applications, and configuration of the Brekeke SIP Server to properly route SIP calls and RTP.

7.1. Responder 5 Configuration Details

Administration for the solution required the following steps:

- Configure Endpoints
- Assign Endpoints to User
- User Login and Device Assignment
- Assign Staff to Patient Rooms

7.1.1. Configure Endpoints

Typically, hospital staff use wireless phones to enable instant communications with staff and patient rooms. In the tested confirmation, a variety of H.323 and SIP wireless devices which were previously configured on Communication Server 1000 were administered in the Responder applications to associate the endpoints with the hospital staff.

The Responder applications are accessed from the Windows PC used by a staff administrator and/or at nurse stations throughout the hospital. These PCs are used by staff to clock in and manage patient room assignments. The applications are launched from Start \rightarrow All Programs \rightarrow Responder 5 Applications.

In the top left corner is a drop down list that navigates to the various applications. Each requires an appropriate login (not shown). Select **Administration – Devices** in the upper left drop down list (not shown) to add or modify phones. Enter the appropriate **Device Name/Extension**, **Type**, and a **Description**. The illustration below shows a number of devices used in the test environment, extensions *56xxx* were UNIStim and SIP devices administered on Communication Server 1000.

Administration

Descripti

Click **OK** at the bottom of the screen to complete edits on this screen.

Witeless Pe

Witniss Phone

66201

7.1.2. Assign Endpoints to User

Select Administration – Devices in the upper left drop down list (not shown) to add or modify users and to assign devices to the users. This task is only necessary for statically assigned device assignments. Users who share devices are able to enter the device they are using for a shift when they login as described in Section 7.1.3.

Users can be created or modified on the **User – Creation** tab (user creation is beyond the scope of these application notes, see Responder documentation for details of this task). Devices (phones) are created on the **User – General** tab as shown below.

	Administration (Index								
Adaromaton - lises									
wer - Staff	tie Classed est	204							
Employee #	User Neme	Password	First Name	Middle Name	Last Name	Staff Lavel	Role	PermanentDevice	Permanent Badge
00040001	Adapte		Admini		Magint	Matte	Administrate		
10004	Incodictor		Sharon		Seton	PCT	Surgery Central		
10063	40000		Avri		005	1.01	Surgery Clinical		
10006	Surgery and surgery and		Louise		Reliant	PCT	Skripery Conicer		
10000	Werthdowned		Nap		Reference of Concession, Name	PCT	Surgery Consul		
10007	Rublants.		Olym.		toppros.	PCT	Surgery Climitel		
10008	Among Street Str		μ.		Some	EVE	EV5		
10006	Rentwork		Fam		8388	8/8	815		
1001	Colorada and		Beben		COMM.	PCT	Surgers Christel		
10010	Surgerstein Street operations		0.048		Existing	5/5	215		
10015	Renormalization		Phióp		sonouropep.	EVS Sepeniaar	E/S		
10017	2 and in case of the		Date		Committee .	RN	Burgery Consul		
10018	Surger and		1908y			79%	Surgery Clinical		
X0048	Researcherson		Petricia		Sector 1	ms	Surgery Censual		
10023	Territory .		THE		42102002024	MYL	Surgery Climical		
10024	T. Olai de Chaine	-installing	c	4.5	10000000000	Nurse Manager	Note Manager		
10038	Access to the		Jonath an		40001	12N	Surgery Clinical		
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Click **OK** to complete edits on this screen.

7.1.3. User Login and Device Assignment

At the beginning of a shift, or return to duty from breaks, users will scan their Hospital ID badge bar code with a scanner connected to the PC which will automatically log them in to the **My Profile** screen.

From this screen, a **Wireless Phone** and/or **Pager** number can be entered; duty status updated, and break status entered. The **My Assignments** and **My Preferences** tabs are available for staff to review the patient rooms they are assigned to and modify user preferences. The details of these tasks are beyond the scope of these Application Notes.

Click **Update** or **Update and Exit** to commit the changes.

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7.1.4. Assign Staff to Patient Rooms

This task is typically performed by shift supervisors. Staff can be assigned to patient rooms on the **Staff Assignment** screen which is accessed from the drop down menu at the upper left of the Responder 5 Applications. In the illustration below, *56201* is assigned to room like *501-1* by clicking on the Staff name in the left column, then clicking on the assignment space below the patient name. The staff members initials will appear as below when the staff member has been successfully assigned to a patient.

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7.2. Configure Brekeke SIP Registrar

All administration is performed via web browser by navigating to the hostname or IP Address of the Brekeke server. Administration for the solution required the following steps:

- Configure SIP Server System Tab
- Configure SIP Server SIP Tab
- Configure SIP Server RTP Tab
- Configure Dial Plan Routing Rules

7.2.1. Configure SIP Server System Tab

The following system properties were pre-configured for the test environment.

