You are here: [Home](https://10.6.16.126/VoicePortal/faces/home.jsf) > Reports > [Standard Reports](https://10.6.16.126/VoicePortal/faces/reports/standardReports.jsf) > [Contact Detail (Filters)](https://10.6.16.126/VoicePortal/faces/reports/callDetail.jsf) > [Contact Detail Report](https://10.6.16.126/VoicePortal/faces/reports/callDetailReport.jsf) > Session Details

**Session Details** Print

This page displays the details for a session.

**Session ID:** mpp-ivr-pl2-2021150094203-17 **Dialog ID:** mpp-ivr-pl2-2021150094203-17-1 **Parent ID:**

**Session Type:** VoiceXML **Session Source:** Inbound Call **Media Server:** IVR-MPP-2

**Start Date/Time:** May 30, 2021 12:42:03 PM IDT

**Duration:** 137 seconds

# Contact Information:

Number of Contacts: 1

Originating Number: tel:

 Destination Numbers: tel:5555

# Server Information:

Application Server: 10.6.16.49:8080 ASR Server: N/A

TTS Server: N/A

Slot: 17

ASR Session ID: N/A TTS Session ID: N/A

# Application Details:

Application Name: R0\_MYA

Start Page Name: http://10.6.16.49:8080/R0\_MYA/Start Customer ID: N/A

Exit Info #1: N/A

Exit Info #2: N/A

Exit Page: Start

Exit Reason: Application exited. [ERRORS] Preferred Path: Yes

Topic: N/A

|  |  |
| --- | --- |
| **Performance Details:**First Prompt Latency: | 15490 milliseconds |
| Total Utterances/Interactions: | 0 |
| Recognized Utterances: | 0 |
| VoiceXML Page Requests: | 126 |
| VoiceXML Page CacheHits: | 1 |
| Average Prompt Latency: | 1636 |
| Average Confidence | 0 |
| Number of Latencies < 1 Sec: | 10 |

Number of Latencies Between 1 and < 2 Secs: 2 Number of Latencies Between 2 and < 3 Secs: 0 Number of Latencies Between 3 and < 4 Secs: 0 Number of Latencies >= 4 Secs: 1

Maximum Consecutive Recognition Errors: 0

# Highest Page Loading Latency:

URL: http://10.6.16.49:8080/wsCustomerDetails\_MYA/callWs Time: 1293 milliseconds

# Lowest ASR Recognition:

URL:

Total Number of Utterances: 0 Recognized Utterances: 0

**Session Transcription:** [Export](https://10.6.16.126/VoicePortal/faces/reports/sessionDownloadTranscriptionXML.jsf?xmlsid=mpp-ivr-pl2-2021150094203-17&xmldate=20210530&xmlmpp=IVR-MPP-2&xmlslot=17)

Spoken Barge In Rate: 0.0% Default ASR Confidence Level: 50 ASR Engine Type:

TTS Engine Type:

Number of User Inputs: 24

Number of Speech Inputs: 0

Number of DTMF Entries: 24

Expand URL

# Start Time Duration Event Details

|  |  |  |  |
| --- | --- | --- | --- |
| 12:42:03 PM | 3 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [R1\_MYA](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [SetConstParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [AppRoot](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: True |
| 12:42:03 PM | 1 | VoiceXMLLoad | [GetIpAddress](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [AppRoot](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: True |
|  |  |  | RootDocument: True |
| 12:42:03 PM | 4 | VoiceXMLLoad | [GetIpAddress-CheckRc\_ipAddressGetter](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 3 | VoiceXMLLoad | [SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 3 | VoiceXMLLoad | [checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [CallInitialize\_vpControl-CheckRc\_Init](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 2 | VoiceXMLLoad | [SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 1 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 45 | VoiceXMLLoad | [checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 81 | VoiceXMLLoad | [ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 41 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 41 | VoiceXMLLoad | [setInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:03 PM | 784 | VoiceXMLLoad | [callWs](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 42 | VoiceXMLLoad | [CallL\_wsCustomerDetails-resetParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 42 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 44 | VoiceXMLLoad | [checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 41 | VoiceXMLLoad | [PlayDynamicMsg\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 40 | VoiceXMLLoad | [SetIvrPoint\_B101\_4](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:42:04 PM | 41 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