& brekeke	ŵ	System SIP RTP Database	e/Radius Advanced
SIP Server		System	
SIP SERVER			
Registered Clients Active Sessions User Authentication Dial Plan Aliases Logs Push Notification Domains Configuration		General Server Name Server Description Server Location Administrator SIP URI Administrator Email Address Start up	your-sip-sv your SIP Server your-place your-sip-url manual () auto
SYSTEM	+	Network	
MAINTENANCE	-	Interface address 1	10:10.5:34
Start/Shutdown Software Maintenance		Remote Address Pattern 1 Interface address 2 Remote Address Pattern 2 Interface address 3 Remote Address Pattern 3 Interface address 4 Remote Address Pattern 4 Interface address 5 Remote Address Pattern 5 Auto interface discovery External IP address pattern Internal IP address pattern	
		IPv6 IPv6 RFC3484's policy table for Address Selection DNS DNS SRV DNS SRV DNS Server DNS SRV Fallover Caching period for resolved name (sec)	on off on on on on

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Caching period for unknown name (sec)	600
Caching period for error (sec)	10
UPnP	
Enable/Disable	🔵 enable 🔘 disable
Default router IP address	
Cache size	24
Cache period (sec,0=disable)	86400
Refresh Interval (sec,0=disable)	30
Java	
Java VM arguments	
Your changes will be in effect	after restart.

7.2.2. Configure SIP Server SIP Tab

The following sip properties were pre-configured for the test environment.

& brekeke	\$	System SIP RTP Datab	base/Radius Advanced
SIP Server		SIP	
SIP-SERVER Registered Clients Active Sessions User Authentication		SIP exchanger Session Limit (-1=unlimited) Local Port	-1
Dial Plan Aliases Logs Push Notification Domains		B2B-UA mode Check Maximum UDP packet size Maximum UDP packet size	0 on (a) off 0 on (a) off 1500
Configuration	+	NAT traversal Keep address/port mapping	on on off
MAINTENANCE	-	Interval (ms)	12000
Start/Shutdown Software Maintenance		Method Add 'rport' parameter (Send) Add 'rport' parameter (Receive) Authentication	 Blank packet OPTIONS on off on off
		REGISTER INVITE MESSAGE SUBSCRIBE Realm (ex: domain name)	on off on off on off on off on off
		Auth-user=user in "To." (Register) Auth-user=user in "From." FQDN only Nance Expires (seconds)	yes o no yes no yes no 60
		Registration Adjusted Expires	
		Upper Registration On/Off Register Server Protocol	O on O off

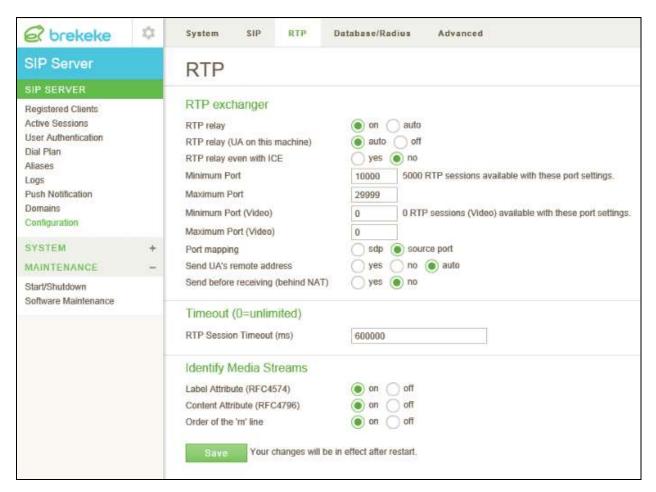
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Registered Clients		Thru Registration	
Active Sessions User Authentication		On/Off	on O off
Dial Plan Aliases		Timeout (0=unlimited)	
Logs		Ringing Timeout (ms)	240000
Push Notification Domains		Talking Timeout (ms)	259200000
Configuration		Upper/Thru Timeout(ms)	30000
SYSTEM	+	Dial Plan	
MAINTENANCE	-	Maximum history records	10
Start/Shutdown Software Maintenance	-		and a second
Jonware mainenance	_	Miscellaneous	
		100 Trying	any requests only for initial INVITE
		Check Request-URI's validity	🔿 yes 💿 no
		Server/User-Agent	
		TCP	
		TCP-handling	no 🕐 no 🔘
		Queue Size	50
		Maximum Active Connections (0=unlimited)	0
		TLS	
	1.1	TLS-handling	on on
		Queue Size	50
		Maximum Active Connections	
	Ĩ	WS (WebSocket)	
		WS-handling	on on off
		Listen port	10080
		Queue Size	50
		Maximum Active Connections	
	1		

Start/Shutdown Software Maintenance	WSS (WebSocket over TLS)		
Contrarie municipantes	WSS-handling	no 🔘 no	
	Listen port	10081]
	Queue Size	50	
	Maximum Active Connections](
	Key and Certificate		
	Peer Certification Validation	no (i) no (ii)	
	File Type		t.cert) and Key (.pem.key.der) 🚫 JKS 🚫 PKCS#12 (.p12.pfx)
	Private Key File	No File	Browse
	Certificate File	No File	Browse
	Performance Optimization (Pro	xy)	
	Initial threads		Upgrade required
	Maximum Sessions per thread		Upgrade required
	Performance Optimization (Re	gistrar)	
	Initial threads		Upgrade required
	Maximum Sessions per thread		Upgrade required
	< Save Your changes will be in	effect after restart.	