|  |  |  |
| --- | --- | --- |
| 12:42:04 PM | 43 | VoiceXMLLoad |
| 12:42:04 PM | 82 | VoiceXMLLoad |
| 12:42:04 PM | 41 | VoiceXMLLoad |
| 12:42:04 PM | 42 | VoiceXMLLoad |
| 12:42:04 PM | 44 | VoiceXMLLoad |
| 12:42:04 PM | 41 | VoiceXMLLoad |
| 12:42:18 PM |  | CallSignal |
| 12:42:18 PM | 7160 | Prompt |
| 12:42:25 PM | 0 | DTMF |
| 12:42:25 PM | 42 | VoiceXMLLoad |
| 12:42:25 PM | 42 | VoiceXMLLoad |
| 12:42:25 PM | 43 | VoiceXMLLoad |
| 12:42:25 PM | 42 | VoiceXMLLoad |
| 12:42:25 PM | 42 | VoiceXMLLoad |
| 12:42:25 PM | 45 | VoiceXMLLoad |
| 12:42:25 PM | 41 | VoiceXMLLoad |
| 12:42:25 PM | 41 | VoiceXMLLoad |
| 12:42:26 PM | 42 | VoiceXMLLoad |
| 12:42:26 PM | 41 | VoiceXMLLoad |
| 12:42:26 PM | 7576 | Prompt |
| 12:42:26 PM | 10580 | DTMF |
| 12:42:36 PM | 42 | VoiceXMLLoad |
| 12:42:36 PM | 2569 | Prompt |
| 12:42:39 PM | 10 | DTMF |
| 12:42:39 PM | 42 | VoiceXMLLoad |
| 12:42:39 PM | 1960 | Prompt |
| 12:42:41 PM | 0 | DTMF |
| 12:42:42 PM | 0 | DTMF |
| 12:42:43 PM | 0 | DTMF |
| 12:42:44 PM | 0 | DTMF |
| 12:42:44 PM | 0 | DTMF |
| 12:42:45 PM | 0 | DTMF |
| 12:42:45 PM | 0 | DTMF |

[ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[SetIvrPoint\_A101\_101](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[PlayDynamicMsg\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

Call Leg: 1

session.connection.callprogress: first\_prompt\_start

10108.wav

OutputModes: audio video PromptType: Audio

BargeIn: True Digits: 2

[PlayMenu-checkChoiceValid](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[PlayDynamicMsg\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[checkIdentityStatusTZ\_2](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

58001.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[GetTz-IncAndCheckCounter\_noInput](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

9999.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

58001.wav

OutputModes: audio video PromptType: Audio

BargeIn: True Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

|  |  |  |
| --- | --- | --- |
| 12:42:46 PM | 0 | DTMF |
| 12:42:46 PM | 0 | DTMF |
| 12:42:47 PM | 0 | DTMF |
| 12:42:47 PM | 42 | VoiceXMLLoad |
| 12:42:47 PM | 42 | VoiceXMLLoad |
| 12:42:47 PM | 40 | VoiceXMLLoad |
| 12:42:47 PM | 41 | VoiceXMLLoad |
| 12:42:47 PM | 42 | VoiceXMLLoad |
| 12:42:47 PM | 43 | VoiceXMLLoad |
| 12:42:47 PM | 42 | VoiceXMLLoad |
| 12:42:47 PM | 42 | VoiceXMLLoad |
| 12:42:47 PM | 41 | VoiceXMLLoad |
| 12:42:48 PM | 780 | VoiceXMLLoad |
| 12:42:48 PM | 42 | VoiceXMLLoad |
| 12:42:48 PM | 82 | VoiceXMLLoad |
| 12:42:48 PM | 41 | VoiceXMLLoad |
| 12:42:48 PM | 44 | VoiceXMLLoad |
| 12:42:49 PM | 82 | VoiceXMLLoad |
| 12:42:49 PM | 22907 | Prompt |
| 12:43:12 PM | 20 | DTMF |
| 12:43:12 PM | 3 | VoiceXMLLoad |
| 12:43:12 PM | 41 | VoiceXMLLoad |
| 12:43:12 PM | 41 | VoiceXMLLoad |

BargeIn: False Digits:

BargeIn: False Digits:

[GetTz-SaveTz](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[TrackInput](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[GetTz-SaveRc\_checkTz](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[setInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[callWs](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[CallL\_wsCustomerDetails-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Call\_R5-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

10137.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[setInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

12:43:27 PM ApplicationError Description: vxml: PAVB\_00213

Source: Dialog

12:43:27 PM ApplicationError Description: vxml: PAVB\_03064

Source: Dialog

[setRC\_8](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

|  |  |  |  |
| --- | --- | --- | --- |
| 12:43:27 PM | 41 | VoiceXMLLoad | CacheHit: False RootDocument: False[Call\_wsSendSms-checkRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) |
| 12:43:27 PM | 42 | VoiceXMLLoad | CacheHit: False RootDocument: False |
| 12:43:27 PM | 5029 | Prompt | 10134.wavOutputModes: audio video |
|  |  |  | PromptType: Audio |
| 12:43:32 PM | 10 | DTMF | Digits: No Input |
| 12:43:32 PM | 41 | VoiceXMLLoad | [BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False |
|  |  |  | RootDocument: False |
| 12:43:32 PM | 41 | VoiceXMLLoad | [Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)CacheHit: False |
|  |  |  | RootDocument: False |

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

|  |  |  |
| --- | --- | --- |
| 12:43:32 PM | 44 | VoiceXMLLoad |
| 12:43:32 PM | 81 | VoiceXMLLoad |
| 12:43:32 PM | 41 | VoiceXMLLoad |
| 12:43:32 PM | 41 | VoiceXMLLoad |
| 12:43:32 PM | 44 | VoiceXMLLoad |
| 12:43:32 PM | 81 | VoiceXMLLoad |
| 12:43:32 PM | 41 | VoiceXMLLoad |
| 12:43:32 PM | 44 | VoiceXMLLoad |
| 12:43:33 PM | 81 | VoiceXMLLoad |
| 12:43:33 PM | 41 | VoiceXMLLoad |
| 12:43:33 PM | 42 | VoiceXMLLoad |
| 12:43:33 PM | 8141 | Prompt |
| 12:43:42 PM | 0 | DTMF |
| 12:43:43 PM | 0 | DTMF |
| 12:43:43 PM | 3000 | DTMF |
| 12:43:46 PM | 41 | VoiceXMLLoad |
| 12:43:46 PM | 41 | VoiceXMLLoad |
| 12:43:46 PM | 43 | VoiceXMLLoad |
| 12:43:46 PM | 41 | VoiceXMLLoad |
| 12:43:46 PM | 1826 | Prompt |
| 12:43:48 PM | 20 | DTMF |
| 12:43:48 PM | 41 | VoiceXMLLoad |
| 12:43:48 PM | 3160 | Prompt |
| 12:43:51 PM | 0 | DTMF |
| 12:43:52 PM | 0 | DTMF |
| 12:43:53 PM | 0 | DTMF |
| 12:43:54 PM | 0 | DTMF |
| 12:43:55 PM | 0 | DTMF |
| 12:43:55 PM | 43 | VoiceXMLLoad |
| 12:43:55 PM | 41 | VoiceXMLLoad |
| 12:43:55 PM | 43 | VoiceXMLLoad |
| 12:43:55 PM | 42 | VoiceXMLLoad |

[ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[CheckOneParrnet](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[ScheduleCheck\_vpControl-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

78001.wav

OutputModes: audio video PromptType: Audio

BargeIn: False Digits:

BargeIn: False Digits:

Digits: No Input

[Get4Digits-LogNoMatch](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

9998.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

78001.wav

OutputModes: audio video PromptType: Audio

BargeIn: True Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

[Get4Digits-LogInput](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

60036.wav

|  |  |  |
| --- | --- | --- |
| 12:43:56 PM | 1826 | Prompt |
| 12:43:56 PM | 1850 | DTMF |
| 12:43:57 PM | 41 | VoiceXMLLoad |
| 12:43:58 PM | 2360 | Prompt |
| 12:44:00 PM | 0 | DTMF |
| 12:44:00 PM | 0 | DTMF |
| 12:44:01 PM | 0 | DTMF |
| 12:44:02 PM | 10 | DTMF |
| 12:44:02 PM | 0 | DTMF |
| 12:44:02 PM | 42 | VoiceXMLLoad |
| 12:44:02 PM | 41 | VoiceXMLLoad |
| 12:44:02 PM | 42 | VoiceXMLLoad |
| 12:44:02 PM | 42 | VoiceXMLLoad |
| 12:44:02 PM | 41 | VoiceXMLLoad |
| 12:44:02 PM | 41 | VoiceXMLLoad |
| 12:44:02 PM | 1293 | VoiceXMLLoad |
| 12:44:04 PM | 43 | VoiceXMLLoad |
| 12:44:04 PM | 42 | VoiceXMLLoad |
| 12:44:04 PM | 5787 | Prompt |
| 12:44:10 PM | 10 | DTMF |
| 12:44:10 PM | 43 | VoiceXMLLoad |
| 12:44:10 PM | 5060 | Prompt |
| 12:44:15 PM | 10 | DTMF |
| 12:44:15 PM | 42 | VoiceXMLLoad |
| 12:44:15 PM | 41 | VoiceXMLLoad |
| 12:44:15 PM | 42 | VoiceXMLLoad |
| 12:44:15 PM | 41 | VoiceXMLLoad |
| 12:44:15 PM | 2298 | Prompt |
| 12:44:17 PM | 10 | DTMF |
| 12:44:17 PM | 42 | VoiceXMLLoad |
| 12:44:17 PM | 42 | VoiceXMLLoad |
| 12:44:17 PM | 42 | VoiceXMLLoad |

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhrase-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

78001.wav

OutputModes: audio video PromptType: Audio

BargeIn: True Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

BargeIn: False Digits:

[Get4Digits-LogInput](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[setInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[callWs](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[CallL\_wsCustomerDetails-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Call\_R7-CheckRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

10122.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

10121.wav

OutputModes: audio video PromptType: Audio

BargeIn: True Digits: 1

[PlayMenu-checkChoiceValid](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

10123.wav

OutputModes: audio video PromptType: Audio

Digits: No Input

[BuildAndPlayPhraseMand-Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[setInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

12:44:18 PM 1210 VoiceXMLLoad

12:44:19 PM 2 VoiceXMLLoad

12:44:19 PM 41 VoiceXMLLoad

12:44:19 PM 42 VoiceXMLLoad

12:44:19 PM 44 VoiceXMLLoad

12:44:19 PM 81 VoiceXMLLoad

12:44:19 PM 42 VoiceXMLLoad

12:44:19 PM 41 VoiceXMLLoad

12:44:19 PM 41 VoiceXMLLoad

12:44:19 PM 41 VoiceXMLLoad

12:44:19 PM 330 VoiceXMLLoad

12:44:19 PM 2 VoiceXMLLoad

12:44:19 PM 41 VoiceXMLLoad

12:44:20 PM 42 VoiceXMLLoad

12:44:20 PM 43 VoiceXMLLoad

12:44:20 PM 41 VoiceXMLLoad

12:44:20 PM 41 VoiceXMLLoad

12:44:20 PM 41 VoiceXMLLoad

12:44:20 PM 42 VoiceXMLLoad

12:44:20 PM DialogEnd

[call\_WS](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Call\_wsSendSms-checkRC](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[SaveOutput\_R101](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[checkInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[CheckIvrPointStatus\_transf\_vpControl-SaveAndCheckRcTransferCheck](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[InitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[CallBuildUui-CheckRc\_buildUui](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[CheckInputParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[CheckIfTransferred](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[CallTransfer-CheckRc\_transfer](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Start](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true)

CacheHit: False RootDocument: False

[SetInitParams](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[WriteLog-CheckReportRc](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False RootDocument: False

[Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[Return](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

[AvayaSessionTerminationServlet](https://10.6.16.126/VoicePortal/faces/reports/sessionDetails.jsf?sessionID=mpp-ivr-pl2-2021150094203-17&date=20210530&mpp=IVR-MPP-2&callDetail=true&expandUrl=false&showPermDetails=false&directFromCallDetail=true&doAuditLog=true) CacheHit: False

RootDocument: False

**Performance Trace:** Show Details

**Help**