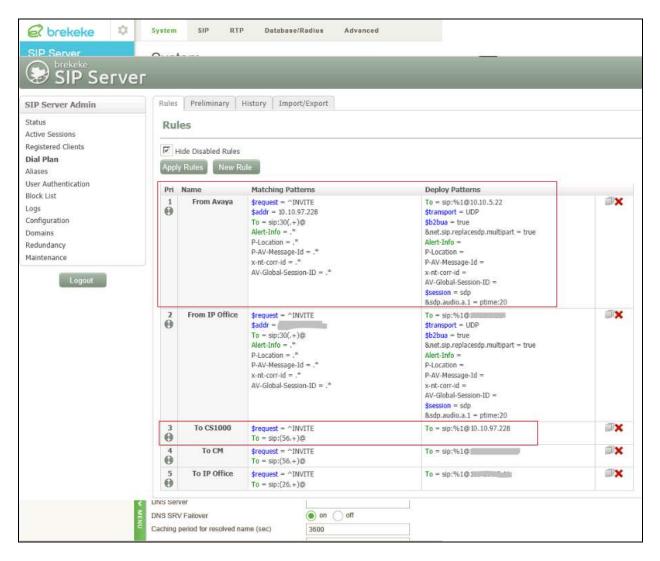
7.2.3. Configure SIP Server RTP Tab

On the Configuration \rightarrow RTP screen, set RTP Relay to *on*, RTP relay (UA on this machine) to *auto*, Port mapping to *source port* and click Save to complete entries. Note, the Minimum and Maximum Port range settings should be sufficient to handle the maximum number of concurrent RTP sessions between systems.



7.2.4. Configure Dial Plan Routing Rules

Dial Plan rules that was used is illustrated below. For calls routing from Session Manager, the **From Avaya** rule was used. For calls routing to Communication Server 1000, the **To CS1000** rule was used.



8. Verification Steps

Calls were placed to and from Responder endpoints, and two-way audio was confirmed. The nature of these devices is simple, one-way communications with Hospital staff; complex calls like transfer and conference are not supported on the patient room devices.

On the Brekeke SIP Server, the **Registered Clients** \rightarrow **View Clients** screen will confirm if Responder endpoints are successfully registered as shown below.

SIP Server Admin	Ree	gistered Clients				
Status Active Sessions Registered Clients Dial Plan	Show Filter Unregister Unregister					
Aliases		User	Contact URI (Source IP Address)	Detail		
User Authentication Block List Logs Configuration		5*501	sip:5*501@100005064 (100000005064)	Expires : 3600 Priority : 1000 User Agent : Transport : UDP Time Update : Thu Dec 03 11:01:37 CST 2015		
Domains Redundancy Maintenance		5*501*1	sip:5*501*1@1	Expires : 3600 Priority : 1000 User Agent : Transport : UDP Time Update : Thu Dec 03 11:01:37 CST 2015		
Logout		5*501*101	sip:5*501*101@1 2:5064 (1 :5064)	Expires : 3600 Priority : 1000 User Agent : Transport : UDP Time Update : Thu Dec 03 11:01:37 CST 2015		

9. Conclusion

These Application Notes describe the procedures required to configure Rauland-Borg Responder[®] 5 to interoperate with endpoints registered to Avaya Communication Server 1000 via Avaya Aura® Session Manager using a Brekeke SIP Server as a SIP registrar and Proxy for the Responder 5 side of the solution.

All feature functionality test cases described in **Section 2.1** were passed.

10. Additional References

Product documentation for Avaya products may be found at http://support.avaya.com.

Avaya

- Communication Server 1000E Installation and Commissioning, Release 7.6, NN43041-310
- 2. Element Manager System Reference Administration Avaya Communication Server 1000, Release 7.6, NN43001-632.
- 3. Avaya Communication Server 1000 Co-resident Call Server and Signaling Server Fundamentals Release 7.6, NN43001-509.
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- 7. Implementing Avaya Aura® Session Manager Document ID 03-603473.
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- 10. Administering Avaya Aura® System Manager for Release 7.0, Release 7.0.

Rauland-Borg

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